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MEDCOM USA INC  
Form 10QSB  
May 14, 2004

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U.S. Securities and Exchange Commission  
Washington, D.C. 20549

\_\_\_\_\_  
FORM 10-QSB  
\_\_\_\_\_

(Mark One)

Quarterly Report Pursuant to Section 13 or 15(d) of  
the Securities Exchange Act of 1934

For the quarterly period ended March 31, 2004

Transition Report Pursuant to Section 13 or 15(d)  
of the Securities Exchange Act

For the transition period from N/A to N/A

\_\_\_\_\_  
Commission File No. 0-25474  
\_\_\_\_\_

MEDCOM USA, INCORPORATED  
(Name of small business issuer as specified in its charter)

DELAWARE  
State of Incorporation

65-0287558  
IRS Employer Identification No.

7975 NORTH HAYDEN ROAD, SUITE C-260  
SCOTTSDALE, AZ 85258  
(Address of principal executive offices)

(480) 675-8865  
(Issuer's telephone number)

Check whether the issuer (1) filed all reports required to be filed by  
Section 13 or 15(d) of the Exchange Act during the past 12 months (or for such  
shorter period that the registrant was required to file such reports), and (2)  
has been subject to such filing requirements for the past 90 days.

Yes      X                      No  
-----                      -----

The number of shares of the issuer's common equity outstanding as of April  
29, 2004 was 47,870,405 shares of common stock.

Transitional Small Business Disclosure Format (check one):

Yes                      No                      X  
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MEDCOM USA, INC.  
INDEX TO FORM 10-QSB FILING  
FOR THREE AND NINE MONTHS ENDED MARCH 31, 2004

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### PART I - FINANCIAL INFORMATION

#### ITEM 1 - FINANCIAL STATEMENTS

MEDCOM USA, INC.  
CONSOLIDATED BALANCE SHEET (UNAUDITED)  
AS OF MARCH 31, 2004

#### ASSETS

##### CURRENT ASSETS

Cash	\$	88,085
Accounts receivable, net of allowance of \$63,539		662,479
Accounts receivable - affiliate		1,112,333
Inventories		761,012
Prepaid expenses and other current assets		70,926

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Total current assets	2,694,835
PROCESSING TERMINALS, net of accum. deprec. \$1,730,951	4,244,920
PROPERTY AND EQUIPMENT, net of accum. deprec. \$1,236,079	272,007
GOODWILL, net of accumulated amortization of \$322,575	436,423
OTHER ASSETS	17,657
TOTAL ASSETS	\$ 7,665,842
=====	
LIABILITIES AND STOCKHOLDERS' EQUITY:	
CURRENT LIABILITIES:	
Accounts payable	\$ 1,331,858
Accrued expenses and other liabilities	753,845
Dividend payable	23,750
Notes payable - current	109,437
Deferred revenue - current portion	1,104,583
Capital lease obligations - current portion	1,455,385
Total current liabilities	4,778,858
CAPITAL LEASE OBLIGATIONS - long-term portion	3,751,028
DEFERRED REVENUE	2,344,871
Total liabilities	10,874,757
=====	
STOCKHOLDERS' EQUITY:	
Convertible preferred stock, Series A \$.001par value, 52,900 shares designated, 4,250 issued and outstanding	4
Convertible preferred stock, Series D \$.01par value, 50,000 shares designated, 2,850 issued and outstanding	29
Common stock, \$.001 par value, 80,000,000 shares authorized, 47,596,583 issued and 47,409,596 outstanding	4,859
Subscriptions receivable	(806,016)
Paid in capital	70,678,470
Accumulated deficit	(73,086,261)
Total stockholders' equity	(3,208,915)
=====	
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$ 7,665,842
=====	

See the accompanying notes to these unaudited financial statements.

MEDCOM USA, INC.  
CONSOLIDATED STATEMENT OF OPERATIONS (UNAUDITED)  
FOR THE THREE AND NINE MONTHS ENDED MARCH 31, 2004 AND 2003

Three Months Ended	Nine Months Ended
2004	2003

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REVENUES:				
Terminal sales	\$ 571,566	\$ 280,038	\$ 856,442	\$ 513,819
Service	618,846	398,978	1,756,733	1,033,965
	1,190,412	679,016	2,613,175	1,547,784
COST OF SALES AND SERVICE:				
	221,914	41,935	346,713	114,765
GROSS PROFIT				
	968,498	637,081	2,266,462	1,433,019
OPERATING EXPENSES:				
General and administrative	987,350	755,919	2,542,575	2,211,834
Sales and marketing	535,189	237,348	1,110,032	722,873
Professional and consulting fees	334,300	16,100	544,300	43,500
Royalties	75,034	83,450	132,889	171,439
Depreciation and amortization	360,916	257,832	1,085,149	642,073
Total operating expenses	2,292,789	1,350,649	5,414,945	3,791,719
OPERATING LOSS				
	(1,324,291)	(713,568)	(3,148,483)	(2,358,700)
OTHER (INCOME) AND EXPENSES				
Interest expense	234,320	125,140	703,726	243,122
Interest income	(3,196)	-	(3,196)	-
Other income	-	-	(194,823)	-
Other expense	586,641	-	586,641	-
Total other (income) expense	817,765	125,140	1,092,348	243,122
LOSS FROM CONTINUING OPERATIONS				
	(2,142,056)	(838,708)	(4,240,831)	(2,601,822)
NET LOSS				
	(2,142,056)	(838,708)	(4,240,831)	(2,601,822)
Preferred stock dividend	-	-	-	-
TOTAL NET COMPREHENSIVE LOSS				
	\$ (2,142,056)	\$ (838,708)	\$ (4,240,831)	\$ (2,601,822)
NET LOSS PER SHARE:				
Basic:				
Continuing operations	\$ (0.05)	\$ (0.02)	\$ (0.11)	\$ (0.07)
Discontinued operations	-	-	-	-
Total Basic	\$ (0.05)	\$ (0.02)	\$ (0.11)	\$ (0.07)
Diluted:				
Continuing operations	\$ (0.05)	\$ (0.02)	\$ (0.11)	\$ (0.07)
Discontinued operations	-	-	-	-
Total Diluted	\$ (0.05)	\$ (0.02)	\$ (0.11)	\$ (0.07)
Weighted Average Common Shares Outstanding				
Basic	41,557,994	36,979,865	38,899,486	36,946,288
Diluted	41,557,994	36,979,865	38,899,486	36,946,288

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See the accompanying notes to these unaudited financial statements.

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### MEDCOM USA, INC. STATEMENT OF CASH FLOWS (UNAUDITED) FOR THE NINE MONTHS ENDED MARCH 31, 2004 AND 2003

	2004	2003
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Net (loss)	\$(4,240,831)	\$(2,601,820)
Adjustments to reconcile net income to net cash (used in) operating activities:		
Depreciation and amortization	1,085,148	642,070
Payment of expenses through the issuance of common stock	1,048,441	26,000
Allowance for sales returns	31,383	
Changes in assets and liabilities:		
Trade accounts receivable	(472,867)	(74,270)
Accounts receivable - affiliate	-	
Inventories	(219,631)	(253,240)
Prepaid and other current assets	(67,799)	3,620
Accounts payable and accrued liabilities	(618,118)	354,360
Deferred revenue	(766,644)	(346,580)
	(4,220,918)	(2,249,860)
Net cash (used in) operating activities:	(4,220,918)	(2,249,860)
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Purchases of equipment and software upgrades	(137,575)	(78,050)
Advances from affiliate	1,126,804	971,000
Advances to affiliate	(2,240,461)	(264,160)
	(1,251,232)	628,770
Net cash (used in) investing activities:	(1,251,232)	628,770
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Principal repayments on capital leases	(854,020)	(392,680)
Proceeds from sale of common stock	4,770,002	
Proceeds from capital sales-leaseback transactions	1,589,793	2,084,730
	5,505,775	1,692,040
Net cash provided by financing activities	5,505,775	1,692,040
INCREASE (DECREASE) IN CASH	33,625	70,950
CASH, BEGINNING OF PERIOD	54,460	27,420
	\$ 88,085	\$ 98,380
	\$ 88,085	\$ 98,380
<b>SUPPLEMENTAL CASH FLOW INFORMATION:</b>		
Interest paid	\$ 555,896	\$ 216,730
	\$ 555,896	\$ 216,730
Income taxes paid	-	-
	-	-
	-	-

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SUPPLEMENTAL SCHEDULE OF NONCASH INVESTING AND FINANCING ACTIVITIES:

Terminals capitalized under sales/leaseback transactions	\$ 1,848,904	\$ 2,400,54
	=====	=====
Repayment of payable to affiliate through the issuance of common stock	\$ 776,984	\$
	=====	=====

See the accompanying notes to these unaudited financial statements.

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MEDCOM USA, INC.  
 NOTES TO FINANCIAL STATEMENTS  
 INTERIM PERIODS ENDED MARCH 31, 2004

1. BASIS OF PRESENTATION

The accompanying unaudited financial statements represent the financial position of MedCom USA, Inc. ("Company") as of March 31, 2004 and includes results of operations of the Company for the nine months ended March 31, 2004 and cash flows for the nine months ended March 31, 2004. These statements have been prepared in accordance with generally accepted accounting principles for interim financial information and the instructions for Form 10-QSB. Accordingly, they do not include all the information and footnotes required by generally accepted accounting principles ("GAAP") for complete financial statements. In the opinion of management, all adjustments to these unaudited financial statements necessary for a fair presentation of the results for the interim period presented have been made. The results for the nine months ended March 31, 2004 may not necessarily be indicative of the results for the entire fiscal year. These financial statements should be read in conjunction with the Company's Form 10-KSB for the fiscal year ended June 30, 2003, including specifically the financial statements and notes to such financial statements contained therein.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accounting policies followed by the Company, and the methods of applying those policies, which affect the determination of its financial position, results of operations or cash flows are summarized below:

Cash and Cash Equivalents  
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Cash and cash equivalents include all short-term liquid investments that are readily convertible to known amounts of cash and have original maturities of three months or less. At times cash deposits may exceed government insured limits.

Concentration of Credit Risk  
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The Company maintains its operating cash balances in banks in Islandia, New York, and in Scottsdale, Arizona. The Federal Depository Insurance Corporation (FDIC) insures accounts at each institution up to \$100,000.

Inventories  
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Inventories consist primarily of processing terminals that deploy the MedCard system, and demonstration terminals and spare parts that are held for sale.

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Inventories are stated at the lower of cost (first-in, first-out basis) or market (net realizable value). Rapid technological change and new product introductions and enhancements could result in excess or obsolete inventory. To minimize this risk, the Company evaluates inventory levels and expected usage on a periodic basis and records adjustments as required.

### Property and Equipment

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Property and equipment is stated at cost less accumulated depreciation. Depreciation is recorded on a straight-line basis over the estimated useful lives of the assets ranging from 3 to 5 years. The Company's leaseback transactions of processing terminals to healthcare providers are generally for a period of 48 to 60 months. Depreciation expense for the leased terminal assets are on the straight-line method over the term of the lease in amounts necessary to reduce the carrying amount of the terminal asset. Estimated and actual

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residual values are reviewed on a regular basis to determine that depreciation amounts are appropriate. Depreciation expense relating to leased terminal assets was \$298,734 for the three months ended March 31, 2004.

### Assets Held under Capital Leases

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Assets held under capital leases are recorded at the lower of the net present value of the minimum lease payments or the fair value of the leased asset at the inception of the lease. Amortization expense is computed using the straight-line method over the shorter of the estimated useful lives of the assets or the period of the related lease.

### Amortization of Leasehold Improvements

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Amortization of leasehold improvements is computed using the straight-line method over the shorter of the remaining lease term or the estimated useful lives of the improvements.

### Revenue Recognition

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**Sales Revenues:** The Company's sales revenues are derived from the sale of processing terminals, computer equipment and other items and are recognized upon shipment. Revenue from the licensing of equipment software is recognized upon acceptance by the customer, if the licensing agreement includes such an acceptance provision, otherwise it is recognized upon shipment.

**Service Fee Revenues:** Revenue related to the processing of insurance eligibility verification and medical claim processing is recorded at the time the transaction is completed. Financial transactions involve approvals of credit card and debit card payments from the use of processing terminals or personal computers and are recorded at the time the transactions are completed.

**Deferred Gains on Sale Leasebacks:** Gains related to processing terminal equipment sales in the form of sale-leaseback transactions are amortized generally over the lease term of 48 to 60 months and are recognized proportionately over the lease term. Gains are initially realized when terminals are sold to a third party that finances the terminals used by the Company's customers through the sale leaseback with the Company. The Company purchases the terminals from a supplier and when the Company enters into a service

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agreement with a customer, the customer may rent the terminal from the Company. When the customer rents the terminal, the Company generally will sell that terminal to the third party leasing company and in turn leases-back that terminal.

### Comprehensive Income

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Comprehensive income consists of net income and other gains and losses affecting shareholders' equity that, under generally accepted accounting principles are excluded from net income.

### Income Taxes

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The Company provides for income taxes based on the provisions of Statement of Financial Accounting Standards No. 109, Accounting for Income Taxes, which, among other things, requires that recognition of deferred income taxes be measured by the provisions of enacted tax laws.

Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax

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bases. Deferred tax assets, including tax loss and credit carryforwards, and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities or a change in tax rates is recognized as income in the period that includes the enactment date. Deferred income tax expense represents the change during the period in the deferred tax assets and deferred tax liabilities. The components of the deferred tax assets and liabilities are individually classified as current and non-current based on their characteristics.

### Fair Value of Financial Instruments

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Financial instruments consist primarily of accounts receivable, and obligations under accounts payable, accrued expenses, capital lease obligations and notes payable. The carrying amounts of accounts receivable, accounts payable, accrued expenses and notes payable approximate fair value because of the short maturity of those instruments. The carrying value of the Company's capital lease arrangements approximates fair value because the instruments were valued at the cost of the equipment at the time the Company entered into the arrangements. The Company has applied certain assumptions in estimating these fair values. The use of different assumptions or methodologies may have a material effect on the estimates of fair values.

### Net Loss Per Share

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Net loss per share is calculated using the weighted average number of shares of common stock outstanding during the year. The Company has adopted the provisions of Statement of Financial Accounting Standards No. 128, Earnings Per Share.

### Use of Estimates

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The preparation of financial statements in conformity with generally accepted



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accounting principles requires management to make estimates and assumptions. This may affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

### Stock-Based Compensation

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Statements of Financial Accounting Standards No. 123, Accounting for Stock-Based Compensation, ("SFAS 123") established accounting and disclosure requirements using a fair-value based method of accounting for stock-based employee compensation. In accordance with SFAS 123, the Company has elected to continue accounting for stock based compensation using the intrinsic value method prescribed by Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees."

### Intangible Assets

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Intangible assets at March 31, 2004 consist of goodwill associated with the Company's acquisition of MedCard, and the difference between the purchase price of the acquired business and the fair value of the identifiable net assets.

### Research and Development Expenditures

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Research and development costs are expensed as incurred.

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### Impairment of Assets

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The Company performs an assessment of impairment of long-lived assets periodically whenever there is an indication that the carrying amount of the asset may not be recoverable. Recoverability of these assets is determined by comparing the forecasted undiscounted cash flows generated by those assets to the assets' net carrying value. The amount of impairment loss, if any, is measured as the difference between the net book value of the assets and the estimated fair value of the related assets.

### 3. TERMINALS AND SALE-LEASEBACK TRANSACTIONS

The Company capitalizes the value of the point of sale terminals that are sold under capital sale-leaseback transactions. The terminals are purchased from third party vendors and are recorded as inventory at that time. The Company enters into sale and service agreements with its customers at which time the terminal is programmed with the Company's proprietary software and is then installed with the customer. Many of those terminals are the basis for the sale-leaseback transactions. The terminals are capitalized at the value determined by the lessor on the basis of the cash flow under the terms of the sale and service agreements with the customers.

Terminals	\$5,975,871
Less accumulated amortization	(1,730,951)
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Terminals, net	\$4,244,920
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During the three months ended March 31, 2004, the Company entered into capital lease obligations under sale-leaseback transactions totaling \$268,516. The total gain realized on these transactions was \$136,020 for the three months ended March 31, 2004. As of March 31, 2004, of the total gain amount \$4,546 was recognized and \$131,473 is deferred to future periods.

### 4. SUBSCRIPTIONS RECEIVABLE

The Company is obligated to issue shares of its common stock for those that have subscribed for stock, however final payment has not been received. As of March 31, 2004, the amount of subscribed stock is \$806,016 and is shown as "Subscriptions Receivable" in the Company's Balance Sheet.

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## ITEM 2 - MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Except for historical information contained herein, the following discussion contains forward-looking statements that involve risks and uncertainties. Such forward-looking statements include, but are not limited to, statements regarding future events and plans and expectations. Actual results could differ materially from those discussed herein. Factors that could cause or contribute to such differences include, but are not limited to, those discussed elsewhere in this Form 10-QSB (incorporated herein Forward-Looking Statements).

### OVERVIEW

MedCom USA, Inc. (the "Company") a Delaware corporation was formed in August 1991 under the name Sims Communications, Inc. The Company's primary business was providing telecommunications services. In 1996 the Company introduced four programs to broaden the Company's product and service mix: (a) cellular telephone activation, (b) sale of prepaid calling cards, (c) sale of long distance telephone service and (d) rental of cellular telephones using an overnight courier service. With the exception of the sale of prepaid calling cards, these four programs were discontinued in December 1997. During the fiscal year of 1998, the Company diversified its operations and moved into the area of medical information processing.

The Company changed its name to MedCom USA, Inc. in October 1999. During the fiscal years of 1999 and continuing through 2000, the Company directed its efforts in medical information processing. As of December 31, 2003, the Company currently operates the MedCard System (MedCard) that is deployed through a point-of-sale terminal or personal computer offering electronic transaction processing, as well as insurance eligibility verification. The Company has aggressively focused on its primary operations in Electronic Data Interchange (EDI) and core business in electronic Medical Transaction Processing.

### MEDICAL TRANSACTION PROCESSING

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#### MEDCARD SYSTEM

The Company provides innovative technology-based solutions for the healthcare industry that enable users to efficiently collect, use, analyze and disseminate data from payers, health care providers and patients. The MedCard System currently operates through a point-of-sale terminal or a personal computer. The point-of-sale terminals are purchased from Hypercom Corporation (Hypercom). The MedCard System also operates in a PC version and an on-line version. The Company is in the process of assessing the feasibility of offering

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a service bundled package that would have the capability of processing unlimited claims and eligibility verification for monthly service fees.

### FINANCIAL SERVICES

The Company's credit card center and check services, provides the healthcare industry an unprecedented combination of services designed to improve collection and approvals of credit/debit card payments along with the added benefit and convenience of personal check guarantee from financial institutions.

Flex-pay is an accounts receivable management program that allows a provider to swipe a patient's credit card and store the patient's signature in the terminals, and bill the patient's card at a later date when it is determined what services rendered were not covered by the patient's insurance. Also, an easy-pay option is offered which allows patient's the added benefit and convenience of a one-time payment option or a recurring installment payments that will be processed on a specified date determined by the provider and

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patient. These options insure providers that payments are timely processed with the features of electronic accounts receivable management. These services are all deployed thorough point-of-sale terminals or a personal computer. Using the MedCard system, medical providers are relieved of the problems associated with billings and account management, and results in lower administrative documentation and costs.

### PATIENT ELIGIBILITY

The MedCard System is also an electronic processing system that consolidates insurance eligibility verification, processes medical claims, and monitors referrals. The MedCard System allows a patient's primary care physician to request approval from the patient's insurance carrier or managed care plan for a referral to a secondary physician or specialist. The secondary physician or specialist can use the MedCard system to verify that referrals are approved by the patient's insurance carrier. The MedCard system's referral capabilities reduce documentation and administrative costs which results in increased productivity and greater patient information for the specialist, as well as a written record of the referral authorization.

The MedCard System can record and track encounters between patients and health care providers for performance evaluation and maintenance of records. After examining a patient the physician enters a patient's name, procedure code and diagnostic code at a nearby terminal. This information is then uploaded to MedCom's computer network, processed and transmitted back to the provider formatted in both summary and/or detailed reports, and as a result healthcare providers' reimbursements are accelerated and account receivables are reduced. The average time it takes the healthcare providers to collect payments from insurance carriers and plans decreases from an average of 89 days to 7 to 21 days. Health care providers will benefit from a 100% paperless claim processing system.

### TECHNICAL SUPPORT ASSISTANCE

The Company offers multiple training options for its products and services and is easily accessed at [www.MedCard.com](http://www.MedCard.com). The online E-learning tools enable

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health care professionals and health providers an opportunity to familiarize themselves with the Health Insurance Portability and Accountability Act (HIPAA) and also the mandates and compliance issues. Onsite training and teleconferencing, and technical support assistance are also features offered to

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health care providers. Also, a 24-hour terminal replacement program and system upgrades are offered.

### MARKETING STRATEGY

MedCard's marketing plan is built around a strategy of expanding its sales capacity by using experienced external Independent Sales Organizations (ISO) and putting less reliance on an internal sales force. MedCom has set-up these Independent Sales Organizations (ISOs) to market and distribute the MedCard System throughout the U.S. Currently, there are 16 active ISOs promoting the MedCard system, with an average ISO that contains approximately 10-20 sales people, some selling the MedCard System exclusively. Financial service companies comprise an important sales channel that views the healthcare industry as an important growth opportunity. Only 6% of all healthcare payments are made with a credit card today, although according to a recent survey 55% of all consumers would prefer to pay doctor and hospital visits by credit/debit card.

### SERVICE AGREEMENTS

During December 1998, the Company entered into a service agreement with WebMD Envoy. This agreement encompasses the process of Electronic Data Interchange (EDI) and related services. The services provided are complimentary to the Company's core business, and accomplishes transaction processing services

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that allows healthcare providers and payers to process medical transactions quickly and accurately, and results in reduced administrative costs and an increase in healthcare reimbursements to healthcare providers.

During January 2002, the Company has entered into a service agreement with MedUnite. This alliance will encompass the utilization of proprietary technologies and will enhance the existing network of healthcare constituents. Strategically both companies share the same vision of transforming the healthcare transactions systems affecting how healthcare providers, health plans, and other groups transacting business with one another by significantly reducing claim and payment processing time, and reducing healthcare administrative costs.

During February 2004, the Company entered into a service agreement with CDS Capital. This agreement will enable eligible healthcare providers utilizing the Medcom terminals to finance their accounts receivables. Health care providers utilizing the Medcom terminal to secure patient eligibility and process claims will now be able to receive regular payments for a large percentage of claims processed from the previous week. This financial management service will decrease the time and costs associated with accounts receivable collections.

### PROCESSING TERMINAL LEASING AGREEMENTS

The Company has entered into leasing agreements with LADCO Financial Group for the purpose of leasing processing terminals. The Company has pledged and granted for collateral in connection with the lease agreements, one million restricted common shares. These common shares would be surrendered upon default of the leasing agreements. This pledge and granting of security interest was executed on January 2002.

The Company has arranged its terms with this credit facility as an equipment lessor whereby the Company sells terminals to the lessor when it has obtained a service contract with a provider. Under these agreements, the Company is leasing back the processing terminals from the lessor and in turn leases them to the purchaser for a period of 48-60 months however; the customer

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may terminate the agreement after 12 months. The Company is accounting for the transactions as sale-leasebacks. The leases with the customers are inclusive with the monthly service contracts and are effectively accounted for as operating leases. Gains on terminal sales under sale-leaseback transactions are deferred and are being amortized to income in proportion to amortization of the assets, generally over the term of the lease with the credit facility generally for a period of 48 to 60 months. At March 31, 2003, the remaining deferred equipment gain of \$3,449,454 is shown as "Deferred Revenue" in the Company's Balance Sheet. For the nine months ended March 31, 2003, the total interest expense incurred by the Company under these leases was \$234,320.

### REVENUES

Revenues from the MedCard system are generated through the sale of terminals, and processing insurance eligibility/verification, insurance claims, and financial transaction processing. The Company receives a fixed amount per terminal, and also receives fees for each transaction processed through the MedCard System. Revenue sources include fees for financial transactions processed through the terminal, fees for collection of receivables if the Company provides billing services, fees associated with reimbursements made by insurance carriers for submitting claims that are processed electronically, fees for using the system's referral program and, fees for processing uploaded data. The Company also markets a complete billing service using the MedCard System for hospitals and large practice groups. The Company receives a percentage of the billing amount collected under these arrangements.

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### ADDITIONAL INFORMATION

Medcom files reports and other materials with the Securities and Exchange Commission. These documents may be inspected and copied at the Commission's Public Reference Room at 450 Fifth Street, N.W., Washington, D.C., 20549. You can obtain information on the operation of the Public Reference Room by calling the Commission at 1-800-SEC-0330. You can also get copies of documents that the Company files with the Commission through the Commission's Internet site at [www.SEC.gov](http://www.SEC.gov).

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### RESULTS OF OPERATIONS

Revenues for the quarter ended March 31, 2004 were \$1,190,412 as compared to the quarter ended March 31, 2003 of \$679,016. The Company has divested of all its business segments other than the MedCard business, which it intends to devote its full resources. Revenues are primarily derived from monthly service fees collected and revenues related to the leasing of terminal assets.

Cost of sales for the quarter ended March 31, 2004 was \$221,914 as compared to quarter ended March 31, 2003 of \$41,935. Overall margins have decreased as the Company has decreased its service offerings and divested unprofitable business sectors. As a result, the Company's focus on medical transaction processing has increased its costs due to volume increases in benefit verification transaction processing.

General and administrative expenses for quarter ended March 31, 2004 was \$987,350 as compared to quarter ended March 31, 2003 of \$755,919. These expenses have increased despite the Company instituting cost curtailment measures.

Selling expenses for the quarter ended March 31, 2004 was \$535,189 as compared to the quarter ended March 31, 2003 of \$237,348. These expenses have increased and are directly attributed to the Company's aggressive marketing and outside

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sales organizations that market the Company's equipment and services.

Interest expense for the quarter ended March 31, 2004 was \$234,320 as compared to quarter ended March 31, 2003 of \$125,140. Interest expense has increased as a result of volume increases of leased terminal assets by the Company.

Other expense of \$586,641 for the three and nine month periods ended March 31, 2004, Relates to a settlement with a shareholder and investor. This shareholder had invested in the Company in 2001 and interpreted its investment agreement to provide certain dilution protection. The Company and the investor came to an agreement and settled as to the number of shares necessary to provide that protection. In connection therewith, the Company issued an addition 266,655 shares of common stock. Those shares were valued at the trading price of \$2.20.

No tax benefit was recorded on the expected operating loss for the quarter ended March 31, 2003 as required by Statement of Financial Accounting Standards No. 109, Accounting for Income Taxes. For the quarter ended we do not expect to realize a deferred tax asset and it is uncertain, therefore we have provided a 100% valuation of the tax benefit and assets until we are certain to experience net profits in the future to fully realize the tax benefit and tax assets.

Net loss for the quarter ended March 31, 2004 was (\$2,142,056) compared net loss for the quarter ended March 31, 2003 of (\$838,708).

### LIQUIDITY AND CAPITAL RESOURCES

Cash used in operating activities for the nine months ended March 31, 2004, was (\$4,220,918) as compared to cash used in operating activities for the nine months ended March 31, 2003 of (\$2,249,864). Overall terminal sales have increased; specifically in the areas of direct sales and sales-leaseback transactions, and has resulted in increases in inventory purchases.

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Cash used in investing activities for the nine months ended March 31, 2004 was (\$1,251,232) as compared to cash provided by investing activities for the nine months ended March 31, 2003 of \$628,774. Terminal software upgrade expenses have been incurred, and also repayments on advances from affiliate.

Cash provided by financing activities was \$5,505,775 for the nine months ended March 31, 2004 compared to cash provided by financing activities for the nine months ended March 31, 2003 of \$1,692,048. The Company continued with its efforts in marketing and obtained proceeds from common stock sales. The Company has financed its terminal equipment through the leasing-back of terminals and as a result has received proceeds. Proceeds provided by financing activities have been utilized for working capital requirements, marketing, and additional inventory purchases.

### ADVANCES TO AFFILIATE

The Company has relied upon a significant shareholder to fund its operating cash flow deficiencies since June 2001. This funding in the past was accomplished in the form of loans to the Company. At March 31, 2004, the Company has a note receivable of \$ 1,112,000, due from this affiliated shareholder and is due upon demand. This note is unsecured and bears interest at 3%. During the quarter ended March 31, 2004, this note payable has become a receivable and has been classified as current in the accompanying Balance Sheet, because repayment is anticipated during the next year.

As described above, the Company has secured an arrangement with a third party leasing company to provide funds upon the execution of a rental and

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service agreement with a customer. Generally, the health care provider customer will enter into an agreement with the Company to rent a terminal and subscribe to the transaction processing and insurance verification service. At that time, the Company will sell the terminal associated with the service contract to the lessor and then leaseback that terminal. The leasing transactions provide for funding to the Company to cover its cost of the terminal, placement of the terminal with the customer and a profit margin. The Company is generally required to pay the lease rentals to the lessor from 48 to 60 months. The source of funds for those repayments is the rental payments from the health care provider customer.

Management believes that current trends in its electronic transaction processing to the health care industries will provide cash flow in the near fiscal period to be self-sustaining from operations. The amount of such will be dependent upon the rate of growth experienced and demand for the Company's product and services.

### OTHER CONSIDERATIONS

There are numerous factors that affect our business and the results of its operations. Sources of these factors include general economic and business conditions, federal and state regulation of business activities, the level of demand for the Company's product or services, the level and intensity of competition in the medical transaction processing industry, the Company's ability to develop new services based on new or evolving technology and the market's acceptance of those new services, the Company's ability to timely and effectively manage periodic product transitions, the services, customer and geographic sales mix at any particular period, and the ability to continue to improve the infrastructure (including personnel and systems) to keep pace with the growth in its overall business activities.

### FORWARD-LOOKING STATEMENTS

Except for historical information contained herein, this Form 10-QSB contains express or implied forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Exchange Act.

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The Company intends that such forward-looking statements be subject to the safe harbors created thereby. The Company may make written or oral forward-looking statements from time to time in filings with the SEC, in press releases, or otherwise. The words "believes," "expects," "anticipates," "intends," "forecasts," "project," "plans," "estimates" and similar expressions identify forward-looking statements. Such statements reflect the current views with respect to future events and financial performance or operations and are only as of the date the statements are made.

Forward-looking statements involve risks and uncertainties and readers are cautioned not to place undue reliance on forward-looking statements. The Company's actual results may differ materially from such statements. Factors that cause or contribute to such differences include, but are not limited to, those discussed elsewhere in this Form 10-QSB, as well as those discussed in Form 10-KSB which is incorporated by reference in this Form 10-QSB.

Management believes that the assumptions underlying the forward-looking statements are reasonable, any of the assumptions could prove inaccurate and, therefore, there can be no assurance that the results contemplated in such forward-looking statements will be realized. The inclusion of such forward-looking information should not be regarded, as a representation that the future events, plans, or expectations contemplated will be achieved. The Company

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undertakes no obligation to publicly update, review, or revise any forward-looking statements to reflect any change in expectations or any change in events, conditions, or circumstances on which any such statements are based. Our filings with the Securities Exchange Commission, including the Form 10-KSB, and may be accessed at the SEC's web site, [www.SEC.gov](http://www.SEC.gov).

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### PART II - OTHER INFORMATION

#### ITEM 1. LEGAL PROCEEDINGS

MedCom is involved in various legal proceedings and claims as described in our Form 10-KSB for the year ended June 30, 2003. No material developments occurred in any of these proceedings during the quarter ended March 31, 2004. The costs and results associated with these legal proceedings could be significant and could affect the results of future operations.

#### ITEM 3. CONTROLS AND PROCEDURES

##### EVALUATION OF DISCLOSURE CONTROLS AND PROCEDURES

The Company maintains controls and procedures designed to ensure that information required to be disclosed in this report is recorded, processed, accumulated, and reported to its management, including the chief executive officer, to allow timely decisions regarding the required disclosure. Within the 90 days prior to the filing date of this report, MedCom's management, with the participation of its chief executive officer performed an evaluation of the effectiveness of the design and operation of these disclosure controls and procedures. Management has concluded that such disclosure controls and procedures are effective at ensuring that required information is disclosed in the Company's reports.

##### CHANGES IN INTERNAL CONTROLS

There were no significant changes in the Company's internal controls or in other factors that could significantly affect these controls subsequent to the evaluation date.

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#### ITEM 6: EXHIBITS AND REPORTS ON FORM 8-K

NO REPORTS ON FORM 8-K

#### SIGNATURES

In accordance with Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, there unto duly authorized.

#### EXHIBIT INDEX

Exhibit Number	Description
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Exhibit 31	Management Certification
Exhibit 32	Sarbanes-Oxley Act Certification



