

SUNTRUST BANKS INC
Form 10-Q
August 04, 2016

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended June 30, 2016

Commission file number 001-08918
SunTrust Banks, Inc.
(Exact name of registrant as specified in its charter)

Georgia 58-1575035
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)
303 Peachtree Street, N.E., Atlanta, Georgia 30308
(Address of principal executive offices) (Zip Code)
(800) 786-8787
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.
Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).
Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act.
Large accelerated filer Accelerated filer
Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).
Yes No

At July 28, 2016, 495,738,819 shares of the registrant's common stock, \$1.00 par value, were outstanding.

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GLOSSARY OF DEFINED TERMS

ABS — Asset-backed securities.
ACH — Automated clearing house.
AFS — Available for sale.
AIP — Annual Incentive Plan.
ALCO — Asset/Liability Committee.
ALM — Asset/Liability Management.
ALLL — Allowance for loan and lease losses.
AOCI — Accumulated other comprehensive income.
APIC — Additional paid-in capital.
ASC — Accounting Standards Codification.
ASU — Accounting Standards Update.
ATE — Additional termination event.
ATM — Automated teller machine.
Bank — SunTrust Bank.
Basel III — the Third Basel Accord, a comprehensive set of reform measures developed by the BCBS.
BCBS — Basel Committee on Banking Supervision.
Board — The Company's Board of Directors.
bps — Basis points.
BRC — Board Risk Committee.
CCAR — Comprehensive Capital Analysis and Review.
CCB — Capital conservation buffer.
CD — Certificate of deposit.
CDR — Conditional default rate.
CDS — Credit default swaps.
CECL — Current expected credit loss.
CEO — Chief Executive Officer.
CET1 — Common Equity Tier 1 Capital.
CFO — Chief Financial Officer.
CIB — Corporate and investment banking.
C&I — Commercial and industrial.
Class A shares — Visa Inc. Class A common stock.
Class B shares — Visa Inc. Class B common stock.
CLO — Collateralized loan obligation.
Company — SunTrust Banks, Inc.
CP — Commercial paper.
CPR — Conditional prepayment rate.
CRE — Commercial real estate.
CRO — Chief Risk Officer.
CSA — Credit support annex.
CVA — Credit valuation adjustment.
DDA — Demand deposit account.
DOJ — Department of Justice.
DTA — Deferred tax asset.
DVA — Debit valuation adjustment.
EPS — Earnings per share.
ER — Enterprise Risk.
ERISA — Employee Retirement Income Security Act of 1974.
Exchange Act — Securities Exchange Act of 1934.

Fannie Mae — Federal National Mortgage Association.
Freddie Mac — Federal Home Loan Mortgage Corporation.
FDIC — Federal Deposit Insurance Corporation.
Federal Reserve — Federal Reserve System.
Fed funds — Federal funds.
FHA — Federal Housing Administration.
FHLB — Federal Home Loan Bank.

FICO — Fair Isaac Corporation.
Fitch — Fitch Ratings Ltd.
FRB — Federal Reserve Board.
FTE — Fully taxable-equivalent.
FVO — Fair value option.
GenSpring — GenSpring Family Offices, LLC.
Ginnie Mae — Government National Mortgage Association.
GSE — Government-sponsored enterprise.
HAMP — Home Affordable Modification Program.
HUD — U.S. Department of Housing and Urban Development.
IPO — Initial public offering.
IRLC — Interest rate lock commitment.
ISDA — International Swaps and Derivatives Association.
LCR — Liquidity coverage ratio.
LGD — Loss given default.
LHFI — Loans held for investment.
LHFS — Loans held for sale.
LIBOR — London InterBank Offered Rate.
LOCOM — Lower of cost or market.
LTI — Long-term incentive.
LTV — Loan to value.
MasterCard — MasterCard International.
MBS — Mortgage-backed securities.
MD&A — Management's Discussion and Analysis of Financial Condition and Results of Operation.
Moody's — Moody's Investors Service.
MRA — Master Repurchase Agreement.
MRM — Market Risk Management.
MRMG — Model Risk Management Group.
MSR — Mortgage servicing right.
MVE — Market value of equity.
NOW — Negotiable order of withdrawal account.
NPA — Nonperforming asset.
NPL — Nonperforming loan.
OCI — Other comprehensive income.
OREO — Other real estate owned.
OTC — Over-the-counter.
OTTI — Other-than-temporary impairment.
Parent Company — SunTrust Banks, Inc. (the parent Company of SunTrust Bank and other subsidiaries).
PD — Probability of default.
PWM — Private Wealth Management.
ROA — Return on average total assets.
ROE — Return on average common shareholders' equity.
ROTCE — Return on average tangible common shareholders' equity.

RSU — Restricted stock unit.

RWA — Risk-weighted assets.

S&P — Standard and Poor's.

SBA — Small Business Administration.

SEC — U.S. Securities and Exchange Commission.

STCC — SunTrust Community Capital, LLC.

STIS — SunTrust Investment Services, Inc.

STM — SunTrust Mortgage, Inc.

STRH — SunTrust Robinson Humphrey, Inc.

SunTrust — SunTrust Banks, Inc.

TDR — Troubled debt restructuring.

TRS — Total return swaps.

U.S. — United States.

U.S. GAAP — Generally Accepted Accounting Principles in the United States.

U.S. Treasury — The United States Department of the Treasury.

UPB — Unpaid principal balance.

VA — Veterans Administration.

VAR — Value at risk.

VI — Variable interest.

VIE — Variable interest entity.

Visa — The Visa, U.S.A. Inc. card association or its affiliates, collectively.

Visa Counterparty — A financial institution that purchased the Company's Visa Class B shares.

PART I - FINANCIAL INFORMATION

The following unaudited financial statements have been prepared in accordance with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X, and accordingly do not include all of the information and footnotes required by U.S. GAAP for complete financial statements. However, in the opinion of management, all adjustments (consisting only of normal recurring adjustments) considered necessary to comply with Regulation S-X have been included.

Operating results for the three and six months ended June 30, 2016 are not necessarily indicative of the results that may be expected for the full year ending December 31, 2016.

Item 1. FINANCIAL STATEMENTS (UNAUDITED)

SunTrust Banks, Inc.

Consolidated Statements of Income

(Dollars in millions and shares in thousands, except per share data) (Unaudited)	Three Months		Six Months	
	Ended June 30 2016	2015	Ended June 30 2016	2015
Interest Income				
Interest and fees on loans	\$1,222	\$1,115	\$2,424	\$2,206
Interest and fees on loans held for sale	18	23	37	45
Interest and dividends on securities available for sale	161	137	324	277
Trading account interest and other	23	22	49	41
Total interest income	1,424	1,297	2,834	2,569
Interest Expense				
Interest on deposits	63	55	121	110
Interest on long-term debt	64	67	123	136
Interest on other borrowings	9	8	21	16
Total interest expense	136	130	265	262
Net interest income	1,288	1,167	2,569	2,307
Provision for credit losses	146	26	246	82
Net interest income after provision for credit losses	1,142	1,141	2,323	2,225
Noninterest Income				
Service charges on deposit accounts	162	156	315	308
Other charges and fees	104	99	197	188
Card fees	83	84	160	164
Investment banking income	126	145	225	242
Trading income	34	54	89	109
Trust and investment management income	75	84	150	168
Retail investment services	72	80	141	152
Mortgage production related income	111	76	171	159
Mortgage servicing related income	52	30	114	73
Gain on sale of premises	52	—	52	—
Net securities gains	4	14	4	14
Other noninterest income	23	52	62	115
Total noninterest income	898	874	1,680	1,692
Noninterest Expense				
Employee compensation	669	653	1,307	1,285
Employee benefits	94	103	229	242
Outside processing and software	202	204	400	394
Net occupancy expense	78	85	163	169
Equipment expense	42	42	82	82
Marketing and customer development	38	34	82	61
Regulatory assessments	44	35	80	72
Operating losses	25	16	50	30
Credit and collection services	18	25	30	43
Amortization	11	7	21	13
Other noninterest expense	124	124	219	217
Total noninterest expense	1,345	1,328	2,663	2,608
Income before provision for income taxes	695	687	1,340	1,309

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Provision for income taxes	201	202	396	393
Net income including income attributable to noncontrolling interest	494	485	944	916
Net income attributable to noncontrolling interest	2	2	5	4
Net income	\$492	\$483	\$939	\$912
Net income available to common shareholders	\$475	\$467	\$906	\$877
Net income per average common share:				
Diluted	\$0.94	\$0.89	\$1.78	\$1.67
Basic	0.95	0.90	1.80	1.69
Dividends declared per common share	0.24	0.24	0.48	0.44
Average common shares - diluted	505,633	522,479	508,012	524,646
Average common shares - basic	501,374	516,968	503,428	518,983

See accompanying Notes to Consolidated Financial Statements (unaudited).

SunTrust Banks, Inc.
Consolidated Statements of Comprehensive Income

	Three Months Ended June 30		Six Months Ended June 30	
(Dollars in millions) (Unaudited)	2016	2015	2016	2015
Net income	\$492	\$483	\$939	\$912
Components of other comprehensive income/(loss):				
Change in net unrealized gains/(losses) on securities available for sale, net of tax of \$81, (\$117), \$246 and (\$64), respectively	136	(201)	415	(115)
Change in net unrealized gains/(losses) on derivative instruments, net of tax of \$43, (\$20), \$133, and \$7, respectively	73	(34)	223	10
Change in credit risk adjustment on long-term debt, net of tax of \$0, \$0, (\$1), and \$0, respectively ¹	—	—	(2)	—
Change related to employee benefit plans, net of tax of \$2, (\$2), \$37, and (\$45), respectively	3	6	62	(67)
Total other comprehensive income/(loss), net of tax	212	(229)	698	(172)
Total comprehensive income	\$704	\$254	\$1,637	\$740

¹ Related to the Company's early adoption of the ASU 2016-01 provision related to changes in instrument-specific credit risk. See Note 1, "Significant Accounting Policies," and Note 17, "Accumulated Other Comprehensive Income/(Loss)," for additional information.

See accompanying Notes to Consolidated Financial Statements (unaudited).

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SunTrust Banks, Inc.
Consolidated Balance Sheets

	June 30, 2016 (Unaudited)	December 31, 2015
(Dollars in millions and shares in thousands, except per share data)		
Assets		
Cash and due from banks	\$4,134	\$4,299
Federal funds sold and securities borrowed or purchased under agreements to resell	1,107	1,277
Interest-bearing deposits in other banks	24	23
Cash and cash equivalents	5,265	5,599
Trading assets and derivative instruments ¹	6,850	6,119
Securities available for sale	29,336	27,825
Loans held for sale (\$2,176 and \$1,494 at fair value at June 30, 2016 and December 31, 2015, respectively)	2,468	1,838
Loans ² (\$246 and \$257 at fair value at June 30, 2016 and December 31, 2015, respectively)	141,656	136,442
Allowance for loan and lease losses	(1,774)	(1,752)
Net loans	139,882	134,690
Premises and equipment, net	1,474	1,502
Goodwill	6,337	6,337
Other intangible assets (MSRs at fair value: \$1,061 and \$1,307 at June 30, 2016 and December 31, 2015, respectively)	1,075	1,325
Other assets	6,205	5,582
Total assets	\$198,892	\$190,817
Liabilities		
Noninterest-bearing deposits	\$42,466	\$42,272
Interest-bearing deposits (CDs at fair value: \$49 and \$0 at June 30, 2016 and December 31, 2015, respectively)	110,285	107,558
Total deposits	152,751	149,830
Funds purchased	1,352	1,949
Securities sold under agreements to repurchase	1,622	1,654
Other short-term borrowings	1,883	1,024
Long-term debt ³ (\$970 and \$973 at fair value at June 30, 2016 and December 31, 2015, respectively)	12,264	8,462
Trading liabilities and derivative instruments	1,245	1,263
Other liabilities	3,311	3,198
Total liabilities	174,428	167,380
Shareholders' Equity		
Preferred stock, no par value	1,225	1,225
Common stock, \$1.00 par value	550	550
Additional paid-in capital	9,003	9,094
Retained earnings	15,353	14,686
Treasury stock, at cost, and other ⁴	(1,900)	(1,658)
Accumulated other comprehensive income/(loss), net of tax	233	(460)
Total shareholders' equity	24,464	23,437
Total liabilities and shareholders' equity	\$198,892	\$190,817
Common shares outstanding ⁵		
Common shares authorized	750,000	750,000
Preferred shares outstanding	12	12

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Preferred shares authorized	50,000	50,000
Treasury shares of common stock	48,509	41,209
¹ Includes trading securities pledged as collateral where counterparties have the right to sell or repledge the collateral	\$1,282	\$1,377
² Includes loans of consolidated VIEs	227	246
³ Includes debt of consolidated VIEs	240	259
⁴ Includes noncontrolling interest	103	108
⁵ Includes restricted shares	49	1,334

See accompanying Notes to Consolidated Financial Statements (unaudited).

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SunTrust Banks, Inc.

Consolidated Statements of Shareholders' Equity

(Dollars and shares in millions, except per share data) (Unaudited)	Preferred Stock	Common Shares Outstanding	Common Stock	Additional Paid-in Capital	Retained Earnings	Treasury Stock and Other ¹	Accumulated Other Comprehensive (Loss)/Income	Total
Balance, January 1, 2015	\$1,225	525	\$550	\$9,089	\$13,295	(\$1,032)	(\$122)	\$23,005
Net income	—	—	—	—	912	—	—	912
Other comprehensive loss	—	—	—	—	—	—	(172)	(172)
Common stock dividends, \$0.44 per share	—	—	—	—	(229)	—	—	(229)
Preferred stock dividends ²	—	—	—	—	(32)	—	—	(32)
Repurchase of common stock	—	(7)	—	—	—	(290)	—	(290)
Exercise of stock options and stock compensation expense	—	—	—	(14)	—	22	—	8
Restricted stock activity	—	—	—	5	(2)	7	—	10
Amortization of restricted stock compensation	—	—	—	—	—	9	—	9
Issuance of stock for employee benefit plans and other	—	—	—	—	—	2	—	2
Balance, June 30, 2015	\$1,225	518	\$550	\$9,080	\$13,944	(\$1,282)	(\$294)	\$23,223
Balance, January 1, 2016	\$1,225	509	\$550	\$9,094	\$14,686	(\$1,658)	(\$460)	\$23,437
Cumulative effect of credit risk adjustment ³	—	—	—	—	5	—	(5)	—
Net income	—	—	—	—	939	—	—	939
Other comprehensive income	—	—	—	—	—	—	698	698
Change in noncontrolling interest	—	—	—	—	—	(5)	—	(5)
Common stock dividends, \$0.48 per share	—	—	—	—	(241)	—	—	(241)
Preferred stock dividends ²	—	—	—	—	(33)	—	—	(33)
Repurchase of common stock	—	(9)	—	—	—	(326)	—	(326)
Repurchase of common stock warrants	—	—	—	(24)	—	—	—	(24)
Exercise of stock options and stock compensation expense ⁴	—	—	—	(22)	—	33	—	11
Restricted stock activity ⁴	—	1	—	(45)	(3)	54	—	6
Amortization of restricted stock compensation	—	—	—	—	—	2	—	2
Balance, June 30, 2016	\$1,225	501	\$550	\$9,003	\$15,353	(\$1,900)	\$233	\$24,464

¹ At June 30, 2016, includes (\$2,003) million for treasury stock, \$0 million for the compensation element of restricted stock, and \$103 million for noncontrolling interest.

At June 30, 2015, includes (\$1,379) million for treasury stock, (\$11) million for the compensation element of restricted stock, and \$108 million for noncontrolling interest.

² For the six months ended June 30, 2016, dividends were \$2,033 per share for both Perpetual Preferred Stock Series A and B, \$2,938 per share for Perpetual Preferred Stock Series E, and \$2,813 per share for Perpetual Preferred Stock Series F.

For the six months ended June 30, 2015, dividends were \$2,022 per share for both Perpetual Preferred Stock Series A and B, \$2,938 per share for Perpetual Preferred Stock Series E, and \$3,406 per share for Perpetual Preferred Stock Series F.

³ Related to the Company's early adoption of the ASU 2016-01 provision related to changes in instrument-specific credit risk, beginning January 1, 2016. See Note 1, "Significant Accounting Policies," and Note 17, "Accumulated Other Comprehensive Income/(Loss)," for additional information.

⁴ Includes a (\$4) million net reclassification of excess tax benefits from additional paid-in capital to provision for income taxes, related to the Company's early adoption of ASU 2016-09. See Note 1, "Significant Accounting Policies," and Note 11, "Employee Benefit Plans," for additional information.

See accompanying Notes to Consolidated Financial Statements (unaudited).

SunTrust Banks, Inc.

Consolidated Statements of Cash Flows

	Six Months Ended June 30	
	2016	2015
(Dollars in millions) (Unaudited)		
Cash Flows from Operating Activities		
Net income including income attributable to noncontrolling interest	\$944	\$916
Adjustments to reconcile net income to net cash (used in)/provided by operating activities:		
Depreciation, amortization, and accretion	349	404
Origination of mortgage servicing rights	(110)	(117)
Provisions for credit losses and foreclosed property	249	87
Stock-based compensation	56	49
Excess tax benefits from stock-based compensation	(14)	(17)
Net securities gains	(4)	(14)
Net gain on sale of loans held for sale, loans, and other assets	(241)	(114)
Net (increase)/decrease in loans held for sale	(472)	191
Net increase in trading assets	(372)	(220)
Net increase in other assets ¹	(61)	(310)
Net decrease in other liabilities ¹	(345)	(45)
Net cash (used in)/provided by operating activities	(21)	810
Cash Flows from Investing Activities		
Proceeds from maturities, calls, and paydowns of securities available for sale	2,283	3,194
Proceeds from sales of securities available for sale	—	1,477
Purchases of securities available for sale	(3,400)	(5,302)
Net increase in loans, including purchases of loans	(5,777)	(894)
Proceeds from sales of loans	278	1,886
Purchases of mortgage servicing rights	(75)	(112)
Capital expenditures	(66)	(36)
Payments related to acquisitions, including contingent consideration	(23)	(30)
Proceeds from the sale of other real estate owned and other assets	118	126
Net cash (used in)/provided by investing activities	(6,662)	309
Cash Flows from Financing Activities		
Net increase in total deposits	2,921	4,370
Net increase/(decrease) in funds purchased, securities sold under agreements to repurchase, and other short-term borrowings	230	(3,069)
Proceeds from issuance of long-term debt and other	4,892	1,195
Repayments of long-term debt	(1,034)	(3,987)
Repurchase of common stock	(326)	(290)
Repurchase of common stock warrants	(24)	—
Common and preferred dividends paid	(274)	(261)
Taxes paid related to net share settlement of equity awards ¹	(46)	(31)
Proceeds from exercise of stock options ¹	10	13
Net cash provided by/(used in) financing activities	6,349	(2,060)
Net decrease in cash and cash equivalents	(334)	(941)
Cash and cash equivalents at beginning of period	5,599	8,229
Cash and cash equivalents at end of period	\$5,265	\$7,288

Supplemental Disclosures:

Loans transferred from loans held for sale to loans	\$10	\$651
Loans transferred from loans to loans held for sale	162	1,696
Loans transferred from loans and loans held for sale to other real estate owned	29	35
Non-cash impact of debt assumed by purchaser in lease sale	74	190

¹ Related to the Company's early adoption of ASU 2016-09, certain prior period amounts have been retrospectively reclassified between operating activities and financing activities. See Note 1, "Significant Accounting Policies," for additional information.

See accompanying Notes to Consolidated Financial Statements (unaudited).

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Notes to Consolidated Financial Statements (Unaudited)

NOTE 1 – SIGNIFICANT ACCOUNTING POLICIES

Principles of Consolidation and Basis of Presentation

The unaudited Consolidated Financial Statements have been prepared in accordance with U.S. GAAP for interim financial information. Accordingly, they do not include all of the information and footnotes required by U.S. GAAP for complete, consolidated financial statements. In the opinion of management, all adjustments, consisting only of normal recurring adjustments, which are necessary for a fair presentation of the results of operations in these financial statements, have been made.

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in the Consolidated Financial Statements and accompanying Notes; actual results

could vary from those estimates. Certain reclassifications have been made to prior period amounts to conform to the current period presentation.

These interim Consolidated Financial Statements should be read in conjunction with the Company's 2015 Annual Report on Form 10-K. There have been no significant changes to the Company's accounting policies as disclosed in the 2015 Annual Report on Form 10-K.

The Company evaluated events that occurred subsequent to June 30, 2016, and there were no material events that would require recognition in the Company's Consolidated Financial Statements or disclosure in the accompanying Notes for the three and six months ended June 30, 2016.

Recently Issued Accounting Pronouncements

The following table summarizes ASUs recently issued by the Financial Accounting Standards Board ("FASB") that could have a material effect on the Company's financial statements:

Standard	Description	Required Date of Adoption	Effect on the Financial Statements or Other Significant Matters
Standards Adopted (or partially adopted) in 2016			
ASU 2015-02, Amendments to the Consolidation Analysis	The ASU rescinds the indefinite deferral of previous amendments to ASC Topic 810, Consolidation, for certain entities and amends components of the consolidation analysis under ASC Topic 810, including evaluating limited partnerships and similar legal entities, evaluating fees paid to a decision maker or service provider as a variable interest, the effects of fee arrangements and/or related parties on the primary beneficiary determination and investment fund specific matters. The ASU may be adopted either retrospectively or on a modified retrospective basis.	January 1, 2016	The Company adopted this ASU on a modified retrospective basis beginning January 1, 2016. The adoption of this standard had no impact to the Consolidated Financial Statements.
ASU 2016-01, Recognition and Measurement of Financial Assets	The ASU amends ASC Topic 825, Financial Instruments-Overall, and addresses certain aspects of recognition, measurement, presentation, and disclosure	January 1, 2018 Early adoption is permitted beginning	The Company early adopted the provision related to changes in instrument-specific credit risk beginning January 1, 2016,

and Financial
Liabilities

of financial instruments. The main provisions require investments in equity securities to be measured at fair value through net income, unless they qualify for a practicability exception, and require fair value changes arising from changes in instrument-specific credit risk for financial liabilities that are measured under the fair value option to be recognized in other comprehensive income. With the exception of disclosure requirements that will be adopted prospectively, the ASU must be adopted on a modified retrospective basis.

January 1, 2016 or 2017 for the provision related to changes in instrument-specific credit risk for financial liabilities under the FVO.

which resulted in an immaterial, cumulative effect adjustment from retained earnings to AOCI. The Company is evaluating the impact of the remaining provisions of this ASU on the Consolidated Financial Statements and related disclosures; however, the impact is not expected to be material.

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Notes to Consolidated Financial Statements (Unaudited), continued

Standard	Description	Required Date of Adoption	Effect on the Financial Statements or Other Significant Matters
ASU 2016-09, Improvements to Employee Share-Based Payment Accounting	<p>The ASU amends ASC Topic 718, Compensation-Stock Compensation, which simplifies several aspects of the accounting for employee share-based payments transactions for both public and nonpublic entities, including the accounting for income taxes, forfeitures, and statutory tax withholding requirements, as well as classification in the statement of cash flows. Adoption methods are specific to the component of the ASU, ranging from a retrospective and modified retrospective basis to a prospective basis.</p>	<p>January 1, 2017 Early adoption is permitted.</p>	<p>The Company early adopted the ASU on April 1, 2016 with an effective date of January 1, 2016, which resulted in a reclassification of \$4 million from APIC to provision for income taxes, representing excess tax benefits previously recognized in APIC during the first quarter of 2016. During the second quarter of 2016 the Company recognized a benefit of \$6 million in provision for income taxes for excess tax benefits that occurred between April 1, 2016 and June 30, 2016. The early adoption favorably impacted both basic and diluted EPS by \$0.01 and \$0.02 per share for the three and six months ended June 30, 2016, respectively.</p> <p>The Company retrospectively reclassified \$17 million of excess tax benefits from financing activities to operating activities in the Consolidated Statements of Cash Flows and retrospectively reclassified \$31 million of taxes paid related to net share settlement of equity awards from operating activities to financing activities. The net impact on the Consolidated Statements of Cash Flows was immaterial.</p> <p>The Company had no previously unrecognized excess tax benefits; therefore, there was no impact to the Consolidated Financial Statements as it related to the elimination of the requirement that excess tax benefits be realized before recognition.</p> <p>The Company elected to retain its existing accounting policy election to estimate award forfeitures.</p>

Standards Not Yet Adopted

ASU 2014-09,
Revenue from
Contracts with
Customers

These ASUs supersede the revenue recognition requirements in ASC Topic 605, Revenue Recognition, and most industry-specific guidance throughout the Industry Topics of the January 1, Codification. The core principle of the ASUs is 2018 that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. The ASUs may be adopted either retrospectively or on a modified retrospective basis to new contracts and existing contracts, with remaining performance obligations as of the effective date.

ASU 2016-08,
Principal versus
Agent
Considerations

ASU 2016-10,
Identifying
Performance
Obligations and
Licensing

ASU 2016-12,
Narrow-Scope
Improvements
and Practical
Expedients

Early
adoption is
permitted
beginning
January 1,
2017.

The Company is evaluating the alternative methods of adoption and the anticipated effects on the Consolidated Financial Statements and related disclosures.

ASU 2016-02,
Leases

The ASU creates ASC Topic 842, Leases, and supersedes Topic 840, Leases. Topic 842 requires lessees to recognize the right-of-use assets and liabilities that arise from leases, with the exception of short-term leases. The ASU does not make significant changes to lessor accounting; however, there were certain improvements made to align lessor accounting with the lessee accounting model and Topic 606, Revenue from Contracts with Customers. There are several new qualitative and quantitative disclosures required. Upon transition, lessees and lessors are required to recognize and measure leases at the beginning of the earliest period presented using a modified retrospective approach.

January 1,
2019
Early
adoption is
permitted.

The adoption of this ASU will result in an increase to the Consolidated Balance Sheets for right-of-use assets and lease liabilities associated with operating leases in which the Company is the lessee. The Company is evaluating the other effects of adoption on the Consolidated Financial Statements and related disclosures.

Notes to Consolidated Financial Statements (Unaudited), continued

Standard	Description	Required Date of Adoption	Effect on the Financial Statements or Other Significant Matters
ASU 2016-07, Simplifying the Transition to the Equity Method of Accounting	The ASU amends ASC Topic 323, Investments-Equity Method and Joint Ventures, to eliminate the requirement that when an investment qualifies for use of the equity method as a result of an increase in the level of ownership interest or degree of influence, an investor must adjust the investment, results of operations, and retained earnings retroactively on a step-by-step basis as if the equity method had been in effect during all previous periods that the investment had been held. The amendments require that the equity method investor add the cost of acquiring the additional interest in the investee to the current basis of the investor's previously held interest and adopt the equity method of accounting as of the date the investor obtains significant influence over the investee. In addition, if the investor previously held an AFS equity security, the ASU requires that the investor recognize through earnings the unrealized holding gain or loss in AOCI, as of the date it obtains significant influence. The ASU is to be applied on a prospective basis.	January 1, 2017 Early application is permitted.	This ASU will not impact the Consolidated Financial Statements and related disclosures until there is an applicable increase in investment or change in influence resulting in a transition to the equity method.
ASU 2016-13, Measurement of Credit Losses on Financial Instruments	The ASU amends ASC Topic 326, Financial Instruments-Credit Losses, to replace the incurred loss impairment methodology with a current expected credit loss methodology for financial instruments measured at amortized cost and other commitments to extend credit. For this purpose, expected credit losses reflect losses over the remaining contractual life of an asset, considering the effect of voluntary prepayments and considering available information about the collectability of cash flows, including information about past events, current conditions, and reasonable and supportable forecasts. The resulting allowance for credit losses reflects the portion of the amortized cost basis that the entity does not expect to collect. Additional quantitative and qualitative disclosures are required upon adoption.	January 1, 2020 Early adoption is permitted beginning January 1, 2019.	The Company is evaluating the impact the ASU will have on the Company's Consolidated Financial Statements and related disclosures.
	The CECL model does not apply to AFS debt securities; however the ASU requires entities to record an allowance when recognizing credit losses for AFS securities, rather than recording a direct write-down of the carrying amount.		

NOTE 2 - FEDERAL FUNDS SOLD AND SECURITIES FINANCING ACTIVITIES
Federal Funds Sold and Securities Borrowed or Purchased Under Agreements to Resell

Fed funds sold and securities borrowed or purchased under agreements to resell were as follows:

(Dollars in millions)	June 30, 2016	December 31, 2015
Fed funds sold	\$5	\$38
Securities borrowed	332	277
Securities purchased under agreements to resell	770	962
Total Fed funds sold and securities borrowed or purchased under agreements to resell	\$1,107	\$1,277

Securities purchased under agreements to resell are primarily collateralized by U.S. government or agency securities and are carried at the amounts at which the securities will be

subsequently resold. Securities borrowed are primarily collateralized by corporate securities. The Company borrows securities and purchases securities under agreements to resell as part of its securities financing activities. On the acquisition date of these securities, the Company and the related counterparty agree on the amount of collateral required to secure the principal amount loaned under these arrangements. The Company monitors collateral values daily and calls for additional collateral to be provided as warranted under the respective agreements. At June 30, 2016 and December 31, 2015, the total market value of collateral held was \$1.1 billion and \$1.2 billion, of which \$215 million and \$73 million was repledged, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

Securities Sold Under Agreements to Repurchase

Securities sold under agreements to repurchase are accounted for as secured borrowings. The following table presents the Company's related activity, by collateral type and remaining contractual maturity:

(Dollars in millions)	June 30, 2016			December 31, 2015		
	Overnight		Total	Overnight		Total
	and to 30 days	Continuing		and to 30 days	Continuing	
U.S. Treasury securities	\$3	\$—	\$3	\$112	\$—	\$112
Federal agency securities	164	—	164	319	—	319
MBS - agency	993	13	1,006	837	23	860
CP	116	—	116	49	—	49
Corporate and other debt securities	239	94	333	242	72	314
Total securities sold under agreements to repurchase	\$1,515	\$107	\$1,622	\$1,559	\$95	\$1,654

For these securities sold under agreements to repurchase, the Company would be obligated to provide additional collateral in the event of a significant decline in fair value of the collateral pledged. This risk is managed by monitoring the liquidity and credit quality of the collateral, as well as the maturity profile of the transactions.

Netting of Securities - Repurchase and Resell Agreements

The Company has various financial assets and financial liabilities that are subject to enforceable master netting agreements or similar agreements. The Company's derivatives that are subject to enforceable master netting agreements or similar agreements are discussed in Note 13, "Derivative Financial Instruments." The following table presents the

Company's securities borrowed or purchased under agreements to resell and securities sold under agreements to repurchase that are subject to MRAs. At June 30, 2016 and December 31, 2015, there were no such transactions subject to legally enforceable MRAs that were eligible for balance sheet netting.

Financial instrument collateral received or pledged related to exposures subject to legally enforceable MRAs are not netted on the Consolidated Balance Sheets, but are presented in the following table as a reduction to the net amount reflected on the Consolidated Balance Sheets to derive the held/pledged financial instruments. The collateral amounts held/pledged are limited for presentation purposes to the related recognized asset/liability balance for each counterparty, and accordingly, do not include excess collateral received/pledged.

(Dollars in millions)	Gross Amount	Amount Offset	Net Amount Presented in Consolidated Balance Sheets	Held/Pledged Financial Instruments	Net Amount
June 30, 2016					
Financial assets:					
Securities borrowed or purchased under agreements to resell	\$1,102	\$—	\$1,102	¹ \$1,092	\$10
Financial liabilities:					
Securities sold under agreements to repurchase	1,622	—	1,622	1,622	—
December 31, 2015					
Financial assets:					
Securities borrowed or purchased under agreements to resell	\$1,239	\$—	\$1,239	¹ \$1,229	\$10

Financial liabilities:

Securities sold under agreements to repurchase	1,654	—	1,654	1,654	—
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¹ Excludes \$5 million and \$38 million of Fed funds sold, which are not subject to a master netting agreement at June 30, 2016 and December 31, 2015, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

NOTE 3 - TRADING ASSETS AND LIABILITIES AND DERIVATIVE INSTRUMENTS

The fair values of the components of trading assets and liabilities and derivative instruments were as follows:

(Dollars in millions)	June 30, December 31,	
	2016	2015
Trading Assets and Derivative Instruments:		
U.S. Treasury securities	\$531	\$538
Federal agency securities	396	588
U.S. states and political subdivisions	54	30
MBS - agency	826	553
CLO securities	3	2
Corporate and other debt securities	499	468
CP	139	67
Equity securities	53	66
Derivative instruments ¹	1,669	1,152
Trading loans ²	2,680	2,655
Total trading assets and derivative instruments	\$6,850	\$6,119

Trading Liabilities and Derivative Instruments:

U.S. Treasury securities	\$473	\$503
MBS - agency	3	37
Corporate and other debt securities	311	259
Derivative instruments ¹	458	464
Total trading liabilities and derivative instruments	\$1,245	\$1,263

¹ Amounts include the impact of offsetting cash collateral received from and paid to the same derivative counterparties, and the impact of netting derivative assets and derivative liabilities when a legally enforceable master netting agreement or similar agreement exists.

² Includes loans related to TRS.

Various trading and derivative instruments are used as part of the Company's overall balance sheet management strategies and to support client requirements executed through the Bank and/or the Company's broker/dealer subsidiary. The Company manages the potential market volatility associated with trading instruments with appropriate risk management strategies. The size, volume, and nature of the trading products and derivative instruments can vary based on economic conditions as well as client-specific and Company-specific asset or liability positions. Product offerings to clients include debt securities, loans traded in the secondary market, equity securities, derivative contracts, and other similar financial instruments. Other trading-related activities include acting as a market maker for certain debt and

equity security transactions, derivative instrument transactions, and foreign exchange transactions. The Company also uses derivatives to manage its interest rate and market risk from non-trading activities. The Company has policies and procedures to manage market risk associated with client trading and non-trading activities, and assumes a limited degree of market risk by managing the size and nature of its exposure. For valuation assumptions and additional information related to the Company's trading products and derivative instruments, see Note 13, "Derivative Financial Instruments," and the "Trading Assets and Derivative Instruments and Securities Available for Sale" section of Note 14, "Fair Value Election and Measurement."

Pledged trading assets are presented in the following table:

(Dollars in millions)	June 30, December 31,	
	2016	2015
Pledged trading assets to secure repurchase agreements ¹	\$821	\$986
Pledged trading assets to secure derivative agreements	467	393
Pledged trading assets to secure other arrangements	40	40

¹ Repurchase agreements secured by collateral totaled \$787 million and \$950 million at June 30, 2016 and December 31, 2015, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

NOTE 4 – SECURITIES AVAILABLE FOR SALE

Securities Portfolio Composition

(Dollars in millions)	June 30, 2016			
	Amortized Cost	Unrealized Gains	Unrealized Losses	Fair Value
U.S. Treasury securities	\$4,273	\$168	\$—	\$4,441
Federal agency securities	361	11	—	372
U.S. states and political subdivisions	164	11	—	175
MBS - agency	22,800	727	3	23,524
MBS - non-agency residential	82	1	—	83
ABS	9	2	—	11
Corporate and other debt securities	35	1	—	36
Other equity securities ¹	694	1	1	694
Total securities AFS	\$28,418	\$922	\$4	\$29,336

(Dollars in millions)	December 31, 2015			
	Amortized Cost	Unrealized Gains	Unrealized Losses	Fair Value
U.S. Treasury securities	\$3,460	\$3	\$14	\$3,449
Federal agency securities	402	10	1	411
U.S. states and political subdivisions	156	8	—	164
MBS - agency	22,877	397	150	23,124
MBS - non-agency residential	92	2	—	94
ABS	11	2	1	12
Corporate and other debt securities	37	1	—	38
Other equity securities ¹	533	1	1	533
Total securities AFS	\$27,568	\$424	\$167	\$27,825

¹ At June 30, 2016, the fair value of other equity securities was comprised of the following: \$202 million of FHLB of Atlanta stock, \$402 million of Federal Reserve Bank of Atlanta stock, \$84 million of mutual fund investments, and \$6 million of other.

At December 31, 2015, the fair value of other equity securities was comprised of the following: \$32 million of FHLB of Atlanta stock, \$402 million of Federal Reserve Bank of Atlanta stock, \$93 million of mutual fund investments, and \$6 million of other.

The following table presents interest and dividends on securities AFS:

(Dollars in millions)	Three Months Ended June 30, 2016		Six Months Ended June 30, 2015	
	2016	2015	2016	2015
Taxable interest	\$156	\$126	\$315	\$254
Tax-exempt interest	2	2	3	4
Dividends	3	9	6	19
Total interest and dividends on securities AFS	\$161	\$137	\$324	\$277

Securities AFS pledged to secure public deposits, repurchase agreements, trusts, and other funds had a fair value of \$4.6 billion and \$3.2 billion at June 30, 2016 and December 31, 2015, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

The following table presents the amortized cost, fair value, and weighted average yield of investments in debt securities AFS at June 30, 2016, by remaining contractual maturity, with the exception of MBS and ABS, which are based on estimated average life. Receipt of cash flows may differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without penalties.

(Dollars in millions)	Distribution of Remaining Maturities					Total
	Due in 1 Year or Less	Due After 1 Year through 5 Years	Due After 5 Years through 10 Years	Due After 10 Years		
Amortized Cost:						
U.S. Treasury securities	\$—	\$1,646	\$2,627	\$—		\$4,273
Federal agency securities	145	91	13	112		361
U.S. states and political subdivisions	26	16	89	33		164
MBS - agency	2,174	9,671	10,498	457		22,800
MBS - non-agency residential	—	82	—	—		82
ABS	1	8	—	—		9
Corporate and other debt securities	—	35	—	—		35
Total debt securities AFS	\$2,346	\$11,549	\$13,227	\$602		\$27,724
Fair Value:						
U.S. Treasury securities	\$—	\$1,685	\$2,756	\$—		\$4,441
Federal agency securities	146	98	13	115		372
U.S. states and political subdivisions	26	17	98	34		175
MBS - agency	2,285	10,009	10,761	469		23,524
MBS - non-agency residential	—	83	—	—		83
ABS	1	10	—	—		11
Corporate and other debt securities	—	36	—	—		36
Total debt securities AFS	\$2,458	\$11,938	\$13,628	\$618		\$28,642
Weighted average yield ¹	2.50 %	2.40 %	2.56 %	3.04 %		2.50 %

¹ Weighted average yields are based on amortized cost.

Securities AFS in an Unrealized Loss Position

The Company held certain investment securities AFS where amortized cost exceeded fair value, resulting in unrealized loss positions. Market changes in interest rates and credit spreads may result in temporary unrealized losses as the market prices of securities fluctuate. At June 30, 2016, the Company did not intend to sell these securities nor was it more-likely-than-not that

the Company would be required to sell these securities before their anticipated recovery or maturity. The Company reviewed its portfolio for OTTI in accordance with the accounting policies described in Note 1, "Significant Accounting Policies," of the Company's 2015 Annual Report on Form 10-K.

Securities AFS in an unrealized loss position at period end are presented in the following tables.

(Dollars in millions)	June 30, 2016				Total	
	Fair Value	Unrealized Losses ²	Fair Value	Unrealized Losses ²	Fair Value	Unrealized Losses ²
Temporarily impaired securities AFS:						
			Less than twelve months	Twelve months or longer		

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Federal agency securities	\$—	\$—	\$3	\$—	\$3	\$—
MBS - agency	438	1	398	2	836	3
ABS	—	—	6	—	6	—
Other equity securities	4	1	—	—	4	1
Total temporarily impaired securities AFS	442	2	407	2	849	4
OTTI securities AFS ¹ :						
MBS - non-agency residential	48	—	—	—	48	—
ABS	1	—	—	—	1	—
Total OTTI securities AFS	49	—	—	—	49	—
Total impaired securities AFS	\$491	\$2	\$407	\$2	\$898	\$4

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Notes to Consolidated Financial Statements (Unaudited), continued

(Dollars in millions)	December 31, 2015					
	Less than twelve months		Twelve months or longer		Total	
	Fair Value	Unrealized Losses ²	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses ²
Temporarily impaired securities AFS:						
U.S. Treasury securities	\$2,169	\$14	\$—	\$—	\$2,169	\$14
Federal agency securities	75	—	34	1	109	1
MBS - agency	11,434	114	958	36	12,392	150
ABS	—	—	7	1	7	1
Other equity securities	3	1	—	—	3	1
Total temporarily impaired securities AFS	13,681	129	999	38	14,680	167
OTTI securities AFS ¹ :						
ABS	1	—	—	—	1	—
Total OTTI securities AFS	1	—	—	—	1	—
Total impaired securities AFS	\$13,682	\$129	\$999	\$38	\$14,681	\$167

¹ OTTI securities AFS are impaired securities for which OTTI credit losses have been previously recognized in earnings.

² Unrealized losses less than \$0.5 million are presented as zero within the table.

At June 30, 2016, temporarily impaired securities AFS that have been in an unrealized loss position for twelve months or longer included agency MBS, federal agency securities, and one ABS collateralized by 2004 vintage home equity loans. The temporarily impaired ABS continues to receive timely principal and interest payments, and is evaluated quarterly for credit impairment. Unrealized losses on securities AFS that relate to factors other than credit are recorded in AOCI, net of tax.

Realized Gains and Losses and Other-Than-Temporarily Impaired Securities AFS

Net securities gains/(losses) are comprised of gross realized gains, gross realized losses, and OTTI credit losses recognized in earnings. Gross realized gains were \$4 million for both the three and six months ended June 30, 2016. Gross realized losses were immaterial and there were no OTTI credit losses recognized in earnings for both the three and six months ended June 30, 2016. Gross realized gains were \$14 million for both the three and six months ended June 30, 2015. Gross realized losses were immaterial and there were no OTTI losses recognized in earnings for both the three and six months ended June 30, 2015.

Securities AFS in an unrealized loss position are evaluated quarterly for other-than-temporary credit impairment, which is determined using cash flow analyses that take into account security specific collateral and transaction structure. Future expected credit losses are determined using various assumptions, the most significant of which include default rates, prepayment

rates, and loss severities. If, based on this analysis, a security is in an unrealized loss position and the Company does not expect to recover the entire amortized cost basis of the security, the expected cash flows are then discounted at the security's initial effective interest rate to arrive at a present value amount. Credit losses on the OTTI security are recognized in earnings and reflect the difference between the present value of cash flows expected to be collected and the amortized cost basis of the security. See Note 1, "Significant Accounting Policies," in the Company's 2015 Annual Report on Form 10-K for additional information regarding the Company's policy on securities AFS and related impairments.

The Company continues to reduce existing exposure on OTTI securities primarily through paydowns. In certain instances, the amount of credit losses recognized in earnings on a debt security exceeds the total unrealized losses on the security, which may result in unrealized gains relating to factors other than credit recorded in AOCI, net of tax.

During the three and six months ended June 30, 2016 and 2015, there were no credit impairment losses recognized on securities AFS held at the end of each period. The accumulated balance of OTTI credit losses recognized in earnings on securities AFS held at period end was \$24 million at June 30, 2016 and \$25 million at June 30, 2015. Subsequent credit losses may be recorded on securities without a corresponding further decline in fair value when there has been a decline in expected cash flows.

Notes to Consolidated Financial Statements (Unaudited), continued

NOTE 5 - LOANS

Composition of Loan Portfolio

(Dollars in millions)	June 30, 2016	December 31, 2015
Commercial loans:		
C&I	\$68,603	\$67,062
CRE	6,228	6,236
Commercial construction	2,617	1,954
Total commercial loans	77,448	75,252
Residential loans:		
Residential mortgages - guaranteed	534	629
Residential mortgages - nonguaranteed ¹	26,037	24,744
Residential home equity products	12,481	13,171
Residential construction	397	384
Total residential loans	39,449	38,928
Consumer loans:		
Guaranteed student	5,562	4,922
Other direct	6,825	6,127
Indirect	11,195	10,127
Credit cards	1,177	1,086
Total consumer loans	24,759	22,262
LHFI	\$141,656	\$136,442
LHFS ²	\$2,468	\$1,838

¹ Includes \$246 million and \$257 million of LHFI measured at fair value at June 30, 2016 and December 31, 2015, respectively.

² Includes \$2.2 billion and \$1.5 billion of LHFS measured at fair value at June 30, 2016 and December 31, 2015, respectively.

During the three months ended June 30, 2016 and 2015, the Company transferred \$107 million and \$1.2 billion in LHFI to LHFS, and \$5 million and \$640 million in LHFS to LHFI, respectively. In addition to sales of mortgage LHFS in the normal course of business, the Company sold \$260 million and \$1.4 billion in loans and leases for a loss of \$2 million and a gain of \$7 million during the three months ended June 30, 2016 and 2015, respectively.

During the six months ended June 30, 2016 and 2015, the Company transferred \$162 million and \$1.7 billion in LHFI to LHFS, and \$10 million and \$651 million in LHFS to LHFI, respectively. In addition to sales of mortgage LHFS in the normal course of business, the Company sold \$278 million and \$1.8 billion in loans and leases for a loss of \$2 million and a gain of \$13 million during the six months ended June 30, 2016 and 2015, respectively.

At June 30, 2016 and December 31, 2015, the Company had \$24.5 billion and \$23.6 billion of net eligible loan collateral pledged to the Federal Reserve discount window to support \$17.6 billion and \$17.2 billion of available, unused borrowing capacity, respectively.

At June 30, 2016 and December 31, 2015, the Company had \$35.0 billion and \$33.7 billion of net eligible loan collateral pledged to the FHLB of Atlanta to support \$29.9 billion and \$28.5 billion of available borrowing capacity, respectively. The available FHLB borrowing capacity at June 30, 2016 was used to support \$3.4 billion of long-term debt, \$1.0 billion of short-term debt, and \$3.2 billion of letters of credit issued on the

Company's behalf. At December 31, 2015, the available FHLB borrowing capacity was used to support \$408 million of long-term debt and \$6.7 billion of letters of credit issued on the Company's behalf.

Credit Quality Evaluation

The Company evaluates the credit quality of its loan portfolio by employing a dual internal risk rating system, which assigns both PD and LGD ratings to derive expected losses. Assignment of PD and LGD ratings are predicated upon numerous factors, including consumer credit risk scores, rating agency information, borrower/guarantor financial capacity, LTV ratios, collateral type, debt service coverage ratios, collection experience, other internal metrics/analyses, and/or qualitative assessments.

For the commercial portfolio, the Company believes that the most appropriate credit quality indicator is an individual loan's risk assessment expressed according to the broad regulatory agency classifications of Pass or Criticized. The Company conforms to the following regulatory classifications for Criticized assets: Other Assets Especially Mentioned (or Special Mention), Adversely Classified, Doubtful, and Loss. However, for the purposes of disclosure, management believes the most meaningful distinction within the Criticized categories is between Accruing Criticized (which includes Special Mention and a portion of Adversely Classified) and Nonaccruing Criticized (which includes a portion of Adversely Classified and Doubtful and Loss). This distinction identifies those relatively higher risk loans for which there is a basis to believe that the Company will not collect all amounts due under those loan agreements.

The Company's risk rating system is more granular, with multiple risk ratings in both the Pass and Criticized categories. Pass ratings reflect relatively low PDs, whereas, Criticized assets have higher PDs. The granularity in Pass ratings assists in the establishment of pricing, loan structures, approval requirements, reserves, and ongoing credit management requirements. Commercial risk ratings are refreshed at least annually, or more frequently as appropriate, based upon considerations such as market conditions, borrower characteristics, and portfolio trends. Additionally, management routinely reviews portfolio risk ratings, trends, and concentrations to support risk identification and mitigation activities. The increase in criticized accruing and nonaccruing C&I loans at June 30, 2016 compared to December 31, 2015, as presented in the following risk rating table, was driven primarily by downgrades of loans in the energy industry vertical.

For consumer and residential loans, the Company monitors credit risk based on indicators such as delinquencies and FICO scores. The Company believes that consumer credit risk, as assessed by the industry-wide FICO scoring method, is a relevant credit quality indicator. Borrower-specific FICO scores are obtained at origination as part of the Company's formal underwriting process, and refreshed FICO scores are obtained by the Company at least quarterly. For government-guaranteed loans, the Company monitors the credit quality based primarily on delinquency status, as it is a more relevant indicator of credit quality due to the government guarantee. At June 30, 2016 and December 31, 2015, 29% and

Notes to Consolidated Financial Statements (Unaudited), continued

31%, respectively, of the guaranteed residential loan portfolio was current with respect to payments. At June 30, 2016 and December 31, 2015, 80% and 78%, respectively, of the guaranteed student loan portfolio was current with respect to

payments. The Company's loss exposure on guaranteed residential and student loans is mitigated by the government guarantee.

LHFI by credit quality indicator are shown in the tables below:

(Dollars in millions)	Commercial Loans					
	C&I		CRE		Commercial Construction	
	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015
Risk rating:						
Pass	\$66,234	\$65,379	\$5,933	\$6,067	\$2,536	\$1,931
Criticized accruing	1,878	1,375	285	158	79	23
Criticized nonaccruing	491	308	10	11	2	—
Total	\$68,603	\$67,062	\$6,228	\$6,236	\$2,617	\$1,954

(Dollars in millions)	Residential Loans ¹					
	Residential Mortgages - Residential Nonguaranteed				Residential Construction	
	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015
Current FICO score range:						
700 and above	\$21,882	\$20,422	\$10,094	\$10,772	\$333	\$313
620 - 699	3,174	3,262	1,640	1,741	53	58
Below 620 ²	981	1,060	747	658	11	13
Total	\$26,037	\$24,744	\$12,481	\$13,171	\$397	\$384

(Dollars in millions)	Consumer Loans ³					
	Other Direct		Indirect		Credit Cards	
	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015
Current FICO score range:						
700 and above	\$6,154	\$5,501	\$7,834	\$7,015	\$827	\$759
620 - 699	625	576	2,749	2,481	285	265
Below 620 ²	46	50	612	631	65	62
Total	\$6,825	\$6,127	\$11,195	\$10,127	\$1,177	\$1,086

¹ Excludes \$534 million and \$629 million of guaranteed residential loans at June 30, 2016 and December 31, 2015, respectively.

² For substantially all loans with refreshed FICO scores below 620, the borrower's FICO score at the time of origination exceeded 620 but has since deteriorated as the loan has seasoned.

³ Excludes \$5.6 billion and \$4.9 billion of guaranteed student loans at June 30, 2016 and December 31, 2015, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

The payment status for the LHFI portfolio is shown in the tables below:

(Dollars in millions)	June 30, 2016				Total
	Accruing Current	Accruing 30-89 Days Past Due	Accruing 90+ Days Past Due	Nonaccruing ²	
Commercial loans:					
C&I	\$68,059	\$32	\$21	\$491	\$68,603
CRE	6,216	2	—	10	6,228
Commercial construction	2,615	—	—	2	2,617
Total commercial loans	76,890	34	21	503	77,448
Residential loans:					
Residential mortgages - guaranteed	156	53	325	—	534
Residential mortgages - nonguaranteed ¹	25,753	80	10	194	26,037
Residential home equity products	12,175	80	—	226	12,481
Residential construction	384	—	—	13	397
Total residential loans	38,468	213	335	433	39,449
Consumer loans:					
Guaranteed student	4,427	462	673	—	5,562
Other direct	6,794	22	4	5	6,825
Indirect	11,102	89	1	3	11,195
Credit cards	1,162	8	7	—	1,177
Total consumer loans	23,485	581	685	8	24,759
Total LHFI	\$138,843	\$828	\$1,041	\$944	\$141,656

¹ Includes \$246 million of loans measured at fair value, the majority of which were accruing current.

² Nonaccruing loans past due 90 days or more totaled \$305 million. Nonaccruing loans past due fewer than 90 days include modified nonaccrual loans reported as TDRs, performing second lien loans where the first lien loan is nonperforming, and certain energy-related commercial loans.

(Dollars in millions)	December 31, 2015				Total
	Accruing Current	Accruing 30-89 Days Past Due	Accruing 90+ Days Past Due	Nonaccruing ²	
Commercial loans:					
C&I	\$66,670	\$61	\$23	\$308	\$67,062
CRE	6,222	3	—	11	6,236
Commercial construction	1,952	—	2	—	1,954
Total commercial loans	74,844	64	25	319	75,252
Residential loans:					
Residential mortgages - guaranteed	192	59	378	—	629
Residential mortgages - nonguaranteed ¹	24,449	105	7	183	24,744
Residential home equity products	12,939	87	—	145	13,171
Residential construction	365	3	—	16	384
Total residential loans	37,945	254	385	344	38,928
Consumer loans:					

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Guaranteed student	3,861	500	561	—	4,922
Other direct	6,094	24	3	6	6,127
Indirect	10,022	102	—	3	10,127
Credit cards	1,070	9	7	—	1,086
Total consumer loans	21,047	635	571	9	22,262
Total LHF1	\$133,836	\$953	\$981	\$672	\$136,442

¹ Includes \$257 million of loans measured at fair value, the majority of which were accruing current.

² Nonaccruing loans past due 90 days or more totaled \$336 million. Nonaccruing loans past due fewer than 90 days include modified nonaccrual loans reported as TDRs and performing second lien loans where the first lien loan is nonperforming, and certain energy-related commercial loans.

Notes to Consolidated Financial Statements (Unaudited), continued

Impaired Loans

A loan is considered impaired when it is probable that the Company will be unable to collect all amounts due, including principal and interest, according to the contractual terms of the agreement. Commercial nonaccrual loans greater than \$3 million and certain commercial, residential, and consumer loans whose terms have been modified in a TDR are individually evaluated

for impairment. Smaller-balance homogeneous loans that are collectively evaluated for impairment are not included in the following tables. Additionally, the tables below exclude guaranteed consumer student loans and guaranteed residential mortgages for which there was nominal risk of principal loss.

(Dollars in millions)	June 30, 2016			December 31, 2015		
	Unpaid Principal Balance	Amortized Cost ¹	Related Allowance	Unpaid Principal Balance	Amortized Cost ¹	Related Allowance
Impaired loans with no related allowance recorded:						
Commercial loans:						
C&I	\$215	\$197	\$—	\$55	\$42	\$—
CRE	—	—	—	11	9	—
Total commercial loans	215	197	—	66	51	—
Residential loans:						
Residential mortgages - nonguaranteed	505	385	—	500	380	—
Residential construction	18	8	—	29	8	—
Total residential loans	523	393	—	529	388	—
Impaired loans with an allowance recorded:						
Commercial loans:						
C&I	213	188	43	173	167	28
Total commercial loans	213	188	43	173	167	28
Residential loans:						
Residential mortgages - nonguaranteed	1,343	1,314	169	1,381	1,344	178
Residential home equity products	816	744	55	740	670	60
Residential construction	117	116	12	127	125	14
Total residential loans	2,276	2,174	236	2,248	2,139	252
Consumer loans:						
Other direct	11	10	1	11	11	1
Indirect	111	111	5	114	114	5
Credit cards	23	6	1	24	6	1
Total consumer loans	145	127	7	149	131	7
Total impaired loans	\$3,372	\$3,079	\$286	\$3,165	\$2,876	\$287

¹ Amortized cost reflects charge-offs that have been recognized plus other amounts that have been applied to adjust the net book balance.

Included in the impaired loan balances above at June 30, 2016 and December 31, 2015 were \$2.5 billion and \$2.6 billion, respectively, of accruing TDRs at amortized cost, of which 97% were current. See Note 1, "Significant Accounting Policies," to the Company's 2015 Annual Report on Form 10-K for further information regarding the Company's loan impairment policy.

Notes to Consolidated Financial Statements (Unaudited), continued

(Dollars in millions)	Three Months Ended June 30				Six Months Ended June 30			
	2016		2015		2016		2015	
	Average Amortized Cost	Interest Income Recognized ¹	Average Amortized Cost	Interest Income Recognized ¹	Average Amortized Cost	Interest Income Recognized ¹	Average Amortized Cost	Interest Income Recognized ¹
Impaired loans with no related allowance recorded:								
Commercial loans:								
C&I	\$277	\$1	\$44	\$1	\$261	\$3	\$46	\$1
CRE	—	—	10	—	—	—	10	—
Total commercial loans	277	1	54	1	261	3	56	1
Residential loans:								
Residential mortgages - nonguaranteed	388	4	365	4	390	8	368	7
Residential construction	9	—	8	—	9	—	10	—
Total residential loans	397	4	373	4	399	8	378	7
Impaired loans with an allowance recorded:								
Commercial loans:								
C&I	193	—	19	—	181	—	25	—
Total commercial loans	193	—	19	—	181	—	25	—
Residential loans:								
Residential mortgages - nonguaranteed	1,313	17	1,366	17	1,316	33	1,367	34
Residential home equity products	747	7	637	7	752	15	640	14
Residential construction	115	1	129	2	116	3	128	4
Total residential loans	2,175	25	2,132	26	2,184	51	2,135	52
Consumer loans:								
Other direct	11	—	12	—	11	—	12	—
Indirect	113	1	111	1	116	3	114	3
Credit cards	6	—	7	—	6	—	7	—
Total consumer loans	130	1	130	1	133	3	133	3
Total impaired loans	\$3,172	\$31	\$2,708	\$32	\$3,158	\$65	\$2,727	\$63

¹ Of the interest income recognized during the three and six months ended June 30, 2016, cash basis interest income was less than \$1 million and \$2 million, respectively.

Of the interest income recognized during both the three and six months ended June 30, 2015, cash basis interest income was \$1 million.

Notes to Consolidated Financial Statements (Unaudited), continued

NPAs are shown in the following table:

(Dollars in millions)	June 30, December 31,	
	2016	2015
Nonaccrual/NPLs:		
Commercial loans:		
C&I	\$491	\$308
CRE	10	11
Commercial construction	2	—
Residential loans:		
Residential mortgages - nonguaranteed	194	183
Residential home equity products	226	145
Residential construction	13	16
Consumer loans:		
Other direct	5	6
Indirect	3	3
Total nonaccrual/NPLs ¹	944	672
OREO ²	49	56
Other repossessed assets	8	7
Total NPAs	\$1,001	\$735

¹ Nonaccruing restructured loans are included in total nonaccrual/NPLs.

² Does not include foreclosed real estate related to loans insured by the FHA or the VA. Proceeds due from the FHA and the VA are recorded as a receivable in other assets in the Consolidated Balance Sheets until the property is conveyed and the funds are received. The receivable related to proceeds due from the FHA or the VA totaled \$52 million at both June 30, 2016 and December 31, 2015.

The Company's recorded investment of nonaccruing loans secured by residential real estate properties for which formal foreclosure proceedings are in process at June 30, 2016 and December 31, 2015 was \$127 million and \$112 million, respectively. The Company's recorded investment of accruing loans secured by residential real estate properties for which formal foreclosure proceedings are in process at June 30, 2016 and December 31, 2015 was \$138 million and \$152 million, of which \$128 million and \$141 million were insured by the FHA or the VA, respectively.

At June 30, 2016, OREO included \$37 million of foreclosed residential real estate properties and \$9 million of foreclosed commercial real estate properties, with the remainder related to land.

At December 31, 2015, OREO included \$39 million of foreclosed residential real estate properties and \$11 million of foreclosed commercial real estate properties, with the remainder related to land.

Notes to Consolidated Financial Statements (Unaudited), continued

Restructured Loans

A TDR is a loan for which the Company has granted an economic concession to the borrower, in response to certain instances of financial difficulty experienced by the borrower that the Company would not have otherwise considered. When a loan is modified under the terms of a TDR, the Company typically offers the borrower an extension of the loan maturity date and/or a reduction in the original contractual interest rate. In certain situations, the Company may offer to restructure a loan in a

manner that ultimately results in the forgiveness of a contractually specified principal balance.

At June 30, 2016 and December 31, 2015, the Company had \$1 million and \$4 million, respectively, of commitments to lend additional funds to debtors whose terms have been modified in a TDR. The number and amortized cost of loans modified under the terms of a TDR by type of modification are shown in the following tables.

(Dollars in millions)	Three Months Ended June 30, 2016 ¹				
	Number of Loans Modified	Principal Forgiveness ₂	Rate Modification	Term Extension and/or Other Concessions	Total
Commercial loans:					
C&I	23	\$—	\$—	\$44	\$44
Residential loans:					
Residential mortgages - nonguaranteed	119	1	26	5	32
Residential home equity products	799	—	2	75	77
Consumer loans:					
Other direct	9	—	—	—	—
Indirect	432	—	—	10	10
Credit cards	183	—	1	—	1
Total TDRs	1,565	\$1	\$29	\$134	\$164

(Dollars in millions)	Six months ended June 30, 2016 ¹				
	Number of Loans Modified	Principal Forgiveness ₂	Rate Modification	Term Extension and/or Other Concessions	Total
Commercial loans:					
C&I	35	\$—	\$—	\$46	\$46
Commercial construction	1	—	—	—	—
Residential loans:					
Residential mortgages - nonguaranteed	239	1	58	7	66
Residential home equity products	1,531	—	9	127	136
Consumer loans:					
Other direct	32	—	—	1	1
Indirect	918	—	—	21	21
Credit cards	352	—	1	—	1
Total TDRs	3,108	\$1	\$68	\$202	\$271

¹ Includes loans modified under the terms of a TDR that were charged-off during the period.

² Restructured loans which had forgiveness of amounts contractually due under the terms of the loan may have had other concessions including rate modifications and/or term extensions. The total amount of charge-offs associated with principal forgiveness during the three and six months ended June 30, 2016 was immaterial.

Notes to Consolidated Financial Statements (Unaudited), continued

(Dollars in millions)	Three Months Ended June 30, 2015 ¹				
	Number of Loans Modified	Principal Forgiveness ₂	Rate Modification	Term Extension and/or Other Concessions	Total
Commercial loans:					
C&I	23	\$—	\$—	\$1	\$1
CRE	1	—	—	—	—
Residential loans:					
Residential mortgages - nonguaranteed	241	3	34	3	40
Residential home equity products	499	—	9	17	26
Residential construction	10	—	—	—	—
Consumer loans:					
Other direct	20	—	—	—	—
Indirect	819	—	—	14	14
Credit cards	136	—	1	—	1
Total TDRs	1,749	\$3	\$44	\$35	\$82

(Dollars in millions)	Six months ended June 30, 2015 ¹				
	Number of Loans Modified	Principal Forgiveness ₂	Rate Modification	Term Extension and/or Other Concessions	Total
Commercial loans:					
C&I	45	\$—	\$1	\$5	\$6
CRE	1	—	—	—	—
Residential loans:					
Residential mortgages - nonguaranteed	457	7	63	11	81
Residential home equity products	967	—	13	41	54
Residential construction	11	—	—	—	—
Consumer loans:					
Other direct	37	—	—	—	—
Indirect	1,388	—	—	26	26
Credit cards	372	—	1	—	1
Total TDRs	3,278	\$7	\$78	\$83	\$168

¹ Includes loans modified under the terms of a TDR that were charged-off during the period.

² Restructured loans which had forgiveness of amounts contractually due under the terms of the loan may have had other concessions including rate modifications and/or term extensions. The total amount of charge-offs associated with principal forgiveness during the three and six months ended June 30, 2015 was immaterial.

TDRs that have defaulted during the three and six months ended June 30, 2016 and 2015 that were first modified within the previous 12 months were immaterial. The majority of loans that were modified and subsequently became 90 days or more delinquent have remained on nonaccrual status since the time of delinquency.

Concentrations of Credit Risk

The Company does not have a significant concentration of risk to any individual client except for the U.S. government and its agencies. However, a geographic concentration arises because the Company operates primarily within Florida, Georgia, Maryland, North Carolina, and Virginia. The Company engages in limited international banking activities. The Company's total cross-border outstanding loans were \$1.7 billion and \$1.6 billion at June 30, 2016 and December 31, 2015, respectively.

With respect to collateral concentration, at June 30, 2016, the Company owned \$39.4 billion in loans secured by residential real estate, representing 28% of total LHFI. Additionally, the Company had \$10.5 billion in commitments to extend credit on home equity lines and \$7.0 billion in mortgage loan commitments outstanding at June 30, 2016. At December 31, 2015, the Company owned \$38.9 billion in loans secured by residential real estate, representing 29% of total LHFI, and had \$10.5 billion in commitments to extend credit on home equity lines and \$3.2 billion in mortgage loan commitments outstanding. At June 30, 2016 and December 31, 2015, 1% and 2% of residential loans owned were guaranteed by a federal agency or a GSE, respectively.

Notes to Consolidated Financial Statements (Unaudited), continued

NOTE 6 - ALLOWANCE FOR CREDIT LOSSES

The allowance for credit losses consists of the ALLL and the unfunded commitments reserve. Activity in the allowance for credit losses is summarized in the following table:

(Dollars in millions)	Three Months		Six Months	
	Ended June 30		Ended June 30	
	2016	2015	2016	2015
Balance, beginning of period	\$1,831	\$1,947	\$1,815	\$1,991
Provision for loan losses	141	28	243	84
Provision/(benefit) for unfunded commitments	5	(2)	3	(2)
Loan charge-offs	(167)	(123)	(278)	(254)
Loan recoveries	30	36	57	67
Balance, end of period	\$1,840	\$1,886	\$1,840	\$1,886

Components:

ALLL		\$1,774	\$1,834
Unfunded commitments reserve ¹		66	52
Allowance for credit losses		\$1,840	\$1,886

¹ The unfunded commitments reserve is recorded in other liabilities in the Consolidated Balance Sheets.

Activity in the ALLL by loan segment for the three months ended June 30, 2016 and 2015 is presented in the following tables:

(Dollars in millions)	Three Months Ended June 30, 2016			
	Commercial	Residential	Consumer	Total
Balance, beginning of period	\$1,123	\$467	\$180	\$1,770
Provision/(benefit) for loan losses	114	(4)	31	141
Loan charge-offs	(99)	(33)	(35)	(167)
Loan recoveries	9	9	12	30
Balance, end of period	\$1,147	\$439	\$188	\$1,774

(Dollars in millions)	Three Months Ended June 30, 2015			
	Commercial	Residential	Consumer	Total
Balance, beginning of period	\$976	\$743	\$174	\$1,893
Provision/(benefit) for loan losses	33	(16)	11	28
Loan charge-offs	(31)	(61)	(31)	(123)
Loan recoveries	15	10	11	36
Balance, end of period	\$993	\$676	\$165	\$1,834

(Dollars in millions)	Six Months Ended June 30, 2016			
	Commercial	Residential	Consumer	Total
Balance, beginning of period	\$1,047	\$534	\$171	\$1,752
Provision/(benefit) for loan losses	212	(37)	68	243
Loan charge-offs	(131)	(73)	(74)	(278)
Loan recoveries	19	15	23	57
Balance, end of period	\$1,147	\$439	\$188	\$1,774

(Dollars in millions)	Six Months Ended June 30, 2015			
	Commercial	Residential	Consumer	Total

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Balance, beginning of period	\$986	\$777	\$174	\$1,937
Provision for loan losses	40	9	35	84
Loan charge-offs	(59)	(129)	(66)	(254)
Loan recoveries	26	19	22	67
Balance, end of period	\$993	\$676	\$165	\$1,834

Notes to Consolidated Financial Statements (Unaudited), continued

As discussed in Note 1, "Significant Accounting Policies," to the Company's 2015 Annual Report on Form 10-K, the ALLL is composed of both specific allowances for certain nonaccrual loans and TDRs and general allowances grouped into loan pools based on similar characteristics. No allowance is required for

loans measured at fair value. Additionally, the Company records an immaterial allowance for loan products that are guaranteed by government agencies, as there is nominal risk of principal loss. The Company's LHFIs portfolio and related ALLL is presented in the following tables.

(Dollars in millions)	June 30, 2016							
	Commercial		Residential		Consumer		Total	
	Carrying Value	ALLL	Carrying Value	ALLL	Carrying Value	ALLL	Carrying Value	ALLL
Individually evaluated	\$385	\$43	\$2,567	\$236	\$127	\$7	\$3,079	\$286
Collectively evaluated	77,063	1,104	36,636	203	24,632	181	138,331	1,488
Total evaluated	77,448	1,147	39,203	439	24,759	188	141,410	1,774
LHFI at fair value	—	—	246	—	—	—	246	—
Total LHFI	\$77,448	\$1,147	\$39,449	\$439	\$24,759	\$188	\$141,656	\$1,774
(Dollars in millions)	December 31, 2015							
	Commercial		Residential		Consumer		Total	
	Carrying Value	ALLL	Carrying Value	ALLL	Carrying Value	ALLL	Carrying Value	ALLL
Individually evaluated	\$218	\$28	\$2,527	\$252	\$131	\$7	\$2,876	\$287
Collectively evaluated	75,034	1,019	36,144	282	22,131	164	133,309	1,465
Total evaluated	75,252	1,047	38,671	534	22,262	171	136,185	1,752
LHFI at fair value	—	—	257	—	—	—	257	—
Total LHFI	\$75,252	\$1,047	\$38,928	\$534	\$22,262	\$171	\$136,442	\$1,752

NOTE 7 – GOODWILL AND OTHER INTANGIBLE ASSETS

Goodwill

The Company conducts a goodwill impairment test at the reporting unit level at least annually, or more frequently as events occur or circumstances change that would more-likely-than-not reduce the fair value of a reporting unit below its carrying amount. See Note 1, "Significant Accounting Policies," in the Company's 2015 Annual Report on Form 10-K for additional information regarding the Company's goodwill accounting policy.

The Company performed a qualitative goodwill assessment in the first and second quarters of 2016, considering changes in key assumptions and monitoring other events or changes in

circumstances occurring since the most recent goodwill impairment analyses performed as of October 1, 2015. The Company concluded, based on the totality of factors observed, that it is not more-likely-than-not that the fair values of its reporting units are less than their respective carrying values. Accordingly, goodwill was not quantitatively tested for impairment during the six months ended June 30, 2016.

There were no changes in the carrying amount of goodwill by reportable segment for the six months ended June 30, 2016 and 2015.

Notes to Consolidated Financial Statements (Unaudited), continued

Other Intangible Assets

Changes in the carrying amounts of other intangible assets for the six months ended June 30 are as follows:

(Dollars in millions)	MSRs - Fair Value	Other	Total
Balance, January 1, 2016	\$1,307	\$18	\$1,325
Amortization ¹	—	(4)	(4)
Servicing rights originated	110	—	110
Servicing rights purchased	77	—	77
Changes in fair value:			
Due to changes in inputs and assumptions ²	(333)	—	(333)
Other changes in fair value ³	(99)	—	(99)
Servicing rights sold	(1)	—	(1)
Balance, June 30, 2016	\$1,061	\$14	\$1,075
Balance, January 1, 2015	\$1,206	\$13	\$1,219
Amortization ¹	—	(3)	(3)
Servicing rights originated	117	13	130
Servicing rights purchased	109	—	109
Changes in fair value:			
Due to changes in inputs and assumptions ²	72	—	72
Other changes in fair value ³	(109)	—	(109)
Servicing rights sold	(2)	—	(2)
Balance, June 30, 2015	\$1,393	\$23	\$1,416

¹ Does not include expense associated with non-qualified community development investments. See Note 8, "Certain Transfers of Financial Assets and Variable Interest Entities," for additional information.

² Primarily reflects changes in option adjusted spreads and prepayment speed assumptions, due to changes in interest rates.

³ Represents changes due to the collection of expected cash flows, net of accretion due to the passage of time.

The Company's estimated future amortization of intangible assets subject to amortization was immaterial at June 30, 2016.

Servicing Rights

The Company acquires servicing rights and retains servicing rights for certain of its sales or securitizations of residential mortgage and consumer indirect loans. MSR's on residential mortgage loans and servicing rights on consumer indirect loans are the only servicing assets capitalized by the Company and are classified within other intangible assets on the Company's Consolidated Balance Sheets.

Mortgage Servicing Rights

Income earned by the Company on its MSR's is derived primarily from contractually specified mortgage servicing fees and late fees, net of curtailment costs. Such income earned for the three and six months ended June 30, 2016 was \$92 million and \$179 million, respectively, and \$83 million and \$166 million for the three and six months ended June 30, 2015, respectively. These amounts are reported in mortgage servicing related income in the Consolidated Statements of Income.

At June 30, 2016 and December 31, 2015, the total UPB of mortgage loans serviced was \$154.5 billion and \$148.2 billion,

respectively. Included in these amounts were \$125.4 billion and \$121.0 billion at June 30, 2016 and December 31, 2015, respectively, of loans serviced for third parties. The Company purchased MSR on residential loans with a UPB of \$8.1 billion during the six months ended June 30, 2016, all of which are reflected in the UPB amounts above. The Company purchased MSR on residential loans with a UPB of \$10.3 billion during the six months ended June 30, 2015. During the six months ended June 30, 2016 and 2015, the Company sold MSR on residential loans, at a price approximating their fair value, with a UPB of \$351 million and \$407 million, respectively.

The Company calculates the fair value of MSR using a valuation model that calculates the present value of estimated future net servicing income using prepayment projections, spreads, and other assumptions. Senior management and the STM Valuation Committee review all significant assumptions at least quarterly, comparing these inputs to various sources of market data. Changes to valuation model inputs are reflected in the periods' results. See Note 14, "Fair Value Election and Measurement," for further information regarding the Company's MSR valuation methodology.

Notes to Consolidated Financial Statements (Unaudited), continued

A summary of the key inputs used to estimate the fair value of the Company's MSR's at June 30, 2016 and December 31, 2015, and the sensitivity of the fair values to immediate 10% and 20% adverse changes in those inputs, are presented in the following table.

(Dollars in millions)	June 30,		December 31,	
	2016		2015	
Fair value of MSR's	\$1,061		\$1,307	
Prepayment rate assumption (annual)	14	%	10	%
Decline in fair value from 10% adverse change	\$51		\$49	
Decline in fair value from 20% adverse change	97		94	
Option adjusted spread (annual)	9	%	8	%
Decline in fair value from 10% adverse change	\$43		\$64	
Decline in fair value from 20% adverse change	83		123	
Weighted-average life (in years)	5.3		6.6	
Weighted-average coupon	4.1	%	4.1	%

These MSR sensitivities are hypothetical and should be used with caution. Changes in fair value based on variations in assumptions generally cannot be extrapolated because (i) the relationship of the change in an assumption to the change in fair value may not be linear and (ii) changes in one assumption may result in changes in another, which might magnify or counteract the sensitivities. The sensitivities do not reflect the effect of hedging activity undertaken by the Company to offset changes in the fair value of MSR's. See Note 13, "Derivative Financial Instruments," for further information regarding these hedging activities.

Consumer Loan Servicing Rights

In June 2015, the Company completed the securitization of \$1.0 billion of indirect auto loans, with servicing rights retained, and recognized a \$13 million servicing asset at the time of sale. See Note 8, "Certain Transfers of Financial Assets and Variable Interest Entities," for additional information on the Company's securitization transactions. Income earned by the Company on its consumer loan servicing rights is derived primarily from contractually specified servicing fees and other ancillary fees. Such income earned for the three and six months ended June 30, 2016 was \$2 million and \$4 million, respectively, and is reported in other noninterest income in the Consolidated Statements of Income. Income earned for both the three and six months ended June 30, 2015 was \$1 million.

At June 30, 2016 and December 31, 2015, the total UPB of consumer indirect loans serviced was \$652 million and \$807 million, respectively, all of which were serviced for third parties. No consumer loan servicing rights were purchased or sold during the six months ended June 30, 2016 and 2015.

Consumer loan servicing rights are accounted for at amortized cost and are monitored for impairment on an ongoing basis. The Company calculates the fair value of consumer servicing rights using a valuation model that calculates the present value of estimated future net servicing income using prepayment projections and other assumptions.

Impairment, if any, is recognized when changes in valuation model inputs reflect a fair value for the servicing asset that is below its respective carrying value. At June 30, 2016, the amortized cost of the Company's consumer loan servicing rights was \$6 million.

NOTE 8 - CERTAIN TRANSFERS OF FINANCIAL ASSETS AND VARIABLE INTEREST ENTITIES

The Company has transferred loans and securities in sale or securitization transactions in which the Company retains certain beneficial interests or servicing rights. These transfers of financial assets include certain residential mortgage loans, commercial and corporate loans, and consumer loans, as discussed in the following section, "Transfers of Financial Assets." Cash receipts on beneficial interests held related to these transfers were \$3 million and \$5 million

for the three and six months ended June 30, 2016, and \$4 million and \$8 million for the three and six months ended June 30, 2015, respectively. The servicing fees related to these asset transfers (excluding servicing fees for residential mortgage loan transfers to GSEs, which are discussed in Note 7, "Goodwill and Other Intangible Assets") were immaterial for both the three and six months ended June 30, 2016 and 2015.

When a transfer or other transaction occurs with a VIE, the Company first determines whether it has a VI in the VIE. A VI is typically in the form of securities representing retained interests in transferred assets and, at times, servicing rights and collateral management fees. When determining whether to consolidate the VIE, the Company evaluates whether it is a primary beneficiary which has both (i) the power to direct the activities that most significantly impact the economic

performance of the VIE, and (ii) the obligation to absorb losses, or the right to receive benefits, that could potentially be significant to the VIE.

To determine whether a transfer should be accounted for as a sale or a secured borrowing, the Company evaluates whether: (i) the transferred assets are legally isolated, (ii) the transferee has the right to pledge or exchange the transferred assets, and (iii) the Company has relinquished effective control of the transferred assets. If all three conditions are met, then the transfer is accounted for as a sale.

Except as specifically noted herein, the Company is not required to provide additional financial support to any of the entities to which the Company has transferred financial assets, nor has the Company provided any support it was not otherwise obligated to provide. No events occurred during the six months ended June 30, 2016 that changed the Company's previous conclusions regarding whether it is the primary beneficiary of the VIEs described herein. Furthermore, no events occurred during the six months ended June 30, 2016 that changed the Company's sale conclusion with regards to previously transferred residential mortgage loans, indirect auto loans, student loans, or commercial and corporate loans.

Notes to Consolidated Financial Statements (Unaudited), continued

Transfers of Financial Assets

The following discussion summarizes transfers of financial assets to VIEs for which the Company has retained some level of continuing involvement.

Residential Mortgage Loans

The Company typically transfers first lien residential mortgage loans in conjunction with Ginnie Mae, Fannie Mae, and Freddie Mac securitization transactions, whereby the loans are exchanged for cash or securities that are readily redeemable for cash, and servicing rights are retained.

The Company sold residential mortgage loans to Ginnie Mae, Fannie Mae, and Freddie Mac, which resulted in pre-tax net gains of \$90 million and \$158 million for the three and six months ended June 30, 2016, and \$46 million and \$61 million for the three and six months ended June 30, 2015, respectively. The Company has made certain representations and warranties with respect to the transfer of these loans. See Note 12, "Guarantees," for additional information regarding representations and warranties.

In a limited number of securitizations, the Company has received securities in addition to cash in exchange for the transferred loans, while also retaining servicing rights. The securities received are measured at fair value and classified as securities AFS. At June 30, 2016 and December 31, 2015, the fair value of securities received totaled \$34 million and \$38 million, respectively.

The Company evaluates securitization entities in which it has a VI for potential consolidation under the VIE consolidation model. Notwithstanding the Company's role as servicer, the Company typically does not have power over the securitization entities as a result of rights held by the master servicer. In certain transactions, the Company does have power as the servicer, but does not have an obligation to absorb losses, or the right to receive benefits, that could potentially be significant. In all such cases, the Company does not consolidate the securitization entity. Total assets of the unconsolidated entities in which the Company has a VI were \$226 million and \$241 million at June 30, 2016 and December 31, 2015, respectively.

The Company's maximum exposure to loss related to these unconsolidated residential mortgage loan securitizations is comprised of the loss of value of any interests it retains, which was immaterial at both June 30, 2016 and December 31, 2015, and any repurchase obligations or other losses it incurs as a result of any guarantees related to these securitizations, which is discussed further in Note 12, "Guarantees."

Commercial and Corporate Loans

The Company holds CLOs issued by securitization entities that own commercial leveraged loans and bonds, certain of which were transferred to the entities by the Company. The Company has determined that these entities are VIEs and that it is not the primary beneficiary of these entities because it does not possess the power to direct the activities that most significantly impact the economic performance of the entities. Total assets at June 30, 2016 and December 31, 2015, of unconsolidated entities in which the Company has a VI were \$445 million and \$525 million, respectively. Total liabilities at June 30, 2016 and December 31, 2015, of unconsolidated entities in which the Company has a VI were \$404 million and \$482 million, respectively. At June 30,

2016 and December 31, 2015, the Company's holdings included a preference share exposure valued at \$3 million and \$2 million, and a senior debt exposure valued at \$4 million and \$8 million, respectively.

Consumer Loans

Guaranteed Student Loans

The Company has securitized government-guaranteed student loans through a transfer of loans to a securitization entity and retained the residual interest in the entity. The Company concluded that this entity should be consolidated because the Company has (i) the power to direct the activities that most significantly impact the economic performance of the VIE and (ii) the obligation to absorb losses, and the right to receive benefits, that could potentially be significant. At June 30, 2016 and December 31, 2015, the Company's Consolidated Balance Sheets reflected \$243 million and \$262 million of assets held by the securitization entity and \$240 million and \$259 million of debt issued

by the entity, respectively.

To the extent that the securitization entity incurs losses on its assets, the securitization entity has recourse to the guarantor of the underlying loan, which is backed by the Department of Education up to a maximum guarantee of 100%. When not fully guaranteed, losses reduce the amount of available cash payable to the Company as the owner of the residual interest. To the extent that losses result from a breach of servicing responsibilities, the Company, which functions as the master servicer, may be required to repurchase the defaulting loan(s) at par value. If the breach was caused by the subservicer, the Company would seek reimbursement from the subservicer up to the guaranteed amount. The Company's maximum exposure to loss related to the securitization entity would arise from a breach of its servicing responsibilities. To date, loss claims filed with the guarantor that have been denied due to servicing errors have either been, or are in the process of, being cured, or reimbursement has been provided to the Company by the subservicer, or in limited cases, absorbed by the Company.

Indirect Auto Loans

In June 2015, the Company transferred indirect auto loans to a securitization entity, which was determined to be a VIE, and accounted for the transfer as a sale. The Company retained servicing rights for the transferred loans, but did not retain any debt or equity interest in the securitization entity. The fees received for servicing do not represent a VI and, therefore, the Company does not consolidate the securitization entity.

At the time of the transfer, the UPB of the transferred loans was \$1.0 billion and the consideration received was \$1.0 billion, resulting in an immaterial pre-tax loss for the year ended December 31, 2015, which was recorded in other noninterest income in the Consolidated Statements of Income. See Note 7, "Goodwill and Other Intangible Assets," for additional information regarding the servicing asset recognized in this transaction.

To the extent that losses on the transferred loans are the result of a breach of representations and warranties related to either the initial transfer or the Company's ongoing servicing responsibilities, the Company may be obligated to either cure the breach or repurchase the affected loans. The Company's maximum exposure to loss related to the loans transferred to the

Notes to Consolidated Financial Statements (Unaudited), continued

securitization entity would arise from a breach of representations and warranties and/or a breach of the Company's servicing obligations. Potential losses suffered by the securitization entity

that the Company may be liable for are limited to approximately \$652 million, which is the total remaining UPB of transferred loans and the carrying value of the servicing asset.

The Company's total managed loans, including the LHFI portfolio and other securitized and unsecuritized loans, are presented in the following table by portfolio balance and delinquency status (accruing loans 90 days or more past due and all nonaccrual loans) at June 30, 2016 and December 31, 2015, as well as the related net charge-offs for the three and six months ended June 30, 2016 and 2015.

	Portfolio Balance ¹		Past Due and Nonaccrual ²		Net Charge-offs			
	June 30, 2016	December 31, 2015	June 30, 2016	December 31, 2015	Three Months Ended June 30		Six Months Ended June 30	
(Dollars in millions)					2016	2015	2016	2015
LHFI portfolio:								
Commercial	\$77,448	\$75,252	\$524	\$344	\$90	\$16	\$112	\$33
Residential	39,449	38,928	768	729	24	51	58	110
Consumer	24,759	22,262	693	580	23	20	51	44
Total LHFI portfolio	141,656	136,442	1,985	1,653	137	87	221	187
Managed securitized loans ³ :								
Residential	121,994	116,990	192	³ 126	³ 2	⁴ 3	⁴ 4	⁴ 6
Consumer	652	807	—	1	—	—	2	—
Total managed securitized loans	122,646	117,797	192	127	2	3	6	6
Managed unsecuritized loans ⁵	3,414	3,973	493	597	—	—	—	—
Total managed loans	\$267,716	\$258,212	\$2,670	\$2,377	\$139	\$90	\$227	\$193

¹ Excludes \$2.5 billion and \$1.8 billion of LHFS at June 30, 2016 and December 31, 2015, respectively.

² Excludes \$1 million of past due LHFS at both June 30, 2016 and December 31, 2015.

³ Excludes loans that have completed the foreclosure or short sale process (i.e., involuntary prepayments).

⁴ Net charge-offs are associated with \$452 million and \$501 million of managed securitized residential loans at June 30, 2016 and December 31, 2015, respectively. Net charge-off data is not reported to the Company for the remaining balance of \$121.5 billion and \$116.5 billion of managed securitized residential loans at June 30, 2016 and December 31, 2015, respectively.

⁵ Comprised of unsecuritized residential loans the Company originated and sold to private investors with servicing rights retained. Net charge-offs on these loans are not presented in the table as the data is not reported to the Company by the private investors that own these related loans.

Other Variable Interest Entities

In addition to exposure to VIEs arising from transfers of financial assets, the Company also has involvement with VIEs from other business activities.

Total Return Swaps

At both June 30, 2016 and December 31, 2015, outstanding notional amounts of the Company's VIE-facing TRS contracts totaled \$2.2 billion. The Company's related senior financing outstanding to VIEs was \$2.2 billion at both

June 30, 2016 and December 31, 2015. These financings were classified within trading assets and derivative instruments on the Consolidated Balance Sheets and were measured at fair value. The Company entered into client-facing TRS contracts of the same outstanding notional amounts. The notional amounts of the TRS contracts with VIEs represent the Company's maximum exposure to loss, although this exposure has been mitigated via the TRS contracts with third party clients. For additional information on the Company's TRS contracts and its involvement with these VIEs, see Note 13, "Derivative Financial Instruments," in this Form 10-Q, as well as Note 10, "Certain Transfers of Financial Assets and Variable Interest Entities," to the Company's 2015 Annual Report on Form 10-K.

Community Development Investments

As part of its community reinvestment initiatives, the Company invests in multi-family affordable housing developments and other community development entities as a limited and/or general partner and/or a debt provider. The Company receives tax credits for its limited partner investments. The Company has determined that the vast majority of the related partnerships are VIEs.

In limited circumstances, the Company owns both the limited partner and general partner interests, in which case the related partnerships are not considered VIEs and are consolidated by the Company. These properties were held for sale at June 30, 2016 and were immaterial. There were no properties sold during the six months ended June 30, 2016, and properties with a carrying value of \$9 million and \$72 million were sold for gains of \$1 million and \$19 million during the three and six months ended June 30, 2015, respectively.

The Company has concluded that it is not the primary beneficiary of affordable housing partnerships when it invests as a limited partner and there is a third party general partner. The investments are accounted for in accordance with the accounting guidance for investments in affordable housing projects. The general partner, or an affiliate of the general partner, often provides guarantees to the limited partner, which protects the Company from construction and operating losses and tax credit

Notes to Consolidated Financial Statements (Unaudited), continued

allocation deficits. Assets of \$1.7 billion and \$1.6 billion in these and other community development partnerships were not included in the Consolidated Balance Sheets at June 30, 2016 and December 31, 2015, respectively. The Company's limited partner interests had carrying values of \$815 million and \$672 million at June 30, 2016 and December 31, 2015, respectively, and are recorded in other assets on the Company's Consolidated Balance Sheets. The Company's maximum exposure to loss for these investments totaled \$1.2 billion and \$1.1 billion at June 30, 2016 and December 31, 2015, respectively. The Company's maximum exposure to loss would result from the loss of its limited partner investments along with \$290 million and \$268 million of loans, interest-rate swap fair value exposures, or letters of credit issued by the Company to the entities at June 30, 2016 and December 31, 2015, respectively. The remaining exposure to loss is primarily attributable to unfunded equity commitments that the Company is required to fund if certain conditions are met.

The Company also owns noncontrolling interests in funds whose purpose is to invest in community developments. At June 30, 2016 and December 31, 2015, the Company's investment in these funds totaled \$136 million and \$132 million, and the Company's maximum exposure to loss on its equity investments, which is comprised of its investments in the funds, loans issued,

and any additional unfunded equity commitments, was \$402 million and \$321 million, respectively.

During the three and six months ended June 30, 2016, the Company recognized \$19 million and \$38 million of tax credits for qualified affordable housing projects, and \$19 million and \$38 million of amortization on these qualified affordable housing projects in the provision for income taxes, respectively. During the three and six months ended June 30, 2015, the Company recognized \$15 million and \$29 million of tax credits for qualified affordable housing projects, and \$14 million and \$28 million of amortization on these qualified affordable housing projects in the provision for income taxes, respectively.

The Company recognized tax credits for community development investments that do not qualify as affordable housing projects for accounting purposes of \$15 million and \$29 million, and \$9 million and \$18 million, during the three and six months ended June 30, 2016 and 2015, respectively, in the provision for income taxes. Amortization recognized on these investments totaled \$11 million and \$20 million, and \$5 million and \$10 million, during the three and six months ended June 30, 2016 and 2015, respectively. The amortization is classified within Amortization in the Company's Consolidated Statements of Income .

NOTE 9 – NET INCOME PER COMMON SHARE

Equivalent shares of 8 million and 14 million related to common stock options and common stock warrants outstanding at June 30, 2016 and 2015, respectively, were excluded from the computations of diluted net income per average common share because they would have been anti-dilutive. On April 1, 2016, the Company early adopted ASU 2016-09, which provides improvements to employee share-based payment accounting, with an effective date of January 1, 2016. The early adoption

favorably impacted both basic and diluted EPS by \$0.01 and \$0.02 per share for the three and six months ended June 30, 2016, respectively. See Note 1, "Significant Accounting Policies," for additional information.

Reconciliations of net income to net income available to common shareholders and the difference between average basic common shares outstanding and average diluted common shares outstanding are presented below.

	Three Months		Six Months	
	Ended June		Ended June	
	30	30	30	30
(Dollars and shares in millions, except per share data)	2016	2015	2016	2015

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Net income	\$492	\$483	\$939	\$912
Preferred dividends	(17)	(15)	(33)	(32)
Dividends and undistributed earnings allocated to unvested shares	—	(1)	—	(3)
Net income available to common shareholders	\$475	\$467	\$906	\$877
Average basic common shares	501	517	503	519
Effect of dilutive securities:				
Stock options	2	1	2	2
Restricted stock, RSUs, and warrants	3	4	3	4
Average diluted common shares	506	522	508	525
Net income per average common share - diluted	\$0.94	\$0.89	\$1.78	\$1.67
Net income per average common share - basic	0.95	0.90	1.80	1.69

Notes to Consolidated Financial Statements (Unaudited), continued

NOTE 10 - INCOME TAXES

For the three months ended June 30, 2016 and 2015, the provision for income taxes was \$201 million and \$202 million, respectively, representing an effective tax rate of 29% for both periods. The effective tax rates for the three months ended June 30, 2016 and 2015 were favorably impacted by net discrete items of \$9 million and \$15 million, respectively. For the six months ended June 30, 2016 and 2015, the provision for income taxes was \$396 million and \$393 million, respectively, representing an effective tax rate of 30% for both periods.

The provision for income taxes includes both federal and state income taxes and differs from the provision using statutory rates primarily due to favorable permanent tax items such as income from lending to tax exempt entities and federal tax credits from community reinvestment activities. The Company calculated the provision for income taxes for the three and six months ended June 30, 2016 and 2015 by applying the estimated annual effective tax rate to year-to-date pre-tax income and adjusting for discrete items that occurred during the period.

NOTE 11 - EMPLOYEE BENEFIT PLANS

The Company sponsors various short-term incentive and LTI plans and programs for eligible employees, such as defined contribution, noncontributory pension, and other postretirement benefit plans, as well as the issuance of RSUs, restricted stock, performance stock units, and AIP and LTI cash. See Note 15, "Employee Benefit Plans," to the Company's 2015 Annual

Report on Form 10-K for further information regarding the employee benefit plans.

On April 1, 2016, the Company early adopted ASU 2016-09, which provides improvements to employee share-based payment accounting, with an effective date of January 1, 2016. See Note 1, "Significant Accounting Policies," for additional information.

Stock-based compensation expense recognized in noninterest expense consisted of the following:

	Three Months Ended June 30		Six Months Ended June 30	
(Dollars in millions)	2016	2015	2016	2015
Restricted stock	\$—	\$4	\$2	\$9
Performance stock units	17	9	24	17
RSUs	12	10	30	28
Total stock-based compensation	\$29	\$23	\$56	\$54

Stock-based compensation tax benefit \$11 \$9 \$21 \$21

Components of net periodic benefit related to the Company's pension and other postretirement benefits plans consisted of the following:

Pension Benefits ¹		Other Postretirement Benefits	
Three Months Ended June	Six Months Ended June 30	Three Months Ended	Six Months Ended

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	30				June 30		June 30	
(Dollars in millions)	2016	2015	2016	2015	2016	2015	2016	2015
Service cost	\$1	\$1	\$3	\$2	\$—	\$—	\$—	\$—
Interest cost	24	29	49	58	—	1	1	1
Expected return on plan assets	(46)	(52)	(93)	(103)	(1)	(1)	(2)	(2)
Amortization of prior service credit	—	—	—	—	(1)	(2)	(3)	(3)
Amortization of actuarial loss	6	6	12	11	—	—	—	—
Net periodic benefit	(\$15)	(\$16)	(\$29)	(\$32)	(\$2)	(\$2)	(\$4)	(\$4)

¹ Administrative fees are recognized in service cost for each of the periods presented.

NOTE 12 – GUARANTEES

The Company has undertaken certain guarantee obligations in the ordinary course of business. The issuance of a guarantee imposes an obligation for the Company to stand ready to perform and make future payments should certain triggering events occur.

Payments may be in the form of cash, financial instruments, other assets, shares of stock, or through a provision of the Company's services. The following is a discussion of the guarantees that the Company has issued at June 30, 2016.

The Company has also

Notes to Consolidated Financial Statements (Unaudited), continued

entered into certain contracts that are similar to guarantees, but that are accounted for as derivative instruments as discussed in Note 13, "Derivative Financial Instruments."

Letters of Credit

Letters of credit are conditional commitments issued by the Company, generally to guarantee the performance of a client to a third party in borrowing arrangements, such as CP, bond financing, or similar transactions. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to clients but may be reduced by selling participations to third parties. The Company issues letters of credit that are classified as financial standby, performance standby, or commercial letters of credit.

At June 30, 2016 and December 31, 2015, the maximum potential amount of the Company's obligation for issued financial and performance standby letters of credit was \$2.8 billion and \$2.9 billion, respectively. The Company's outstanding letters of credit generally have a term of less than one year but may extend longer. Some standby letters of credit are designed to be drawn upon in the normal course of business and others are drawn upon only in circumstances of dispute or default in the underlying transaction to which the Company is not a party. In all cases, the Company is entitled to reimbursement from the client. If a letter of credit is drawn upon and reimbursement is not provided by the client, the Company may take possession of the collateral securing the letter of credit, where applicable.

The Company monitors its credit exposure under standby letters of credit in the same manner as it monitors other extensions of credit in accordance with its credit policies. Consistent with the methodologies used for all commercial borrowers, an internal assessment of the PD and loss severity in the event of default is performed. The management of credit risk for letters of credit leverages the risk rating process to focus greater visibility on higher risk and/or higher dollar letters of credit. The allowance for credit losses associated with letters of credit is a component of the unfunded commitments reserve recorded in other liabilities on the Consolidated Balance Sheets and is included in the allowance for credit losses as disclosed in Note 6, "Allowance for Credit Losses." Additionally, unearned fees relating to letters of credit are recorded in other liabilities on the Consolidated Balance Sheets. The net carrying amount of unearned fees was immaterial at June 30, 2016 and December 31, 2015.

Loan Sales and Servicing

STM, a consolidated subsidiary of the Company, originates and purchases residential mortgage loans, a portion of which are sold to outside investors in the normal course of business, through a combination of whole loan sales to GSEs, Ginnie Mae, and non-agency investors. Prior to 2008, the Company also sold mortgage loans through a limited number of Company-sponsored securitizations. When mortgage loans are sold, representations and warranties regarding certain attributes of the loans are made to third party purchasers. Subsequent to the sale, if a material underwriting deficiency or documentation defect is discovered, STM may be obligated to repurchase the mortgage loan or to reimburse an investor for losses incurred (make whole requests),

if such deficiency or defect cannot be cured by STM within the specified period following discovery. Additionally, breaches of underwriting and servicing representations and warranties can result in loan repurchases, as well as adversely affect the valuation of MSRMs, servicing advances, or other mortgage loan-related exposures, such as OREO. These representations and warranties may extend through the life of the mortgage loan. STM's risk of loss under its representations and warranties is partially driven by borrower payment performance since investors will perform extensive reviews of delinquent loans as a means of mitigating losses.

Non-agency loan sales include whole loan sales and loans sold in private securitization transactions. While representations and warranties have been made related to these sales, they differ from those made in connection with loans sold to the GSEs in that non-agency loans may not be required to meet the same underwriting standards and non-agency investors may be required to demonstrate that an alleged breach is material and caused the investors' loss.

Loans sold to Ginnie Mae are insured by the FHA or are guaranteed by the VA. As servicer, the Company may elect to repurchase delinquent loans in accordance with Ginnie Mae guidelines, however, the loans continue to be insured. The Company indemnifies the FHA and VA for losses related to loans not originated in accordance with their guidelines.

The Company previously reached agreements in principle with Freddie Mac and Fannie Mae that relieve the Company of certain existing and future repurchase obligations related to loans sold from 2000-2008 to Freddie Mac and loans sold from 2000-2012 to Fannie Mae. Such requests from GSEs, Ginnie Mae, and non-agency investors, for all vintages, are illustrated in the following table that summarizes demand activity.

	Six Months Ended June 30	
(Dollars in millions)	2016	2015
Pending repurchase requests, beginning of period	\$17	\$47
Repurchase requests received	20	44
Repurchase requests resolved:		
Repurchased	(10)	(11)
Cured	(17)	(56)
Total resolved	(27)	(67)
Pending repurchase requests, end of period ¹	\$10	\$24

Percent from non-agency investors:

Ending pending repurchase requests	44.6%	5.0 %
Repurchase requests received	— %	0.5 %

¹ Comprised of \$6 million and \$23 million from the GSEs, and \$4 million and \$1 million from non-agency investors at June 30, 2016 and 2015, respectively.

The repurchase and make whole requests received have been primarily due to alleged material breaches of representations related to compliance with the applicable underwriting standards, including borrower misrepresentation and appraisal issues. STM performs a loan-by-loan review of all requests and contests demands to the extent they are not considered valid.

Notes to Consolidated Financial Statements (Unaudited), continued

The following table summarizes the changes in the Company's reserve for mortgage loan repurchases:

	Three Months Ended June 30		Six Months Ended June 30	
(Dollars in millions)	2016	2015	2016	2015
Balance, beginning of period	\$55	\$82	\$57	\$85
Repurchase benefit	(4)	(6)	(6)	(8)
Charge-offs, net of recoveries	—	(16)	—	(17)
Balance, end of period	\$51	\$60	\$51	\$60

A significant degree of judgment is used to estimate the mortgage repurchase liability as the estimation process is inherently uncertain and subject to imprecision. The Company believes that its reserve appropriately estimates incurred losses based on its current analysis and assumptions, inclusive of the Freddie Mac and Fannie Mae settlement agreements, GSE owned loans serviced by third party servicers, loans sold to private investors, and other indemnifications.

Notwithstanding the aforementioned agreements with Freddie Mac and Fannie Mae settling certain aspects of the Company's repurchase obligations, those institutions preserve their right to require repurchases arising from certain types of events, and that preservation of rights can impact future losses of the Company. While the repurchase reserve includes the estimated cost of settling claims related to required repurchases, the Company's estimate of losses depends on its assumptions regarding GSE and other counterparty behavior, loan performance, home prices, and other factors. The related liability is recorded in other liabilities on the Consolidated Balance Sheets, and the related repurchase benefit is recognized in mortgage production related income in the Consolidated Statements of Income. See Note 15, "Contingencies," for additional information on current legal matters related to loan sales.

The following table summarizes the carrying value of the Company's outstanding repurchased mortgage loans at:

(Dollars in millions)	June 30, 2016	December 31, 2015
Outstanding repurchased mortgage loans:		
Performing LHFI	\$247	\$255
Nonperforming LHFI	17	17
Total carrying value of outstanding repurchased mortgage loans	\$264	\$272

In addition to representations and warranties related to loan sales, the Company makes representations and warranties that it will service the loans in accordance with investor servicing guidelines and standards, which may include (i) collection and remittance of principal and interest, (ii) administration of escrow for taxes and insurance, (iii) advancing principal, interest, taxes, insurance, and collection expenses on delinquent accounts, (iv) loss mitigation strategies including loan modifications, and (v) foreclosures.

The Company normally retains servicing rights when loans are transferred, however, servicing rights are occasionally sold to third parties. When MSR's are sold, the Company makes representations and warranties related to servicing standards and obligations, and recognizes a liability for contingent losses

recorded in other liabilities on the Consolidated Balance Sheets. This liability, which is separate from the reserve for mortgage loan repurchases, totaled \$10 million and \$14 million at June 30, 2016 and December 31, 2015, respectively.

Visa

The Company executes credit and debit transactions through Visa and MasterCard. The Company is a defendant, along with Visa and MasterCard (the “Card Associations”), as well as several other banks, in one of several antitrust lawsuits challenging the practices of the Card Associations (the “Litigation”). The Company entered into judgment and loss sharing agreements with Visa and certain other banks in order to apportion financial responsibilities arising from any potential adverse judgment or negotiated settlements related to the Litigation. Additionally, in connection with Visa's restructuring in 2007, shares of Visa common stock were issued to its financial institution members and the Company received its proportionate number of shares of Visa Inc. common stock, which were subsequently converted to Class B shares of Visa Inc. upon completion of Visa's IPO in 2008. A provision of the original Visa By-Laws, which was restated in Visa's certificate of incorporation, contains a general indemnification provision between a Visa member and Visa that explicitly provides that each member's indemnification obligation is limited to losses arising from its own conduct and the specifically defined Litigation. While the district court approved a class action settlement of the Litigation in 2012, the U.S. Court of Appeals for the Second Circuit reversed the district court's approval of the settlement on June 30, 2016. The parties await further action on the appeal and/or a return of the case to the district court.

Agreements associated with Visa's IPO have provisions that Visa will fund a litigation escrow account, established for the purpose of funding judgments in, or settlements of, the Litigation. If the escrow account is insufficient to cover the Litigation losses, then Visa will issue additional Class A shares (“loss shares”). The proceeds from the sale of the loss shares would then be deposited in the escrow account. The issuance of the loss shares will cause a dilution of Visa's Class B shares as a result of an adjustment to lower the conversion factor of the Class B shares to Class A shares. Visa U.S.A.'s members are responsible for any portion of the settlement or loss on the Litigation after the escrow account is depleted and the value of the Class B shares is fully diluted.

In May 2009, the Company sold its 3.2 million Class B shares to the Visa Counterparty and entered into a derivative with the Visa Counterparty. Under the derivative, the Visa Counterparty is compensated by the Company for any decline in the conversion factor as a result of the outcome of the Litigation. Conversely, the Company is compensated by the Visa Counterparty for any increase in the conversion factor. The amount of payments made or received under the derivative is a function of the 3.2 million shares sold to the Visa Counterparty, the change in conversion rate, and Visa's share price. The Visa Counterparty, as a result of its ownership of the Class B shares, is impacted by dilutive adjustments to the conversion factor of the Class B shares caused by the Litigation losses. Additionally, the Company will make a quarterly payment based on the notional of the derivative and a fixed rate until the date on which the Litigation is settled. The fair value of the derivative is

Notes to Consolidated Financial Statements (Unaudited), continued

estimated based on unobservable inputs consisting of management's estimate of the probability of certain litigation scenarios and the timing of the resolution of the Litigation due in large part to the aforementioned decision by the U.S. Court of Appeals for the Second Circuit. The fair value of the derivative liability was \$13 million and \$6 million at June 30, 2016 and

December 31, 2015, respectively. The increase in fair value of the derivative liability was driven by changes in management's estimate of both the probability of certain litigation scenarios as well as the timing of the resolution of the Litigation. However, the ultimate impact to the Company could be significantly different based on the Litigation outcome.

NOTE 13 - DERIVATIVE FINANCIAL INSTRUMENTS

The Company enters into various derivative financial instruments, both in a dealer capacity to facilitate client transactions and as an end user as a risk management tool. The ALCO monitors all derivative activities. When derivatives have been entered into with clients, the Company generally manages the risk associated with these derivatives within the framework of its VAR methodology that monitors total daily exposure and seeks to manage the exposure on an overall basis. Derivatives are also used as a risk management tool to hedge the Company's balance sheet exposure to changes in identified cash flow and fair value risks, either economically or in accordance with hedge accounting provisions. The Company's Corporate Treasury function is responsible for employing the various hedge strategies to manage these objectives. Additionally, as a normal part of its operations, the Company enters into IRLCs on mortgage loans that are accounted for as freestanding derivatives and has certain contracts containing embedded derivatives that are measured, in their entirety, at fair value. All freestanding derivatives and any embedded derivatives that the Company bifurcates from the host contracts are measured at fair value in the Consolidated Balance Sheets in trading assets and derivative instruments and trading liabilities and derivative instruments. The associated gains and losses are either recognized in AOCI, net of tax, or within the Consolidated Statements of Income, depending upon the use and designation of the derivatives.

Credit and Market Risk Associated with Derivative Instruments

Derivatives expose the Company to counterparty credit risk if the counterparty to the derivative contract does not perform as expected. The Company minimizes the credit risk of derivatives by entering into transactions with counterparties with defined exposure limits based on their credit quality and in accordance with established policies and procedures. All counterparties are regularly reviewed internally as part of the Company's Credit Risk Management practices and appropriate action is taken to adjust the exposure to certain counterparties as necessary. The Company's derivative transactions may also be governed by ISDA documentation or other legally enforceable industry standard master netting agreements. In certain cases and depending on the nature of the underlying derivative transactions, bilateral collateral agreements are also utilized. Furthermore, the Company and its subsidiaries are subject to OTC derivative clearing requirements, which require certain derivatives to be cleared through central clearinghouses with which the Company and other counterparties are required to post initial margin. To mitigate the risk of non-payment, variation margin is received or paid daily based on the net asset or liability position of the contracts.

When the Company has more than one outstanding derivative transaction with a single counterparty, and there exists

a legal right of offset with that counterparty, the Company considers its exposure to the counterparty to be the net fair value of its derivative positions with that counterparty. If the net fair value is positive, then the corresponding asset value also reflects cash collateral held. At June 30, 2016, these net asset positions were \$1.3 billion, reflecting \$2.2 billion of net derivative gains adjusted for cash and other collateral of \$916 million that the Company held in relation to these positions. At December 31, 2015, reported net derivative assets were \$896 million, reflecting \$1.4 billion of net derivative gains, adjusted for cash and other collateral of \$463 million that the Company held in relation to these gain positions.

Derivatives also expose the Company to market risk. Market risk is the adverse effect that a change in market factors, such as interest rates, currency rates, equity prices, commodity prices, or implied volatility, has on the value of a derivative. Under an established risk governance framework, the Company comprehensively manages the market risk associated with its derivatives by establishing and monitoring limits on the types and degree of risk that may be undertaken. The Company continually measures this risk associated with its derivatives designated as trading instruments using a VAR methodology. Other tools and risk measures are also used to actively manage derivatives risk including scenario analysis and stress testing.

Derivative instruments are priced using observable market inputs at a mid-market valuation point and take into consideration appropriate valuation adjustments for collateral, market liquidity, and counterparty credit risk. For purposes of determining fair value adjustments to its OTC derivative positions, the Company takes into consideration the credit profile and likelihood of default by counterparties and itself, as well as its net exposure, which considers legally enforceable master netting agreements and collateral along with remaining maturities. The expected loss of each counterparty is estimated using market-based views of counterparty default probabilities observed in the single-name CDS market, when available and of satisfactory liquidity. When single-name CDS market data is not available or not of satisfactory liquidity, the probability of default is estimated using a combination of the Company's internal risk rating system and sector/rating based CDS data.

For purposes of estimating the Company's own credit risk on derivative liability positions, the DVA, the Company uses probabilities of default from observable, sector/rating based CDS data. The Company adjusted the net fair value of its derivative contracts for estimates of counterparty credit risk by approximately \$24 million and \$4 million at June 30, 2016 and December 31, 2015, respectively. The increase in the net fair value adjustment for estimates of counterparty credit risk during the first six months of 2016 was primarily due to the combination of an enhancement to the CVA/DVA methodology to further

Notes to Consolidated Financial Statements (Unaudited), continued

incorporate market-based views of counterparty default probabilities as well as a decline in interest rates which resulted in higher counterparty exposure profiles. The impact from the associated methodology enhancements was an \$11 million increase in the net fair value adjustment during both the three and six months ended June 30, 2016. The Company's approach toward determining fair value adjustments of derivative instruments is subject to ongoing internal review and enhancement. This review includes consideration of whether to include a funding valuation adjustment in the fair value measurement of derivatives, which relates to the funding cost or benefit associated with collateralized derivative positions. For additional information on the Company's fair value measurements, see Note 14, "Fair Value Election and Measurement."

Currently, the majority of the Company's derivatives contain contingencies that relate to the creditworthiness of the Bank. These contingencies, which are contained in industry standard master netting agreements, may be considered events of default. Should the Bank be in default under any of these provisions, the Bank's counterparties would be permitted to close out transactions with the Bank on a net basis, at amounts that would approximate the fair values of the derivatives, resulting in a single sum due by one party to the other. The counterparties would have the right to apply any collateral posted by the Bank against any net amount owed by the Bank. Additionally, certain of the Company's derivative liability positions, totaling \$1.4 billion and \$1.1 billion in fair value at June 30, 2016 and December 31, 2015, respectively, contain provisions conditioned on downgrades of the Bank's credit rating. These provisions, if triggered, would either give rise to an ATE that permits the counterparties to close-out net and apply collateral or, where a CSA is present, require the Bank to post additional collateral. At June 30, 2016, the Bank carried senior long-term debt credit ratings of Baal/A-/A- from Moody's, S&P, and Fitch, respectively. At June 30, 2016, ATEs have been triggered for less than \$1 million in fair value liabilities. The maximum additional liability that could be triggered from ATEs was approximately

\$12 million at June 30, 2016. At June 30, 2016, \$1.4 billion in fair value of derivative liabilities were subject to CSAs, against which the Bank has posted \$1.3 billion in collateral, primarily in the form of cash. At June 30, 2016, if requested by the counterparty pursuant to the terms of the CSA, the Bank would be required to post additional collateral of approximately \$20 million against these contracts if the Bank were downgraded to Baa3/BBB-. Further downgrades to Ba1/BB+ or below do not contain predetermined collateral posting levels.

Notional and Fair Value of Derivative Positions

The following tables present the Company's derivative positions at June 30, 2016 and December 31, 2015. The notional amounts in the tables are presented on a gross basis and have been classified within derivative assets or derivative liabilities based on the estimated fair value of the individual contract at June 30, 2016 and December 31, 2015. Gross positive and gross negative fair value amounts associated with respective notional amounts are presented without consideration of any netting agreements, including collateral arrangements. Net fair value derivative amounts are adjusted on an aggregate basis, where applicable, to take into consideration the effects of legally enforceable master netting agreements, including any cash collateral received or paid, and are recognized in trading assets and derivative instruments or trading liabilities and derivative instruments on the Consolidated Balance Sheets. For contracts constituting a combination of options that contain a written option and a purchased option (such as a collar), the notional amount of each option is presented separately, with the purchased notional amount generally being presented as a derivative asset and the written notional amount being presented as a derivative liability. For contracts that contain a combination of options, the fair value is generally presented as a single value with the purchased notional amount if the combined fair value is positive, and with the written notional amount if the combined fair value is negative.

Notes to Consolidated Financial Statements (Unaudited), continued

	June 30, 2016			
	Asset		Liability	
	Derivatives		Derivatives	
(Dollars in millions)	Notional	Fair	Notional	Fair
	Amounts	Value	Amounts	Value
Derivative instruments designated in cash flow hedging relationships ¹				
Interest rate contracts hedging floating rate loans	\$17,950	\$477	\$—	\$—
Derivative instruments designated in fair value hedging relationships ²				
Interest rate contracts hedging fixed rate debt	2,475	44	1,600	1
Interest rate contracts hedging brokered CDs	60	1	30	—
Total	2,535	45	1,630	1
Derivative instruments not designated as hedging instruments ³				
Interest rate contracts hedging:				
MSRs ⁴	13,701	858	24,700	534
LHFS, IRLCs ⁵	3,118	22	7,519	70
LHFI	5	1	40	4