

HICKORY TECH CORP
Form 10-Q
April 27, 2010

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, DC 20549

FORM 10-Q

(Mark One)

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934
For the quarterly period ended March 31, 2010

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934
For the transition period from to .

Commission file number 0-13721

HICKORY TECH CORPORATION
(Exact name of registrant as specified in its charter)

Minnesota
(State or other jurisdiction of
incorporation or organization)

41-1524393
(I.R.S. Employer
Identification No.)

221 East Hickory Street
Mankato, Minnesota 56002-3248
(Address of principal executive offices and zip code)

(800) 326-5789
(Registrant's telephone number, including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☐ No ☒

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definition of “large accelerated filer, accelerated filer, and smaller reporting company” in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer ☐ Accelerated filer ☒ Non-accelerated filer ☐ Smaller reporting company ☐

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes ☐ No ☒

The total number of shares of the Registrant’s common stock outstanding as of April 23, 2010: 13,237,984.

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Part I Financial Information

Item 1. Financial Statements

HICKORY TECH CORPORATION
CONSOLIDATED STATEMENTS OF OPERATIONS
(Unaudited)

| (Dollars in thousands, except share and per share amounts) | Three Months Ended March 31 | |
|--|-----------------------------|------------|
| | 2010 | 2009 |
| Operating revenue: | | |
| Enventis Sector | | |
| Equipment | \$ 9,884 | \$ 6,791 |
| Services | 11,470 | 8,998 |
| Total Enventis Sector | 21,354 | 15,789 |
| Telecom Sector | 17,366 | 17,672 |
| Total operating revenue | 38,720 | 33,461 |
| Costs and expenses: | | |
| Cost of sales, excluding depreciation and amortization | 8,475 | 5,999 |
| Cost of services, excluding depreciation and amortization | 14,178 | 12,465 |
| Selling, general and administrative expenses | 6,196 | 5,156 |
| Depreciation | 5,322 | 5,069 |
| Amortization of intangibles | 89 | 214 |
| Total costs and expenses | 34,260 | 28,903 |
| Operating income | 4,460 | 4,558 |
| Other income and expense: | | |
| Interest and other income | 37 | 9 |
| Interest expense | (1,591) | (1,708) |
| Total other (expense) | (1,554) | (1,699) |
| Income before income taxes | 2,906 | 2,859 |
| Income tax provision | 1,479 | 1,233 |
| Net income | \$ 1,427 | \$ 1,626 |
| Basic earnings per share | \$ 0.11 | \$ 0.12 |
| Weighted average common shares outstanding | 13,154,781 | 13,018,602 |
| Diluted earnings per share | \$ 0.11 | \$ 0.12 |
| Weighted average common and equivalent shares outstanding | 13,159,326 | 13,019,248 |

| | | |
|---------------------|---------|---------|
| Dividends per share | \$ 0.13 | \$ 0.13 |
|---------------------|---------|---------|

The accompanying notes are an integral part of the consolidated financial statements.

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HICKORY TECH CORPORATION
CONSOLIDATED BALANCE SHEETS
(Unaudited)

| (Dollars in thousands except share and per share amounts) | March 31, 2010 | December 31, 2009 |
|--|-------------------|----------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$62 | \$2,420 |
| Receivables, net of allowance for doubtful accounts of \$599 and \$643 | 20,338 | 19,729 |
| Inventories | 7,214 | 5,069 |
| Deferred income taxes, net | 2,423 | 2,423 |
| Prepaid expenses | 2,438 | 1,751 |
| Other | 604 | 1,039 |
| Total current assets | 33,079 | 32,431 |
| Investments | 4,492 | 4,306 |
| Property, plant and equipment | 360,603 | 357,607 |
| Accumulated depreciation | (208,977) | (204,129) |
| Property, plant and equipment, net | 151,626 | 153,478 |
| Other assets: | | |
| Goodwill | 27,303 | 27,423 |
| Intangible assets, net | 2,936 | 3,025 |
| Deferred costs and other | 1,699 | 1,820 |
| Total other assets | 31,938 | 32,268 |
| Total assets | \$221,135 | \$222,483 |
| LIABILITIES & SHAREHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Extended term payable | \$11,423 | \$6,788 |
| Accounts payable | 2,640 | 2,883 |
| Accrued expenses and other | 6,745 | 7,792 |
| Accrued income taxes | 788 | 642 |
| Deferred revenue | 5,183 | 6,016 |
| Current maturities of long-term obligations | 654 | 620 |
| Total current liabilities | 27,433 | 24,741 |
| Long-term liabilities: | | |
| Debt obligations, net of current maturities | 115,511 | 119,871 |
| Financial derivative instruments | 1,628 | 1,908 |
| Accrued income taxes | 3,240 | 3,218 |
| Deferred income taxes | 22,325 | 21,895 |
| Deferred revenue | 1,709 | 2,095 |
| Accrued employee benefits and deferred compensation | 14,382 | 14,209 |
| Total long-term liabilities | 158,795 | 163,196 |

| | | |
|--|-----------|-----------|
| Total liabilities | 186,228 | 187,937 |
| Commitments and contingencies | | |
| Shareholders' equity: | | |
| Common stock, no par value, \$.10 stated value | | |
| Shares authorized: 100,000,000 | | |
| Shares issued and outstanding: 13,237,984 in 2010 and 13,100,568 in 2009 | 1,324 | 1,310 |
| Additional paid-in capital | 13,372 | 12,975 |
| Retained earnings | 24,409 | 24,687 |
| Accumulated other comprehensive (loss) | (4,198) | (4,426) |
| Total shareholders' equity | 34,907 | 34,546 |
| Total liabilities and shareholders' equity | \$221,135 | \$222,483 |

The accompanying notes are an integral part of the consolidated financial statements.

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HICKORY TECH CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Unaudited)

| | Three Months Ended March 31 | |
|---|--------------------------------|----------|
| (Dollars in thousands) | 2010 | 2009 |
| OPERATING ACTIVITIES: | | |
| Net income | \$1,427 | \$1,626 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization | 5,411 | 5,283 |
| Accrued patronage refunds | (124) | (149) |
| Stock based compensation | 352 | 126 |
| Other | 263 | 8 |
| Changes in operating assets and liabilities, net of effect from acquired net assets | | |
| Receivables | (648) | 9,984 |
| Prepays | (687) | (821) |
| Inventories | (2,145) | 2,888 |
| Accounts payable and accrued expenses | (1,283) | (2,846) |
| Deferred revenue, billings and deposits | (1,218) | (983) |
| Income taxes | 447 | 936 |
| Other | 496 | 478 |
| Net cash provided by operating activities | 2,291 | 16,530 |
| INVESTING ACTIVITIES: | | |
| Additions to property, plant and equipment | (3,429) | (2,636) |
| Acquisition, adjustment to purchase price | 120 | - |
| Proceeds from sale of assets | 33 | - |
| Net cash (used in) investing activities | (3,276) | (2,636) |
| FINANCING ACTIVITIES: | | |
| Net change in extended term payables arrangement | 4,635 | (5,706) |
| Borrowings on credit facility | 800 | - |
| Payments on credit facility and capital lease obligations | (5,161) | (1,626) |
| Proceeds from issuance of common stock | 59 | 67 |
| Dividends paid | (1,706) | (1,690) |
| Net cash (used in) financing activities | (1,373) | (8,955) |
| Net increase (decrease) in cash and cash equivalents | (2,358) | 4,939 |
| Cash and cash equivalents at beginning of the period | 2,420 | 1,626 |
| Cash and cash equivalents at the end of the period | \$62 | \$6,565 |
| Supplemental disclosure of cash flow information: | | |
| Cash paid for interest | \$1,804 | \$1,783 |
| Net cash paid for income taxes | \$1,032 | \$298 |
| Non-cash investing and financing activities: | | |
| Property, plant and equipment acquired with capital leases | \$35 | \$210 |
| Change in other comprehensive income (loss) from financial derivatives and post-retirement benefits | \$228 | \$313 |

The accompanying notes are an integral part of the consolidated financial statements.

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HICKORY TECH CORPORATION

March 31, 2010

Item 1. Condensed Notes to Consolidated Financial Statements (Unaudited)

Note 1. Basis of Presentation and Consolidation

The accompanying unaudited condensed consolidated financial statements of HickoryTech Corporation and its subsidiaries have been prepared in accordance with accounting principles generally accepted in the United States (GAAP) for interim financial information and with the rules and regulations of the Securities and Exchange Commission (SEC). Certain information and disclosures normally included in annual financial statements prepared in accordance with GAAP have been omitted or condensed pursuant to such rules and regulations. In the opinion of management, the unaudited condensed consolidated financial statements reflect all adjustments (consisting only of normal and recurring accruals) considered necessary for the fair presentation of the financial statements and present fairly the results of operations, financial position, and cash flows for the interim periods presented as required by Regulation S-X, Rule 10-01. These unaudited interim condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto, together with our audited consolidated financial statements and notes thereto contained in our Annual Report on Form 10-K for the year ended December 31, 2009.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, expenses and related disclosures at the date of the financial statements and during the reporting period. Actual results could differ from these estimates. The results of operations for the interim periods presented are not necessarily indicative of the results that may be expected for the fiscal year as a whole or any other interim period.

Our consolidated financial statements include HickoryTech Corporation and its subsidiaries in the following two business segments: the Enventis Sector and the Telecom Sector. All inter-company transactions have been eliminated from the consolidated financial statements.

Cost of Sales (excluding depreciation and amortization)

Cost of sales for the Enventis Sector includes costs associated with the installation of products for customers. These costs are primarily for equipment and materials. Labor associated with installation work is not included in this category, but is included in cost of services (excluding depreciation and amortization) described below.

Cost of Services (excluding depreciation and amortization)

Cost of services includes all costs related to delivery of communication services and products for all sectors. These operating costs include all costs of performing services and providing related products including engineering, customer service, billing and collections, network monitoring and transport costs.

Selling, General and Administrative Expenses

Selling, general and administrative expenses include direct and indirect selling expenses, advertising and all other general and administrative costs associated with the operations of the business.

Depreciation Expense

Depreciation expense is determined using the straight-line method based on the lives of various classes of depreciable assets. Enventis and Telecom Sector depreciation is entirely associated with services revenue.

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Recent Accounting Developments

Issued in April 2010, Accounting Standard Update ("ASU") 2010-12, Income Taxes (Topic 740), Accounting for Certain Tax Effects of the Health Care Reform Acts, provides guidance that even though the signing dates of the Health Care and Education Reconciliation Act of 2010 and the Patient Protection and Affordable Care Act were different, the two should be considered together for accounting purposes. This has no effect on our financials as both dates fell within the same reporting period.

Issued in January 2010, ASU Update 2010-06, Fair Value Measures and Disclosures, provides amendments to Topic 820 that will provide more robust disclosures about (1) the different classes of assets and liabilities measured at fair value, (2) the valuation techniques and inputs used, (3) the activity in level 3 fair value measurements, and (4) the transfers between levels 1, 2, and 3. ASU Update 2010-06 is effective for fiscal years beginning after December 15, 2010. We do not expect adoption of ASU Update 2010-06 to have a material effect to our financial statements or our disclosures.

Issued in October 2009, ASU Update 2009-13, Revenue Recognition (Topic 605) - Multiple-Deliverable Revenue Arrangements, provides guidance for separating consideration in multiple-deliverable arrangements. ASU Update 2009-13 is effective for fiscal years beginning on or after June 15, 2010. We are currently assessing the impact of ASU Update 2009-13 on our consolidated financial statements.

Effective February 2010, we adopted ASU Update 2010-09, Subsequent Events, which provides amendments to Topic 855 removing the requirement for SEC filers to disclose the date through which an entity has evaluated subsequent events. The adoption of ASU Update 2010-09 did not have a significant impact on our disclosures.

Effective January 1, 2010, we adopted disclosure requirements within Accounting Standard Codification ("ASC") 715 which establish guidance on an employer's disclosures about plan assets of a defined benefit pension or postretirement plan. The adoption of ASC 715 did not have a significant impact on our disclosures.

Note 2. Earnings and Cash Dividends per Common Share

Basic earnings per share (EPS) are computed by dividing net income by the weighted average number of shares of common stock outstanding during the applicable period. Shares used in the EPS dilution calculation are based on the weighted average number of shares of common stock outstanding during the period increased by potentially dilutive common shares. Potentially dilutive common shares include stock options and stock subscribed under the HickoryTech Corporation Amended and Restated Employee Stock Purchase Plan (ESPP). Dilution is determined using the treasury stock method.

| (Dollars in thousands, except share and earnings per share amounts) | Three Months Ended March 31 | |
|---|-----------------------------|------------|
| | 2010 | 2009 |
| Net Income | \$ 1,427 | \$ 1,626 |
| Weighted average shares outstanding | 13,154,781 | 13,018,602 |
| Potentially dilutive common shares | 4,545 | 646 |
| Total dilutive shares outstanding | 13,159,326 | 13,019,248 |
| Earnings per share: | | |
| Basic | \$ 0.11 | \$ 0.12 |
| Diluted | \$ 0.11 | \$ 0.12 |

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Options to purchase 341,950 and 451,200 shares for the three months ended March 31, 2010 and 2009, respectively, were not included in the computation of diluted EPS, because their effect on diluted EPS would have been anti-dilutive.

Cash dividends are based on the number of common shares outstanding at their respective record dates. The number of shares outstanding as of the record date for the first quarter of 2010 and 2009, respectively, are as follows:

| Shares outstanding on record date | 2010 | 2009 |
|-----------------------------------|------------|------------|
| First quarter (February 15) | 13,120,514 | 13,000,953 |

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Dividends per share are based on the quarterly dividend per share as declared by the HickoryTech Board of Directors. HickoryTech paid dividends of 13 cents per share in the first quarter of 2010 and 2009.

During the first three months of 2010 and 2009, shareholders have elected to reinvest \$59,000 and \$67,000, respectively, of dividends into HickoryTech common stock pursuant to the HickoryTech Corporation Dividend Reinvestment Plan.

Note 3. Accumulated Other Comprehensive Income/(Loss)

In addition to net income, our comprehensive income includes changes in the market value of the cumulative unrealized gain or loss, net of tax, on financial derivative instruments qualifying and designated as cash flow hedges and unrecognized Net Periodic Benefit Cost related to our Post-Retirement Benefit Plans. Additional information on our interest-rate swap agreements, which are classified as financial derivative instruments, can be found under Note 10. "Financial Derivative Instrument." Comprehensive income for the three months ended March 31, 2010 and 2009 was \$1,655,000 and \$1,939,000 respectively, and this is in relation to reported net income of \$1,427,000 and \$1,626,000 for those periods. The following summary sets forth the components of accumulated other comprehensive income/(loss), net of tax.

| | Unrecognized Net Actuarial Loss (1) | Unrecognized Prior Service Credit (1) | Unrecognized Transition Asset (1) | Unrecognized Unrealized Gain/(Loss) on Derivatives | Accumulated Other Comprehensive Income/(Loss) |
|------------------------------|---|--|---|--|--|
| (Dollars in thousands) | | | | | |
| December 31, 2009 | \$ (3,380) | \$ 213 | \$ (109) | \$ (1,150) | \$ (4,426) |
| 2010 Q1 Activity | | | | 168 | 168 |
| Q1 Net Periodic Benefit Cost | 59 | (8) | 9 | | 60 |
| March 31, 2010 | \$ (3,321) | \$ 205 | \$ (100) | \$ (982) | \$ (4,198) |

(1) Amounts pertain to our post-retirement benefit plans.

Note 4. Fair Value of Financial Instruments

The fair value of our long-term obligations, after deducting current maturities, is estimated to be \$118,638,000 at March 31, 2010 and \$127,637,000 at December 31, 2009, compared to carrying values of \$115,511,000 and \$119,871,000, respectively. The fair value estimates are based on the overall weighted average interest rates and maturity compared to rates and terms currently available in the long-term financing markets. Our financial instruments also include cash equivalents, trade accounts receivable and accounts payable for which current carrying amounts approximate fair market value.

Note 5. Inventories

Inventory includes parts, materials and supplies stored in our warehouses to support basic levels of service and maintenance as well as scheduled capital projects and equipment awaiting configuration for customers. Inventory also includes parts and equipment shipped directly from vendors to customer locations while in transit and parts and equipment returned from customers which are being returned to vendors for credit, as well as maintenance contracts associated with customer sales which have not yet transferred to the customer. The inventory value in the Enventis Sector, comprised of finished goods in transit to customers as of March 31, 2010 and December 31, 2009 was \$4,951,000 and \$2,770,000, respectively. The inventory level in the Enventis Sector is subject to the variations in Enventis equipment revenue and the timing of individual customer orders. The inventory value in the Telecom Sector,

comprised of raw materials, as of March 31, 2010 and December 31, 2009 was \$2,263,000 and \$2,299,000, respectively.

We value inventory using the lower of cost (perpetual weighted average-cost or specific identification) or market method. We make estimates related to the valuation of inventory. We adjust our inventory carrying value for estimated obsolescence or unmarketable inventory to the estimated market value based upon assumptions about future demand and market conditions. As market and other conditions change, we may establish additional inventory reserves.

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Note 6. Goodwill and Other Intangible Assets

We have goodwill in two of our reporting units. In our Enventis Sector, we have \$4,255,000 of goodwill carrying value as of March 31, 2010, resulting from our acquisition of Enventis Telecom in 2005 and our acquisition of CP Telecom in 2009. In the first quarter of 2010, an adjustment was made to goodwill associated with the CP Telecom acquisition due to a change in working capital. In our Telecom Sector, we have \$23,048,000 of goodwill carrying value as of March 31, 2010, resulting from our acquisition of Heartland Telecommunications in 1997. The changes to goodwill in the first quarter of 2010 are summarized below.

| | |
|---|-----------|
| (Dollars in thousands) | 2010 |
| Goodwill as of December 31, 2009 | \$ 27,423 |
| Goodwill adjustments associated with the purchase of CP Telecom | (120) |
| Goodwill as of March 31, 2010 | \$ 27,303 |

We are required to test acquired goodwill for impairment on an annual basis based upon a fair value approach. Additionally, goodwill shall be tested for impairment between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of an entity below its carrying value. We completed our annual impairment test for acquired goodwill as of December 31, 2009, which resulted in no impairment charges to goodwill. In the first three months of 2010, there was no event or change in circumstance that would have more likely than not reduced the fair value below its carrying value.

Intangible assets with finite lives are amortized over their respective estimated useful lives to their estimated residual value. Identifiable intangible assets that are subject to amortization are evaluated for impairment. The components of other intangible assets are as follows:

| (Dollars in thousands) | | As of March 31, 2010 | | As of December 31, 2009 | |
|----------------------------------|--------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | Useful Lives | Gross Carrying Amount | Accumulated Amortization | Gross Carrying Amount | Accumulated Amortization |
| Definite-Lived Intangible Assets | | | | | |
| Customer relationships | 1 - 8 years | \$ 5,299 | \$ 4,372 | \$ 5,299 | \$ 4,318 |
| Other intangibles | 1 - 5 years | 2,830 | 821 | 2,830 | 786 |
| Total | | \$ 8,129 | \$ 5,193 | \$ 8,129 | \$ 5,104 |

We periodically reassess the carrying value, useful lives and classifications of identifiable assets. Amortization expense related to the definite-lived intangible assets was \$89,000 and \$214,000 for the three months ended March 31, 2010 and 2009, respectively. Total estimated amortization expense for the remaining nine months of 2010 and the five years subsequent to 2010 is as follows: 2010 (April 1 – December 31) – \$268,000; 2011 - \$354,000; 2012 - \$354,000; 2013 - \$354,000; 2014 - \$265,000; 2015 - \$140,000.

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Note 7. Quarterly Sector Financial Summary

(Dollars in thousands)

| Three Months Ended March 31, 2010 | Enventis | Telecom | Corporate and Eliminations | Consolidated |
|--|-----------|-----------|-------------------------------|--------------|
| Revenue from unaffiliated customers | \$ 21,354 | \$ 17,366 | \$ - | \$ 38,720 |
| Intersegment revenue | 133 | 429 | (562) | - |
| Total operating revenue | 21,487 | 17,795 | (562) | 38,720 |
| Depreciation and amortization | 1,364 | 4,016 | 31 | 5,411 |
| Operating income | 1,907 | 2,825 | (272) | 4,460 |
| Interest expense | - | 25 | 1,566 | 1,591 |
| Income tax provision (benefit) | 810 | 1,398 | (729) | 1,479 |
| Net Income (loss) | 1,122 | 1,406 | (1,101) | 1,427 |
| Total assets | 76,249 | 138,233 | 6,653 | 221,135 |
| Property, plant and equipment, net | 47,598 | 103,776 | 252 | 151,626 |
| Additions to property, plant and equipment | 2,064 | 1,365 | - | 3,429 |

| Three Months Ended March 31, 2009 | Enventis | Telecom | Corporate and Eliminations | Consolidated |
|--|-----------|-----------|-------------------------------|--------------|
| Revenue from unaffiliated customers | \$ 15,789 | \$ 17,672 | \$ - | \$ 33,461 |
| Intersegment revenue | 141 | 243 | (384) | - |
| Total operating revenue | 15,930 | 17,915 | (384) | 33,461 |
| Depreciation and amortization | 1,149 | 4,120 | 14 | 5,283 |
| Operating income | 1,155 | 3,385 | 18 | 4,558 |
| Interest expense | - | 33 | 1,675 | 1,708 |
| Income tax provision (benefit) | 474 | 1,374 | (615) | 1,233 |
| Net Income (loss) | 681 | 1,978 | (1,033) | 1,626 |
| Total assets | 57,296 | 144,972 | 12,922 | 215,190 |
| Property, plant and equipment, net | 38,826 | 110,084 | 276 | 149,186 |
| Additions to property, plant and equipment | 1,191 | 1,435 | 10 | 2,636 |

Note 8. Commitments and Contingencies

We are involved in certain contractual disputes in the ordinary course of business. We do not believe the ultimate resolution of any of these existing matters will have a material adverse effect on our financial position, results of operations or cash flows. We did not experience any changes to material contractual obligations in the first three months of 2010. Refer to the Company's Annual Report on Form 10-K for the year ended December 31, 2009 for the discussion relating to commitments and contingencies.

Note 9. Stock Compensation

Refer to our Annual Report on Form 10-K for the year ended December 31, 2009 for a complete description of all stock-based compensation plans.

Share-based compensation expense recognized for the three months ended March 31, 2010 and 2009 was \$352,000 and \$126,000, respectively. As of September 30, 2009 all stock options are fully vested and the associated compensation costs related to these options, last granted in September of 2006 under the Company's Stock Award

Plan, have been recognized.

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Share-based compensation expense includes amounts recognized related to the Company Employee Stock Purchase Plan. This plan allows participating employees to acquire shares of common stock at 85% of fair market value on one specified date.

A summary of stock option activity is as follows:

| | Shares | Weighted Average Exercise Price |
|--------------------------------|-----------|--|
| Outstanding at January 1, 2010 | 430,950 | \$ 12.73 |
| Granted | - | - |
| Exercised | - | - |
| Forfeited | - | - |
| Expired | (54,000) | 13.85 |
| Outstanding at March 31, 2010 | 376,950 | \$ 12.73 |
| Exercisable at March 31, 2010 | 376,950 | \$ 12.73 |

The following table provides certain information with respect to stock options outstanding and exercisable at March 31, 2010:

| Range of Exercise Prices | Stock Options Outstanding | Stock Options Exercisable | Weighted Average Exercise Price | Weighted Average Remaining Contractual Life |
|--------------------------------|---------------------------------|---------------------------------|--|---|
| \$6.00 - \$8.00 | 15,000 | 15,000 | \$ 6.95 | 6.42 |
| \$8.00 - \$12.00 | 156,950 | 156,950 | 10.22 | 3.68 |
| \$12.00 - \$16.00 | 151,250 | 151,250 | 13.98 | 1.47 |
| \$16.00 - \$21.00 | 53,750 | 53,750 | 18.18 | 0.97 |
| | 376,950 | 376,950 | \$ 12.73 | 2.51 |

| | |
|----------------------------------|-----------|
| Aggregate intrinsic value: | \$ 44,400 |
|----------------------------------|-----------|

Note 10. Financial Derivative Instruments

We utilize interest-rate swap agreements that qualify as cash-flow hedges to manage our exposure to interest rate fluctuations on a portion of our variable-interest rate debt. Our interest-rate swaps increase or decrease the amount of cash paid for interest depending on the increase or decrease of interest required on the variable rate debt. We account for derivative instruments on the balance sheet at fair value.

Fair value is the price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the

measurement date. Three levels of inputs may be used to measure fair value:

- Level 1 – quoted prices in active markets for identical assets and liabilities.
- Level 2 – observable inputs other than quoted prices in active markets for identical assets and liabilities.
- Level 3 – unobservable inputs in which there is little or no market data available, which require the reporting entity to develop its own assumptions.

The fair value of our interest rate swap agreements were determined based on Level 2 inputs. We currently have an interest-rate swap agreement effectively locking in the interest rate on \$80,000,000 of variable-interest rate debt until September 2011. The interest rate locked in is 2.15%. This swap rate is in addition to the applicable margin under our credit agreement, which is currently 1.5%.

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The fair value of our derivatives at March 31, 2010 and December 31, 2009 are recorded as financial derivative instruments under the long-term liabilities section of our balance sheet. The fair value of our derivatives at March 31, 2010 and December 31, 2009 is a net liability of \$1,628,000 and \$1,908,000, respectively. The cumulative gain or (loss) on the market value of financial derivative instruments is reported as a component of accumulated other comprehensive income/(loss) in shareholders' equity, net of tax. If we were to terminate our interest rate swap positions, the cumulative change in fair value at the date of termination would be reclassified from accumulated other comprehensive income/(loss), which is classified in shareholder's equity, into earnings in the Consolidated Statements of Operations. The table below illustrates the effect of derivative instruments on consolidated operations for the periods ending March 31, 2010 and 2009, respectively.

| (Dollars in thousands) | Gain Reported in | | Location of Gain/Proceeds Reclassified from Accumulated Other Comprehensive Income into Income | Amount of Gain/Proceeds Recognized in Income on Derivative | |
|--|---|--------|---|--|------|
| | Accumulated Other Comprehensive Loss | | | 2010 | 2009 |
| Derivatives in ASC 815 Cash Flow Hedging Relationships | 2010 | 2009 | | | |
| Interest Rate Contracts | \$ 168 | \$ 292 | Interest Expense | \$ - | \$ - |

Note 11. Employee Post-Retirement Benefits

HickoryTech provides post-retirement health care and life insurance benefits for eligible employees. We recognize the funded status of our post-retirement benefit plans on our consolidated balance sheet and recognize as a component of accumulated other comprehensive income/(loss), net of tax, the gains and losses and prior service costs or credit that arise during the period but are not recognized as components of net periodic benefit cost. New employees are not eligible for post-retirement health care and life insurance benefits.

| (Dollars in thousands) | Three Months Ended March 31 | |
|---|-----------------------------|--------|
| | 2010 | 2009 |
| Components of net periodic benefit cost | | |
| Service cost | \$ 113 | \$ 77 |
| Interest cost | 181 | 137 |
| Amortization of transition obligation | 15 | 15 |
| Amortization of prior service cost | (14) | (14) |
| Recognized net actuarial loss | 98 | 33 |
| Net periodic benefit cost | \$ 393 | \$ 248 |

| | March 31, 2010 |
|--|-------------------|
| Employer's contributions for current premiums: | |
| Contributions made for the three months ended March 31, 2010 | \$ 80 |
| Expected contributions for remainder of 2010 | 238 |
| Total estimated employer contributions for fiscal year 2010 | \$ 318 |

Note 12. Income Taxes

The effective income tax rate from operations of approximately 50.9% for the first quarter of 2010 and 43.1% for the first quarter of 2009 exceeds the federal statutory rate primarily due to state income taxes and accrued interest expense on unrecognized tax benefits. In the first quarter of 2010, we recognized \$279,000 of noncash income tax expense due to tax changes related to the recently enacted Patient Protection and Affordable Care Act and the Health Care and

Education Reconciliation Act of 2010. The \$279,000 charge to income tax expense increased the effective tax rate for the first quarter of 2010 by 9.6%.

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As of March 31, 2010, we had unrecognized tax benefits totaling \$2,875,000 excluding interest. The amount of the unrecognized tax benefits, if recognized, that would affect the effective income tax rates of future periods is \$2,859,000. It is reasonably possible that the total amount of unrecognized tax benefits may decrease by approximately \$2,725,000, including interest, during the next 12 months as a result of expirations of the statute of limitations. Subsequent to March 31, 2010, we have recognized approximately \$680,000 of previously unrecognized tax benefits and \$127,000 of associated interest as a result of the expiration of statute of limitations.

We recognize interest and penalties related to income tax matters as income tax expense. As of March 31, 2010, we have accrued \$365,000 (net of tax) for interest related to unrecognized tax benefits.

We file consolidated income tax returns in the United States federal jurisdiction and combined or separate income tax returns in various state jurisdictions. In general, we are no longer subject to United States federal income tax examinations for the years prior to 2006 except to the extent of losses utilized in subsequent years.

Note 13. Acquisition

On August 1, 2009, we purchased all of the capital stock of CP Telecom for an adjusted purchase price of \$6,625,000 to grow our small to medium sized business customer base. This acquisition was funded with cash on hand. In the first quarter of 2010, an adjustment associated with a change in working capital of CP Telecom at closing, reduced the purchase price and associated goodwill by \$120,000, resulting in an adjusted purchase price of \$6,505,000. CP Telecom was formerly a privately held facilities-based telecom provider serving Minneapolis, St. Paul and northern Minnesota.

The table below sets forth the CP Telecom purchase price allocation. The purchase price allocation resulted in goodwill of \$2,184,000 which has been reduced by \$120,000 to \$2,064,000 as of March 31, 2010 as noted in the table below. The fair value of the property and equipment were determined based on Level 1 inputs. The valuation of intangible assets was evaluated using Level 2 inputs. The valuation of net working capital and other assets and liabilities were evaluated using Level 3 inputs.

| | |
|--------------------------------------|----------|
| (Dollars in thousands) | 2010 |
| Property and equipment | \$ 3,986 |
| Identifiable intangible assets: | |
| Customer relationships and contracts | 1,070 |
| Supplier relationship | 2,100 |
| Goodwill | 2,064 |
| Other assets and liabilities | (653) |
| Deferred income tax | (2,062) |
| Allocation of purchase consideration | \$ 6,505 |

Of the identified intangible assets noted above, customer relationships and contracts have useful lives of five years and the supplier relationship has a useful life of 15 years. Useful lives for identifiable intangible assets were estimated at the time of the acquisition based on the periods of time from which we expect to derive benefits from the identifiable intangible assets. The identifiable intangible assets are amortized using the straight-line method, which reflects the pattern in which the assets are consumed.

Goodwill in our CP Telecom acquisition is a result of the value of acquired employees along with the expected synergies from the combination of CP Telecom and our operations. Goodwill resulting from the acquisition of CP Telecom is not deductible for tax purposes.

Soon after acquisition, we began the integration of and reporting for CP Telecom operations with our Enventis fiber and data product line.

Note 14. Subsequent Events

We have evaluated and disclosed subsequent events through the filing date of the Quarterly Report on Form 10-Q.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Forward Looking Statements

The Private Securities Litigation Reform Act of 1995 contains certain safe harbor provisions regarding forward-looking statements. This Quarterly Report on Form 10-Q may include forward-looking statements. These statements may include, without limitation, statements with respect to anticipated future operating and financial performance, growth opportunities and growth rates, acquisition and divestiture opportunities, business strategies, business and competitive outlook, and other similar forecasts and statements of expectation. Words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates," "targets," "projects," "will," "may," "continues," and "should," of these words and similar expressions, are intended to identify these forward-looking statements. Such forward-looking statements are subject to risks and uncertainties that could cause HickoryTech's actual results to differ materially from such statements. Factors that might cause such a difference include, but are not limited to, those contained in Item 1A of Part II, "Risk Factors" of this quarterly report on Form 10-Q and Item 1A, "Risk Factors" of our Annual Report on Form 10-K for the year ended December 31, 2009 which is incorporated herein by reference.

Because of these risks, uncertainties, and assumptions and the fact that any forward-looking statements made by HickoryTech and its management are based on estimates, projections, beliefs, and assumptions of management, they are not guarantees of future performance and you should not place undue reliance on them. In addition, forward-looking statements speak only as of the date they are made. With the exception of the requirements set forth in the federal securities laws or the rules and regulations of the Securities and Exchange Commission, we do not undertake any obligations to update any forward-looking information, whether as a result of new information, future events or otherwise.

Critical Accounting Policies

The preparation of our financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, revenue and expenses, and the related disclosure of contingent assets and liabilities. A description of the accounting policies that we consider particularly important for the portrayal of our results of operations and financial position, and which may require a higher level of judgment by our management, is contained under the caption, "Critical Accounting Policies," in the Management's Discussion and Analysis of Financial Condition and Results of Operations in our Annual Report on Form 10-K for the year ended December 31, 2009.

Results of Operations

Overview-Trends and Highlights

Our operations are conducted in two business segments: (i) Enventis Sector and (ii) Telecom Sector. Enventis serves business customers across a five-state region with Internet protocol ("IP") based voice, transport, data and network solutions, managed services, network integration and support services. Enventis specializes in providing integrated unified communication solutions for businesses of all sizes - from enterprise multi-office organizations to small and medium-sized businesses, primarily in the upper Midwest. Enventis also provides fiber and data services to wholesale service providers, such as national and regional carriers and wireless carriers within the telecommunications business. Enventis is focused on providing services mainly to business customers.

Our Telecom Sector provides bundled residential and business services including: high-speed Internet, DSL, digital TV, local voice and long distance services in our legacy telecom market. Telecom is comprised of two market segments. The first includes operations as an incumbent local exchange carrier ("ILEC") in 13 south central Minnesota communities and 13 rural northwest Iowa communities. The second market segment is the operations as a competitive local exchange carrier ("CLEC"). We own our network in both the ILEC and CLEC communities. The Telecom Sector,

through National Independent Billing, Inc., also provides data processing and related services to HickoryTech and external telecommunication providers, including: wireline, wireless, and entertainment providers.

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Highlights for the Three-month Period Ended March 31, 2010

- Enventis equipment sales rebounded from an 18-month downturn caused by the nationwide economic climate and were higher by \$3,093,000, or 45.5% from the first quarter of 2009.
We realized 43.4% growth in our Enventis fiber and data services revenue in the three months ended March 31, 2010 over the same period in 2009, continuing the double-digit revenue growth that we have experienced within this product line during the past three years. Operating results for CP Telecom, our acquisition which closed on August 1, 2009, have been integrated into the fiber and data product line and are contributing to this growth.
- Broadband growth in the Telecom Sector helped offset the continued and expected decline in local service and access revenues. Overall, Telecom revenue declined by only \$120,000, or 0.7%, in the first quarter of 2010 compared to the same period a year ago. The Telecom Sector continues to provide stable cash flows for our company.
- Net income in the three-month period ended March 31, 2010 decreased by \$199,000 or 12.2% compared to the same period in 2009. National health care legislation enacted in the first quarter of 2010 caused us to recognize non-cash income tax expense of \$279,000 during the three months ended March 31, 2010. Without the effects of this income tax adjustment, net income would have increased \$80,000 or 4.9% over the same period a year ago.
- Earnings before Interest, Taxes, Depreciation, and Amortization as defined in our debt agreement (“EBITDA”), a non-GAAP financial measure, is a significant measure of our operating cash flow and it increased slightly - \$58,000, or 0.6%, in the first quarter of 2010 compared to the same period a year ago, despite lower net income for the period. A reconciliation of net income to EBITDA is found in the table below.
- Capital expenditures for the period ended March 31, 2010 totaled \$3,429,000, an increase of \$793,000 or 30.1% from the same period in 2009. This increase reflects investment in our targeted strategic growth areas of broadband and expansion of our fiber and data network.
- Our operating cash flow combined with cash on hand allowed us to reduce the long-term and current portions of our debt balance by \$4,326,000 during the first quarter of 2010.

| (Dollars in thousands) | Three Months Ended March | |
|---|--------------------------|----------|
| | 2010 | 2009 |
| Reconciliation of net income to EBITDA: | | |
| Net income | \$ 1,427 | \$ 1,626 |
| Add: | | |
| Depreciation | 5,322 | 5,069 |
| Amortization of intangibles | 89 | 214 |
| Interest expense | 1,591 | 1,708 |
| Income taxes | 1,479 | 1,233 |
| EBITDA | \$ 9,908 | \$ 9,850 |

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Sector Results of Operations

Enventis Sector

The following table provides a breakdown of the Enventis Sector operating results.

ENVENTIS SECTOR

| | Three Months Ended March 31 | |
|--|--------------------------------|----------|
| (Dollars in thousands) | 2010 | 2009 |
| Operating revenue before intersegment eliminations: | | |
| Operating revenue | | |
| Equipment | \$9,884 | \$6,791 |
| Services | 1,857 | 2,341 |
| Equipment and Services | 11,741 | 9,132 |
| Fiber and Data | 9,613 | 6,657 |
| Intersegment | 133 | 141 |
| Total Enventis operating revenue | \$21,487 | \$15,930 |
| Total Enventis revenue before intersegment eliminations | | |
| Unaffiliated customers | \$21,354 | \$15,789 |
| Intersegment | 133 | 141 |
| | 21,487 | 15,930 |
| Cost of sales (excluding depreciation and amortization) | 8,475 | 5,999 |
| Cost of services (excluding depreciation and amortization) | 6,699 | 5,238 |
| Selling, general and administrative expenses | 3,042 | 2,389 |
| Depreciation and amortization | 1,364 | 1,149 |
| Total Enventis costs and expenses | 19,580 | 14,775 |
| Operating income | \$1,907 | \$1,155 |
| Net income | \$1,122 | \$681 |
| Capital expenditures | \$2,064 | \$1,191 |

We manage and evaluate the Enventis operations in their entirety. The following table provides an illustration of the contributions and associated trends from each of the Enventis primary product lines. Certain allocations have been made, particularly in the area of selling, general and administrative expenses, in order to develop these tables.

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ENVENTIS PRODUCT LINE REPORTING

| (Dollars in thousands) | Three Months Ended March 31 | | Fiber and Data | |
|--|--------------------------------|-----------|----------------|----------|
| | Equipment and Services 2010 | 2009 | 2010 | 2009 |
| Operating revenue before intersegment eliminations: | | | | |
| Equipment | \$ 9,884 | \$ 6,791 | \$ - | \$ - |
| Service | 1,857 | 2,341 | 9,613 | 6,657 |
| Intersegment | - | - | 133 | 141 |
| Total Enventis operating revenue | \$ 11,741 | \$ 9,132 | \$ 9,746 | \$ 6,798 |
| Cost of sales (excluding depreciation and amortization) | 8,475 | 5,998 | - | 1 |
| Cost of services (excluding depreciation and amortization) | 1,719 | 1,952 | 4,980 | 3,286 |
| Selling, general and administrative expenses | 1,123 | 1,288 | 1,919 | 1,101 |
| Depreciation and amortization | 73 | 82 | 1,291 | 1,067 |
| Total Enventis costs and expenses | 11,390 | 9,320 | 8,190 | 5,455 |
| Operating income | \$ 351 | \$ (188) | \$ 1,556 | \$ 1,343 |
| Net income | \$ 224 | \$ (111) | \$ 898 | \$ 792 |
| Capital expenditures | \$ 85 | \$ 143 | \$ 1,979 | \$ 1,048 |

Revenue

Equipment Sales. This revenue is generated primarily from the sale of communications and data products provided by third party manufacturers. Due to the “one-time” nature of equipment sales, equipment revenue is dependent upon new sales from existing and new customers.

Equipment revenue in the three months ended March 31, 2010 was \$9,884,000, which is \$3,093,000 or 45.5% higher compared to the three months ended March 31, 2009. Equipment sales volume increased in the first quarter of 2010 compared to the same quarter in 2009 which was impacted by the economic slowdown causing businesses to be hesitant to invest in capital equipment.

Equipment Services. This revenue includes services related to our equipment sales, such as network and equipment monitoring, maintenance, and equipment consulting and installation.

Equipment services revenue earned in the three months ended March 31, 2010 was \$1,857,000, which is \$484,000 or 20.7% lower compared to the three months ended March 31, 2009. This decrease was primarily due to a year-over-year decline in contracted service work for several large customers combined with lower support fees revenue.

Fiber and Data. This revenue is primarily of a recurring monthly basis and consists of billing for the use of our fiber network and network connections through multi-year contracts with retail business, regional and national service providers and wireless carriers. This product line also includes revenue from our hosted voice over Internet protocol (“VOIP”) Singlelink® product along with small to medium sized business retail sales, including operating results for CP

Telecom, our acquisition which closed on August 1, 2009.

Fiber and data revenue was \$9,613,000 in the three months ended March 31, 2010, which is \$2,956,000 or 44.4% higher compared to the revenue earned in the three months ended March 31, 2009. This revenue growth is attributed to increased sales from our wholesale business segment providing high-capacity Ethernet, Multi-Protocol Label Switching (MPLS) and fiber services along with the contribution from CP Telecom which is focused on the small to medium sized business customer segment.

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Cost of Sales (excluding Depreciation and Amortization)

Enventis Sector cost of sales (excluding depreciation and amortization) associated with equipment revenue was \$8,475,000 in the three months ended March 31, 2010, which is \$2,476,000 or 41.3% higher compared to cost of sales in the three months ended March 31, 2009. Cost of sales for the Enventis Sector includes costs of equipment and materials associated with procurement and installation of products for customers, which increased significantly due to the increase in equipment sales. Labor associated with installation work is not included in this category, but is included in cost of services (excluding depreciation and amortization).

Cost of Services (excluding Depreciation and Amortization)

Enventis Sector cost of services (excluding depreciation and amortization) was \$6,699,000 in the three months ended March 31, 2010, which is \$1,461,000 or 27.9% higher compared to cost of services in the three months ended March 31, 2009. This increase is primarily due to cost of services related to our newly-acquired CP Telecom business along with volume-driven circuit costs offset by reduced contract labor and employee wage and benefit costs.

Selling, General and Administrative Expenses

Enventis Sector selling, general and administrative expenses were \$3,042,000 in the three months ended March 31, 2010, which is \$653,000 or 27.3% higher compared to the three months ended March 31, 2009. This increase is directly attributable to the newly-acquired CP Telecom operations and our initiatives to expand our direct sales force focused on small to medium sized businesses.

Depreciation and Amortization

Enventis Sector depreciation and amortization was \$1,364,000, which is \$215,000 or 18.7% higher in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. The increase was primarily due to increased capital investment in our Enventis network during 2010 and 2009 supporting the growth in our Enventis fiber and data product line. Also contributing to the increase for both periods is depreciation on CP Telecom assets.

Amortization expense was \$88,000, which is down \$125,000 or 58.7% in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. Amortization attributed to specific intangible assets related to the Enventis acquisition in 2005 became fully amortized at December 31, 2009. CP Telecom intangibles account for all of the amortization realized in the first three months of 2010.

Operating Income

Enventis Sector operating income during the three months ended March 31, 2010 was \$1,907,000, which is \$752,000 or 65.1% higher compared to the operating income for the three months ended March 31, 2009. This increase was primarily due to the increase realized in revenue across all product lines offset by higher overall expenses supporting revenue growth.

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Telecom Sector

The following table provides a breakdown of the Telecom Sector operating results.

TELECOM SECTOR

| (Dollars in thousands) | Three Months Ended March 31 | |
|--|-----------------------------|-----------|
| | 2010 | 2009 |
| Operating revenue before intersegment eliminations: | | |
| Operating Revenue | | |
| Local Service | \$ 3,665 | \$ 3,877 |
| Network Access | 6,128 | 6,210 |
| Long Distance | 820 | 1,031 |
| Broadband | 3,216 | 2,884 |
| Internet | 1,232 | 1,254 |
| Directory | 917 | 1,077 |
| Bill Processing | 775 | 669 |
| Intersegment | 429 | 243 |
| Other | 613 | 670 |
| Total Telecom operating revenue | \$ 17,795 | \$ 17,915 |
| Total Telecom revenue before intersegment eliminations | | |
| Unaffiliated customers | \$ 17,366 | \$ 17,672 |
| Intersegment | 429 | 243 |
| | 17,795 | 17,915 |
| Cost of services (excluding depreciation and amortization) | | |
| | 8,004 | 7,576 |
| Selling, general and administrative expenses | 2,950 | 2,834 |
| Depreciation and amortization | 4,016 | 4,120 |
| Total Telecom costs and expenses | 14,970 | 14,530 |
| Operating Income | \$ 2,825 | \$ 3,385 |
| Net income | \$ 1,406 | \$ 1,978 |
| Capital expenditures | \$ 1,365 | \$ 1,435 |
| Key metrics | | |
| Business access lines | 24,902 | 25,189 |
| Residential access lines | 29,596 | 32,966 |
| Total access lines | 54,498 | 58,155 |
| Long distance customers | 35,731 | 37,990 |
| Digital Subscriber Line customers | 19,494 | 18,924 |
| Digital TV customers | 9,789 | 8,464 |

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Revenue

Local Service. We primarily receive monthly recurring revenue for local telephone services, enhanced calling features, miscellaneous local services primarily from end-user customers and reciprocal compensation from wireless carriers. Local service revenue was \$3,665,000 which is \$212,000 or 5.5% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. This decrease was primarily due to a decrease in access lines of 3,657 or 6.3% from March 31, 2010 compared to March 31, 2009.

Our business access lines have remained relatively stable during the past year aided by the increase in sales of ISDN Primary Rate Interface ("PRI") T-1 services providing voice and data services, which offset losses in business single and multi-line voice services. While our residential access lines continue to decline, we remain focused on selling a competitive bundle of services. Marketing competitive service bundles to our customers creates a compelling value for them to retain their local voice line. These bundle packages are customizable and offer competitive discounts as features and services, such as high-speed DSL and digital TV, are added to the bundle.

Network Access. We receive a variety of fees and settlements to compensate us for the origination, transport, and termination of calls and traffic on our network. These include the fees assessed to interexchange carriers, subscriber line charges imposed on end-users, and settlements from nationally administered and jointly funded revenue pools.

Minutes of use and utilization on our network continues to decline due to the decrease in residential and business access lines that we have experienced during the past year along with carriers optimizing their networks and lowering the demand for special access circuits. In the first quarter of 2010, we experienced higher distributions from national pools which offset the customer based declines noted above. Network access revenue was \$6,128,000, which is \$82,000 or 1.3% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009.

In October 2009, we filed a collection action in US District court against an interexchange carrier. The suit is a result of non-payment of network access charges. The carrier filed a counter claim against us. We cannot predict the outcome of our collection action or the carrier's counter claims.

Long Distance. Our end-user customers are billed for toll or long distance service on either a per-call or flat-rate basis. This includes the provision of directory assistance, operator service and long distance private lines. Long distance revenue was \$820,000, which is \$211,000 or 20.5% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. Long distance revenue provided through our Singlelink product is now recorded within our Enventis Sector to facilitate management of our small to medium business customer segment. The decrease in revenue is also the result of the loss of 2,259 long distance customers or 5.9% of the customer base from March 31, 2010 compared to March 31, 2009, a growing number of residential customers selecting unlimited long distance calling plans and to decreased rates per minute charged to customers due to aggressive competition in the markets we serve.

Broadband. We receive monthly recurring revenue for a variety of broadband data network services to our end-user customers. Broadband services include the DSL access portion of Telecom DSL service, Digital TV program services, as well as business Ethernet and other data services. Broadband revenue was \$3,216,000, which is \$332,000 or 11.5% higher in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. This increase was driven by growth in our digital TV customer base which reached a total of 9,789 subscribers, up 15.6% from March of 2009.

Directory. We receive monthly recurring revenue from end-user subscribers for yellow page advertising in our telephone directories. Directory revenue was \$917,000, which is \$160,000 or 14.9% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. This decrease was the result of a decreased

demand for yellow-page advertising due to reductions in published advertising by local and national businesses. In 2010 we anticipate that our directory revenue will continue to trend lower than levels seen in 2009.

Bill Processing. We provide data processing and billing services to other telephone service providers. We collect a combination of monthly recurring revenue, software license fees and integration services revenue from companies with whom we have established a long-term data processing relationship. Bill processing revenue was \$775,000, which is \$106,000 or 15.8% higher in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. The sale of our billing and management system SuiteSolution® increased license fees and project integration services revenue.

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Other. Other revenue consists primarily of sales of customer premise equipment, circuit private lines, maintenance, and add, move and change revenue. Other revenue was \$613,000, which is \$57,000 or 8.5% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009.

Cost of Services (excluding Depreciation and Amortization)

Telecom Sector cost of services (excluding depreciation and amortization) was \$8,004,000, which is \$428,000 or 5.6% higher in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. This increase was primarily due to a \$203,000 increase in digital TV programming expense required to support broadband revenue growth along with \$113,000 increase in employee benefit costs related to our post-retirement benefit plans.

Selling, General and Administrative Expenses

Telecom selling, general and administrative expenses were \$2,950,000, which is \$116,000 or 4.1% higher in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. In the first quarter of 2009 we experienced an expense reduction in market access fees due to the impact of a contingency reserve reversal previously established related to a civil suit. Without this reserve reversal selling, general and administrative expenses would have declined year-over-year due to reductions in advertising expense of \$124,000.

Depreciation and Amortization

Telecom Sector depreciation and amortization was \$4,016,000, which is \$104,000 or 2.5% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. Increases in depreciation expense from new capital expenditures were offset by asset retirements and assets becoming fully depreciated.

Operating Income

Telecom Sector operating income was \$2,825,000 which is \$560,000 or 16.5% lower in the three months ended March 31, 2010 compared to the three months ended March 31, 2009. This decrease was primarily due to higher cost of services and selling, general and administrative expenses.

Net Income