

Moses Robert G  
 Form 3/A  
 December 19, 2011

**FORM 3 UNITED STATES SECURITIES AND EXCHANGE COMMISSION**  
**Washington, D.C. 20549**

OMB APPROVAL  
 OMB Number: 3235-0104  
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**INITIAL STATEMENT OF BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934,  
 Section 17(a) of the Public Utility Holding Company Act of 1935 or Section  
 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person *		2. Date of Event Requiring Statement	3. Issuer Name and Ticker or Trading Symbol	
RGM Capital, LLC		(Month/Day/Year)	Support.com, Inc. [sprt]	
(Last)	(First)	(Middle)	12/02/2011	
9010 STRADA STELL COURT, SUITE 105			4. Relationship of Reporting Person(s) to Issuer	5. If Amendment, Date Original Filed(Month/Day/Year)
(Street)			(Check all applicable)	12/02/2011
NAPLES, FL 34109			<input type="checkbox"/> Director <input checked="" type="checkbox"/> 10% Owner	6. Individual or Joint/Group Filing(Check Applicable Line)
(City)	(State)	(Zip)	<input type="checkbox"/> Officer (give title below)	<input type="checkbox"/> Other (specify below)
				<input type="checkbox"/> Form filed by One Reporting Person
				<input checked="" type="checkbox"/> Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Beneficially Owned**

1. Title of Security (Instr. 4)	2. Amount of Securities Beneficially Owned (Instr. 4)	3. Ownership Form: Direct (D) or Indirect (I) (Instr. 5)	4. Nature of Indirect Beneficial Ownership (Instr. 5)
Common Stock, par value \$0.0001 per share	6,036,351 <sup>(1)</sup> <sub>(2)</sub>	I	By private limited partnerships and separately managed accounts <sup>(1)</sup>

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

SEC 1473 (7-02)

**Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.**

**Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

1. Title of Derivative Security (Instr. 4)	2. Date Exercisable and Expiration Date (Month/Day/Year)	3. Title and Amount of Securities Underlying Derivative Security	4. Conversion or Exercise	5. Ownership Form of	6. Nature of Indirect Beneficial Ownership (Instr. 5)
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Date Exercisable	Expiration Date	(Instr. 4)	Amount or Number of Shares	Price of Derivative Security	Derivative Security: Direct (D) or Indirect (I)
		Title			

## Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
RGM Capital, LLC 9010 STRADA STELL COURT SUITE 105 NAPLES, FL 34109	^	^ X	^	^
Moses Robert G RGM CAPITAL, LLC 9010 STRADA STELL COURT, SUITE 105 NAPLES, FL 34109	^	^ X	^	^

## Signatures

By RGM Capital, LLC 12/02/2011  
 \_\_Signature of Reporting Person Date

By Robert G. Moses on behalf of RGM Capital, LLC 12/02/2011  
 \_\_Signature of Reporting Person Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, *see* Instruction 5(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).  
 This Form 3 is filed jointly by Robert G. Moses and RGM Capital, LLC (RGM). The securities reported on this Form 3 are either held in the name of private investment limited partnerships, of which RGM is the general partner, or in the name of separately managed accounts
  - (1) for which RGM is investment manager. By virtue of his position as the managing member of RGM, Mr. Moses may be deemed to own the securities reported in this Form 3. Mr. Moses and RGM disclaim beneficial ownership of the securities reported on this Form 3 except to the extent of their pecuniary interest therein.
  - (2) The correct shareholding by RGM Capital, LLC and related entities of Support.com Common Stock, par value \$0.0001 per share, is 6,036,351 as of 12/2/2011.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *See* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.