#### **ELOYALTY CORP**

Form 4

August 31, 2007

## FORM 4

#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

**SECURITIES** 

**OMB** Number:

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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF

response... 0.5

**OMB APPROVAL** 

Check this box if no longer subject to Section 16. Form 4 or

Form 5 obligations may continue.

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940 See Instruction

1(b).

(Print or Type Responses)

| 1. Name and Address of Reporting Persor |
|---|
| BAKER GLEONARD IR                       |

2. Issuer Name and Ticker or Trading

5. Relationship of Reporting Person(s) to Issuer

### Symbol

ELOYALTY CORP [ELOY]

(Check all applicable)

(Last)

(City)

(First) (Middle)

(Zin)

3. Date of Earliest Transaction (Month/Day/Year)

Director X\_\_ 10% Owner \_ Other (specify Officer (give title

6. Individual or Joint/Group Filing(Check

755 PAGE MILL ROAD, SUITE

(Street)

(State)

A-200

4. If Amendment, Date Original

Applicable Line) \_X\_ Form filed by One Reporting Person Form filed by More than One Reporting

Filed(Month/Day/Year)

08/29/2007

below)

PALO ALTO, CA 943041005

| (City)     | (State)             | (Zip)      | Table I - N | Non-Derivative Securities Acqu | uired, Disposed o | of, or Benefi | cially Owned |
|------------|---------------------|------------|-------------|--------------------------------|-------------------|---------------|--------------|
| 1.Title of | 2. Transaction Date | 2A. Deemed | 3.          | 4. Securities Acquired (A)     | 5. Amount of      | 6.            | 7. Nature of |
| ~ .        | 0.5 1.55 (5.5.)     |            |             | 1 51 1 0 5                     | ~                 |               |              |

| Security   | (Month/Day/Year) | Execution Date, if | Transaction | or Disposed of (I   | <b>)</b> ) | Securities       | Ownership   | Indirect   |
|------------|------------------|--------------------|-------------|---------------------|------------|------------------|-------------|------------|
| (Instr. 3) |                  | any                | Code        | (Instr. 3, 4 and 5) | )          | Beneficially     | Form:       | Beneficial |
|            |                  | (Month/Day/Year)   | (Instr. 8)  |                     |            | Owned            | Direct (D)  | Ownership  |
|            |                  |                    |             |                     |            | Following        | or Indirect | (Instr. 4) |
|            |                  |                    |             | (4)                 |            | Reported         | (I)         |            |
|            |                  |                    |             | (A)                 |            | Transaction(s)   | (Instr. 4)  |            |
|            |                  |                    | C 1 W       | or                  | ъ.         | (Instr. 3 and 4) |             |            |
|            |                  |                    | Code V      | Amount (D)          | Price      |                  |             |            |
|            |                  |                    |             |                     |            |                  |             | By Shares  |

| Common (10) | 37,265 <u>(10)</u> | Ι | Held By<br>Ltd<br>Partnership<br>(SHQP) (11) |
|-------------|--------------------|---|--|
|             |                    |   |  |

|            |            |   |       |   |                      |                  |   | (biiQi) <u>* *</u>                                      |
|------------|------------|---|-------|---|----------------------|------------------|---|---|
| Common (1) | 08/29/2007 | P | 3,354 | A | \$<br>14.7185<br>(2) | 1,580,864<br>(1) | I | By Shares<br>Held By<br>Ltd<br>Partnership<br>(SHV) (3) |
| C          | 00/20/2007 | D | 700   | ٨ | ¢ 14.62              | 1 501 564        | т | Dr. Chansa  |

Common 08/30/2007 By Shares 700 \$ 14.63 1.581.564 (1) (1) Held By

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|            |            |   |    |   |                      |                    |   | Ltd<br>Partnership<br>(SHV) (3)                          |
|------------|------------|---|----|---|----------------------|--------------------|---|--|
| Common (4) | 08/29/2007 | P | 50 | A | \$ 14.7185<br>(2)    | 78,504 ( <u>4)</u> | I | By Shares<br>Held By<br>Ltd<br>Partnership<br>(SND) (5)  |
| Common (6) | 08/29/2007 | P | 50 | A | \$<br>14.7185<br>(2) | 29,701 (6)         | I | By Trust (Trustees)                                      |
| Common (8) |            |   |    |   |                      | 14,707 (8)         | I | By Shares<br>Held By<br>Ltd<br>Partnership<br>(SHAI) (9) |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of SEC 1474 information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

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9. Nu Deriv Secu Bene Own Follo Repo Trans (Insti

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of | 2.          | 3. Transaction Date | 3A. Deemed         | 4.        | 5.       | 6          | <ol><li>Date Exerc</li></ol> | cisable and | 7. Titl | e and    | 8. Price of |
|-------------|-------------|---------------------|--------------------|-----------|----------|------------|------------------------------|-------------|---------|----------|-------------|
| Derivative  | Conversion  | (Month/Day/Year)    | Execution Date, if | Transac   | ctionNum | ber E      | Expiration Da                | ate         | Amou    | int of   | Derivative  |
| Security    | or Exercise |                     | any                | Code      | of       | ()         | Month/Day/                   | Year)       | Under   | lying    | Security    |
| (Instr. 3)  | Price of    |                     | (Month/Day/Year)   | (Instr. 8 | B) Deriv | vative     |                              |             | Secur   | ities    | (Instr. 5)  |
|             | Derivative  |                     |                    |           | Secu     | rities     |                              |             | (Instr. | 3 and 4) |             |
|             | Security    |                     |                    |           | Acqu     | iired      |                              |             |         |          |             |
|             | •           |                     |                    |           | (A) o    | or         |                              |             |         |          |             |
|             |             |                     |                    |           | Dispo    | osed       |                              |             |         |          |             |
|             |             |                     |                    |           | of (D    | <b>)</b> ) |                              |             |         |          |             |
|             |             |                     |                    |           | (Instr   | ´ .        |                              |             |         |          |             |
|             |             |                     |                    |           | 4, and   | d 5)       |                              |             |         |          |             |
|             |             |                     |                    |           | ŕ        | ĺ          |                              |             |         |          |             |
|             |             |                     |                    |           |          |            |                              |             |         | Amount   |             |
|             |             |                     |                    |           |          | Г          | Date                         | Expiration  |         | or       |             |
|             |             |                     |                    |           |          |            | Exercisable                  | Date        | Title   | Number   |             |
|             |             |                     |                    |           |          | _          | 2.1010134010                 | 2           |         | of       |             |
|             |             |                     |                    | Code      | V (A)    | (D)        |                              |             |         | Shares   |             |

# **Reporting Owners**

| Reporting Owner Name / Address |          | ups       |         |       |  |
|--------------------------------|----------|-----------|---------|-------|--|
|                                | Director | 10% Owner | Officer | Other |  |
| BAKER G LEONARD JR             |          | X         |         |       |  |
| 755 PAGE MILL ROAD SUITE A-200 |          |           |         |       |  |

Reporting Owners 2 PALO ALTO, CA 943041005

## **Signatures**

By: Robert Yin, by power of attorney

08/31/2007

\*\*Signature of Reporting Person

Date

## **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Includes 938,952 shares of Series B Preferred Stock that are currently convertible on a one-for-one basis into shares of Common Stock.
- (2) This represents the weighted average sales price.
- Shares held by Sutter Hill Ventures, A California Limited Partnership. The reporting person is a Managing Director of the General
- (3) Partner of Sutter Hill Ventures, A California Limited Partnership. The reporting person disclaims beneficial ownership in these shares except as to the reporting person's pecuniary interest in the partnership.
- (4) Includes 59,103 shares of Series B Preferred Stock that are currently convertible on a one-for-one basis into shares of Common Stock.
- (5) Shares held by a limited partnership of which the reporting person is a General Partner. The reporting person disclaims beneficial ownership in these shares except as to the reporting person's pecuniary interest in the partnership.
- (6) Includes 8,072 shares of Series B Preferred Stock that are currently convertible on a one-for-one basis into shares of Common Stock.
- (7) Shares held by a trust of which the reporting person is a trustee. The reporting person disclaims beneficial ownership in these shares except as to the reporting person's pecuniary interest in the trust.
- (8) Includes 8,854 shares of Series B Preferred Stock that are currently convertible on a one-for-one basis into shares of Common Stock
  - Shares held by Sutter Hill Entrepreneurs Fund (AI), L.P. The reporting person is a Managing Director of the General Partner of Sutter
- (9) Hill Entrepreneurs Fund (AI), L.P. The reporting person disclaims beneficial ownership in these shares except as to the reporting person's pecuniary interest in the partnership.
- (10) Includes 22,418 shares of Series B Preferred Stock that are currently convertible on a one-for-one basis into shares of Common Stock
  - Shares held by Sutter Hill Entrepreneurs Fund (QP), L.P. The reporting person is a Managing Director of the General Partner of Sutter
- (11) Hill Entrepreneurs Fund (QP), L.P. The reporting person disclaims beneficial ownership in these shares except as to the reporting person's pecuniary interest in the partnership.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

Signatures 3