

METLIFE INC
Form 10-Q
August 04, 2017

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 10-Q
(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED JUNE 30, 2017

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE TRANSITION PERIOD FROM TO

Commission file number: 001-15787

MetLife, Inc.

(Exact name of registrant as specified in its charter)

Delaware 13-4075851
(State or other jurisdiction of (I.R.S. Employer
incorporation or organization) Identification No.)

200 Park Avenue, New York, N.Y. 10166-0188

(Address of principal executive offices) (Zip Code)

(212) 578-9500

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

At July 31, 2017, 1,062,868,893 shares of the registrant's common stock, \$0.01 par value per share, were outstanding.

Table of Contents

	Page
<u>Part I — Financial Information</u>	
Item 1. Financial Statements (at June 30, 2017 (Unaudited) and December 31, 2016 and for the Three Months and Six Months Ended June 30, 2017 and 2016 (Unaudited))	
<u>Interim Condensed Consolidated Balance Sheets</u>	<u>3</u>
<u>Interim Condensed Consolidated Statements of Operations and Comprehensive Income (Loss)</u>	<u>4</u>
<u>Interim Condensed Consolidated Statements of Equity</u>	<u>5</u>
<u>Interim Condensed Consolidated Statements of Cash Flows</u>	<u>6</u>
<u>Notes to the Interim Condensed Consolidated Financial Statements:</u>	
<u>Note 1 — Business, Basis of Presentation and Summary of Significant Accounting Policies</u>	<u>7</u>
<u>Note 2 — Segment Information</u>	<u>11</u>
<u>Note 3 — Separation</u>	<u>19</u>
<u>Note 4 — Insurance</u>	<u>21</u>
<u>Note 5 — Closed Block</u>	<u>23</u>
<u>Note 6 — Investments</u>	<u>26</u>
<u>Note 7 — Derivatives</u>	<u>39</u>
<u>Note 8 — Fair Value</u>	<u>55</u>
<u>Note 9 — Junior Subordinated Debt Securities</u>	<u>77</u>
<u>Note 10 — Equity</u>	<u>77</u>
<u>Note 11 — Other Expenses</u>	<u>81</u>
<u>Note 12 — Employee Benefit Plans</u>	<u>82</u>
<u>Note 13 — Earnings Per Common Share</u>	<u>83</u>
<u>Note 14 — Contingencies, Commitments and Guarantees</u>	<u>83</u>
<u>Note 15 — Subsequent Events</u>	<u>90</u>
Item 2. <u>Management’s Discussion and Analysis of Financial Condition and Results of Operations</u>	<u>91</u>
Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u>	<u>179</u>
Item 4. <u>Controls and Procedures</u>	<u>180</u>
<u>Part II — Other Information</u>	
Item 1. <u>Legal Proceedings</u>	<u>181</u>
Item 1A. <u>Risk Factors</u>	<u>182</u>
Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u>	<u>185</u>
Item 6. <u>Exhibits</u>	<u>186</u>
<u>Signatures</u>	<u>187</u>
<u>Exhibit Index</u>	<u>E - 1</u>

Table of Contents

As used in this Form 10 Q, “MetLife,” the “Company,” “we,” “our” and “us” refer to MetLife, Inc., a Delaware corporation incorporated in 1999, its subsidiaries and affiliates.

Note Regarding Forward-Looking Statements

This Quarterly Report on Form 10 Q, including Management’s Discussion and Analysis of Financial Condition and Results of Operations, may contain or incorporate by reference information that includes or is based upon forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995.

Forward-looking statements give expectations or forecasts of future events. These statements can be identified by the fact that they do not relate strictly to historical or current facts. They use words such as “anticipate,” “estimate,” “expect,” “project,” “intend,” “plan,” “believe” and other words and terms of similar meaning, or are tied to future periods, in connection with a discussion of future operating or financial performance. In particular, these include statements relating to future actions, prospective services or products, future performance or results of current and anticipated services or products, sales efforts, expenses, the outcome of contingencies such as legal proceedings, trends in operations and financial results.

Any or all forward-looking statements may turn out to be wrong. They can be affected by inaccurate assumptions or by known or unknown risks and uncertainties. Many such factors will be important in determining the actual future results of MetLife, Inc., its subsidiaries and affiliates. These statements are based on current expectations and the current economic environment. They involve a number of risks and uncertainties that are difficult to predict. These statements are not guarantees of future performance. Actual results could differ materially from those expressed or implied in the forward-looking statements. Risks, uncertainties, and other factors that might cause such differences include the risks, uncertainties and other factors identified in MetLife, Inc.’s filings with the U.S. Securities and Exchange Commission. These factors include: (1) difficult conditions in the global capital markets; (2) increased volatility and disruption of the global capital and credit markets, which may affect our ability to meet liquidity needs and access capital, including through our credit facilities, generate fee income and market-related revenue and finance statutory reserve requirements and may require us to pledge collateral or make payments related to declines in value of specified assets, including assets supporting risks ceded to certain of our captive reinsurers or hedging arrangements associated with those risks; (3) exposure to global financial and capital market risks, including as a result of the United Kingdom’s notice of withdrawal from the European Union, other disruption in Europe and possible withdrawal of one or more countries from the Euro zone; (4) impact on us of comprehensive financial services regulation reform, including potential regulation of MetLife, Inc. as a non-bank systemically important financial institution, or otherwise; (5) numerous rulemaking initiatives required or permitted by the Dodd-Frank Wall Street Reform and Consumer Protection Act which may impact how we conduct our business, including those compelling the liquidation of certain financial institutions; (6) regulatory, legislative or tax changes relating to our insurance, international, or other operations that may affect the cost of, or demand for, our products or services, or increase the cost or administrative burdens of providing benefits to employees; (7) adverse results or other consequences from litigation, arbitration or regulatory investigations; (8) unanticipated or adverse developments that could delay, prevent or otherwise adversely affect the separation of Brighthouse Financial, Inc. (“Brighthouse”), or our achieving expected operational or other benefits of such separation; (9) our equity market exposure to Brighthouse following the Separation; (10) liabilities, losses or indemnification obligations arising from our transitional services, investment management or tax arrangements or other agreements with Brighthouse or its subsidiaries; (11) delay or failure to complete the separation of Brighthouse which may require us to fund the redemption of certain Brighthouse debt obligations; (12) failure of the separation of Brighthouse to qualify for intended tax-free treatment; (13) our ability to address difficulties, unforeseen liabilities, asset impairments, or rating agency actions arising from (a) business acquisitions and integrating and managing the growth of such acquired businesses, (b) dispositions of businesses via sale, initial public offering, spin-off or otherwise, including failure to achieve projected operational benefit from such transactions and any restrictions, liabilities, losses or indemnification obligations arising from any transitional services or tax arrangements related to the separation of any business, or from the failure of such a separation to qualify for any intended tax-free treatment, (c) entry into joint ventures, or (d) legal entity reorganizations; (14) potential liquidity and other risks resulting from our participation in a securities lending program and other transactions, including any separated business’ incurrence of debt in connection with such a separation; (15) investment losses and defaults, and

changes to investment valuations; (16) changes in assumptions related to investment valuations, deferred policy acquisition costs, deferred sales inducements, value of business acquired or goodwill; (17) impairments of goodwill and realized losses or market value impairments to illiquid assets; (18) defaults on our mortgage loans; (19) the defaults or deteriorating credit of other financial institutions that could adversely affect us; (20) economic, political, legal, currency and other risks relating to our international operations, including with respect to fluctuations of exchange rates; (21) downgrades in our claims paying ability, financial strength or credit ratings; (22) a deterioration in the experience of the closed block established in connection with the reorganization of Metropolitan Life Insurance Company; (23) availability and effectiveness of reinsurance, hedging or indemnification arrangements, as well as any default or failure of counterparties to perform; (24) differences between actual claims experience and underwriting and reserving assumptions; (25) ineffectiveness of risk management policies and procedures; (26) catastrophe losses; (27) increasing cost and limited market capacity for statutory life insurance reserve financings; (28) heightened competition, including with respect to pricing, entry of new competitors, consolidation of distributors, the development of new products by new and existing competitors, and for personnel; (29) exposure to losses related to variable annuity guarantee benefits, including from significant and sustained downturns or extreme volatility in equity markets, reduced interest rates, unanticipated policyholder behavior, mortality or longevity, and any adjustment for nonperformance risk; (30) legal, regulatory and other restrictions affecting MetLife, Inc.'s ability to pay dividends and repurchase common stock; (31) MetLife, Inc.'s and its subsidiary holding companies' primary reliance, as holding companies, on dividends from its subsidiaries to meet its free cash flow targets and debt payment obligations and the applicable regulatory restrictions on the ability of the subsidiaries to pay such dividends; (32) the possibility that MetLife, Inc.'s Board of Directors may influence the outcome of stockholder votes through the voting provisions of the MetLife Policyholder Trust; (33) changes in accounting standards, practices and/or policies; (34) increased expenses relating to pension and postretirement benefit plans, as well as health care and other employee benefits; (35) inability to protect our intellectual property rights or claims of infringement of the intellectual property rights of others; (36) difficulties in marketing and distributing products through our distribution channels; (37) provisions of laws and our incorporation documents may delay, deter or prevent takeovers and corporate combinations involving MetLife; (38) the effects of business disruption or economic contraction due to disasters such as terrorist attacks, cyberattacks, other hostilities, or natural catastrophes, including any related impact on the value of our investment portfolio, our disaster recovery systems, cyber- or other information security systems and management continuity planning; (39) any failure to protect the confidentiality of client information; (40) the effectiveness of our programs and practices in avoiding giving our associates incentives to take excessive risks; and (41) other risks and uncertainties described from time to time in MetLife, Inc.'s filings with the U.S. Securities and Exchange Commission.

MetLife, Inc. does not undertake any obligation to publicly correct or update any forward-looking statement if MetLife, Inc. later becomes aware that such statement is not likely to be achieved. Please consult any further disclosures MetLife, Inc. makes on related subjects in reports to the U.S. Securities and Exchange Commission.

Corporate Information

We announce financial and other information about MetLife to our investors through the MetLife Investor Relations web page at www.metlife.com, as well as U.S. Securities and Exchange Commission filings, news releases, public conference calls and webcasts. MetLife encourages investors to visit the Investor Relations web page from time to time, as information is updated and new information is posted. The information found on our website is not incorporated by reference into this Quarterly Report on Form 10-Q or in any other report or document we file with the U.S. Securities and Exchange Commission, and any references to our website are intended to be inactive textual references only.

Note Regarding Reliance on Statements in Our Contracts

See "Exhibit Index — Note Regarding Reliance on Statements in Our Contracts" for information regarding agreements included as exhibits to this Quarterly Report on Form 10-Q.

Table of Contents

Part I — Financial Information

Item 1. Financial Statements

MetLife, Inc.

Interim Condensed Consolidated Balance Sheets

June 30, 2017 (Unaudited) and December 31, 2016

(In millions, except share and per share data)

	June 30, 2017	December 31, 2016
Assets		
Investments:		
Fixed maturity securities available-for-sale, at estimated fair value (amortized cost: \$338,030 and \$330,354, respectively; includes \$0 and \$3,422, respectively, relating to variable interest entities)	\$ 364,084	\$ 350,889
Equity securities available-for-sale, at estimated fair value (cost: \$2,983 and \$2,744, respectively)	3,415	3,194
Fair value option securities, at estimated fair value (includes \$7 and \$8, respectively, relating to variable interest entities)	14,762	13,923
Mortgage loans (net of valuation allowances of \$356 and \$344, respectively; includes \$123 and \$136, respectively, at estimated fair value, relating to variable interest entities; includes \$615 and \$566, respectively, under the fair value option)	77,572	74,545
Policy loans	11,072	11,028
Real estate and real estate joint ventures (includes \$44 and \$59, respectively, of real estate held-for-sale)	9,484	9,041
Other limited partnership interests (includes \$13 and \$14, respectively, relating to variable interest entities)	6,874	6,778
Short-term investments, principally at estimated fair value	7,177	7,810
Other invested assets, principally at estimated fair value (includes \$31 and \$31, respectively, relating to variable interest entities)	19,596	23,185
Total investments	514,036	500,393
Cash and cash equivalents, principally at estimated fair value (includes \$1 and \$1, respectively, relating to variable interest entities)	17,319	17,877
Accrued investment income (includes \$1 and \$1, respectively, relating to variable interest entities)	3,970	3,988
Premiums, reinsurance and other receivables (includes \$6 and \$2, respectively, relating to variable interest entities)	26,487	26,081
Deferred policy acquisition costs and value of business acquired	25,408	24,798
Current income tax recoverable	66	20
Goodwill	9,385	9,220
Other assets (includes \$3 and \$3, respectively, relating to variable interest entities)	8,073	7,767
Separate account assets	320,455	308,620
Total assets	\$925,199	\$ 898,764
Liabilities and Equity		
Liabilities		
Future policy benefits	\$205,836	\$ 199,971
Policyholder account balances	216,257	210,235
Other policy-related balances	14,708	14,386
Policyholder dividends payable	722	708
Policyholder dividend obligation	2,237	1,931

Edgar Filing: METLIFE INC - Form 10-Q

Payables for collateral under securities loaned and other transactions	33,725	33,264
Short-term debt	235	242
Long-term debt (includes \$28 and \$35, respectively, at estimated fair value, relating to variable interest entities)	19,508	16,502
Collateral financing arrangements	1,235	4,071
Junior subordinated debt securities	3,169	3,169
Deferred income tax liability	10,383	9,367
Other liabilities	27,060	28,818
Separate account liabilities	320,455	308,620
Total liabilities	855,530	831,284
Contingencies, Commitments and Guarantees (Note 14)		
Equity		
MetLife, Inc.'s stockholders' equity:		
Preferred stock, par value \$0.01 per share; \$2,100 aggregate liquidation preference	—	—
Common stock, par value \$0.01 per share; 3,000,000,000 shares authorized; 1,166,331,934 and 1,164,029,985 shares issued, respectively; 1,063,465,987 and 1,095,519,005 shares outstanding, respectively	12	12
Additional paid-in capital	31,021	30,944
Retained earnings	35,270	34,480
Treasury stock, at cost; 102,865,947 and 68,510,980 shares, respectively	(5,284) (3,474
Accumulated other comprehensive income (loss)	8,436	5,347
Total MetLife, Inc.'s stockholders' equity	69,455	67,309
Noncontrolling interests	214	171
Total equity	69,669	67,480
Total liabilities and equity	\$925,199	\$ 898,764
See accompanying notes to the interim condensed consolidated financial statements.		

Table of Contents

MetLife, Inc.

Interim Condensed Consolidated Statements of Operations and Comprehensive Income (Loss)

For the Three Months and Six Months Ended June 30, 2017 and 2016 (Unaudited)

(In millions, except per share data)

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
Revenues				
Premiums	\$9,935	\$9,417	\$19,250	\$19,110
Universal life and investment-type product policy fees	2,302	2,286	4,604	4,630
Net investment income	4,959	4,887	10,155	9,446
Other revenues	382	487	756	974
Net investment gains (losses):				
Other-than-temporary impairments on fixed maturity securities	(3)	(8)	(3)	(86)
Other-than-temporary impairments on fixed maturity securities transferred to other comprehensive income (loss)	—	(6)	—	(6)
Other net investment gains (losses)	107	280	115	373
Total net investment gains (losses)	104	266	112	281
Net derivative gains (losses)	(437)	(2,099)	(1,363)	(764)
Total revenues	17,245	15,244	33,514	33,677
Expenses				
Policyholder benefits and claims	10,302	10,274	20,161	19,952
Interest credited to policyholder account balances	1,562	1,500	3,274	2,826
Policyholder dividends	320	324	637	639
Other expenses	4,059	3,246	7,623	7,438
Total expenses	16,243	15,344	31,695	30,855
Income (loss) before provision for income tax	1,002	(100)	1,819	2,822
Provision for income tax expense (benefit)	115	(214)	103	505
Net income (loss)	887	114	1,716	2,317
Less: Net income (loss) attributable to noncontrolling interests	3	4	6	6
Net income (loss) attributable to MetLife, Inc.	884	110	1,710	2,311
Less: Preferred stock dividends	46	46	52	52
Net income (loss) available to MetLife, Inc.'s common shareholders	\$838	\$64	\$1,658	\$2,259
Comprehensive income (loss)	\$2,926	\$3,884	\$4,805	\$12,272
Less: Comprehensive income (loss) attributable to noncontrolling interests, net of income tax	2	7	6	100
Comprehensive income (loss) attributable to MetLife, Inc.	\$2,924	\$3,877	\$4,799	\$12,172
Net income (loss) available to MetLife, Inc.'s common shareholders per common share:				
Basic	\$0.78	\$0.06	\$1.53	\$2.05
Diluted	\$0.77	\$0.06	\$1.52	\$2.04
Cash dividends declared per common share	\$0.400	\$0.400	\$0.800	\$0.775

See accompanying notes to the interim condensed consolidated financial statements.

Table of Contents

MetLife, Inc.

Interim Condensed Consolidated Statements of Equity

For the Six Months Ended June 30, 2017 and 2016 (Unaudited)

(In millions)

	Preferred Stock	Common Stock	Additional Paid-in Capital	Retained Earnings	Treasury Stock at Cost	Accumulated Other Comprehensive Income (Loss)	Total MetLife, Inc. Stockholders' Equity	Noncontrolling Interests	Total Equity
Balance at December 31, 2016	\$ —	\$ 12	\$ 30,944	\$ 34,480	\$ (3,474)	\$ 5,347	\$ 67,309	\$ 171	\$ 67,480
Treasury stock acquired in connection with share repurchases					(1,810)		(1,810)		(1,810)
Stock-based compensation			77				77		77
Dividends on preferred stock				(52)			(52)		(52)
Dividends on common stock				(868)			(868)		(868)
Change in equity of noncontrolling interests							—	37	37
Net income (loss)				1,710			1,710	6	1,716
Other comprehensive income (loss), net of income tax						3,089	3,089	—	3,089
Balance at June 30, 2017	\$ —	\$ 12	\$ 31,021	\$ 35,270	\$ (5,284)	\$ 8,436	\$ 69,455	\$ 214	\$ 69,669
	Preferred Stock	Common Stock	Additional Paid-in Capital	Retained Earnings	Treasury Stock at Cost	Accumulated Other Comprehensive Income (Loss)	Total MetLife, Inc.'s Stockholders' Equity	Noncontrolling Interests	Total Equity
Balance at December 31, 2015	\$ —	\$ 12	\$ 30,749	\$ 35,519	\$ (3,102)	\$ 4,771	\$ 67,949	\$ 470	\$ 68,419
Treasury stock acquired in connection with share repurchases					(70)		(70)		(70)
Stock-based compensation			34				34		34
Dividends on preferred stock				(52)			(52)		(52)
Dividends on common stock				(854)			(854)		(854)
Change in equity of noncontrolling interests							—	(376)	(376)
Net income (loss)				2,311			2,311	6	2,317
Other comprehensive income (loss), net of income tax						9,861	9,861	94	9,955
Balance at June 30, 2016	\$ —	\$ 12	\$ 30,783	\$ 36,924	\$ (3,172)	\$ 14,632	\$ 79,179	\$ 194	\$ 79,373

See accompanying notes to the interim condensed consolidated financial statements.

Table of Contents

MetLife, Inc.

Interim Condensed Consolidated Statements of Cash Flows

For the Six Months Ended June 30, 2017 and 2016 (Unaudited)

(In millions)

	Six Months Ended June 30,	
	2017	2016
Net cash provided by (used in) operating activities	\$5,499	\$6,204
Cash flows from investing activities		
Sales, maturities and repayments of:		
Fixed maturity securities	47,120	67,505
Equity securities	452	893
Mortgage loans	4,354	6,751
Real estate and real estate joint ventures	490	171
Other limited partnership interests	689	450
Purchases of:		
Fixed maturity securities	(49,995)	(74,049)
Equity securities	(616)	(776)
Mortgage loans	(7,126)	(9,088)
Real estate and real estate joint ventures	(602)	(674)
Other limited partnership interests	(682)	(401)
Cash received in connection with freestanding derivatives	3,945	2,478
Cash paid in connection with freestanding derivatives	(5,698)	(2,709)
Purchases of investments in operating joint ventures	—	(39)
Net change in policy loans	6	107
Net change in short-term investments	914	(415)
Net change in other invested assets	(206)	133
Other, net	(194)	(245)
Net cash provided by (used in) investing activities	(7,149)	(9,908)
Cash flows from financing activities		
Policyholder account balances:		
Deposits	44,854	41,348
Withdrawals	(42,387)	(39,893)
Net change in payables for collateral under securities loaned and other transactions	1,205	8,594
Long-term debt issued	2,989	—
Long-term debt repaid	(9)	(1,264)
Collateral financing arrangements repaid	(2,836)	(26)
Financing element on certain derivative instruments and other derivative related transactions, net	(94)	(194)
Treasury stock acquired in connection with share repurchases	(1,810)	(70)
Dividends on preferred stock	(52)	(52)
Dividends on common stock	(868)	(854)
Other, net	(186)	78
Net cash provided by (used in) financing activities	806	7,667
Effect of change in foreign currency exchange rates on cash and cash equivalents balances	286	352
Change in cash and cash equivalents	(558)	4,315
Cash and cash equivalents, beginning of period	17,877	12,752
Cash and cash equivalents, end of period	\$17,319	\$17,067

Supplemental disclosures of cash flow information

Net cash paid (received) for:

Interest	\$574	\$623
Income tax	\$505	\$393
Non-cash transactions:		
Reduction of fixed maturity securities in connection with a reinsurance transaction	\$—	\$224
Deconsolidation of operating joint venture:		
Reduction of fixed maturity securities	\$—	\$917
Reduction of noncontrolling interests	\$—	\$373

See accompanying notes to the interim condensed consolidated financial statements.

6

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited)

1. Business, Basis of Presentation and Summary of Significant Accounting Policies

Business

“MetLife” and the “Company” refer to MetLife, Inc., a Delaware corporation incorporated in 1999, its subsidiaries and affiliates. MetLife is a global provider of life insurance, annuities, employee benefits and asset management. As previously announced, in the third quarter of 2016, MetLife reorganized its businesses into six segments: U.S.; Asia; Latin America; Europe, the Middle East and Africa (“EMEA”); MetLife Holdings; and Brighthouse Financial, as a result of the Company’s plan to separate a substantial portion of its former Retail segment, as well as certain portions of its former Corporate Benefit Funding segment and Corporate & Other (the “Separation”). See Note 2 for further information on the reorganization, which was applied retrospectively. See Note 3 for further information on the Separation.

Basis of Presentation

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America (“GAAP”) requires management to adopt accounting policies and make estimates and assumptions that affect amounts reported on the interim condensed consolidated financial statements. In applying these policies and estimates, management makes subjective and complex judgments that frequently require assumptions about matters that are inherently uncertain. Many of these policies, estimates and related judgments are common in the insurance and financial services industries; others are specific to the Company’s business and operations. Actual results could differ from these estimates.

Consolidation

The accompanying interim condensed consolidated financial statements include the accounts of MetLife, Inc. and its subsidiaries, as well as partnerships and joint ventures in which the Company has control, and variable interest entities (“VIEs”) for which the Company is the primary beneficiary. Intercompany accounts and transactions have been eliminated.

The Company uses the equity method of accounting for equity securities when it has significant influence or at least 20% interest and for real estate joint ventures and other limited partnership interests (“investees”) when it has more than a minor ownership interest or more than a minor influence over the investee’s operations. The Company generally recognizes its share of the investee’s earnings on a three-month lag in instances where the investee’s financial information is not sufficiently timely or when the investee’s reporting period differs from the Company’s reporting period. The Company uses the cost method of accounting for investments in which it has virtually no influence over the investee’s operations.

Reclassifications

Certain amounts in the prior year periods’ interim condensed consolidated financial statements and related footnotes thereto have been reclassified to conform to the 2017 presentation as discussed throughout the Notes to the Interim Condensed Consolidated Financial Statements.

The accompanying interim condensed consolidated financial statements are unaudited and reflect all adjustments (including normal recurring adjustments) necessary to present fairly the financial position, results of operations and cash flows for the interim periods presented in conformity with GAAP. Interim results are not necessarily indicative of full year performance. The December 31, 2016 consolidated balance sheet data was derived from audited consolidated financial statements included in MetLife, Inc.’s Annual Report on Form 10 K for the year ended December 31, 2016 (the “2016 Annual Report”), which include all disclosures required by GAAP. Therefore, these interim condensed consolidated financial statements should be read in conjunction with the consolidated financial statements of the Company included in the 2016 Annual Report.

Adoption of New Accounting Pronouncements

Effective January 1, 2017, the Company early adopted guidance relating to business combinations. The new guidance clarifies the definition of a business and requires that an entity apply certain criteria in order to determine when a set of assets and activities qualifies as a business. The adoption of this standard will result in fewer acquisitions qualifying as businesses and, accordingly, acquisition costs for those acquisitions that do not qualify as businesses will be

capitalized rather than expensed. The adoption did not have an impact on the Company's consolidated financial statements.

Effective January 1, 2017, the Company retrospectively adopted guidance relating to consolidation. The new guidance does not change the characteristics of a primary beneficiary under current GAAP. It changes how a reporting entity evaluates whether it is the primary beneficiary of a VIE by changing how a reporting entity that is a single decisionmaker of a VIE handles indirect interests in the entity held through related parties that are under common control with the reporting entity. The adoption of this new guidance did not have a material impact on the Company's consolidated financial statements.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

1. Business, Basis of Presentation and Summary of Significant Accounting Policies (continued)

Effective January 1, 2017, the Company adopted guidance related to stock-based compensation. The new guidance changes several aspects of the accounting for share-based payment and award transactions, including (i) income tax consequences when awards vest or are settled; (ii) classification as either equity or liability due to statutory tax withholding requirements; and (iii) classification on the statement of cash flows. In addition, the new guidance provides an accounting policy election to account for forfeitures as they occur, rather than to account for them based on an estimate of expected forfeitures. The Company has elected to continue to account for forfeitures based on an estimate of expected forfeitures. In addition, the Company elected to apply the change in presentation in the statement of cash flows related to excess tax benefits prospectively and prior periods have not been adjusted. The change in presentation for cash paid to a taxing authority when directly withholding equivalent shares has been classified as a financing activity in the statement of cash flows. The change was applied retrospectively and thus the directly withheld share equivalent amount was reclassified from an operating activity to a financing activity in the consolidated statements of cash flows. The adoption of this new guidance did not have a material impact on the Company's consolidated financial statements.

Other

Effective January 3, 2017, the Chicago Mercantile Exchange (“CME”) amended its rulebook, resulting in the characterization of variation margin transfers as settlement payments, as opposed to adjustments to collateral. These amendments impacted the accounting treatment of the Company's centrally cleared derivatives for which the CME serves as the central clearing party. As of the effective date, the application of the amended rulebook reduced gross derivative assets by \$1.8 billion, gross derivative liabilities by \$2.0 billion, accrued investment income by \$101 million, accrued investment expense recorded within other liabilities by \$14 million, collateral receivables recorded within premiums, reinsurance and other receivables of \$991 million, and collateral payables recorded within payables for collateral under securities loaned and other transactions of \$816 million.

Future Adoption of New Accounting Pronouncements

In May 2017, the Financial Accounting Standards Board (“FASB”) issued new guidance on share-based payment awards (Accounting Standards Update (“ASU”) 2017-09, Compensation - Stock Compensation (Topic 718) - Scope of Modification Accounting). The new guidance is effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years. The new guidance should be applied prospectively to an award modified on or after the adoption date. Early adoption is permitted. The ASU includes guidance on determining which changes to the terms and conditions of share-based payment awards require an entity to apply modification accounting under Topic 718. The Company is currently evaluating the impact of this guidance on its consolidated financial statements. In March 2017, the FASB issued new guidance on purchased callable debt securities (ASU 2017-08, Receivables - Nonrefundable Fees and Other Costs (Subtopic 310-20), Premium Amortization on Purchased Callable Debt Securities). The new guidance is effective for fiscal years beginning after December 15, 2018 and interim periods within those fiscal years and should be applied on a modified retrospective basis through a cumulative-effect adjustment directly to retained earnings. Early adoption is permitted. The ASU shortens the amortization period for certain callable debt securities held at a premium and requires the premium to be amortized to the earliest call date. However, the new guidance does not require an accounting change for securities held at a discount whose discount continues to be amortized to maturity. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In March 2017, the FASB issued new guidance on the presentation of net periodic pension cost and net periodic postretirement benefit cost (ASU 2017-07, Compensation - Retirement Benefits (Topic 715): Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost). The new guidance is effective for annual periods beginning after December 15, 2017 and interim periods within those annual periods. Early adoption is permitted as of the beginning of an annual period for which financial statements (interim or annual) have not been issued or made available for issuance. The guidance requires that an employer that offers to its employees defined benefit pension or other postretirement benefit plans report the service cost component in the same line item

or items as other compensation costs arising from services rendered by the pertinent employees during the period. The other components of net benefit cost are required to be presented in the income statement separately from the service cost component and outside a subtotal of income from operations, if one is presented. The guidance should be applied retrospectively for the presentation of the service cost component in the income statement and allows a practical expedient for the estimation basis for applying the retrospective presentation requirements. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

1. Business, Basis of Presentation and Summary of Significant Accounting Policies (continued)

In February 2017, the FASB issued new guidance on derecognition of nonfinancial assets (ASU 2017-05, Other Income-Gains and Losses from the Derecognition of Nonfinancial Assets (Subtopic 610-20): Clarifying the Scope of Asset Derecognition Guidance and Accounting for Partial Sales of Nonfinancial Assets). The new guidance is effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years. Early adoption is permitted for interim or annual reporting periods beginning after December 15, 2016. The guidance may be applied retrospectively for all periods presented or retrospectively with a cumulative-effect adjustment at the date of adoption. The new guidance clarifies the scope and accounting of a financial asset that meets the definition of an “in-substance nonfinancial asset” and defines the term, “in-substance nonfinancial asset.” The ASU also adds guidance for partial sales of nonfinancial assets. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In January 2017, the FASB issued new guidance on goodwill impairment (ASU 2017-04, Intangibles - Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment). The new guidance is effective for fiscal years beginning after December 15, 2019 and interim periods within those fiscal years, and should be applied on a prospective basis. Early adoption is permitted for interim or annual goodwill impairment tests performed on testing dates after January 1, 2017. The new guidance simplifies the current two-step goodwill impairment test by eliminating Step 2 of the test. The new guidance requires a one-step impairment test in which an entity compares the fair value of a reporting unit with its carrying amount and recognizes an impairment charge for the amount by which the carrying amount exceeds the reporting unit’s fair value, if any. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In November 2016, the FASB issued new guidance on restricted cash (ASU 2016-18, Statement of Cash Flows (Topic 230): a consensus of the FASB Emerging Issues Task Force). The new guidance is effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years, and should be applied on a retrospective basis. Early adoption is permitted. The new guidance requires that a statement of cash flows explain the change during the period in the total of cash, cash equivalents, and amounts generally described as restricted cash or restricted cash equivalents. As a result, the new guidance requires that amounts generally described as restricted cash and restricted cash equivalents should be included with cash and cash equivalents when reconciling the beginning-of-period and end-of-period total amounts shown on the statement of cash flows. The new guidance does not provide a definition of restricted cash or restricted cash equivalents. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In October 2016, the FASB issued new guidance on tax accounting for intra-entity transfers of assets (ASU 2016-16, Income Taxes (Topic 740): Intra-Entity Transfers of Assets Other Than Inventory). The new guidance is effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years, and should be applied on a modified retrospective basis. Early adoption is permitted in the first interim or annual reporting period. Current guidance prohibits the recognition of current and deferred income taxes for an intra-entity asset transfer until the asset has been sold to an outside party. The new guidance requires an entity to recognize the income tax consequences of an intra-entity transfer of an asset other than inventory when the transfer occurs. Also, the guidance eliminates the exception for an intra-entity transfer of an asset other than inventory. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In August 2016, the FASB issued new guidance on cash flow statement presentation (ASU 2016-15, Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments). The new guidance is effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years, and should be applied retrospectively to all periods presented. Early adoption is permitted in any interim or annual period. This ASU addresses diversity in how certain cash receipts and cash payments are presented and classified in the statement of cash flows. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

1. Business, Basis of Presentation and Summary of Significant Accounting Policies (continued)

In June 2016, the FASB issued new guidance on measurement of credit losses on financial instruments (ASU 2016-13, Financial Instruments - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments). The new guidance is effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years. Early adoption is permitted for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018. This ASU replaces the incurred loss impairment methodology with one that reflects expected credit losses. The measurement of expected credit losses should be based on historical loss information, current conditions, and reasonable and supportable forecasts. The new guidance requires that an other-than-temporary impairment (“OTTI”) on a debt security will be recognized as an allowance going forward, such that improvements in expected future cash flows after an impairment will no longer be reflected as a prospective yield adjustment through net investment income, but rather a reversal of the previous impairment and recognized through realized investment gains and losses. The guidance also requires enhanced disclosures. The Company has assessed the asset classes impacted by the new guidance and is currently assessing the accounting and reporting system changes that will be required to comply with the new guidance. The Company believes that the most significant impact upon adoption will be to its mortgage loan investments. The Company is continuing to evaluate the overall impact of the new guidance on its consolidated financial statements.

In February 2016, the FASB issued new guidance on leasing transactions (ASU 2016-02, Leases - Topic 842). The new guidance is effective for the fiscal years beginning after December 15, 2018, including interim periods within those fiscal years, and requires a modified retrospective transition approach. Early adoption is permitted. The new guidance requires a lessee to recognize assets and liabilities for leases with lease terms of more than 12 months. Leases would be classified as finance or operating leases and both types of leases will be recognized on the balance sheet. Lessor accounting will remain largely unchanged from current guidance except for certain targeted changes. The new guidance will also require new qualitative and quantitative disclosures. The Company’s implementation efforts are primarily focused on the review of its existing lease contracts as well as identification of other contracts that may fall under the scope of the new guidance. The Company is currently evaluating the impact of this guidance on its consolidated financial statements.

In January 2016, the FASB issued new guidance (ASU 2016-01, Financial Instruments-Overall: Recognition and Measurement of Financial Assets and Financial Liabilities) on the recognition and measurement of financial instruments. The new guidance is effective for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. Early adoption is permitted for the instrument-specific credit risk provision. The new guidance changes the current accounting guidance related to (i) the classification and measurement of certain equity investments, (ii) the presentation of changes in the fair value of financial liabilities measured under the fair value option (“FVO”) that are due to instrument-specific credit risk, and (iii) certain disclosures associated with the fair value of financial instruments. Additionally, there will no longer be a requirement to assess equity securities for impairment since such securities will be measured at fair value through net income. The Company has assessed the population of financial instruments that are subject to the new guidance and has determined that the most significant impact will be the requirement to report changes in fair value in net income each reporting period for all equity securities currently classified as available-for-sale (“AFS”) and to a lesser extent, other limited partnership interests and real estate joint ventures that are currently accounted for under the cost method. The population of these investments accounted for under the cost method is not material. The Company is continuing to evaluate the overall impact of this guidance on its consolidated financial statements.

In May 2014, the FASB issued a comprehensive new revenue recognition standard (ASU 2014-09, Revenue from Contracts with Customers (Topic 606)), effective for fiscal years beginning after December 15, 2017 and interim periods within those fiscal years. The Company currently plans to apply this guidance retrospectively with a cumulative-effect adjustment as of January 1, 2018. The new guidance will supersede nearly all existing revenue recognition guidance under U.S. GAAP; however, it will not impact the accounting for insurance and investment contracts within the scope of Financial Services insurance (Topic 944), leases, financial instruments and guarantees.

For those contracts that are impacted, the guidance will require an entity to recognize revenue upon the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled, in exchange for those goods or services. Given the scope of the new revenue recognition guidance, the Company does not expect the adoption to have a material impact on its consolidated revenues or statements of operations, with the Company's implementation efforts primarily focused on other revenues within the U.S., MetLife Holdings, and Corporate & Other segments. Other revenues on the consolidated statements of operations represents less than 3% of consolidated total revenues for the six months ended June 30, 2017.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information

As previously announced, in the third quarter of 2016, MetLife reorganized its businesses into six segments: U.S.; Asia; Latin America; EMEA; MetLife Holdings; and Brighthouse Financial, in anticipation of the planned Separation. In addition, the Company reports certain of its results of operations in Corporate & Other. Prior period results have been revised in connection with the reorganization and did not have an impact on total consolidated net income (loss) or operating earnings.

U.S.

The U.S. segment offers a broad range of protection products and services aimed at serving the financial needs of customers throughout their lives. These products are sold to corporations and their respective employees, other institutions and their respective members, as well as individuals. The U.S. segment is organized into three businesses: Group Benefits, Retirement and Income Solutions and Property & Casualty.

The Group Benefits business offers insurance products and services which include life, dental, group short- and long-term disability, individual disability, accidental death and dismemberment, critical illness, vision and accident & health coverages, as well as prepaid legal plans. This business also sells administrative services-only arrangements to some employers.

The Retirement and Income Solutions business offers a broad range of annuity and investment products, including guaranteed interest contracts and other stable value products, institutional income annuities and separate account contracts for the investment management of defined benefit and defined contribution plan assets. This business also includes structured settlements and certain products to fund postretirement benefits and company-, bank- or trust-owned life insurance used to finance nonqualified benefit programs for executives.

The Property & Casualty business offers personal and commercial lines of property and casualty insurance, including private passenger automobile, homeowners' and personal excess liability insurance. In addition, Property & Casualty offers small business owners property, liability and business interruption insurance.

Asia

The Asia segment offers a broad range of products to both individuals and corporations, as well as other institutions and their respective employees, which include whole life, term life, variable life, universal life, accident & health insurance, fixed and variable annuities, credit insurance and endowment products.

Latin America

The Latin America segment offers a broad range of products to both individuals and corporations, as well as other institutions and their respective employees, which include life insurance, accident & health insurance, group medical, dental, credit insurance, endowment and retirement and savings products.

EMEA

The EMEA segment offers a broad range of products to both individuals and corporations, as well as other institutions and their respective employees, which include life insurance, accident & health insurance, credit insurance, annuities, endowment and retirement and savings products.

MetLife Holdings

The MetLife Holdings segment consists of operations relating to products and businesses no longer actively marketed by the Company in the United States. These products and businesses include variable, universal, term and whole life, as well as variable, fixed and index-linked annuities. The MetLife Holdings segment also includes the Company's discontinued long-term care business and the assumed reinsurance of certain variable annuity products from the Company's former operating joint venture in Japan.

Brighthouse Financial

The Brighthouse Financial segment offers a broad range of products and services which include variable, fixed, index-linked and income annuities, as well as variable, universal, term and whole life products. These products and services are actively marketed through various third party retail distribution channels in the United States. In addition, the Brighthouse Financial segment includes certain run-off businesses which are not actively marketed.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Corporate & Other

Corporate & Other contains the excess capital, as well as certain charges and activities, not allocated to the segments, including external integration and disposition costs, internal resource costs for associates committed to acquisitions and dispositions, enterprise-wide strategic initiative restructuring charges and various start-up businesses (including expatriate benefits insurance and the investment management business through which the Company offers fee-based investment management services to institutional clients, as well as the direct to consumer portion of the U.S. Direct business). Corporate & Other also includes interest expense related to the majority of the Company's outstanding debt, as well as expenses associated with certain legal proceedings and income tax audit issues. In addition, Corporate & Other includes the elimination of intersegment amounts, which generally relate to affiliated reinsurance and intersegment loans, which bear interest rates commensurate with related borrowings.

Financial Measures and Segment Accounting Policies

Operating earnings is used by management to evaluate performance and allocate resources. Consistent with GAAP guidance for segment reporting, operating earnings is also the Company's GAAP measure of segment performance and is reported below. Operating earnings should not be viewed as a substitute for net income (loss). The Company believes the presentation of operating earnings as the Company measures it for management purposes enhances the understanding of its performance by highlighting the results of operations and the underlying profitability drivers of the business. Operating earnings allows analysis of the Company's performance relative to the Company's business plan and facilitates comparisons to industry results.

Operating earnings is defined as operating revenues less operating expenses, both net of income tax.

The financial measures of operating revenues and operating expenses focus on the Company's primary businesses principally by excluding the impact of market volatility, which could distort trends, and revenues and costs related to non-core products and divested businesses and certain entities required to be consolidated under GAAP. Also, these measures exclude results of discontinued operations and other businesses that have been or will be sold or exited by MetLife and are referred to as divested businesses. In addition, for the three months ended March 31, 2016 and the six months ended June 30, 2016, operating revenues and operating expenses exclude the financial impact of converting the Company's Japan operations to calendar year-end reporting without retrospective application of this change to prior periods and is referred to as lag elimination. Operating revenues also excludes net investment gains (losses) and net derivative gains (losses). Operating expenses also excludes goodwill impairments.

The following additional adjustments are made to revenues, in the line items indicated, in calculating operating revenues:

Universal life and investment-type product policy fees excludes the amortization of unearned revenue related to net investment gains (losses) and net derivative gains (losses) and certain variable annuity guaranteed minimum income benefits ("GMIBs") fees ("GMIB Fees"); and

Net investment income: (i) includes earned income on derivatives and amortization of premium on derivatives that are hedges of investments or that are used to replicate certain investments, but do not qualify for hedge accounting treatment, (ii) excludes post-tax operating earnings adjustments relating to insurance joint ventures accounted for under the equity method, (iii) excludes certain amounts related to contractholder-directed unit-linked investments and (iv) excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP; and

Other revenues are adjusted for settlements of foreign currency earnings hedges.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

The following additional adjustments are made to expenses, in the line items indicated, in calculating operating expenses:

Policyholder benefits and claims and policyholder dividends excludes: (i) changes in the policyholder dividend obligation related to net investment gains (losses) and net derivative gains (losses), (ii) inflation-indexed benefit adjustments associated with contracts backed by inflation-indexed investments and amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and other pass through adjustments, (iii) benefits and hedging costs related to GMIBs (“GMIB Costs”) and (iv) market value adjustments associated with surrenders or terminations of contracts (“Market Value Adjustments”);

Interest credited to policyholder account balances includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of policyholder account balances but do not qualify for hedge accounting treatment and excludes amounts related to net investment income earned on contractholder-directed unit-linked investments;

Amortization of deferred policy acquisition costs (“DAC”) and value of business acquired (“VOBA”) excludes amounts related to: (i) net investment gains (losses) and net derivative gains (losses), (ii) GMIB Fees and GMIB Costs and (iii) Market Value Adjustments;

Amortization of negative VOBA excludes amounts related to Market Value Adjustments;

Interest expense on debt excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP; and

Other expenses excludes costs related to: (i) noncontrolling interests, (ii) implementation of new insurance regulatory requirements and (iii) acquisition, integration and other costs.

Operating earnings also excludes the recognition of certain contingent assets and liabilities that could not be recognized at acquisition or adjusted for during the measurement period under GAAP business combination accounting guidance.

The tax impact of the adjustments mentioned above are calculated net of the U.S. or foreign statutory tax rate, which could differ from the Company’s effective tax rate. Additionally, the provision for income tax (expense) benefit also includes the impact related to the timing of certain tax credits, as well as certain tax reforms.

Set forth in the tables below is certain financial information with respect to the Company’s segments, as well as Corporate & Other, for the three months and six months ended June 30, 2017 and 2016. The segment accounting policies are the same as those used to prepare the Company’s consolidated financial statements, except for operating earnings adjustments as defined above. In addition, segment accounting policies include the method of capital allocation described below, with the exception of the Brighthouse Financial segment, for which equity is reflective of the historical equity of the legal entities which comprise Brighthouse and related companies, which will be eliminated upon Separation. The Brighthouse Financial segment equity is not indicative of Brighthouse and related companies’ equity on a combined standalone basis.

Economic capital is an internally developed risk capital model, the purpose of which is to measure the risk in the business and to provide a basis upon which capital is deployed. The economic capital model accounts for the unique and specific nature of the risks inherent in the Company’s business.

The Company’s economic capital model, coupled with considerations of local capital requirements, aligns segment allocated equity with emerging standards and consistent risk principles. The model applies statistics-based risk evaluation principles to the material risks to which the Company is exposed. These consistent risk principles include calibrating required economic capital shock factors to a specific confidence level and time horizon while applying an industry standard method for the inclusion of diversification benefits among risk types. The Company’s management is responsible for the ongoing production and enhancement of the economic capital model and reviews its approach periodically to ensure that it remains consistent with emerging industry practice standards.

Segment net investment income, with the exception of the Brighthouse Financial segment, is credited or charged based on the level of allocated equity; however, changes in allocated equity do not impact the Company’s consolidated

net investment income, net income (loss) or operating earnings. As noted above, the Brighthouse Financial segment's net investment income represents that of the legal entities which comprise Brighthouse and related companies on a historical basis, however, Brighthouse Financial segment's net investment income may not be indicative of that on a combined standalone basis.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Net investment income is based upon the actual results of each segment's specifically identifiable investment portfolios adjusted for allocated equity. Other costs are allocated to each of the segments based upon: (i) a review of the nature of such costs; (ii) time studies analyzing the amount of employee compensation costs incurred by each segment; and (iii) cost estimates included in the Company's product pricing.

14

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Three Months Ended June 30, 2017	Operating Results							Corporate & Other	Total	Adjustments	Total Consolidated
	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial					
	(In millions)										
Revenues											
Premiums	\$5,877	\$1,659	\$645	\$505	\$1,022	\$217	\$10		\$9,935	\$—	\$9,935
Universal life and investment-type product policy fees	251	375	275	92	345	885	(32)	2,191	111	2,302	
Net investment income	1,575	729	289	78	1,401	791	21	4,884	75	4,959	
Other revenues	199	11	8	28	37	162	(68)	377	5	382	
Net investment gains (losses)	—	—	—	—	—	—	—	—	104	104	
Net derivative gains (losses)	—	—	—	—	—	—	—	—	(437)	(437)	
Total revenues	7,902	2,774	1,217	703	2,805	2,055	(69)	17,387	(142)	17,245	
Expenses											
Policyholder benefits and claims and policyholder dividends	5,878	1,247	596	270	1,720	654	(15)	10,350	272	10,622	
Interest credited to policyholder account balances	359	333	94	25	255	283	—	1,349	213	1,562	
Capitalization of DAC	(116)	(428)	(88)	(100)	(23)	(63)	(3)	(821)	—	(821)	
Amortization of DAC and VOBA	114	290	68	95	139	136	2	844	(140)	704	
Amortization of negative VOBA	—	(30)	—	(5)	—	—	—	(35)	(3)	(38)	
Interest expense on debt	4	—	2	—	5	26	257	294	1	295	
Other expenses	914	895	357	332	370	647	61	3,576	343	3,919	
Total expenses	7,153	2,307	1,029	617	2,466	1,683	302	15,557	686	16,243	
Provision for income tax expense (benefit)	250	157	34	14	104	89	(271)	377	(262)	115	
Operating earnings	\$499	\$310	\$154	\$72	\$235	\$283	\$(100)	1,453			
Adjustments to:											
Total revenues								(142)			
Total expenses								(686)			
Provision for income tax (expense) benefit								262			
Net income (loss)								\$887		\$887	

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Three Months Ended June 30, 2016	Operating Results							Corporate & Other	Total	Adjustments	Total Consolidated
	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial					
	(In millions)										
Revenues											
Premiums	\$5,171	\$1,681	\$631	\$519	\$1,122	\$280	\$13	\$9,417	\$—	\$9,417	
Universal life and investment-type product policy fees	248	370	269	95	361	861	(31)	2,173	113	2,286	
Net investment income	1,565	678	243	83	1,477	870	(35)	4,881	6	4,887	
Other revenues	193	16	8	19	203	346	(301)	484	3	487	
Net investment gains (losses)	—	—	—	—	—	—	—	—	266	266	
Net derivative gains (losses)	—	—	—	—	—	—	—	—	(2,092)	(2,099)	
Total revenues	7,177	2,745	1,151	716	3,163	2,357	(354)	16,955	(1,711)	15,244	
Expenses											
Policyholder benefits and claims and policyholder dividends	5,270	1,324	583	283	1,927	1,008	(10)	10,385	213	10,598	
Interest credited to policyholder account balances	323	324	84	30	261	291	1	1,314	186	1,500	
Capitalization of DAC	(121)	(426)	(80)	(106)	(96)	(83)	(3)	(915)	—	(915)	
Amortization of DAC and VOBA	118	304	66	103	269	152	3	1,015	(894)	121	
Amortization of negative VOBA	—	(57)	—	(4)	—	—	—	(61)	(6)	(67)	
Interest expense on debt	3	—	—	—	14	32	254	303	3	306	
Other expenses	918	877	323	336	864	555	(214)	3,659	142	3,801	
Total expenses	6,511	2,346	976	642	3,239	1,955	31	15,700	(356)	15,344	
Provision for income tax expense (benefit)	223	140	38	10	(43)	105	(188)	285	(499)	(214)	
Operating earnings	\$443	\$259	\$137	\$64	\$(33)	\$297	\$(197)	970			
Adjustments to:											
Total revenues								(1,711)			
Total expenses								356			
Provision for income tax (expense) benefit								499			
Net income (loss)								\$114		\$114	

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Six Months Ended June 30, 2017	Operating Results							Total	Total Adjustments Consolidated
	U.S.	Asia	Latin America	EMEA	MetLife Holdings	BrightHouse Financial	Corporate & Other		
	(In millions)								
Revenues									
Premiums	\$11,062	\$3,367	\$1,292	\$1,007	\$2,081	\$394	\$47	\$19,250	\$—\$19,250
Universal life and investment-type product policy fees	516	741	535	187	707	1,769	(63)	4,392	2124,604
Net investment income	3,187	1,431	592	152	2,842	1,649	26	9,879	27610,155
Other revenues	403	21	17	45	133	236	(110)	745	11 756
Net investment gains (losses)	—	—	—	—	—	—	—	—	112112
Net derivative gains (losses)	—	—	—	—	—	—	—	—	(1,363363)
Total revenues	15,168	5,560	2,436	1,391	5,763	4,048	(100)	34,266	(7523,514
Expenses									
Policyholder benefits and claims and policyholder dividends	11,113	2,562	1,229	539	3,456	1,285	(6)	20,178	62020,798
Interest credited to policyholder account balances	710	654	176	49	512	558	—	2,659	6153,274
Capitalization of DAC	(216)	(848)	(170)	(192)	(57)	(130)	(4)	(1,617)	— (1,617)
Amortization of DAC and VOBA	228	581	146	182	213	336	3	1,689	(452,237
Amortization of negative VOBA	—	(67)	—	(8)	—	—	—	(75)	(6) (81)
Interest expense on debt	6	—	3	—	20	58	503	590	1 591
Other expenses	1,823	1,770	683	648	710	1,259	151	7,044	4497,493
Total expenses	13,664	4,652	2,067	1,218	4,854	3,366	647	30,468	1,2271,695
Provision for income tax expense (benefit)	502	303	72	26	289	155	(554)	793	(69)103
Operating earnings	\$1,002	\$605	\$297	\$147	\$620	\$527	\$(193)	3,005	
Adjustments to:									
Total revenues								(752)	
Total expenses								(1,227)	
Provision for income tax (expense) benefit								690	
Net income (loss)								\$1,716	\$1,716

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

Six Months Ended June 30, 2016	Operating Results							Total	Adjustments	Total Consolidated
	U.S.	Asia	Latin America	EMEA	MetLife Holdings	BrightHouse Financial	Corporate & Other			
	(In millions)									
Revenues										
Premiums	\$10,191	\$3,339	\$1,232	\$1,019	\$2,219	\$673	\$11	\$18,684	\$426	\$19,110
Universal life and investment-type product policy fees	498	720	537	190	716	1,719	(56)	4,324	306	4,630
Net investment income	3,025	1,296	498	163	2,952	1,683	(30)	9,587	(141)	9,446
Other revenues	397	33	15	39	407	432	(352)	971	3	974
Net investment gains (losses)	—	—	—	—	—	—	—	—	281	281
Net derivative gains (losses)	—	—	—	—	—	—	—	—	(764)	(764)
Total revenues	14,111	5,388	2,282	1,411	6,294	4,507	(427)	33,566	111	33,677
Expenses										
Policyholder benefits and claims and policyholder dividends	10,316	2,560	1,133	544	3,750	1,711	(36)	19,978	613	20,591
Interest credited to policyholder account balances	645	643	164	59	519	580	5	2,615	211	2,826
Capitalization of DAC	(232)	(811)	(153)	(207)	(196)	(185)	(7)	(1,791)	(105)	(1,896)
Amortization of DAC and VOBA	236	590	129	205	417	314	5	1,896	(780)	1,116
Amortization of negative VOBA	—	(121)	—	(7)	—	—	—	(128)	(38)	(166)
Interest expense on debt	5	—	—	—	28	64	518	615	3	618
Other expenses	1,860	1,728	633	669	1,460	1,179	(160)	7,369	397	7,766
Total expenses	12,830	4,589	1,906	1,263	5,978	3,663	325	30,554	301	30,855
Provision for income tax expense (benefit)	432	235	88	21	82	220	(371)	707	(202)	505
Operating earnings	\$849	\$564	\$288	\$127	\$234	\$624	\$(381)	2,305		
Adjustments to:										
Total revenues								111		
Total expenses								(301)		
Provision for income tax (expense) benefit								202		
Net income (loss)								\$2,317		\$2,317

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

2. Segment Information (continued)

The following table presents total assets with respect to the Company's segments, as well as Corporate & Other, at:

	June 30, 2017	December 31, 2016
	(In millions)	
U.S.	\$257,676	\$ 253,683
Asia	130,363	120,656
Latin America	72,458	67,233
EMEA	28,219	25,596
MetLife Holdings	184,817	184,276
Brighthouse Financial	224,933	222,681
Corporate & Other	26,733	24,639
Total	\$925,199	\$ 898,764

3. Separation

Spin-off of Brighthouse

In January 2016, MetLife, Inc. announced its plan to pursue the Separation. MetLife, Inc. subsequently re-segmented the business to be separated and rebranded it as "Brighthouse Financial."

On June 29, 2017, MetLife, Inc. announced that its Board of Directors had approved the spin-off of its wholly-owned subsidiary, Brighthouse Financial, Inc. ("Brighthouse"). MetLife, Inc. common shareholders will receive a distribution of one share of Brighthouse common stock for every 11 shares of MetLife, Inc. common stock they own. Shareholders of MetLife, Inc. who own less than 11 shares of common stock, or others who would otherwise receive fractional shares, will receive cash. The record date for the distribution was 5:00 p.m., New York City time, on July 19, 2017, and the distribution date will be 5:00 p.m., New York City time, on August 4, 2017. On August 3, 2017, MetLife, Inc. announced that it expects to distribute 96,776,670 of the 119,773,106 shares of Brighthouse common stock, representing approximately 80.8% of those shares. Certain MetLife affiliates hold MetLife common stock and, as a result, will participate in the distribution.

On July 6, 2017, MetLife, Inc. announced that the U.S. Securities and Exchange Commission ("SEC") has declared Brighthouse's registration statement on Form 10 effective. Additionally, all required state regulatory approvals have been granted. The Separation remains subject to continuing validity of a ruling from the Internal Revenue Service and an opinion from MetLife's tax advisor regarding certain U.S. federal income tax matters.

Transactions in Connection with the Spin-off

In connection with the spin-off, the Company completed the following transactions in 2017:

Contributions of Entities, Mergers and Dividend

In April 2017, following receipt of applicable regulatory approvals, MetLife contributed certain captive reinsurance companies to Brighthouse Life Insurance Company ("Brighthouse Insurance"), which were merged into Brighthouse Reinsurance Company of Delaware ("BRCD"), a newly-formed captive reinsurance company that is wholly-owned by Brighthouse Insurance.

On July 27, 2017, MetLife, Inc. contributed the voting common interests of Brighthouse Holdings, LLC, a subsidiary of MetLife, Inc., to Brighthouse. Brighthouse Holdings, LLC is an intermediate holding company, which owns of all of the subsidiaries within Brighthouse.

On August 3, 2017, Brighthouse paid a cash dividend to MetLife, Inc. of \$1.8 billion in connection with the Separation.

Termination of Financing Arrangements

In April 2017, MetLife, Inc. and MetLife Reinsurance Company of South Carolina ("MRSC") terminated the MRSC collateral financing arrangement associated with secondary guarantees. As a result, the \$2.8 billion collateral financing arrangement liability outstanding was extinguished utilizing \$2.8 billion of assets held in trust with the remaining \$590 million of assets held in trust returned to MetLife, Inc. as a cash return of capital from a subsidiary.

Total fees associated with the termination were \$37 million and were included in other expenses.

19

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

3. Separation (continued)

In April 2017, MetLife, Inc. and MetLife Reinsurance Company of Vermont terminated the \$4.3 billion committed facility, and MetLife, Inc. and MRSC terminated the \$3.5 billion committed facility. Total fees associated with the terminations were \$257 million and were included in other expenses.

In June 2017, MetLife, Inc. forgave Brighthouse Insurance's obligation to pay the principal amount of \$750 million affiliated surplus notes held by MetLife, Inc. This transaction was a non-cash contribution to Brighthouse Holdings, LLC with a corresponding non-cash capital contribution to Brighthouse Insurance and had no impact on the consolidated financial statements of MetLife. See Note 9.

New Financing Arrangements

In April 2017, BRCD entered into a new financing arrangement with a pool of highly rated third-party reinsurers with a total capacity of \$10.0 billion. This financing arrangement consists of credit-linked notes that each has a term of 20 years. At June 30, 2017, there were no drawdowns and there was \$8.1 billion of funding available under this financing arrangement.

In June 2017, Brighthouse Holdings, LLC issued 50,000 units of 6.50% fixed rate cumulative preferred units to MetLife, Inc. and in turn MetLife, Inc. sold the preferred units to third-party investors, for net proceeds of \$49 million, and recorded the subsidiary preferred units in noncontrolling interests.

In June 2017, Brighthouse issued \$1.5 billion of senior notes due in June 2027 (the "2027 Senior Notes") which bear interest at a fixed rate of 3.70%, payable semi-annually. Also in June 2017, Brighthouse issued \$1.5 billion of senior notes due in June 2047 (the "2047 Senior Notes," and together with the 2027 Senior Notes, the "Senior Notes") which bear interest at a fixed rate of 4.70%, payable semi-annually. Brighthouse incurred \$25 million of related costs which have been capitalized and are being amortized over the terms of the Senior Notes. See "— Senior Notes Guarantee" below for additional information.

In June 2017, subsequent to the issuance of the Senior Notes, the borrowing capacity under Brighthouse's three-year senior unsecured delayed draw term loan agreement (the "2016 Term Loan Agreement") was decreased from \$3.0 billion to \$536 million. On July 21, 2017, concurrently with entering into a new term loan agreement described below, Brighthouse terminated the 2016 Term Loan Agreement without penalty. Brighthouse will expense \$7 million of capitalized costs related to the termination in the third quarter of 2017.

On July 21, 2017, Brighthouse entered into a new \$600 million senior unsecured delayed draw term loan agreement (the "2017 Term Loan Agreement"). Under the 2017 Term Loan Agreement, Brighthouse may borrow up to a maximum of \$600 million which may be used for general corporate purposes, including in connection with the Separation, of which \$500 million is available prior to the Separation. The 2017 Term Loan Agreement contains certain covenants that could restrict the operations and use of funds of Brighthouse. On August 2, 2017, Brighthouse borrowed \$500 million under the 2017 Term Loan Agreement in connection with the Separation.

Senior Notes Guarantee

In connection with the issuance of the Senior Notes, MetLife, Inc. has initially guaranteed the Senior Notes on a senior unsecured basis (the "Guarantee"). Under the Guarantee, MetLife, Inc. fully and unconditionally guaranteed to each holder of the Senior Notes the full and prompt payment of principal of the Senior Notes, the premium on the Senior Notes, if any, and the interest on the Senior Notes, and all other obligations of Brighthouse under the Senior Notes, when the same become due. The Guarantee will be automatically and unconditionally released upon the completion of both (i) the contribution by MetLife, Inc. of all the voting common interests in Brighthouse Holdings, LLC, including its direct and indirect subsidiaries, to Brighthouse and (ii) the consummation of the transfer by MetLife, Inc. of at least 80.1% of the shares of Brighthouse's common stock to one or more persons, other than MetLife, Inc. or any of its affiliates, through a spin-off to the holders of MetLife Inc.'s common stock, a public offering of shares in an independent publicly traded company, or a sale ((i) and (ii) together, a "Brighthouse Stock Distribution Event").

If a Brighthouse Stock Distribution Event has not occurred on or prior to December 31, 2017, Brighthouse must redeem the Senior Notes, in whole, on the tenth business day following December 31, 2017 (the “special mandatory redemption date”). In the event of such a redemption, Brighthouse must redeem the Senior Notes at a special mandatory redemption price of 101% of the then-outstanding aggregate principal amount of the Senior Notes, together with accrued and unpaid interest from the last date on which interest has been paid up to, but excluding, the special mandatory redemption date.

The Senior Notes are direct financial obligations of Brighthouse and the Guarantee is a direct financial obligation of MetLife, Inc.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

3. Separation (continued)

Termination of Support Agreements

In April 2017, in connection with the contribution of entities, mergers and financing transactions discussed above, MetLife, Inc. terminated various support agreements with the captive reinsurance companies merged into BRCD. See Schedule II included in the 2016 Annual Report for information on the support agreements that were terminated.

4. Insurance

Guarantees

As discussed in Notes 1 and 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report, the Company issues directly and assumes through reinsurance variable annuity products with guaranteed minimum benefits. Guaranteed minimum accumulation benefits (“GMABs”) and the portions of both non-life-contingent guaranteed minimum withdrawal benefits (“GMWBs”) and the GMIBs that do not require annuitization are accounted for as embedded derivatives in policyholder account balances and are further discussed in Note 7.

The Company also issues other annuity contracts that apply a lower rate on funds deposited if the contractholder elects to surrender the contract for cash and a higher rate if the contractholder elects to annuitize. These guarantees include benefits that are payable in the event of death, maturity or at annuitization. Certain other annuity contracts contain guaranteed annuitization benefits that may be above what would be provided by the current account value of the contract. Additionally, the Company issues universal and variable life contracts where the Company contractually guarantees to the contractholder a secondary guarantee or a guaranteed paid-up benefit.

Information regarding the Company’s guarantee exposure, which includes direct and assumed business, but excludes offsets from hedging or ceded reinsurance, if any, was as follows at:

	June 30, 2017		December 31, 2016	
	In the	At	In the	At
	Event of Death	Annuitization	Event of Death	Annuitization
	(Dollars in millions)			
Annuity Contracts (1):				
Variable Annuity Guarantees:				
Total account value (2), (3)	\$181,810	\$91,863	\$177,895	\$89,839
Separate account value	\$154,498	\$88,450	\$150,118	\$86,355
Net amount at risk (2)	\$7,382 (4)	\$3,896 (5)	\$8,679 (4)	\$3,834 (5)
Average attained age of contractholders	67 years	67 years	66 years	66 years
Other Annuity Guarantees:				
Total account value (3)	N/A	\$1,397	N/A	\$1,393
Net amount at risk	N/A	\$491 (6)	N/A	\$490 (6)
Average attained age of contractholders	N/A	51 years	N/A	50 years
	June 30, 2017		December 31, 2016	
	Secondary	Paid-Up	Secondary	Paid-Up
	Guarantees	Guarantees	Guarantees	Guarantees
	(Dollars in millions)			
Universal and Variable Life Contracts (1):				
Total account value (3)	\$18,147	\$3,270	\$17,689	\$3,337
Net amount at risk (7)	\$170,470	\$17,186	\$172,860	\$17,785
Average attained age of policyholders	58 years	63 years	58 years	62 years

(1) The Company’s annuity and life contracts with guarantees may offer more than one type of guarantee in each contract. Therefore, the amounts listed above may not be mutually exclusive.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

4. Insurance (continued)

(2) Includes amounts, which are not reported on the consolidated balance sheets, from assumed reinsurance of certain variable annuity products from the Company's former operating joint venture in Japan.

(3) Includes the contractholder's investments in the general account and separate account, if applicable.

(4) Defined as the death benefit less the total account value, as of the balance sheet date. It represents the amount of the claim that the Company would incur if death claims were filed on all contracts on the balance sheet date and includes any additional contractual claims associated with riders purchased to assist with covering income taxes payable upon death.

(5) Defined as the amount (if any) that would be required to be added to the total account value to purchase a lifetime income stream, based on current annuity rates, equal to the minimum amount provided under the guaranteed benefit. This amount represents the Company's potential economic exposure to such guarantees in the event all contractholders were to annuitize on the balance sheet date, even though the contracts contain terms that allow annuitization of the guaranteed amount only after the 10th anniversary of the contract, which not all contractholders have achieved.

(6) Defined as either the excess of the upper tier, adjusted for a profit margin, less the lower tier, as of the balance sheet date or the amount (if any) that would be required to be added to the total account value to purchase a lifetime income stream, based on current annuity rates, equal to the minimum amount provided under the guaranteed benefit. These amounts represent the Company's potential economic exposure to such guarantees in the event all contractholders were to annuitize on the balance sheet date.

(7) Defined as the guarantee amount less the account value, as of the balance sheet date. It represents the amount of the claim that the Company would incur if death claims were filed on all contracts on the balance sheet date.

Liabilities for Unpaid Claims and Claim Expenses

Rollforward of Claims and Claim Adjustment Expenses

Information regarding the liabilities for unpaid claims and claim adjustment expenses was as follows:

	Six Months Ended June 30,	
	2017	2016
	(In millions)	
Balance at December 31 of prior period	\$18,159	\$11,388
Less: Reinsurance recoverables	3,058	2,042
Net Balance at December 31 of prior period	15,101	9,346
Cumulative adjustment (1)	—	4,988
Net balance, beginning of period	15,101	14,334
Incurred related to:		
Current period	13,126	12,985
Prior periods (2)	14	28
Total incurred	13,140	13,013
Paid related to:		
Current period	(8,850)	(8,351)
Prior periods	(3,811)	(3,772)
Total paid	(12,661)	(12,123)
Net balance, end of period	15,580	15,224
Add: Reinsurance recoverables	3,182	2,873
Balance, end of period (included in future policy benefits and other policy-related balances)	\$18,762	\$18,097

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

4. Insurance (continued)

Reflects the accumulated adjustment, net of reinsurance, upon implementation of the new short-duration contracts guidance which clarified the requirement to include claim information for long-duration contracts. The (1) accumulated adjustment primarily reflects unpaid claim liabilities, net of reinsurance, for long-duration contracts as of the beginning of the period presented.

During both the six months ended June 30, 2017 and 2016, as a result of changes in estimates of insured events in (2) the respective prior periods, the claims and claim adjustment expenses associated with prior periods increased due to unfavorable claims experience.

5. Closed Block

On April 7, 2000 (the “Demutualization Date”), Metropolitan Life Insurance Company (“MLIC”) converted from a mutual life insurance company to a stock life insurance company and became a wholly-owned subsidiary of MetLife, Inc. The conversion was pursuant to an order by the New York Superintendent of Insurance approving MLIC’s plan of reorganization, as amended (the “Plan of Reorganization”). On the Demutualization Date, MLIC established a closed block for the benefit of holders of certain individual life insurance policies of MLIC.

Experience within the closed block, in particular mortality and investment yields, as well as realized and unrealized gains and losses, directly impact the policyholder dividend obligation. Amortization of the closed block DAC, which resides outside of the closed block, is based upon cumulative actual and expected earnings within the closed block.

Accordingly, the Company’s net income continues to be sensitive to the actual performance of the closed block.

Closed block assets, liabilities, revenues and expenses are combined on a line-by-line basis with the assets, liabilities, revenues and expenses outside the closed block based on the nature of the particular item.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

5. Closed Block (continued)

Information regarding the closed block liabilities and assets designated to the closed block was as follows at:

	June 30, 2017	December 31, 2016
	(In millions)	
Closed Block Liabilities		
Future policy benefits	\$40,567	\$ 40,834
Other policy-related balances	187	257
Policyholder dividends payable	476	443
Policyholder dividend obligation	2,237	1,931
Current income tax payable	—	4
Other liabilities	240	196
Total closed block liabilities	43,707	43,665
Assets Designated to the Closed Block		
Investments:		
Fixed maturity securities available-for-sale, at estimated fair value	27,474	27,220
Equity securities available-for-sale, at estimated fair value	292	100
Mortgage loans	5,919	5,935
Policy loans	4,541	4,553
Real estate and real estate joint ventures	634	655
Other invested assets	809	1,246
Total investments	39,669	39,709
Cash and cash equivalents	99	18
Accrued investment income	466	467
Premiums, reinsurance and other receivables	138	68
Deferred income tax assets	158	177
Total assets designated to the closed block	40,530	40,439
Excess of closed block liabilities over assets designated to the closed block	3,177	3,226
Amounts included in accumulated other comprehensive income (loss) ("AOCI"):		
Unrealized investment gains (losses), net of income tax	1,814	1,517
Unrealized gains (losses) on derivatives, net of income tax	57	95
Allocated to policyholder dividend obligation, net of income tax	(1,454)	(1,255)
Total amounts included in AOCI	417	357
Maximum future earnings to be recognized from closed block assets and liabilities	\$3,594	\$ 3,583

Information regarding the closed block policyholder dividend obligation was as follows:

	Six Months Ended June 30, 2017	Year Ended December 31, 2016
	(In millions)	
Balance, beginning of period	\$1,931	\$ 1,783
Change in unrealized investment and derivative gains (losses)	306	148
Balance, end of period	\$2,237	\$ 1,931

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

5. Closed Block (continued)

Information regarding the closed block revenues and expenses was as follows:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2017	2016	2017	2016
	(In millions)			
Revenues				
Premiums	\$432	\$444	\$834	\$861
Net investment income	452	469	918	949
Net investment gains (losses)	(2)	12	(10)	(16)
Net derivative gains (losses)	(10)	4	(18)	(7)
Total revenues	872	929	1,724	1,787
Expenses				
Policyholder benefits and claims	614	632	1,182	1,242
Policyholder dividends	247	246	497	491
Other expenses	32	35	64	67
Total expenses	893	913	1,743	1,800
Revenues, net of expenses before provision for income tax expense (benefit)	(21)	16	(19)	(13)
Provision for income tax expense (benefit)	(8)	6	(8)	(5)
Revenues, net of expenses and provision for income tax expense (benefit)	\$(13)	\$10	\$(11)	\$(8)

MLIC charges the closed block with federal income taxes, state and local premium taxes and other state or local taxes, as well as investment management expenses relating to the closed block as provided in the Plan of Reorganization. MLIC also charges the closed block for expenses of maintaining the policies included in the closed block.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments

Fixed Maturity and Equity Securities Available-for-Sale

Fixed Maturity and Equity Securities Available-for-Sale by Sector

The following table presents the fixed maturity and equity securities AFS by sector. Redeemable preferred stock is reported within U.S. corporate and foreign corporate fixed maturity securities and non-redeemable preferred stock is reported within equity securities. Included within fixed maturity securities are structured securities including residential mortgage-backed securities (“RMBS”), asset-backed securities (“ABS”) and commercial mortgage-backed securities (“CMBS”) (collectively, “Structured Securities”).

	June 30, 2017				December 31, 2016					
	Cost or Amortized Cost	Gross Unrealized Gains	Temporary Losses	OTTI Losses (1)	Estimated Fair Value	Cost or Amortized Cost	Gross Unrealized Gains	Temporary Losses	OTTI Losses (1)	Estimated Fair Value
(In millions)										
Fixed maturity securities:										
U.S. corporate	\$94,759	\$8,426	\$ 586	\$—	\$102,599	\$94,558	\$7,351	\$ 1,056	\$—	\$100,853
U.S. government and agency	54,356	5,922	399	—	59,879	53,326	4,977	780	—	57,523
Foreign government	54,708	6,712	312	—	61,108	50,923	6,600	385	—	57,138
Foreign corporate	57,709	3,819	1,054	—	60,474	55,676	3,132	1,752	(1)	57,057
RMBS	37,355	1,472	334	(39)	38,532	36,293	1,244	554	(10)	36,993
State and political subdivision	14,234	2,060	40	—	16,254	14,566	1,733	122	1	16,176
ABS	14,088	124	74	3	14,135	13,920	101	141	3	13,877
CMBS	10,821	341	60	(1)	11,103	11,092	282	103	(1)	11,272
Total fixed maturity securities	\$338,030	\$28,876	\$ 2,859	\$(37)	\$364,084	\$330,354	\$25,420	\$ 4,893	\$(8)	\$350,889
Equity securities:										
Common stock	\$2,280	\$411	\$ 16	\$—	\$2,675	\$1,927	\$488	\$ 14	\$—	\$2,401
Non-redeemable preferred stock	703	52	15	—	740	817	25	49	—	793
Total equity securities	\$2,983	\$463	\$ 31	\$—	\$3,415	\$2,744	\$513	\$ 63	\$—	\$3,194

Noncredit OTTI losses included in AOCI in an unrealized gain position are due to increases in estimated fair value (1) subsequent to initial recognition of noncredit losses on such securities. See also “— Net Unrealized Investment Gains (Losses).”

The Company held non-income producing fixed maturity securities with an estimated fair value of \$1 million and \$6 million, and unrealized gains (losses) of (\$4) million and (\$2) million, at June 30, 2017 and December 31, 2016, respectively.

Maturities of Fixed Maturity Securities

The amortized cost and estimated fair value of fixed maturity securities, by contractual maturity date, were as follows at June 30, 2017:

Due in One Year or Less	Due After One Year	Due After Five Years	Due After Ten Years	Structured Securities	Total Fixed Maturity Securities
-------------------------	--------------------	----------------------	---------------------	-----------------------	---------------------------------

Edgar Filing: METLIFE INC - Form 10-Q

Through Through
Five Ten
Years Years

(In millions)

Amortized cost	\$ 14,582	\$ 71,452	\$ 70,413	\$ 119,319	\$ 62,264	\$ 338,030
Estimated fair value	\$ 14,713	\$ 74,867	\$ 74,093	\$ 136,641	\$ 63,770	\$ 364,084

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Actual maturities may differ from contractual maturities due to the exercise of call or prepayment options. Fixed maturity securities not due at a single maturity date have been presented in the year of final contractual maturity. Structured Securities are shown separately, as they are not due at a single maturity.

Continuous Gross Unrealized Losses for Fixed Maturity and Equity Securities AFS by Sector

The following table presents the estimated fair value and gross unrealized losses of fixed maturity and equity securities AFS in an unrealized loss position, aggregated by sector and by length of time that the securities have been in a continuous unrealized loss position at:

	June 30, 2017				December 31, 2016			
	Less than 12 Months		Equal to or Greater than 12 Months		Less than 12 Months		Equal to or Greater than 12 Months	
	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses	Estimated Fair Value	Gross Unrealized Losses
(Dollars in millions)								
Fixed maturity securities:								
U.S. corporate	\$10,077	\$ 310	\$3,305	\$ 276	\$16,147	\$ 656	\$3,684	\$ 400
U.S. government and agency	20,004	378	189	21	13,500	760	141	20
Foreign government	6,448	227	1,012	85	6,228	271	924	114
Foreign corporate	7,081	234	6,741	820	11,613	639	6,127	1,112
RMBS	12,033	215	1,753	80	12,943	403	2,618	141
State and political subdivision	1,062	32	97	8	2,636	114	85	9
ABS	2,711	10	1,496	67	2,702	33	2,789	111
CMBS	1,402	22	601	37	2,570	48	735	54
Total fixed maturity securities	\$60,818	\$ 1,428	\$15,194	\$ 1,394	\$68,339	\$ 2,924	\$17,103	\$ 1,961
Equity securities:								
Common stock	331	16	\$2	\$ —	\$105	\$ 14	\$11	\$ —
Non-redeemable preferred stock	28	—	134	15	196	9	165	40
Total equity securities	\$359	\$ 16	\$136	\$ 15	\$301	\$ 23	\$176	\$ 40
Total number of securities in an unrealized loss position	3,981		1,544		5,321		1,790	

Evaluation of AFS Securities for OTTI and Evaluating Temporarily Impaired AFS Securities

As described more fully in Notes 1 and 8 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report, the Company performs a regular evaluation of all investment classes for impairment, including fixed maturity securities, equity securities and perpetual hybrid securities, in accordance with its impairment policy, in order to evaluate whether such investments are other-than-temporarily impaired.

Current Period Evaluation

Based on the Company's current evaluation of its AFS securities in an unrealized loss position in accordance with its impairment policy, and the Company's current intentions and assessments (as applicable to the type of security) about holding, selling and any requirements to sell these securities, the Company concluded that these securities were not other-than-temporarily impaired at June 30, 2017. Future OTTI will depend primarily on economic fundamentals, issuer performance (including changes in the present value of future cash flows expected to be collected), changes in credit ratings, collateral valuation, interest rates and credit spreads, as well as a change in the Company's intention to hold or sell a security that is in an unrealized loss position. If economic fundamentals deteriorate or if there are adverse changes in the above factors, OTTI may be incurred in upcoming periods.

Gross unrealized losses on fixed maturity securities decreased \$2.1 billion during the six months ended June 30, 2017 to \$2.8 billion. The decrease in gross unrealized losses for the six months ended June 30, 2017 was primarily

attributable to narrowing credit spreads and decreasing longer-term interest rates, and to a lesser extent, the impact of strengthening foreign currencies on non-functional currency denominated fixed maturity securities.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

At June 30, 2017, \$168 million of the total \$2.8 billion of gross unrealized losses were from 56 fixed maturity securities with an unrealized loss position of 20% or more of amortized cost for six months or greater.

The change in gross unrealized losses on equity securities was not significant during the six months ended June 30, 2017.

Investment Grade Fixed Maturity Securities

Of the \$168 million of gross unrealized losses on fixed maturity securities with an unrealized loss of 20% or more of amortized cost for six months or greater, \$132 million, or 79%, were related to gross unrealized losses on 28 investment grade fixed maturity securities. Unrealized losses on investment grade fixed maturity securities are principally related to widening credit spreads since purchase and, with respect to fixed-rate fixed maturity securities, rising interest rates since purchase.

Below Investment Grade Fixed Maturity Securities

Of the \$168 million of gross unrealized losses on fixed maturity securities with an unrealized loss of 20% or more of amortized cost for six months or greater, \$36 million, or 21%, were related to gross unrealized losses on 28 below investment grade fixed maturity securities. Unrealized losses on below investment grade fixed maturity securities are principally related to U.S. and foreign corporate securities (primarily utility and industrial securities) and are the result of significantly wider credit spreads resulting from higher risk premiums since purchase, largely due to economic and market uncertainties including concerns over lower oil prices in the energy sector. Management evaluates U.S. and foreign corporate securities based on factors such as expected cash flows and the financial condition and near-term and long-term prospects of the issuers.

Mortgage Loans

Mortgage Loans by Portfolio Segment

Mortgage loans are summarized as follows at:

	June 30, 2017		December 31, 2016	
	Carrying Value	% of Total	Carrying Value	% of Total
	(Dollars in millions)			
Mortgage loans:				
Commercial	\$49,549	63.9 %	\$48,035	64.4 %
Agricultural	14,877	19.2	14,456	19.4
Residential	12,764	16.4	11,696	15.7
Subtotal (1)	77,190	99.5	74,187	99.5
Valuation allowances	(356)	(0.5)	(344)	(0.5)
Subtotal mortgage loans, net	76,834	99.0	73,843	99.0
Residential — FVO	615	0.8	566	0.8
Commercial mortgage loans held by CSEs — FVO	123	0.2	136	0.2
Total mortgage loans, net	\$77,572	100.0 %	\$74,545	100.0 %

Purchases of mortgage loans were \$888 million and \$1.8 billion for the three months and six months ended (1) June 30, 2017, respectively, and \$1.2 billion and \$1.4 billion for the three months and six months ended June 30, 2016, respectively.

See “— Variable Interest Entities” for discussion of consolidated securitization entities (“CSEs”).

Information on commercial, agricultural and residential mortgage loans is presented in the tables below. Information on residential — FVO and commercial mortgage loans held by CSEs — FVO is presented in Note 8. The Company elects the FVO for certain mortgage loans and related long-term debt that are managed on a total return basis.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Mortgage Loans, Valuation Allowance and Impaired Loans by Portfolio Segment

Mortgage loans by portfolio segment, by method of evaluation of credit loss, impaired mortgage loans including those modified in a troubled debt restructuring, and the related valuation allowances, were as follows at:

	Evaluated Individually for Credit Losses				Evaluated Collectively for Credit Losses		Impaired Loans	
	Impaired Loans with a Valuation Allowance		Impaired Loans without a Valuation Allowance		Recorded Investment	Valuation Allowances	Carrying Value	
	Unpaid Principal Balance	Recorded Investment	Unpaid Principal Balance	Recorded Investment				
(In millions)								
June 30, 2017								
Commercial	\$ —	\$ —	\$ —	\$ —	\$ 49,549	\$ 242	\$ —	
Agricultural	15	13	1	4	14,860	45	16	
Residential	—	—	—	324	12,470	68	294	
Total	\$ 15	\$ 13	\$ 1	\$ 328	\$ 76,879	\$ 355	\$ 310	
December 31, 2016								
Commercial	\$ —	\$ —	\$ —	\$ 12	\$ 48,023	\$ 234	\$ 12	
Agricultural	15	13	1	27	14,416	43	39	
Residential	—	—	—	266	11,454	66	242	
Total	\$ 15	\$ 13	\$ 1	\$ 305	\$ 73,893	\$ 343	\$ 293	

The average recorded investment for impaired commercial, agricultural and residential mortgage loans was \$6 million, \$16 million and \$280 million, respectively, for the three months ended June 30, 2017; and \$8 million, \$24 million and \$268 million, respectively, for the six months ended June 30, 2017.

The average recorded investment for impaired commercial, agricultural and residential mortgage loans was \$184 million, \$52 million and \$175 million, respectively, for the three months ended June 30, 2016; and \$142 million, \$57 million and \$160 million, respectively, for the six months ended June 30, 2016.

Valuation Allowance Rollforward by Portfolio Segment

The changes in the valuation allowance, by portfolio segment, were as follows:

	Six Months Ended June 30, 2017				Six Months Ended June 30, 2016			
	Commercial	Agricultural	Residential	Total	Commercial	Agricultural	Residential	Total
	(In millions)							
Balance, beginning of period	\$ 234	\$ 44	\$ 66	\$ 344	\$ 217	\$ 42	\$ 59	\$ 318
Provision (release)	8	2	10	20	150	1	7	158
Charge-offs, net of recoveries	—	—	(8)	(8)	(2)	(7)	(9)	(9)
Balance, end of period	\$ 242	\$ 46	\$ 68	\$ 356	\$ 367	\$ 41	\$ 59	\$ 467

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Credit Quality of Commercial Mortgage Loans

The credit quality of commercial mortgage loans was as follows at:

	Recorded Investment				% of Total	Estimated Fair Value	% of Total
	> 1.20x	1.00x - 1.20x	< 1.00x	Total			
(Dollars in millions)							
June 30, 2017							
Loan-to-value ratios:							
Less than 65%	\$43,059	\$ 1,693	\$ 236	\$44,988	90.8 %	\$ 46,034	91.0 %
65% to 75%	3,658	250	210	4,118	8.3	4,113	8.2
76% to 80%	57	148	67	272	0.6	260	0.5
Greater than 80%	—	—	171	171	0.3	166	0.3
Total	\$46,774	\$ 2,091	\$ 684	\$49,549	100 %	\$ 50,573	100 %

December 31, 2016

Loan-to-value ratios:

Less than 65%	\$41,811	\$ 1,307	\$ 874	\$43,992	91.6 %	\$ 44,459	91.8 %
65% to 75%	3,335	—	221	3,556	7.4	3,488	7.2
76% to 80%	229	—	—	229	0.5	215	0.5
Greater than 80%	142	41	75	258	0.5	250	0.5
Total	\$45,517	\$ 1,348	\$ 1,170	\$48,035	100.0%	\$ 48,412	100.0%

Credit Quality of Agricultural Mortgage Loans

The credit quality of agricultural mortgage loans was as follows at:

	June 30, 2017		December 31, 2016	
	Recorded Investment	% of total	Recorded Investment	% of total
(Dollars in millions)				
Loan-to-value ratios:				
Less than 65%	\$ 14,131	95.0 %	\$ 13,872	96.0 %
65% to 75%	606	4.1	479	3.3
76% to 80%	127	0.8	17	0.1
Greater than 80%	13	0.1	88	0.6
Total	\$ 14,877	100.0%	\$ 14,456	100.0%

The estimated fair value of agricultural mortgage loans was \$15.1 billion and \$14.7 billion at June 30, 2017 and December 31, 2016, respectively.

Credit Quality of Residential Mortgage Loans

The credit quality of residential mortgage loans was as follows at:

	June 30, 2017		December 31, 2016	
	Recorded Investment	% of total	Recorded Investment	% of total
(Dollars in millions)				
Performance indicators:				
Performing	\$12,332	96.6 %	\$11,304	96.6 %
Nonperforming	432	3.4	392	3.4
Total	\$12,764	100.0%	\$11,696	100.0%

Edgar Filing: METLIFE INC - Form 10-Q

Subtotal	(6,036)	(4,478)
Deferred income tax benefit (expense) related to noncredit OTTI losses recognized in AOCI	(11)	(1)
Deferred income tax benefit (expense)	(7,923)	(6,623)
Net unrealized investment gains (losses)	15,044	12,637
Net unrealized investment gains (losses) attributable to noncontrolling interests	(6)	(6)
Net unrealized investment gains (losses) attributable to MetLife, Inc.	\$15,038	\$ 12,631

The changes in net unrealized investment gains (losses) were as follows:

	Six Months Ended June 30, 2017 (In millions)	
Balance, beginning of period	\$ 12,631	
Fixed maturity securities on which noncredit OTTI losses have been recognized	29	
Unrealized investment gains (losses) during the period	5,246	
Unrealized investment gains (losses) relating to:		
Future policy benefits	(932)	
DAC and VOBA related to noncredit OTTI losses recognized in AOCI	—	
DAC, VOBA and DSI	(320)	
Policyholder dividend obligation	(306)	
Deferred income tax benefit (expense) related to noncredit OTTI losses recognized in AOCI	(10)	
Deferred income tax benefit (expense)	(1,300)	
Net unrealized investment gains (losses)	15,038	
Net unrealized investment gains (losses) attributable to noncontrolling interests	—	
Balance, end of period	\$ 15,038	
Change in net unrealized investment gains (losses)	\$ 2,407	
Change in net unrealized investment gains (losses) attributable to noncontrolling interests	—	
Change in net unrealized investment gains (losses) attributable to MetLife, Inc.	\$ 2,407	

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Concentrations of Credit Risk

Investments in any counterparty that were greater than 10% of the Company's equity, other than the U.S. government and its agencies, were in fixed income securities of the Japanese government and its agencies with an estimated fair value of \$26.5 billion and \$24.9 billion at June 30, 2017 and December 31, 2016, respectively.

Securities Lending

Elements of the securities lending program are presented below at:

	June 30, December 31,	
	2017	2016
	(In millions)	
Securities on loan: (1)		
Amortized cost	\$23,466	\$ 24,692
Estimated fair value	\$25,787	\$ 26,308
Cash collateral received from counterparties (2)	\$26,440	\$ 26,755
Security collateral received from counterparties (3)	\$33	\$ 46
Reinvestment portfolio — estimated fair value	\$26,652	\$ 26,704

(1) Included within fixed maturity securities.

(2) Included within payables for collateral under securities loaned and other transactions.

(3) Security collateral received from counterparties may not be sold or re-pledged, unless the counterparty is in default, and is not reflected on the consolidated financial statements.

The cash collateral liability by loaned security type and remaining tenor of the agreements was as follows at:

	June 30, 2017				December 31, 2016			
	Remaining Tenor of Securities Lending Agreements				Remaining Tenor of Securities Lending Agreements			
	Open (1)	1 Month or Less	1 to 6 Months	Total	Open (1)	1 Month or Less	1 to 6 Months	Total
	(In millions)							
Cash collateral liability by loaned security type:								
U.S. government and agency	\$6,197	\$12,510	\$6,783	\$25,490	\$6,608	\$8,403	\$10,125	\$25,136
Foreign government	—	694	—	694	—	620	144	764
U.S. corporate	—	—	—	—	—	523	—	523
Agency RMBS	—	256	—	256	—	—	274	274
Foreign corporate	—	—	—	—	—	58	—	58
Total	\$6,197	\$13,460	\$6,783	\$26,440	\$6,608	\$9,604	\$10,543	\$26,755

(1) The related loaned security could be returned to the Company on the next business day which would require the Company to immediately return the cash collateral.

If the Company is required to return significant amounts of cash collateral on short notice and is forced to sell securities to meet the return obligation, it may have difficulty selling such collateral that is invested in securities in a timely manner, be forced to sell securities in a volatile or illiquid market for less than what otherwise would have been realized under normal market conditions, or both. The estimated fair value of the securities on loan related to the cash collateral on open at June 30, 2017 was \$6.0 billion, all of which were U.S. government and agency securities which, if put back to the Company, could be immediately sold to satisfy the cash requirement.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

The reinvestment portfolio acquired with the cash collateral consisted principally of fixed maturity securities (including agency RMBS, ABS and U.S. government and agency securities), short-term investments and cash equivalents, with 65% invested in agency RMBS, short-term investments, cash equivalents, U.S. government and agency securities or held in cash. If the securities on loan or the reinvestment portfolio become less liquid, the Company has the liquidity resources of most of its general account available to meet any potential cash demands when securities on loan are put back to the Company.

Repurchase Agreements

Elements of the short-term repurchase agreements are presented below at:

	June 30, December 31,	
	2017	2016
	(In millions)	
Securities on loan: (1)		
Amortized cost	\$1,836	\$ 98
Estimated fair value	\$1,982	\$ 113
Cash collateral received from counterparties (2)	\$1,951	\$ 102
Reinvestment portfolio — estimated fair value	\$1,963	\$ 100

(1) Included within fixed maturity securities.

(2) Included within payables for collateral under securities loaned and other transactions and other liabilities.

The cash collateral liability by loaned security type and remaining tenor of the agreements was as follows at:

	June 30, 2017			December 31, 2016		
	Remaining Tenor of Repurchase Agreements			Remaining Tenor of Repurchase Agreements		
	1 Month or Less	1 to 6 Months	Total	1 Month or Less	1 to 6 Months	Total
	(In millions)					
Cash collateral liability by loaned security type:						
U.S. government and agency	\$1,855	\$ —	\$1,855	\$5	\$ —	\$5
Foreign government and corporate	44	52	96	46	51	97
Total	\$1,899	\$ 52	\$1,951	\$51	\$ 51	\$102

The reinvestment portfolio acquired with the cash collateral consisted principally of fixed maturity securities (including agency RMBS, ABS, and U.S. government and agency securities), short-term investments and cash equivalents, with 65% invested in agency RMBS, short-term investments, U.S. government and agency securities and cash equivalents, or held in cash. If the securities on loan or the reinvestment portfolio become less liquid, the Company has the liquidity resources of most of its general account available to meet any potential cash demands when securities on loan are put back to the Company.

Invested Assets on Deposit, Held in Trust and Pledged as Collateral

Invested assets on deposit, held in trust and pledged as collateral are presented below at estimated fair value for all asset classes, except mortgage loans, which are presented at carrying value, at:

June 30, December 31,
2017 2016

	(In millions)	
Invested assets on deposit (regulatory deposits)	\$9,168	\$ 9,573
Invested assets held in trust (collateral financing arrangements and reinsurance agreements)	6,481	11,111
Invested assets pledged as collateral	27,152	27,431
Total invested assets on deposit, held in trust and pledged as collateral	\$42,801	\$ 48,115

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

The Company has assets held in trust and pledged invested assets in connection with various agreements and transactions, including funding agreements (see Notes 4 and 12 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report), collateral financing arrangements (see Note 13 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report) and derivative transactions (see Note 7). Amounts in the table above include invested assets, and cash and cash equivalents. See Note 3 for information on the termination of the MRSC collateral financing arrangement.

See “— Securities Lending” and “— Repurchase Agreements” for information regarding securities on loan and Note 5 for information regarding investments designated to the closed block.

Variable Interest Entities

The Company has invested in legal entities that are VIEs. In certain instances, the Company holds both the power to direct the most significant activities of the entity, as well as an economic interest in the entity and, as such, is deemed to be the primary beneficiary or consolidator of the entity. The determination of the VIE’s primary beneficiary requires an evaluation of the contractual and implied rights and obligations associated with each party’s relationship with or involvement in the entity, an estimate of the entity’s expected losses and expected residual returns and the allocation of such estimates to each party involved in the entity.

Consolidated VIEs

Creditors or beneficial interest holders of VIEs where the Company is the primary beneficiary have no recourse to the general credit of the Company, as the Company’s obligation to the VIEs is limited to the amount of its committed investment.

The following table presents the total assets and total liabilities relating to investment-related VIEs for which the Company has concluded that it is the primary beneficiary and which are consolidated at:

	June 30, 2017		December 31, 2016	
	Total Assets	Total Liabilities	Total Assets	Total Liabilities
	(In millions)			
MRSC (collateral financing arrangement) (1)	\$—	\$ —	\$3,422	\$ —
CSEs (assets (primarily loans) and liabilities (primarily debt)) (2)	136	28	146	35
Other investments (3)	49	—	50	—
Total	\$185	\$ 28	\$3,618	\$ 35

See Note 13 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for a description of the MRSC collateral financing arrangement. This arrangement was terminated in April 2017. See (1) Note 3 for information regarding the arrangement and disbursement of related assets. These assets historically consisted of fixed maturity securities, short-term investments and cash equivalents, but were transitioned into short-term investments and cash equivalents prior to termination of the arrangement.

The Company consolidates entities that are structured as CMBS and as collateralized debt obligations. The assets (2) of these entities can only be used to settle their respective liabilities, and under no circumstances is the Company liable for any principal or interest shortfalls should any arise.

(3) Other investments is comprised of other invested assets and other limited partnership interests.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Unconsolidated VIEs

The carrying amount and maximum exposure to loss relating to VIEs in which the Company holds a significant variable interest but is not the primary beneficiary and which have not been consolidated were as follows at:

	June 30, 2017		December 31, 2016	
	Carrying Amount	Maximum Exposure to Loss (1)	Carrying Amount	Maximum Exposure to Loss (1)
	(In millions)			
Fixed maturity securities AFS:				
Structured Securities (2)	\$61,218	\$ 61,218	\$59,773	\$ 59,773
U.S. and foreign corporate	2,788	2,788	2,845	2,845
Other limited partnership interests	6,344	12,136	6,208	11,282
Other invested assets	2,302	2,762	2,261	2,837
Other (3)	382	400	252	271
Total	\$73,034	\$ 79,304	\$71,339	\$ 77,008

The maximum exposure to loss relating to fixed maturity securities AFS and equity securities AFS is equal to their carrying amounts or the carrying amounts of retained interests. The maximum exposure to loss relating to other limited partnership interests, mortgage loans and real estate joint ventures is equal to the carrying amounts plus any unfunded commitments. For certain of its investments in other invested assets, the Company's return is in the form of income tax credits which are guaranteed by creditworthy third parties. For such investments, the maximum exposure to loss is equal to the carrying amounts plus any unfunded commitments, reduced by income tax credits guaranteed by third parties of \$137 million and \$150 million at June 30, 2017 and December 31, 2016, respectively. Such a maximum loss would be expected to occur only upon bankruptcy of the issuer or investee.

(1) For these variable interests, the Company's involvement is limited to that of a passive investor in mortgage-backed or asset-backed securities issued by trusts that do not have substantial equity.

(2) Other is primarily comprised of common stock and real estate joint ventures.

(3) As described in Note 14, the Company makes commitments to fund partnership investments in the normal course of business. Excluding these commitments, the Company did not provide financial or other support to investees designated as VIEs during both the six months ended June 30, 2017 and 2016.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Net Investment Income

The components of net investment income were as follows:

	Three Months		Six Months	
	Ended		Ended	
	June 30,		June 30,	
	2017	2016	2017	2016
	(In millions)			
Investment income:				
Fixed maturity securities	\$3,431	\$3,564	\$6,851	\$7,218
Equity securities	35	33	69	70
FVO securities — FVO general account securities (1)	16	10	45	16
Mortgage loans	869	851	1,714	1,658
Policy loans	146	147	291	296
Real estate and real estate joint ventures	184	149	349	306
Other limited partnership interests	243	120	540	166
Cash, cash equivalents and short-term investments	67	43	126	83
Operating joint ventures	5	11	7	23
Other	57	51	136	92
Subtotal	5,053	4,979	10,128	9,928
Less: Investment expenses	310	285	607	581
Subtotal, net	4,743	4,694	9,521	9,347
FVO securities — FVO contractholder-directed unit-linked investments (1)	214	191	630	94
FVO CSEs — interest income — commercial mortgage loans	2	2	4	5
Subtotal	216	193	634	99
Net investment income	\$4,959	\$4,887	\$10,155	\$9,446

Changes in estimated fair value subsequent to purchase for securities still held as of the end of the respective periods included in net investment income were \$119 million and \$449 million for the three months and six months (1) ended June 30, 2017, respectively, and \$79 million and (\$121) million for the three months and six months ended June 30, 2016, respectively. The amounts for the three months and six months ended June 30, 2016 included \$7 million and \$3 million, respectively, related to actively traded securities.

FVO securities are primarily comprised of securities for which the FVO has been elected. FVO securities are primarily comprised of contractholder-directed investments supporting unit-linked variable annuity type liabilities which do not qualify as separate accounts. The remainder is comprised of FVO general account securities and FVO securities held by CSEs. The Company previously maintained a trading securities portfolio, principally invested in fixed maturity securities. In June 2016, the Company commenced a reinvestment of this portfolio into other asset classes and, at June 30, 2017, the Company no longer held any actively traded securities.

See “— Variable Interest Entities” for discussion of CSEs.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Net Investment Gains (Losses)

Components of Net Investment Gains (Losses)

The components of net investment gains (losses) were as follows:

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Total gains (losses) on fixed maturity securities:				
Total OTTI losses recognized — by sector and industry:				
U.S. and foreign corporate securities — by industry:				
Industrial	\$—	\$(8)	\$—	\$(79)
Communications	—	—	—	(3)
Total U.S. and foreign corporate securities	—	(8)	—	(82)
RMBS	—	(4)	—	(8)
ABS	—	(2)	—	(2)
State and political subdivision	(3)	—	(3)	—
OTTI losses on fixed maturity securities recognized in earnings	(3)	(14)	(3)	(92)
Fixed maturity securities — net gains (losses) on sales and disposals	45	165	5	263
Total gains (losses) on fixed maturity securities	42	151	2	171
Total gains (losses) on equity securities:				
Total OTTI losses recognized — by sector:				
Common stock	(5)	(16)	(12)	(67)
Non-redeemable preferred stock	—	—	(1)	—
OTTI losses on equity securities recognized in earnings	(5)	(16)	(13)	(67)
Equity securities — net gains (losses) on sales and disposals	7	13	50	19
Total gains (losses) on equity securities	2	(3)	37	(48)
Mortgage loans	(16)	(98)	(31)	(162)
Real estate and real estate joint ventures	271	45	270	47
Other limited partnership interests	(12)	(14)	(29)	(41)
Other	(69)	(57)	(127)	(75)
Subtotal	218	24	122	(108)
FVO CSEs:				
Commercial mortgage loans	—	(1)	(1)	—
Securities	—	—	—	1
Long-term debt — related to commercial mortgage loans	(1)	—	—	—
Non-investment portfolio gains (losses)	(113)	243	(9)	388
Subtotal	(114)	242	(10)	389
Total net investment gains (losses)	\$104	\$266	\$112	\$281

See “— Variable Interest Entities” for discussion of CSEs.

Gains (losses) from foreign currency transactions included within net investment gains (losses) were (\$117) million and (\$68) million for the three months and six months ended June 30, 2017, respectively, and \$289 million and \$368 million for the three months and six months ended June 30, 2016, respectively.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

6. Investments (continued)

Sales or Disposals and Impairments of Fixed Maturity and Equity Securities

Investment gains and losses on sales of securities are determined on a specific identification basis. Proceeds from sales or disposals of fixed maturity and equity securities and the components of fixed maturity and equity securities net investment gains (losses) were as shown in the table below.

	Three Months Ended June 30,			
	2017	2016	2017	2016
	Fixed Maturity Securities		Equity Securities	
	(In millions)			
Proceeds	\$15,106	\$26,267	\$ 279	\$ 28
Gross investment gains	\$129	\$283	\$ 10	\$ 14
Gross investment losses	(84)	(118)	(3)	(1)
OTTI losses	(3)	(14)	(5)	(16)
Net investment gains (losses)	\$42	\$151	\$ 2	\$ (3)

	Six Months Ended June 30,			
	2017	2016	2017	2016
	Fixed Maturity Securities		Equity Securities	
	(In millions)			
Proceeds	\$31,543	\$58,261	\$ 399	\$ 87
Gross investment gains	\$279	\$715	\$ 57	\$ 24
Gross investment losses	(274)	(452)	(7)	(5)
OTTI losses	(3)	(92)	(13)	(67)
Net investment gains (losses)	\$2	\$171	\$ 37	\$ (48)

Credit Loss Rollforward

The table below presents a rollforward of the cumulative credit loss component of OTTI loss recognized in earnings on fixed maturity securities still held for which a portion of the OTTI loss was recognized in other comprehensive income (loss) (“OCI”):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2017	2016	2017	2016
	(In millions)			
Balance, beginning of period	\$179	\$270	\$215	\$277
Additions:				
Additional impairments — credit loss OTTI on securities previously impaired	—	6	—	8
Reductions:				
Sales (maturities, pay downs or prepayments) of securities previously impaired as credit loss OTTI	(6)	(18)	(42)	(27)
Balance, end of period	\$173	\$258	\$173	\$258

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives

Accounting for Derivatives

Freestanding Derivatives

Freestanding derivatives are carried on the Company's balance sheet either as assets within other invested assets or as liabilities within other liabilities at estimated fair value. The Company does not offset the estimated fair value amounts recognized for derivatives executed with the same counterparty under the same master netting agreement.

Accruals on derivatives are generally recorded in accrued investment income or within other liabilities. However, accruals that are not scheduled to settle within one year are included with the derivatives carrying value in other invested assets or other liabilities.

If a derivative is not designated as an accounting hedge or its use in managing risk does not qualify for hedge accounting, changes in the estimated fair value of the derivative are reported in net derivative gains (losses) except as follows:

Statement of Operations Presentation: Derivative:

Policyholder benefits and claims	• Economic hedges of variable annuity guarantees included in future policy benefits
Net investment income	• Economic hedges of equity method investments in joint ventures • All derivatives held in relation to trading portfolios • Derivatives held within contractholder-directed unit-linked investments

Hedge Accounting

To qualify for hedge accounting, at the inception of the hedging relationship, the Company formally documents its risk management objective and strategy for undertaking the hedging transaction, as well as its designation of the hedge. Hedge designation and financial statement presentation of changes in estimated fair value of the hedging derivatives are as follows:

Fair value hedge (a hedge of the estimated fair value of a recognized asset or liability) - in net derivative gains (losses), consistent with the change in estimated fair value of the hedged item attributable to the designated risk being hedged.

Cash flow hedge (a hedge of a forecasted transaction or of the variability of cash flows to be received or paid related to a recognized asset or liability) - effectiveness in OCI (deferred gains or losses on the derivative are reclassified into the statement of operations when the Company's earnings are affected by the variability in cash flows of the hedged item); ineffectiveness in net derivative gains (losses).

Net investment in a foreign operation hedge - effectiveness in OCI, consistent with the translation adjustment for the hedged net investment in the foreign operation; ineffectiveness in net derivative gains (losses).

The changes in estimated fair values of the hedging derivatives are exclusive of any accruals that are separately reported on the statement of operations within interest income or interest expense to match the location of the hedged item. Accruals on derivatives in net investment hedges are recognized in OCI.

In its hedge documentation, the Company sets forth how the hedging instrument is expected to hedge the designated risks related to the hedged item and sets forth the method that will be used to retrospectively and prospectively assess the hedging instrument's effectiveness and the method that will be used to measure ineffectiveness. A derivative designated as a hedging instrument must be assessed as being highly effective in offsetting the designated risk of the hedged item. Hedge effectiveness is formally assessed at inception and at least quarterly throughout the life of the designated hedging relationship. Assessments of hedge effectiveness and measurements of ineffectiveness are also subject to interpretation and estimation and different interpretations or estimates may have a material effect on the amount reported in net income.

The Company discontinues hedge accounting prospectively when: (i) it is determined that the derivative is no longer highly effective in offsetting changes in the estimated fair value or cash flows of a hedged item; (ii) the derivative expires, is sold, terminated, or exercised; (iii) it is no longer probable that the hedged forecasted transaction will occur; or (iv) the derivative is de-designated as a hedging instrument.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

When hedge accounting is discontinued because it is determined that the derivative is not highly effective in offsetting changes in the estimated fair value or cash flows of a hedged item, the derivative continues to be carried on the balance sheet at its estimated fair value, with changes in estimated fair value recognized in net derivative gains (losses). The carrying value of the hedged recognized asset or liability under a fair value hedge is no longer adjusted for changes in its estimated fair value due to the hedged risk, and the cumulative adjustment to its carrying value is amortized into income over the remaining life of the hedged item. Provided the hedged forecasted transaction is still probable of occurrence, the changes in estimated fair value of derivatives recorded in OCI related to discontinued cash flow hedges are released into the statement of operations when the Company's earnings are affected by the variability in cash flows of the hedged item.

When hedge accounting is discontinued because it is no longer probable that the forecasted transactions will occur on the anticipated date or within two months of that date, the derivative continues to be carried on the balance sheet at its estimated fair value, with changes in estimated fair value recognized currently in net derivative gains (losses).

Deferred gains and losses of a derivative recorded in OCI pursuant to the discontinued cash flow hedge of a forecasted transaction that is no longer probable are recognized immediately in net derivative gains (losses).

In all other situations in which hedge accounting is discontinued, the derivative is carried at its estimated fair value on the balance sheet, with changes in its estimated fair value recognized in the current period as net derivative gains (losses).

Embedded Derivatives

The Company sells variable annuities and issues certain insurance products and investment contracts and is a party to certain reinsurance agreements that have embedded derivatives. The Company assesses each identified embedded derivative to determine whether it is required to be bifurcated. The embedded derivative is bifurcated from the host contract and accounted for as a freestanding derivative if:

- the combined instrument is not accounted for in its entirety at estimated fair value with changes in estimated fair value recorded in earnings;

- the terms of the embedded derivative are not clearly and closely related to the economic characteristics of the host contract; and

- a separate instrument with the same terms as the embedded derivative would qualify as a derivative instrument.

Such embedded derivatives are carried on the balance sheet at estimated fair value with the host contract and changes in their estimated fair value are generally reported in net derivative gains (losses), except for those in policyholder benefits and claims related to ceded reinsurance of GMIB. If the Company is unable to properly identify and measure an embedded derivative for separation from its host contract, the entire contract is carried on the balance sheet at estimated fair value, with changes in estimated fair value recognized in the current period in net investment gains (losses) or net investment income. Additionally, the Company may elect to carry an entire contract on the balance sheet at estimated fair value, with changes in estimated fair value recognized in the current period in net investment gains (losses) or net investment income if that contract contains an embedded derivative that requires bifurcation. At inception, the Company attributes to the embedded derivative a portion of the projected future guarantee fees to be collected from the policyholder equal to the present value of projected future guaranteed benefits. Any additional fees represent "excess" fees and are reported in universal life and investment-type product policy fees.

See Note 8 for information about the fair value hierarchy for derivatives.

Derivative Strategies

The Company is exposed to various risks relating to its ongoing business operations, including interest rate, foreign currency exchange rate, credit and equity market. The Company uses a variety of strategies to manage these risks, including the use of derivatives.

Derivatives are financial instruments with values derived from interest rates, foreign currency exchange rates, credit spreads and/or other financial indices. Derivatives may be exchange-traded or contracted in the over-the-counter ("OTC") market. Certain of the Company's OTC derivatives are cleared and settled through central

clearing counterparties (“OTC-cleared”), while others are bilateral contracts between two counterparties (“OTC-bilateral”). The types of derivatives the Company uses include swaps, forwards, futures and option contracts. To a lesser extent, the Company uses credit default swaps and structured interest rate swaps to synthetically replicate investment risks and returns which are not readily available in the cash markets.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Interest Rate Derivatives

The Company uses a variety of interest rate derivatives to reduce its exposure to changes in interest rates, including interest rate swaps, interest rate total return swaps, caps, floors, swaptions, futures and forwards.

Interest rate swaps are used by the Company primarily to reduce market risks from changes in interest rates and to alter interest rate exposure arising from mismatches between assets and liabilities (duration mismatches). In an interest rate swap, the Company agrees with another party to exchange, at specified intervals, the difference between fixed rate and floating rate interest amounts as calculated by reference to an agreed notional amount. The Company utilizes interest rate swaps in fair value, cash flow and nonqualifying hedging relationships.

The Company uses structured interest rate swaps to synthetically create investments that are either more expensive to acquire or otherwise unavailable in the cash markets. These transactions are a combination of a derivative and a cash instrument such as a U.S. government and agency, or other fixed maturity security. Structured interest rate swaps are included in interest rate swaps and are not designated as hedging instruments.

Interest rate total return swaps are swaps whereby the Company agrees with another party to exchange, at specified intervals, the difference between the economic risk and reward of an asset or a market index and the London Interbank Offered Rate (“LIBOR”), calculated by reference to an agreed notional amount. No cash is exchanged at the outset of the contract. Cash is paid and received over the life of the contract based on the terms of the swap. These transactions are entered into pursuant to master agreements that provide for a single net payment to be made by the counterparty at each due date. Interest rate total return swaps are used by the Company to reduce market risks from changes in interest rates and to alter interest rate exposure arising from mismatches between assets and liabilities (duration mismatches). The Company utilizes interest rate total return swaps in nonqualifying hedging relationships.

The Company purchases interest rate caps and floors primarily to protect its floating rate liabilities against rises in interest rates above a specified level, and against interest rate exposure arising from mismatches between assets and liabilities, as well as to protect its minimum rate guarantee liabilities against declines in interest rates below a specified level, respectively. In certain instances, the Company locks in the economic impact of existing purchased caps and floors by entering into offsetting written caps and floors. The Company utilizes interest rate caps and floors in nonqualifying hedging relationships.

In exchange-traded interest rate (Treasury and swap) futures transactions, the Company agrees to purchase or sell a specified number of contracts, the value of which is determined by the different classes of interest rate securities, and to post variation margin on a daily basis in an amount equal to the difference in the daily market values of those contracts. The Company enters into exchange-traded futures with regulated futures commission merchants that are members of the exchange. Exchange-traded interest rate (Treasury and swap) futures are used primarily to hedge mismatches between the duration of assets in a portfolio and the duration of liabilities supported by those assets, to hedge against changes in value of securities the Company owns or anticipates acquiring, to hedge against changes in interest rates on anticipated liability issuances by replicating Treasury or swap curve performance, and to hedge minimum guarantees embedded in certain variable annuity products offered by the Company. The Company utilizes exchange-traded interest rate futures in nonqualifying hedging relationships.

Swaptions are used by the Company to hedge interest rate risk associated with the Company’s long-term liabilities and invested assets. A swaption is an option to enter into a swap with a forward starting effective date. In certain instances, the Company locks in the economic impact of existing purchased swaptions by entering into offsetting written swaptions. The Company pays a premium for purchased swaptions and receives a premium for written swaptions. The Company utilizes swaptions in nonqualifying hedging relationships. Swaptions are included in interest rate options. The Company enters into interest rate forwards to buy and sell securities. The price is agreed upon at the time of the contract and payment for such a contract is made at a specified future date. The Company utilizes interest rate forwards in cash flow and nonqualifying hedging relationships.

Foreign Currency Exchange Rate Derivatives

The Company uses foreign currency exchange rate derivatives, including foreign currency swaps, foreign currency forwards, currency options and exchange-traded currency futures, to reduce the risk from fluctuations in foreign currency exchange rates associated with its assets and liabilities denominated in foreign currencies. The Company also uses foreign currency derivatives to hedge the foreign currency exchange rate risk associated with certain of its net investments in foreign operations.

41

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

In a foreign currency swap transaction, the Company agrees with another party to exchange, at specified intervals, the difference between one currency and another at a fixed exchange rate, generally set at inception, calculated by reference to an agreed upon notional amount. The notional amount of each currency is exchanged at the inception and termination of the currency swap by each party. The Company utilizes foreign currency swaps in fair value, cash flow and nonqualifying hedging relationships.

In a foreign currency forward transaction, the Company agrees with another party to deliver a specified amount of an identified currency at a specified future date. The price is agreed upon at the time of the contract and payment for such a contract is made at the specified future date. The Company utilizes foreign currency forwards in fair value, net investment in foreign operations and nonqualifying hedging relationships.

The Company enters into currency options that give it the right, but not the obligation, to sell the foreign currency amount in exchange for a functional currency amount within a limited time at a contracted price. The contracts may also be net settled in cash, based on differentials in the foreign currency exchange rate and the strike price. The Company uses currency options to hedge against the foreign currency exposure inherent in certain of its variable annuity products. The Company also uses currency options as an economic hedge of foreign currency exposure related to the Company's international subsidiaries. The Company utilizes currency options in net investment in foreign operations and nonqualifying hedging relationships.

To a lesser extent, the Company uses exchange-traded currency futures to hedge currency mismatches between assets and liabilities, and to hedge minimum guarantees embedded in certain variable annuity products offered by the Company. The Company utilizes exchange-traded currency futures in nonqualifying hedging relationships.

Credit Derivatives

The Company enters into purchased credit default swaps to hedge against credit-related changes in the value of its investments. In a credit default swap transaction, the Company agrees with another party to pay, at specified intervals, a premium to hedge credit risk. If a credit event occurs, as defined by the contract, the contract may be cash settled or it may be settled gross by the delivery of par quantities of the referenced investment equal to the specified swap notional amount in exchange for the payment of cash amounts by the counterparty equal to the par value of the investment surrendered. Credit events vary by type of issuer but typically include bankruptcy, failure to pay debt obligations, repudiation, moratorium, involuntary restructuring or governmental intervention. In each case, payout on a credit default swap is triggered only after the Credit Derivatives Determinations Committee of the International Swaps and Derivatives Association, Inc. ("ISDA") deems that a credit event has occurred. The Company utilizes credit default swaps in nonqualifying hedging relationships.

The Company enters into written credit default swaps to synthetically create credit investments that are either more expensive to acquire or otherwise unavailable in the cash markets. These transactions are a combination of a derivative and one or more cash instruments, such as U.S. government and agency securities, or other fixed maturity securities. These credit default swaps are not designated as hedging instruments.

The Company enters into forwards to lock in the price to be paid for forward purchases of certain securities. The price is agreed upon at the time of the contract and payment for the contract is made at a specified future date. When the primary purpose of entering into these transactions is to hedge against the risk of changes in purchase price due to changes in credit spreads, the Company designates these transactions as credit forwards. The Company utilizes credit forwards in cash flow hedging relationships.

Equity Derivatives

The Company uses a variety of equity derivatives to reduce its exposure to equity market risk, including equity index options, equity variance swaps, exchange-traded equity futures and equity total return swaps.

Equity index options are used by the Company primarily to hedge minimum guarantees embedded in certain variable annuity products offered by the Company. To hedge against adverse changes in equity indices, the Company enters into contracts to sell the equity index within a limited time at a contracted price. The contracts will be net settled in cash based on differentials in the indices at the time of exercise and the strike price. Certain of these contracts may

also contain settlement provisions linked to interest rates. In certain instances, the Company may enter into a combination of transactions to hedge adverse changes in equity indices within a pre-determined range through the purchase and sale of options. The Company utilizes equity index options in nonqualifying hedging relationships.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Equity variance swaps are used by the Company primarily to hedge minimum guarantees embedded in certain variable annuity products offered by the Company. In an equity variance swap, the Company agrees with another party to exchange amounts in the future, based on changes in equity volatility over a defined period. The Company utilizes equity variance swaps in nonqualifying hedging relationships.

In exchange-traded equity futures transactions, the Company agrees to purchase or sell a specified number of contracts, the value of which is determined by the different classes of equity securities, and to post variation margin on a daily basis in an amount equal to the difference in the daily market values of those contracts. The Company enters into exchange-traded futures with regulated futures commission merchants that are members of the exchange.

Exchange-traded equity futures are used primarily to hedge minimum guarantees embedded in certain variable annuity products offered by the Company. The Company utilizes exchange-traded equity futures in nonqualifying hedging relationships.

In an equity total return swap, the Company agrees with another party to exchange, at specified intervals, the difference between the economic risk and reward of an asset or a market index and LIBOR, calculated by reference to an agreed notional amount. No cash is exchanged at the outset of the contract. Cash is paid and received over the life of the contract based on the terms of the swap. The Company uses equity total return swaps to hedge its equity market guarantees in certain of its insurance products. Equity total return swaps can be used as hedges or to synthetically create investments. The Company utilizes equity total return swaps in nonqualifying hedging relationships.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Primary Risks Managed by Derivatives

The following table presents the primary underlying risk exposure, gross notional amount, and estimated fair value of the Company's derivatives, excluding embedded derivatives, held at:

Primary Underlying Risk Exposure	June 30, 2017			December 31, 2016			
	Gross Notional Amount (In millions)	Estimated Fair Value Assets	Estimated Fair Value Liabilities	Gross Notional Amount	Estimated Fair Value Assets	Estimated Fair Value Liabilities	
Derivatives Designated as Hedging Instruments:							
Fair value hedges:							
Interest rate swaps	Interest rate	\$4,347	\$2,326	\$5	\$5,331	\$2,262	\$6
Foreign currency swaps	Foreign currency exchange rate	632	48	—	1,221	34	224
Foreign currency forwards	Foreign currency exchange rate	2,175	—	59	1,085	—	54
Subtotal		7,154	2,374	64	7,637	2,296	284
Cash flow hedges:							
Interest rate swaps	Interest rate	3,886	331	16	2,085	332	34
Interest rate forwards	Interest rate	3,542	—	210	4,032	—	370
Foreign currency swaps	Foreign currency exchange rate	30,168	1,640	1,778	28,173	2,079	2,065
Subtotal		37,596	1,971	2,004	34,290	2,411	2,469
Foreign operations hedges:							
Foreign currency forwards	Foreign currency exchange rate	1,932	7	51	1,394	47	5
Currency options	Foreign currency exchange rate	8,236	34	114	8,878	148	45
Subtotal		10,168	41	165	10,272	195	50
Total qualifying hedges		54,918	4,386	2,233	52,199	4,902	2,803
Derivatives Not Designated or Not Qualifying as Hedging Instruments:							
Interest rate swaps	Interest rate	82,022	3,396	1,465	81,524	6,017	3,328
Interest rate floors	Interest rate	7,201	136	—	14,201	187	9
Interest rate caps	Interest rate	81,560	72	2	90,400	137	2
Interest rate futures	Interest rate	5,143	24	2	6,081	12	12
Interest rate options	Interest rate	32,884	822	48	20,854	764	1
Interest rate forwards	Interest rate	358	—	34	613	—	25
Interest rate total return swaps	Interest rate	4,198	26	389	5,425	2	738
Synthetic GICs	Interest rate	6,305	—	—	5,566	—	—
Foreign currency swaps	Foreign currency exchange rate	13,031	1,071	451	12,912	1,600	466
Foreign currency forwards	Foreign currency exchange rate	17,206	103	572	15,580	126	977

Edgar Filing: METLIFE INC - Form 10-Q

Currency futures	Foreign currency exchange rate	869	—	4	915	—	—
Currency options	Foreign currency exchange rate	2,481	51	—	3,615	195	17
Credit default swaps — purchased	Credit	1,955	8	42	2,038	14	40
Credit default swaps — written	Credit	13,377	259	4	12,645	189	9
Equity futures	Equity market	7,904	12	3	12,494	68	3
Equity index options	Equity market	77,608	1,543	2,024	54,028	1,323	1,458
Equity variance swaps	Equity market	23,231	266	866	23,157	223	756
Equity total return swaps	Equity market	2,630	3	78	3,901	2	160
Total non-designated or nonqualifying derivatives		379,963	7,792	5,984	365,949	10,859	8,001
Total		\$434,881	\$12,178	\$8,217	\$418,148	\$15,761	\$10,804

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Based on gross notional amounts, a substantial portion of the Company's derivatives was not designated or did not qualify as part of a hedging relationship at both June 30, 2017 and December 31, 2016. The Company's use of derivatives includes (i) derivatives that serve as macro hedges of the Company's exposure to various risks and that generally do not qualify for hedge accounting due to the criteria required under the portfolio hedging rules; (ii) derivatives that economically hedge insurance liabilities that contain mortality or morbidity risk and that generally do not qualify for hedge accounting because the lack of these risks in the derivatives cannot support an expectation of a highly effective hedging relationship; (iii) derivatives that economically hedge embedded derivatives that do not qualify for hedge accounting because the changes in estimated fair value of the embedded derivatives are already recorded in net income; and (iv) written credit default swaps and interest rate swaps that are used to synthetically create investments and that do not qualify for hedge accounting because they do not involve a hedging relationship. For these nonqualified derivatives, changes in market factors can lead to the recognition of fair value changes on the statement of operations without an offsetting gain or loss recognized in earnings for the item being hedged.

Net Derivative Gains (Losses)

The components of net derivative gains (losses) were as follows:

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Freestanding derivatives and hedging gains (losses) (1)	\$ (506)	\$ 2,525	\$ (2,010)	\$ 5,029
Embedded derivatives gains (losses)	69	(4,624)	647	(5,793)
Total net derivative gains (losses)	\$ (437)	\$ (2,099)	\$ (1,363)	\$ (764)

(1) Includes foreign currency transaction gains (losses) on hedged items in cash flow and nonqualifying hedging relationships, which are not presented elsewhere in this note.

The following table presents earned income on derivatives:

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Qualifying hedges:				
Net investment income	\$ 76	\$ 73	\$ 157	\$ 130
Interest credited to policyholder account balances	(14)	1	(20)	7
Other expenses	(2)	(4)	(5)	(6)
Nonqualifying hedges:				
Net investment income	—	(1)	—	(1)
Net derivative gains (losses)	212	248	500	531
Policyholder benefits and claims	5	6	11	11
Total	\$ 277	\$ 323	\$ 643	\$ 672

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Nonqualifying Derivatives and Derivatives for Purposes Other Than Hedging

The following table presents the amount and location of gains (losses) recognized in income for derivatives that were not designated or not qualifying as hedging instruments:

	Net Derivative Gains (Losses) (In millions)	Net Investment Income (1)	Policyholder Benefits and Claims (2)
Three Months Ended June 30, 2017			
Interest rate derivatives	\$277	\$ (2)	\$ (12)
Foreign currency exchange rate derivatives	(566)	—	2
Credit derivatives — purchased	(7)	—	—
Credit derivatives — written	49	—	—
Equity derivatives	(705)	(2)	(136)
Total	\$(952)	\$ (4)	\$ (146)
Three Months Ended June 30, 2016			
Interest rate derivatives	\$1,657	\$ —	\$ 55
Foreign currency exchange rate derivatives	1,196	—	(11)
Credit derivatives — purchased	(22)	(10)	—
Credit derivatives — written	3	9	—
Equity derivatives	(213)	(3)	(65)
Total	\$2,621	\$ (4)	\$ (21)
Six Months Ended June 30, 2017			
Interest rate derivatives	\$(382)	\$ —	\$ (11)
Foreign currency exchange rate derivatives	(223)	—	2
Credit derivatives — purchased	(15)	—	—
Credit derivatives — written	87	—	—
Equity derivatives	(1,998)	(5)	(392)
Total	\$(2,531)	\$ (5)	\$ (401)
Six Months Ended June 30, 2016			
Interest rate derivatives	\$3,629	\$ —	\$ 97
Foreign currency exchange rate derivatives	1,719	—	(12)
Credit derivatives — purchased	(27)	—	—
Credit derivatives — written	(3)	—	—
Equity derivatives	(260)	(14)	(33)
Total	\$5,058	\$ (14)	\$ 52

Changes in estimated fair value related to economic hedges of equity method investments in joint ventures,
(1) derivatives held in relation to trading portfolios and derivatives held within contractholder-directed unit-linked investments.

(2) Changes in estimated fair value related to economic hedges of variable annuity guarantees included in future policy benefits.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

Fair Value Hedges

The Company designates and accounts for the following as fair value hedges when they have met the requirements of fair value hedging: (i) interest rate swaps to convert fixed rate assets and liabilities to floating rate assets and liabilities; (ii) foreign currency swaps to hedge the foreign currency fair value exposure of foreign currency denominated assets and liabilities; and (iii) foreign currency forwards to hedge the foreign currency fair value exposure of foreign currency denominated investments.

The Company recognizes gains and losses on derivatives and the related hedged items in fair value hedges within net derivative gains (losses). The following table presents the amount of such net derivative gains (losses):

Derivatives in Fair Value Hedging Relationships	Hedged Items in Fair Value Hedging Relationships	Net Derivative Gains (Losses) Recognized for Derivatives	Net Derivative Gains (Losses) Recognized for Hedged Items	Ineffectiveness Recognized in Net Derivative Gains (Losses)
(In millions)				
Three Months Ended June 30, 2017				
Interest rate swaps:	Fixed maturity securities	\$—	\$ (1)	\$ (1)
	Policyholder liabilities (1)	52	18	70
Foreign currency swaps:	Foreign-denominated fixed maturity securities	(2)	3	1
	Foreign-denominated policyholder account balances (2)	45	(26)	19
Foreign currency forwards:	Foreign-denominated fixed maturity securities	(21)	19	(2)
Total		\$74	\$ 13	\$ 87
Three Months Ended June 30, 2016				
Interest rate swaps:	Fixed maturity securities	\$(3)	\$ —	\$ (3)
	Policyholder liabilities (1)	197	(200)	(3)
Foreign currency swaps:	Foreign-denominated fixed maturity securities	7	(8)	(1)
	Foreign-denominated policyholder account balances (2)	(51)	48	(3)
Foreign currency forwards:	Foreign-denominated fixed maturity securities	137	(126)	11
Total		\$287	\$ (286)	\$ 1
Six Months Ended June 30, 2017				
Interest rate swaps:	Fixed maturity securities	\$1	\$ (2)	\$ (1)
	Policyholder liabilities (1)	(1)	70	69
Foreign currency swaps:	Foreign-denominated fixed maturity securities	(5)	6	1
	Foreign-denominated policyholder account balances (2)	46	(24)	22
Foreign currency forwards:	Foreign-denominated fixed maturity securities	24	(22)	2
Total		\$65	\$ 28	\$ 93
Six Months Ended June 30, 2016				
Interest rate swaps:	Fixed maturity securities	\$(11)	\$ 7	\$ (4)
	Policyholder liabilities (1)	543	(548)	(5)
Foreign currency swaps:	Foreign-denominated fixed maturity securities	6	(6)	—
	Foreign-denominated policyholder account balances (2)	(26)	23	(3)
Foreign currency forwards:	Foreign-denominated fixed maturity securities	276	(254)	22

Total \$788 \$ (778) \$ 10

(1) Fixed rate liabilities reported in policyholder account balances or future policy benefits.

(2) Fixed rate or floating rate liabilities.

47

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

For the Company's foreign currency forwards, the change in the estimated fair value of the derivative related to the changes in the difference between the spot price and the forward price is excluded from the assessment of hedge effectiveness. For all other derivatives, all components of each derivative's gain or loss were included in the assessment of hedge effectiveness. For the three months and six months ended June 30, 2017, the component of the change in estimated fair value of derivatives that was excluded from the assessment of hedge effectiveness was (\$17) million and (\$24) million, respectively. For the three months and six months ended June 30, 2016, the component of the change in estimated fair value of derivatives that was excluded from the assessment of hedge effectiveness was (\$4) million and (\$10) million, respectively.

Cash Flow Hedges

The Company designates and accounts for the following as cash flow hedges when they have met the requirements of cash flow hedging: (i) interest rate swaps to convert floating rate assets and liabilities to fixed rate assets and liabilities; (ii) foreign currency swaps to hedge the foreign currency cash flow exposure of foreign currency denominated assets and liabilities; (iii) interest rate forwards and credit forwards to lock in the price to be paid for forward purchases of investments; (iv) interest rate swaps and interest rate forwards to hedge the forecasted purchases of fixed-rate investments; and (v) interest rate swaps and interest rate forwards to hedge forecasted fixed-rate borrowings.

In certain instances, the Company discontinued cash flow hedge accounting because the forecasted transactions were no longer probable of occurring. Because certain of the forecasted transactions also were not probable of occurring within two months of the anticipated date, the Company reclassified amounts from AOCI into net derivative gains (losses). These amounts were \$0 and \$32 million for the three months and six months ended June 30, 2017, respectively, and (\$1) million and (\$5) million for the three months and six months ended June 30, 2016, respectively. At both June 30, 2017 and December 31, 2016, the maximum length of time over which the Company was hedging its exposure to variability in future cash flows for forecasted transactions did not exceed five years.

At June 30, 2017 and December 31, 2016, the balance in AOCI associated with cash flow hedges was \$2.5 billion and \$2.9 billion, respectively.

exchange rates. The Company measures ineffectiveness on these derivatives based upon the change in forward rates. When net investments in foreign operations are sold or substantially liquidated, the amounts in AOCI are reclassified to the statement of operations.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

The following table presents the effects of derivatives in net investment hedging relationships on the consolidated statements of operations and comprehensive income (loss) and the consolidated statements of equity:

Derivatives in Net Investment Hedging Relationships (1), (2)	Amount of Gains (Losses) Deferred in AOCI (Effective Portion) (In millions)
Three Months Ended June 30, 2017	
Foreign currency forwards	\$ (31)
Currency options	(2)
Total	\$ (33)
Three Months Ended June 30, 2016	
Foreign currency forwards	\$ (104)
Currency options	(146)
Total	\$ (250)
Six Months Ended June 30, 2017	
Foreign currency forwards	\$ (126)
Currency options	(233)
Total	\$ (359)
Six Months Ended June 30, 2016	
Foreign currency forwards	\$ (335)
Currency options	(314)
Total	\$ (649)

During both the three months and six months ended June 30, 2017 and 2016, there were no sales or substantial (1) liquidations of net investments in foreign operations that would have required the reclassification of gains or losses from AOCI into earnings.

(2) There was no ineffectiveness recognized for the Company's hedges of net investments in foreign operations. All components of each derivative's gain or loss were included in the assessment of hedge effectiveness.

At June 30, 2017 and December 31, 2016, the cumulative foreign currency translation gain (loss) recorded in AOCI related to hedges of net investments in foreign operations was \$395 million and \$754 million, respectively.

Credit Derivatives

In connection with synthetically created credit investment transactions, the Company writes credit default swaps for which it receives a premium to insure credit risk. Such credit derivatives are included within the nonqualifying derivatives and derivatives for purposes other than hedging table. If a credit event occurs, as defined by the contract, the contract may be cash settled or it may be settled gross by the Company paying the counterparty the specified swap notional amount in exchange for the delivery of par quantities of the referenced credit obligation. The Company's maximum amount at risk, assuming the value of all referenced credit obligations is zero, was \$13.4 billion and \$12.6 billion at June 30, 2017 and December 31, 2016, respectively. The Company can terminate these contracts at any time through cash settlement with the counterparty at an amount equal to the then current estimated fair value of the credit default swaps. At June 30, 2017 and December 31, 2016, the Company would have received \$255 million and \$180 million, respectively, to terminate all of these contracts.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

The following table presents the estimated fair value, maximum amount of future payments and weighted average years to maturity of written credit default swaps at:

Rating Agency Designation of Referenced Credit Obligations (1)	June 30, 2017			December 31, 2016		
	Estimated Fair Value of Credit Default Swaps (Dollars in millions)	Maximum Amount of Future Payments under Credit Default Swaps	Weighted Average Years to Maturity (2)	Estimated Fair Value of Credit Default Swaps	Maximum Amount of Future Payments under Credit Default Swaps	Weighted Average Years to Maturity (2)
Aaa/Aa/A						
Single name credit default swaps (3)	\$8	\$ 470	2.6	\$6	\$ 494	3.0
Credit default swaps referencing indices	52	2,800	3.2	42	2,768	3.6
Subtotal	60	3,270	3.1	48	3,262	3.6
Baa						
Single name credit default swaps (3)	9	806	2.1	7	931	2.3
Credit default swaps referencing indices	163	8,731	5.1	106	7,946	5.0
Subtotal	172	9,537	4.8	113	8,877	4.7
Ba						
Single name credit default swaps (3)	(2)	180	3.7	(2)	155	4.0
Credit default swaps referencing indices	—	—	—	—	—	—
Subtotal	(2)	180	3.7	(2)	155	4.0
B						
Single name credit default swaps (3)	2	60	1.5	1	70	1.8
Credit default swaps referencing indices	23	330	5.0	20	281	5.0
Subtotal	25	390	4.4	21	351	4.3
Total	\$255	\$ 13,377	4.4	\$180	\$ 12,645	4.4

The rating agency designations are based on availability and the midpoint of the applicable ratings among Moody's (1) Investors Service ("Moody's"), Standard & Poor's Global Ratings ("S&P") and Fitch Ratings. If no rating is available from a rating agency, then an internally developed rating is used.

(2) The weighted average years to maturity of the credit default swaps is calculated based on weighted average gross notional amounts.

(3) Single name credit default swaps may be referenced to the credit of corporations, foreign governments, or state and political subdivisions.

The Company has also entered into credit default swaps to purchase credit protection on certain of the referenced credit obligations in the table above. As a result, the maximum amount of potential future recoveries available to offset the \$13.4 billion and \$12.6 billion from the table above was \$30 million at both June 30, 2017 and December 31, 2016.

Credit Risk on Freestanding Derivatives

The Company may be exposed to credit-related losses in the event of nonperformance by its counterparties to derivatives. Generally, the current credit exposure of the Company's derivatives is limited to the net positive estimated fair value of derivatives at the reporting date after taking into consideration the existence of master netting or similar agreements and any collateral received pursuant to such agreements.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

The Company manages its credit risk related to derivatives by entering into transactions with creditworthy counterparties and establishing and monitoring exposure limits. The Company's OTC-bilateral derivative transactions are generally governed by ISDA Master Agreements which provide for legally enforceable set-off and close-out netting of exposures to specific counterparties in the event of early termination of a transaction, which includes, but is not limited to, events of default and bankruptcy. In the event of an early termination, the Company is permitted to set off receivables from the counterparty against payables to the same counterparty arising out of all included transactions. Substantially all of the Company's ISDA Master Agreements also include Credit Support Annex provisions which require both the pledging and accepting of collateral in connection with its OTC-bilateral derivatives.

The Company's OTC-cleared derivatives are effected through central clearing counterparties and its exchange-traded derivatives are effected through regulated exchanges. Such positions are marked to market and margined on a daily basis (both initial margin and variation margin), and the Company has minimal exposure to credit-related losses in the event of nonperformance by counterparties to such derivatives.

See Note 8 for a description of the impact of credit risk on the valuation of derivatives.

The estimated fair values of the Company's net derivative assets and net derivative liabilities after the application of master netting agreements and collateral were as follows at:

	June 30, 2017		December 31, 2016	
	Assets	Liabilities	Assets	Liabilities
Derivatives Subject to a Master Netting Arrangement or a Similar Arrangement (1)	(In millions)			
Gross estimated fair value of derivatives:				
OTC-bilateral (1)	\$ 11,636	\$ 7,819	\$ 13,387	\$ 8,650
OTC-cleared (1), (6)	627	352	2,543	2,047
Exchange-traded	36	9	80	15
Total gross estimated fair value of derivatives (1)	12,299	8,180	16,010	10,712
Amounts offset on the consolidated balance sheets	—	—	—	—
Estimated fair value of derivatives presented on the consolidated balance sheets (1), (6)	12,299	8,180	16,010	10,712
Gross amounts not offset on the consolidated balance sheets:				
Gross estimated fair value of derivatives: (2)				
OTC-bilateral	(5,311)	(5,311)	(6,018)	(6,018)
OTC-cleared	(70)	(70)	(1,068)	(1,068)
Exchange-traded	(2)	(2)	(5)	(5)
Cash collateral: (3), (4)				
OTC-bilateral	(4,369)	(1)	(4,897)	(84)
OTC-cleared	(555)	(223)	(1,427)	(974)
Exchange-traded	—	(1)	—	(9)
Securities collateral: (5)				
OTC-bilateral	(1,889)	(2,334)	(2,069)	(2,516)
OTC-cleared	—	(55)	—	—
Exchange-traded	—	(6)	—	—
Net amount after application of master netting agreements and collateral	\$ 103	\$ 177	\$ 526	\$ 38

(1) At June 30, 2017 and December 31, 2016, derivative assets included income or (expense) accruals reported in accrued investment income or in other liabilities of \$121 million and \$249 million, respectively, and derivative liabilities included (income) or expense accruals reported in accrued investment income or in other liabilities of

(\$37) million and (\$92) million, respectively.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

(2) Estimated fair value of derivatives is limited to the amount that is subject to set-off and includes income or expense accruals.

(3) Cash collateral received by the Company for OTC-bilateral and OTC-cleared derivatives is included in cash and cash equivalents, short-term investments or in fixed maturity securities, and the obligation to return it is included in payables for collateral under securities loaned and other transactions on the balance sheet.

The receivable for the return of cash collateral provided by the Company is inclusive of initial margin on exchange-traded and OTC-cleared derivatives and is included in premiums, reinsurance and other receivables on the balance sheet. The amount of cash collateral offset in the table above is limited to the net estimated fair value of derivatives after application of netting agreements. At June 30, 2017 and December 31, 2016, the Company received excess cash collateral of \$495 million and \$168 million, respectively, and provided excess cash collateral of \$361 million and \$486 million, respectively, which is not included in the table above due to the foregoing limitation.

(4) Securities collateral received by the Company is held in separate custodial accounts and is not recorded on the balance sheet. Subject to certain constraints, the Company is permitted by contract to sell or re-pledge this collateral, but at June 30, 2017, none of the collateral had been sold or re-pledged. Securities collateral pledged by the Company is reported in fixed maturity securities on the balance sheet. Subject to certain constraints, the counterparties are permitted by contract to sell or re-pledge this collateral. The amount of securities collateral offset in the table above is limited to the net estimated fair value of derivatives after application of netting agreements and cash collateral. At June 30, 2017 and December 31, 2016, the Company received excess securities collateral with an estimated fair value of \$349 million and \$217 million, respectively, for its OTC-bilateral derivatives, which are not included in the table above due to the foregoing limitation. At June 30, 2017 and December 31, 2016, the Company provided excess securities collateral with an estimated fair value of \$320 million and \$297 million, respectively, for its OTC-bilateral derivatives, and \$676 million and \$1.2 billion, respectively, for its OTC-cleared derivatives, and \$230 million and \$569 million, respectively, for its exchange-traded derivatives, which are not included in the table above due to the foregoing limitation.

(5) Effective January 3, 2017, the CME amended its rulebook, resulting in the characterization of variation margin transfers as settlement payments, as opposed to adjustments to collateral. See Note 1 for further information on the CME amendments.

The Company's collateral arrangements for its OTC-bilateral derivatives generally require the counterparty in a net liability position, after considering the effect of netting agreements, to pledge collateral when the collateral amount owed by that counterparty reaches a minimum transfer amount. A small number of these arrangements also include credit-contingent provisions that include a threshold above which collateral must be posted. Such agreements provide for a reduction of these thresholds (on a sliding scale that converges toward zero) in the event of downgrades in the credit ratings of MetLife, Inc. and/or the counterparty. In addition, substantially all of the Company's netting agreements for derivatives contain provisions that require both the Company and the counterparty to maintain a specific investment grade credit rating from each of Moody's and S&P. If a party's credit or financial strength rating, as applicable, were to fall below that specific investment grade credit rating, that party would be in violation of these provisions, and the other party to the derivatives could terminate the transactions and demand immediate settlement and payment based on such party's reasonable valuation of the derivatives.

The following table presents the estimated fair value of the Company's OTC-bilateral derivatives that are in a net liability position after considering the effect of netting agreements, together with the estimated fair value and balance sheet location of the collateral pledged. The table also presents the incremental collateral that MetLife, Inc. would be required to provide if there was a one-notch downgrade in MetLife, Inc.'s senior unsecured debt rating at the reporting date or if the Company's credit or financial strength rating, as applicable, sustained a downgrade to a level that triggered full overnight collateralization or termination of the derivative position at the reporting date. OTC-bilateral derivatives that are not subject to collateral agreements are excluded from this table.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

	June 30, 2017			December 31, 2016		
	Derivatives Subject to Credit- Contingent Provisions (In millions)	Derivatives Not Subject to Credit- Contingent Provisions	Total	Derivatives Subject to Credit- Contingent Provisions	Derivatives Not Subject to Credit- Contingent Provisions	Total
Estimated Fair Value of Derivatives in a Net Liability Position (1)	\$2,483	\$ 25	\$2,508	\$2,607	\$ 25	\$2,632
Estimated Fair Value of Collateral Provided:						
Fixed maturity securities	\$2,572	\$ 22	\$2,594	\$2,742	\$ 31	\$2,773
Cash	\$10	\$ —	\$10	\$91	\$ —	\$91
Estimated Fair Value of Incremental Collateral Provided Upon:						
One-notch downgrade in the Company's credit or financial strength rating, as applicable	\$5	\$ —	\$5	\$6	\$ —	\$6
Downgrade in the Company's credit or financial strength rating, as applicable, to a level that triggers full overnight collateralization or termination of the derivative position	\$5	\$ —	\$5	\$9	\$ —	\$9

(1) After taking into consideration the existence of netting agreements.

Embedded Derivatives

The Company issues certain products or purchases certain investments that contain embedded derivatives that are required to be separated from their host contracts and accounted for as freestanding derivatives. These host contracts principally include: variable annuities with guaranteed minimum benefits, including GMWBs, GMABs and certain GMIBs; ceded reinsurance of guaranteed minimum benefits related to certain GMIBs; assumed reinsurance of guaranteed minimum benefits related to GMWBs and GMABs; funding agreements with equity or bond indexed crediting rates; funds withheld on assumed and ceded reinsurance; fixed annuities with equity-indexed returns; and certain debt and equity securities.

The following table presents the estimated fair value and balance sheet location of the Company's embedded derivatives that have been separated from their host contracts at:

	Balance Sheet Location	June 30, December 31,	
		2017	2016
		(In millions)	
Embedded derivatives within asset host contracts:			
Ceded guaranteed minimum benefits	Premiums, reinsurance and other receivables	\$388	\$ 380
Options embedded in debt or equity securities	Investments	(219)	(137)
Embedded derivatives within asset host contracts		\$169	\$ 243
Embedded derivatives within liability host contracts:			
Direct guaranteed minimum benefits	Policyholder account balances	\$2,196	\$ 2,720
Assumed guaranteed minimum benefits	Policyholder account balances	1,280	1,205
Funds withheld on ceded reinsurance	Other liabilities	6	(30)
Fixed annuities with equity indexed returns	Policyholder account balances	407	210
Embedded derivatives within liability host contracts		\$3,889	\$ 4,105

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

7. Derivatives (continued)

The following table presents changes in estimated fair value related to embedded derivatives:

	Three Months		Six Months	
	Ended		Ended	
	June 30,		June 30,	
	2017	2016	2017	2016
	(In millions)			
Net derivative gains (losses) (1)	\$69	\$(4,624)	\$647	\$(5,793)
Policyholder benefits and claims	\$14	\$60	\$(1)	\$105

The valuation of guaranteed minimum benefits includes a nonperformance risk adjustment. The amounts included in net derivative gains (losses) in connection with this adjustment were (\$138) million and (\$181) million for the three months and six months ended June 30, 2017, respectively, and \$1.1 billion and \$1.5 billion for the three months and six months ended June 30, 2016, respectively.

8. Fair Value

Considerable judgment is often required in interpreting market data to develop estimates of fair value, and the use of different assumptions or valuation methodologies may have a material effect on the estimated fair value amounts.

Recurring Fair Value Measurements

The assets and liabilities measured at estimated fair value on a recurring basis and their corresponding placement in the fair value hierarchy, including those items for which the Company has elected the FVO, are presented below at:

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

	June 30, 2017			Total Estimated Fair Value
	Fair Value Hierarchy			
	Level 1	Level 2	Level 3	
	(In millions)			
Assets				
Fixed maturity securities:				
U.S. corporate	\$—	\$95,628	\$6,971	\$102,599
U.S. government and agency	31,342	28,537	—	59,879
Foreign government	—	60,900	208	61,108
Foreign corporate	—	53,457	7,017	60,474
RMBS	348	33,354	4,830	38,532
State and political subdivision	—	16,254	—	16,254
ABS	—	13,096	1,039	14,135
CMBS	—	10,555	548	11,103
Total fixed maturity securities	31,690	311,781	20,613	364,084
Equity securities	1,640	1,174	601	3,415
FVO securities (1)	12,118	2,332	312	14,762
Short-term investments (2)	3,213	2,471	913	6,597
Mortgage loans:				
Residential mortgage loans — FVO	—	—	615	615
Commercial mortgage loans held by CSEs — FVO	—	123	—	123
Total mortgage loans	—	123	615	738
Other investments	80	101	—	181
Derivative assets: (3)				
Interest rate	24	7,083	26	7,133
Foreign currency exchange rate	—	2,881	73	2,954
Credit	—	220	47	267
Equity market	12	1,502	310	1,824
Total derivative assets	36	11,686	456	12,178
Embedded derivatives within asset host contracts (4)	—	—	388	388
Separate account assets (5)	88,537	230,947	971	320,455
Total assets	\$137,314	\$560,615	\$24,869	\$722,798
Liabilities				
Derivative liabilities: (3)				
Interest rate	\$2	\$1,570	\$599	\$2,171
Foreign currency exchange rate	4	2,973	52	3,029
Credit	—	46	—	46
Equity market	3	2,095	873	2,971
Total derivative liabilities	9	6,684	1,524	8,217
Embedded derivatives within liability host contracts (4)	—	—	3,889	3,889
Separate account liabilities (5)	—	11	6	17
Total liabilities	\$9	\$6,695	\$5,419	\$12,123

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

	December 31, 2016			Total Estimated Fair Value
	Level 1	Level 2	Level 3	
	Fair Value Hierarchy			
	(In millions)			
Assets				
Fixed maturity securities:				
U.S. corporate	\$—	\$93,639	\$7,214	\$100,853
U.S. government and agency	31,153	26,370	—	57,523
Foreign government	—	56,848	290	57,138
Foreign corporate	—	50,344	6,713	57,057
RMBS	—	31,896	5,097	36,993
State and political subdivision	—	16,149	27	16,176
ABS	—	12,624	1,253	13,877
CMBS	—	10,757	515	11,272
Total fixed maturity securities	31,153	298,627	21,109	350,889
Equity securities	1,373	1,217	604	3,194
FVO securities (1)	11,123	2,513	287	13,923
Short-term investments (2)	4,808	2,436	47	7,291
Mortgage loans:				
Residential mortgage loans — FVO	—	—	566	566
Commercial mortgage loans held by CSEs — FVO	—	136	—	136
Total mortgage loans	—	136	566	702
Other investments	86	71	—	157
Derivative assets: (3)				
Interest rate	12	9,699	2	9,713
Foreign currency exchange rate	—	4,149	80	4,229
Credit	—	165	38	203
Equity market	68	1,249	299	1,616
Total derivative assets	80	15,262	419	15,761
Embedded derivatives within asset host contracts (4)	—	—	380	380
Separate account assets (5)	83,538	223,923	1,159	308,620
Total assets	\$132,161	\$544,185	\$24,571	\$700,917
Liabilities				
Derivative liabilities: (3)				
Interest rate	\$12	\$3,402	\$1,111	\$4,525
Foreign currency exchange rate	—	3,799	54	3,853
Credit	—	49	—	49
Equity market	3	1,604	770	2,377
Total derivative liabilities	15	8,854	1,935	10,804
Embedded derivatives within liability host contracts (4)	—	—	4,105	4,105
Separate account liabilities (5)	—	16	7	23
Total liabilities	\$15	\$8,870	\$6,047	\$14,932

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

FVO securities at both June 30, 2017 and December 31, 2016 were comprised of over 90% FVO

- (1) contractholder-directed unit-linked investments, with the remainder comprised of FVO general account securities and FVO securities held by CSEs.
- (2) Short-term investments as presented in the tables above differ from the amounts presented on the consolidated balance sheets because certain short-term investments are not measured at estimated fair value on a recurring basis. Derivative assets are presented within other invested assets on the consolidated balance sheets and derivative liabilities are presented within other liabilities on the consolidated balance sheets. The amounts are presented gross
- (3) in the tables above to reflect the presentation on the consolidated balance sheets, but are presented net for purposes of the rollforward in the Fair Value Measurements Using Significant Unobservable Inputs (Level 3) tables. Embedded derivatives within asset host contracts are presented within premiums, reinsurance and other receivables and other invested assets on the consolidated balance sheets. Embedded derivatives within liability host contracts
- (4) are presented within policyholder account balances, future policy benefits and other liabilities on the consolidated balance sheets. At June 30, 2017 and December 31, 2016, debt and equity securities also included embedded derivatives of (\$219) million and (\$137) million, respectively. Investment performance related to separate account assets is fully offset by corresponding amounts credited to contractholders whose liability is reflected within separate account liabilities. Separate account liabilities are set
- (5) equal to the estimated fair value of separate account assets. Separate account liabilities presented in the tables above represent derivative liabilities.

The following describes the valuation methodologies used to measure assets and liabilities at fair value. The description includes the valuation techniques and key inputs for each category of assets or liabilities that are classified within Level 2 and Level 3 of the fair value hierarchy.

Investments

Valuation Controls and Procedures

On behalf of the Company's Chief Investment Officer and Chief Financial Officer, a pricing and valuation committee that is independent of the trading and investing functions and comprised of senior management, provides oversight of control systems and valuation policies for securities, mortgage loans and derivatives. On a quarterly basis, this committee reviews and approves new transaction types and markets, ensures that observable market prices and market-based parameters are used for valuation, wherever possible, and determines that judgmental valuation adjustments, when applied, are based upon established policies and are applied consistently over time. This committee also provides oversight of the selection of independent third-party pricing providers and the controls and procedures to evaluate third-party pricing. Periodically, the Chief Accounting Officer reports to the Audit Committee of MetLife, Inc.'s Board of Directors regarding compliance with fair value accounting standards.

The Company reviews its valuation methodologies on an ongoing basis and revises those methodologies when necessary based on changing market conditions. Assurance is gained on the overall reasonableness and consistent application of input assumptions, valuation methodologies and compliance with fair value accounting standards through controls designed to ensure valuations represent an exit price. Several controls are utilized, including certain monthly controls, which include, but are not limited to, analysis of portfolio returns to corresponding benchmark returns, comparing a sample of executed prices of securities sold to the fair value estimates, comparing fair value estimates to management's knowledge of the current market, reviewing the bid/ask spreads to assess activity, comparing prices from multiple independent pricing services and ongoing due diligence to confirm that independent pricing services use market-based parameters. The process includes a determination of the observability of inputs used in estimated fair values received from independent pricing services or brokers by assessing whether these inputs can be corroborated by observable market data. The Company ensures that prices received from independent brokers, also referred to herein as "consensus pricing," represent a reasonable estimate of fair value by considering such pricing relative to the Company's knowledge of the current market dynamics and current pricing for similar financial instruments. While independent non-binding broker quotations are utilized, they are not used for a significant portion

of the portfolio. For example, fixed maturity securities priced using independent non-binding broker quotations represent less than 1% of the total estimated fair value of fixed maturity securities and 4% of the total estimated fair value of Level 3 fixed maturity securities at June 30, 2017.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

The Company also applies a formal process to challenge any prices received from independent pricing services that are not considered representative of estimated fair value. If prices received from independent pricing services are not considered reflective of market activity or representative of estimated fair value, independent non-binding broker quotations are obtained, or an internally developed valuation is prepared. Internally developed valuations of current estimated fair value, which reflect internal estimates of liquidity and nonperformance risks, compared with pricing received from the independent pricing services, did not produce material differences in the estimated fair values for the majority of the portfolio; accordingly, overrides were not material. This is, in part, because internal estimates of liquidity and nonperformance risks are generally based on available market evidence and estimates used by other market participants. In the absence of such market-based evidence, management's best estimate is used.

Securities, Short-term Investments and Other Investments

When available, the estimated fair value of these financial instruments is based on quoted prices in active markets that are readily and regularly obtainable. Generally, these are the most liquid of the Company's securities holdings and valuation of these securities does not involve management's judgment.

When quoted prices in active markets are not available, the determination of estimated fair value is based on market standard valuation methodologies, giving priority to observable inputs. The significant inputs to the market standard valuation methodologies for certain types of securities with reasonable levels of price transparency are inputs that are observable in the market or can be derived principally from, or corroborated by, observable market data. When observable inputs are not available, the market standard valuation methodologies rely on inputs that are significant to the estimated fair value that are not observable in the market or cannot be derived principally from, or corroborated by, observable market data. These unobservable inputs can be based in large part on management's judgment or estimation and cannot be supported by reference to market activity. Even though these inputs are unobservable, management believes they are consistent with what other market participants would use when pricing such securities and are considered appropriate given the circumstances.

The estimated fair value of investments in certain separate accounts included in FVO contractholder-directed unit-linked investments, FVO securities held by CSEs and other investments is determined on a basis consistent with the methodologies described herein for securities.

The valuation of most instruments listed below is determined using independent pricing sources, matrix pricing, discounted cash flow methodologies or other similar techniques that use either observable market inputs or unobservable inputs.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Instrument	Level 2 Observable Inputs	Level 3 Unobservable Inputs
Fixed Maturity Securities		
U.S. corporate and Foreign corporate securities	<p>Valuation Approaches: Principally the market and income approaches.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •quoted prices in markets that are not active •benchmark yields; spreads off benchmark yields; new issuances; issuer rating •trades of identical or comparable securities; duration •Privately-placed securities are valued using the additional key inputs: <ul style="list-style-type: none"> •market yield curve; call provisions •observable prices and spreads for similar public or private securities that incorporate the credit quality and industry sector of the issuer •delta spread adjustments to reflect specific credit-related issues 	<p>Valuation Approaches: Principally the market approach.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •illiquidity premium •delta spread adjustments to reflect specific credit-related issues •credit spreads •quoted prices in markets that are not active for identical or similar securities that are less liquid and based on lower levels of trading activity than securities classified in Level 2 •independent non-binding broker quotations
U.S. government and agency, Foreign government and State and political subdivision securities	<p>Valuation Approaches: Principally the market approach.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •quoted prices in markets that are not active •benchmark U.S. Treasury yield or other yields •the spread off the U.S. Treasury yield curve for the identical security •issuer ratings and issuer spreads; broker-dealer quotes •comparable securities that are actively traded 	<p>Valuation Approaches: Principally the market approach.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •independent non-binding broker quotations •quoted prices in markets that are not active for identical or similar securities that are less liquid and based on lower levels of trading activity than securities classified in Level 2 •credit spreads
Structured Securities	<p>Valuation Approaches: Principally the market and income approaches.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •quoted prices in markets that are not active •spreads for actively traded securities; spreads off benchmark yields •expected prepayment speeds and volumes •current and forecasted loss severity; ratings; geographic region •weighted average coupon and weighted average maturity 	<p>Valuation Approaches: Principally the market and income approaches.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> •credit spreads •quoted prices in markets that are not active for identical or similar securities that are less liquid and based on lower levels of trading activity than securities classified in Level 2 •independent non-binding broker quotations

- average delinquency rates; debt-service coverage ratios
- issuance-specific information, including, but not limited to:
 - collateral type; structure of the security; vintage of the loans
 - payment terms of the underlying assets
 - payment priority within the tranche; deal performance

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Instrument	Level 2 Observable Inputs	Level 3 Unobservable Inputs
Equity Securities	<p>Valuation Approaches: Principally the market approach.</p> <p>Key Input:</p> <ul style="list-style-type: none"> • quoted prices in markets that are not considered active 	<p>Valuation Approaches: Principally the market and income approaches.</p> <p>Key Inputs:</p> <ul style="list-style-type: none"> • credit ratings; issuance structures • quoted prices in markets that are not active for identical or similar securities that are less liquid and based on lower levels of trading activity than securities classified in Level 2 • independent non-binding broker quotations
FVO securities, Short-term investments, and Other investments	<p>Contractholder-directed unit-linked investments include mutual fund interests without readily determinable fair values given prices are not published publicly.</p> <ul style="list-style-type: none"> • Valuation of these mutual funds is based upon quoted prices or reported net asset value (“NAV”) provided by the fund managers, which were based on observable inputs. • All other investments are of a similar nature and class to the fixed maturity and equity securities described above; accordingly, the 	<p>FVO securities and short-term investments are of a similar nature and class to the fixed maturity and equity securities described above; accordingly, the valuation approaches and unobservable inputs used in their valuation are also similar to those described above.</p>

valuation approaches and observable inputs used in their valuation are also similar to those described above.

Mortgage Loans — FVO

Residential mortgage loans — FVO

- N/A Valuation Approaches: Principally the market approach.
Valuation Techniques and Key Inputs: These investments are based primarily on matrix pricing or other similar techniques that utilize inputs from mortgage servicers that are unobservable or cannot be derived principally from, or corroborated by, observable market data.

Commercial mortgage loans held by CSEs — FVO

- Valuation Approaches: Principally the market approach.
- N/A
- Key Input: quoted securitization market price determined
- principally by independent pricing services using observable inputs

Separate Account Assets and Separate Account Liabilities (1)

Mutual funds and hedge funds without readily determinable fair values as prices are not published publicly

- Key Input: quoted prices or reported NAV
- N/A
 - provided by the fund managers

Other limited partnership interests

- N/A Valued giving consideration to the underlying holdings of the partnerships and by applying a premium or discount, if appropriate.
Key Inputs:
 - liquidity; bid/ask spreads; performance record of the fund manager
 - other relevant variables that may impact the exit value of the particular partnership interest

Estimated fair value equals carrying value, based on the value of the underlying assets, including: mutual fund interests, fixed maturity securities, equity securities, derivatives, hedge funds, other limited partnership interests, (1) short-term investments and cash and cash equivalents. Fixed maturity securities, equity securities, derivatives, short-term investments and cash and cash equivalents are similar in nature to the instruments described under “— Securities, Short-term Investments and Other Investments” and “— Derivatives — Freestanding Derivatives.”

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Derivatives

The estimated fair value of derivatives is determined through the use of quoted market prices for exchange-traded derivatives, or through the use of pricing models for OTC-bilateral and OTC-cleared derivatives. The determination of estimated fair value, when quoted market values are not available, is based on market standard valuation methodologies and inputs that management believes are consistent with what other market participants would use when pricing such instruments. Derivative valuations can be affected by changes in interest rates, foreign currency exchange rates, financial indices, credit spreads, default risk, nonperformance risk, volatility, liquidity and changes in estimates and assumptions used in the pricing models. The valuation controls and procedures for derivatives are described in “— Investments.”

The significant inputs to the pricing models for most OTC-bilateral and OTC-cleared derivatives are inputs that are observable in the market or can be derived principally from, or corroborated by, observable market data. Certain OTC-bilateral and OTC-cleared derivatives may rely on inputs that are significant to the estimated fair value that are not observable in the market or cannot be derived principally from, or corroborated by, observable market data. These unobservable inputs may involve significant management judgment or estimation. Even though unobservable, these inputs are based on assumptions deemed appropriate given the circumstances and management believes they are consistent with what other market participants would use when pricing such instruments.

Most inputs for OTC-bilateral and OTC-cleared derivatives are mid-market inputs but, in certain cases, liquidity adjustments are made when they are deemed more representative of exit value. Market liquidity, as well as the use of different methodologies, assumptions and inputs, may have a material effect on the estimated fair values of the Company’s derivatives and could materially affect net income.

The credit risk of both the counterparty and the Company are considered in determining the estimated fair value for all OTC-bilateral and OTC-cleared derivatives, and any potential credit adjustment is based on the net exposure by counterparty after taking into account the effects of netting agreements and collateral arrangements. The Company values its OTC-bilateral and OTC-cleared derivatives using standard swap curves which may include a spread to the risk-free rate, depending upon specific collateral arrangements. This credit spread is appropriate for those parties that execute trades at pricing levels consistent with similar collateral arrangements. As the Company and its significant derivative counterparties generally execute trades at such pricing levels and hold sufficient collateral, additional credit risk adjustments are not currently required in the valuation process. The Company’s ability to consistently execute at such pricing levels is in part due to the netting agreements and collateral arrangements that are in place with all of its significant derivative counterparties. An evaluation of the requirement to make additional credit risk adjustments is performed by the Company each reporting period.

Freestanding Derivatives

Level 2 Valuation Approaches and Key Inputs:

This level includes all types of derivatives utilized by the Company with the exception of exchange-traded derivatives included within Level 1 and those derivatives with unobservable inputs as described in Level 3.

Level 3 Valuation Approaches and Key Inputs:

These valuation methodologies generally use the same inputs as described in the corresponding sections for Level 2 measurements of derivatives. However, these derivatives result in Level 3 classification because one or more of the significant inputs are not observable in the market or cannot be derived principally from, or corroborated by, observable market data.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Freestanding derivatives are principally valued using the income approach. Valuations of non-option-based derivatives utilize present value techniques, whereas valuations of option-based derivatives utilize option pricing models. Key inputs are as follows:

Instrument	Interest Rate	Foreign Currency Exchange Rate	Credit	Equity Market
Inputs common to Level 2 and Level 3 by instrument type	<ul style="list-style-type: none"> •swap yield curves •basis curves •interest rate •volatility (1) 	<ul style="list-style-type: none"> •swap yield curves •basis curves •currency spot rates •cross currency basis curves •currency volatility (1) 	<ul style="list-style-type: none"> •swap yield curves •credit curves •recovery rates 	<ul style="list-style-type: none"> •swap yield curves •spot equity index levels •dividend yield curves •equity volatility (1)
Level 3	<ul style="list-style-type: none"> •swap yield curves (2) •basis curves (2) •interest rate •volatility (1), (2) •repurchase rates 	<ul style="list-style-type: none"> •swap yield curves (2) •basis curves (2) •cross currency basis curves (2) •currency correlation •currency volatility (1) 	<ul style="list-style-type: none"> •swap yield curves (2) •credit curves (2) •credit spreads •repurchase rates •independent non-binding broker quotations 	<ul style="list-style-type: none"> •dividend yield curves (2) •equity volatility (1), (2) •correlation between model inputs (1)

(1)Option-based only.

(2)Extrapolation beyond the observable limits of the curve(s).

Embedded Derivatives

Embedded derivatives principally include certain direct, assumed and ceded variable annuity guarantees, equity or bond indexed crediting rates within certain funding agreements and annuity contracts, and those related to funds withheld on ceded reinsurance agreements. Embedded derivatives are recorded at estimated fair value with changes in estimated fair value reported in net income.

The Company issues certain variable annuity products with guaranteed minimum benefits. GMWBs, GMABs and certain GMIBs contain embedded derivatives, which are measured at estimated fair value separately from the host variable annuity contract, with changes in estimated fair value reported in net derivative gains (losses). These embedded derivatives are classified within policyholder account balances and future policy benefits on the consolidated balance sheets.

The Company's actuarial department calculates the fair value of these embedded derivatives, which are estimated as the present value of projected future benefits minus the present value of projected future fees using actuarial and capital market assumptions including expectations concerning policyholder behavior. The calculation is based on in-force business, and is performed using standard actuarial valuation software which projects future cash flows from the embedded derivative over multiple risk neutral stochastic scenarios using observable risk-free rates.

Capital market assumptions, such as risk-free rates and implied volatilities, are based on market prices for publicly traded instruments to the extent that prices for such instruments are observable. Implied volatilities beyond the observable period are extrapolated based on observable implied volatilities and historical volatilities. Actuarial assumptions, including mortality, lapse, withdrawal and utilization, are unobservable and are reviewed at least annually based on actuarial studies of historical experience.

The valuation of these guarantee liabilities includes nonperformance risk adjustments and adjustments for a risk margin related to non-capital market inputs. The nonperformance adjustment is determined by taking into consideration publicly available information relating to spreads in the secondary market for MetLife, Inc.'s debt, including related credit default swaps. These observable spreads are then adjusted, as necessary, to reflect the priority of these liabilities and the claims paying ability of the issuing insurance subsidiaries as compared to MetLife, Inc.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Risk margins are established to capture the non-capital market risks of the instrument which represent the additional compensation a market participant would require to assume the risks related to the uncertainties of such actuarial assumptions as annuitization, premium persistency, partial withdrawal and surrenders. The establishment of risk margins requires the use of significant management judgment, including assumptions of the amount and cost of capital needed to cover the guarantees. These guarantees may be more costly than expected in volatile or declining equity markets. Market conditions including, but not limited to, changes in interest rates, equity indices, market volatility and foreign currency exchange rates; changes in nonperformance risk; and variations in actuarial assumptions regarding policyholder behavior, mortality and risk margins related to non-capital market inputs, may result in significant fluctuations in the estimated fair value of the guarantees that could materially affect net income.

The Company ceded the risk associated with certain of the GMIBs previously described. These reinsurance agreements contain embedded derivatives which are included within premiums, reinsurance and other receivables on the consolidated balance sheets with changes in estimated fair value reported in net derivative gains (losses) or policyholder benefits and claims depending on the statement of operations classification of the direct risk. The value of the embedded derivatives on the ceded risk is determined using a methodology consistent with that described previously for the guarantees directly written by the Company with the exception of the input for nonperformance risk that reflects the credit of the reinsurer.

The estimated fair value of the embedded derivatives within funds withheld related to certain ceded reinsurance is determined based on the change in estimated fair value of the underlying assets held by the Company in a reference portfolio backing the funds withheld liability. The estimated fair value of the underlying assets is determined as described in “— Investments — Securities, Short-term Investments and Other Investments.” The estimated fair value of these embedded derivatives is included, along with their funds withheld hosts, in other liabilities on the consolidated balance sheets with changes in estimated fair value recorded in net derivative gains (losses). Changes in the credit spreads on the underlying assets, interest rates and market volatility may result in significant fluctuations in the estimated fair value of these embedded derivatives that could materially affect net income.

The estimated fair value of the embedded equity and bond indexed derivatives contained in certain funding agreements is determined using market standard swap valuation models and observable market inputs, including a nonperformance risk adjustment. The estimated fair value of these embedded derivatives are included, along with their funding agreements host, within policyholder account balances with changes in estimated fair value recorded in net derivative gains (losses). Changes in equity and bond indices, interest rates and the Company’s credit standing may result in significant fluctuations in the estimated fair value of these embedded derivatives that could materially affect net income.

The Company issues certain annuity contracts which allow the policyholder to participate in returns from equity indices. These equity indexed features are embedded derivatives which are measured at estimated fair value separately from the host fixed annuity contract, with changes in estimated fair value reported in net derivative gains (losses). These embedded derivatives are classified within policyholder account balances on the consolidated balance sheets. The estimated fair value of the embedded equity indexed derivatives, based on the present value of future equity returns to the policyholder using actuarial and present value assumptions including expectations concerning policyholder behavior, is calculated by the Company’s actuarial department. The calculation is based on in-force business and uses standard capital market techniques, such as Black-Scholes, to calculate the value of the portion of the embedded derivative for which the terms are set. The portion of the embedded derivative covering the period beyond where terms are set is calculated as the present value of amounts expected to be spent to provide equity indexed returns in those periods. The valuation of these embedded derivatives also includes the establishment of a risk margin, as well as changes in nonperformance risk.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Embedded Derivatives Within Asset and Liability Host Contracts

Level 3 Valuation Approaches and Key Inputs:

Direct and assumed guaranteed minimum benefits

These embedded derivatives are principally valued using the income approach. Valuations are based on option pricing techniques, which utilize significant inputs that may include swap yield curves, currency exchange rates and implied volatilities. These embedded derivatives result in Level 3 classification because one or more of the significant inputs are not observable in the market or cannot be derived principally from, or corroborated by, observable market data. Significant unobservable inputs generally include: the extrapolation beyond observable limits of the swap yield curves and implied volatilities, actuarial assumptions for policyholder behavior and mortality and the potential variability in policyholder behavior and mortality, nonperformance risk and cost of capital for purposes of calculating the risk margin.

Reinsurance ceded on certain guaranteed minimum benefits

These embedded derivatives are principally valued using the income approach. The valuation techniques and significant market standard unobservable inputs used in their valuation are similar to those described above in “— Direct and assumed guaranteed minimum benefits” and also include counterparty credit spreads.

Transfers between Levels

Overall, transfers between levels occur when there are changes in the observability of inputs and market activity.

Transfers into or out of any level are assumed to occur at the beginning of the period.

Transfers between Levels 1 and 2:

Transfers between Levels 1 and 2 for assets and liabilities measured at estimated fair value and still held at June 30, 2017 and December 31, 2016 were not significant.

Transfers into or out of Level 3:

Assets and liabilities are transferred into Level 3 when a significant input cannot be corroborated with market observable data. This occurs when market activity decreases significantly and underlying inputs cannot be observed, current prices are not available, and/or when there are significant variances in quoted prices, thereby affecting transparency. Assets and liabilities are transferred out of Level 3 when circumstances change such that a significant input can be corroborated with market observable data. This may be due to a significant increase in market activity, a specific event, or one or more significant input(s) becoming observable.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Assets and Liabilities Measured at Fair Value Using Significant Unobservable Inputs (Level 3)

The following table presents certain quantitative information about the significant unobservable inputs used in the fair value measurement, and the sensitivity of the estimated fair value to changes in those inputs, for the more significant asset and liability classes measured at fair value on a recurring basis using significant unobservable inputs (Level 3) at:

			June 30, 2017		December 31, 2016				Impact of
	Valuation Techniques	Significant Unobservable Inputs	Range		Weighted Average (1)	Range		Weighted Average (1)	Increase in Input on Estimated Fair Value (2)
Fixed maturity securities (3)									
U.S. corporate and foreign corporate	• Matrix pricing	• Offered quotes (4)	22	-142	107	18	-138	105	Increase
	• Market pricing	• Quoted prices (4)	13	-559	117	6	-700	114	Increase
	• Consensus pricing	• Offered quotes (4)	89	-112	102	37	-120	99	Increase
RMBS	• Market pricing	• Quoted prices (4)	8	-173	93	19	-137	91	Increase (5)
ABS	• Market pricing	• Quoted prices (4)	5	-119	100	5	-106	99	Increase (5)
	• Consensus pricing	• Offered quotes (4)	99	-103	100	96	-102	100	Increase (5)
Derivatives									
Interest rate	Present value techniques	• Swap yield (6)	232	-314		200	-300		Increase (7)
		• Repurchase rates (8)	—	-13		(44)	18		Decrease (7)
Foreign currency exchange rate	Present value techniques	• Swap yield (6)	(23)	-328		50	-328		Increase (7)
Credit	Present value techniques	• Credit spreads (9)	96	-100		97	-98		Decrease (7)
		• Consensus pricing	• Offered quotes (10)						
Equity market	Present value techniques or option pricing models	• Volatility (11)	10%	-34%		12%	-32%		Increase (7)
		• Correlation (12)	70%	-70%		40%	-40%		
Embedded derivatives									
	•	• Mortality rates:							

Direct, assumed and ceded guaranteed minimum benefits	Option pricing techniques					
		Ages 0 - 40	0% -0.21%	0% -0.21%		Decrease (13)
		Ages 41 - 60	0.01%-0.78%	0.01%-0.78%		Decrease (13)
		Ages 61 - 115	0.04%-100%	0.04%-100%		Decrease (13)
		•Lapse rates:				
		Durations 1 - 10	0.25%-100%	0.25%-100%		Decrease (14)
		Durations 11 - 20	2% -100%	2% -100%		Decrease (14)
		Durations 21 - 116	1.25%-100%	1.25%-100%		Decrease (14)
		•Utilization rates	0% -25%	0% -25%		Increase (15)
		•Withdrawal rates	0% -20%	0% -20%		(16)
		Long-term equity volatilities	8.73%-33%	9.95%-33%		Increase (17)
		•Nonperformance risk spread	0.03%-1.42%	0.04%-1.70%		Decrease (18)

(1) The weighted average for fixed maturity securities is determined based on the estimated fair value of the securities.

The impact of a decrease in input would have the opposite impact on estimated fair value. For embedded

(2) derivatives, changes to direct and assumed guaranteed minimum benefits are based on liability positions; changes to ceded guaranteed minimum benefits are based on asset positions.

(3) Significant increases (decreases) in expected default rates in isolation would result in substantially lower (higher) valuations.

(4) Range and weighted average are presented in accordance with the market convention for fixed maturity securities of dollars per hundred dollars of par.

Changes in the assumptions used for the probability of default are accompanied by a directionally similar change in

(5) the assumption used for the loss severity and a directionally opposite change in the assumptions used for prepayment rates.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Ranges represent the rates across different yield curves and are presented in basis points. The swap yield curves are utilized among different types of derivatives to project cash flows, as well as to discount future cash flows to present value. Since this valuation methodology uses a range of inputs across a yield curve to value the derivative, presenting a range is more representative of the unobservable input used in the valuation.

(6) Changes in estimated fair value are based on long U.S. dollar net asset positions and will be inversely impacted for short U.S. dollar net asset positions.

(7) Ranges represent different repurchase rates utilized as components within the valuation methodology and are presented in basis points.

(8) Represents the risk quoted in basis points of a credit default event on the underlying instrument. Credit derivatives with significant unobservable inputs are primarily comprised of written credit default swaps.

(9) At both June 30, 2017 and December 31, 2016, independent non-binding broker quotations were used in the determination of approximately 1% of the total net derivative estimated fair value.

(10) Ranges represent the underlying equity volatility quoted in percentage points. Since this valuation methodology uses a range of inputs across multiple volatility surfaces to value the derivative, presenting a range is more representative of the unobservable input used in the valuation.

(11) Ranges represent the different correlation factors utilized as components within the valuation methodology. Presenting a range of correlation factors is more representative of the unobservable input used in the valuation.

(12) Increases (decreases) in correlation in isolation will increase (decrease) the significance of the change in valuations.

Mortality rates vary by age and by demographic characteristics such as gender. Mortality rate assumptions are based on company experience. A mortality improvement assumption is also applied. For any given contract, mortality rates vary throughout the period over which cash flows are projected for purposes of valuing the embedded derivative.

(13) Base lapse rates are adjusted at the contract level based on a comparison of the actuarially calculated guaranteed values and the current policyholder account value, as well as other factors, such as the applicability of any surrender charges. A dynamic lapse function reduces the base lapse rate when the guaranteed amount is greater than the account value as in the money contracts are less likely to lapse. Lapse rates are also generally assumed to be lower in periods when a surrender charge applies. For any given contract, lapse rates vary throughout the period over which cash flows are projected for purposes of valuing the embedded derivative.

(14) The utilization rate assumption estimates the percentage of contractholders with a GMIB or lifetime withdrawal benefit who will elect to utilize the benefit upon becoming eligible. The rates may vary by the type of guarantee, the amount by which the guaranteed amount is greater than the account value, the contract's withdrawal history and by the age of the policyholder. For any given contract, utilization rates vary throughout the period over which cash flows are projected for purposes of valuing the embedded derivative.

(15) The withdrawal rate represents the percentage of account balance that any given policyholder will elect to withdraw from the contract each year. The withdrawal rate assumption varies by age and duration of the contract, and also by other factors such as benefit type. For any given contract, withdrawal rates vary throughout the period over which cash flows are projected for purposes of valuing the embedded derivative. For GMWBs, any increase (decrease) in withdrawal rates results in an increase (decrease) in the estimated fair value of the guarantees. For GMABs and GMIBs, any increase (decrease) in withdrawal rates results in a decrease (increase) in the estimated fair value.

(16) Long-term equity volatilities represent equity volatility beyond the period for which observable equity volatilities are available. For any given contract, long-term equity volatility rates vary throughout the period over which cash flows are projected for purposes of valuing the embedded derivative.

(17)

(18)

Nonperformance risk spread varies by duration and by currency. For any given contract, multiple nonperformance risk spreads will apply, depending on the duration of the cash flow being discounted for purposes of valuing the embedded derivative.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

The following is a summary of the valuation techniques and significant unobservable inputs used in the fair value measurement of assets and liabilities classified within Level 3 that are not included in the preceding table. Generally, all other classes of securities classified within Level 3, including those within separate account assets, and embedded derivatives within funds withheld related to certain ceded reinsurance, use the same valuation techniques and significant unobservable inputs as previously described for Level 3 securities. This includes matrix pricing and discounted cash flow methodologies, inputs such as quoted prices for identical or similar securities that are less liquid and based on lower levels of trading activity than securities classified in Level 2, as well as independent non-binding broker quotations. The residential mortgage loans — FVO are valued using independent non-binding broker quotations and internal models including matrix pricing and discounted cash flow methodologies using current interest rates. The sensitivity of the estimated fair value to changes in the significant unobservable inputs for these other assets and liabilities is similar in nature to that described in the preceding table. The valuation techniques and significant unobservable inputs used in the fair value measurement for the more significant assets measured at estimated fair value on a nonrecurring basis and determined using significant unobservable inputs (Level 3) are summarized in “— Nonrecurring Fair Value Measurements.”

The following tables summarize the change of all assets and (liabilities) measured at estimated fair value on a recurring basis using significant unobservable inputs (Level 3):

Fair Value Measurements Using Significant Unobservable Inputs
(Level 3)

Fixed Maturity Securities

	Corporate (1)	U.S. Government and Agency	Foreign Government	Structured Securities	State and Political Subdivision	Equity Securities	FVO Securities (2)
(In millions)							
Three Months Ended June 30, 2017							
Balance, beginning of period	\$13,371	\$ —	\$ 289	\$ 7,293	\$ 7	\$ 622	\$ 335
Total realized/unrealized gains (losses) included in net income (loss) (3) (4)	10	—	1	41	—	(4)	9
Total realized/unrealized gains (losses) included in AOCI	239	—	(1)	55	—	14	—
Purchases (5)	1,694	—	5	567	—	5	150
Sales (5)	(1,334)	—	(5)	(726)	—	(36)	(109)
Issuances (5)	—	—	—	—	—	—	—
Settlements (5)	—	—	—	—	—	—	—
Transfers into Level 3 (6)	257	—	—	65	—	—	3
Transfers out of Level 3 (6)	(249)	—	(81)	(878)	(7)	—	(76)
Balance, end of period	\$13,988	\$ —	\$ 208	\$ 6,417	\$ —	\$ 601	\$ 312
Three Months Ended June 30, 2016							
Balance, beginning of period	\$12,792	\$ 211	\$ 712	\$ 6,652	\$ 36	\$ 669	\$ 249
Total realized/unrealized gains (losses) included in net income (loss) (3) (4)	(5)	—	4	30	—	—	(3)
Total realized/unrealized gains (losses) included in AOCI	339	7	2	5	—	11	—
Purchases (5)	852	105	65	940	17	19	11
Sales (5)	(306)	—	(19)	(478)	—	(17)	(19)
Issuances (5)	—	—	—	—	—	—	—

Edgar Filing: METLIFE INC - Form 10-Q

Settlements (5)	—	—	—	—	—	—	—
Transfers into Level 3 (6)	490	—	103	12	—	2	6
Transfers out of Level 3 (6)	(452)	—	(491)	(461)	—	(2)	(13)
Balance, end of period	\$13,710	\$ 323	\$ 376	\$6,700	\$ 53	\$ 682	\$ 231
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2017: (7)	\$7	\$ —	\$ 1	\$39	\$ —	\$ (4)	\$ 9
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2016: (7)	\$(5)	\$ —	\$ 4	\$35	\$ —	\$ —	\$(3)

68

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

	Fair Value Measurements Using Significant Unobservable Inputs (Level 3)				
	Short-term Investments FVO	Residential Mortgage Loans — FVO	Net Derivatives (8)	Net Embedded Derivatives (9)	Separate Accounts (10)
	(In millions)				
Three Months Ended June 30, 2017					
Balance, beginning of period	\$780	\$ 639	\$ (1,287)	\$ (3,411)	\$ 1,199
Total realized/unrealized gains (losses) included in net income (loss) (3) (4)	1	6	110	116	2
Total realized/unrealized gains (losses) included in AOCI	(1)	—	96	13	—
Purchases (5)	190	42	4	—	134
Sales (5)	(1)	(47)	—	—	(86)
Issuances (5)	—	—	—	—	—
Settlements (5)	—	(25)	9	(219)	(16)
Transfers into Level 3 (6)	—	—	—	—	16
Transfers out of Level 3 (6)	(56)	—	—	—	(284)
Balance, end of period	\$913	\$ 615	\$ (1,068)	\$ (3,501)	\$ 965
Three Months Ended June 30, 2016					
Balance, beginning of period	\$170	\$ 392	\$ (338)	\$ (1,939)	\$ 1,466
Total realized/unrealized gains (losses) included in net income (loss) (3) (4)	—	1	165	(4,505)	33
Total realized/unrealized gains (losses) included in AOCI	5	—	41	(135)	—
Purchases (5)	115	71	4	—	209
Sales (5)	(6)	(4)	—	—	(49)
Issuances (5)	—	—	(1)	—	(2)
Settlements (5)	—	(11)	2	(225)	5
Transfers into Level 3 (6)	2	—	—	—	2
Transfers out of Level 3 (6)	(111)	—	(5)	—	(37)
Balance, end of period	\$175	\$ 449	\$ (132)	\$ (6,804)	\$ 1,627
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2017: (7)	\$1	\$ 6	\$ 94	\$ 95	\$ —
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2016: (7)	\$—	\$ 1	\$ 163	\$ (4,520)	\$ —

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

	Fair Value Measurements Using Significant Unobservable Inputs (Level 3)						
	Fixed Maturity Securities						
	U.S. Corporate (1) and Agency	U.S. Government and Agency	Foreign Government	Structured Securities	State and Political Subdivision	Equity Securities	FVO Securities (2)
	(In millions)						
Six Months Ended June 30, 2017							
Balance, beginning of period	\$ 13,927	\$ —	\$ 290	\$ 6,865	\$ 27	\$ 604	\$ 287
Total realized/unrealized gains (losses) included in net income (loss) (3), (4)	2	—	2	75	—	(14)	16
Total realized/unrealized gains (losses) included in AOCI	588	—	5	117	—	38	—
Purchases (5)	2,612	—	12	803	—	9	207
Sales (5)	(1,656)	—	(87)	(1,140)	—	(36)	(109)
Issuances (5)	—	—	—	—	—	—	—
Settlements (5)	—	—	—	—	—	—	—
Transfers into Level 3 (6)	138	—	4	78	—	—	8
Transfers out of Level 3 (6)	(1,623)	—	(18)	(381)	(27)	—	(97)
Balance, end of period	\$ 13,988	\$ —	\$ 208	\$ 6,417	\$ —	\$ 601	\$ 312
Six Months Ended June 30, 2016							
Balance, beginning of period	\$ 12,796	\$ —	\$ 856	\$ 7,116	\$ 46	\$ 432	\$ 270
Total realized/unrealized gains (losses) included in net income (loss) (3), (4)	(44)	—	8	60	—	(24)	5
Total realized/unrealized gains (losses) included in AOCI	929	18	(3)	(9)	—	41	—
Purchases (5)	1,316	105	79	1,546	17	23	26
Sales (5)	(602)	—	(23)	(903)	—	(62)	(26)
Issuances (5)	—	—	—	—	—	—	—
Settlements (5)	—	—	—	—	—	—	—
Transfers into Level 3 (6)	639	200	41	30	—	457	23
Transfers out of Level 3 (6)	(1,324)	—	(582)	(1,140)	(10)	(185)	(67)
Balance, end of period	\$ 13,710	\$ 323	\$ 376	\$ 6,700	\$ 53	\$ 682	\$ 231
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2017 (7)	\$ 3	\$ —	\$ 2	\$ 67	\$ —	\$ (10)	\$ 14
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2016 (7)	\$(44)	\$ —	\$ 7	\$ 63	\$ —	\$ (26)	\$ 5

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

	Fair Value Measurements Using Significant Unobservable Inputs (Level 3)				
	Short-term Investments — FVO	Residential Mortgage Loans	Net Derivatives (8)	Net Embedded Derivatives (9)	Separate Accounts (10)
	(In millions)				
Six Months Ended June 30, 2017					
Balance, beginning of period	\$47	\$ 566	\$ (1,516)	\$ (3,725)	\$ 1,152
Total realized/unrealized gains (losses) included in net income (loss) (3), (4)	1	3	126	704	(16)
Total realized/unrealized gains (losses) included in AOCI	(1)	—	135	(47)	—
Purchases (5)	913	174	4	—	171
Sales (5)	(17)	(79)	—	—	(58)
Issuances (5)	—	—	(7)	—	1
Settlements (5)	—	(49)	190	(433)	(50)
Transfers into Level 3 (6)	—	—	—	—	14
Transfers out of Level 3 (6)	(30)	—	—	—	(249)
Balance, end of period	\$913	\$ 615	\$ (1,068)	\$ (3,501)	\$ 965
Six Months Ended June 30, 2016					
Balance, beginning of period	\$291	\$ 314	\$ (411)	\$ (544)	\$ 1,704
Total realized/unrealized gains (losses) included in net income (loss) (3), (4)	—	11	228	(5,616)	62
Total realized/unrealized gains (losses) included in AOCI	8	—	51	(210)	—
Purchases (5)	126	149	12	—	226
Sales (5)	(247)	(8)	—	—	(234)
Issuances (5)	—	—	(1)	—	2
Settlements (5)	—	(17)	(9)	(434)	(4)
Transfers into Level 3 (6)	—	—	—	—	4
Transfers out of Level 3 (6)	(3)	—	(2)	—	(133)
Balance, end of period	\$175	\$ 449	\$ (132)	\$ (6,804)	\$ 1,627
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2017 (7)	\$1	\$ 3	\$ 102	\$ 693	\$ —
Changes in unrealized gains (losses) included in net income (loss) for the instruments still held at June 30, 2016 (7)	\$—	\$ 11	\$ 207	\$ (5,634)	\$ —

(1) Comprised of U.S. and foreign corporate securities.

(2) Comprised of FVO contractholder-directed unit-linked investments, FVO general account securities and FVO general account securities held by CSEs.

(3) Amortization of premium/accretion of discount is included within net investment income. Impairments charged to net income (loss) on securities are included in net investment gains (losses), while changes in estimated fair value of residential mortgage loans — FVO are included in net investment income. Lapses associated with net embedded derivatives are included in net derivative gains (losses). Substantially all realized/unrealized gains (losses) included in net income (loss) for net derivatives and net embedded derivatives are reported in net derivatives gains (losses).

- (4) Interest and dividend accruals, as well as cash interest coupons and dividends received, are excluded from the rollforward.
- (5) Items purchased/issued and then sold/settled in the same period are excluded from the rollforward. Fees attributed to embedded derivatives are included in settlements.
Gains and losses, in net income (loss) and OCI, are calculated assuming transfers into and/or out of Level 3
- (6) occurred at the beginning of the period. Items transferred into and then out of Level 3 in the same period are excluded from the rollforward.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Changes in unrealized gains (losses) included in net income (loss) relate to assets and liabilities still held at the end (7) of the respective periods. Substantially all changes in unrealized gains (losses) included in net income (loss) for net derivatives and net embedded derivatives are reported in net derivative gains (losses).

(8) Freestanding derivative assets and liabilities are presented net for purposes of the rollforward.

(9) Embedded derivative assets and liabilities are presented net for purposes of the rollforward.

Investment performance related to separate account assets is fully offset by corresponding amounts credited to contractholders within separate account liabilities. Therefore, such changes in estimated fair value are not (10) recorded in net income (loss). For the purpose of this disclosure, these changes are presented within net investment gains (losses). Separate account assets and liabilities are presented net for the purposes of the rollforward.

Fair Value Option

The following table presents information for assets accounted for under the FVO.

	Residential Mortgage Loans — FVO		CSEs — FVO (1)	
	June 30, 2017	December 31, 2016	June 30, 2017	December 31, 2016
	(In millions)			
Assets				
Unpaid principal balance	\$872	\$ 794	\$76	\$ 88
Difference between estimated fair value and unpaid principal balance	(257)	(228)	47	48
Carrying value at estimated fair value	\$615	\$ 566	\$123	\$ 136
Loans in nonaccrual status	\$230	\$ 214	\$—	\$ —
Loans more than 90 days past due	\$128	\$ 137	\$—	\$ —
Loans in nonaccrual status or more than 90 days past due, or both — difference between aggregate estimated fair value and unpaid principal balance	\$(158)	\$(150)	\$—	\$ —

These assets are comprised of commercial mortgage loans. Changes in estimated fair value on these assets and (1) gains or losses on sales of these assets are recognized in net investment gains (losses). Interest income on commercial mortgage loans held by CSEs — FVO is recognized in net investment income.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Nonrecurring Fair Value Measurements

The following table presents information for assets measured at estimated fair value on a nonrecurring basis during the periods and still held at the reporting dates (for example, when there is evidence of impairment). The estimated fair values for these assets were determined using significant unobservable inputs (Level 3).

	At June 30, 2017	2016	Three Months Ended June 30,		Six Months Ended June 30,	
			2017	2016	2017	2016
	Carrying Value After Measurement (In millions)		Gains (Losses)			
Mortgage loans (1)	\$12	\$26	\$—	\$(85)	\$—	\$(143)
Other limited partnership interests (2)	\$61	\$62	\$(12)	\$(16)	\$(24)	\$(36)
Other assets (3)	\$—	\$—	\$(2)	\$(30)	\$(5)	\$(44)

(1) Estimated fair values for impaired mortgage loans are based on independent broker quotations or valuation models using unobservable inputs or, if the loans are in foreclosure or are otherwise determined to be collateral dependent, are based on the estimated fair value of the underlying collateral or the present value of the expected future cash flows.

(2) For these cost method investments, estimated fair value is determined from information provided on the financial statements of the underlying entities including NAV data. These investments include private equity and debt funds that typically invest primarily in various strategies including domestic and international leveraged buyout funds; power, energy, timber and infrastructure development funds; venture capital funds; and below investment grade debt and mezzanine debt funds. Distributions will be generated from investment gains, from operating income from the underlying investments of the funds and from liquidation of the underlying assets of the funds. The Company estimates that the underlying assets of the funds will be liquidated over the next two to 10 years. Unfunded commitments for these investments at both June 30, 2017 and 2016 were not significant.

(3) During the three months and six months ended June 30, 2016, the Company recognized an impairment of computer software in connection with the sale to Massachusetts Mutual Life Insurance Company (“MassMutual”). See Note 3 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Fair Value of Financial Instruments Carried at Other Than Fair Value

The following tables provide fair value information for financial instruments that are carried on the balance sheet at amounts other than fair value. These tables exclude the following financial instruments: cash and cash equivalents, accrued investment income, payables for collateral under securities loaned and other transactions, short-term debt and those short-term investments that are not securities, such as time deposits, and therefore are not included in the three level hierarchy table disclosed in the “— Recurring Fair Value Measurements” section. The estimated fair value of the excluded financial instruments, which are primarily classified in Level 2, approximates carrying value as they are short-term in nature such that the Company believes there is minimal risk of material changes in interest rates or credit quality. All remaining balance sheet amounts excluded from the tables below are not considered financial instruments subject to this disclosure.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

The carrying values and estimated fair values for such financial instruments, and their corresponding placement in the fair value hierarchy, are summarized as follows at:

	June 30, 2017				Total Estimated Fair Value
	Carrying Value	Fair Value Hierarchy			
		Level 1	Level 2	Level 3	
	(In millions)				
Assets					
Mortgage loans	\$76,834	\$—	\$—	\$78,792	\$78,792
Policy loans	\$11,072	\$—	\$1,111	\$12,031	\$13,142
Real estate joint ventures	\$9	\$—	\$—	\$43	\$43
Other limited partnership interests	\$323	\$—	\$—	\$314	\$314
Other invested assets	\$538	\$149	\$—	\$388	\$537
Premiums, reinsurance and other receivables	\$4,614	\$—	\$1,517	\$3,208	\$4,725
Other assets	\$325	\$—	\$245	\$115	\$360
Liabilities					
Policyholder account balances	\$127,341	\$—	\$—	\$131,171	\$131,171
Long-term debt	\$19,473	\$—	\$21,396	\$—	\$21,396
Collateral financing arrangements	\$1,235	\$—	\$—	\$957	\$957
Junior subordinated debt securities	\$3,169	\$—	\$4,329	\$—	\$4,329
Other liabilities	\$3,158	\$—	\$2,623	\$536	\$3,159
Separate account liabilities	\$125,154	\$—	\$125,154	\$—	\$125,154
	December 31, 2016				
	Fair Value Hierarchy				Total Estimated Fair Value
	Carrying Value	Level 1	Level 2	Level 3	
	(In millions)				
Assets					
Mortgage loans	\$73,843	\$—	\$—	\$75,129	\$75,129
Policy loans	\$11,028	\$—	\$1,115	\$11,900	\$13,015
Real estate joint ventures	\$17	\$—	\$—	\$69	\$69
Other limited partnership interests	\$384	\$—	\$—	\$413	\$413
Other invested assets	\$506	\$145	\$—	\$360	\$505
Premiums, reinsurance and other receivables	\$5,140	\$—	\$1,982	\$3,179	\$5,161
Other assets	\$237	\$—	\$198	\$71	\$269
Liabilities					
Policyholder account balances	\$124,475	\$—	\$—	\$127,833	\$127,833
Long-term debt	\$16,459	\$—	\$18,016	\$—	\$18,016
Collateral financing arrangements	\$4,071	\$—	\$—	\$3,775	\$3,775
Junior subordinated debt securities	\$3,169	\$—	\$3,982	\$—	\$3,982
Other liabilities	\$2,028	\$—	\$1,540	\$488	\$2,028
Separate account liabilities	\$119,498	\$—	\$119,498	\$—	\$119,498

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

The methods, assumptions and significant valuation techniques and inputs used to estimate the fair value of financial instruments are summarized as follows:

Mortgage Loans

The estimated fair value of mortgage loans is primarily determined by estimating expected future cash flows and discounting them using current interest rates for similar mortgage loans with similar credit risk, or is determined from pricing for similar loans.

Policy Loans

Policy loans with fixed interest rates are classified within Level 3. The estimated fair values for these loans are determined using a discounted cash flow model applied to groups of similar policy loans determined by the nature of the underlying insurance liabilities. Cash flow estimates are developed by applying a weighted-average interest rate to the outstanding principal balance of the respective group of policy loans and an estimated average maturity determined through experience studies of the past performance of policyholder repayment behavior for similar loans. These cash flows are discounted using current risk-free interest rates with no adjustment for borrower credit risk, as these loans are fully collateralized by the cash surrender value of the underlying insurance policy. Policy loans with variable interest rates are classified within Level 2 and the estimated fair value approximates carrying value due to the absence of borrower credit risk and the short time period between interest rate resets, which presents minimal risk of a material change in estimated fair value due to changes in market interest rates.

Real Estate Joint Ventures and Other Limited Partnership Interests

The estimated fair values of these cost method investments are generally based on the Company's share of the NAV as provided on the financial statements of the investees. In certain circumstances, management may adjust the NAV by a premium or discount when it has sufficient evidence to support applying such adjustments.

Other Invested Assets

These other invested assets are principally comprised of various interest-bearing assets held in foreign subsidiaries and certain amounts due under contractual indemnifications. For the various interest-bearing assets held in foreign subsidiaries, the Company evaluates the specific facts and circumstances of each instrument to determine the appropriate estimated fair values. These estimated fair values were not materially different from the recognized carrying values.

Premiums, Reinsurance and Other Receivables

Premiums, reinsurance and other receivables are principally comprised of certain amounts recoverable under reinsurance agreements, amounts on deposit with financial institutions to facilitate daily settlements related to certain derivatives and amounts receivable for securities sold but not yet settled.

Amounts recoverable under ceded reinsurance agreements, which the Company has determined do not transfer significant risk such that they are accounted for using the deposit method of accounting, have been classified as Level 3. The valuation is based on discounted cash flow methodologies using significant unobservable inputs. The estimated fair value is determined using interest rates determined to reflect the appropriate credit standing of the assuming counterparty.

The amounts on deposit for derivative settlements, classified within Level 2, essentially represent the equivalent of demand deposit balances and amounts due for securities sold are generally received over short periods such that the estimated fair value approximates carrying value.

Other Assets

These other assets are principally comprised of both a receivable for funds due but not yet settled and a receivable for cash paid to an unaffiliated financial institution under the MetLife Reinsurance Company of Charleston ("MRC") collateral financing arrangement described in Note 13 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report. The estimated fair value of the receivable for the cash paid to the unaffiliated financial institution under the MRC collateral financing arrangement is determined by discounting the expected future cash flows using a discount rate that reflects the credit rating of the unaffiliated financial institution.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

8. Fair Value (continued)

Policyholder Account Balances

These policyholder account balances include investment contracts which primarily include certain funding agreements, fixed deferred annuities, modified guaranteed annuities, fixed term payout annuities and total control accounts (“TCA”). The valuation of these investment contracts is based on discounted cash flow methodologies using significant unobservable inputs. The estimated fair value is determined using current market risk-free interest rates adding a spread to reflect the nonperformance risk in the liability.

Long-term Debt, Collateral Financing Arrangements and Junior Subordinated Debt Securities

The estimated fair values of long-term debt, collateral financing arrangements and junior subordinated debt securities are principally determined using market standard valuation methodologies.

Valuations of instruments classified as Level 2 are based primarily on quoted prices in markets that are not active or using matrix pricing that use standard market observable inputs such as quoted prices in markets that are not active and observable yields and spreads in the market. Instruments valued using discounted cash flow methodologies use standard market observable inputs including market yield curve, duration, call provisions, observable prices and spreads for similar publicly traded or privately traded issues.

Valuations of instruments classified as Level 3 are based primarily on discounted cash flow methodologies that utilize unobservable discount rates that can vary significantly based upon the specific terms of each individual arrangement. The determination of estimated fair values of collateral financing arrangements incorporates valuations obtained from the counterparties to the arrangements, as part of the collateral management process.

Other Liabilities

Other liabilities consist primarily of interest payable, amounts due for securities purchased but not yet settled, and funds withheld amounts payable, which are contractually withheld by the Company in accordance with the terms of the reinsurance agreements. The Company evaluates the specific terms, facts and circumstances of each instrument to determine the appropriate estimated fair values, which are not materially different from the carrying values, with the exception of certain deposit type reinsurance payables. For such payables, the estimated fair value is determined as the present value of expected future cash flows, which are discounted using an interest rate determined to reflect the appropriate credit standing of the assuming counterparty.

Separate Account Liabilities

Separate account liabilities represent those balances due to policyholders under contracts that are classified as investment contracts.

Separate account liabilities classified as investment contracts primarily represent variable annuities with no significant mortality risk to the Company such that the death benefit is equal to the account balance, funding agreements related to group life contracts and certain contracts that provide for benefit funding.

Since separate account liabilities are fully funded by cash flows from the separate account assets which are recognized at estimated fair value as described in the section “— Recurring Fair Value Measurements,” the value of those assets approximates the estimated fair value of the related separate account liabilities. The valuation techniques and inputs for separate account liabilities are similar to those described for separate account assets.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

9. Junior Subordinated Debt Securities

On February 10, 2017, MetLife, Inc. exchanged \$750 million aggregate principal amount of its 9.250% Fixed-to-Floating Rate Junior Subordinated Debentures due 2068 for \$750 million aggregate liquidation preference of the 9.250% Fixed-to-Floating Rate Exchangeable Surplus Trust Securities of MetLife Capital Trust X (the “Trust”). As a result of the exchange, MetLife, Inc. became the sole beneficial owner of the Trust, a special purpose entity which issued the exchangeable surplus trust securities to third-party investors. On March 23, 2017, MetLife, Inc. dissolved the Trust.

10. Equity

Preferred Stock

Preferred stock authorized, issued and outstanding was as follows at both June 30, 2017 and December 31, 2016:

Series	Shares	Shares	Shares
	Authorized	Issued	Outstanding
Floating Rate Non-Cumulative Preferred Stock, Series A	27,600,000	24,000,000	24,000,000
5.25% Fixed-to-Floating Rate Non-Cumulative Preferred Stock, Series C	1,500,000	1,500,000	1,500,000
Series A Junior Participating Preferred Stock	10,000,000	—	—
Not designated	160,900,000	—	—
Total	200,000,000	25,500,000	25,500,000

Common Stock

During the six months ended June 30, 2017 and 2016, MetLife, Inc. repurchased 34,354,967 and 1,445,864 shares through open market purchases for \$1.8 billion and \$70 million, respectively. See Note 15 for information on subsequent common stock repurchases.

At June 30, 2017, MetLife, Inc. had \$888 million remaining under the common stock repurchase authorization. Common stock repurchases are dependent upon several factors, including the Company’s capital position, liquidity, financial strength and credit ratings, general market conditions, the market price of MetLife, Inc.’s common stock compared to management’s assessment of the stock’s underlying value and applicable regulatory approvals, as well as other legal and accounting factors.

Stock-Based Compensation Plans

Performance Shares and Performance Units

Final Performance Shares are paid in shares of MetLife, Inc. common stock. Final Performance Units are payable in cash equal to the closing price of MetLife, Inc. common stock on a date following the last day of the three-year performance period. The performance factor for the January 1, 2014 – December 31, 2016 performance period was 44.4%, which was determined within a possible range from 0% to 175%. This factor has been applied to the 1,066,076 Performance Shares and 165,587 Performance Units associated with that performance period that vested on December 31, 2016. As a result, in the first quarter of 2017, MetLife, Inc. issued 473,338 shares of its common stock (less withholding for taxes and other items, as applicable), excluding shares that payees choose to defer, and MetLife, Inc. or its affiliates paid the cash value of 73,521 Performance Units (less withholding for taxes and other items, as applicable).

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

10. Equity (continued)

Accumulated Other Comprehensive Income (Loss)

Information regarding changes in the balances of each component of AOCI attributable to MetLife, Inc., was as follows:

	Three Months Ended June 30, 2017		Unrealized Investment (Losses), Net of Related Offices (In millions)	Unrealized Gains (Losses) on Derivatives (In millions)	Foreign Currency Translation Adjustments	Defined Benefit Plans Adjustment	Total
Balance, beginning of period	\$11,336	\$ 1,853			\$ (4,842)	\$ (1,951)	\$6,396
OCI before reclassifications	3,290	(7)			169	1	3,453
Deferred income tax benefit (expense)	(1,132)	3			(6)	3	(1,132)
AOCI before reclassifications, net of income tax	13,494	1,849			(4,679)	(1,947)	8,717
Amounts reclassified from AOCI	(47)	(429)			—	41	(435)
Deferred income tax benefit (expense)	22	149			—	(17)	154
Amounts reclassified from AOCI, net of income tax	(25)	(280)			—	24	(281)
Balance, end of period	\$13,469	\$ 1,569			\$ (4,679)	\$ (1,923)	\$8,436

	Three Months Ended June 30, 2016		Unrealized Investment (Losses), Net of Related Offices (In millions)	Unrealized Gains (Losses) on Derivatives (In millions)	Foreign Currency Translation Adjustments	Defined Benefit Plans Adjustment	Total
Balance, beginning of period	\$15,446	\$ 1,725			\$ (4,282)	\$ (2,024)	\$10,865
OCI before reclassifications	4,268	800			209	11	5,288
Deferred income tax benefit (expense)	(1,388)	(269)			53	(4)	(1,608)
AOCI before reclassifications, net of income tax	18,326	2,256			(4,020)	(2,017)	14,545
Amounts reclassified from AOCI	(183)	243			—	51	111
Deferred income tax benefit (expense)	61	(68)			—	(17)	(24)
Amounts reclassified from AOCI, net of income tax	(122)	175			—	34	87
Balance, end of period	\$18,204	\$ 2,431			\$ (4,020)	\$ (1,983)	\$14,632

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

10. Equity (continued)

	Six Months Ended June 30, 2017		Foreign Currency Translation Adjustments	Defined Benefit Plans Adjustment	Total
	Unrealized Investment (Losses), Net of Related (In millions)	Unrealized Gains (Losses) on Derivatives (In millions)			
Balance, beginning of period	\$10,766	\$ 1,865	\$ (5,312)	\$ (1,972)	\$5,347
OCI before reclassifications	4,023	203	517	(19)	4,724
Deferred income tax benefit (expense)	(1,416)	(70)	116	5	(1,365)
AOCI before reclassifications, net of income tax	13,373	1,998	(4,679)	(1,986)	8,706
Amounts reclassified from AOCI	149	(658)	—	85	(424)
Deferred income tax benefit (expense)	(53)	229	—	(22)	154
Amounts reclassified from AOCI, net of income tax	96	(429)	—	63	(270)
Balance, end of period	\$13,469	\$ 1,569	\$ (4,679)	\$ (1,923)	\$8,436

	Six Months Ended June 30, 2016		Foreign Currency Translation Adjustments	Defined Benefit Plans Adjustment	Total
	Unrealized Investment (Losses), Net of Related (In millions)	Unrealized Gains (Losses) on Derivatives (In millions)			
Balance, beginning of period	\$10,315	\$ 1,458	\$ (4,950)	\$ (2,052)	\$4,771
OCI before reclassifications	11,938	1,496	760	11	14,205
Deferred income tax benefit (expense)	(3,937)	(468)	170	(4)	(4,239)
AOCI before reclassifications, net of income tax	18,316	2,486	(4,020)	(2,045)	14,737
Amounts reclassified from AOCI	(166)	(80)	—	99	(147)
Deferred income tax benefit (expense)	54	25	—	(37)	42
Amounts reclassified from AOCI, net of income tax	(112)	(55)	—	62	(105)
Balance, end of period	\$18,204	\$ 2,431	\$ (4,020)	\$ (1,983)	\$14,632

(1) See Note 6 for information on offsets to investments related to future policy benefits, DAC, VOBA and DSI, and the policyholder dividend obligation.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

10. Equity (continued)

Information regarding amounts reclassified out of each component of AOCI was as follows:

AOCI Components	Amounts Reclassified from AOCI				Consolidated Statements of Operations and Comprehensive Income (Loss) Locations
	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016		
	(In millions)				
Net unrealized investment gains (losses):					
Net unrealized investment gains (losses)	\$46	\$158	\$38	\$125	Net investment gains (losses)
Net unrealized investment gains (losses)	(4)	16	3	19	Net investment income
Net unrealized investment gains (losses)	5	9	(190)	22	Net derivative gains (losses)
Net unrealized investment gains (losses), before income tax	47	183	(149)	166	
Income tax (expense) benefit	(22)	(61)	53	(54)	
Net unrealized investment gains (losses), net of income tax	25	122	(96)	112	
Unrealized gains (losses) on derivatives - cash flow hedges:					
Interest rate swaps	6	18	14	28	Net derivative gains (losses)
Interest rate swaps	4	4	9	7	Net investment income
Interest rate forwards	2	(1)	(2)	1	Net derivative gains (losses)
Interest rate forwards	2	2	3	3	Net investment income
Interest rate forwards	1	1	1	1	Other expenses
Foreign currency swaps	414	(269)	632	37	Net derivative gains (losses)
Foreign currency swaps	(1)	(1)	(1)	(1)	Net investment income
Foreign currency swaps	—	—	1	1	Other expenses
Credit forwards	1	3	1	3	Net derivative gains (losses)
Gains (losses) on cash flow hedges, before income tax	429	(243)	658	80	
Income tax (expense) benefit	(149)	68	(229)	(25)	
Gains (losses) on cash flow hedges, net of income tax	280	(175)	429	55	
Defined benefit plans adjustment: (1)					
Amortization of net actuarial gains (losses)	(48)	(52)	(97)	(103)	
Amortization of prior service (costs) credit	7	1	12	4	
Amortization of defined benefit plan items, before income tax	(41)	(51)	(85)	(99)	
Income tax (expense) benefit	17	17	22	37	
Amortization of defined benefit plan items, net of income tax	(24)	(34)	(63)	(62)	
Total reclassifications, net of income tax	\$281	\$(87)	\$270	\$105	

(1) These AOCI components are included in the computation of net periodic benefit costs. See Note 12.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

11. Other Expenses

Information on other expenses was as follows:

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2017	
	2016	2017	2016	2017
	(In millions)			
Compensation	\$1,134	\$1,189	\$2,323	\$2,499
Pension, postretirement and postemployment benefit costs	78	103	158	243
Commissions	1,025	1,094	2,035	2,228
Volume-related costs	203	214	401	480
Capitalization of DAC	(821)	(915)	(1,617)	(1,896)
Amortization of DAC and VOBA	704	121	1,237	1,116
Amortization of negative VOBA	(38)	(67)	(81)	(166)
Interest expense on debt	295	306	591	618
Premium taxes, licenses and fees	167	189	355	404
Professional services	431	398	818	728
Rent and related expenses, net of sublease income	71	98	152	195
Other	810	516	1,251	989
Total other expenses	\$4,059	\$3,246	\$7,623	\$7,438

Separation-related expenses, primarily related to fees for the terminations of financing arrangements and professional services, were \$330 million and \$407 million for the three months and six months ended June 30, 2017, respectively. Separation-related expenses, primarily related to fees for professional services, were \$55 million and \$58 million for the three months and six months ended June 30, 2016, respectively. See Note 3 for further information on Separation-related expenses.

Restructuring Charges

The Company commenced in 2016 a unit cost improvement program related to the Company's refreshed enterprise strategy. This global strategy focuses on transforming the Company to become more digital, driving efficiencies and innovation to achieve competitive advantage, and simplified, decreasing the costs and risks associated with the Company's highly complex industry to customers and shareholders. Restructuring charges related to this program are included in other expenses. As the expenses relate to an enterprise-wide initiative, they are reported in Corporate & Other. Such restructuring charges were as follows:

	Three Month Ended June 30, 2017	Six Month Ended June 30, 2017
	Severance (In millions)	
Balance, beginning of period	\$38	\$35
Restructuring charges	11	22
Cash payments	(32)	(40)
Balance, end of period	\$17	\$17
Total restructuring charges incurred since inception of initiative	\$57	\$57

Management anticipates further restructuring charges through the year ending December 31, 2019. However, such restructuring plans were not sufficiently developed to enable management to make an estimate of such restructuring charges at June 30, 2017.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

12. Employee Benefit Plans

Pension and Other Postretirement Benefit Plans

Certain subsidiaries of MetLife, Inc. sponsor and/or administer various U.S. qualified and nonqualified defined benefit pension plans and other postretirement employee benefit plans covering employees and sales representatives who meet specified eligibility requirements. These subsidiaries also provide certain postemployment benefits and certain postretirement medical and life insurance benefits for U.S. retired employees.

The components of net periodic benefit costs were as follows:

	Three Months Ended June 30, 2017		2016	
	Pension Benefits	Other Postretirement Benefits	Pension Benefits	Other Postretirement Benefits
	(In millions)			
Service costs	\$61	\$ 2	\$73	\$ 2
Interest costs	109	20	109	21
Curtailement costs (1)	—	—	—	(3)
Expected return on plan assets	(130)	(18)	(127)	(19)
Amortization of net actuarial (gains) losses	48	—	50	2
Amortization of prior service costs (credit)	(1)	(6)	—	(1)
Net periodic benefit costs (credit)	\$87	\$ (2)	\$105	\$ 2
	Six Months Ended June 30, 2017		2016	
	Pension Benefits	Other Postretirement Benefits	Pension Benefits	Other Postretirement Benefits
	(In millions)			
Service costs	\$122	\$ 3	\$145	\$ 4
Interest costs	217	39	220	42
Curtailement costs (1)	—	—	—	27
Expected return on plan assets	(262)	(36)	(254)	(37)
Amortization of net actuarial (gains) losses	97	—	99	4
Amortization of prior service costs (credit)	(1)	(11)	—	(4)
Net periodic benefit costs (credit)	\$173	\$ (5)	\$210	\$ 36

During the three months and six months ended June 30, 2016, the Company recognized curtailment charges on (1) certain postretirement benefit plans in connection with the sale to MassMutual. See Note 3 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

13. Earnings Per Common Share

The following table presents the weighted average shares, basic earnings per common share and diluted earnings per common share:

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions, except per share data)			
Weighted Average Shares:				
Weighted average common stock outstanding for basic earnings per common share	1,074.0	1,100.3	1,082.1	1,100.6
Incremental common shares from assumed exercise or issuance of stock-based awards	8.1	8.8	8.3	8.3
Weighted average common stock outstanding for diluted earnings per common share	1,082.1	1,109.1	1,090.4	1,108.9
Net Income (Loss):				
Net income (loss)	\$ 887	\$ 114	\$ 1,716	\$ 2,317
Less: Net income (loss) attributable to noncontrolling interests	3	4	6	6
Less: Preferred stock dividends	46	46	52	52
Net income (loss) available to MetLife, Inc.'s common shareholders	\$ 838	\$ 64	\$ 1,658	\$ 2,259
Basic	\$ 0.78	\$ 0.06	\$ 1.53	\$ 2.05
Diluted	\$ 0.77	\$ 0.06	\$ 1.52	\$ 2.04

14. Contingencies, Commitments and Guarantees

Contingencies

Litigation

The Company is a defendant in a large number of litigation matters. In some of the matters, very large and/or indeterminate amounts, including punitive and treble damages, are sought. Modern pleading practice in the U.S. permits considerable variation in the assertion of monetary damages or other relief. Jurisdictions may permit claimants not to specify the monetary damages sought or may permit claimants to state only that the amount sought is sufficient to invoke the jurisdiction of the trial court. In addition, jurisdictions may permit plaintiffs to allege monetary damages in amounts well exceeding reasonably possible verdicts in the jurisdiction for similar matters. This variability in pleadings, together with the actual experience of the Company in litigating or resolving through settlement numerous claims over an extended period of time, demonstrates to management that the monetary relief which may be specified in a lawsuit or claim bears little relevance to its merits or disposition value.

Due to the vagaries of litigation, the outcome of a litigation matter and the amount or range of potential loss at particular points in time may normally be difficult to ascertain. Uncertainties can include how fact finders will evaluate documentary evidence and the credibility and effectiveness of witness testimony, and how trial and appellate courts will apply the law in the context of the pleadings or evidence presented, whether by motion practice, at trial or on appeal. Disposition valuations are also subject to the uncertainty of how opposing parties and their counsel will view the relevant evidence and applicable law.

The Company establishes liabilities for litigation and regulatory loss contingencies when it is probable that a loss has been incurred and the amount of the loss can be reasonably estimated. Liabilities have been established for a number of the matters noted below. It is possible that some of the matters could require the Company to pay damages or make other expenditures or establish accruals in amounts that could not be reasonably estimated at June 30, 2017. While the potential future charges could be material in the particular quarterly or annual periods in which they are recorded, based on information currently known to management, management does not believe any such charges are likely to have a material effect on the Company's financial position.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

Matters as to Which an Estimate Can Be Made

For some of the matters disclosed below, the Company is able to estimate a reasonably possible range of loss. For such matters where a loss is believed to be reasonably possible, but not probable, the Company has not made an accrual. As of June 30, 2017, the Company estimates the aggregate range of reasonably possible losses in excess of amounts accrued for these matters to be \$0 to \$400 million.

Matters as to Which an Estimate Cannot Be Made

For other matters disclosed below, the Company is not currently able to estimate the reasonably possible loss or range of loss. The Company is often unable to estimate the possible loss or range of loss until developments in such matters have provided sufficient information to support an assessment of the range of possible loss, such as quantification of a damage demand from plaintiffs, discovery from other parties and investigation of factual allegations, rulings by the court on motions or appeals, analysis by experts, and the progress of settlement negotiations. On a quarterly and annual basis, the Company reviews relevant information with respect to litigation contingencies and updates its accruals, disclosures and estimates of reasonably possible losses or ranges of loss based on such reviews.

Asbestos-Related Claims

MLIC is and has been a defendant in a large number of asbestos-related suits filed primarily in state courts. These suits principally allege that the plaintiff or plaintiffs suffered personal injury resulting from exposure to asbestos and seek both actual and punitive damages. MLIC has never engaged in the business of manufacturing, producing, distributing, or selling asbestos or asbestos-containing products nor has MLIC issued liability or workers' compensation insurance to companies in the business of manufacturing, producing, distributing, or selling asbestos or asbestos-containing products. The lawsuits principally have focused on allegations with respect to certain research, publication and other activities of one or more of MLIC's employees during the period from the 1920's through approximately the 1950's and allege that MLIC learned or should have learned of certain health risks posed by asbestos and, among other things, improperly publicized or failed to disclose those health risks. MLIC believes that it should not have legal liability in these cases. The outcome of most asbestos litigation matters, however, is uncertain and can be impacted by numerous variables, including differences in legal rulings in various jurisdictions, the nature of the alleged injury and factors unrelated to the ultimate legal merit of the claims asserted against MLIC. MLIC employs a number of resolution strategies to manage its asbestos loss exposure, including seeking resolution of pending litigation by judicial rulings and settling individual or groups of claims or lawsuits under appropriate circumstances.

Claims asserted against MLIC have included negligence, intentional tort and conspiracy concerning the health risks associated with asbestos. MLIC's defenses (beyond denial of certain factual allegations) include that: (i) MLIC owed no duty to the plaintiffs— it had no special relationship with the plaintiffs and did not manufacture, produce, distribute, or sell the asbestos products that allegedly injured plaintiffs; (ii) plaintiffs did not rely on any actions of MLIC; (iii) MLIC's conduct was not the cause of the plaintiffs' injuries; (iv) plaintiffs' exposure occurred after the dangers of asbestos were known; and (v) the applicable time with respect to filing suit has expired. During the course of the litigation, certain trial courts have granted motions dismissing claims against MLIC, while other trial courts have denied MLIC's motions. There can be no assurance that MLIC will receive favorable decisions on motions in the future. While most cases brought to date have settled, MLIC intends to continue to defend aggressively against claims based on asbestos exposure, including defending claims at trials.

As reported in the 2016 Annual Report, MLIC received approximately 4,146 asbestos-related claims in 2016. During the six months ended June 30, 2017 and 2016, MLIC received approximately 1,896 and 2,348 new asbestos-related claims, respectively. See Note 21 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for historical information concerning asbestos claims and MLIC's increase in its recorded liability at December 31, 2014. The number of asbestos cases that may be brought, the aggregate amount of any liability that MLIC may incur, and the total amount paid in settlements in any given year are uncertain and may vary significantly from year to year.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

The ability of MLIC to estimate its ultimate asbestos exposure is subject to considerable uncertainty, and the conditions impacting its liability can be dynamic and subject to change. The availability of reliable data is limited and it is difficult to predict the numerous variables that can affect liability estimates, including the number of future claims, the cost to resolve claims, the disease mix and severity of disease in pending and future claims, the impact of the number of new claims filed in a particular jurisdiction and variations in the law in the jurisdictions in which claims are filed, the possible impact of tort reform efforts, the willingness of courts to allow plaintiffs to pursue claims against MLIC when exposure to asbestos took place after the dangers of asbestos exposure were well known, and the impact of any possible future adverse verdicts and their amounts.

The ability to make estimates regarding ultimate asbestos exposure declines significantly as the estimates relate to years further in the future. In the Company's judgment, there is a future point after which losses cease to be probable and reasonably estimable. It is reasonably possible that the Company's total exposure to asbestos claims may be materially greater than the asbestos liability currently accrued and that future charges to income may be necessary. While the potential future charges could be material in the particular quarterly or annual periods in which they are recorded, based on information currently known by management, management does not believe any such charges are likely to have a material effect on the Company's financial position.

The Company believes adequate provision has been made in its consolidated financial statements for all probable and reasonably estimable losses for asbestos-related claims. MLIC's recorded asbestos liability is based on its estimation of the following elements, as informed by the facts presently known to it, its understanding of current law and its past experiences: (i) the probable and reasonably estimable liability for asbestos claims already asserted against MLIC, including claims settled but not yet paid; (ii) the probable and reasonably estimable liability for asbestos claims not yet asserted against MLIC, but which MLIC believes are reasonably probable of assertion; and (iii) the legal defense costs associated with the foregoing claims. Significant assumptions underlying MLIC's analysis of the adequacy of its recorded liability with respect to asbestos litigation include: (i) the number of future claims; (ii) the cost to resolve claims; and (iii) the cost to defend claims.

MLIC reevaluates on a quarterly and annual basis its exposure from asbestos litigation, including studying its claims experience, reviewing external literature regarding asbestos claims experience in the United States, assessing relevant trends impacting asbestos liability and considering numerous variables that can affect its asbestos liability exposure on an overall or per claim basis. These variables include bankruptcies of other companies involved in asbestos litigation, legislative and judicial developments, the number of pending claims involving serious disease, the number of new claims filed against it and other defendants and the jurisdictions in which claims are pending. Based upon its regular reevaluation of its exposure from asbestos litigation, MLIC has updated its liability analysis for asbestos-related claims through June 30, 2017.

Regulatory Matters

The Company receives and responds to subpoenas or other inquiries seeking a broad range of information from state regulators, including state insurance commissioners; state attorneys general or other state governmental authorities; federal regulators, including the SEC; federal governmental authorities, including congressional committees; and the Financial Industry Regulatory Authority ("FINRA"), as well as from local and national regulators and government authorities in countries outside the United States where MetLife conducts business. The issues involved in information requests and regulatory matters vary widely. The Company cooperates in these inquiries.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

In the Matter of Chemform, Inc. Site, Pompano Beach, Broward County, Florida

In July 2010, the Environmental Protection Agency (“EPA”) advised MLIC that it believed payments were due under two settlement agreements, known as “Administrative Orders on Consent,” that New England Mutual Life Insurance Company (“New England Mutual”) signed in 1989 and 1992 with respect to the cleanup of a Superfund site in Florida (the “Chemform Site”). The EPA originally contacted MLIC (as successor to New England Mutual) and a third party in 2001, and advised that they owed additional clean-up costs for the Chemform Site. The matter was not resolved at that time. The EPA is requesting payment of an amount under \$1 million from MLIC and such third party for past costs and an additional amount for future environmental testing costs at the Chemform Site. In September 2012, the EPA, MLIC and the third party executed an Administrative Order on Consent under which MLIC and the third party have agreed to be responsible for certain environmental testing at the Chemform Site. The Company estimates that its costs for the environmental testing will not exceed \$100 thousand. The September 2012 Administrative Order on Consent does not resolve the EPA’s claim for past clean-up costs. The EPA may seek additional costs if the environmental testing identifies issues. The Company estimates that the aggregate cost to resolve this matter will not exceed \$1 million.

Sales Practices Regulatory Matters

Regulatory authorities in a number of states and FINRA, and occasionally the SEC, have had investigations or inquiries relating to sales of individual life insurance policies or annuities or other products by MLIC, MetLife Insurance Company USA, New England Life Insurance Company (“NELICO”), General American Life Insurance Company, First MetLife Investors Insurance Company and broker-dealer, MetLife Securities, Inc. (“MSI”). These investigations often focus on the conduct of particular financial services representatives and the sale of unregistered or unsuitable products or the misuse of client assets. Over the past several years, these and a number of investigations by other regulatory authorities were resolved for monetary payments and certain other relief, including restitution payments. The Company may continue to resolve investigations in a similar manner. The Company believes adequate provision has been made in its consolidated financial statements for all probable and reasonably estimable losses for these sales practices-related investigations or inquiries.

Unclaimed Property Litigation

City of Westland Police and Fire Retirement System v. MetLife, Inc., et. al. (S.D.N.Y., filed January 12, 2012)
Seeking to represent a class of persons who purchased MetLife, Inc. common shares between February 2, 2010, and October 6, 2011, the plaintiff alleges that MetLife, Inc. and several current and former directors and executive officers of MetLife, Inc. violated the Securities Act of 1933, as well as the Securities Exchange Act of 1934 and Rule 10b-5 promulgated thereunder by issuing, or causing MetLife, Inc. to issue, materially false and misleading statements concerning MetLife, Inc.’s potential liability for millions of dollars in insurance benefits that should have been paid to beneficiaries or escheated to the states. Plaintiff seeks unspecified compensatory damages and other relief. The defendants intend to defend this action vigorously.

Total Control Accounts Litigation

MLIC is a defendant in a lawsuit related to its use of retained asset accounts, known as TCA, as a settlement option for death benefits.

Owens v. Metropolitan Life Insurance Company (N.D. Ga., filed April 17, 2014)

Plaintiff filed this putative class action lawsuit on behalf of all persons for whom MLIC established a retained asset account, known as a TCA, to pay death benefits under an Employee Retirement Income Security Act of 1974 (“ERISA”) plan. The action alleges that MLIC’s use of the TCA as the settlement option for life insurance benefits under some group life insurance policies violates MLIC’s fiduciary duties under ERISA. As damages, plaintiff seeks disgorgement of profits that MLIC realized on accounts owned by members of the putative class. On September 27, 2016, the court denied MLIC’s summary judgment motion in full and granted plaintiff’s partial summary judgment motion. The Company intends to defend this action vigorously.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

Diversified Lending Group Litigations

Hartshorne v. MetLife Inc., et al. (Los Angeles County Superior Court, filed March 25, 2015)

Plaintiffs named MetLife, Inc., MSI, and NELICO in 12 related lawsuits in California state court alleging various causes of action including multiple negligence and statutory claims relating to a Ponzi scheme involving the Diversified Lending Group. In August 2016, a trial of claims by one of the plaintiffs, Christine Ramirez, resulted in a verdict against MetLife, Inc., MSI, and NELICO for approximately \$200 thousand in compensatory damages and \$15 million in punitive damages. On November 30, 2016, Ramirez consented to the court's reduction of punitive damages to approximately \$7 million. These companies have filed a notice appealing this judgment to the Second Appellate District of the State of California. On May 2, 2017, the court awarded the plaintiff approximately \$6.5 million in attorneys' fees and costs. The Company has appealed this decision.

Other Litigation

Sun Life Assurance Company of Canada Indemnity Claim

In 2006, Sun Life Assurance Company of Canada ("Sun Life"), as successor to the purchaser of MLIC's Canadian operations, filed a lawsuit in Toronto, seeking a declaration that MLIC remains liable for "market conduct claims" related to certain individual life insurance policies sold by MLIC that were subsequently transferred to Sun Life. In January 2010, the court found that Sun Life had given timely notice of its claim for indemnification but, because it found that Sun Life had not yet incurred an indemnifiable loss, granted MLIC's motion for summary judgment. Both parties agreed to consider the indemnity claim through arbitration. In September 2010, Sun Life notified MLIC that a purported class action lawsuit was filed against Sun Life in Toronto alleging sales practices claims regarding the policies sold by MLIC and transferred to Sun Life. On August 30, 2011, Sun Life notified MLIC that another purported class action lawsuit was filed against Sun Life in Vancouver, BC alleging sales practices claims regarding certain of the same policies sold by MLIC and transferred to Sun Life. Sun Life contends that MLIC is obligated to indemnify Sun Life for some or all of the claims in these lawsuits. These sales practices cases against Sun Life are ongoing, and the Company is unable to estimate the reasonably possible loss or range of loss arising from this litigation.

MetLife, Inc. v. Financial Stability Oversight Council (D. D.C., January 13, 2015)

MetLife, Inc. filed this action in U.S. District Court for the District of Columbia ("D.C. District Court") seeking to overturn the Financial Stability Oversight Council's ("FSOC") designation of MetLife, Inc. as a non-bank systemically important financial institution ("non-bank SIFI"). The suit is brought under the section of the Dodd-Frank Wall Street Reform and Consumer Protection Act providing that a company designated as a non-bank SIFI may petition the federal courts for review, and seeks an order requiring that the final determination be rescinded. The D.C. District Court issued a decision on March 30, 2016 granting, in part, MetLife, Inc.'s cross motion for summary judgment and rescinding the FSOC's designation of MetLife, Inc. as a non-bank SIFI. On April 8, 2016, the FSOC appealed the D.C. District Court's order to the United States Court of Appeals for the District of Columbia ("D.C. Circuit"). On August 2, 2017, the D.C. Circuit ordered that the appeal be held in abeyance pending an upcoming report by the Secretary of the Treasury following its review of the FSOC SIFI designation process and standards.

Voshall v. Metropolitan Life Insurance Company (Superior Court of the State of California, County of Los Angeles, April 8, 2015)

Plaintiff filed this putative class action lawsuit on behalf of himself and all persons covered under a long-term group disability income insurance policy issued by MLIC to public entities in California between April 8, 2011 and April 8, 2015. Plaintiff alleges that MLIC improperly reduced benefits by including cost of living adjustments and employee paid contributions in the employer retirement benefits and other income that reduces the benefit payable under such policies. Plaintiff asserts causes of action for declaratory relief, violation of the California Business & Professions Code, breach of contract and breach of the implied covenant of good faith and fair dealing. The Company intends to defend this action vigorously.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

Martin v. Metropolitan Life Insurance Company, (Superior Court of the State of California, County of Contra Costa, filed December 17, 2015)

Plaintiffs filed this putative class action lawsuit on behalf of themselves and all California persons who have been charged compound interest by MLIC in life insurance policy and/or premium loan balances within the last four years. Plaintiffs allege that MLIC has engaged in a pattern and practice of charging compound interest on life insurance policy and premium loans without the borrower authorizing such compounding, and that this constitutes an unlawful business practice under California law. Plaintiff asserts causes of action for declaratory relief, violation of California's Unfair Competition Law and Usury Law, and unjust enrichment. Plaintiff seeks declaratory and injunctive relief, restitution of interest, and damages in an unspecified amount. On April 12, 2016, the court granted MLIC's motion to dismiss. Plaintiffs have appealed this ruling.

Lau v. Metropolitan Life Insurance Company (S.D.N.Y. filed, December 3, 2015)

This putative class action lawsuit was filed by a single defined contribution plan participant on behalf of all ERISA plans whose assets were invested in MetLife's "Group Annuity Contract Stable Value Funds" within the past six years. The suit alleges breaches of fiduciary duty under ERISA and challenges the "spread" with respect to the stable value fund group annuity products sold to retirement plans. The allegations focus on the methodology MetLife uses to establish and reset the crediting rate, the terms under which plan participants are permitted to transfer funds from a stable value option to another investment option, the procedures followed if an employer terminates a contract, and the level of disclosure provided. Plaintiff seeks declaratory and injunctive relief, as well as damages in an unspecified amount. The Company intends to defend this action vigorously.

Newman v. Metropolitan Life Insurance Company (N.D. Ill., filed March 23, 2016)

Plaintiff filed this putative class action alleging causes of action for breach of contract, fraud, and violations of the Illinois Consumer Fraud and Deceptive Business Practices Act, based on MLIC's class-wide increase in premiums charged for long-term care insurance policies. Plaintiff alleges a class consisting of herself and all persons over age 65 who selected a Reduced Pay at Age 65 payment feature and whose premium rates were increased after age 65. Plaintiff asserts that premiums could not be increased for these class members and/or that marketing material was misleading as to MLIC's right to increase premiums. Plaintiff seeks unspecified compensatory, statutory and punitive damages as well as recessionary and injunctive relief. On April 12, 2017, the court granted MLIC's motion, dismissing the action with prejudice. On April 21, 2017, plaintiff appealed this ruling.

Miller, et al. v. MetLife Inc., et al. (C.D. Cal., filed April 7, 2017)

Plaintiff filed this putative class action against MetLife, Inc. and MLIC purporting to assert claims on behalf of all persons who replaced their MetLife Optional Term Life or Group Universal Life policy for a Group Variable Universal Life policy wherein MetLife allegedly charged smoker rates for certain non-smokers. Plaintiff seeks unspecified compensatory and punitive damages, as well as other relief. The Company intends to defend this action vigorously.

Sales Practices Claims

Over the past several years, the Company has faced numerous claims, including class action lawsuits, alleging improper marketing or sales of individual life insurance policies, annuities, mutual funds, other products or the misuse of client assets. Some of the current cases seek substantial damages, including punitive and treble damages and attorneys' fees. The Company continues to defend vigorously against the claims in these matters. The Company believes adequate provision has been made in its consolidated financial statements for all probable and reasonably estimable losses for sales practices matters.

Summary

Putative or certified class action litigation and other litigation and claims and assessments against the Company, in addition to those discussed previously and those otherwise provided for in the Company's consolidated financial statements, have arisen in the course of the Company's business, including, but not limited to, in connection with its activities as an insurer, mortgage lending bank, employer, investor, investment advisor and taxpayer. Further, state

insurance regulatory authorities and other federal and state authorities regularly make inquiries and conduct investigations concerning the Company's compliance with applicable insurance and other laws and regulations.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

14. Contingencies, Commitments and Guarantees (continued)

It is not possible to predict the ultimate outcome of all pending investigations and legal proceedings. In some of the matters referred to previously, very large and/or indeterminate amounts, including punitive and treble damages, are sought. Although in light of these considerations it is possible that an adverse outcome in certain cases could have a material effect upon the Company's financial position, based on information currently known by the Company's management, in its opinion, the outcomes of such pending investigations and legal proceedings are not likely to have such an effect. However, given the large and/or indeterminate amounts sought in certain of these matters and the inherent unpredictability of litigation, it is possible that an adverse outcome in certain matters could, from time to time, have a material effect on the Company's consolidated net income or cash flows in particular quarterly or annual periods.

Commitments

Mortgage Loan Commitments

The Company commits to lend funds under mortgage loan commitments. The amounts of these mortgage loan commitments were \$4.0 billion and \$4.3 billion at June 30, 2017 and December 31, 2016, respectively.

Commitments to Fund Partnership Investments, Bank Credit Facilities, Bridge Loans and Private Corporate Bond Investments

The Company commits to fund partnership investments and to lend funds under bank credit facilities, bridge loans and private corporate bond investments. The amounts of these unfunded commitments were \$8.6 billion and \$8.2 billion at June 30, 2017 and December 31, 2016, respectively.

Guarantees

In the normal course of its business, the Company has provided certain indemnities, guarantees and commitments to third parties such that it may be required to make payments now or in the future. In the context of acquisition, disposition, investment and other transactions, the Company has provided indemnities and guarantees, including those related to tax, environmental and other specific liabilities and other indemnities and guarantees that are triggered by, among other things, breaches of representations, warranties or covenants provided by the Company. In addition, in the normal course of business, the Company provides indemnifications to counterparties in contracts with triggers similar to the foregoing, as well as for certain other liabilities, such as third-party lawsuits. These obligations are often subject to time limitations that vary in duration, including contractual limitations and those that arise by operation of law, such as applicable statutes of limitation. In some cases, the maximum potential obligation under the indemnities and guarantees is subject to a contractual limitation ranging from less than \$1 million to \$329 million, with a cumulative maximum of \$938 million, while in other cases such limitations are not specified or applicable. Since certain of these obligations are not subject to limitations, the Company does not believe that it is possible to determine the maximum potential amount that could become due under these guarantees in the future. Management believes that it is unlikely the Company will have to make any material payments under these indemnities, guarantees, or commitments.

In addition, the Company indemnifies its directors and officers as provided in its charters and by-laws. Also, the Company indemnifies its agents for liabilities incurred as a result of their representation of the Company's interests. Since these indemnities are generally not subject to limitation with respect to duration or amount, the Company does not believe that it is possible to determine the maximum potential amount that could become due under these indemnities in the future.

The Company has also minimum fund yield requirements on certain international pension funds in accordance with local laws. Since these guarantees are not subject to limitation with respect to duration or amount, the Company does not believe that it is possible to determine the maximum potential amount that could become due under these guarantees in the future.

The Company's recorded liabilities were \$8 million and \$10 million at June 30, 2017 and December 31, 2016, respectively, for indemnities, guarantees and commitments.

Table of Contents

MetLife, Inc.

Notes to the Interim Condensed Consolidated Financial Statements (Unaudited) — (continued)

15. Subsequent Events

The Separation

See Note 3 for subsequent events related to the Separation.

Common Stock Repurchases

In the third quarter of 2017 through July 31, 2017, MetLife, Inc. repurchased 892,524 shares of its common stock in the open market for \$49 million.

Common Stock Dividend

On July 7, 2017, the MetLife, Inc. Board of Directors declared a third quarter 2017 common stock dividend of \$0.40 per share payable on September 13, 2017 to shareholders of record as of August 7, 2017. The Company estimates that the aggregate dividend payment will be \$426 million.

90

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations
Index to Management's Discussion and Analysis of Financial Condition and Results of Operations

	Page
<u>Forward-Looking Statements and Other Financial Information</u>	<u>92</u>
<u>Executive Summary</u>	<u>92</u>
<u>Industry Trends</u>	<u>98</u>
<u>Summary of Critical Accounting Estimates</u>	<u>103</u>
<u>Economic Capital</u>	<u>104</u>
<u>Acquisitions and Dispositions</u>	<u>104</u>
<u>Results of Operations</u>	<u>105</u>
<u>Investments</u>	<u>134</u>
<u>Derivatives</u>	<u>149</u>
<u>Off-Balance Sheet Arrangements</u>	<u>152</u>
<u>Policyholder Liabilities</u>	<u>153</u>
<u>Liquidity and Capital Resources</u>	<u>162</u>
<u>Adoption of New Accounting Pronouncements</u>	<u>175</u>
<u>Future Adoption of New Accounting Pronouncements</u>	<u>175</u>
<u>Non-GAAP and Other Financial Disclosures</u>	<u>175</u>
<u>Subsequent Events</u>	<u>178</u>

91

Table of Contents

Forward-Looking Statements and Other Financial Information

For purposes of this discussion, “MetLife,” the “Company,” “we,” “our” and “us” refer to MetLife, Inc., a Delaware corporation incorporated in 1999, its subsidiaries and affiliates. Following this summary is a discussion addressing the consolidated results of operations and financial condition of the Company for the periods indicated. This discussion should be read in conjunction with MetLife, Inc.’s Annual Report on Form 10-K for the year ended December 31, 2016 (the “2016 Annual Report”), the cautionary language regarding forward-looking statements included below, the “Risk Factors” set forth in Part II, Item 1A, and the additional risk factors referred to therein, “Quantitative and Qualitative Disclosures About Market Risk” and the Company’s interim condensed consolidated financial statements included elsewhere herein.

This Management’s Discussion and Analysis of Financial Condition and Results of Operations may contain or incorporate by reference information that includes or is based upon forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements give expectations or forecasts of future events. These statements can be identified by the fact that they do not relate strictly to historical or current facts. They use words such as “anticipate,” “estimate,” “expect,” “project,” “intend,” “plan,” “believe” and other words and terms of meaning, or are tied to future periods, in connection with a discussion of future operating or financial performance. In particular, these include statements relating to future actions, prospective services or products, future performance or results of current and anticipated services or products, sales efforts, expenses, the outcome of contingencies such as legal proceedings, trends in operations and financial results. Any or all forward-looking statements may turn out to be wrong. Actual results could differ materially from those expressed or implied in the forward-looking statements. See “Note Regarding Forward-Looking Statements.”

This Management’s Discussion and Analysis of Financial Condition and Results of Operations includes references to our performance measures, operating earnings and operating earnings available to common shareholders, that are not based on accounting principles generally accepted in the United States of America (“GAAP”). These measures are used by management to evaluate performance and allocate resources. Consistent with GAAP guidance for segment reporting, operating earnings is also our GAAP measure of segment performance. Operating earnings and other financial measures based on operating earnings are also the measures by which senior management’s and many other employees’ performance is evaluated for the purposes of determining their compensation under applicable compensation plans. Operating earnings and other financial measures based on operating earnings allow analysis of our performance relative to our business plan and facilitate comparisons to industry results. Forward-looking guidance provided on a non-GAAP basis cannot be reconciled to the most directly comparable GAAP measures on a forward-looking basis because net income may fluctuate significantly if net investment gains and losses and net derivative gains and losses move outside of estimated ranges. See “— Non-GAAP and Other Financial Disclosures” for definitions and a discussion of these measures, and “— Results of Operations” for reconciliations of historical non-GAAP financial measures to the most directly comparable GAAP measures.

Executive Summary

Overview

MetLife is a global provider of life insurance, annuities, employee benefits and asset management. MetLife is organized into six segments: U.S.; Asia; Latin America; Europe, the Middle East and Africa (“EMEA”); MetLife Holdings; and Brighthouse Financial. In addition, the Company reports certain of its results of operations in Corporate & Other. See “— Other Key Information — Segment Information” and Note 2 of the Notes to the Interim Condensed Consolidated Financial Statements for further information on the Company’s segments and Corporate & Other. Management continues to evaluate the Company’s segment performance and allocated resources and may adjust related measurements in the future to better reflect segment profitability.

Current Period Highlights

During the three months ended June 30, 2017, overall sales increased slightly as compared to the three months ended June 30, 2016, reflecting improved sales in our Retirement and Income Solutions (“RIS”) and Group Benefits businesses, largely offset by declines in our U.S. life and annuity products and our segments abroad. Positive net flows drove an increase in our investment portfolio; however, investment yields were down as a result of declines in prepayment fees and lower margins on securities lending, partially offset by higher returns on private equities driven

by improved equity market performance. Net derivative gains (losses) improved primarily as a result of the prior period unfavorable impact of the Company's U.S. variable annuity actuarial assumption review.

Table of Contents

The following represents segment level results and percentage contributions to total segment level operating earnings available to common shareholders for the six months ended June 30, 2017:

-
- (1) Excludes Corporate & Other operating loss available to common shareholders of \$245 million.
(2) Consistent with GAAP guidance for segment reporting, operating earnings is our GAAP measure of segment performance. See “— Non-GAAP and Other Financial Disclosures.”

Table of Contents

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Consolidated Results - Highlights

Net income (loss) available to MetLife, Inc.'s common shareholders up \$774 million:

Favorable change in net derivative gains (losses) of \$1.7 billion (\$1.1 billion, net of income tax) primarily driven by the impact of the second quarter 2016 actuarial assumption review on certain variable annuity products that contain embedded derivatives, partially offset by changes in foreign currencies and interest rates. Asymmetrical and non-economic accounting also resulted from derivative losses on non-qualifying hedges, driven by changes in interest rates, foreign currencies and equity markets.

• Operating earnings available to common shareholders up \$483 million

• Unfavorable change in the amortization of deferred policy acquisition costs (“DAC”) and value of business acquired (“VOBA”) related to investment and derivative gains and losses

(1) See “— Results of Operations — Consolidated Results” and “— Non-GAAP and Other Financial Disclosures” for reconciliations and definitions of non-GAAP financial measures.

Consolidated Results - Operating Highlights

Operating earnings available to common shareholders up \$483 million:

• Results of operations impacted by: (i) prior period refinements made to DAC and certain insurance-related liabilities; (ii) the impact of the second quarter 2016 U.S. variable annuity actuarial assumption review; and (iii) lower taxes.

• Our results for the three months ended June 30, 2017 included the following:

• a charge of \$36 million, net of income tax, for lease impairments

• tax-related benefits of \$27 million from an audit settlement including interest

• a \$22 million, net of income tax, increase in expenses associated with the Company's previously announced unit cost initiative

• a \$22 million, net of income tax, increase in system implementation and branding costs in preparation for the Separation

• a benefit of \$12 million, net of income tax, related to a refinement to prior period reinsurance receivables in Australia

• Our results for the three months ended June 30, 2016 included the following:

• unfavorable reserve adjustments of \$257 million, net of income tax, resulting from modeling improvements in the reserving process

• unfavorable DAC unlockings of \$161 million related to our U.S. variable annuity actuarial assumption review

• a charge of \$44 million, net of income tax, related to an adjustment to reinsurance receivables in Australia

For a more in-depth discussion of our consolidated results, see “— Results of Operations — Consolidated Results” and “— Results of Operations — Consolidated Results — Operating.”

Table of Contents

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Consolidated Results - Highlights

Net income (loss) available to MetLife, Inc.'s common shareholders down \$601 million:

Unfavorable change in net derivative gains (losses) of \$599 million (\$389 million, net of income tax) primarily driven by changes in interest rates and foreign currencies, largely offset by the impact of the second quarter 2016 actuarial assumption review on certain variable annuity products that contain embedded derivatives. Asymmetrical and non-economic accounting also resulted from derivative losses on non-qualifying hedges, driven by changes in interest rates, foreign currencies and equity markets.

- Unfavorable change in the amortization of DAC and VOBA related to investment and derivative gains and losses

- Operating earnings available to common shareholders up \$700 million

(1) See “— Results of Operations — Consolidated Results” and “— Non-GAAP and Other Financial Disclosures” for reconciliations and definitions of non-GAAP financial measures.

Consolidated Results - Operating Highlights

Operating earnings available to common shareholders up \$700 million:

Results of operations impacted by: (i) prior period refinements made to DAC and certain insurance-related liabilities;

- (ii) lower taxes; (iii) the impact of the second quarter 2016 U.S. variable annuity actuarial assumption review; and (iv) higher net investment income due to portfolio growth and improved equity market performance.

- Our results for the six months ended June 30, 2017 included the following:

- a \$44 million, net of income tax, charge for expenses incurred related to a guaranty fund assessment for Penn Treaty Network America Insurance Company (“Penn Treaty”) and an increase in litigation reserves

- a \$43 million, net of income tax, increase in expenses associated with the Company’s previously announced unit cost initiative

- favorable reserve adjustments of \$34 million, net of income tax, resulting from modeling improvements in the reserving process in certain of our life businesses

- a charge of \$36 million, net of income tax, for lease impairments

- tax-related benefits of \$27 million from audit settlement including interest

- a \$22 million, net of income tax, increase in system implementation and branding costs in preparation for the Separation

- a benefit of \$12 million, net of income tax, related to a refinement to prior period reinsurance receivables in Australia

- Our results for the six months ended June 30, 2016 included the following:

- unfavorable reserve adjustments of \$257 million, net of income tax, resulting from modeling improvements in the reserving process

- unfavorable DAC unlockings of \$161 million related to our U.S. variable annuity actuarial assumption review

- a charge of \$44 million, net of income tax, related to an adjustment to reinsurance receivables in Australia

- tax benefit in Japan of \$20 million related to a change in corporate tax rate that pertains to periods prior to 2016

- tax charge in Chile of \$10 million as a result of tax reform legislation that pertains to periods prior to 2016

For a more in-depth discussion of our consolidated results, see “— Results of Operations — Consolidated Results” and “— Results of Operations — Consolidated Results — Operating.”

Table of Contents

Consolidated Company Outlook

The plan to separate a substantial portion of our former Retail segment, as well as certain portions of our former Corporate Benefit Funding segment and Corporate & Other (the “Separation”) and the completion of the sale to Massachusetts Mutual Life Insurance Company (“MassMutual”) of our U.S. retail advisor force and certain assets associated with the MetLife Premier Client Group, including all of the issued and outstanding shares of MetLife’s affiliated broker-dealer, MetLife Securities, Inc. (“MSI”), a wholly-owned subsidiary of MetLife, Inc. (the “U.S. Retail Advisor Force Divestiture”) evidence our commitment to Accelerating Value and our refreshed enterprise strategy, the center of which is still One MetLife. Digital and simplified are the key enablers of our strategic initiatives which include (i) optimizing value and risk by prioritizing businesses with high internal rates of return, lower capital intensity, and maximum cash generation, (ii) driving operational excellence, by becoming a high-performance operating company with a competitive cost structure, (iii) transforming our distribution channels to drive efficiency and productivity through digital enablement and improved customer persistency, and (iv) undertaking a targeted approach to find the right solutions for the right customers through the commitment to creating differentiated customer value propositions. This new enterprise strategy will enhance our ability to focus on the right markets, build clear differentiators, and continue to make the right investments to deliver shareholder value.

In 2017, we continue to focus on executing the Separation and making critical investments to drive efficiency. While this will put downward pressure on operating earnings in 2017, we expect post-Separation MetLife operating earnings to grow in 2018 driven by both business growth and expense discipline. Following the Separation, MetLife will also be significantly less sensitive to interest rates. Notably, the Separation will also make MetLife a more globally diversified company; we expect MetLife will generate over 40% of its operating earnings from outside the United States and that percentage should continue to grow over time.

We have engaged and expect to continue to engage in a number of Separation-related transactions that will impact our holding companies’ liquid assets. In 2016, we incurred \$2.3 billion of Separation-related items which reduced our holding companies’ liquid assets, as well as our free cash flow. These Separation-related items consisted of Separation-related outflows comprised of an incremental capital contribution to Brighthouse Life Insurance Company (formerly, MetLife Insurance Company USA (“MetLife USA”)) (“Brighthouse Insurance”), capital contributions to Brighthouse subsidiaries and Separation-related costs, forgone subsidiary dividends from Brighthouse Insurance and forgone incremental debt at MetLife, Inc., net of Separation-related inflows comprised of incremental subsidiary dividends from New England Life Insurance Company (“NELICO”) and Brighthouse Insurance. However, we have increased and expect to continue to increase our holding companies’ liquid assets over time as a result of (i) \$291 million in cash proceeds that we received in 2016 from the U.S. Retail Advisor Force Divestiture; (ii) total dividends of approximately \$3.0 billion that we expect to receive from Brighthouse (which may be partially funded by the issuance of debt by Brighthouse) and a MetLife-affiliated reinsurance company, of which \$2.7 billion has been received to date; and (iii) proceeds from the disposition of our retained shares of Brighthouse common stock that we expect to receive over time. The dividends of approximately \$3.0 billion were lower than the previously reported range of \$3.3 billion to \$3.8 billion due to a second quarter 2017 statutory reserve increase of \$400 million in Brighthouse related to refinements of actuarial models. In addition to these Separation-related items, we expect to have cash commitments of between \$1.0 billion and \$2.0 billion over the two-year period of 2017 and 2018 relating to liability management transactions, including the repayment of certain debt maturities. Following the Separation, we plan to maintain a liquidity buffer of \$3.0 to \$4.0 billion of liquid assets at the holding companies. See “Risk Factors — Risks Related to Our Planned Separation from, and Continuing Relationship with, Brighthouse,” as well as “Risk Factors — Risks Related to Acquisitions, Dispositions or Other Structural Changes — We May Not Complete the Separation of Brighthouse Financial on the Terms or Timeline Currently Contemplated, if at All” and “Risk Factors — Capital-Related Risks — Legal and Regulatory Restrictions and Uncertainty and Restrictions Under the Terms of Certain of Our Securities May Prevent Us from Repurchasing Our Stock and Paying Dividends at the Level We Wish” included in the 2016 Annual Report.

In the third quarter of 2017, the Separation will result in the historical results of Brighthouse being reported as discontinued operations of the Company. After the Separation and distribution, we will elect the fair value option for our remaining investment in Brighthouse and will record any subsequent changes in estimated fair value to net

investment gains and losses in continuing operations.

Furthermore, we anticipate realized net investment losses of approximately \$900 million, net of income tax, related to the Separation. These losses include: (i) tax-related charges; (ii) previously deferred inter-company losses that will be realized upon Separation; (iii) losses on our retained investment in Brighthouse, and (iv) partially offsetting Separation tax benefits. Additionally, we anticipate a net tax charge in operating earnings of approximately \$200 million resulting from the future repatriation of approximately \$3.0 billion of cash following the post separation review of our capital needs, partially offset by a tax benefit associated with dividends from our foreign operations.

Table of Contents

Assuming interest rates follow the observable forward yield curves as of December 31, 2016, we expect the average ratio of free cash flow to operating earnings over the two-year period of 2017 and 2018, excluding the impact of the Separation, to be 65% to 75%. This expectation reflects our unit cost improvement program and the related initiative to invest \$1 billion by 2020 to generate \$800 million pre-tax run rate annual savings, net of stranded overhead. We believe that free cash flow is a key determinant of dividends and share repurchases.

When making these and other projections, we must rely on the accuracy of our assumptions about future economic and business conditions, which can be affected by known and unknown risks and other uncertainties. Our assumptions have been and will continue to be impacted by (i) MetLife, Inc.'s plan to pursue the Separation, (ii) regulatory uncertainty regarding capital requirements that would have been applicable to MetLife, Inc. as a result of the Financial Stability Oversight Council's ("FSOC") former designation of MetLife, Inc. as a non-bank systemically important financial institution ("non-bank SIFI"), which, among other things, impacted the level of our share repurchases, (iii) lower investment margins (primarily in the United States) as a result of the sustained low interest rate environment, (iv) lower than anticipated merger and acquisition activity, and (v) the effect on our foreign operations of the strengthening of the U.S. dollar. See "— Other Key Information — Significant Events" for information regarding the Separation, U.S. Retail Advisor Force Divestiture, and the status of court proceedings relating to MetLife, Inc.'s challenge to the FSOC's former designation of it as a non-bank SIFI.

Other Key Information

Segment Information

As previously announced, in the third quarter of 2016, the Company reorganized its businesses in anticipation of the planned Separation. Prior period results have been revised in connection with the reorganization and did not have an impact on total consolidated net income (loss) or operating earnings. See Note 2 of the Notes to the Interim Condensed Consolidated Financial Statements for further information on the Company's segments.

Significant Events

Separation

In January 2016, MetLife, Inc. announced its plan to pursue the Separation. MetLife, Inc. subsequently re-segmented the business to be separated and rebranded it as "Brighthouse Financial."

On June 29, 2017, MetLife, Inc. announced that its Board of Directors had approved the spin-off of its wholly-owned subsidiary, Brighthouse Financial, Inc. ("Brighthouse"). MetLife, Inc. common shareholders will receive a distribution of one share of Brighthouse common stock for every 11 shares of MetLife, Inc. common stock they own. Shareholders of MetLife, Inc. who own less than 11 shares of common stock, or others who would otherwise receive fractional shares, will receive cash. The record date for the distribution was 5:00 p.m., New York City time, on July 19, 2017, and the distribution date will be 5:00 p.m., New York City time, on August 4, 2017. On August 3, 2017, MetLife, Inc. announced that it expects to distribute 96,776,670 of the 119,773,106 shares of Brighthouse common stock, representing approximately 80.8% of those shares. Certain MetLife affiliates hold MetLife common stock and, as a result, will participate in the distribution.

On July 6, 2017, MetLife, Inc. announced that the U.S. Securities and Exchange Commission has declared Brighthouse's registration statement on Form 10 effective. Additionally, all required state regulatory approvals have been granted. The Separation remains subject to continuing validity of a ruling from the Internal Revenue Service ("IRS") and an opinion from MetLife's tax advisor regarding certain U.S. federal income tax matters.

In connection with the spin-off, the Company completed the following transactions in 2017: (i) contributions of entities, mergers and dividend; (ii) termination of financing arrangements; and (iii) new financing arrangements. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements for further information on these transactions.

U.S. Retail Advisor Force Divestiture

In July 2016, MetLife, Inc. completed the U.S. Retail Advisor Force Divestiture for \$291 million. MassMutual assumed all of the liabilities related to such assets that arise or occur at or after the closing of the sale. As part of the transactions, MetLife, Inc. and MassMutual entered into a product development agreement under which MetLife's U.S. retail business will be the exclusive developer of certain annuity products to be issued by MassMutual. In the MassMutual purchase agreement, MetLife, Inc. agreed to indemnify MassMutual for certain claims, liabilities and

breaches of representations and warranties up to limits described in the purchase agreement.

97

Table of Contents

Non-Bank SIFI

On December 18, 2014, the FSOC designated MetLife, Inc. as a non-bank SIFI subject to regulation by the Board of Governors of the Federal Reserve System (the “Federal Reserve Board”) and the Federal Reserve Bank of New York (collectively with the Federal Reserve Board, the “Federal Reserve”) and the Federal Deposit Insurance Corporation (the “FDIC”), as well as to enhanced supervision and prudential standards. On March 30, 2016, the D.C. District Court ordered that the designation of MetLife, Inc. as a non-bank SIFI by the FSOC be rescinded. On April 8, 2016, the FSOC appealed the D.C. District Court’s order to the United States Court of Appeals for the District of Columbia (“D.C. Circuit”), and oral argument was heard on October 24, 2016. In a Presidential Memorandum for the Secretary of the Treasury dated April 21, 2017, President Trump directed the Secretary of the Treasury to review the FSOC SIFI designation process for transparency, due process and other factors, and, pending the completion of the review and submission of the Secretary’s recommendations, to refrain from voting for any non-emergency designations. The Secretary’s review and report are due by October 18, 2017. On August 2, 2017, the D.C. Circuit ordered that the appeal be held in abeyance pending the issuance of that report by the Secretary of the Treasury. The D.C. Circuit also ordered the parties to file additional procedural motions to govern future proceedings by November 17, 2017, or within 30 days of the issuance of the Treasury Secretary’s report, whichever occurs first. If the FSOC prevails on appeal or designates MetLife, Inc. as systemically important as part of its ongoing review of non-bank financial companies, MetLife, Inc. could once again be subject to regulation as a non-bank SIFI. See “Business — Regulation — U.S. Regulation — Potential Regulation as a Non-Bank SIFI” included in the 2016 Annual Report.

Industry Trends

The following information on industry trends should be read in conjunction with “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Industry Trends” in Part II, Item 7, of the 2016 Annual Report.

We continue to be impacted by the unstable global financial and economic environment that has been affecting the industry.

Financial and Economic Environment

Our business and results of operations are materially affected by conditions in the global capital markets and the economy generally. Stressed conditions, volatility and disruptions in global capital markets, particular markets, or financial asset classes can have an adverse effect on us, in part because we have a large investment portfolio and our insurance liabilities and derivatives are sensitive to changing market factors. See “Risk Factors — Economic Environment and Capital Markets-Related Risks — We Are Exposed to Significant Global Financial and Capital Markets Risks Which May Adversely Affect Our Results of Operations, Financial Condition and Liquidity, and May Cause Our Net Investment Income to Vary from Period to Period” in the 2016 Annual Report. The impact on global capital markets and the economy generally of the transition occurring in the United States government and the priorities of the Trump Administration is uncertain. See “Risk Factors — Economic Environment and Capital Markets-Related Risks — If Difficult Conditions in the Global Capital Markets and the Economy Generally Persist, They May Materially Adversely Affect Our Business and Results of Operations” in the 2016 Annual Report.

We have market presence in numerous countries and increased exposure to risks posed by local and regional economic conditions. See “Risk Factors — Risks Related to Our Business — Our International Operations Face Political, Legal, Operational and Other Risks, Including Exposure to Local and Regional Economic Conditions, That Could Negatively Affect Those Operations or Our Profitability” in the 2016 Annual Report, as amended or supplemented in our subsequently filed Quarterly Reports on Form 10-Q.

Concerns about the political and/or economic instability in the United Kingdom (“U.K.”), Mexico, Italy, Turkey and Puerto Rico and weakness in the energy sector have recently contributed to global market volatility. See “— Investments — Current Environment — Selected Country and Sector Investments.” Events following the U.K.’s referendum on June 23, 2016 and the uncertainties, including foreign currency exchange risks, associated with its pending withdrawal from the European Union (“EU”), have also contributed to market volatility, both in the U.S. and beyond. These factors could contribute to weakening gross domestic product growth, primarily in the U.K. and Europe. The magnitude and longevity of the potential negative economic impacts would depend on the detailed agreements reached by the U.K. and the EU as a result of the exit negotiations and negotiations regarding trade and other arrangements.

Table of Contents

Central banks around the world have used monetary policies to combat global market volatility. For example, the European Central Bank continues to institute support measures, including quantitative easing, to lessen the risk of deflation, lower borrowing costs in the Euro zone and encourage corporations to issue more asset-backed securities. These measures, however, could affect the Euro exchange rate and have uncertain impacts on interest rates and risk markets. In Japan, the Japanese government and the Bank of Japan have implemented a coordinated strategy which includes the imposition of a negative rate on commercial bank deposits, continued government bond purchases and tax reform, including the lowering of the Japanese corporate tax rate and the delay until 2019 of an increase in the consumption tax to 10%. Going forward, Japan's structural and demographic challenges may continue to limit its potential growth unless reforms that boost productivity are put into place. Japan's high public sector debt levels are mitigated by low refinancing risks. For information regarding actions taken by the Federal Reserve Board's Federal Open Market Committee ("FOMC") in the United States, see "— Impact of a Sustained Low Interest Rate Environment."

Impact of a Sustained Low Interest Rate Environment

As a global insurance company, we are affected by the monetary policy of central banks around the world, as well as the monetary policy of the Federal Reserve Board in the United States. The Federal Reserve Board has taken a number of actions in recent years to spur economic activity, including asset purchases and keeping interest rates low. However, in December 2015, the FOMC increased the federal funds rate for the first time in 10 years and raised it a number of times since then, with the last raise, from 1.00% to 1.25%, occurring in June 2017. Further increases in the federal funds rate in the future may affect interest rates and risk markets in the U.S. and other developed and emerging economies. However, we cannot predict with certainty the effect of these programs and policies on interest rates or the impact on the pricing levels of risk-bearing investments at this time. See "— Investments — Current Environment." During periods of declining interest rates, we may have to invest insurance cash flows and reinvest the cash flows we received as interest or return of principal on our investments in lower yielding instruments. Moreover, borrowers may prepay or redeem the fixed income securities, mortgage loans and mortgage-backed securities in our investment portfolio with greater frequency in order to borrow at lower market rates. Therefore, some of our products expose us to the risk that a reduction in interest rates will reduce the difference between the amounts that we are required to credit on contracts in our general account and the rate of return we are able to earn on investments intended to support obligations under these contracts. This difference between interest earned and interest credited, or margin, is a key metric for the management of, and reporting for, many of our businesses.

Our expectations regarding future margins are an important component impacting the amortization of certain intangible assets such as DAC and VOBA. Significantly lower margins may cause us to accelerate the amortization, thereby reducing net income in the affected reporting period. Additionally, lower margins may also impact the recoverability of intangible assets such as goodwill, require the establishment of additional liabilities or trigger loss recognition events on certain policyholder liabilities. We review this long-term margin assumption, along with other assumptions, as part of our annual actuarial assumption review.

Competitive Pressures

The life insurance industry remains highly competitive. The product development and product life cycles have shortened in many product segments, leading to more intense competition with respect to product features. Larger companies have the ability to invest in brand equity, product development, technology and risk management, which are among the fundamentals for sustained profitable growth in the life insurance industry. In addition, several of the industry's products can be quite homogeneous and subject to intense price competition. Sufficient scale, financial strength and financial flexibility are becoming prerequisites for sustainable growth in the life insurance industry. Larger market participants tend to have the capacity to invest in additional distribution capability and the information technology needed to offer the superior customer service demanded by an increasingly sophisticated industry client base. We believe that the continued volatility of the financial markets, its impact on the capital position of many competitors, and subsequent actions by regulators and rating agencies have altered the competitive environment. In particular, we believe that these factors have highlighted financial strength as the most significant differentiator and, as a result, we believe the Company is well positioned to compete in this environment.

Table of Contents

Regulatory Developments

In the United States, our life insurance companies are regulated primarily at the state level, with some products and services also subject to federal regulation. In addition, MetLife, Inc. and its U.S. insurance subsidiaries are subject to regulation under the insurance holding company laws of various U.S. jurisdictions. Furthermore, some of MetLife's operations, products and services are subject to consumer protection laws, securities, broker-dealer and investment adviser regulations, environmental and unclaimed property laws and regulations, and to the Employee Retirement Income Security Act of 1974 ("ERISA"). If MetLife, Inc. were re-designated as a non-bank SIFI, it could also be subject to regulation by the Federal Reserve and the FDIC. See "— U.S. Regulation" below, as well as "Business — Regulation — U.S. Regulation," "Risk Factors — Regulatory and Legal Risks — Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and in Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth," "Risk Factors — Risks Related to Our Business — Our Statutory Life Insurance Reserve Financings May Be Subject to Cost Increases and New Financings May Be Subject to Limited Market Capacity," and "Risk Factors — Regulatory and Legal Risks — Changes in U.S. Federal, State Securities and State Insurance Laws and Regulations May Affect Our Operations and Our Profitability" included in the 2016 Annual Report, as amended or supplemented in our subsequently filed Quarterly Reports on Form 10-Q under the caption "Management's Discussion and Analysis of Financial Condition and Results of Operations — Industry Trends — Regulatory Developments" and similarly named sections under the caption "Risk Factors."

The Dodd-Frank Wall Street Reform and Consumer Protection Act ("Dodd-Frank") effected the most far-reaching overhaul of financial regulation in the United States in decades. However, President Trump and the majority party have expressed goals to amend Dodd-Frank. On June 8, 2017, the U.S. House of Representatives passed the Financial CHOICE Act of 2017, which proposes to amend or repeal various sections of Dodd-Frank. This proposed legislation is now being considered by the U.S. Senate. See "Business — Regulation — U.S. Regulation" and "Risk Factors — Regulatory and Legal Risks — Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and in Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth" in the 2016 Annual Report, as amended or supplemented in our subsequently filed Quarterly Reports on Form 10-Q, for a discussion of Dodd-Frank.

Our international insurance operations are principally regulated by insurance regulatory authorities in the jurisdictions in which they are located or operate. In addition, our investment and pension companies outside of the U.S. are subject to oversight by the relevant securities, pension and other authorities of the countries in which the companies operate. Our non-U.S. insurance businesses are also subject to current and developing solvency regimes which impose various capital and other requirements. Having been named a global systemically important insurer ("G-SII"), MetLife, Inc. may also become subject to additional capital requirements. See "— International Regulation" below, as well as "Business — Regulation — International Regulation" and "Risk Factors — Regulatory and Legal Risks — Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and in Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth," included in the 2016 Annual Report, as amended or supplemented in our subsequently filed Quarterly Reports on Form 10-Q under the caption "Management's Discussion and Analysis of Financial Condition and Results of Operations — Industry Trends — Regulatory Developments" and similarly named sections under the caption "Risk Factors."

Table of Contents

U.S. Regulation

ERISA Considerations

We provide products and services to certain employee benefit plans that are subject to ERISA or the Internal Revenue Code of 1986, as amended (the “Code”). As such, our activities are subject to the restrictions imposed by ERISA and the Code, including the requirement under ERISA that fiduciaries must perform their duties solely in the interests of ERISA plan participants and beneficiaries, and that fiduciaries may not cause a covered plan to engage in certain prohibited transactions. The applicable provisions of ERISA and the Code are subject to enforcement by the Department of Labor (“DOL”), the IRS and the Pension Benefit Guaranty Corporation.

The prohibited transaction rules of ERISA and the Code generally restrict the provision of investment advice to ERISA plans and participants and Individual Retirement Accounts (“IRAs”) if the investment recommendation results in fees paid to an individual advisor, the firm that employs the advisor or their affiliates that vary according to the investment recommendation chosen.

The DOL issued new regulations on April 6, 2016, which, in accordance with an April 4, 2017 DOL final rule which delayed the original applicable date by 60 days, became for the most part applicable on June 9, 2017. These rules, substantially expand the definition of “investment advice” and require that an impartial or “best interests” standard be met in providing such advice, thereby broadening the circumstances under which MetLife or its representatives, in providing investment advice with respect to ERISA plans, plan participants or IRAs, could be deemed a fiduciary under ERISA or the Code. Pursuant to the final regulations, certain communications with plans, plan participants and IRA holders, including the sales of products, and investment management or advisory services, could be deemed fiduciary investment advice, thus causing increased exposure to fiduciary liability if the distributor does not recommend what is in the client’s best interests. The DOL also issued amendments to certain of its prohibited transaction exemptions, and issued a new exemption, that apply more onerous disclosure and contract requirements to, and increases fiduciary requirements and fiduciary liability exposure in respect of, certain transactions involving ERISA plans, plan participants and IRAs. In general, the changes the rule made to existing prohibited transaction exemptions and contract and disclosure requirements of the new exemption (other than the impartial interest standard) were delayed until January 1, 2018. On July 6, 2017, the DOL published a new Request for Information regarding a possible further delay in the applicability date of January 1, 2018 along with possible additional changes to the rule. On February 3, 2017 President Trump, in a memorandum to the Secretary of Labor, requested that the DOL prepare an updated economic and legal analysis concerning the likely impact of the new rules, and possible revisions to the rules. The applicable date for the new rules could be further extended to provide the DOL with additional time to address the requests in the President’s memorandum.

We anticipate that we will need to undertake certain additional tasks in order to comply with certain of the exemptions provided in the DOL regulations, including additional compliance reviews of material shared with distributors, wholesaler and call center training and product reporting and analysis. The change of administration and DOL officials leaves open the possibility of further modifications. Implementation of the rules on June 9, 2017 could create confusion among our distribution partners which could negatively impact product sales. We cannot predict what other proposals may be made, what legislation may be introduced or enacted, or what impact any such legislation may have on our business, results of operations and financial condition. See “Risk Factors — Regulatory and Legal Risks — Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and In Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth” in the 2016 Annual Report, as amended or supplemented in our subsequently filed Quarterly Reports on Form 10-Q.

Potential Regulation as a Non-Bank SIFI

See “— Executive Summary — Other Key Information — Significant Events — Non-Bank SIFI” above for recent developments concerning FSOC’s appeal of the D.C. District Court’s order that the designation of MetLife, Inc. as a non-bank SIFI by the FSOC be rescinded.

Table of Contents

International Regulation

On June 23, 2016, the U.K. held a referendum regarding its membership in the EU, resulting in a vote in favor of leaving the EU. The U.K. government triggered the withdrawal process by notifying the EU on March 29, 2017 of the U.K.'s intention to withdraw from the EU. The member withdrawal provisions in the applicable EU treaty have not been used before so it is unclear how the provisions will work in practice. This treaty provides that the U.K. and the EU will negotiate a withdrawal agreement during a maximum two-year period (unless such period is extended by unanimous vote of the EU member states). As part of the sequenced approach to the talks set out by the EU, progress needs to be made on the withdrawal arrangements before any talks on a future trade deal can begin. With effectiveness of the withdrawal agreement or, if no agreement is concluded in the two-year period, at the end of the period on March 29, 2019, the U.K. will no longer be a member of the EU unless the EU and the U.K. agree to an extension. A transitional period or implementation phase forms an important part of the U.K. negotiation position. In the meantime, the U.K. remains a member of the EU with unchanged rights to access the single EU market in goods and services. Our U.K. business model utilizes certain rights to operate cross-border insurance and investment operations which may be modified or eliminated as a result of the U.K. exiting the EU. Operating expenses within our businesses could increase as a result of uncertainties during the negotiation period and upon the U.K.'s withdrawal.

Other changes in the laws and regulations of jurisdictions that affect our customers and independent sales intermediaries or their operations also may affect our business relationships with them and their ability to purchase or distribute our products. Such actions may negatively affect our business in these jurisdictions.

Solvency Regimes

Our insurance business throughout the European Economic Area is subject to Solvency II, which became effective on January 1, 2016, after an extensive preparatory phase. Solvency II codifies and harmonizes the EU insurance regulation. Capital requirements are forward-looking and based on the risk profile of each individual insurance company in order to promote comparability, transparency and competitiveness. In line with the requirements, MetLife entities calculate and report their capital requirement using a standard formula prescribed by the EU Directive and further regulation by the European Insurance and Occupational Pensions Authority. The entities have completed their first annual submissions including the Regular Supervisory Report and the Solvency and Financial Condition Report. Mexico adopted a reform of its Insurance Law in February 2013. In accordance with this reform, a Solvency II-type regulatory framework became effective on January 1, 2016 which instituted changes to reserve and capital requirements and corporate governance and fostered greater transparency. In line with the requirements of the local Solvency II, insurance companies calculate and report their capital requirement using a standard formula designed by the local regulators ("CNSF"). In addition, as required, certain MetLife entities have completed and submitted their 2016 Own Risk and Solvency Assessment ("ORSA") reports to the CNSF.

In Chile, the law implementing Solvency II-like regulation continues in the studies stage. However, the Chilean insurance regulator has already issued two resolutions, one for governance, and the other for risk management and control framework requirements. MetLife Chile has already implemented governance changes and risk policies to comply with these resolutions. A fifth impact study was completed and submitted in July 2017. On March 31, 2016, the local regulator issued a final regulation which requires insurance companies to implement a risk appetite framework and produce an ORSA. The first such report must be submitted to the local regulator no later than September 30, 2017. Even though a formal implementation date has not yet been set, it is estimated that the new solvency and supervisory regime could be in force between 2018 and 2020.

In July 2015, the Superintendence of Private Insurance, the Brazilian insurance regulator ("SUSEP"), issued a regulation establishing (i) a framework for minimum capital requirements based on risk and (ii) criteria for investment activities in insurance companies. In November 2015, SUSEP issued an additional regulation requiring insurance companies operating in Brazil to adopt a formal risk management function by the end of 2016 and to implement a formal enterprise risk management framework in 2017. In December 2016, MetLife Brazil formalized the designation of a local Risk Manager in Brazil in compliance with local regulation and is currently adapting its risk management framework to the requirements of local regulation.

Global Systemically Important Insurers

The International Association of Insurance Supervisors (“IAIS”), an association of insurance supervisors and regulators and a member of the Financial Stability Board (“FSB”), an international entity established to coordinate, develop and promote regulatory, supervisory and other financial sector policies in the interest of financial stability, is participating in the FSB’s initiative to identify and manage global systemically important financial institutions. To this end, the IAIS published a methodology to assess the systemic relevance of global insurers and a framework of policy measures to be applied to G-SIIs. The IAIS/FSB process is separate from the U.S. FSOC designation process and MetLife, Inc. remains a G-SII in spite of the rescission of its U.S. non-bank SIFI designation on March 30, 2016.

Table of Contents

The global designation process is an annual process and IAIS policy requires that the IAIS evaluate whether updates to its assessment methodology are necessary every three years. Accordingly, the IAIS published an updated assessment methodology on June 16, 2016, which was used as the basis for the 2016 assessment of a pool of approximately 50 insurers, including MetLife, Inc. The new methodology reflects changes in the previous definitions of non-traditional and non-insurance activity, along with certain other changes in both quantitative and qualitative assessments, most notably introducing greater transparency into the process. On November 21, 2016, the FSB issued its 2016 list of G-SIIs, which included MetLife, Inc.

Current standards call for G-SIIs to be subject to higher loss absorbency requirements (“HLA”). Given the absence of a common global base on which to calculate HLA for insurers, the FSB directed the IAIS to develop basic capital requirements (“BCR”). The first version of the IAIS HLA framework was endorsed by the FSB and the G20 in September and November 2015, respectively. On February 28, 2017 the IAIS confirmed that the risk-based global insurance capital standard (“ICS”) will replace BCR as the basis for a revised HLA and that work on revisions are deferred until adoption of the ICS by the IAIS in 2019 (see below). Consequently, HLA implementation is delayed until 2022 for the 2020 group of G-SIIs.

On December 17, 2014, the IAIS released a first exposure draft of the ICS which will apply to all internationally active insurance groups, including G-SIIs. A second exposure draft was published for comment on July 19, 2016. In June 2017, the IAIS Executive Committee approved the ICS Version 1.0 for publication in July 2017. Version 1.0 will continue to be developed prior to the next formal consultation anticipated for mid-2018. The IAIS continues to project its approval of ICS Version 2.0 by the end of 2019, and implementation in 2020 and beyond.

The FSB and IAIS propose that national authorities consider additional requirements for G-SIIs, which include preparation of a systemic risk management plan, preparation of a recovery and resolution plan, enhanced liquidity planning and management, more intensive supervision, closer coordination among regulators through global supervisory colleges led by a regulator with group-wide supervisory authority. The IAIS continues to revise its view of how best to identify and manage systemic risk in the insurance sector and has confirmed it will develop an activities-based approach which could result in the future in a focus on management of activities as opposed to designation of entities and a shift toward a better identification of activities that link to systemic risk transmission channels. The IAIS proposals would need to be implemented at the consolidated group level by legislation or regulation in each applicable jurisdiction. As MetLife, Inc. is no longer a U.S. non-bank SIFI and none of its regulators have proposed implementing the G-SII requirements, the impact on MetLife, Inc. of such global proposals is uncertain.

Summary of Critical Accounting Estimates

The preparation of financial statements in conformity with GAAP requires management to adopt accounting policies and make estimates and assumptions that affect amounts reported on the Interim Condensed Consolidated Financial Statements. The most critical estimates include those used in determining:

- (i) liabilities for future policy benefits and the accounting for reinsurance;
- (ii) capitalization and amortization of DAC and the establishment and amortization of VOBA;
- (iii) estimated fair values of investments in the absence of quoted market values;
- (iv) investment impairments;
- (v) estimated fair values of freestanding derivatives and the recognition and estimated fair value of embedded derivatives requiring bifurcation;
- (vi) measurement of goodwill and related impairment;
- (vii) measurement of employee benefit plan liabilities;
- (viii) measurement of income taxes and the valuation of deferred tax assets; and
- (ix) liabilities for litigation and regulatory matters.

In addition, the application of acquisition accounting requires the use of estimation techniques in determining the estimated fair values of assets acquired and liabilities assumed — the most significant of which relate to aforementioned critical accounting estimates. In applying these policies and estimates, management makes subjective and complex judgments that frequently require assumptions about matters that are inherently uncertain. Many of these policies, estimates and related judgments are common in the insurance and financial services industries; others are specific to

our business and operations. Actual results could differ from these estimates.

103

Table of Contents

The above critical accounting estimates are described in “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Summary of Critical Accounting Estimates” and Note 1 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Economic Capital

Economic capital is an internally developed risk capital model, the purpose of which is to measure the risk in the business and to provide a basis upon which capital is deployed. The economic capital model accounts for the unique and specific nature of the risks inherent in our business.

Our economic capital model, coupled with considerations of local capital requirements, aligns segment allocated equity with emerging standards and consistent risk principles. The model applies statistics-based risk evaluation principles to the material risks to which the Company is exposed. These consistent risk principles include calibrating required economic capital shock factors to a specific confidence level and time horizon while applying an industry standard method for the inclusion of diversification benefits among risk types. Economic capital-based risk estimation is an evolving science and industry best practices have emerged and continue to evolve. Areas of evolving industry best practices include stochastic liability valuation techniques, alternative methodologies for the calculation of diversification benefits, and the quantification of appropriate shock levels. MetLife’s management is responsible for the ongoing production and enhancement of the economic capital model and reviews its approach periodically to ensure that it remains consistent with emerging industry practice standards.

Segment net investment income, with the exception of the Brighthouse Financial segment, is credited or charged based on the level of allocated equity; however, changes in allocated equity do not impact our consolidated net investment income, net income (loss) or operating earnings. The Brighthouse Financial segment’s net investment income represents that of the legal entities which comprise Brighthouse and its related companies on a historical basis, however, Brighthouse Financial segment’s net investment income may not be indicative of that on a combined standalone basis.

Net investment income is based upon the actual results of each segment’s specifically identifiable investment portfolios adjusted for allocated equity. Other costs are allocated to each of the segments based upon: (i) a review of the nature of such costs; (ii) time studies analyzing the amount of employee compensation costs incurred by each segment; and (iii) cost estimates included in the Company’s product pricing.

Acquisitions and Dispositions

In July 2017, the Company announced a definitive agreement to acquire Logan Circle Partners, L.P., from Fortress Investment Group LLC, for \$250 million in cash. Logan Circle Partners is a fundamental research-based investment manager providing institutional clients actively managed investment solutions across a broad spectrum of fixed income strategies, with more than 100 institutional clients and more than \$33 billion in assets under management as of March 31, 2017. The transaction is subject to customary closing conditions and regulatory approvals, and is expected to close in the third quarter of 2017.

See “— Executive Summary — Other Key Information — Significant Events” for information on the U.S. Retail Advisor Force Divestiture and the planned Separation.

Table of Contents

Results of Operations

Consolidated Results

Business Overview. Overall sales for the three months ended June 30, 2017 increased slightly over prior period levels reflecting higher sales from our U.S. segment offset by sales declines in our other segments. The overall increase in sales from our U.S. segment was primarily driven by an increase in funding agreement issuances and higher sales of pension risk transfers in our RIS business and a 35% increase in sales from our Group Benefits business with strong performance from our core and voluntary products. Sales in our Latin America segment declined due to a large group sale in the prior period. Sales in EMEA also dropped as a result of strong sales in the prior period. In our Asia segment, while our emerging markets saw improved sales, overall sales decreased compared to the prior period, primarily driven by management actions taken to improve product value in the region, as well as regulatory changes and repricing in Korea and Hong Kong. In our MetLife Holdings and Brighthouse Financial segments, the U.S. Retail Advisor Force Divestiture and the planned Separation negatively impacted sales.

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Revenues				
Premiums	\$9,935	\$9,417	\$19,250	\$19,110
Universal life and investment-type product policy fees	2,302	2,286	4,604	4,630
Net investment income	4,959	4,887	10,155	9,446
Other revenues	382	487	756	974
Net investment gains (losses)	104	266	112	281
Net derivative gains (losses)	(437)	(2,099)	(1,363)	(764)
Total revenues	17,245	15,244	33,514	33,677
Expenses				
Policyholder benefits and claims and policyholder dividends	10,622	10,598	20,798	20,591
Interest credited to policyholder account balances	1,562	1,500	3,274	2,826
Capitalization of DAC	(821)	(915)	(1,617)	(1,896)
Amortization of DAC and VOBA	704	121	1,237	1,116
Amortization of negative VOBA	(38)	(67)	(81)	(166)
Interest expense on debt	295	306	591	618
Other expenses	3,919	3,801	7,493	7,766
Total expenses	16,243	15,344	31,695	30,855
Income (loss) before provision for income tax	1,002	(100)	1,819	2,822
Provision for income tax expense (benefit)	115	(214)	103	505
Net income (loss)	887	114	1,716	2,317
Less: Net income (loss) attributable to noncontrolling interests	3	4	6	6
Net income (loss) attributable to MetLife, Inc.	884	110	1,710	2,311
Less: Preferred stock dividends	46	46	52	52
Net income (loss) available to MetLife, Inc.'s common shareholders	\$838	\$64	\$1,658	\$2,259

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

During the three months ended June 30, 2017, income (loss) before provision for income tax increased \$1.1 billion (\$773 million, net of income tax) from the prior period primarily driven by favorable changes in net derivative gains (losses) and operating earnings, partially offset by an unfavorable change in the amortization of DAC and VOBA related to investment and derivative gains and losses.

Table of Contents

Management of Investment Portfolio and Hedging Market Risks with Derivatives. We manage our investment portfolio using disciplined asset/liability management (“ALM”) principles, focusing on cash flow and duration to support our current and future liabilities. Our intent is to match the timing and amount of liability cash outflows with invested assets that have cash inflows of comparable timing and amount, while optimizing risk-adjusted net investment income and risk-adjusted total return. Our investment portfolio is heavily weighted toward fixed income investments, with over 80% of our portfolio invested in fixed maturity securities and mortgage loans. These securities and loans have varying maturities and other characteristics which cause them to be generally well suited for matching the cash flow and duration of insurance liabilities. In addition, our general account investment portfolio includes, within fair value option (“FVO”), contractholder-directed unit-linked investments supporting unit-linked variable annuity type liabilities, which do not qualify as separate account assets. The returns on these contractholder-directed unit-linked investments, which can vary significantly from period to period, include changes in estimated fair value subsequent to purchase, inure to contractholders and are offset in earnings by a corresponding change in policyholder account balances through interest credited to policyholder account balances.

We purchase investments to support our insurance liabilities and not to generate net investment gains and losses. However, net investment gains and losses are incurred and can change significantly from period to period due to changes in external influences, including changes in market factors such as interest rates, foreign currency exchange rates, credit spreads and equity markets; counterparty specific factors such as financial performance, credit rating and collateral valuation; and internal factors such as portfolio rebalancing. Changes in these factors from period to period can significantly impact the levels of both impairments and realized gains and losses on investments sold.

We also use derivatives as an integral part of our management of the investment portfolio and insurance liabilities to hedge certain risks, including changes in interest rates, foreign currency exchange rates, credit spreads and equity market levels. We use freestanding interest rate, equity, credit and currency derivatives to hedge certain invested assets and insurance liabilities. A small portion of these hedges are designated and qualify as accounting hedges, which reduce volatility in earnings. For those hedges not designated as accounting hedges, changes in market factors lead to the recognition of fair value changes in net derivative gains (losses) generally without an offsetting gain or loss recognized in earnings for the item being hedged, which creates volatility in earnings. During the first quarter of 2017, we began restructuring certain derivative hedges to partially stabilize volatility from nonqualified interest rate derivatives and to help meet prospective dividend and free cash flow objectives under varying interest rate scenarios. The restructuring of the hedge program outside of the Brighthouse Financial segment is substantially complete in meeting our initial objectives. As part of this restructuring, we replaced certain nonqualified derivatives with derivatives that qualify for hedge accounting treatment. In addition, we also entered into replication transactions using interest rate swaps, which are accounted for at amortized cost under statutory guidelines and are nonqualified derivatives under GAAP. We actively evaluate market risk hedging needs and strategies to ensure our free cash flow and capital objectives are met under a range of market conditions.

Certain variable annuity products with guaranteed minimum benefits contain embedded derivatives that are measured at estimated fair value separately from the host variable annuity contract, with changes in estimated fair value recorded in net derivative gains (losses). We use freestanding derivatives to hedge the market risks inherent in these variable annuity guarantees. The valuation of these embedded derivatives includes a nonperformance risk adjustment, which is unhedged, and can be a significant driver of net derivative gains (losses) and volatility in earnings, but does not have an economic impact on us.

Table of Contents

Net Derivative Gains (Losses). The variable annuity embedded derivatives and associated freestanding derivative hedges are collectively referred to as “VA program derivatives” in the following table. All other derivatives that are economic hedges of certain invested assets and insurance liabilities are referred to as “non-VA program derivatives” in the following table. The table below presents the impact on net derivative gains (losses) from non-VA program derivatives and VA program derivatives:

	Three Months Ended June 30,	
	2017	2016
	(In millions)	
Non-VA program derivatives		
Interest rate	\$451	\$775
Foreign currency exchange rate	(289)	582
Credit	64	1
Equity	(11)	—
Non-VA embedded derivatives	(131)	(83)
Total non-VA program derivatives	84	1,275
VA program derivatives		
Market risks in embedded derivatives	653	(1,346)
Nonperformance risk adjustment on embedded derivatives	(138)	1,103
Other risks in embedded derivatives	(315)	(4,298)
Total embedded derivatives	200	(4,541)
Freestanding derivatives hedging embedded derivatives	(721)	1,167
Total VA program derivatives	(521)	(3,374)
Net derivative gains (losses)	\$(437)	\$(2,099)

The unfavorable change in net derivative gains (losses) on non-VA program derivatives was \$1.2 billion (\$774 million, net of income tax). This was primarily due to the U.S. dollar and Japanese yen, relative to other key currencies, weakening in the current period versus strengthening in the prior period, unfavorably impacting foreign currency forwards and futures that primarily hedge foreign currency-denominated bonds. In addition, long-term interest rates decreased less in the current period than in the prior period, unfavorably impacting receive-fixed interest rate swaps and swaptions primarily hedging long-duration liability portfolios. Because certain of these hedging strategies are not designated or do not qualify as accounting hedges, the changes in the estimated fair value of these freestanding derivatives are recognized in net derivative gains (losses) without an offsetting gain or loss recognized in earnings for the item being hedged.

The favorable change in net derivative gains (losses) on VA program derivatives was \$2.9 billion (\$1.9 billion, net of income tax). This was due to a favorable change of \$4.0 billion (\$2.6 billion, net of income tax) in other risks in embedded derivatives and a favorable change of \$111 million (\$72 million, net of income tax) in market risks in embedded derivatives, net of the impact of freestanding derivatives hedging those risks, partially offset by an unfavorable change of \$1.2 billion (\$807 million, net of income tax) related to the change in the nonperformance risk adjustment on embedded derivatives. Other risks relate primarily to the impact of policyholder behavior and other non-market risks that generally cannot be hedged.

The foregoing \$4.0 billion (\$2.6 billion, net of income tax) favorable change in other risks in embedded derivatives reflects:

- Updates to actuarial policyholder behavior assumptions in the prior period within the valuation model.
 - An increase in the risk margin adjustment, measuring policyholder behavior risks, which was affected by the second quarter 2016 actuarial assumption update, along with market and interest rate changes, and
 - A combination of other factors, that were also affected by the second quarter 2016 actuarial assumption update, which include fees being deducted from accounts, changes in the benefit base, premiums, lapses, withdrawals and deaths.
- The foregoing \$111 million (\$72 million, net of income tax) favorable change reflects a \$2.0 billion (\$1.3 billion, net of income tax) favorable change in market risks in embedded derivatives, partially offset by a \$1.9 billion (\$1.2

billion, net of income tax) unfavorable change in freestanding derivatives hedging market risks in embedded derivatives. The favorable change is due to changes in market factors, as well as due to freestanding derivative losses on certain macro hedges which are transitional in nature given the Separation of Brighthouse and which are designed to protect statutory capitalization.

107

Table of Contents

The primary changes in market factors are summarized as follows:

Long-term interest rates decreased less in the current period than in the prior period, contributing to an unfavorable change in our freestanding derivatives and a favorable change in our embedded derivatives. For example, the 30-year U.S. swap rate decreased 11 basis points in the current period and decreased 31 basis points in the prior period.

Key equity index levels increased more in the current period than in the prior period, contributing to an unfavorable change in our freestanding derivatives and a favorable change in our embedded derivatives. For example, the Standard & Poor's ("S&P") 500 Index increased 3% in the current period and increased 2% in the prior period.

Changes in foreign currency exchange rates contributed to a favorable change in our embedded derivatives and an unfavorable change in our freestanding derivatives related to the assumed reinsurance of certain variable annuity products from our former operating joint venture in Japan. For example, the Japanese yen weakened against the U.S. dollar by 1% in the current period and strengthened by 9% in the prior period.

The aforementioned \$1.2 billion (\$807 million, net of income tax) unfavorable change in the nonperformance risk adjustment on embedded derivatives resulted from an unfavorable change of \$1.1 billion, before income tax, as a result of model changes and changes in capital market inputs, such as long-term interest rates and key equity index levels, on variable annuity guarantees, in addition to an unfavorable change of \$139 million, before income tax, related to changes in our own credit spread.

When equity index levels decrease in isolation, the variable annuity guarantees become more valuable to policyholders, which results in an increase in the undiscounted embedded derivative liability. Discounting this unfavorable change by the risk adjusted rate yields a smaller loss than by discounting at the risk-free rate, thus creating a gain from including an adjustment for nonperformance risk.

When the risk-free interest rate decreases in isolation, discounting the embedded derivative liability produces a higher valuation of the liability than if the risk-free interest rate had remained constant. Discounting this unfavorable change by the risk adjusted rate yields a smaller loss than by discounting at the risk-free interest rate, thus creating a gain from including an adjustment for nonperformance risk.

When our own credit spread increases in isolation, discounting the embedded derivative liability produces a lower valuation of the liability than if our own credit spread had remained constant. As a result, a gain is created from including an adjustment for nonperformance risk. For each of these primary market drivers, the opposite effect occurs when they move in the opposite direction.

Net Investment Gains (Losses). The unfavorable change in net investment gains (losses) of \$162 million (\$105 million, net of income tax) primarily reflects lower foreign currency transaction gains and lower gains on sales of fixed maturity securities. These unfavorable changes were partially offset by higher gains on sales of real estate joint ventures and lower provisions for loan losses on mortgage loans.

Actuarial Assumption Review. During the prior period, we accelerated the annual review of our actuarial assumptions for the U.S. variable annuity block of business in connection with our planned Separation. As a result of this review, we made changes to policyholder behavior and long-term economic assumptions, as well as risk margins.

Results for the prior period include a \$3.1 billion (\$2.0 billion, net of income tax) non-cash charge associated with this review of assumptions related to reserves and DAC, of which a \$3.7 billion loss (\$2.4 billion, net of income tax) was recognized in net derivative gains (losses). Of the \$3.1 billion charge, \$3.9 billion (\$2.6 billion, net of income tax) was related to reserves and a benefit of \$841 million (\$547 million, net of income tax) was associated with DAC. The \$3.7 billion loss recognized in net derivative gains (losses) associated with this review of assumptions was included within the other risks in embedded derivatives caption in the table above.

Divested Businesses. Income (loss) before provision for income tax related to the divested businesses and lag elimination, excluding net investment gains (losses) and net derivative gains (losses), decreased \$202 million (\$131 million, net of income tax) to a loss of \$332 million (\$222 million, net of income tax) in the current period from a loss of \$130 million (\$91 million, net of income tax) in the prior period. Included in this decline was a decrease in total expenses of \$202 million, before income tax. Results for both periods include expenses and charges associated with the U.S Retail Advisor Force Divestiture and the planned Separation.

Table of Contents

Taxes. Income tax expense for the three months ended June 30, 2017 was \$115 million, or 11% of income (loss) before provision for income tax, compared with income tax benefit of \$214 million, or 214% of income (loss) before provision for income tax, for the three months ended June 30, 2016. The Company's effective tax rates differ from the U.S. statutory rate of 35% due to non-taxable investment income, tax credits for low income housing, and foreign earnings taxed at lower rates than the U.S. statutory rate. Our current period results include tax-related benefits of \$27 million related to the settlement of an audit, including interest. Our prior period results include a tax charge of \$26 million related to the repatriation of earnings from Japan.

Operating Earnings. As more fully described in "— Non-GAAP and Other Financial Disclosures," we use operating earnings, which does not equate to net income (loss), as determined in accordance with GAAP, to analyze our performance, evaluate segment performance, and allocate resources. We believe that the presentation of operating earnings and operating earnings available to common shareholders, as we measure it for management purposes, enhances the understanding of our performance by highlighting the results of operations and the underlying profitability drivers of the business. Operating earnings and other financial measures based on operating earnings allow analysis of our performance relative to our business plan and facilitate comparisons to industry results.

Operating earnings and operating earnings available to common shareholders should not be viewed as substitutes for net income (loss) and net income (loss) available to MetLife, Inc.'s common shareholders, respectively. Operating earnings available to common shareholders increased \$483 million, net of income tax, to \$1.4 billion, net of income tax, for the three months ended June 30, 2017 from \$924 million, net of income tax, for the three months ended June 30, 2016.

Table of Contents

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

During the six months ended June 30, 2017, income (loss) before provision for income tax decreased \$1.0 billion (\$601 million, net of income tax) from the prior period primarily driven by unfavorable changes in net derivative gains (losses) and in the amortization of DAC and VOBA related to investment and derivative gains and losses, partially offset by a favorable change in operating earnings.

Net Derivative Gains (Losses). The variable annuity embedded derivatives and associated freestanding derivative hedges are collectively referred to as “VA program derivatives” in the following table. All other derivatives that are economic hedges of certain invested assets and insurance liabilities are referred to as “non-VA program derivatives” in the following table. The table below presents the impact on net derivative gains (losses) from non-VA program derivatives and VA program derivatives:

	Six Months Ended June 30, 2017 2016 (In millions)	
Non-VA program derivatives		
Interest rate	\$259	\$1,853
Foreign currency exchange rate	(213)	784
Credit	117	16
Equity	(13)	(50)
Non-VA embedded derivatives	(293)	(136)
Total non-VA program derivatives	(143)	2,467
VA program derivatives		
Market risks in embedded derivatives	1,605	(2,682)
Nonperformance risk on embedded derivatives	(181)	1,462
Other risks in embedded derivatives	(484)	(4,437)
Total embedded derivatives	940	(5,657)
Freestanding derivatives hedging embedded derivatives	(2,160)	2,426
Total VA program derivatives	(1,220)	(3,231)
Net derivative gains (losses)	\$(1,363)	\$(764)

The unfavorable change in net derivative gains (losses) on non-VA program derivatives was \$2.6 billion (\$1.7 billion, net of income tax). This was primarily due to long-term interest rates decreasing less in the current period than in the prior period, unfavorably impacting receive-fixed interest rate swaps and swaptions primarily hedging long-duration liability portfolios. In addition, the Japanese yen, relative to other key currencies, strengthened less in the current period versus the prior period, unfavorably impacting foreign currency forwards, futures and options that primarily hedge foreign currency-denominated bonds. Because certain of these hedging strategies are not designated or do not qualify as accounting hedges, the changes in the estimated fair value of these freestanding derivatives are recognized in net derivative gains (losses) without an offsetting gain or loss recognized in earnings for the item being hedged.

The favorable change in net derivative gains (losses) on VA program derivatives was \$2.0 billion (\$1.3 billion, net of income tax). This was due to a favorable change of \$4.0 billion (\$2.6 billion, net of income tax) in other risks in embedded derivatives, partially offset by an unfavorable change of \$1.6 billion (\$1.1 billion, net of income tax) related to the change in the nonperformance risk adjustment on embedded derivatives and an unfavorable change of \$299 million (\$194 million, net of income tax) in market risks in embedded derivatives, net of the impact of freestanding derivatives hedging those risks. Other risks relate primarily to the impact of policyholder behavior and other non-market risks that generally cannot be hedged.

Table of Contents

The foregoing \$4.0 billion (\$2.6 billion, net of income tax) favorable change in other risks in embedded derivatives reflects:

- Updates to actuarial policyholder behavior assumptions in the prior period within the valuation model.

- An increase in the risk margin adjustment, measuring policyholder behavior risks, which was affected by the second quarter 2016 actuarial assumption update, along with market and interest rate changes, and

- The partially offsetting impact of a combination of other factors, that were also affected by the second quarter 2016 actuarial assumption update, which include fees being deducted from accounts, changes in the benefit base, premiums, lapses, withdrawals and deaths.

The foregoing \$299 million (\$194 million, net of income tax) unfavorable change reflects a \$4.6 billion (\$3.0 billion, net of income tax) unfavorable change in freestanding derivatives hedging market risks in embedded derivatives, partially offset by a \$4.3 billion (\$2.8 billion, net of income tax) favorable change in market risks in embedded derivatives. The unfavorable change is due to changes in market factors, as well as due to freestanding derivative losses on certain macro hedges which are transitional in nature given the Separation of Brighthouse and which are designed to protect statutory capitalization.

The primary changes in market factors are summarized as follows:

- Long-term interest rates decreased less in the current period than in the prior period, contributing to an unfavorable change in our freestanding derivatives and a favorable change in our embedded derivatives. For example, the 30-year U.S. swap rate decreased 5 basis points in the current period and decreased 79 basis points in the prior period.

- Key equity index levels increased more in the current period than in the prior period, contributing to an unfavorable change in our freestanding derivatives and a favorable change in our embedded derivatives. For example, the S&P 500 Index increased 8% in the current period and increased 3% in the prior period.

- Changes in foreign currency exchange rates contributed to an unfavorable change in our freestanding derivatives and a favorable change in our embedded derivatives related to the assumed reinsurance of certain variable annuity products from our former operating joint venture in Japan. For example, the Japanese yen strengthened against the U.S. dollar by 4% in the current period and strengthened by 15% in the prior period.

The aforementioned \$1.6 billion (\$1.1 billion, net of income tax) unfavorable change in the nonperformance risk adjustment on embedded derivatives resulted from an unfavorable change of \$1.3 billion, before income tax, as a result of model changes and changes in capital market inputs, such as long-term interest rates and key equity index levels, on variable annuity guarantees, in addition to an unfavorable change of \$338 million, before income tax, related to changes in our own credit spread.

Net Investment Gains (Losses). The unfavorable change in net investment gains (losses) of \$169 million (\$110 million, net of income tax) primarily reflects lower foreign currency transaction gains and lower gains on sales of fixed maturity securities. These unfavorable changes were partially offset by higher gains on sales of real estate joint ventures, lower provisions for loan losses on mortgage loans and lower impairments on fixed maturity and equity securities.

Actuarial Assumption Review. For the results of our 2016 actuarial assumption review, see “— Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016 — Actuarial Assumption Review.”

Divested Businesses and Lag Elimination. Income (loss) before provision for income tax related to the divested businesses and lag elimination, excluding net investment gains (losses) and net derivative gains (losses), decreased \$361 million (\$241 million, net of income tax) to a loss of \$434 million (\$290 million, net of income tax) in the current period from a loss of \$73 million (\$49 million, net of income tax) in the prior period. Included in this decline was a decrease in total revenues of \$663 million, before income tax, and a decrease in total expenses of \$302 million, before income tax. Results for both periods include expenses and charges associated with the U.S Retail Advisor Force Divestiture and the planned Separation. Results for the prior period include the financial impact of converting the Company’s Japan operations to calendar year-end reporting without retrospective application of this change to prior years.

Taxes. Income tax expense for the six months ended June 30, 2017 was \$103 million, or 6% of income (loss) before provision for income tax, compared with \$505 million, or 18% of income (loss) before provision for income tax, for the six months ended June 30, 2016. The Company’s effective tax rates differ from the U.S. statutory rate of 35% due

to non-taxable investment income, tax credits for low income housing, and foreign earnings taxed at lower rates than the U.S. statutory rate. Our current period results include tax-related benefits of \$36 million related to the settlement of an audit, including interest. Our prior period results include a tax benefit of \$110 million in Japan related to a change in tax rate, a tax charge of \$26 million related to the repatriation of earnings from Japan and a tax charge of \$19 million in Chile, related to a change in tax rate.

Table of Contents

Operating Earnings. Operating earnings available to common shareholders increased \$700 million, net of income tax, to \$3.0 billion, net of income tax, for the six months ended June 30, 2017 from \$2.3 billion, net of income tax, for the six months ended June 30, 2016.

112

Table of ContentsReconciliation of net income (loss) to operating earnings available to common shareholders
Three Months Ended June 30, 2017

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Net income (loss)	\$548	\$204	\$ 97	\$ 67	\$ 45	\$ 232	\$ (306)	\$887
Less: Net investment gains (losses)	—	(19)	2	2	3	—	116	104
Less: Net derivative gains (losses)	128	(128)	(9)	5	(266)	(79)	(88)	(437)
Less: Other adjustments to net income (1)	(52)	(12)	(61)	(12)	(29)	1	(330)	(495)
Less: Provision for income tax (expense) benefit	(27)	53	11	—	102	27	96	262
Operating earnings	\$499	\$310	\$ 154	\$ 72	\$ 235	\$ 283	(100)	1,453
Less: Preferred stock dividends							46	46
Operating earnings available to common shareholders							\$ (146)	\$1,407

Three Months Ended June 30, 2016

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Net income (loss)	\$665	\$771	\$ 87	\$ 96	\$ 167	\$ (1,205)	\$ (467)	\$114
Less: Net investment gains (losses)	70	140	18	16	251	20	(249)	266
Less: Net derivative gains (losses)	328	606	(28)	3	23	(2,973)	(58)	(2,099)
Less: Other adjustments to net income (1)	(65)	(30)	(54)	48	33	646	(100)	478
Less: Provision for income tax (expense) benefit	(111)	(204)	14	(35)	(107)	805	137	499
Operating earnings	\$443	\$259	\$ 137	\$ 64	\$ (33)	\$ 297	(197)	970
Less: Preferred stock dividends							46	46
Operating earnings available to common shareholders							\$ (243)	\$924

(1) See definitions of operating revenues and operating expenses under “— Non-GAAP and Other Financial Disclosures” for the components of such adjustments.

Table of Contents

Six Months Ended June 30, 2017

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Net income (loss)	\$895	\$684	\$ 328	\$ 148	\$ 367	\$ (170)	\$ (536)	\$1,716
Less: Net investment gains (losses)	(26)	98	14	4	7	(56)	71	112
Less: Net derivative gains (losses)	(20)	49	127	18	(284)	(1,044)	(209)	(1,363)
Less: Other adjustments to net income (1)	(118)	(16)	(90)	(7)	(112)	28	(413)	(728)
Less: Provision for income tax (expense) benefit	57	(52)	(20)	(14)	136	375	208	690
Operating earnings	\$1,002	\$605	\$ 297	\$ 147	\$ 620	\$ 527	(193)	3,005
Less: Preferred stock dividends							52	52
Operating earnings available to common shareholders							\$ (245)	\$2,953

Six Months Ended June 30, 2016

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Net income (loss)	\$1,095	\$1,634	\$ 229	\$ 170	\$ 647	\$ (820)	\$ (638)	\$2,317
Less: Net investment gains (losses)	(31)	363	(4)	24	137	(41)	(167)	281
Less: Net derivative gains (losses)	532	1,017	56	2	437	(2,680)	(128)	(764)
Less: Other adjustments to net income (1)	(131)	37	(105)	66	60	503	(137)	293
Less: Provision for income tax (expense) benefit	(124)	(347)	(6)	(49)	(221)	774	175	202
Operating earnings	\$849	\$564	\$ 288	\$ 127	\$ 234	\$ 624	(381)	2,305
Less: Preferred stock dividends							52	52
Operating earnings available to common shareholders							\$ (433)	\$2,253

(1) See definitions of operating revenues and operating expenses under “— Non-GAAP and Other Financial Disclosures” for the components of such adjustments.

Table of Contents

Reconciliation of revenues to operating revenues and expenses to operating expenses

Three Months Ended June 30, 2017

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Total revenues	\$7,979	\$2,744	\$1,210	\$811	\$2,519	\$2,021	\$ (39)	\$17,245
Less: Net investment gains (losses)	—	(19)	2	2	3	—	116	104
Less: Net derivative gains (losses)	128	(128)	(9)	5	(266)	(79)	(88)	(437)
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	10	—	(1)	—	1	—	10
Less: Other adjustments to revenues (1)	(51)	107	—	102	(23)	44	2	181
Total operating revenues	\$7,902	\$2,774	\$1,217	\$703	\$2,805	\$2,055	\$ (69)	\$17,387
Total expenses	\$7,154	\$2,436	\$1,090	\$730	\$2,472	\$1,727	\$ 634	\$16,243
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	10	—	(1)	(38)	(125)	—	(154)
Less: Other adjustments to expenses (1)	1	119	61	114	44	169	332	840
Total operating expenses	\$7,153	\$2,307	\$1,029	\$617	\$2,466	\$1,683	\$ 302	\$15,557

Three Months Ended June 30, 2016

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Total revenues	\$7,515	\$3,367	\$1,145	\$1,042	\$3,397	\$ (583)	\$ (639)	\$15,244
Less: Net investment gains (losses)	70	140	18	16	251	20	(249)	266
Less: Net derivative gains (losses)	328	606	(28)	3	23	(2,973)	(58)	(2,099)
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	7	—	1	—	1	—	9
Less: Other adjustments to revenues (1)	(60)	(131)	4	306	(40)	12	22	113
Total operating revenues	\$7,177	\$2,745	\$1,151	\$716	\$3,163	\$2,357	\$ (354)	\$16,955
Total expenses	\$6,516	\$2,252	\$1,034	\$901	\$3,166	\$1,322	\$ 153	\$15,344
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	12	—	1	(117)	(983)	—	(1,087)
Less: Other adjustments to expenses (1)	5	(106)	58	258	44	350	122	731
Total operating expenses	\$6,511	\$2,346	\$976	\$642	\$3,239	\$1,955	\$ 31	\$15,700

(1) See definitions of operating revenues and operating expenses under “— Non-GAAP and Other Financial Disclosures” for the components of such adjustments.

Table of Contents

Six Months Ended June 30, 2017

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Total revenues	\$15,005	\$5,847	\$2,608	\$1,870	\$5,430	\$2,987	\$(233)	\$33,514
Less: Net investment gains (losses)	(26)	98	14	4	7	(56)	71	112
Less: Net derivative gains (losses)	(20)	49	127	18	(284)	(1,044)	(209)	(1,363)
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	11	—	(1)	—	—	—	10
Less: Other adjustments to revenues (1)	(117)	129	31	458	(56)	39	5	489
Total operating revenues	\$15,168	\$5,560	\$2,436	\$1,391	\$5,763	\$4,048	\$(100)	\$34,266
Total expenses	\$13,665	\$4,808	\$2,188	\$1,682	\$4,910	\$3,377	\$1,065	\$31,695
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	11	—	(1)	(40)	(365)	—	(395)
Less: Other adjustments to expenses (1)	1	145	121	465	96	376	418	1,622
Total operating expenses	\$13,664	\$4,652	\$2,067	\$1,218	\$4,854	\$3,366	\$647	\$30,468

Six Months Ended June 30, 2016

	U.S.	Asia	Latin America	EMEA	MetLife Holdings	Brighthouse Financial	Corporate & Other	Total
	(In millions)							
Total revenues	\$14,493	\$7,123	\$2,354	\$1,832	\$6,774	\$1,806	\$(705)	\$33,677
Less: Net investment gains (losses)	(31)	363	(4)	24	137	(41)	(167)	281
Less: Net derivative gains (losses)	532	1,017	56	2	437	(2,680)	(128)	(764)
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	32	—	1	—	1	—	34
Less: Other adjustments to revenues (1)	(119)	323	20	394	(94)	19	17	560
Total operating revenues	\$14,111	\$5,388	\$2,282	\$1,411	\$6,294	\$4,507	\$(427)	\$33,566
Total expenses	\$12,842	\$4,907	\$2,031	\$1,592	\$5,824	\$3,180	\$479	\$30,855
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	—	52	—	1	(184)	(950)	—	(1,081)
Less: Other adjustments to expenses (1)	12	266	125	328	30	467	154	1,382
Total operating expenses	\$12,830	\$4,589	\$1,906	\$1,263	\$5,978	\$3,663	\$325	\$30,554

(1) See definitions of operating revenues and operating expenses under “— Non-GAAP and Other Financial Disclosures” for the components of such adjustments.

Table of Contents

Consolidated Results — Operating

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Overview. The primary drivers of the increase in operating earnings were prior period refinements made to DAC and certain insurance-related liabilities, the impact of the second quarter 2016 U.S. variable annuity actuarial assumption review and lower taxes.

Foreign Currency. Changes in foreign currency exchange rates had an \$11 million negative impact on operating earnings for the second quarter of 2017 compared to the prior period. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. An increase of \$17 million in operating earnings was attributable to business growth. We benefited from positive net flows from many of our businesses, which increased our invested asset base. Growth in the investment portfolios of our U.S., Asia and Latin America segments resulted in higher net investment income.

However, this was partially offset by a corresponding increase in interest credited expense on certain insurance-related liabilities. In our U.S. segment, an increase in average premium per policy in our auto business, partially offset by the impact of a decrease in exposures, improved operating earnings. In addition, operating earnings increased as a result of higher premiums and policy fees in our Latin America segment, partially offset by related changes in policyholder benefits. These increases were largely offset by a decrease in asset based-fee income in our MetLife Holdings and Brighthouse Financial segments as negative net flows contributed to a decrease in average separate account balances.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Excluding the impact of changes in foreign currency exchange rates on reported net investment income in our non-U.S. segments and changes in inflation rates on our inflation-indexed investments, investment yields decreased. Investment yields decreased primarily due to a decline in prepayment fees and lower income on interest rate derivatives. In addition, lower earnings on our securities lending program primarily resulted from lower margins due to the impact of a flatter yield curve. These reductions in yields were partially offset by higher returns on private equities, driven by improvements in equity market performance, higher returns on real estate and real estate joint ventures and increased yields on fixed maturity securities. In our Brighthouse Financial and MetLife Holdings segments, favorable equity market performance in the current period drove an increase in average separate account balances, resulting in higher asset-based fees. These increases were partially offset by higher interest credited expenses in our U.S. and Latin America segments as a result of a higher average interest credited rate. The changes in market factors discussed above resulted in a \$34 million decrease in operating earnings.

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Unfavorable underwriting resulted in a \$19 million decrease in operating earnings primarily as a result of unfavorable mortality and claims experience, partially offset by favorable morbidity and lower catastrophe losses. Unfavorable mortality in our Brighthouse Financial, Latin America and U.S. segments was partially offset by favorable mortality in our MetLife Holdings segment. Higher lapses and claims in Japan drove unfavorable claims experience in our Asia segment. Favorable morbidity in our U.S. segment was partially offset by unfavorable morbidity in our MetLife Holdings segment.

Operating earnings increased by \$158 million due to unfavorable DAC unlockings recognized in the prior period in connection with the U.S. variable annuity actuarial assumption review. Refinements to DAC and certain insurance-related liabilities, which were recorded in both periods across the majority of our segments, resulted in a \$284 million increase in operating earnings. This was primarily due to a prior period reserve adjustment of \$257 million resulting from modeling improvements in the reserving process in certain of our individual life businesses.

Expenses and Taxes. An \$18 million increase in expenses included an increase in costs associated with corporate initiatives and projects, including leasehold impairments, Separation-related costs and costs related to the Company's unit cost initiative, and higher employee-related costs, largely offset by lower costs as a result of the U.S. Retail Advisor Force Divestiture. The Company's effective tax rates differ from the U.S. statutory rate of 35% due to non-taxable investment income, tax credits for investments in low income housing, and foreign earnings taxed at lower rates than the U.S. statutory rate. Higher utilization of tax preferred items and foreign rate differential

improved current period operating earnings by \$60 million over the prior period. Our current period results include a tax benefit of \$23 million related to the settlement of an audit. Our prior period includes a tax charge of \$26 million related to the repatriation of earnings from Japan.

Other. Certain capital management transactions undertaken in preparation for the Separation resulted in a decrease in operating earnings of \$12 million, primarily recognized in net investment income. In the current period, certain collateral and reinsurance financing arrangements were terminated in connection with the formation of a new captive reinsurance entity which reduced our invested asset base and lowered net investment income. This decrease in the invested asset base was partially offset by the receipt of proceeds from the issuance of senior notes in June 2017.

Table of Contents

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Overview. The primary drivers of the increase in operating earnings were prior period refinements made to DAC and certain insurance-related liabilities, lower taxes, the impact of the second quarter 2016 actuarial assumption review and higher net investment income from portfolio growth and improved equity market performance.

Foreign Currency. Changes in foreign currency exchange rates had a \$21 million negative impact on operating earnings for the first half of 2017 compared to the prior period. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. An increase of \$102 million in operating earnings was attributable to business growth. We benefited from positive net flows from many of our businesses. As a result, growth in the investment portfolios of our U.S., Asia and Latin America segments generated higher net investment income. However, this was partially offset by a corresponding increase in interest credited expense on certain insurance-related liabilities. In addition, in our MetLife Holdings and Brighthouse Financial segments, negative net flows contributed to a decrease in average separate account balances, and consequently, asset based-fee income. Improved results from our start-up operations also increased operating earnings.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Excluding the impact of changes in foreign currency exchange rates on reported net investment income in our non-U.S. segments and changes in inflation rates on our inflation-indexed investments, investment yields increased. Investment yields were positively affected by higher income on other limited partnership interests, driven by improvements in equity market performance, increased yields on fixed maturity securities and higher returns on real estate and real estate joint ventures. These increases in net investment income were partially offset by lower prepayments fees, lower yields on mortgage loans and lower earnings on our securities lending program which primarily resulted from lower margins due to the impact of a flatter yield curve. In our Brighthouse Financial and MetLife Holdings segments, favorable equity market performance in the current period drove an increase in average separate account balances, resulting in higher asset-based fees. The changes in market factors discussed above resulted in a \$138 million increase in operating earnings.

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Unfavorable underwriting resulted in a \$75 million decrease in operating earnings primarily as a result of unfavorable mortality, unfavorable claims experience and higher non-catastrophe claim costs, partially offset by favorable morbidity. Unfavorable mortality in our Brighthouse Financial, Latin America and U.S. segments was partially offset by favorable mortality in our MetLife Holdings segment. Higher lapses and claims in Japan drove unfavorable claims experience in our Asia segment. Favorable morbidity in our U.S. segment was partially offset by unfavorable morbidity in our MetLife Holdings segment. Operating earnings increased by \$158 million due to unfavorable DAC unlockings recognized in the prior period in connection with the U.S. variable annuity actuarial assumption review. Refinements to DAC and certain insurance-related liabilities, which were recorded in both periods across the majority of our segments, resulted in a \$213 million increase in operating earnings. This was primarily due to an unfavorable prior period reserve adjustment of \$257 million and a favorable current period reserve adjustment of \$34 million, both resulting from modeling improvements in the reserving process in certain of our individual life businesses.

Expenses and Taxes. Higher expenses of \$14 million included an increase in expenses incurred related to the guaranty fund assessment for Penn Treaty, an increase in litigation reserves, higher costs associated with corporate initiatives and projects, including leasehold impairments, Separation-related costs and costs related to the Company's unit cost initiative, partially offset by lower costs as a result of the U.S. Retail Advisor Force Divestiture. The Company's effective tax rates differ from the U.S. statutory rate of 35% due to non-taxable investment income, tax credits for investments in low income housing, and foreign earnings taxed at lower rates than the U.S. statutory rate. Higher utilization of tax preferenced items and foreign rate differential improved current period operating earnings by \$144 million over the prior period. Our current period results include a tax benefit of \$32 million related to the audit settlements. Our prior period results include a tax benefit of \$20 million in Japan and a tax charge of \$10 million in

Chile, both related to changes in tax rates that pertain to periods prior to 2016, as well as a tax charge of \$26 million related to the repatriation of earnings from Japan.

Other. Certain capital management transactions undertaken in preparation for the Separation resulted in a decrease in operating earnings of \$12 million, primarily recognized in net investment income. In the current period, certain collateral and reinsurance financing arrangements were terminated in connection with the formation of a new captive reinsurance entity which reduced our invested asset base and lowered net investment income. This decrease in the invested asset base was partially offset by the receipt of proceeds from the issuance of senior notes in June 2017.

Table of ContentsSegment Results and Corporate & Other
U.S.

Business Overview. Sales for the three months ended June 30, 2017 increased over the prior period primarily driven by our RIS business with an increase in funding agreement issuances and higher sales of pension risk transfers, partially offset by lower sales in our stable value business. Changes in premiums for the RIS business were almost entirely offset by the related changes in policyholder benefits and claims. Sales increased 35% compared to the prior period in the Group Benefits business, with strong sales across our core and voluntary products. The resulting increase in premiums, fees and other revenues was negatively impacted by the loss of a large dental contract in the current period. In our Property & Casualty business, sales increased slightly over the prior period. The number of exposures decreased from the prior period, reflecting management actions to improve the quality of the business.

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Operating revenues				
Premiums	\$5,877	\$5,171	\$11,062	\$10,191
Universal life and investment-type product policy fees	251	248	516	498
Net investment income	1,575	1,565	3,187	3,025
Other revenues	199	193	403	397
Total operating revenues	7,902	7,177	15,168	14,111
Operating expenses				
Policyholder benefits and claims and policyholder dividends	5,878	5,270	11,113	10,316
Interest credited to policyholder account balances	359	323	710	645
Capitalization of DAC	(116)	(121)	(216)	(232)
Amortization of DAC and VOBA	114	118	228	236
Interest expense on debt	4	3	6	5
Other operating expenses	914	918	1,823	1,860
Total operating expenses	7,153	6,511	13,664	12,830
Provision for income tax expense (benefit)	250	223	502	432
Operating earnings	\$499	\$443	\$1,002	\$849

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. The impact of deposits, funding agreement issuances and increased premiums resulted in higher average invested assets, improving net investment income. However, consistent with the growth in average invested assets from increased premiums, interest credited on long-duration contracts increased. An increase in average premium per policy in both our auto and homeowners businesses, partially offset by the impact of the decrease in exposures, improved operating earnings. The remaining increase in premiums, fees and other revenues, coupled with a reduction in direct and allocated expenses, was partially offset by higher volume-related expenses. The current period abatement of the annual health insurer fee under the Patient Protection and Affordable Care Act ("PPACA") was offset by a corresponding decrease in premiums, fees and other revenues. The combined impact of the items discussed above increased operating earnings by \$57 million.

Table of Contents

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment yields decreased primarily due to lower returns on fixed maturity securities, a decline in mortgage loan prepayment fees and lower derivative income. In addition, lower investment earnings on our securities lending program resulted primarily from lower margins due to the impact of a flatter yield curve. These reductions were partially offset by higher returns on private equities, driven by improvements in equity market performance. Certain of our funding agreements and guaranteed interest contract liabilities have interest credited rates that are contractually tied to current market rates, specifically the 3-month London Interbank Offered Rate (“LIBOR”) and, as a result, a higher average interest credited rate drove an increase in interest credited expense. In addition, the crediting rate on certain long-duration insurance contracts increased, which decreased operating earnings. The changes in market factors discussed above resulted in a \$49 million decrease in operating earnings.

Underwriting and Other Insurance Adjustments. Favorable current period utilization as well as favorable prior period development and the impact of pricing actions in our dental business, coupled with favorable claims experience in our accident & health businesses, resulted in a \$25 million increase in operating earnings. Unfavorable mortality in the current period, mainly due to an increase in both incidence and severity in our term life business and an increase in incidence in our accidental death and dismemberment (“AD&D”) business, resulted in a \$23 million decrease in operating earnings. Favorable mortality in both our pension risk transfer and specialized life insurance businesses increased operating earnings by \$15 million. In our Property & Casualty business, non-catastrophe claim costs were flat, as homeowner-related frequency increases were offset by lower homeowner-related severities and lower auto-related frequencies. In addition, lower catastrophe losses increased operating earnings by \$12 million. Refinements to certain insurance and other liabilities, which were recorded in both periods, resulted in a \$25 million increase in operating earnings.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. The impact of deposits, funding agreement issuances and increased premiums resulted in higher average invested assets, improving net investment income. However, consistent with the growth in average invested assets from increased premiums, interest credited on long-duration contracts increased. An increase in average premium per policy in our auto business, partially offset by the impact of the decrease in exposures, improved operating earnings. The remaining increase in premiums, fees and other revenues, coupled with a decline in direct and allocated expenses, was partially offset by higher volume related expenses. The current period abatement of the annual health insurer fee under PPACA was offset by a corresponding decrease in premiums, fees and other revenues. The combined impact of the items discussed above increased operating earnings by \$117 million.

Market Factors. Market factors, including the interest rate levels, variability in equity market returns and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment yields increased primarily due to higher returns on other limited partnership interests, primarily in private equities, driven by improvements in equity market performance. This increase in investment yields was partially offset by lower prepayment fees, as well as lower returns on mortgage loans, real estate and real estate joint ventures. In addition, lower investment earnings on our securities lending program resulted primarily from lower margins due to the impact of a flatter yield curve. Higher average interest credited rates drove an increase in interest credited expenses. However, the crediting rate on certain long-duration insurance contracts decreased, which increased operating earnings. The changes in market factors discussed above resulted in an \$11 million increase in operating earnings.

Underwriting. Favorable prior period development, current period utilization and the impact of pricing actions in our dental business, as well as favorable claims experience in our group disability and accident & health businesses was partially offset by unfavorable claims experience in our individual disability business, which resulted in a \$58 million increase in operating earnings. Unfavorable mortality in the current period, mainly due to both higher incidence and severity in our term life, AD&D and universal life businesses resulted in a \$35 million decrease in operating earnings. Favorable mortality from our pension risk transfer business, partially offset by less favorable mortality in our specialized life insurance and income annuities businesses, increased operating earnings by \$13 million. In our

Property & Casualty business, non-catastrophe claim costs increased by \$15 million, the result of higher auto-related severities as well as higher homeowner-related frequencies, partially offset by lower auto-related frequencies. In addition, lower catastrophe losses of \$7 million, as well as additional favorable development of prior year non-catastrophe losses of \$3 million, increased operating earnings.

120

Table of Contents

Asia

Business Overview. Sales for the three months ended June 30, 2017 decreased compared to the prior period primarily driven by management actions taken to improve product value in the region as well as regulatory changes and repricing in Korea and Hong Kong. This decline in sales was partially offset by higher sales in emerging markets, mainly in China, driven by a larger agency force and the successful launch of our whole life critical illness product.

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2017	
	2016	2017	2016	2017
	(In millions)			
Operating revenues				
Premiums	\$1,659	\$1,681	\$3,367	\$3,339
Universal life and investment-type product policy fees	375	370	741	720
Net investment income	729	678	1,431	1,296
Other revenues	11	16	21	33
Total operating revenues	2,774	2,745	5,560	5,388
Operating expenses				
Policyholder benefits and claims and policyholder dividends	1,247	1,324	2,562	2,560
Interest credited to policyholder account balances	333	324	654	643
Capitalization of DAC	(428)	(426)	(848)	(811)
Amortization of DAC and VOBA	290	304	581	590
Amortization of negative VOBA	(30)	(57)	(67)	(121)
Other operating expenses	895	877	1,770	1,728
Total operating expenses	2,307	2,346	4,652	4,589
Provision for income tax expense (benefit)	157	140	303	235
Operating earnings	\$310	\$259	\$605	\$564

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Foreign Currency. The impact of changes in foreign currency exchange rates decreased operating earnings by \$3 million for the second quarter of 2017 compared to the prior period, primarily due to the weakening of the Japanese yen against the U.S. dollar. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Asia's premiums, fees and other revenues increased over the prior period mainly driven by growth in our foreign currency-denominated life and accident & health businesses in Japan. Changes in premiums for these businesses were partially offset by related changes in policyholder benefits. In addition, growth in Hong Kong and China resulted in higher variable costs. Positive net flows in Japan and Korea resulted in higher average invested assets, which improved net investment income. The combined impact of the items discussed above improved operating earnings by \$21 million.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment returns were favorably impacted by higher returns on other limited partnership interests, driven by improvements in equity market performance. This increase was offset by the unfavorable impact of lower interest rates on fixed maturity securities in Japan. The decrease in returns from lower interest rates in Japan was partially offset by the favorable impact of increased sales of foreign currency-denominated fixed annuities in Japan, primarily in its Australian currency-denominated portfolio, which drove an increase in higher yielding foreign currency-denominated fixed maturity securities. The combined impact of the items discussed above did not result in a significant increase in operating earnings.

Underwriting and Other Insurance Adjustments. Higher lapses and claims in Japan, partially offset by favorable claims experience in other countries, decreased operating earnings by \$14 million. Our results for the current period

include a \$12 million favorable refinement to a \$44 million charge in the prior period related to reinsurance receivables in Australia, resulting in a \$56 million increase in operating earnings.

121

Table of Contents

Expenses and Taxes. Higher expenses, primarily driven by project costs and an increase in corporate overhead costs, reduced operating earnings by \$13 million. Our current and prior period results include charges of \$17 million and \$26 million, respectively, related to a U.S. tax on dividends from our Japan operations.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Foreign Currency. The impact of changes in foreign currency exchange rates increased operating earnings by \$3 million for the first half of 2017 compared to the prior period, primarily due to the strengthening of the Korean won against the U.S. dollar. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Asia's premiums, fees and other revenues increased over the prior period mainly driven by growth in our foreign currency-denominated life and accident & health businesses in Japan as well as our group insurance business in Australia. Changes in premiums for these businesses were partially offset by related changes in policyholder benefits. In addition, growth in Hong Kong and China resulted in higher variable costs. Positive net flows in Japan and Korea resulted in higher average invested assets, which improved net investment income. The combined impact of the items discussed above improved operating earnings by \$42 million.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment returns were favorably impacted by higher returns on other limited partnership interests, driven by improvements in equity market performance and a real estate lease termination fee. These increases were partially offset by the unfavorable impact of lower interest rates on fixed maturity securities in Japan. The decrease in returns from lower interest rates in Japan was partially offset by the favorable impact of increased sales of foreign currency-denominated fixed annuities in Japan, primarily in its Australian currency-denominated portfolio, which drove an increase in higher yielding foreign currency-denominated fixed maturity securities. The combined impact of the items discussed above increased operating earnings by \$11 million.

Underwriting and Other Insurance Adjustments. Higher lapses and claims in Japan, as well as a product mix change in Hong Kong, partially offset by favorable claims experience in other countries, decreased operating earnings by \$26 million. Refinements to certain insurance assets and liabilities, which were recorded in both periods, resulted in a \$41 million increase in operating earnings, which includes a \$12 million favorable refinement in the current period to a \$44 million charge in the prior period related to reinsurance receivables in Australia.

Expenses and Taxes. Expenses declined slightly as decreases in headcount, corporate overhead and consulting costs were almost entirely offset by higher project costs. Current and prior period results include charges of \$36 million and \$26 million, respectively, related to a U.S. tax on dividends from our Japan operations. Prior period results also include a tax benefit of \$20 million related to a change in the corporate tax rate in Japan that pertains to periods prior to 2016.

Table of Contents

Latin America

Business Overview. Total sales for Latin America for the three months ended June 30, 2017 decreased compared to the prior period, primarily due to a large contract in Mexico in the prior period.

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2016	
	2017	2016	2017	2016
	(In millions)			
Operating revenues				
Premiums	\$645	\$631	\$1,292	\$1,232
Universal life and investment-type product policy fees	275	269	535	537
Net investment income	289	243	592	498
Other revenues	8	8	17	15
Total operating revenues	1,217	1,151	2,436	2,282
Operating expenses				
Policyholder benefits and claims and policyholder dividends	596	583	1,229	1,133
Interest credited to policyholder account balances	94	84	176	164
Capitalization of DAC	(88)	(80)	(170)	(153)
Amortization of DAC and VOBA	68	66	146	129
Interest expense on debt	2	—	3	—
Other operating expenses	357	323	683	633
Total operating expenses	1,029	976	2,067	1,906
Provision for income tax expense (benefit)	34	38	72	88
Operating earnings	\$154	\$137	\$297	\$288

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Foreign Currency. The impact of changes in foreign currency exchange rates slightly decreased operating earnings for the second quarter of 2017 compared to the prior period mainly due to the weakening of the Mexican and Argentinean pesos against the U.S. dollar. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Latin America experienced growth across several lines of business within Mexico and Chile. This growth resulted in increased premiums and policy fee income which was partially offset by related changes in policyholder benefits. Positive net flows, primarily from Mexico, Chile and Argentina, resulted in an increase in average invested assets and generated higher net investment income. This was partially offset by an increase in interest credited expense on certain insurance liabilities. Business growth also drove increases in operating expenses and commissions, which were largely offset by higher DAC capitalization. The items discussed above resulted in a \$39 million increase in operating earnings.

Market Factors. Changes in market factors resulted in a \$5 million decrease in operating earnings as higher interest credited expenses were largely offset by higher investment yields. The increase in investment yields was primarily driven by higher returns on fixed income securities in Chile and Mexico, as well as higher mortgage loan income in Mexico, partially offset by lower returns on alternative investments in Chile.

Underwriting and Other Insurance Adjustments. Unfavorable underwriting resulted in a \$13 million decrease to operating earnings driven by higher claims experience in Mexico. In addition, refinements to certain insurance liabilities and other adjustments in both the current and prior periods resulted in a \$3 million increase to operating earnings.

Expenses and Taxes. Higher expenses, primarily driven by employee-related and marketing costs, decreased operating earnings by \$16 million as compared to the prior period. Operating earnings increased by \$9 million as a result of a \$6 million tax benefit due to changes in the valuation of the peso in Argentina and other tax-related items.

Edgar Filing: METLIFE INC - Form 10-Q

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016
Unless otherwise stated, all amounts discussed below are net of income tax.

123

Table of Contents

Foreign Currency. The impact of changes in foreign currency exchange rates decreased operating earnings by \$11 million for the first half of 2017 compared to the prior period mainly due to the weakening of the Mexican and Argentinean pesos against the U.S. dollar. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Latin America experienced growth across several lines of business within Mexico and Chile. This growth resulted in increased premiums and policy fee income which was partially offset by related changes in policyholder benefits. Positive net flows, primarily from Mexico and Chile, resulted in an increase in average invested assets and generated higher net investment income. This was partially offset by an increase in interest credited expense on certain insurance liabilities. Business growth also drove an increase in operating expenses and commissions, which were largely offset by higher DAC capitalization. The items discussed above resulted in a \$50 million increase in operating earnings.

Market Factors. Changes in market factors resulted in a \$12 million increase in operating earnings primarily due to higher investment yields. The increase in investment yields was primarily driven by higher returns on fixed income securities in Chile and higher mortgage loan income in Mexico. These increases were partially offset by higher interest credited expenses and lower yields on fixed income securities in Argentina.

Underwriting and Other Insurance Adjustments. Unfavorable underwriting resulted in a \$30 million decrease to operating earnings driven by higher claims experience in Mexico. In addition, refinements to certain insurance liabilities, primarily in the ProVida pension business, and other adjustments in both the current and prior periods resulted in a \$9 million decrease to operating earnings.

Expenses and Taxes. Higher expenses, primarily driven by employee-related and marketing costs, decreased operating earnings by \$21 million as compared to the prior period. In the first quarter of 2016, our Chilean business incurred a tax charge of \$10 million as a result of tax reform legislation in Chile that pertains to periods prior to 2016. Our results for the current period include a \$9 million tax benefit related to the settlement of a tax audit in Argentina. This was offset by a \$9 million tax charge for changes in the valuation of the peso in Argentina in both periods. Other tax-related items in both periods resulted in a \$5 million increase in operating earnings.

EMEA

Business Overview. Sales for the three months ended June 30, 2017 decreased from the prior period due to the recently exited Wealth Management business in the U.K. and strong prior period sales in the Gulf and Poland, partially offset by growth in Turkey and several European markets.

	Three Months Ended June 30, 2017 2016		Six Months Ended June 30, 2017 2016	
	(In millions)			
Operating revenues				
Premiums	\$505	\$519	\$1,007	\$1,019
Universal life and investment-type product policy fees	92	95	187	190
Net investment income	78	83	152	163
Other revenues	28	19	45	39
Total operating revenues	703	716	1,391	1,411
Operating expenses				
Policyholder benefits and claims and policyholder dividends	270	283	539	544
Interest credited to policyholder account balances	25	30	49	59
Capitalization of DAC	(100)	(106)	(192)	(207)
Amortization of DAC and VOBA	95	103	182	205
Amortization of negative VOBA	(5)	(4)	(8)	(7)
Other operating expenses	332	336	648	669

Edgar Filing: METLIFE INC - Form 10-Q

Total operating expenses	617	642	1,218	1,263
Provision for income tax expense (benefit)	14	10	26	21
Operating earnings	\$72	\$64	\$147	\$127

124

Table of Contents

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Foreign Currency. The impact of changes in foreign currency exchange rates reduced operating earnings by \$6 million for the second quarter of 2017 compared to the prior period, primarily driven by the strengthening of the U.S. dollar against the Egyptian pound and Turkish lira. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Growth across several European markets and in our accident & health and credit life businesses in Turkey, partially offset by lower premium persistency in our employee benefits business in the Gulf, increased operating earnings by \$2 million.

Underwriting. Favorable underwriting across several European markets, including in our accident & health business in Greece, partially offset by unfavorable underwriting in our accident & health, credit and employee benefits businesses in the Middle East, increased operating earnings by \$4 million.

Expenses. Operating expenses decreased by \$8 million due to timing and expense discipline across the region, as well as enterprise-wide initiatives taken by the Company.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Foreign Currency. The impact of changes in foreign currency exchange rates reduced operating earnings by \$13 million for the first half of 2017 compared to the prior period, primarily driven by the strengthening of the U.S. dollar against the Egyptian pound and Turkish lira. Unless otherwise stated, all amounts discussed below are net of foreign currency fluctuations. Foreign currency fluctuations can result in significant variances in the financial statement line items.

Business Growth. Growth across several European markets and in our accident & health and credit life businesses in Turkey, partially offset by lower premium persistency in our employee benefits business in the Gulf, increased operating earnings by \$10 million.

Underwriting. Favorable underwriting across several European markets, including in our accident & health business in Greece, partially offset by unfavorable underwriting in our accident & health, credit and employee benefits businesses in the Middle East, increased operating earnings by \$5 million.

Expenses. Operating expenses decreased by \$16 million due to timing and expense discipline across the region, as well as enterprise-wide initiatives taken by the Company.

Taxes and Other. Lower effective tax rates along with a number of small items across many countries resulted in a \$4 million increase to operating earnings. This was largely offset by a \$3 million prior period benefit following the cancellation of a distribution agreement with one of our bancassurance partners.

Table of Contents

MetLife Holdings

Business Overview. As a result of the planned Separation and the U.S. Retail Advisor Force Divestiture, we have discontinued the marketing of life and annuity products in this segment, which has led to lower sales for the three months ended June 30, 2017 compared to the prior period. This will result in a declining DAC asset over time and we anticipate an average decline in premiums, fees and other revenues of approximately 5% per year from expected business run-off. The impact of recapturing certain agreements in both periods, in connection with the Separation, had a material impact on our results. A significant portion of our operating earnings is driven by separate account balances. Most directly, these balances determine asset-based fee income but they also impact DAC amortization and asset-based commissions. Separate account balances are driven by sales, movements in the market, surrenders, withdrawals, benefit payments, transfers and policy charges. Separate account balances increased due to equity market performance, partially offset by the impact of negative net flows, as benefits, surrenders and withdrawals exceeded sales. Although we have discontinued selling our long-term care product, we continue to collect premiums and administer the existing block of business, which contributed to asset growth in the segment, and we expect the related reserves to grow as this block matures.

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2017	
	2016	2017	2016	2017
	(In millions)			
Operating revenues				
Premiums	\$1,022	\$1,122	\$2,081	\$2,219
Universal life and investment-type product policy fees	345	361	707	716
Net investment income	1,401	1,477	2,842	2,952
Other revenues	37	203	133	407
Total operating revenues	2,805	3,163	5,763	6,294
Operating expenses				
Policyholder benefits and claims and policyholder dividends	1,720	1,927	3,456	3,750
Interest credited to policyholder account balances	255	261	512	519
Capitalization of DAC	(23)	(96)	(57)	(196)
Amortization of DAC and VOBA	139	269	213	417
Interest expense on debt	5	14	20	28
Other operating expenses	370	864	710	1,460
Total operating expenses	2,466	3,239	4,854	5,978
Provision for income tax expense (benefit)	104	(43)	289	82
Operating earnings	\$235	\$(33)	\$620	\$234

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. Lower net investment income, resulting from a reduced invested asset base, decreased operating earnings. The reduced asset base is primarily the result of the recapture of certain affiliated assumed single-premium deferred annuity reinsurance agreements with the Brighthouse Financial segment in 2016. This decline was partially offset by net asset growth in our long-term care and life businesses. Consistent with this asset growth, interest credited on insurance liabilities increased. In our deferred annuities business, negative net flows contributed to a decrease in average separate account balances, and consequently, asset based-fee income. The discontinuance of an affiliated distribution agreement in the current period, resulting from the planned Separation, also contributed to the decline in variable annuity fee income. In our life business, a decrease in universal life sales resulted in lower fee income, decreasing operating earnings. The combined impact of the items discussed above resulted in a \$75 million decrease in operating earnings.

Table of Contents

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment yields decreased primarily due to declines in prepayment fees and derivative income, partially offset by higher returns on private equities driven by improvements in equity market performance. In our deferred annuity business, higher equity returns drove an increase in average separate account balances which resulted in higher asset-based fee income. Operating earnings decreased due to higher DAC amortization. The changes in market factors discussed above resulted in a \$20 million decrease in operating earnings.

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Favorable mortality in our life businesses, partially offset by unfavorable claims experience in our long-term care business, resulted in a \$14 million increase in operating earnings. The impact of the 2016 annual variable annuity actuarial assumption review resulted in an increase of \$24 million in net operating earnings and was primarily related to an unlocking of DAC, which was unfavorable in the prior period. Refinements to DAC and certain insurance-related liabilities that were recorded in both periods resulted in a \$36 million increase in operating earnings, which includes a current period net unfavorable impact from an affiliated life reinsurance recapture and a prior period unfavorable reserve adjustment resulting from modeling improvements in the reserving process in our universal life business.

Expenses. Operating earnings increased by \$69 million as a result of lower expenses, primarily due to lower costs as a result of the U.S. Retail Advisor Force Divestiture, partially offset by Separation-related costs.

Other. In connection with the planned Separation, annuities reinsurance activity with affiliates, that are included in the Brighthouse Financial segment, increased operating earnings by \$212 million. This favorable impact was primarily due to the recapture in 2016 of certain single-premium deferred annuity reinsurance agreements, the net unfavorable impact of recaptures and refinements in 2017 of certain variable annuity reinsurance agreements and lower DAC amortization. Favorable results from our reinsurance agreement with our former operating joint venture in Japan resulted in an \$11 million increase in operating earnings.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. Lower net investment income, resulting from a reduced invested asset base, decreased operating earnings. The reduced asset base is primarily the result of the recapture of certain affiliated assumed single-premium deferred annuity reinsurance agreements with the Brighthouse Financial segment in 2016. This decline was partially offset by net asset growth in our long-term care and life businesses. Consistent with this asset growth, interest credited on insurance liabilities increased. In our deferred annuities business, negative net flows contributed to a decrease in average separate account balances, and consequently, asset based-fee income. The discontinuance of an affiliated distribution agreement, resulting from the planned Separation, also contributed to the decline in variable annuity fee income. Operating earnings also decreased due to higher DAC amortization. In our life business, a decrease in universal life sales resulted in lower fee income, decreasing operating earnings. The combined impact of the items discussed above resulted in a \$148 million decrease in operating earnings.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. Investment yields decreased primarily due to declines in prepayment fees and derivative income which was partially offset by higher returns on other limited partnership interests, driven by improvements in equity market performance. In our deferred annuity business, higher equity returns drove an increase in average separate account balances which resulted in higher asset-based fee income. Operating earnings increased due to declines in DAC amortization. The changes in market factors discussed above resulted in a \$16 million increase in operating earnings.

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Favorable mortality in our life businesses, partially offset by unfavorable claims experience in our long-term care business, resulted in a \$20 million increase in operating earnings. The impact of the 2016 annual variable annuity actuarial assumption review resulted in an increase of \$24 million in net operating earnings and was primarily related to an unlocking of DAC, which was unfavorable in the prior period. Refinements to DAC and certain insurance-related liabilities that were recorded in both periods resulted in a \$108 million increase in operating earnings. This includes favorable current period

refinements of (i) a \$36 million DAC adjustment related to certain participating whole life business assumed from affiliates, one of which is included in the Brighthouse Financial segment; and (ii) a \$34 million reserve adjustment resulting from modeling improvements in the reserving process in our life businesses. This also includes a current period net unfavorable impact from an affiliated life reinsurance recapture and an unfavorable prior period refinement of \$30 million resulting from modeling improvements in the reserving process in our universal life business.

127

Table of Contents

Expenses. Operating earnings increased by \$103 million as a result of lower expenses, primarily due to lower costs as a result of the U.S. Retail Advisor Force Divestiture, partially offset by Separation-related costs.

Other. In connection with the planned Separation, annuities reinsurance activity with affiliates, that are included in the Brighthouse Financial segment, increased operating earnings by \$254 million. This favorable impact was primarily due to the recapture in 2016 of certain single-premium deferred annuity reinsurance agreements, and the elimination of interest credited payments on the related reinsurance payable, as well as lower DAC amortization. This increase was partially offset by the net unfavorable impact in the current period from the recapture and novation of, as well as refinements to, assumed and ceded agreements with affiliates covering certain variable annuity business. Favorable results from our reinsurance agreement with our former operating joint venture in Japan resulted in a \$14 million increase in operating earnings.

Table of Contents

Brighthouse Financial

Business Overview. While sales of our index-linked annuities increased 28%, overall annuity sales decreased by 8% for the three months ended June 30, 2017, compared to the prior period. In addition, life sales decreased 64%, driven by significant decreases in term life and whole life. These declines were primarily due to the U.S. Retail Advisor Force Divestiture in 2016 and our discontinuance of new sales of whole life and certain term life products in the first quarter of 2017.

In our annuities business, average separate account balances were slightly higher as favorable equity market performance in the current period was mostly offset by the impact of continued negative net flows, which were higher in the current period compared to the prior period.

	Three Months Ended June 30, 2017 2016		Six Months Ended June 30, 2017 2016	
	(In millions)			
Operating revenues				
Premiums	\$217	\$280	\$394	\$673
Universal life and investment-type product policy fees	885	861	1,769	1,719
Net investment income	791	870	1,649	1,683
Other revenues	162	346	236	432
Total operating revenues	2,055	2,357	4,048	4,507
Operating expenses				
Policyholder benefits and claims and policyholder dividends	654	1,008	1,285	1,711
Interest credited to policyholder account balances	283	291	558	580
Capitalization of DAC	(63)	(83)	(130)	(185)
Amortization of DAC and VOBA	136	152	336	314
Interest expense on debt	26	32	58	64
Other operating expenses	647	555	1,259	1,179
Total operating expenses	1,683	1,955	3,366	3,663
Provision for income tax expense (benefit)	89	105	155	220
Operating earnings	\$283	\$297	\$527	\$624

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. A \$39 million decrease in operating earnings was primarily due to lower asset-based fees and lower net investment income. Negative net flows in our variable annuity business resulted in lower average separate account balances which decreased asset-based fees. The decrease in net investment income was driven by a lower invested asset base resulting from continued funding agreement repayments in our run-off business, which was partially offset by the impacts from positive general account net flows in our annuities and life businesses and, to a lesser extent, the 2016 recapture (from an affiliate included in the MetLife Holdings segment) of ceded reinsurance agreements covering certain single-premium deferred annuity contracts. In addition, higher DAC amortization contributed to the decrease in operating earnings.

Market Factors. Market factors, including interest rate levels, variability in equity market returns, and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. These market factors resulted in a \$15 million increase in operating earnings, primarily due to an increase in asset-based fees and lower costs associated with our variable annuity guaranteed minimum death benefits (“GMDBs”), partially offset by lower net investment income. Favorable equity market performance in the current period drove higher separate account returns, resulting in the increase in asset-based fees. Net investment income decreased primarily due to lower income on derivatives, lower mortgage prepayment fees, and lower earnings on our securities lending program primarily the result of lower margins due to the impact of a flatter yield curve.

These unfavorable yield impacts were partially offset by higher returns on private equities, driven by favorable equity market performance, as well as higher returns on real estate joint ventures.

129

Table of Contents

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Unfavorable mortality experience, primarily in our traditional and universal life businesses, decreased operating earnings by \$32 million. Operating earnings increased by \$134 million due to unfavorable DAC unlockings recognized in the prior period in connection with the variable annuity actuarial assumption review. Refinements to DAC and certain insurance-related liabilities resulted in an increase in operating earnings of \$164 million. This increase was primarily driven by an unfavorable reserve adjustment of \$171 million recognized in the prior period resulting from modeling improvements in the reserving process in our universal life business, partially offset by an increase of \$38 million in insurance-related liabilities from the on-going impact from no longer being able to aggregate our universal life business for loss recognition testing since the Company's reorganization of its businesses in the third quarter of 2016 and a current period net favorable impact from an affiliated life reinsurance recapture.

Expenses and Taxes. Higher expenses decreased operating earnings by \$31 million, primarily due to system implementation and branding costs in preparation for the Separation, which were partially offset by lower net operational expenses as a result of the U.S. Retail Advisor Force Divestiture. In the current period, we realized higher tax benefits of \$6 million primarily related to the separate account dividends received deduction.

Other. In connection with the planned Separation, annuities reinsurance activity with an affiliate, that is included in the MetLife Holdings segment, decreased operating earnings by \$212 million, primarily due to the favorable recapture settlement and the recovery of DAC recognized in the prior period in connection with the recapture of certain ceded single-premium deferred annuity reinsurance agreements, partially offset by a net favorable impact in the current period from recaptures and refinements of certain variable annuity reinsurance agreements. Certain capital management transactions undertaken in preparation for the Separation resulted in a decrease in operating earnings of \$20 million, primarily recognized in net investment income. In the current period, certain collateral and reinsurance financing arrangements were terminated in connection with the formation of a new captive reinsurance entity which reduced our invested asset base and lowered net investment income. This decrease in the invested asset base was partially offset by the receipt of proceeds from the issuance of senior notes in June 2017.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Business Growth. Operating earnings were essentially unchanged as lower policyholder benefits and claims and higher net investment income were mostly offset by lower asset-based fees. Policyholder benefits and claims declined primarily due to the impact from the recapture of reinsurance agreements for certain par whole life policies which occurred in the fourth quarter of 2016. Net investment income increased primarily due to positive general account net flows in our annuities and life businesses and, to a lesser extent, the 2016 recapture (from an affiliate included in the MetLife Holdings segment) of ceded reinsurance agreements covering certain single-premium deferred annuity contracts, which were partially offset by the impact of continued repayments of funding agreements in our run-off business. Negative net flows in our variable annuity business resulted in lower average separate account balances which decreased asset-based fees.

Market Factors. Market factors, including interest rate levels, variability in equity market returns and foreign currency exchange rate fluctuations, continued to impact our results; however, certain impacts were mitigated by derivatives used to hedge these risks. These market factors resulted in a \$56 million increase in operating earnings, primarily due to an increase in asset-based fees and lower costs associated with our variable annuity GMDBs, partially offset by lower net investment income. Favorable equity market performance in the current period drove higher separate account returns, resulting in the increase in asset-based fees. Net investment income decreased primarily due to lower prepayment fees, lower yields on mortgage loans, a decrease in derivative income and lower earnings on our securities lending program, primarily the result of lower margins due to the impact of a flatter yield curve. These unfavorable impacts were partially offset by higher returns on other limited partnership interests, driven by favorable equity market performance, increased yields on fixed maturity securities and higher returns on real estate joint ventures.

Table of Contents

Underwriting, Actuarial Assumption Review and Other Insurance Adjustments. Unfavorable mortality experience, primarily in our traditional and universal life businesses, decreased operating earnings by \$69 million. Operating earnings increased by \$134 million due to unfavorable DAC unlockings recognized in the prior period in connection with the variable annuity actuarial assumption review. Refinements to DAC and certain insurance-related liabilities resulted in an increase in operating earnings of \$75 million, which includes an unfavorable reserve adjustment of \$171 million recognized in the prior period resulting from modeling improvements in the reserving process in our universal life business. This increase was partially offset by (i) a \$77 million increase in insurance-related liabilities from the on-going impact from no longer being able to aggregate our universal life business for loss recognition testing since the Company's reorganization of its businesses in the third quarter of 2016, (ii) a \$20 million an increase in insurance-related liabilities from additional loss recognition on our universal life business in the current period, (iii) a \$32 million DAC adjustment mostly related to participating whole life business ceded to an affiliate included in the MetLife Holdings segment and (iv) a current period net favorable impact from an affiliated life reinsurance recapture. Expenses and Taxes. Higher expenses decreased operating earnings by \$26 million, primarily due to system implementation and branding costs in preparation for the Separation, which were partially offset by lower net operational expenses as a result of the U.S. Retail Advisor Force Divestiture. In the current period, we realized higher tax benefits of \$8 million primarily related to the separate account dividends received deduction.

Other. In connection with the planned Separation, annuities reinsurance activity with an affiliate, that is included in the MetLife Holdings segment, decreased operating earnings by \$254 million. This decrease was primarily due to the favorable recapture settlement and the recovery of DAC recognized in the prior period in connection with the recapture of certain ceded single-premium deferred annuity reinsurance agreements and lower interest credited payments in the current period related to the same reinsurance agreements. These decreases were partially offset by a net favorable impact in the current period from the recapture and novation of, as well as refinements to, assumed and ceded agreements with affiliates covering certain variable annuity business. Certain capital management transactions undertaken in preparation for the Separation resulted in a decrease in operating earnings of \$20 million, primarily recognized in net investment income. In the current period, certain collateral and reinsurance financing arrangements were terminated in connection with the formation of a new captive reinsurance entity which reduced our invested asset base and lowered net investment income. This decrease in the invested asset base was partially offset by the receipt of proceeds from the issuance of senior notes in June 2017.

Corporate & Other

	Three Months Ended June 30, 2017		Six Months Ended June 30, 2017	
	2016	2017	2016	2017
	(In millions)			
Operating revenues				
Premiums	\$10	\$13	\$47	\$11
Universal life and investment-type product policy fees	(32)	(31)	(63)	(56)
Net investment income	21	(35)	26	(30)
Other revenues	(68)	(301)	(110)	(352)
Total operating revenues	(69)	(354)	(100)	(427)
Operating expenses				
Policyholder benefits and claims and policyholder dividends	(15)	(10)	(6)	(36)
Interest credited to policyholder account balances	—	1	—	5
Capitalization of DAC	(3)	(3)	(4)	(7)
Amortization of DAC and VOBA	2	3	3	5
Interest expense on debt	257	254	503	518
Other operating expenses	61	(214)	151	(160)
Total operating expenses	302	31	647	325
Provision for income tax expense (benefit)	(271)	(188)	(554)	(371)

Edgar Filing: METLIFE INC - Form 10-Q

Operating earnings	(100)	(197)	(193)	(381)
Less: Preferred stock dividends	46	46	52	52
Operating earnings available to common shareholders	\$(146)	\$(243)	\$(245)	\$(433)

131

Table of Contents

The table below presents operating earnings available to common shareholders by source, net of income tax:

	Three Months Ended		Six Months Ended	
	June 30,		June 30,	
	2017	2016	2017	2016
	(In millions)			
Other business activities	\$5	\$(3)	\$10	\$(11)
Other net investment income	14	(23)	17	(19)
Interest expense on debt	(167)	(166)	(327)	(337)
Preferred stock dividends	(46)	(46)	(52)	(52)
Corporate initiatives and projects	(67)	(32)	(99)	(57)
Incremental tax benefit (expense)	142	53	293	107
Other	(27)	(26)	(87)	(64)
Operating earnings available to common shareholders	\$(146)	\$(243)	\$(245)	\$(433)

Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Other Business Activities. Operating earnings from other business activities increased \$8 million. This was primarily related to improved results from our start-up operations.

Other Net Investment Income. Other net investment income increased by \$37 million primarily driven by higher income on derivatives, mortgage loans, real estate and real estate joint ventures. In addition, a decrease in the amount credited to the segments due to both a reduction in the crediting rate and the amount of economic capital managed by Corporate & Other on their behalf also increased operating earnings.

Corporate Initiatives and Projects. Expenses associated with corporate initiatives and projects increased by \$35 million, primarily due to higher costs associated with enterprise-wide initiatives taken by the Company, primarily related to lease impairments and costs related to its unit cost initiative.

Incremental Tax Benefit. Corporate & Other benefits from the impact of certain permanent tax preferred items, including non-taxable investment income and tax credits for investments in low income housing. As a result, our effective tax rate differs from the U.S. statutory rate of 35%. In the current period, we had tax-related benefits of \$27 million related to an audit settlement, including interest, and higher utilization of tax preferred investments, which increased our operating earnings by \$62 million over the prior period.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Unless otherwise stated, all amounts discussed below are net of income tax.

Other Business Activities. Operating earnings from other business activities increased \$21 million. This was primarily related to improved results from our start-up operations.

Other Net Investment Income. Other net investment income increased by \$36 million primarily driven by higher income on derivatives, mortgage loans, real estate and real estate joint ventures. In addition, a decrease in the amount credited to the segments due to both a reduction in the crediting rate and the amount of economic capital managed by Corporate & Other on their behalf also increased operating earnings.

Interest Expense on Debt. Interest expense on debt decreased by \$10 million, mainly due to the maturity of \$1.25 billion of senior notes in June 2016.

Corporate Initiatives and Projects. Expenses associated with corporate initiatives and projects increased by \$42 million, primarily due to higher costs associated with enterprise-wide initiatives taken by the Company, primarily related to lease impairments and costs related to its unit cost initiative.

Incremental Tax Benefit. Corporate & Other benefits from the impact of certain permanent tax preferred items, including non-taxable investment income and tax credits for investments in low income housing. As a result, our effective tax rate differs from the U.S. statutory rate of 35%. In the current period, we had tax-related benefits of \$27 million related to an audit settlement, including interest, and higher utilization of tax preferred investments, which increased our operating earnings by \$159 million over the prior period.

Table of Contents

Other. The current period includes expenses incurred related to the guaranty fund assessment for Penn Treaty and an increase in litigation reserves, resulting in a \$44 million decrease in operating earnings. This was partially offset by a \$32 million increase in operating earnings resulting from net adjustments to certain reinsurance assets and liabilities in both periods, partially offset by a decline in other corporate expenses of \$12 million.

133

Table of Contents

Investments

Investment Risks

Our primary investment objective is to optimize, net of income tax, risk-adjusted net investment income and risk-adjusted total return while ensuring that assets and liabilities are managed on a cash flow and duration basis. The Investments Department, led by the Chief Investment Officer, manages investment risks using a risk control framework comprised of policies, procedures and limits, as discussed further below. The Investments Risk Committee, chaired by the Global Risk Management Department, reviews and monitors investment risk limits and tolerances. We are exposed to the following primary sources of investment risks:

- credit risk, relating to the uncertainty associated with the continued ability of a given obligor to make timely payments of principal and interest;

- interest rate risk, relating to the market price and cash flow variability associated with changes in market interest rates.

- Changes in market interest rates will impact the net unrealized gain or loss position of our fixed income investment portfolio and the rates of return we receive on both new funds invested and reinvestment of existing funds;

- liquidity risk, relating to the diminished ability to sell certain investments, in times of strained market conditions;

- market valuation risk, relating to the variability in the estimated fair value of investments associated with changes in market factors such as credit spreads and equity market levels. A widening of credit spreads will adversely impact the net unrealized gain (loss) position of the fixed income investment portfolio, will increase losses associated with credit-based non-qualifying derivatives where we assume credit exposure, and, if credit spreads widen significantly or for an extended period of time, will likely result in higher other-than-temporary impairment (“OTTI”). Credit spread tightening will reduce net investment income associated with purchases of fixed maturity securities and will favorably impact the net unrealized gain (loss) position of the fixed income investment portfolio;

- currency risk, relating to the variability in currency exchange rates for foreign denominated investments. This risk relates to potential decreases in estimated fair value and net investment income resulting from changes in currency exchange rates versus the U.S. dollar. In general, the weakening of foreign currencies versus the U.S. dollar will adversely affect the estimated fair value of our foreign denominated investments; and

- real estate risk, relating to commercial, agricultural and residential real estate, and stemming from factors, which include, but are not limited to, market conditions, including the demand and supply of leasable commercial space, creditworthiness of borrowers and their tenants and joint venture partners, capital markets volatility and inherent interest rate movements.

We manage investment risk through in-house fundamental credit analysis of the underlying obligors, issuers, transaction structures and real estate properties. We also manage credit risk, market valuation risk and liquidity risk through industry and issuer diversification and asset allocation. Risk limits to promote diversification by asset sector, avoid concentrations in any single issuer and limit overall aggregate credit and equity risk exposure, as measured by our economic capital framework, are approved annually by a committee of directors that oversees our investment portfolio. For real estate assets, we manage credit risk and market valuation risk through geographic, property type and product type diversification and asset allocation. We manage interest rate risk as part of our ALM strategies.

These strategies include maintaining an investment portfolio with diversified maturities that has a weighted average duration that reflects the duration of our estimated liability cash flow profile, and utilizing product design, such as the use of market value adjustment features and surrender charges, to manage interest rate risk. We also manage interest rate risk through proactive monitoring and management of certain non-guaranteed elements of our products, such as the resetting of credited interest and dividend rates for policies that permit such adjustments. In addition to hedging with foreign currency derivatives, we manage currency risk by matching much of our foreign currency liabilities in our foreign subsidiaries with their respective foreign currency assets, thereby reducing our risk to foreign currency exchange rate fluctuation. We also use certain derivatives in the management of credit, interest rate and market valuation risk.

We use purchased credit default swaps to mitigate credit risk in our investment portfolio. Generally, we purchase credit protection by entering into credit default swaps referencing the issuers of specific assets we own. In certain cases, basis risk exists between these credit default swaps and the specific assets we own. For example, we may purchase credit protection on a macro basis to reduce exposure to specific industries or other portfolio concentrations.

In such instances, the referenced entities and obligations under the credit default swaps may not be identical to the individual obligors or securities in our investment portfolio. In addition, our purchased credit default swaps may have shorter tenors than the underlying investments they are hedging. However, we dynamically hedge this risk through the rebalancing and rollover of our credit default swaps at their most liquid tenors. We believe that our purchased credit default swaps serve as effective economic hedges of our credit exposure.

134

Table of Contents

We enter into market standard purchased and written credit default swap contracts. Payout under such contracts is triggered by certain credit events experienced by the referenced entities. For credit default swaps covering North American corporate issuers, credit events typically include bankruptcy and failure to pay on borrowed money. For European corporate issuers, credit events typically also include involuntary restructuring. With respect to credit default contracts on Western European sovereign debt, credit events typically include failure to pay debt obligations, repudiation, moratorium, or involuntary restructuring. In each case, payout on a credit default swap is triggered only after the Credit Derivatives Determinations Committee of the International Swaps and Derivatives Association determines that a credit event has occurred.

Current Environment

The global economy and markets continue to be affected by stress and volatility, which has adversely affected the financial services sector, in particular, and global capital markets. Recently, political and/or economic instability in the U.K., Mexico, Italy, Turkey and Puerto Rico have contributed to global market volatility. Events following the U.K.'s referendum on June 23, 2016 and the uncertainties, including foreign currency exchange risks, associated with its pending withdrawal from the EU have also contributed to market volatility, both in the U.S. and beyond. See “— Industry Trends — Financial and Economic Environment.”

As a global insurance company, we are affected by the monetary policy of central banks around the world. See “— Industry Trends — Financial and Economic Environment” for further information on such measures, as well as for information regarding actions taken by Japan's central government and the Bank of Japan to boost inflation expectations and achieve sustainable economic growth in Japan. See also “— Industry Trends — Impact of a Sustained Low Interest Rate Environment” for information regarding the June 2017 action taken by the FOMC to raise the federal funds rate. The Federal Reserve may take further actions to influence interest rates in the future, which may have an impact on the pricing levels of risk-bearing investments and may adversely impact the level of product sales.

European Investments

We maintain general account investments in Europe to support our insurance operations and related policyholder liabilities in these countries and certain of our non-European operations invest in Europe for diversification. In Europe, we have proactively mitigated risk in both direct and indirect exposures by investing in a diversified portfolio of high quality investments with a focus on the higher-rated countries, including the U.K., Germany, France, the Netherlands, Poland, Norway and Sweden. The sovereign debt of these countries continues to maintain investment grade credit ratings from all major rating agencies. Our European fixed maturity and perpetual hybrid securities classified as non-redeemable preferred stock are invested in a diversified portfolio of primarily non-financial services securities. At June 30, 2017, our exposure to such securities in Europe totaled \$41.4 billion, at estimated fair value, of which \$8.8 billion was in sovereign fixed maturity securities. See “Management's Discussion and Analysis of Financial Condition and Results of Operations — Investments — Current Environment — European Investments” included in the 2016 Annual Report for further information.

Selected Country and Sector Investments

Recent elevated levels of market volatility have affected the performance of various asset classes. Contributing factors include concerns about global economic conditions and capital markets; lower energy and oil prices impacting the energy sector and recent country specific volatility due to local economic and/or political concerns has affected the performance of certain of our investments. See “— Industry Trends — Financial and Economic Environment.”

We have exposure to such volatility, as we maintain general account investments in the U.K., Mexico, Italy, Turkey and Puerto Rico to support our insurance operations and related policyholder liabilities in these countries; and we also have exposure through our global portfolio diversification. Our exposure to sovereign fixed maturity securities and total fixed maturity securities of the U.K., Mexico, Italy, Turkey and Puerto Rico totaled \$5.0 billion and \$21.5 billion, at estimated fair value, respectively, at June 30, 2017. Our exposure to Puerto Rico political subdivision fixed maturities is in the form of revenue bonds and we have no general obligation bonds. See “Management's Discussion and Analysis of Financial Condition and Results of Operations — Investments — Current Environment — Selected Country Investments” included in the 2016 Annual Report for further information by country.

There has been an increased focus on energy sector investments as a result of lower energy and oil prices. Our net exposure to energy sector fixed maturity securities was \$10.3 billion (comprised of fixed maturity securities of \$10.2

billion at estimated fair value and related net written credit default swaps of \$75 million at notional value), of which 84% were investment grade, with unrealized gains of \$651 million at June 30, 2017.

135

Table of Contents

We manage direct and indirect investment exposure in the selected countries and the energy sector through fundamental credit analysis and we continually monitor and adjust our level of investment exposure. We do not expect that our general account investments in these countries and the energy sector will have a material adverse effect on our results of operations or financial condition.

Current Environment — Summary

All of these factors have had and could continue to have an adverse effect on the financial results of companies in the financial services industry, including MetLife. Such global economic conditions, as well as the global financial markets, continue to impact our net investment income, net investment gains (losses), net derivative gains (losses), level of unrealized gains (losses) within the various asset classes in our investment portfolio, and our level of investment in lower yielding cash equivalents, short-term investments and government securities. See “— Industry Trends,” and “Risk Factors — Economic Environment and Capital Markets-Related Risks — We Are Exposed to Significant Global Financial and Capital Markets Risks Which May Adversely Affect Our Results of Operations, Financial Condition and Liquidity, and May Cause Our Net Investment Income to Vary from Period to Period” included in the 2016 Annual Report.

Investment Portfolio Results

The following yield table presents the yield and net investment income, as reported on an operating basis, for our investment portfolio for the periods indicated. Yields are calculated using net investment income, as reported on an operating basis which is not adjusted for the impact of changes in foreign currency exchange rates. This yield table presentation is consistent with how we measure our investment performance for management purposes, and we believe it enhances understanding of our investment portfolio results.

	For the Three Months Ended June 30,		For the Six Months Ended June 30,					
	2017	2016	2017	2016				
	Yield % (A)	Yield % (A)	Yield % (A)	Yield % (A)				
	Amount	Amount	Amount	Amount				
	(Dollars in millions)							
Fixed maturity securities (2), (3)	4.29	% \$ 3,402	4.40	% \$ 3,539	4.32	% \$ 6,816	4.41	% \$ 7,167
Mortgage loans (3)	4.52	% 869	4.94	% 851	4.50	% 1,714	4.81	% 1,658
Real estate and real estate joint ventures	3.94	% 93	2.84	% 63	3.81	% 178	3.11	% 139
Policy loans	5.28	% 146	5.24	% 147	5.25	% 291	5.21	% 296
Equity securities	4.74	% 35	4.55	% 33	4.83	% 69	4.78	% 70
Other limited partnership interests	14.23	% 243	6.86	% 120	15.87	% 540	4.78	% 166
Cash and short-term investments	1.27	% 39	1.23	% 31	1.17	% 76	1.10	% 56
Other invested assets		204		247		499		518
Investment income	4.55	% 5,031	4.61	% 5,031	4.62	% 10,183	4.58	% 10,070
Investment fees and expenses	(0.13)	%) (147) (0.14)	%) (150) (0.14)	%) (304) (0.15)	%) (317
Net investment income including divested businesses and lag elimination (4)	4.42	% 4,884	4.47	% 4,881	4.48	% 9,879	4.43	% 9,753
Less: net investment income from divested businesses and lag elimination (4), (5)		—		—		—		(166)
Net investment income, as reported on an operating basis (4)		\$ 4,884		\$ 4,881		\$ 9,879		\$ 9,587

(1) Yields are calculated as investment income as a percent of average quarterly asset carrying values. Investment income excludes recognized gains and losses. Asset carrying values exclude unrealized gains (losses), collateral received in connection with our securities lending program, freestanding derivative assets, collateral received from derivative counterparties, the effects of consolidating certain variable interest entities (“VIEs”) under GAAP that are

treated as consolidated securitization entities and contractholder-directed unit-linked investments. A yield is not presented for other invested assets, as it is not considered a meaningful measure of performance for this asset class.

- (2) Investment income includes amounts from FVO securities of \$16 million and \$45 million for the three months and six months ended June 30, 2017, respectively, and \$10 million and \$16 million for the three months and six months ended June 30, 2016, respectively.
- (3) Investment income from fixed maturity securities and mortgage loans includes prepayment fees.

Table of Contents

See Note 2 of the Notes to the Interim Condensed Consolidated Financial Statements for further information, as (4) well as for a reconciliation of net investment income, as reported on an operating basis to the most directly comparable GAAP financial measure.

(5) The amount of \$166 million for the six months ended June 30, 2016, relates to the impact of converting the Company's Japan operations to calendar year-end reporting.

See “— Results of Operations — Consolidated Results — Three Months Ended June 30, 2017 Compared with the Three Months Ended June 30, 2016” and “— Results of Operations — Consolidated Results — Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016” for an analysis of the period over period changes in net investment income, as reported on an operating basis.

Fixed Maturity and Equity Securities AFS

The following table presents fixed maturity and equity securities available-for-sale (“AFS”) by type (public or private) and information about perpetual and redeemable securities held at:

	June 30, 2017		December 31, 2016		
	Estimated Fair Value	% of Total	Estimated Fair Value	% of Total	
	(Dollars in millions)				
Fixed maturity securities					
Publicly-traded	\$309,201	84.9	% \$298,604	85.1	%
Privately-placed	54,883	15.1	52,285	14.9	
Total fixed maturity securities	\$364,084	100.0	% \$350,889	100.0	%
Percentage of cash and invested assets	68.5	%	67.7	%	
Equity securities					
Publicly-traded	\$2,288	67.0	% \$2,066	64.7	%
Privately-held	1,127	33.0	1,128	35.3	
Total equity securities	\$3,415	100.0	% \$3,194	100.0	%
Percentage of cash and invested assets	0.6	%	0.6	%	
Perpetual securities included within fixed maturity and equity securities AFS	\$575		\$599		
Redeemable preferred stock with a stated maturity included within fixed maturity securities AFS	\$642		\$1,080		

Perpetual securities are included within fixed maturity and equity securities. Upon acquisition, we classify perpetual securities that have attributes of both debt and equity as fixed maturity securities if the securities have an interest rate step-up feature which, when combined with other qualitative factors, indicates that the securities have more debt-like characteristics; while those with more equity-like characteristics are classified as equity securities. Many of such securities, commonly referred to as “perpetual hybrid securities,” have been issued by non-U.S. financial institutions that are accorded the highest two capital treatment categories by their respective regulatory bodies (i.e. core capital, or “Tier 1 capital” and perpetual deferrable securities, or “Upper Tier 2 capital”).

Redeemable preferred stock with a stated maturity is included within fixed maturity securities. These securities, which are commonly referred to as “capital securities,” primarily have cumulative interest deferral features and are primarily issued by U.S. financial institutions.

In connection with our investment management business, we manage privately-placed and infrastructure fixed maturity securities on behalf of institutional clients, which are unaffiliated investors. These privately-placed and infrastructure fixed maturity securities had an estimated fair value of \$8.9 billion and \$8.0 billion at June 30, 2017 and December 31, 2016, respectively. We also manage below investment grade fixed maturity securities on behalf of institutional clients, which are unaffiliated investors. These fixed maturity securities had an estimated fair value of \$314 million and \$316 million at June 30, 2017 and December 31, 2016, respectively. As these assets are managed on behalf of, and owned by, our institutional clients, they are not included in our consolidated financial statements.

Also in connection with our investment management business, we manage index investment portfolios that track the return of industry fixed income and equity market indices such as the Barclay's U.S. Aggregate Bond Index and S&P

500[®] Index. These assets had an estimated fair value of \$27.8 billion and \$27.2 billion at June 30, 2017 and December 31, 2016, respectively, and are included within separate account assets in our interim condensed consolidated financial statements.

Table of Contents

See also “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Investments — Fixed Maturity and Equity Securities AFS — Valuation of Securities” included in the 2016 Annual Report for further information on the processes used to value securities and the related controls.

Fair Value of Fixed Maturity and Equity Securities – AFS

Fixed maturity and equity securities AFS measured at estimated fair value on a recurring basis and their corresponding fair value pricing sources are as follows:

	June 30, 2017			
	Fixed Maturity Securities		Equity Securities	
	(Dollars in millions)			
Level 1				
Quoted prices in active markets for identical assets	\$31,690	8.7 %	\$1,640	48.0 %
Level 2				
Independent pricing sources	308,947	84.9	1,077	31.6
Internal matrix pricing or discounted cash flow techniques	2,834	0.8	97	2.8
Significant other observable inputs	311,781	85.7	1,174	34.4
Level 3				
Independent pricing sources	15,669	4.3	436	12.8
Internal matrix pricing or discounted cash flow techniques	4,141	1.1	161	4.7
Independent broker quotations	803	0.2	4	0.1
Significant unobservable inputs	20,613	5.6	601	17.6
Total estimated fair value	\$364,084	100.0%	\$3,415	100.0%

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for the fixed maturity securities and equity securities AFS fair value hierarchy.

The composition of fair value pricing sources for and significant changes in Level 3 securities at June 30, 2017 are as follows:

The majority of the Level 3 fixed maturity and equity securities AFS were concentrated in three sectors: foreign and United States corporate securities and residential mortgage-backed securities (“RMBS”).

Level 3 fixed maturity securities are priced principally through market standard valuation methodologies, independent pricing services and, to a much lesser extent, independent non-binding broker quotations using inputs that are not market observable or cannot be derived principally from or corroborated by observable market data. Level 3 fixed maturity securities consist of less liquid securities with very limited trading activity or where less price transparency exists around the inputs to the valuation methodologies. Level 3 fixed maturity securities include: sub-prime RMBS; certain below investment grade private securities and less liquid investment grade corporate securities (included in United States and foreign corporate securities) and less liquid asset-backed securities (“ABS”); and foreign government securities.

During the three months ended June 30, 2017, Level 3 fixed maturity securities decreased by \$347 million, or 2%.

The decrease was driven by transfers out of Level 3 in excess of transfers into Level 3, partially offset by purchases in excess of sales.

During the six months ended June 30, 2017, Level 3 fixed maturity securities decreased by \$496 million, or 2%. The decrease was driven by transfers out of Level 3 in excess of transfers into Level 3, partially offset by purchases in excess of sales.

Table of Contents

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for a rollforward of the fair value measurements for fixed maturity securities and equity securities AFS measured at estimated fair value on a recurring basis using significant unobservable (Level 3) inputs; transfers into and/or out of Level 3; and further information about the valuation approaches and inputs by level by major classes of invested assets that affect the amounts reported above. See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Summary of Critical Accounting Estimates — Estimated Fair Value of Investments” included in the 2016 Annual Report for further information on the estimates and assumptions that affect the amounts reported above.

Fixed Maturity Securities AFS

See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for information about fixed maturity securities AFS by sector, contractual maturities and continuous gross unrealized losses.

Fixed Maturity Securities Credit Quality — Ratings

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Investments — Fixed Maturity and Equity Securities AFS — Fixed Maturity Securities Credit Quality — Ratings” included in the 2016 Annual Report for a discussion of the credit quality ratings assigned by Nationally Recognized Statistical Rating Organizations (“NRSRO”), credit quality designations assigned by and methodologies used by the Securities Valuation Office of the National Association of Insurance Commissioners (“NAIC”) for fixed maturity securities and the revised methodologies adopted by the NAIC for certain structured securities.

The following table presents total fixed maturity securities by NRSRO rating and the applicable NAIC designation from the NAIC published comparison of NRSRO ratings to NAIC designations, except for certain structured securities, which are presented using the revised NAIC methodologies, as well as the percentage, based on estimated fair value that each NAIC designation is comprised of at:

NAIC Designation	NRSRO Rating	June 30, 2017				December 31, 2016			
		Amortized Cost	Unrealized Gain (Loss)	Estimated Fair Value	% of Total	Amortized Cost	Unrealized Gain (Loss)	Estimated Fair Value	% of Total
(Dollars in millions)									
1	Aaa/Aa/A	\$238,719	\$19,725	\$258,444	71.0 %	\$232,875	\$16,191	\$249,066	71.0 %
2	Baa	79,764	5,564	85,328	23.4	77,281	3,816	81,097	23.1
	Subtotal investment grade	318,483	25,289	343,772	94.4	310,156	20,007	330,163	94.1
3	Ba	13,173	626	13,799	3.8	13,885	437	14,322	4.1
4	B	5,511	125	5,636	1.6	5,410	84	5,494	1.6
5	Caa and lower	858	18	876	0.2	895	9	904	0.2
6	In or near default	5	(4)	1	—	8	(2)	6	—
	Subtotal below investment grade	19,547	765	20,312	5.6	20,198	528	20,726	5.9
	Total fixed maturity securities	\$338,030	\$26,054	\$364,084	100.0%	\$330,354	\$20,535	\$350,889	100.0%

Table of Contents

The following tables present total fixed maturity securities, based on estimated fair value, by sector classification and by NRSRO rating and the applicable NAIC designations from the NAIC published comparison of NRSRO ratings to NAIC designations, except for certain structured securities, which are presented using the NAIC methodologies at:

NAIC Designation:	Fixed Maturity Securities — by Sector & Credit Quality Rating						Total Estimated Fair Value
	1	2	3	4	5	6	
NRSRO Rating:	Aaa/Aa/A	Baa	Ba	B	Caa and In or Near Lower Default		
(Dollars in millions)							
June 30, 2017							
U.S. corporate	\$45,656	\$44,658	\$7,561	\$3,995	\$729	\$ —	\$102,599
U.S. government and agency	59,402	477	—	—	—	—	59,879
Foreign government	52,289	5,399	2,485	897	38	—	61,108
Foreign corporate	23,711	32,838	3,172	699	54	—	60,474
RMBS	37,752	359	336	40	45	—	38,532
State and political subdivision	15,669	510	68	—	7	—	16,254
ABS	12,985	964	177	5	3	1	14,135
CMBS	10,980	123	—	—	—	—	11,103
Total fixed maturity securities	\$258,444	\$85,328	\$13,799	\$5,636	\$876	\$ 1	\$364,084
Percentage of total	71.0	% 23.4	% 3.8	% 1.6	% 0.2	% —	% 100.0

December 31, 2016

U.S. corporate	\$44,732	\$43,063	\$8,414	\$3,884	\$760	\$ —	\$100,853
U.S. government and agency	57,038	485	—	—	—	—	57,523
Foreign government	48,951	5,035	2,230	870	52	—	57,138
Foreign corporate	22,951	30,189	3,141	709	67	—	57,057
RMBS	35,916	707	322	30	13	5	36,993
State and political subdivision	15,575	502	90	—	9	—	16,176
ABS	12,776	971	125	1	3	1	13,877
CMBS	11,127	145	—	—	—	—	11,272
Total fixed maturity securities	\$249,066	\$81,097	\$14,322	\$5,494	\$904	\$ 6	\$350,889
Percentage of total	71.0	% 23.1	% 4.1	% 1.6	% 0.2	% —	% 100.0

U.S. and Foreign Corporate Fixed Maturity Securities

We maintain a diversified portfolio of corporate fixed maturity securities across industries and issuers. This portfolio does not have any exposure to any single issuer in excess of 1% of total investments and the top ten holdings comprised 2% of total investments at both June 30, 2017 and December 31, 2016. The tables below present our U.S. and foreign corporate securities holdings by industry at:

	June 30, 2017		December 31, 2016	
	Estimated Fair Value	% of Total	Estimated Fair Value	% of Total
(Dollars in millions)				
Industrial	\$49,534	30.4 %	\$48,109	30.4 %
Consumer	37,829	23.2	36,952	23.4
Finance	34,613	21.2	33,431	21.2
Utility	25,127	15.4	23,949	15.2
Communications	13,349	8.2	12,955	8.2
Other	2,621	1.6	2,514	1.6
Total	\$163,073	100.0%	\$157,910	100.0%

Table of Contents

Structured Securities

We held \$63.8 billion and \$62.1 billion of structured securities, at estimated fair value, at June 30, 2017 and December 31, 2016, respectively, as presented in the RMBS, ABS and commercial mortgage-backed securities (“CMBS”) sections below.

RMBS

The table below presents our RMBS holdings at:

	June 30, 2017			December 31, 2016		
	Estimated	% of	Net	Estimated	% of	Net
	Fair	Total	Unrealized	Fair	Total	Unrealized
	Value		Gains (Losses)	Value		Gains (Losses)
	(Dollars in millions)					
By security type:						
Collateralized mortgage obligations	\$21,488	55.8 %	\$ 1,063	\$22,286	60.2 %	\$ 624
Pass-through securities	17,044	44.2	114	14,707	39.8	76
Total RMBS	\$38,532	100.0%	\$ 1,177	\$36,993	100.0%	\$ 700
By risk profile:						
Agency	\$26,011	67.5 %	\$ 440	\$23,579	63.7 %	\$ 276
Prime	1,796	4.7	105	1,787	4.8	81
Alt-A	5,875	15.2	377	6,527	17.7	180
Sub-prime	4,850	12.6	255	5,100	13.8	163
Total RMBS	\$38,532	100.0%	\$ 1,177	\$36,993	100.0%	\$ 700
Ratings profile:						
Rated Aaa/AAA	\$26,611	69.1 %		\$24,162	65.3 %	
Designated NAIC 1	\$37,752	98.0 %		\$35,916	97.1 %	

See also “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Investments — Fixed Maturity and Equity Securities AFS — Structured Securities — RMBS” included in the 2016 Annual Report for further information about collateralized mortgage obligations and pass-through mortgage-backed securities, as well as agency, prime, alternative residential mortgage loan and sub-prime RMBS.

Historically, we have managed our exposure to sub-prime RMBS holdings by focusing primarily on senior tranche securities, stress testing the portfolio with severe loss assumptions and closely monitoring the performance of the portfolio. Our sub-prime RMBS portfolio consists predominantly of securities that were purchased after 2012 at significant discounts to par value and discounts to the expected principal recovery value of these securities. The vast majority of these securities are investment grade under the NAIC designations (e.g., NAIC 1 and NAIC 2). The estimated fair value of our sub-prime RMBS holdings purchased since 2012 was \$4.4 billion and \$4.6 billion at June 30, 2017 and December 31, 2016, with unrealized gains (losses) of \$220 million and \$140 million at June 30, 2017 and December 31, 2016, respectively.

Table of Contents

ABS

Our ABS holdings are diversified both by collateral type and by issuer. The following table presents our ABS holdings at:

	June 30, 2017			December 31, 2016		
	Estimated	% of	Net	Estimated	% of	Net
	Fair	Total	Unrealized	Fair	Total	Unrealized
	Value		Gains (Losses)	Value		Gains (Losses)
	(Dollars in millions)					
By collateral type:						
Collateralized obligations	\$6,319	44.7 %	\$ 6	\$6,866	49.5 %	\$ (42)
Automobile loans	1,253	8.9	3	1,477	10.6	1
Foreign residential loans	1,260	8.9	9	1,256	9.1	8
Student loans	1,155	8.2	(1)	1,144	8.2	(29)
Credit card loans	2,001	14.1	7	1,079	7.8	13
Other loans	2,147	15.2	23	2,055	14.8	6
Total	\$14,135	100.0%	\$ 47	\$13,877	100.0%	\$ (43)
Ratings profile:						
Rated Aaa/AAA	\$7,469	52.8 %		\$6,811	49.1 %	
Designated NAIC 1	\$12,985	91.9 %		\$12,776	92.1 %	

Table of Contents

CMBS

Our CMBS holdings are diversified by vintage year. The following tables present our CMBS holdings by NRSRO rating and by vintage year at:

June 30, 2017

	Aaa		Aa		A		Baa		Below Investment Grade		Total	
	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value
(Dollars in millions)												
2003 - 2010	\$163	\$177	\$12	\$13	\$35	\$35	\$1	\$1	\$26	\$29	\$237	\$255
2011	446	473	45	48	32	32	—	—	—	—	523	553
2012	387	406	396	409	330	344	8	9	—	—	1,121	1,168
2013	926	985	852	894	419	414	—	—	—	—	2,197	2,293
2014	864	887	852	876	192	196	—	—	—	—	1,908	1,959
2015	2,171	2,202	440	444	200	201	9	9	—	—	2,820	2,856
2016	853	857	127	124	62	62	71	72	—	—	1,113	1,115
2017	434	435	282	283	145	144	41	42	—	—	902	904
Total	\$6,244	\$6,422	\$3,006	\$3,091	\$1,415	\$1,428	\$130	\$133	\$26	\$29	\$10,821	\$11,103
Ratings Distribution	57.8 %		27.8 %		12.9 %		1.2 %		0.3 %		100.0 %	

December 31, 2016

	Aaa		Aa		A		Baa		Below Investment Grade		Total	
	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value	Amortized Cost	Estimated Fair Value
(Dollars in millions)												
2003 - 2010	\$338	\$352	\$61	\$61	\$102	\$105	\$24	\$25	\$28	\$32	\$553	\$575
2011	458	486	52	54	32	32	—	—	—	—	542	572
2012	403	422	383	394	330	339	9	9	—	—	1,125	1,164
2013	1,000	1,059	846	893	410	397	—	—	—	—	2,256	2,349
2014	972	986	940	952	265	258	—	—	—	—	2,177	2,196
2015	2,373	2,374	460	452	217	216	8	8	—	—	3,058	3,050
2016	1,052	1,043	141	136	58	57	130	130	—	—	1,381	1,366
Total	\$6,596	\$6,722	\$2,883	\$2,942	\$1,414	\$1,404	\$171	\$172	\$28	\$32	\$11,092	\$11,272
Ratings Distribution	59.6 %		26.1 %		12.5 %		1.5 %		0.3 %		100.0 %	

The tables above reflect NRSRO ratings including Moody's Investors Service, S&P, Fitch Ratings and Morningstar, Inc. CMBS designated NAIC 1 were 98.9% and 98.7% of total CMBS at June 30, 2017 and December 31, 2016.

Evaluation of AFS Securities for OTTI and Evaluating Temporarily Impaired AFS Securities

See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for information about the evaluation of fixed maturity securities and equity securities AFS for OTTI and evaluation of temporarily impaired AFS securities.

OTTI Losses on Fixed Maturity and Equity Securities AFS Recognized in Earnings

See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for information about OTTI losses and gross gains and gross losses on AFS securities sold.

Overview of Fixed Maturity and Equity Security OTTI Losses Recognized in Earnings

Impairments of fixed maturity and equity securities were \$8 million and \$16 million for the three months and six months ended June 30, 2017, respectively, and \$30 million and \$159 million for the three months and six months ended June 30, 2016, respectively. Impairments of fixed maturity securities were \$3 million and \$3 million for the three months and six months ended June 30, 2017, respectively, and \$14 million and \$92 million for the three months and six months ended June 30, 2016, respectively. Impairments of equity securities were \$5 million and \$13 million for the three months and six months ended June 30, 2017, respectively, and \$16 million and \$67 million for the three months and six months ended June 30, 2016, respectively.

Table of Contents

Credit-related impairments of fixed maturity securities were \$3 million and \$3 million for the three months and six months ended June 30, 2017, respectively, and \$10 million and \$81 million for the for the three months and six months ended June 30, 2016, respectively.

Explanations of changes in fixed maturity and equity securities impairments are as follows:

Three months ended June 30, 2017 Compared with the Three months ended June 30, 2016

Overall OTTI losses recognized in earnings on fixed maturity and equity securities were \$8 million for the three months ended June 30, 2017, as compared to \$30 million for the three months ended June 30, 2016. The most significant decrease in OTTI losses were in U.S. and foreign corporate securities and common stock, which comprised \$5 million for the three months ended June 30, 2017, as compared to \$24 million for the three months ended June 30, 2016. A decrease of \$8 million in OTTI losses on U.S. and foreign corporate securities was concentrated in the industrial industry and reflected the more significant impact of lower oil prices on the energy sector in the prior year and weakening foreign currencies on non-functional currency denominated securities in the prior year. The decrease in OTTI losses on common stock was \$11 million for the three months ended June 30, 2017, as compared to \$16 million for the three months ended June 30, 2016, and was also concentrated in industrial securities and reflected the more significant impact of lower oil prices impacting the energy sector in the prior year.

Six Months Ended June 30, 2017 Compared with the Six Months Ended June 30, 2016

Overall OTTI losses recognized in earnings on fixed maturity and equity securities were \$16 million for the six months ended June 30, 2017 as compared to \$159 million for the prior period. The most significant decrease in OTTI losses were in U.S. and foreign corporate securities and common stock, which comprised \$12 million for the six months ended June 30, 2017, as compared to \$149 million for the six months ended June 30, 2016. A decrease of \$82 million in OTTI losses on U.S. and foreign corporate securities was concentrated in the industrial sector and reflected the more significant impact of lower oil prices on the energy sector in the prior year and weakening foreign currencies on non-functional currency denominated securities in the prior year. The decrease in OTTI losses on common stock was \$55 million for the six months ended June 30, 2017 and was also concentrated in industrial securities and reflected the more significant impact of lower oil prices impacting the energy sector in the prior year.

Future Impairments

Future OTTI will depend primarily on economic fundamentals, issuer performance (including changes in the present value of future cash flows expected to be collected), and changes in credit ratings, collateral valuation, interest rates and credit spreads, as well as a change in our intention to hold or sell a security that is in an unrealized loss position. If economic fundamentals deteriorate or if there are adverse changes in the above factors, OTTI may be incurred in upcoming periods.

FVO Securities

FVO securities are primarily comprised of securities for which the FVO has been elected. FVO securities were \$14.8 billion and \$13.9 billion at estimated fair value, or 2.8% and 2.7% of cash and invested assets, at June 30, 2017 and December 31, 2016, respectively. See Notes 6 and 8 of the Notes to the Interim Condensed Consolidated Financial Statements for a description of our FVO securities portfolio, the FVO securities fair value hierarchy and a rollforward of the fair value measurements for FVO securities measured at estimated fair value on a recurring basis using significant unobservable (Level 3) inputs.

Securities Lending

We participate in a securities lending program whereby securities are loaned to third parties, primarily brokerage firms and commercial banks. We obtain collateral, usually cash, in an amount generally equal to 102% of the estimated fair value of the securities loaned, which is obtained at the inception of a loan and maintained at a level greater than or equal to 100% for the duration of the loan. We monitor the estimated fair value of the securities loaned on a daily basis with additional collateral obtained as necessary throughout the duration of the loan. Securities loaned under such transactions may be sold or re-pledged by the transferee. We are liable to return to our counterparties the cash collateral under our control. Security collateral received from counterparties may not be sold or re-pledged, unless the counterparty is in default, and is not reflected on the consolidated financial statements. These transactions are treated as financing arrangements and the associated cash collateral liability is recorded at the amount of the cash received.

See “— Liquidity and Capital Resources — The Company — Liquidity and Capital Uses — Securities Lending” and Note 6 of Notes to the Interim Condensed Consolidated Financial Statements for information regarding our securities lending program.

144

Table of Contents

Repurchase Agreements

The Company participates in short-term repurchase agreements with unaffiliated financial institutions. Under these agreements, the Company lends fixed maturity securities and receives cash as collateral in an amount generally equal to 98% of the estimated fair value of the securities loaned at the inception of the transaction. The associated liability is recorded at the amount of cash received. The Company monitors the estimated fair value of the collateral and the securities loaned throughout the duration of the transaction and additional collateral is obtained as necessary.

Securities loaned under such transactions may be sold or re-pledged by the transferee.

See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for additional information regarding our repurchase agreements.

Mortgage Loans

Our mortgage loans are principally collateralized by commercial, agricultural and residential properties. Mortgage loans and the related valuation allowances are summarized as follows at:

	June 30, 2017				December 31, 2016			
	Recorded	% of	Valuation	% of	Recorded	% of	Valuation	% of
	Investment	total	Allowance	Recorded	Investment	total	Allowance	Recorded
				Investment				Investment
	(Dollars in millions)							
Commercial	\$49,549	64.2 %	\$ 242	0.5 %	\$48,035	64.7 %	\$ 234	0.5 %
Agricultural	14,877	19.3	46	0.3 %	14,456	19.5	44	0.3 %
Residential	12,764	16.5	68	0.5 %	11,696	15.8	66	0.6 %
Total	\$77,190	100.0%	\$ 356	0.5 %	\$74,187	100.0%	\$ 344	0.5 %

The information presented in the tables herein exclude mortgage loans where we elected the FVO. Such amounts are presented in Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements. The carrying value of all mortgage loans, net was 14.6% and 14.4% of cash and invested assets at June 30, 2017 and December 31, 2016, respectively.

We diversify our mortgage loan portfolio by both geographic region and property type to reduce the risk of concentration. Of our commercial and agricultural mortgage loan portfolios, 85% are collateralized by properties located in the United States, with the remaining 15% collateralized by properties located outside the United States, which includes 5% of properties located in the U.K., at June 30, 2017. The carrying values of our commercial and agricultural mortgage loans located in California, New York and Texas were 19%, 12% and 8%, respectively, of total commercial and agricultural mortgage loans at June 30, 2017. Additionally, we manage risk when originating commercial and agricultural mortgage loans by generally lending up to 75% of the estimated fair value of the underlying real estate collateral.

We manage our residential mortgage loan portfolio in a similar manner to reduce risk of concentration, with 92% collateralized by properties located in the United States, and the remaining 8% collateralized by properties located outside the United States, at June 30, 2017. The carrying values of our residential mortgage loans located in California, Florida, and New York were 32%, 9%, and 6%, respectively, of total residential mortgage loans at June 30, 2017.

In connection with our investment management business, we manage commercial mortgage loans on behalf of institutional clients, which are unaffiliated investors. These commercial mortgage loans had an estimated fair value of \$3.2 billion and \$3.0 billion at June 30, 2017 and December 31, 2016, respectively. As these assets are managed on behalf of, and owned by, our institutional clients, they are not included in our interim condensed consolidated financial statements.

Table of Contents

Commercial Mortgage Loans by Geographic Region and Property Type. Commercial mortgage loans are the largest component of the mortgage loan invested asset class. The tables below present the diversification across geographic regions and property types of commercial mortgage loans at:

	June 30, 2017		December 31, 2016		
	Amount	% of Total	Amount	% of Total	
(Dollars in millions)					
Region					
Pacific	\$11,622	23.5 %	\$ 11,254	23.4 %	
Middle Atlantic	9,279	18.7	8,708	18.1	
International	8,327	16.8	8,084	16.8	
South Atlantic	6,098	12.3	6,304	13.1	
West South Central	4,369	8.8	4,271	8.9	
East North Central	2,688	5.4	2,447	5.1	
Mountain	1,457	2.9	1,460	3.0	
New England	1,311	2.7	1,414	3.0	
West North Central	577	1.2	599	1.3	
East South Central	740	1.5	436	0.9	
Multi-Region and Other	3,081	6.2	3,058	6.4	
Total recorded investment	49,549	100.0%	48,035	100.0 %	
Less: valuation allowances	242		234		
Carrying value, net of valuation allowances	\$49,307		\$ 47,801		
Property Type					
Office	\$24,676	49.8 %	\$ 23,843	49.6 %	
Retail	10,654	21.5	10,619	22.1	
Apartment	6,349	12.8	5,870	12.2	
Hotel	4,429	8.9	4,367	9.1	
Industrial	3,051	6.2	2,998	6.3	
Other	390	0.8	338	0.7	
Total recorded investment	49,549	100.0%	48,035	100.0 %	
Less: valuation allowances	242		234		
Carrying value, net of valuation allowances	\$49,307		\$ 47,801		

Mortgage Loan Credit Quality - Monitoring Process. We monitor our mortgage loan investments on an ongoing basis, including a review of loans that are current, past due, restructured and under foreclosure. See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for tables that present mortgage loans by credit quality indicator, past due and nonaccrual mortgage loans, as well as impaired mortgage loans. See “— Real Estate and Real Estate Joint Ventures” for real estate acquired through foreclosure.

We review our commercial mortgage loans on an ongoing basis. These reviews may include an analysis of the property financial statements and rent roll, lease rollover analysis, property inspections, market analysis, estimated valuations of the underlying collateral, loan-to-value ratios, debt service coverage ratios and tenant creditworthiness. The monitoring process focuses on higher risk loans, which include those that are classified as restructured, delinquent or in foreclosure, as well as loans with higher loan-to-value ratios and lower debt service coverage ratios. The monitoring process for agricultural mortgage loans is generally similar, with a focus on higher risk loans, such as loans with higher loan-to-value ratios, including reviews on a geographic and sector basis. We review our residential mortgage loans on an ongoing basis. See Note 8 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for information on our evaluation of residential mortgage loans and related valuation allowance methodology.

Table of Contents

Loan-to-value ratios and debt service coverage ratios are common measures in the assessment of the quality of commercial mortgage loans. Loan-to-value ratios are a common measure in the assessment of the quality of agricultural mortgage loans. Loan-to-value ratios compare the amount of the loan to the estimated fair value of the underlying collateral. A loan-to-value ratio greater than 100% indicates that the loan amount is greater than the collateral value. A loan-to-value ratio of less than 100% indicates an excess of collateral value over the loan amount. Generally, the higher the loan-to-value ratio, the higher the risk of experiencing a credit loss. The debt service coverage ratio compares a property's net operating income to amounts needed to service the principal and interest due under the loan. Generally, the lower the debt service coverage ratio, the higher the risk of experiencing a credit loss. For our commercial mortgage loans, our average loan-to-value ratio was 53% and 52% at June 30, 2017 and December 31, 2016, respectively and our average debt service coverage ratio was 2.7x and 2.6x at June 30, 2017 and December 31, 2016, respectively. Our debt service coverage ratio and the values utilized in calculating the ratio are updated annually, on a rolling basis, with a portion of the portfolio updated each quarter. In addition, the loan-to-value ratio is routinely updated for all but the lowest risk loans as part of our ongoing review of our commercial mortgage loan portfolio. For our agricultural mortgage loans, our average loan-to-value ratio was 43% at both June 30, 2017 and December 31, 2016, respectively. The values utilized in calculating the agricultural mortgage loan loan-to-value ratio are developed in connection with the ongoing review of the agricultural loan portfolio and are routinely updated. Mortgage Loan Valuation Allowances. Our valuation allowances are established both on a loan specific basis for those loans considered impaired where a property specific or market specific risk has been identified that could likely result in a future loss, as well as for pools of loans with similar risk characteristics where a property specific or market specific risk has not been identified, but for which we expect to incur a loss. Accordingly, a valuation allowance is provided to absorb these estimated probable credit losses.

The determination of the amount of valuation allowances is based upon our periodic evaluation and assessment of known and inherent risks associated with our loan portfolios. Such evaluations and assessments are based upon several factors, including our experience for loan losses, defaults and loss severity, and loss expectations for loans with similar risk characteristics. These evaluations and assessments are revised as conditions change and new information becomes available, which can cause the valuation allowances to increase or decrease over time as such evaluations are revised. Negative credit migration, including an actual or expected increase in the level of problem loans, will result in an increase in the valuation allowance. Positive credit migration, including an actual or expected decrease in the level of problem loans, will result in a decrease in the valuation allowance.

See Notes 6 and 8 of the Notes to the Interim Condensed Consolidated Financial Statements for information about how valuation allowances are established and monitored, activity in and balances of the valuation allowance, and the estimated fair value of impaired mortgage loans and related impairments included within net investment gains (losses) as of and for the six months ended June 30, 2017 and 2016.

Real Estate and Real Estate Joint Ventures

Real estate and real estate joint ventures is comprised of wholly-owned real estate and joint ventures with interests in single property income-producing real estate, and to a lesser extent joint ventures with interests in multi-property projects with varying strategies ranging from the development of properties to the operation of income-producing properties, as well as a runoff portfolio of real estate private equity funds. The carrying values of real estate and real estate joint ventures was \$9.5 billion and \$9.0 billion, or 1.8% and 1.7% of cash and invested assets, at June 30, 2017 and December 31, 2016, respectively.

Included within real estate and real estate joint ventures are properties acquired through foreclosure of \$51 million and \$59 million at June 30, 2017 and December 31, 2016, respectively.

The estimated fair value of our real estate investments was \$14.5 billion and \$14.3 billion at June 30, 2017 and December 31, 2016, respectively. The total gross market value of such real estate investments was \$19.1 billion and \$19.0 billion at June 30, 2017 and December 31, 2016, respectively. Gross market value is the total fair value of these investments regardless of encumbering debt.

We diversify our real estate investments by both geographic region and property type to reduce risk of concentration. Of our real estate investments, excluding funds, 71% were located in the United States, with the remaining 29% located outside the United States, at June 30, 2017. The carrying value of our real estate investments, excluding funds,

located in Japan, California and District of Columbia were 26%, 16% and 10%, respectively, of total real estate investments, excluding funds, at June 30, 2017. Real estate funds were 14% of our real estate investments, at June 30, 2017. The majority of these funds hold underlying real estate investments that are well diversified across the United States.

Table of Contents

In connection with our investment management business, we manage real estate investments on behalf of institutional clients, which are unaffiliated investors. These real estate investments had an estimated fair value of \$4.2 billion and \$4.3 billion at June 30, 2017 and December 31, 2016, respectively. The total gross market value of commercial real estate investments under management for unaffiliated investors was \$6.0 billion and \$6.4 billion at June 30, 2017 and December 31, 2016, respectively. Gross market value is the total fair value of these investments regardless of encumbering debt. As these assets are managed on behalf of, and owned by our institutional clients, they are not included in our consolidated financial statements.

Other Limited Partnership Interests

Other limited partnership interests are comprised of private equity funds and hedge funds. The carrying value of other limited partnership interests was \$6.9 billion, or 1.3% of cash and invested assets, and \$6.8 billion, or 1.3% of cash and invested assets, at June 30, 2017 and December 31, 2016, respectively, which included \$793 million and \$1.0 billion of hedge funds, at June 30, 2017 and December 31, 2016, respectively. Cash distributions on these investments are generated from investment gains, operating income from the underlying investments of the funds and liquidation of the underlying investments of the funds. We estimate that the underlying investments of the funds will be liquidated over the next two to 10 years.

Other Invested Assets

The following table presents the carrying value of our other invested assets by type at:

	June 30, 2017		December 31, 2016	
	Carrying Value	% of Total	Carrying Value	% of Total
	(Dollars in millions)			
Freestanding derivatives with positive estimated fair values	\$12,178	62.2 %	\$15,761	68.0 %
Tax credit and renewable energy partnerships	3,257	16.6	3,231	13.9
Leveraged leases, net of non-recourse debt	1,392	7.1	1,590	6.9
Direct financing leases	1,175	6.0	1,115	4.8
Operating joint ventures	595	3.0	643	2.8
Funds withheld	218	1.1	110	0.5
Other	781	4.0	735	3.1
Total	\$19,596	100.0%	\$23,185	100.0%
Percentage of cash and invested assets	3.7	%	4.5	%

Table of Contents

Derivatives

Derivative Risks

We are exposed to various risks relating to our ongoing business operations, including interest rate, foreign currency exchange rate, credit and equity market. We use a variety of strategies to manage these risks, including the use of derivatives. See Note 7 of the Notes to the Interim Condensed Consolidated Financial Statements for:

• A comprehensive description of the nature of our derivatives, including the strategies for which derivatives are used in managing various risks.

• Information about the gross notional amount, estimated fair value, and primary underlying risk exposure of our derivatives by type of hedge designation, excluding embedded derivatives held at June 30, 2017 and December 31, 2016.

• The statement of operations effects of derivatives in net investments in foreign operations, cash flow, fair value, or nonqualifying hedge relationships for the three months and six months ended June 30, 2017 and 2016.

See “Quantitative and Qualitative Disclosures About Market Risk — Management of Market Risk Exposures — Hedging Activities” included in the 2016 Annual Report for more information about our use of derivatives by major hedge program.

Fair Value Hierarchy

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for derivatives measured at estimated fair value on a recurring basis and their corresponding fair value hierarchy.

The valuation of Level 3 derivatives involves the use of significant unobservable inputs and generally requires a higher degree of management judgment or estimation than the valuations of Level 1 and Level 2 derivatives. Although Level 3 inputs are unobservable, management believes they are consistent with what other market participants would use when pricing such instruments and are considered appropriate given the circumstances. The use of different inputs or methodologies could have a material effect on the estimated fair value of Level 3 derivatives and could materially affect net income.

Derivatives categorized as Level 3 at June 30, 2017 include: interest rate forwards with maturities which extend beyond the observable portion of the yield curve; interest rate total return swaps with unobservable repurchase rates; foreign currency swaps and forwards with certain unobservable inputs, including the unobservable portion of the yield curve; credit default swaps priced using unobservable credit spreads, or that are priced through independent broker quotations; equity variance swaps with unobservable volatility inputs; and equity index options with unobservable correlation inputs. At June 30, 2017, 1% of the estimated fair value of our derivatives was priced through independent broker quotations.

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for a rollforward of the fair value measurements for derivatives measured at estimated fair value on a recurring basis using significant unobservable (Level 3) inputs.

The gain (loss) on Level 3 derivatives primarily relates to interest rate total return swaps with unobservable repurchase rates, certain purchased equity index options that are valued using models dependent on an unobservable market correlation input, equity variance swaps that are valued using observable equity volatility data plus an unobservable equity variance spread and foreign currency swaps and forwards that are valued using an unobservable portion of the swap yield curves. Other significant inputs, which are observable, include equity index levels, equity volatility and the swap yield curves. We validate the reasonableness of these inputs by valuing the positions using internal models and comparing the results to broker quotations.

Table of Contents

The gain (loss) on Level 3 derivatives, percentage of gain (loss) attributable to observable and unobservable inputs, and the primary drivers of observable gain (loss) are summarized as follows:

	Three Months Ended June 30, 2017	Six Months Ended June 30, 2017
Gain (loss) recognized in net income (loss)	\$110 million	\$126 million
Percentage of gain (loss) attributable to observable inputs	137%	104%
Primary drivers of observable gain (loss)	Decreases in interest rates on interest rate derivatives; partially offset by strengthening of Euro and slight increase of the U.S. dollar versus foreign currencies on receive inflation-linked foreign currency derivatives; and decreases in certain equity volatility levels and increases in certain equity index levels on equity derivatives.	Decreases in interest rates on interest rate derivatives; partially offset by decreases in certain equity volatility levels and increases in certain equity index levels on equity derivatives.
Percentage of gain (loss) attributable to unobservable inputs	(37)%	(4)%

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Summary of Critical Accounting Estimates — Derivatives” included in the 2016 Annual Report for further information on the estimates and assumptions that affect derivatives.

Credit Risk

See Note 7 of the Notes to the Interim Condensed Consolidated Financial Statements for information about how we manage credit risk related to derivatives and for the estimated fair value of our net derivative assets and net derivative liabilities after the application of master netting agreements and collateral.

Our policy is not to offset the fair value amounts recognized for derivatives executed with the same counterparty under the same master netting agreement. This policy applies to the recognition of derivatives on the consolidated balance sheets, and does not affect our legal right of offset.

Credit Derivatives

The following table presents the gross notional amount and estimated fair value of credit default swaps at:

	June 30, 2017		December 31, 2016	
	Gross Notional Amount (In millions)	Estimated Fair Value	Gross Notional Amount	Estimated Fair Value
Credit Default Swaps				
Purchased	\$1,955	\$ (34)	\$2,038	\$ (26)
Written	13,377	255	12,645	180
Total	\$15,332	\$ 221	\$14,683	\$ 154

Table of Contents

The following table presents the gross gains, gross losses and net gain (losses) recognized in income for credit default swaps as follows:

	Three Months Ended June 30, 2017			2016			Six Months Ended June 30, 2017			2016		
	Gross Gain	Gross Losses	Net Gains (Losses)	Gross Gain (1)	Gross Losses (1)	Net Gains (Losses)	Gross Gain	Gross Losses	Net Gains (Losses)	Gross Gain (1)	Gross Losses (1)	Net Gains (Losses)
Credit Default Swaps												
	(In millions)											
Purchased (2), (4)	\$—	\$ (7)	\$ (7)	\$—	\$ (32)	\$ (32)	\$4	\$ (19)	\$ (15)	\$6	\$ (33)	\$ (27)
Written (3), (4)	49	—	49	12	—	12	91	(4)	87	33	(36)	(3)
Total	\$49	\$ (7)	\$ 42	\$12	\$ (32)	\$ (20)	\$95	\$ (23)	\$ 72	\$39	\$ (69)	\$ (30)

(1) Gains (losses) are reported in net derivative gains (losses), except for gains (losses) on the trading portfolio, which are reported in net investment income.

At June 30, 2017, the Company no longer maintained a trading portfolio for derivatives. The gross gains and gross (losses) for purchased credit default swaps in the trading portfolio were \$0 and (\$10) million, respectively, for the (2) three months ended June 30, 2016, and \$4 million and (\$4) million, respectively, for the six months ended June 30, 2016.

At June 30, 2017, the Company no longer maintained a trading portfolio for derivatives. The gross gains and gross (3) (losses) for written credit default swaps in the trading portfolio were \$9 million and \$0, respectively, for the three months ended June 30, 2016 and \$3 million and (\$3) million, respectively, for the six months ended June 30, 2016.

(4) Gains (losses) do not include earned income (expense) on credit default swaps.

The favorable change in net gains (losses) on purchased credit default swaps of \$12 million for the six months ended June 30, 2017 compared to the six months ended June 30, 2016 was due to less narrowing in the current period as compared to the prior period of certain credit spreads on credit default swaps hedging certain bonds. The favorable change in net gains (losses) on written credit default swaps of \$90 million for the six months ended June 30, 2017 compared to the six months ended June 30, 2016 was due to narrowing in the current period, compared to the prior period, of credit spreads on certain credit default swaps used as replications.

The maximum amount at risk related to our written credit default swaps is equal to the corresponding gross notional amount. In a replication transaction, we pair an asset on our balance sheet with a written credit default swap to synthetically replicate a corporate bond, a core asset holding of life insurance companies. Replications are entered into in accordance with the guidelines approved by state insurance regulators and the NAIC and are an important tool in managing the overall corporate credit risk within the Company. In order to match our long-dated insurance liabilities, we seek to buy long-dated corporate bonds. In some instances, these may not be readily available in the market, or they may be issued by corporations to which we already have significant corporate credit exposure. For example, by purchasing Treasury bonds (or other high-quality assets) and associating them with written credit default swaps on the desired corporate credit name, we can replicate the desired bond exposures and meet our ALM needs. In addition, given the shorter tenor of the credit default swaps (generally five-year tenors) versus a long dated corporate bond, we have more flexibility in managing our credit exposures.

Embedded Derivatives

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for information about embedded derivatives measured at estimated fair value on a recurring basis and their corresponding fair value hierarchy.

See Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements for a rollforward of the fair value measurements for embedded derivatives measured at estimated fair value on a recurring basis using significant unobservable (Level 3) inputs.

See Note 7 of the Notes to the Interim Condensed Consolidated Financial Statements for information about the nonperformance risk adjustment included in the valuation of guaranteed minimum benefits accounted for as

embedded derivatives.

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Summary of Critical Accounting Estimates — Derivatives” included in the 2016 Annual Report for further information on the estimates and assumptions that affect embedded derivatives.

151

Table of Contents

Off-Balance Sheet Arrangements

Credit and Committed Facilities

We maintain an unsecured revolving credit facility, as well as committed facilities with various financial institutions. Brighthouse maintains an unsecured term loan agreement and an unsecured revolving credit facility with various financial institutions. See “— Liquidity and Capital Resources — The Company — Liquidity and Capital Sources — Global Funding Sources — Credit and Committed Facilities” for further descriptions of such arrangements. For the classification of expenses on such credit and committed facilities and the nature of the associated liability for letters of credit issued and drawdowns on these credit and committed facilities, see Note 12 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Collateral for Securities Lending, Third-Party Custodian Administered Repurchase Programs and Derivatives

We participate in a securities lending program in the normal course of business for the purpose of enhancing the total return on our investment portfolio. Periodically, we receive non-cash collateral for securities lending from counterparties, which cannot be sold or re-pledged, and which has not been recorded on our consolidated balance sheets. The amount of this collateral was \$33 million and \$46 million at estimated fair value at June 30, 2017 and December 31, 2016, respectively. See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements and “— Investments — Securities Lending,” as well as “Summary of Significant Accounting Policies — Investments — Securities Lending Program” in Note 1 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for discussion of our securities lending program, the classification of revenues and expenses, and the nature of the secured financing arrangement and associated liability.

We also participate in third-party custodian administered repurchase programs for the purpose of enhancing the total return on our investment portfolio. We loan certain of our fixed maturity securities to financial institutions and, in exchange, non-cash collateral is put on deposit by the financial institutions on our behalf with third-party custodians. The estimated fair value of securities loaned in connection with these transactions was \$671 million and \$382 million at June 30, 2017 and December 31, 2016, respectively. Non-cash collateral on deposit with third-party custodians on our behalf was \$703 million and \$401 million at June 30, 2017 and December 31, 2016, respectively, which cannot be sold or re-pledged, and which has not been recorded on our consolidated balance sheets.

We enter into derivatives to manage various risks relating to our ongoing business operations. We have non-cash collateral from counterparties for derivatives, which can be sold or re-pledged subject to certain constraints, and which has not been recorded on our consolidated balance sheets. The amount of this non-cash collateral was \$2.2 billion and \$2.3 billion at June 30, 2017 and December 31, 2016, respectively. See “— Liquidity and Capital Resources — The Company — Liquidity and Capital Uses — Pledged Collateral” and Note 7 of the Notes to the Interim Condensed Consolidated Financial Statements for information regarding the earned income on and the gross notional amount, estimated fair value of assets and liabilities and primary underlying risk exposure of our derivatives.

Lease Commitments

As lessee, we have entered into various lease and sublease agreements for office space, information technology and other equipment. Our commitments under such lease agreements are included within the contractual obligations table. See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — The Company — Contractual Obligations” and Note 21 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Guarantees

See “Guarantees” in Note 14 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

Other

Additionally, we make mortgage loan commitments and commitments to fund partnerships, bank credit facilities, bridge loans and private corporate bond investments in the normal course of business for the purpose of enhancing the total return on our investment portfolio. Other than these investment-related commitments which are disclosed in Note 14 of the Notes to the Interim Condensed Consolidated Financial Statements, there are no other material obligations or liabilities arising from these investment-related commitments. For further information on these investment-related commitments see “— Liquidity and Capital Resources — The Company — Contractual Obligations.” See “Net Investment Income” and “Net Investment Gains (Losses)” in Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements for information on the investment income, investment expense, gains and losses from such investments. See also “— Investments — Fixed Maturity and Equity Securities AFS,” “— Investments — Mortgage Loans,” “— Investments — Real Estate and Real Estate Joint Ventures” and “— Investments — Other Limited Partnership Investments” for information on our investments in fixed maturity and equity securities, mortgage loans and partnerships.

Policyholder Liabilities

We establish, and carry as liabilities, actuarially determined amounts that are calculated to meet policy obligations or to provide for future annuity payments. Amounts for actuarial liabilities are computed and reported on the interim condensed consolidated financial statements in conformity with GAAP. For more details on Policyholder Liabilities, see “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Summary of Critical Accounting Estimates” included in the 2016 Annual Report.

Due to the nature of the underlying risks and the uncertainty associated with the determination of actuarial liabilities, we cannot precisely determine the amounts that will ultimately be paid with respect to these actuarial liabilities, and the ultimate amounts may vary from the estimated amounts, particularly when payments may not occur until well into the future.

We periodically review our estimates of actuarial liabilities for future benefits and compare them with our actual experience. We revise estimates, to the extent permitted or required under GAAP, if we determine that future expected experience differs from assumptions used in the development of actuarial liabilities. We charge or credit changes in our liabilities to expenses in the period the liabilities are established or re-estimated. If the liabilities originally established for future benefit payments prove inadequate, we must increase them. Such an increase could adversely affect our earnings and have a material adverse effect on our business, results of operations and financial condition. We have experienced, and will likely in the future experience, catastrophe losses and possibly acts of terrorism, as well as turbulent financial markets that may have an adverse impact on our business, results of operations and financial condition. Due to their nature, we cannot predict the incidence, timing, severity or amount of losses from catastrophes and acts of terrorism, but we make broad use of catastrophic and non-catastrophic reinsurance to manage risk from these perils. We also use hedging, reinsurance and other risk management activities to mitigate financial market volatility.

Insurance regulators in many of the non-U.S. countries in which we operate require certain MetLife entities to prepare a sufficiency analysis of the reserves presented in the locally required regulatory financial statements, and to submit that analysis to the regulatory authorities. See “Business — Regulation — U.S. Regulation — Insurance Regulation — Policy and Contract Reserve Adequacy Analysis” and “Business — Regulation — International Regulation” included in the 2016 Annual Report.

Future Policy Benefits

We establish liabilities for amounts payable under insurance policies. See Notes 1 and 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for additional information. See also “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Industry Trends — Impact of a Sustained Low Interest Rate Environment — Low Interest Rate Scenario” included in the 2016 Annual Report and “— Variable Annuity Guarantees.” A discussion of future policy benefits by segment (as well as Corporate & Other) follows.

Table of Contents

U.S.

Amounts payable under insurance policies for this segment are comprised of group insurance and annuities, as well as property & casualty policies. For group insurance, future policyholder benefits are comprised mainly of liabilities for disabled lives under disability waiver of premium policy provisions, liabilities for survivor income benefit insurance, active life policies and premium stabilization and other contingency liabilities held under life insurance contracts. For group annuity contracts, future policyholder benefits are primarily related to payout annuities, including pension risk transfers, structured settlement annuities and institutional income annuities. There is no interest rate crediting flexibility on these liabilities. As a result, a sustained low interest rate environment could negatively impact earnings; however, we mitigate our risks by applying various ALM strategies, including the use of various interest rate derivative positions. The components of future policy benefits related to our property & casualty policies are liabilities for unpaid claims, estimated based upon assumptions such as rates of claim frequencies, levels of severities, inflation, judicial trends, legislative changes or regulatory decisions. Assumptions are based upon our historical experience and analysis of historical development patterns of the relationship of loss adjustment expenses to losses for each line of business, and we consider the effects of current developments, anticipated trends and risk management programs, reduced for anticipated salvage and subrogation.

Asia

Future policy benefits for this segment are held primarily for traditional life, endowment, annuity and accident & health contracts. They are also held for total return pass-through provisions included in certain universal life and savings products. They include certain liabilities for variable annuity and variable life guarantees of minimum death benefits, and longevity guarantees. Factors impacting these liabilities include sustained periods of lower yields than rates established at policy issuance, lower than expected asset reinvestment rates, market volatility, actual lapses resulting in lower than expected income, and actual mortality or morbidity resulting in higher than expected benefit payments. We mitigate our risks by applying various ALM strategies.

Latin America

Future policy benefits for this segment are held primarily for immediate annuities in Chile, Argentina and Mexico and traditional life contracts mainly in Mexico, Brazil and Colombia. There are also liabilities held for total return pass-through provisions included in certain universal life and savings products in Mexico. Factors impacting these liabilities include sustained periods of lower yields than rates established at policy issuance, lower than expected asset reinvestment rates, and mortality and lapses different than expected. We mitigate our risks by applying various ALM strategies.

EMEA

Future policy benefits for this segment include unearned premium reserves for group life and credit insurance contracts. Future policy benefits are also held for traditional life, endowment and annuity contracts with significant mortality risk and accident & health contracts. Factors impacting these liabilities include lower than expected asset reinvestment rates, market volatility, actual lapses resulting in lower than expected income, and actual mortality or morbidity resulting in higher than expected benefit payments. We mitigate our risks by having premiums which are adjustable or cancellable in some cases, and by applying various ALM strategies.

MetLife Holdings

Future policy benefits for the life business are comprised mainly of liabilities for traditional life insurance contracts. In order to manage risk, we have often reinsured a portion of the mortality risk on life insurance policies. The reinsurance programs are routinely evaluated and this may result in increases or decreases to existing coverage. We have entered into various interest rate derivative positions to mitigate the risk that investment of premiums received and reinvestment of maturing assets over the life of the policy will be at rates below those assumed in the original pricing of these contracts. For the annuities business, future policy benefits are comprised mainly of liabilities for life-contingent income annuities, and liabilities for the variable annuity guaranteed minimum benefits which are accounted for as insurance. Other future policyholder benefits are comprised mainly of liabilities for disabled lives under disability waiver of premium policy provisions, and active life policies. In addition, for our other products, future policyholder benefits related to the reinsurance of our former Japan joint venture are comprised of liabilities for the variable annuity guaranteed minimum benefits which are accounted for as insurance.

Table of Contents**Brighthouse Financial**

Future policy benefits for the life business are comprised mainly of liabilities for traditional life and for universal and variable life insurance contracts. In order to manage risk, we have often reinsured a portion of the mortality risk on life insurance policies. The reinsurance programs are routinely evaluated and this may result in increases or decreases to existing coverage. We have entered into various interest rate derivative positions to mitigate the risk that investment of premiums received and reinvestment of maturing assets over the life of the policy will be at rates below those assumed in the original pricing of these contracts. For the annuities business, future policy benefits are comprised mainly of liabilities for life-contingent income annuities, and liabilities for the variable annuity guaranteed minimum benefits accounted for as insurance. For our other products, future policyholder benefits are comprised mainly of group annuity contracts, primarily related to payout annuities, including pension risk transfers, structured settlement annuities and institutional income annuities. There is no interest rate crediting flexibility on these liabilities. As a result, a sustained low interest rate environment could negatively impact earnings; however, we mitigate our risks by applying various ALM strategies, including the use of various interest rate derivative positions.

Corporate & Other

Future policy benefits primarily include liabilities for the global employee benefits reinsurance business. Additionally, future policy benefits include liabilities for the U.S direct business sold directly to consumers.

Policyholder Account Balances

Policyholder account balances are generally equal to the account value, which includes accrued interest credited, but excludes the impact of any applicable charge that may be incurred upon surrender. See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Industry Trends — Impact of a Sustained Low Interest Rate Environment — Low Interest Rate Scenario” included in the 2016 Annual Report and “— Variable Annuity Guarantees.” See also Notes 1 and 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for additional information. A discussion of policyholder account balances by segment follows.

U.S.

Policyholder account balances in this segment are comprised of funding agreements, retained asset accounts, universal life policies, the fixed account of variable life insurance policies and specialized life insurance products for benefit programs.

Group Benefits

Policyholder account balances in this business are held for retained asset accounts, universal life policies, the fixed account of variable life insurance policies and specialized life insurance products for benefit programs. Policyholder account balances are credited interest at a rate we determine, which is influenced by current market rates. A sustained low interest rate environment could negatively impact earnings as a result of the minimum credited rate guarantees present in most of these policyholder account balances. We have various interest rate derivative positions to partially mitigate the risks associated with such a scenario.

The table below presents the breakdown of account value subject to minimum guaranteed crediting rates for Group Benefits:

Guaranteed Minimum Crediting Rate	June 30, 2017	
	Account Value (1)	Account Value at Guarantee (1)
	(In millions)	
Greater than 0% but less than 2%	\$4,935	\$ 4,819
Equal to 2% but less than 4%	\$1,859	\$ 1,859
Equal to or greater than 4%	\$732	\$ 706

(1)These amounts are not adjusted for policy loans.

Table of Contents

Retirement and Income Solutions

Policyholder account balances in this business are comprised of funding agreements. Interest crediting rates vary by type of contract, and can be fixed or variable. Variable interest crediting rates are generally tied to an external index, most commonly (1-month or 3-month) LIBOR. We are exposed to interest rate risks, as well as foreign currency exchange rate risk, when guaranteeing payment of interest and return of principal at the contractual maturity date. We may invest in floating rate assets or enter into receive-floating interest rate swaps, also tied to external indices, as well as caps, to mitigate the impact of changes in market interest rates. We also mitigate our risks by applying various ALM strategies and seek to hedge all foreign currency exchange rate risk through the use of foreign currency hedges, including cross currency swaps.

Asia

Policyholder account balances in this segment are held largely for fixed income retirement and savings plans, fixed deferred annuities, interest sensitive whole life products, universal life and, to a lesser degree, liability amounts for unit-linked-type funds that do not meet the GAAP definition of separate accounts. Also included are certain liabilities for retirement and savings products sold in certain countries in Asia that generally are sold with minimum credited rate guarantees. Liabilities for guarantees on certain variable annuities in Asia are accounted for as embedded derivatives and recorded at estimated fair value and are also included within policyholder account balances. These liabilities are generally impacted by sustained periods of low interest rates, where there are interest rate guarantees. We mitigate our risks by applying various ALM strategies and with reinsurance. Liabilities for unit-linked-type funds are impacted by changes in the fair value of the associated underlying investments, as the return on assets is generally passed directly to the policyholder.

The table below presents the breakdown of account value subject to minimum guaranteed crediting rates for Asia:

Guaranteed Minimum Crediting Rate (1)	June 30, 2017	
	Account Value (2)	Account Value at Guarantee (2)
	(In millions)	
Annuities		
Greater than 0% but less than 2%	\$21,416	\$ 2,947
Equal to 2% but less than 4%	\$1,155	\$ 411
Equal to or greater than 4%	\$1	\$ 1
Life & Other		
Greater than 0% but less than 2%	\$8,502	\$ 8,191
Equal to 2% but less than 4%	\$20,943	\$ 8,864
Equal to or greater than 4%	\$274	\$ 274

Excludes negative VOBA liabilities of \$0.9 billion at June 30, 2017, primarily held in Japan. These liabilities were established in instances where the estimated fair value of contract obligations exceeded the book value of assumed (1) insurance policy liabilities associated with the acquisition of American Life Insurance Company and Delaware American Life Insurance Company (collectively, "ALICO"). These negative liabilities were established primarily for decreased market interest rates subsequent to the issuance of the policy contracts.

(2) These amounts are not adjusted for policy loans.

Latin America

Policyholder account balances in this segment are held largely for investment-type products and universal life products in Mexico and Chile, and deferred annuities in Brazil. Some of the deferred annuities in Brazil are unit-linked-type funds that do not meet the GAAP definition of separate accounts. The rest of the deferred annuities have minimum credited rate guarantees, and these liabilities and the universal life liabilities are generally impacted by sustained periods of low interest rates. Liabilities for unit-linked-type funds are impacted by changes in the fair value of the associated investments, as the return on assets is generally passed directly to the policyholder.

Table of Contents

EMEA

Policyholder account balances in this segment are held mostly for universal life, deferred annuity, pension products, and unit-linked-type funds that do not meet the GAAP definition of separate accounts. They are also held for endowment products without significant mortality risk. Where there are interest rate guarantees, these liabilities are generally impacted by sustained periods of low interest rates. We mitigate our risks by applying various ALM strategies. Liabilities for unit-linked-type funds are impacted by changes in the fair value of the associated investments, as the return on assets is generally passed directly to the policyholder.

MetLife Holdings

Life policyholder account balances are held for retained asset accounts, universal life policies, the fixed account of variable life insurance policies, embedded derivatives related to the reinsurance of our former Japan joint venture, and funding agreements. For annuities, policyholder account balances are held for fixed deferred annuities, the fixed account portion of variable annuities, and non-life contingent income annuities. Interest is credited to the policyholder's account at interest rates we determine which are influenced by current market rates, subject to specified minimums. A sustained low interest rate environment could negatively impact earnings as a result of the minimum credited rate guarantees present in most of these policyholder account balances. We have various interest rate derivative positions to partially mitigate the risks associated with such a scenario. Additionally, for our other products, policyholder account balances are held for variable annuity guaranteed minimum living benefits that are accounted for as embedded derivatives.

The table below presents the breakdown of account value subject to minimum guaranteed crediting rates for the MetLife Holdings segment:

Guaranteed Minimum Crediting Rate	June 30, 2017	
	Account Value (1)	Account Value at Guarantee (1)
	(In millions)	
Greater than 0% but less than 2%	\$1,821	\$ 1,721
Equal to 2% but less than 4%	\$20,045	\$ 17,303
Equal to or greater than 4%	\$9,254	\$ 6,228

(1) These amounts are not adjusted for policy loans.

Brighthouse Financial

Life policyholder account balances are held for universal life policies and the fixed account of variable life insurance policies. For annuities, policyholder account balances are held for fixed deferred annuities, the fixed account portion of variable annuities, and non-life contingent income annuities. For our other products, policyholder account balances are comprised of funding agreements. Interest is credited to the policyholder's account at interest rates we determine which are influenced by current market rates, subject to specified minimums. Interest crediting rates vary by type of contract, and can be fixed or variable. Variable interest crediting rates are generally tied to an external index, most commonly (1-month or 3-month) LIBOR. We are exposed to interest rate risks, as well as foreign currency exchange rate risk, when guaranteeing payment of interest and return of principal at the contractual maturity date. We may invest in floating rate assets or enter into receive-floating interest rate swaps, also tied to external indices, as well as caps, to mitigate the impact of changes in market interest rates. We also mitigate our risks by applying various ALM strategies and seek to hedge all foreign currency exchange rate risk through the use of foreign currency hedges, including cross currency swaps. A sustained low interest rate environment could negatively impact earnings as a result of the minimum credited rate guarantees present in most of these policyholder account balances. We have various interest rate derivative positions to partially mitigate the risks associated with such a scenario. Additionally, for our other products policyholder account balances are held for variable annuity guaranteed minimum living benefits that are accounted for as embedded derivatives.

Table of Contents

The table below presents the breakdown of account value subject to minimum guaranteed crediting rates for the Brighthouse Financial segment:

Guaranteed Minimum Crediting Rate	June 30, 2017	
	Account Value (1)	Account Value at Guarantee (1)
	(In millions)	
Greater than 0% but less than 2%	\$1,629	\$ 1,107
Equal to 2% but less than 4%	\$22,492	\$ 15,566
Equal to or greater than 4%	\$3,160	\$ 3,160

(1) These amounts are not adjusted for policy loans.

As a result of acquisitions, we establish additional liabilities known as excess interest reserves for policies with credited rates in excess of market rates as of the applicable acquisition dates. At June 30, 2017, excess interest reserves were \$406 million for the Brighthouse Financial segment.

Variable Annuity Guarantees

We issue, directly and through assumed business, certain variable annuity products with guaranteed minimum benefits that provide the policyholder a minimum return based on their initial deposit (i.e., the benefit base) less withdrawals. In some cases, the benefit base may be increased by additional deposits, bonus amounts, accruals or optional market value resets. See Notes 1 and 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report, as well as Note 4 of the Notes to the Interim Condensed Consolidated Financial Statements, for additional information.

Certain guarantees, including portions thereof, have insurance liabilities established that are included in future policy benefits. Guarantees accounted for in this manner include GMDBs, the life-contingent portion of certain guaranteed minimum withdrawal benefit (“GMWBs”), and the non-life contingent portions of both GMWBs and guaranteed minimum income benefits (“GMIBs”) that require annuitization. These liabilities are accrued over the life of the contract in proportion to actual and future expected policy assessments based on the level of guaranteed minimum benefits generated using multiple scenarios of separate account returns. The scenarios are based on best estimate assumptions consistent with those used to amortize DAC. When current estimates of future benefits exceed those previously projected or when current estimates of future assessments are lower than those previously projected, liabilities will increase, resulting in a current period charge to net income. The opposite result occurs when the current estimates of future benefits are lower than those previously projected or when current estimates of future assessments exceed those previously projected. At each reporting period, we update the actual amount of business remaining in-force, which impacts expected future assessments and the projection of estimated future benefits resulting in a current period charge or increase to earnings.

Certain guarantees, including portions thereof, accounted for as embedded derivatives, are recorded at estimated fair value and included in policyholder account balances. Guarantees accounted for as embedded derivatives include guaranteed minimum accumulation benefits (“GMABs”), and the non-life contingent portions of both GMWBs and GMIBs that do not require annuitization. The estimated fair values of guarantees accounted for as embedded derivatives are determined based on the present value of projected future benefits minus the present value of projected future fees. The projections of future benefits and future fees require capital market and actuarial assumptions including expectations concerning policyholder behavior. A risk neutral valuation methodology is used to project the cash flows from the guarantees under multiple capital market scenarios to determine an economic liability. The reported estimated fair value is then determined by taking the present value of these risk-free generated cash flows using a discount rate that incorporates a spread over the risk-free rate to reflect our nonperformance risk and adding a risk margin. For more information on the determination of estimated fair value, see Note 8 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

The table below contains the carrying value for guarantees at:

	Future Policy Benefits		Policyholder Account Balances	
	June 30, 2017	December 31, 2016	June 30, 2017	December 31, 2016
	(In millions)			
Asia				
GMDB	\$ 33	\$ 29	\$ —	\$ —
GMAB	—	—	26	36
GMWB	109	98	192	189
EMEA				
GMDB	1	1	—	—
GMAB	—	—	15	17
GMWB	30	30	(83)	(50)
MetLife Holdings				
GMDB	278	257	—	—
GMIB	494	471	13	93
GMAB	—	—	5	13
GMWB	180	161	1,323	1,268
Brighthouse Financial				
GMDB	1,042	987	—	—
GMIB	2,446	2,335	1,793	2,024
GMAB	—	—	(8)	1
GMWB	148	138	200	334
Total	\$ 4,761	\$ 4,507	\$ 3,476	\$ 3,925

The carrying amounts for guarantees included in policyholder account balances above include nonperformance risk adjustments of \$802 million and \$982 million at June 30, 2017 and December 31, 2016, respectively. These nonperformance risk adjustments represent the impact of including a credit spread when discounting the underlying risk neutral cash flows to determine the estimated fair values. The nonperformance risk adjustment does not have an economic impact on us as it cannot be monetized given the nature of these policyholder liabilities. The change in valuation arising from the nonperformance risk adjustment is not hedged.

The carrying values of these guarantees can change significantly during periods of sizable and sustained shifts in equity market performance, equity volatility, interest rates or foreign currency exchange rates. Carrying values are also impacted by our assumptions around mortality, separate account returns and policyholder behavior, including lapse rates.

As discussed below, we use a combination of product design, hedging strategies, reinsurance, and other risk management actions to mitigate the risks related to these benefits. Within each type of guarantee, there is a range of product offerings reflecting the changing nature of these products over time. Changes in product features and terms are in part driven by customer demand but, more importantly, reflect our risk management practices of continuously evaluating the guaranteed benefits and their associated asset-liability matching. Recently, we have been diversifying the concentration of income benefits in the portfolio of the Company's annuities business by focusing on withdrawal benefits, variable annuities without living benefits and index-linked annuities. To this end, the GMIBs were no longer available for new purchases after February 19, 2016.

The sections below provide further detail by total account value for certain of our most popular guarantees. Total account values include amounts not reported on the consolidated balance sheets from assumed business, contractholder-directed investments which do not qualify for presentation as separate account assets, and amounts included in our general account. The total account values and the net amounts at risk include direct and assumed business, but exclude offsets from hedging or ceded reinsurance, if any.

Table of Contents

GMDBs

We offer a range of GMDBs to our contractholders. The table below presents GMDBs, by benefit type, at June 30, 2017:

	Total Account Value (1)		
	Asia & MetLife	Brighthouse	EMEA Holdings Financial
	(In millions)		
Return of premium or five to seven year step-up	\$8,288	\$ 54,814	\$ 56,930
Annual step-up	—	3,719	24,015
Roll-up and step-up combination	—	6,523	30,200
Total	\$8,288	\$ 65,056	\$ 111,145

Total account value excludes \$2.3 billion for contracts with no GMDBs. Further, many of our annuity contracts (1) offer more than one type of guarantee such that GMDB amounts listed above are not mutually exclusive to the amounts in the living benefit guarantees table below.

Based on total account value, less than 39% of our GMDBs included enhanced death benefits such as the annual step-up or roll-up and step-up combination products. We expect the above GMDB risk profile to be relatively consistent for the foreseeable future.

Living Benefit Guarantees

The table below presents our living benefit guarantees based on total account values at June 30, 2017:

	Total Account Value (1)		
	Asia & MetLife	Brighthouse	EMEA Holdings Financial
	(In millions)		
GMIB	\$—	\$ 24,894	\$ 65,899
GMWB - non-life contingent (2)	2,436	3,556	3,374
GMWB - life-contingent	3,864	11,264	19,854
GMAB	1,278	677	677
	\$7,578	\$ 40,391	\$ 89,804

Total account value excludes \$48.3 billion for contracts with no living benefit guarantees. Further, many of our (1) annuity contracts offer more than one type of guarantee such that living benefit guarantee amounts listed above are not mutually exclusive of the amounts in the GMDBs table above.

(2) The Asia and EMEA segments include the non-life contingent portion of the GMWB total account value of \$1,070 million with a guarantee at annuitization.

In terms of total account value, GMIBs are our most significant living benefit guarantee. Our primary risk management strategy for our GMIB products is our derivatives hedging program as discussed below. Additionally, we have engaged in certain reinsurance agreements covering some of our GMIB business. As part of our overall risk management approach for living benefit guarantees, we continually monitor the reinsurance markets for the right opportunity to purchase additional coverage for our GMIB business.

Table of Contents

The table below presents our GMIB associated total account values, by their guaranteed payout basis, at June 30, 2017:

	Total Account Value (In millions)
7-year setback, 2.5% interest rate	\$ 32,645
7-year setback, 1.5% interest rate	5,477
10-year setback, 1.5% interest rate	18,044
10-year mortality projection, 10-year setback, 1.0% interest rate	30,377
10-year mortality projection, 10-year setback, 0.5% interest rate	4,250
	\$ 90,793

The annuitization interest rates on GMIBs have been decreased from 2.5% to 0.5% over time, partially in response to the low interest rate environment, accompanied by an increase in the setback period from seven years to 10 years and the introduction of a 10-year mortality projection.

Additionally, 33% of the \$90.8 billion of GMIB total account value has been invested in managed volatility funds as of June 30, 2017. These funds seek to manage volatility by adjusting the fund holdings within certain guidelines based on capital market movements. Such activity reduces the overall risk of the underlying funds while maintaining their growth opportunities. These risk mitigation techniques translate to a reduction or elimination of the need for us to manage the funds' volatility through hedging or reinsurance.

Our GMIB products typically have a waiting period of 10 years to be eligible for annuitization. As of June 30, 2017, only 21% of our contracts with GMIBs were eligible for annuitization. The remaining contracts are not eligible for annuitization for an average of five years.

Once eligible for annuitization, contractholders would only be expected to annuitize if their contracts were in-the-money. We calculate in-the-moneyness with respect to GMIBs consistent with net amount at risk as discussed in Note 4 of the Notes to the Interim Condensed Consolidated Financial Statements, by comparing the contractholders' income benefits based on total account values and current annuity rates versus the guaranteed income benefits. The net amount at risk was \$3,896 million at June 30, 2017, of which \$3,703 million was related to GMIB guarantees. For those contracts with GMIB, the table below presents details of contracts that are in-the-money and out-of-the-money at June 30, 2017:

	In-the- Moneyness	Total Account Value	% of Total	
(Dollars in millions)				
In-the-money	30% +	\$3,729	4	%
	20% to 30%	2,702	3	%
	10% to 20%	4,798	5	%
	0% to 10%	7,736	9	%
		18,965		
Out-of-the-money	-10% to 0%	13,630	15	%
	-20% to -10%	12,689	14	%
	-20% +	45,509	50	%
		71,828		
Total GMIBs		\$90,793		

Table of Contents

Derivatives Hedging Variable Annuity Guarantees

Our risk mitigating hedging strategy uses various over-the-counter and exchange traded derivatives. The table below presents the gross notional amount, estimated fair value and primary underlying risk exposure of the derivatives hedging our variable annuity guarantees:

Primary Underlying Risk Exposure	Instrument Type	June 30, 2017			December 31, 2016		
		Gross Notional Amount (In millions)	Estimated Fair Value Assets	Estimated Fair Value Liabilities	Gross Notional Amount	Estimated Fair Value Assets	Estimated Fair Value Liabilities
Interest rate	Interest rate swaps	\$ 31,925	\$ 1,453	\$ 501	\$ 36,266	\$ 2,770	\$ 1,711
	Interest rate futures	3,358	23	2	3,959	11	11
	Interest rate options	30,973	642	48	18,943	585	1
Foreign currency exchange rate	Foreign currency forwards	2,664	7	86	3,086	10	222
	Currency futures	—	—	—	85	—	—
Equity market	Equity futures	7,670	12	3	12,320	67	3
	Equity index options	75,138	1,504	2,024	51,190	1,298	1,458
	Equity variance swaps	23,231	266	866	23,157	223	756
	Equity total return swaps	2,630	3	78	3,901	2	160
	Total	\$ 177,589	\$ 3,910	\$ 3,608	\$ 152,907	\$ 4,966	\$ 4,322

The change in estimated fair values of our derivatives is recorded in policyholder benefits and claims if such derivatives are hedging guarantees included in future policy benefits, and in net derivative gains (losses) if such derivatives are hedging guarantees included in policyholder account balances.

Our hedging strategy involves the significant use of static longer-term derivative instruments to avoid the need to execute transactions during periods of market disruption or higher volatility. We continually monitor the capital markets for opportunities to adjust our liability coverage, as appropriate. Futures are also used to dynamically adjust the daily coverage levels as markets and liability exposures fluctuate.

We remain liable for the guaranteed benefits in the event that reinsurers or derivative counterparties are unable or unwilling to pay. Certain of our reinsurance agreements and most derivative positions are collateralized and derivatives positions are subject to master netting agreements, both of which significantly reduce the exposure to counterparty risk. In addition, we are subject to the risk that hedging and other risk management actions prove ineffective or that unanticipated policyholder behavior or mortality, combined with adverse market events, produces economic losses beyond the scope of the risk management techniques employed.

Liquidity and Capital Resources

Overview

Our business and results of operations are materially affected by conditions in the global capital markets and the economy generally. Stressed conditions, volatility and disruptions in global capital markets, particular markets, or financial asset classes can have an adverse effect on us, in part because we have a large investment portfolio and our insurance liabilities and derivatives are sensitive to changing market factors. The global markets and economy continue to experience volatility that may affect our financing costs and market interest for our debt or equity securities. For further information regarding market factors that could affect our ability to meet liquidity and capital needs, see “— Industry Trends” and “— Investments — Current Environment.”

Liquidity Management

Based upon the strength of our franchise, diversification of our businesses, strong financial fundamentals and the substantial funding sources available to us as described herein, we continue to believe we have access to ample liquidity to meet business requirements under current market conditions and reasonably possible stress scenarios. We continuously monitor and adjust our liquidity and capital plans for MetLife, Inc. and its subsidiaries in light of market conditions, as well as changing needs and opportunities.

Table of Contents**Short-term Liquidity**

We maintain a substantial short-term liquidity position, which was \$11.5 billion and \$14.2 billion at June 30, 2017 and December 31, 2016, respectively. Short-term liquidity includes cash and cash equivalents and short-term investments, excluding assets that are pledged or otherwise committed, including amounts received in connection with securities lending, repurchase agreements, derivatives, and secured borrowings, as well as amounts held in the closed block.

Liquid Assets

An integral part of our liquidity management includes managing our level of liquid assets, which was \$242.3 billion and \$230.7 billion at June 30, 2017 and December 31, 2016, respectively. Liquid assets include cash and cash equivalents, short-term investments and publicly-traded securities, excluding assets that are pledged or otherwise committed. Assets pledged or otherwise committed include amounts received in connection with securities lending, repurchase agreements, derivatives, regulatory deposits and custodial accounts, collateral financing arrangements, funding agreements and secured borrowings, as well as amounts held in the closed block.

Capital Management

We have established several senior management committees as part of our capital management process. These committees, including the Capital Management Committee and the Enterprise Risk Committee (“ERC”), regularly review actual and projected capital levels (under a variety of scenarios including stress scenarios) and our annual capital plan in accordance with our capital policy. The Capital Management Committee is comprised of members of senior management, including MetLife, Inc.’s Chief Financial Officer (“CFO”), Treasurer and Chief Risk Officer (“CRO”). The ERC is also comprised of members of senior management, including MetLife, Inc.’s CFO, CRO and Chief Investment Officer.

Our Board of Directors and senior management are directly involved in the development and maintenance of our capital policy. The capital policy sets forth, among other things, minimum and target capital levels and the governance of the capital management process. All capital actions, including proposed changes to the annual capital plan, capital targets or capital policy, are reviewed by the Finance and Risk Committee of the Board prior to obtaining full Board approval. The Board approves the capital policy and the annual capital plan and authorizes capital actions, as required. See “Risk Factors — Capital-Related Risks — Legal and Regulatory Restrictions and Uncertainty and Restrictions Under the Terms of Certain of Our Securities May Prevent Us from Repurchasing Our Stock and Paying Dividends at the Level We Wish” included in the 2016 Annual Report and Note 16 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for information regarding restrictions on payment of dividends and stock repurchases. See also “— The Company — Liquidity and Capital Uses — Common Stock Repurchases” for information regarding MetLife, Inc.’s common stock repurchase authorization.

The Company**Liquidity**

Liquidity refers to the ability to generate adequate amounts of cash to meet our needs. In the event of significant cash requirements beyond anticipated liquidity needs, we have various alternatives available depending on market conditions and the amount and timing of the liquidity need. These available alternatives include cash flows from operations, sales of liquid assets, global funding sources including commercial paper and various credit and committed facilities.

Capital

We manage our capital position to maintain our financial strength and credit ratings. Our capital position is supported by our ability to generate strong cash flows within our operating companies and borrow funds at competitive rates, as well as by our demonstrated ability to raise additional capital to meet operating and growth needs despite adverse market and economic conditions.

Table of Contents

Summary of the Company's Primary Sources and Uses of Liquidity and Capital

Our primary sources and uses of liquidity and capital are summarized as follows:

	Six Months Ended June 30, 2017 2016 (In millions)	
Sources:		
Operating activities, net	\$5,499	\$6,204
Changes in policyholder account balances, net	2,467	1,455
Changes in payables for collateral under securities loaned and other transactions, net	1,205	8,594
Long-term debt issued	2,989	—
Other, net	—	78
Effect of change in foreign currency exchange rates on cash and cash equivalents	286	352
Total sources	12,446	16,683
Uses:		
Investing activities, net	7,149	9,908
Long-term debt repaid	9	1,264
Collateral financing arrangements repaid	2,836	26
Financing element on certain derivative instruments and other derivative related transactions, net	94	194
Treasury stock acquired in connection with share repurchases	1,810	70
Dividends on preferred stock	52	52
Dividends on common stock	868	854
Other, net	186	—
Total uses	13,004	12,368
Net increase (decrease) in cash and cash equivalents	\$(558)	\$4,315

Cash Flows from Operations

The principal cash inflows from our insurance activities come from insurance premiums, net investment income, annuity considerations and deposit funds. The principal cash outflows are the result of various life insurance, property & casualty, annuity and pension products, operating expenses and income tax, as well as interest expense. A primary liquidity concern with respect to these cash flows is the risk of early contractholder and policyholder withdrawal.

Cash Flows from Investments

The principal cash inflows from our investment activities come from repayments of principal, proceeds from maturities and sales of investments and settlements of freestanding derivatives. The principal cash outflows relate to purchases of investments, issuances of policy loans and settlements of freestanding derivatives. Additional cash outflows relate to purchases of businesses. We typically have a net cash outflow from investing activities because cash inflows from insurance operations are reinvested in accordance with our ALM discipline to fund insurance liabilities. We closely monitor and manage these risks through our comprehensive investment risk management process. The primary liquidity concerns with respect to these cash flows are the risk of default by debtors and market disruption.

Cash Flows from Financing

The principal cash inflows from our financing activities come from issuances of debt and other securities, deposits of funds associated with policyholder account balances and lending of securities. The principal cash outflows come from repayments of debt, payments of dividends on and repurchases of MetLife, Inc.'s securities, withdrawals associated with policyholder account balances and the return of securities on loan. The primary liquidity concerns with respect to these cash flows are market disruption and the risk of early contractholder and policyholder withdrawal.

Table of Contents

Liquidity and Capital Sources

In addition to the general description of liquidity and capital sources in “— Summary of the Company’s Primary Sources and Uses of Liquidity and Capital,” the following additional information is provided regarding our primary sources of liquidity and capital:

Global Funding Sources

Liquidity is provided by a variety of global funding sources, including funding agreements, credit facilities and commercial paper. Capital is provided by a variety of global funding sources, including short-term and long-term debt, collateral financing arrangements, junior subordinated debt securities, preferred securities, equity securities and equity-linked securities. The diversity of our global funding sources enhances our funding flexibility, limits dependence on any one market or source of funds and generally lowers the cost of funds. Our primary global funding sources include:

Common Stock

During the six months ended June 30, 2017 and 2016, MetLife, Inc. issued 2,301,949 and 2,211,616 new shares of its common stock for \$82 million and \$88 million, respectively, to satisfy various stock option exercises and other stock-based awards.

Commercial Paper, Reported in Short-term Debt

MetLife, Inc. and MetLife Funding, Inc. (“MetLife Funding”) each have a commercial paper program that is supported by our general corporate credit facility (see “— Credit and Committed Facilities”). MetLife Funding raises cash from its commercial paper program and uses the proceeds to extend loans through MetLife Credit Corp., another subsidiary of Metropolitan Life Insurance Company (“MLIC”), to affiliates in order to enhance the financial flexibility and liquidity of these companies.

Federal Home Loan Bank Funding Agreements, Reported in Policyholder Account Balances

Certain of our domestic insurance subsidiaries are members of a regional Federal Home Loan Bank (“FHLB”). During the six months ended June 30, 2017 and 2016, we issued \$10.0 billion and \$9.3 billion, respectively, and repaid \$10.0 billion and \$8.0 billion, respectively, under funding agreements with certain regional FHLBs. At both June 30, 2017 and December 31, 2016, total obligations outstanding under these funding agreements were \$16.0 billion. See Note 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Special Purpose Entity Funding Agreements, Reported in Policyholder Account Balances

We issue fixed and floating rate funding agreements, which are denominated in either U.S. dollars or foreign currencies, to certain special purpose entities (“SPEs”) that have issued either debt securities or commercial paper for which payment of interest and principal is secured by such funding agreements. During the six months ended June 30, 2017 and 2016, we issued \$21.8 billion and \$18.8 billion, respectively, and repaid \$22.0 billion and \$21.9 billion, respectively, under such funding agreements. At June 30, 2017 and December 31, 2016, total obligations outstanding under these funding agreements were \$31.9 billion and \$30.9 billion, respectively. See Note 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Federal Agricultural Mortgage Corporation Funding Agreements, Reported in Policyholder Account Balances

We have issued funding agreements to a subsidiary of the Federal Agricultural Mortgage Corporation (“Farmer Mac”), as well as to certain SPEs that have issued debt securities for which payment of interest and principal is secured by such funding agreements, and such debt securities are also guaranteed as to payment of interest and principal by Farmer Mac. The obligations under all such funding agreements are secured by a pledge of certain eligible agricultural mortgage loans. During the six months ended June 30, 2017 and 2016, we issued \$1.0 billion and \$650 million, respectively, and repaid \$1.0 billion and \$500 million, respectively, under such funding agreements. At both June 30, 2017 and December 31, 2016, total obligations outstanding under these funding agreements were \$2.6 billion. See Note 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Brighthouse Debt and Subsidiary Preferred Units Issuances

In June 2017, Brighthouse issued \$3.0 billion of senior notes (the “Senior Notes”) to pay a dividend to MetLife, Inc. and for general corporate purposes with \$1.5 billion due in 2027 and \$1.5 billion due in 2047. In connection with the issuance of the Senior Notes, MetLife, Inc. has initially guaranteed the Senior Notes on a senior unsecured basis. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

In June 2017, Brighthouse Holdings, LLC issued 50,000 units of 6.50% fixed rate cumulative preferred units to MetLife, Inc. and in turn MetLife, Inc. sold the preferred units to third-party investors, for net proceeds of \$49 million, and recorded the subsidiary preferred units in noncontrolling interests. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Credit and Committed Facilities

At June 30, 2017, we maintained a \$4.0 billion unsecured revolving credit facility and certain committed facilities aggregating \$3.7 billion. When drawn upon, these facilities bear interest at varying rates in accordance with the respective agreements.

The committed facilities are used for collateral for certain of our affiliated reinsurance liabilities. In April 2017, MetLife, Inc. and MetLife Reinsurance Company of Vermont terminated the \$4.3 billion committed facility, and MetLife, Inc. and MetLife Reinsurance Company of South Carolina (“MRSC”) terminated the \$3.5 billion committed facility. Total fees associated with the terminations were \$257 million and were included in other expenses. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements. At June 30, 2017, we had outstanding \$3.1 billion in letters of credit and no drawdowns against these facilities. Remaining availability was \$629 million at June 30, 2017.

The unsecured revolving credit facility is used for general corporate purposes, to support the borrowers’ commercial paper programs and for the issuance of letters of credit. At June 30, 2017, we had outstanding \$431 million in letters of credit and no drawdowns against this facility. Remaining availability was \$3.6 billion at June 30, 2017.

In December 2016, MetLife, Inc. and MetLife Funding entered into an agreement to amend their existing \$4.0 billion unsecured revolving credit facility, which provides, among other things, that the facility will be amended and restated upon the completion of the planned Separation and the satisfaction of certain other conditions. As amended and restated, the unsecured revolving credit facility will provide for borrowings and the issuance of letters of credit in an aggregate amount of up to \$3.0 billion. All borrowings under this amended revolving credit facility must be repaid by December 20, 2021, except that letters of credit outstanding upon termination may remain outstanding until December 20, 2022.

In December 2016, Brighthouse entered into a \$3.0 billion three-year senior unsecured delayed draw term loan agreement (the “2016 Term Loan Agreement”) with a bank syndicate. Borrowings under the 2016 Term Loan Agreement may be used for general corporate purposes, including payment of a portion of the dividends to be paid by Brighthouse to MetLife, Inc. in connection with the Separation. The 2016 Term Loan Agreement provides that borrowings may be made during the period prior to the Separation. In June 2017, subsequent to the issuance of the Senior Notes, the borrowing capacity under the 2016 Term Loan Agreement was decreased from \$3.0 billion to \$536 million. See “— Brighthouse Debt and Subsidiary Preferred Units Issuances.” There were no outstanding borrowings at June 30, 2017. In December 2016, Brighthouse also entered into a \$2.0 billion five-year senior unsecured revolving credit facility with a bank syndicate. Borrowings and letters of credit under the revolving credit agreement may be used for general corporate purposes, including payment of a portion of the dividends to be paid by Brighthouse to MetLife, Inc. in connection with the Separation. The three-year and the five-year Brighthouse credit facilities, collectively, the (“Brighthouse Credit Facilities”) contain certain administrative, reporting, legal and financial covenants, including requirements by Brighthouse to maintain a specified minimum consolidated net worth and to maintain a maximum ratio of indebtedness to total capitalization, and limitations on the dollar amount of indebtedness that may be incurred by Brighthouse, which could restrict Brighthouse operations and use of funds.

See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements for a discussion of the termination of the 2016 Term Loan Agreement as well as the establishment of a new \$600 million term loan agreement which contains covenants similar to the Brighthouse Credit Facilities, and subsequent \$500 million draw in the third quarter of 2017.

See Note 12 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for further information about these facilities, including the circumstances under which Brighthouse may draw upon such facilities in connection with and after the Separation.

We have no reason to believe that our lending counterparties will be unable to fulfill their respective contractual obligations under these facilities. As commitments associated with letters of credit and financing arrangements may

expire unused, these amounts do not necessarily reflect our actual future cash funding requirements.

166

Table of Contents

Brighthouse Reinsurance Financing

In April 2017, Brighthouse Reinsurance Company of Delaware (“BRCD”) entered into a new financing arrangement with a pool of highly rated third-party reinsurers with a total capacity of \$10.0 billion. This financing arrangement consists of credit-linked notes that each have a term of 20 years. At June 30, 2017, there were no drawdowns and there was \$8.1 billion of funding available under this financing arrangement. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Outstanding Debt Under Global Funding Sources

The following table summarizes our outstanding debt at:

	June 30,	December 31,
	2017	2016
	(In millions)	
Short-term debt	\$235	\$ 242
Long-term debt (1)	\$19,480	\$ 16,467
Collateral financing arrangements (2)	\$1,235	\$ 4,071
Junior subordinated debt securities	\$3,169	\$ 3,169

(1) Includes \$403 million and \$402 million of non-recourse debt at June 30, 2017 and December 31, 2016, respectively, for which creditors have no access, subject to customary exceptions, to the general assets of the Company other than recourse to certain investment subsidiaries.

(2) See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements for discussion of a \$2.8 billion repayment on the MRSC collateral financing arrangement liability in April 2017, utilizing assets held in trust, which had been repositioned into short-term investments and cash equivalents.

Debt and Facility Covenants

Certain of our debt instruments and committed facilities, as well as our unsecured credit facility, contain various administrative, reporting, legal and financial covenants. We believe we were in compliance with all applicable covenants at June 30, 2017.

Dispositions

There were no cash proceeds from dispositions during either of the six months ended June 30, 2017 or 2016.

Liquidity and Capital Uses

In addition to the general description of liquidity and capital uses in “— Summary of the Company’s Primary Sources and Uses of Liquidity and Capital,” the following additional information is provided regarding our primary uses of liquidity and capital:

Common Stock Repurchases

Utilizing an authorization from the MetLife, Inc. Board of Directors, MetLife, Inc. may purchase its common stock from the MetLife Policyholder Trust, in the open market (including pursuant to the terms of a pre-set trading plan meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 (“Exchange Act”)) and in privately negotiated transactions. See “Unregistered Sales of Equity Securities and Use of Proceeds — Issuer Purchases of Equity Securities.”

During the six months ended June 30, 2017 and 2016, MetLife, Inc. repurchased 34,354,967 shares and 1,445,864 shares of common stock in the open market purchases for \$1.8 billion and \$70 million, respectively.

At June 30, 2017, MetLife, Inc. had \$888 million remaining under the common stock repurchase authorization.

Common stock repurchases are dependent upon several factors, including our capital position, liquidity, financial strength and credit ratings, general market conditions, the market price of MetLife, Inc.’s common stock compared to management’s assessment of the stock’s underlying value and applicable regulatory approvals, as well as other legal and accounting factors. See “— Industry Trends — Regulatory Developments — International Regulation — Global Systemically Important Insurers.” See also “Business — Regulation — U.S. Regulation — Potential Regulation as a Non-Bank SIFI” and “Risk Factors — Capital-Related Risks — Legal and Regulatory Restrictions and Uncertainty and Restrictions Under the Terms of Certain of Our Securities May Prevent Us from Repurchasing Our Stock and Paying Dividends at the Level We Wish” included in the 2016 Annual Report and Note 16 of the Notes to the Consolidated Financial

Statements included in the 2016 Annual Report.

167

Table of Contents

Preferred Stock Dividends

Information on the declaration, record and payment dates, as well as per share and aggregate dividend amounts, for MetLife, Inc.'s preferred stock was as follows for the six months ended June 30, 2017 and 2016:

Declaration Date	Record Date	Payment Date	Preferred Stock Dividend			
			Series A Per Share	Series A Aggregate	Series C Per Share	Series C Aggregate
(In millions, except per share data)						
May 15, 2017	May 31, 2017	June 15, 2017	\$0.256	\$ 7	\$26.250	\$ 39
March 6, 2017	February 28, 2017	March 15, 2017	\$0.250	6	\$—	—
				\$ 13		\$ 39
May 16, 2016	May 31, 2016	June 15, 2016	\$0.256	\$ 7	\$26.250	\$ 39
March 7, 2016	February 29, 2016	March 15, 2016	\$0.253	6	\$—	—
				\$ 13		\$ 39

Preferred stock dividends are paid quarterly in accordance with the terms of MetLife, Inc.'s Floating Rate Non-Cumulative Preferred Stock, Series A. Dividends are paid semi-annually on MetLife, Inc.'s 5.25% Fixed-to-Floating Rate Non-Cumulative Preferred Stock, Series C commencing December 15, 2015 and ending on June 15, 2020 and, thereafter, will be paid quarterly.

Common Stock Dividends

Information on the declaration, record and payment dates, as well as per share and aggregate dividend amounts, for MetLife, Inc.'s common stock was as follows for the six months ended June 30, 2017 and 2016:

Declaration Date	Record Date	Payment Date	Common Stock Dividend	
			Per Share	Aggregate
(In millions, except per share data)				
April 25, 2017	May 8, 2017	June 13, 2017	\$0.400	\$ 431
January 6, 2017	February 6, 2017	March 13, 2017	\$0.400	437
				\$ 868
April 26, 2016	May 9, 2016	June 13, 2016	\$0.400	\$ 441
January 6, 2016	February 5, 2016	March 14, 2016	\$0.375	413
				\$ 854

The declaration and payment of common stock dividends is subject to the discretion of our Board of Directors, and will depend on MetLife, Inc.'s financial condition, results of operations, cash requirements, future prospects, regulatory restrictions on the payment of dividends by MetLife, Inc.'s insurance subsidiaries and other factors deemed relevant by the Board. See Note 15 of the Notes to the Interim Condensed Consolidated Financial Statements for information regarding a common stock dividend declared subsequent to June 30, 2017.

Table of Contents

Dividend Restrictions

If MetLife, Inc. were re-designated as a non-bank SIFI, the payment of dividends and other distributions by MetLife, Inc. to its security holders may be subject to regulation by the Federal Reserve. See “Business — Regulation — U.S. Regulation — Potential Regulation as a Non-Bank SIFI” included in the 2016 Annual Report. In addition, if additional capital requirements are imposed on MetLife, Inc. as a G-SII, its ability to pay dividends could be reduced by any such additional capital requirements that might be imposed. See “— Industry Trends — Regulatory Developments — International Regulation — Global Systemically Important Insurers.” The payment of dividends is also subject to restrictions under the terms of our preferred stock and junior subordinated debentures in situations where we may be experiencing financial stress. See “Risk Factors — Capital-Related Risks — Legal and Regulatory Restrictions and Uncertainty and Restrictions Under the Terms of Certain of Our Securities May Prevent Us from Repurchasing Our Stock and Paying Dividends at the Level We Wish” included in the 2016 Annual Report and Note 16 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Debt and Collateral Financing Arrangement Repayments

During the six months ended June 30, 2017 and 2016, following regulatory approval, MetLife Reinsurance Company of Charleston, a wholly-owned subsidiary of MetLife, Inc., repurchased and canceled \$39 million and \$26 million, respectively, in aggregate principal amount of its surplus notes, which were reported in collateral financing arrangements on the consolidated balance sheets.

In April 2017, MetLife, Inc. and MRSC terminated the collateral financing arrangement associated with secondary guarantees. As a result, the \$2.8 billion collateral financing arrangement liability outstanding was extinguished utilizing \$2.8 billion of assets held in trust, which had been repositioned into short-term investments and cash equivalents, with the remaining assets held in trust returned to MetLife, Inc. Total fees associated with the termination were \$37 million and were included in other expenses. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Debt Repurchases

We may from time to time seek to retire or purchase our outstanding debt through cash purchases and/or exchanges for other securities, in open market purchases, privately negotiated transactions or otherwise. Any such repurchases or exchanges will be dependent upon several factors, including our liquidity requirements, contractual restrictions, general market conditions, and applicable regulatory, legal and accounting factors. Whether or not to repurchase any debt and the size and timing of any such repurchases will be determined at our discretion.

Support Agreements

MetLife, Inc. and several of its subsidiaries (each, an “Obligor”) are parties to various capital support commitments and guarantees with subsidiaries. Under these arrangements, each Obligor, with respect to the applicable entity, has agreed to cause such entity to meet specified capital and surplus levels or has guaranteed certain contractual obligations. We anticipate that in the event that these arrangements place demands upon us, there will be sufficient liquidity and capital to enable us to meet anticipated demands. See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — MetLife, Inc. — Liquidity and Capital Uses — Support Agreements” included in the 2016 Annual Report.

In connection with the Separation, the April 2017 contribution of entities, mergers and termination of certain financing arrangements, MetLife, Inc. terminated various support agreements with the captive reinsurance companies merged into BRCD. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

In connection with the issuance of the Senior Notes, MetLife, Inc. has initially guaranteed the Senior Notes on a senior unsecured basis. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

Insurance Liabilities

Liabilities arising from our insurance activities primarily relate to benefit payments under various life insurance, property & casualty, annuity and group pension products, as well as payments for policy surrenders, withdrawals and loans. For annuity or deposit type products, surrender or lapse behavior differs somewhat by segment. In the MetLife Holdings and Brighthouse Financial segments, which include individual annuities, lapses and surrenders tend to occur in the normal course of business. During the six months ended June 30, 2017 and 2016, general account surrenders and withdrawals from annuity products were \$1.6 billion and \$1.7 billion, respectively. In the Retirement and Income Solutions business within the U.S. segment, which includes pension risk transfers, bank-owned life insurance and other fixed annuity contracts, as well as funding agreements and other capital market products, most of the products offered have fixed maturities or fairly predictable surrenders or withdrawals. With regard to the Retirement and Income Solutions business products that provide customers with limited rights to accelerate payments, at June 30, 2017 there were no funding agreements or other capital market products that could be put back to the Company.

Pledged Collateral

We pledge collateral to, and have collateral pledged to us by, counterparties in connection with our derivatives. At June 30, 2017 and December 31, 2016, we had received pledged cash collateral from counterparties of \$5.4 billion and \$6.5 billion, respectively. At June 30, 2017 and December 31, 2016, we had pledged cash collateral to counterparties of \$586 million and \$1.6 billion, respectively. With respect to bilateral contracts between two counterparties derivatives in a net liability position that have credit contingent provisions, a one-notch downgrade in the Company's credit or financial strength rating, as applicable, would have required \$5 million of additional collateral be provided to our counterparties as of June 30, 2017. See Note 7 of the Notes to the Interim Condensed Consolidated Financial Statements for additional information about collateral pledged to us, collateral we pledge and derivatives subject to credit contingent provisions.

We pledge collateral and have had collateral pledged to us, and may be required from time to time to pledge additional collateral or be entitled to have additional collateral pledged to us, in connection with collateral financing arrangements related to the reinsurance of closed block and universal life secondary guarantee liabilities.

We pledge collateral from time to time in connection with funding agreements. See Note 4 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Securities Lending

We participate in a securities lending program whereby securities are loaned to third parties, primarily brokerage firms and commercial banks. We obtain collateral, usually cash, from the borrower, which must be returned to the borrower when the loaned securities are returned to us. Under our securities lending program, we were liable for cash collateral under our control of \$26.4 billion and \$26.8 billion at June 30, 2017 and December 31, 2016, respectively. Of these amounts, \$6.2 billion and \$6.6 billion at June 30, 2017 and December 31, 2016, respectively, were on open, meaning that the related loaned security could be returned to us on the next business day requiring the immediate return of cash collateral we hold. The estimated fair value of the securities on loan related to the cash collateral on open at June 30, 2017 was \$6.0 billion, all of which were U.S. government and agency securities which, if put to us, could be immediately sold to satisfy the cash requirements to immediately return the cash collateral. See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements.

Repurchase Agreements

We participate in short-term repurchase agreements whereby securities are loaned to unaffiliated financial institutions. We obtain collateral, usually cash, from the borrower, which must be returned to the borrower when the loaned securities are returned to us. Under these repurchase agreements, we were liable for cash collateral under our control of \$2.0 billion and \$102 million at June 30, 2017 and December 31, 2016, respectively. The estimated fair value of the securities on loan at June 30, 2017 was \$2.0 billion which were primarily U.S. government and agency securities which, if put to us, could be immediately sold to satisfy the cash requirements to immediately return the cash collateral. See Note 6 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

Litigation

Putative or certified class action litigation and other litigation, and claims and assessments against us, in addition to those discussed elsewhere herein and those otherwise provided for in the consolidated financial statements, have arisen in the course of our business, including, but not limited to, in connection with our activities as an insurer, employer, investor, investment advisor, taxpayer and, formerly, a mortgage lending bank. Further, state insurance regulatory authorities and other federal and state authorities regularly make inquiries and conduct investigations concerning our compliance with applicable insurance and other laws and regulations. See Note 14 of the Notes to the Interim Condensed Consolidated Financial Statements.

We establish liabilities for litigation and regulatory loss contingencies when it is probable that a loss has been incurred and the amount of the loss can be reasonably estimated. For material matters where a loss is believed to be reasonably possible but not probable, no accrual is made but we disclose the nature of the contingency and an aggregate estimate of the reasonably possible range of loss in excess of amounts accrued, when such an estimate can be made. It is not possible to predict or determine the ultimate outcome of all pending investigations and legal proceedings. In some of the matters referred to herein, very large and/or indeterminate amounts, including punitive and treble damages, are sought. Although in light of these considerations, it is possible that an adverse outcome in certain cases could have a material adverse effect upon our financial position, based on information currently known by us, in our opinion, the outcome of such pending investigations and legal proceedings are not likely to have such an effect. However, given the large and/or indeterminate amounts sought in certain of these matters and the inherent unpredictability of litigation, it is possible that an adverse outcome in certain matters could, from time to time, have a material adverse effect on our consolidated net income or cash flows in particular quarterly or annual periods.

Acquisitions

There were no acquisitions during either of the six months ended June 30, 2017 or 2016.

Contractual Obligations

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — The Company — Contractual Obligations” included in the 2016 Annual Report for additional information regarding the Company’s contractual obligations.

MetLife, Inc.

Liquidity and Capital Management

Liquidity and capital are managed to preserve stable, reliable and cost-effective sources of cash to meet all current and future financial obligations and are provided by a variety of sources, including a portfolio of liquid assets, a diversified mix of short- and long-term funding sources from the wholesale financial markets and the ability to borrow through credit and committed facilities. Liquidity is monitored through the use of internal liquidity risk metrics, including the composition and level of the liquid asset portfolio, timing differences in short-term cash flow obligations, access to the financial markets for capital and debt transactions and exposure to contingent draws on MetLife, Inc.’s liquidity. MetLife, Inc. is an active participant in the global financial markets through which it obtains a significant amount of funding. These markets, which serve as cost-effective sources of funds, are critical components of MetLife, Inc.’s liquidity and capital management. Decisions to access these markets are based upon relative costs, prospective views of balance sheet growth and a targeted liquidity profile and capital structure. A disruption in the financial markets could limit MetLife, Inc.’s access to liquidity.

MetLife, Inc.’s ability to maintain regular access to competitively priced wholesale funds is fostered by its current credit ratings from the major credit rating agencies. We view our capital ratios, credit quality, stable and diverse earnings streams, diversity of liquidity sources and our liquidity monitoring procedures as critical to retaining such credit ratings.

See “— Executive Summary — Consolidated Company Outlook” for a discussion of expected impacts to liquidity and capital resources in connection with the Separation including incremental sources of liquidity and capital from subsidiary dividends that we expect to receive from Brighthouse (expected to be partially funded from the issuance of debt by Brighthouse) and a MetLife-affiliated reinsurance subsidiary, and proceeds over time from the disposition of our retained shares of Brighthouse common stock, as well as incremental uses of liquidity and capital from foregone subsidiary dividends and foregone incremental debt issuances and ongoing uses of liquidity and capital from the

repayment of debt maturities and Separation-related costs.

Liquidity

For a summary of MetLife, Inc.'s liquidity, see “— The Company — Liquidity.”

171

Table of Contents**Capital**

For a summary of MetLife, Inc.'s capital, see “— The Company — Capital.” For further information regarding potential capital restrictions and limitations on MetLife, Inc. as a non-bank SIFI and G-SII, see “Business — Regulation — U.S. Regulation — Potential Regulation as a Non-Bank SIFI” and “Business — Regulation — International Regulation — Global Systemically Important Insurers included in the 2016 Annual Report.” See also “— The Company — Liquidity and Capital Uses — Common Stock Repurchases” for information regarding MetLife, Inc.'s common stock repurchases.

Liquid Assets

At June 30, 2017 and December 31, 2016, MetLife, Inc. and other MetLife holding companies had \$4.6 billion and \$5.8 billion, respectively, in liquid assets. Of these amounts, \$2.5 billion and \$3.7 billion were held by MetLife, Inc. and \$2.1 billion and \$2.1 billion were held by other MetLife holding companies, at June 30, 2017 and December 31, 2016, respectively. Liquid assets include cash and cash equivalents, short-term investments and publicly-traded securities excluding assets that are pledged or otherwise committed. Assets pledged or otherwise committed include amounts received in connection with derivatives and collateral financing arrangements.

Liquid assets held in non-U.S. holding companies are generated in part through dividends from non-U.S. insurance operations. Such dividends are subject to local insurance regulatory requirements, as discussed in “— Liquidity and Capital Sources — Dividends from Subsidiaries.” The cumulative earnings of certain active non-U.S. operations have been reinvested indefinitely in such non-U.S. operations, as described in Note 19 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report. Under current tax laws, should we repatriate such earnings, we may be subject to additional U.S. income taxes and foreign withholding taxes.

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — MetLife, Inc. — Liquid Assets” included in the 2016 Annual Report for additional information on the sources and uses of liquid assets for MetLife, Inc. and other MetLife holding companies. See also “— Executive Summary — Consolidated Company Outlook” for the targeted level of liquid assets at the holding companies following the Separation.

Liquidity and Capital Sources

In addition to the description of liquidity and capital sources in “— The Company — Summary of the Company’s Primary Sources and Uses of Liquidity and Capital” and “— The Company — Liquidity and Capital Sources,” the following additional information is provided regarding MetLife, Inc.’s primary sources of liquidity and capital:

Dividends from Subsidiaries

MetLife, Inc. relies, in part, on dividends from its subsidiaries to meet its cash requirements. MetLife, Inc.’s insurance subsidiaries are subject to regulatory restrictions on the payment of dividends imposed by the regulators of their respective domiciles. The dividend limitation for U.S. insurance subsidiaries is generally based on the surplus to policyholders at the end of the immediately preceding calendar year and statutory net gain from operations for the immediately preceding calendar year. Statutory accounting practices, as prescribed by insurance regulators of various states in which we conduct business, differ in certain respects from accounting principles used in financial statements prepared in conformity with GAAP. The significant differences relate to the treatment of DAC, certain deferred income tax, required investment liabilities, statutory reserve calculation assumptions, goodwill and surplus notes.

Table of Contents

The table below sets forth the dividends permitted to be paid in 2017 by MetLife, Inc.'s primary insurance subsidiaries without insurance regulatory approval and the respective dividends paid during the six months ended June 30, 2017:

Company	Paid	Permitted w/o Approval (1)
---------	------	-------------------------------

(In millions)

Metropolitan Life Insurance Company Brighthouse Life Insurance	\$ 1,200	\$ 2,723
Company (2) New England Life Insurance Company (2) Metropolitan Property and Casualty Insurance Company General American Life Insurance Company Metropolitan Tower Life Insurance Company American Life Insurance Company	\$—	\$ 473
	\$—	\$ 106
	\$—	\$ 98
	\$—	\$ 91
	\$—	\$ 66
	\$—	\$ —

Reflects dividend amounts that may be paid during 2017 without prior regulatory approval. However, because (1) dividend tests may be based on dividends previously paid over rolling 12-month periods, if paid before a specified date during 2016, some or all of such dividends may require regulatory approval.

(2) Effective April 28, 2017, MetLife, Inc. contributed all of the issued and outstanding shares of common stock of each of Brighthouse Insurance and NELICO to Brighthouse Holdings, LLC.

In addition to the amounts presented in the table above, for the six months ended June 30, 2017, MetLife, Inc. received cash of \$610 million from certain of its other subsidiaries, representing returns of capital from subsidiaries, including \$590 million from MRSC in connection with the Separation. MetLife, Inc. also received a non-cash return

of capital of \$2.8 billion from MRSC, in connection with the termination of MRSC collateral financing arrangement and extinguishment of the liability outstanding. On August 3, 2017, Brighthouse paid a cash dividend to MetLife, Inc. of \$1.8 billion in connection with the Separation. See “— Executive Summary — Consolidated Company Outlook” and Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

The dividend capacity of our non-U.S. operations is subject to similar restrictions established by the local regulators. The non-U.S. regulatory regimes also commonly limit the dividend payments to the parent to a portion of the prior year’s statutory income, as determined by the local accounting principles. The regulators of our non-U.S. operations, including Japan’s Financial Services Agency, may also limit or not permit profit repatriations or other transfers of funds to the U.S. if such transfers are deemed to be detrimental to the solvency or financial strength of the non-U.S. operations, or for other reasons. Most of the non-U.S. subsidiaries are second tier subsidiaries which are owned by various non-U.S. holding companies. The capital and rating considerations applicable to the first tier subsidiaries may also impact the dividend flow into MetLife, Inc.

We actively manage target and excess capital levels and dividend flows on a proactive basis and forecast local capital positions as part of the financial planning cycle. The dividend capacity of certain U.S. and non-U.S. subsidiaries is also subject to business targets in excess of the minimum capital necessary to maintain the desired rating or level of financial strength in the relevant market. See “Risk Factors — Capital-Related Risks — As a Holding Company, MetLife, Inc. Depends on the Ability of Its Subsidiaries to Pay Dividends, a Major Component of Holding Company Free Cash Flow” included in the 2016 Annual Report and Note 16 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Short-term Debt

MetLife, Inc. maintains a commercial paper program, the proceeds of which can be used to finance the general liquidity needs of MetLife, Inc. and its subsidiaries. MetLife, Inc. had no short-term debt outstanding at either June 30, 2017 or December 31, 2016.

Table of Contents

Credit and Committed Facilities

The committed facilities are used as collateral for certain of the Company's affiliated reinsurance liabilities. MetLife, Inc. maintains a committed facility with a capacity of \$395 million at June 30, 2017. At June 30, 2017, MetLife, Inc. had outstanding \$395 million in letters of credit, no drawdowns outstanding and no remaining availability. In addition, MetLife, Inc. is a party and/or guarantor to committed facilities of certain of its subsidiaries, which aggregated \$3.3 billion at June 30, 2017. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements for discussion of reductions in the committed facilities totaling \$7.8 billion in April 2017.

See "— The Company — Liquidity and Capital Sources — Global Funding Sources — Credit and Committed Facilities" for further information regarding the unsecured credit facility and these committed facilities.

Long-term Debt Outstanding

The following table summarizes the outstanding long-term debt of MetLife, Inc. at:

	June 30, December 31,	
	2017	2016
	(In millions)	
Long-term debt — unaffiliated	\$15,555	\$ 15,505
Long-term debt — affiliated (1)	\$2,000	\$ 3,100
Collateral financing arrangements (2)	\$—	\$ 2,797
Junior subordinated debt securities (3)	\$2,479	\$ 1,734

On April 28, 2017, in connection with the Separation, MetLife, Inc. repaid \$750 million and \$350 million senior notes to MetLife Reinsurance Company of Delaware ("MRD") due September 2032 and December 2033, (1) respectively. The \$750 million senior note bore interest at a fixed rate of 4.21% and the \$350 million senior note bore interest at a fixed rate 5.10%. Simultaneously, MRD repaid \$750 million and \$350 million surplus notes to MetLife, Inc. See "— Liquidity and Capital Uses — Affiliated Capital and Debt Transactions.

See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements for discussion of a \$2.8 (2) billion repayment on the MRSC collateral financing agreement liability in April 2017, utilizing assets held in trust, which had been repositioned into short-term investments and cash equivalents.

See "— Liquidity and Capital Uses — Affiliated Capital and Debt Transactions" for discussion of a \$750 million junior (3) subordinated debt securities exchange.

Debt and Facility Covenants

Certain of MetLife, Inc.'s debt instruments and committed facilities, as well as its credit facility, contain various administrative, reporting, legal and financial covenants. MetLife, Inc. believes it was in compliance with all applicable covenants at June 30, 2017.

Dispositions

There were no cash proceeds from dispositions during either of the six months ended June 30, 2017 or 2016.

Liquidity and Capital Uses

The primary uses of liquidity of MetLife, Inc. include debt service, cash dividends on common and preferred stock, capital contributions to subsidiaries, common and preferred stock repurchases, payment of general operating expenses and acquisitions. Based on our analysis and comparison of our current and future cash inflows from the dividends we receive from subsidiaries that are permitted to be paid without prior insurance regulatory approval, our investment portfolio and other cash flows and anticipated access to the capital markets, we believe there will be sufficient liquidity and capital to enable MetLife, Inc. to make payments on debt, pay cash dividends on its common and preferred stock, contribute capital to its subsidiaries, repurchase its common and preferred stock, pay all general operating expenses and meet its cash needs.

In addition to the description of liquidity and capital uses in "— The Company — Liquidity and Capital Uses," the following additional information is provided regarding MetLife, Inc.'s primary uses of liquidity and capital:

Table of Contents

Affiliated Capital and Debt Transactions

During the six months ended June 30, 2017 and 2016, MetLife, Inc. invested a net amount of \$891 million and \$1.3 billion, respectively, in various subsidiaries. The investment in the six months ended June 30, 2016 included a cash capital contribution of \$1.5 billion to Brighthouse Insurance in connection with the Separation.

MetLife, Inc. lends funds, as necessary, to its subsidiaries and affiliates, some of which are regulated, to meet their capital requirements. MetLife, Inc. had loans to subsidiaries outstanding of \$100 million and \$1.2 billion at June 30, 2017 and December 31, 2016, respectively.

On April 28, 2017, in connection with the Separation, MRD repaid \$750 million and \$350 million surplus notes to MetLife, Inc. due September 2032 and December 2033. The \$750 million surplus note bore interest at a fixed rate of 5.13% and the \$350 million surplus note bore interest at a fixed rate of 6.00%, both payable semi-annually.

Simultaneously, MetLife, Inc. repaid \$750 million and \$350 million senior notes to MRD.

On February 10, 2017, MetLife, Inc. exchanged \$750 million aggregate principal amount of its 9.250% Fixed-to-Floating Rate Junior Subordinated Debentures due 2068 for \$750 million aggregate liquidation preference of the 9.250% Fixed-to-Floating Rate Exchangeable Surplus Trust Securities of MetLife Capital Trust X (the "Trust"). As a result of the exchange, MetLife, Inc. became the sole beneficial owner of the Trust, a special purpose entity which issued the exchangeable surplus trust securities to third-party investors. On March 23, 2017, MetLife, Inc. dissolved the Trust and became the direct holder of \$750 million 8.595% surplus notes previously held by the Trust that were issued by Brighthouse Insurance. See Note 9 of the Notes to the Interim Condensed Consolidated Financial Statements. On June 16, 2017, MetLife, Inc. forgave Brighthouse Insurance's obligation to pay the principal amount of such surplus notes. This transaction, which was a non-cash capital contribution to Brighthouse Holdings, LLC, and a corresponding non-cash capital contribution to Brighthouse Insurance, had no impact on the consolidated financial statements of MetLife, Inc. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Support Agreements

MetLife, Inc. is party to various capital support commitments and guarantees with certain of its subsidiaries. Under these arrangements, MetLife, Inc. has agreed to cause each such entity to meet specified capital and surplus levels or has guaranteed certain contractual obligations. In connection with the Separation, the April 2017 contribution of entities, mergers and termination of certain financing arrangements, MetLife, Inc. terminated various support agreements with the captive reinsurance companies merged into BRCD. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

In connection with the issuance of the Senior Notes, MetLife, Inc. has initially guaranteed the Senior Notes on a senior unsecured basis. See Note 3 of the Notes to the Interim Condensed Consolidated Financial Statements.

Acquisitions

There were no acquisitions by MetLife, Inc. during either of the six months ended June 30, 2017 or 2016.

Adoption of New Accounting Pronouncements

See Note 1 of the Notes to the Interim Condensed Consolidated Financial Statements.

Future Adoption of New Accounting Pronouncements

See Note 1 of the Notes to the Interim Condensed Consolidated Financial Statements.

Non-GAAP and Other Financial Disclosures

In this report, the Company presents certain measures of its performance that are not calculated in accordance with GAAP. We believe that these non-GAAP financial measures enhance the understanding of our performance by highlighting the results of operations and the underlying profitability drivers of our business.

Table of Contents

The following non-GAAP financial measures should not be viewed as substitutes for the most directly comparable financial measures calculated in accordance with GAAP:

Non-GAAP financial measures:	Comparable GAAP financial measures:
(i) operating revenues	(i) revenues
(ii) operating expenses	(ii) expenses
(iii) operating earnings	(iii) net income (loss)
(iv) operating earnings available to common shareholders	(iv) net income (loss) available to MetLife, Inc.'s common shareholders

Reconciliations of these non-GAAP measures to the most directly comparable historical GAAP measures are included in this section and the results of operations, see “— Results of Operations.” Reconciliations of these non-GAAP measures to the most directly comparable GAAP measures is not accessible on a forward-looking basis because we believe it is not possible without unreasonable efforts to provide other than a range of net investment gains and losses and net derivative gains and losses, which can fluctuate significantly within or outside the range and from period to period and may have a material impact on net income.

Our definitions of the various non-GAAP and other financial measures discussed in this report may differ from those used by other companies:

Operating earnings and related measures:

- operating earnings; and
- operating earnings available to common shareholders.

These measures are used by management to evaluate performance and allocate resources. Consistent with GAAP guidance for segment reporting, operating earnings is also our GAAP measure of segment performance. Operating earnings and other financial measures based on operating earnings are also the measures by which senior management's and many other employees' performance is evaluated for the purposes of determining their compensation under applicable compensation plans. Operating earnings and other financial measures based on operating earnings allow analysis of our performance relative to our business plan and facilitate comparisons to industry results.

Operating earnings is defined as operating revenues less operating expenses, both net of income tax. Operating earnings available to common shareholders is defined as operating earnings less preferred stock dividends.

Operating revenues and operating expenses

These financial measures focus on our primary businesses principally by excluding the impact of market volatility, which could distort trends, and revenues and costs related to non-core products and divested businesses and certain entities required to be consolidated under GAAP. Also, these measures exclude results of discontinued operations and other businesses that have been or will be sold or exited by MetLife and are referred to as divested businesses. In addition, for the three months ended March 31, 2016 and the six months ended June 30, 2016, operating revenues and operating expenses exclude the financial impact of converting the Company's Japan operations to calendar year-end reporting without retrospective application of this change to prior periods and is referred to as lag elimination.

Operating revenues also excludes net investment gains (losses) and net derivative gains (losses). Operating expenses also excludes goodwill impairments.

The following additional adjustments are made to revenues, in the line items indicated, in calculating operating revenues:

- Universal life and investment-type product policy fees excludes the amortization of unearned revenue related to net investment gains (losses) and net derivative gains (losses) and certain variable annuity GMIB fees (“GMIB Fees”);
- Net investment income: (i) includes earned income on derivatives and amortization of premium on derivatives that are hedges of investments or that are used to replicate certain investments, but do not qualify for hedge accounting treatment, (ii) excludes post-tax operating earnings adjustments relating to insurance joint ventures accounted for under the equity method, (iii) excludes certain amounts related to contractholder-directed unit-linked investments and (iv) excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP; and
- Other revenues are adjusted for settlements of foreign currency earnings hedges.

Table of Contents

The following additional adjustments are made to expenses, in the line items indicated, in calculating operating expenses:

Policyholder benefits and claims and policyholder dividends excludes: (i) changes in the policyholder dividend obligation related to net investment gains (losses) and net derivative gains (losses), (ii) inflation-indexed benefit adjustments associated with contracts backed by inflation-indexed investments and amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and other pass through adjustments, (iii) benefits and hedging costs related to GMIBs (“GMIB Costs”) and (iv) market value adjustments associated with surrenders or terminations of contracts (“Market Value Adjustments”);

Interest credited to policyholder account balances includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of policyholder account balances but do not qualify for hedge accounting treatment and excludes amounts related to net investment income earned on contractholder-directed unit-linked investments;

Amortization of DAC and VOBA excludes amounts related to: (i) net investment gains (losses) and net derivative gains (losses), (ii) GMIB Fees and GMIB Costs and (iii) Market Value Adjustments;

Amortization of negative VOBA excludes amounts related to Market Value Adjustments;

Interest expense on debt excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP; and

Other expenses excludes costs related to: (i) noncontrolling interests, (ii) implementation of new insurance regulatory requirements, and (iii) acquisition, integration and other costs.

Operating earnings also excludes the recognition of certain contingent assets and liabilities that could not be recognized at acquisition or adjusted for during the measurement period under GAAP business combination accounting guidance.

The tax impact of the adjustments mentioned above are calculated net of the U.S. or foreign statutory tax rate, which could differ from the Company’s effective tax rate. Additionally, the provision for income tax (expense) benefit also includes the impact related to the timing of certain tax credits, as well as certain tax reforms.

Return on equity, allocated equity and related measures:

MetLife, Inc.’s common stockholders’ equity, excluding accumulated other comprehensive income (loss) (“AOCI”) other than foreign currency translation adjustments (“FCTA”), is defined as MetLife, Inc.’s common stockholders’ equity, excluding the net unrealized investment gains (losses) and defined benefit plans adjustment components of AOCI, net of income tax.

Operating ROE is defined as operating earnings available to common shareholders, divided by average GAAP common stockholders’ equity.

Operating ROE, excluding AOCI other than FCTA, is defined as operating earnings available to common shareholders divided by average GAAP common stockholders’ equity, excluding AOCI other than FCTA.

Allocated equity is the portion of MetLife, Inc.’s common stockholders’ equity that management allocates to each of its segments and sub-segments based on local capital requirements and economic capital. See “— Economic Capital.”

Allocated equity excludes the impact of AOCI other than FCTA.

The above measures represent a level of equity consistent with the view that, in the ordinary course of business, we do not plan to sell most investments for the sole purpose of realizing gains or losses. Also refer to the utilization of operating earnings and other financial measures based on operating earnings mentioned above.

Table of Contents

The following additional information is relevant to an understanding of our performance results:

The impact of changes in our foreign currency exchange rates is calculated using the average foreign currency exchange rates for the current period and is applied to each of the comparable periods (“Constant Currency Basis”). We sometimes refer to sales activity for various products. These sales statistics do not correspond to revenues under GAAP, but are used as relevant measures of business activity. Further, sales statistics for our Latin America, Asia and EMEA segments are on a Constant Currency Basis.

Asymmetrical and non-economic accounting refers to: (i) the portion of net derivative gains (losses) on embedded derivatives attributable to the inclusion of our credit spreads in the liability valuations, (ii) hedging activity that generates net derivative gains (losses) and creates fluctuations in net income because hedge accounting cannot be achieved and the item being hedged does not have an offsetting gain or loss recognized in earnings, (iii) inflation-indexed benefit adjustments associated with contracts backed by inflation-indexed investments and amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and other pass through adjustments, and (iv) impact of changes in foreign currency exchange rates on the re-measurement of foreign denominated unhedged funding agreements and financing transactions to the U.S. dollar and the re-measurement of certain liabilities from non-functional currencies to functional currencies.

The Company uses a measure of free cash flow to facilitate an understanding of its ability to generate cash for reinvestment into its businesses or use in non-mandatory capital actions. The Company defines free cash flow as the sum of cash available at MetLife’s holding companies from dividends from operating subsidiaries, expenses and other net flows of the holding companies (including capital contributions to subsidiaries), and net contributions from debt to be at or below target leverage ratios. This measure of free cash flow is prior to capital actions, such as common stock dividends and repurchases, debt reduction and mergers and acquisitions. Free cash flow should not be viewed as a substitute for net cash provided by (used in) operating activities calculated in accordance with GAAP. The free cash flow ratio is typically expressed as a percentage of annual operating earnings available to common shareholders.

Subsequent Events

See Note 15 of the Notes to the Interim Condensed Consolidated Financial Statements.

Table of Contents

Item 3. Quantitative and Qualitative Disclosures About Market Risk

We regularly analyze our exposure to interest rate, equity market price and foreign currency exchange rate risks. As a result of that analysis, we have determined that the estimated fair values of certain assets and liabilities are materially exposed to changes in interest rates, foreign currency exchange rates and changes in the equity markets. We have exposure to market risk through our insurance operations and investment activities. We use a variety of strategies to manage interest rate, foreign currency exchange rate and equity market risk, including the use of derivatives. A description of our market risk exposures may be found under “Quantitative and Qualitative Disclosures About Market Risk” in Part II, Item 7A, of the 2016 Annual Report. There have been no material changes to our market risk exposures from the market risk exposures previously disclosed in the 2016 Annual Report.

179

Table of Contents

Item 4. Controls and Procedures

Management, with the participation of the Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the design and operation of the Company's disclosure controls and procedures as defined in Exchange Act Rule 13a-15(e) as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that these disclosure controls and procedures are effective. There were no changes to the Company's internal control over financial reporting as defined in Exchange Act Rule 13a-15(f) during the quarter ended June 30, 2017 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

180

Table of Contents

Part II — Other Information

Item 1. Legal Proceedings

The following should be read in conjunction with (i) Part I, Item 3, of the 2016 Annual Report; (ii) Part II, Item 1, of MetLife, Inc.'s Quarterly Report on Form 10-Q for the quarter ended March 31, 2017; and (iii) Note 14 of the Notes to the Interim Condensed Consolidated Financial Statements in Part I of this report.

Asbestos-Related Claims

MLIC is and has been a defendant in a large number of asbestos-related suits filed primarily in state courts. These suits principally allege that the plaintiff or plaintiffs suffered personal injury resulting from exposure to asbestos and seek both actual and punitive damages.

As reported in the 2016 Annual Report, MLIC received approximately 4,146 asbestos-related claims in 2016. During the six months ended June 30, 2017 and 2016, MLIC received approximately 1,896 and 2,348 new asbestos-related claims, respectively. See Note 21 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report for historical information concerning asbestos claims and MLIC's increase in its recorded liability at December 31, 2014. The number of asbestos cases that may be brought, the aggregate amount of any liability that MLIC may incur, and the total amount paid in settlements in any given year are uncertain and may vary significantly from year to year.

MLIC reevaluates on a quarterly and annual basis its exposure from asbestos litigation, including studying its claims experience, reviewing external literature regarding asbestos claims experience in the United States, assessing relevant trends impacting asbestos liability and considering numerous variables that can affect its asbestos liability exposure on an overall or per claim basis. These variables include bankruptcies of other companies involved in asbestos litigation, legislative and judicial developments, the number of pending claims involving serious disease, the number of new claims filed against it and other defendants and the jurisdictions in which claims are pending. Based upon its regular reevaluation of its exposure from asbestos litigation, MLIC has updated its liability analysis for asbestos-related claims through June 30, 2017.

Diversified Lending Group Litigations

Hartshorne v. MetLife Inc., et al. (Los Angeles County Superior Court, filed March 25, 2015)

Plaintiffs named MetLife, Inc., MSI, and NELICO in 12 related lawsuits in California state court alleging various causes of action including multiple negligence and statutory claims relating to a Ponzi scheme involving the Diversified Lending Group. In August 2016, a trial of claims by one of the plaintiffs, Christine Ramirez, resulted in a verdict against MetLife, Inc., MSI, and NELICO for approximately \$200 thousand in compensatory damages and \$15 million in punitive damages. On November 30, 2016, Ramirez consented to the court's reduction of punitive damages to approximately \$7 million. These companies have filed a notice appealing this judgment to the Second Appellate District of the State of California. On May 2, 2017, the court awarded the plaintiff approximately \$6.5 million in attorneys' fees and costs. The Company has appealed this decision.

Other Litigation

MetLife, Inc. v. Financial Stability Oversight Council (D. D.C., January 13, 2015)

MetLife, Inc. filed this action in U.S. District Court for the District of Columbia ("D.C. District Court") seeking to overturn the Financial Stability Oversight Council's ("FSOC") designation of MetLife, Inc. as a non-bank systemically important financial institution ("non-bank SIFI"). The suit is brought under the section of the Dodd-Frank Wall Street Reform and Consumer Protection Act providing that a company designated as a non-bank SIFI may petition the federal courts for review, and seeks an order requiring that the final determination be rescinded. The D.C. District Court issued a decision on March 30, 2016 granting, in part, MetLife, Inc.'s cross motion for summary judgment and rescinding the FSOC's designation of MetLife, Inc. as a non-bank SIFI. On April 8, 2016, the FSOC appealed the D.C. District Court's order to the United States Court of Appeals for the District of Columbia ("D.C. Circuit"). On August 2, 2017, the D.C. Circuit ordered that the appeal be held in abeyance pending an upcoming report by the Secretary of the Treasury following its review of the FSOC SIFI designation process and standards.

Table of Contents

Summary

Putative or certified class action litigation and other litigation and claims and assessments against the Company, in addition to those discussed previously and those otherwise provided for in the Company's consolidated financial statements, have arisen in the course of the Company's business, including, but not limited to, in connection with its activities as an insurer, mortgage lending bank, employer, investor, investment advisor and taxpayer. Further, state insurance regulatory authorities and other federal and state authorities regularly make inquiries and conduct investigations concerning the Company's compliance with applicable insurance and other laws and regulations. It is not possible to predict the ultimate outcome of all pending investigations and legal proceedings. In some of the matters referred to previously, very large and/or indeterminate amounts, including punitive and treble damages, are sought. Although in light of these considerations it is possible that an adverse outcome in certain cases could have a material effect upon the Company's financial position, based on information currently known by the Company's management, in its opinion, the outcomes of such pending investigations and legal proceedings are not likely to have such an effect. However, given the large and/or indeterminate amounts sought in certain of these matters and the inherent unpredictability of litigation, it is possible that an adverse outcome in certain matters could, from time to time, have a material effect on the Company's consolidated net income or cash flows in particular quarterly or annual periods.

Item 1A. Risk Factors

The following should be read in conjunction with, and supplements and amends, the factors that may affect the Company's business or operations described under "Risk Factors" in Part I, Item 1A, of the 2016 Annual Report, as amended or supplemented by the information under "Risk Factors" in Part II, Item 1A, of MetLife, Inc.'s Quarterly Report on Form 10-Q for the quarter ended March 31, 2017 (the "First Quarter 2017 Report"). Other than as described in this Item 1A, there have been no other material changes to our risk factors from the risk factors previously disclosed in the 2016 Annual Report as amended or supplemented by such information in the First Quarter 2017 Report.

Regulatory and Legal Risks

The following updates and replaces the similar paragraphs of similarly named sections of the risk factors entitled "Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and in Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth" included in the 2016 Annual Report, as amended or supplemented by such information in the First Quarter 2017 Report.

Our Insurance and Brokerage Businesses Are Highly Regulated, and Changes in Regulation and in Supervisory and Enforcement Policies May Reduce Our Profitability and Limit Our Growth

* * *

U.S. Regulation

* * *

Potential Regulation of MetLife, Inc. as a Non-Bank SIFI

See "Management's Discussion and Analysis of Financial Condition and Results of Operations — Executive Summary — Other Key Information — Significant Events — Non-Bank SIFI" for recent developments concerning FSOC's appeal of the D.C. District Court's order that the designation of MetLife, Inc. as a non-bank SIFI by the FSOC be rescinded.

Risks Related to Our Planned Separation from, and Continuing Relationship with, Brighthouse

We May Not Achieve Expected Benefits of the Separation and Will Have Equity Market Exposure to Brighthouse
We believe that the planned Separation will allow us and Brighthouse to pursue distinct strategies appropriate to our respective markets. However, there can be no assurance that we will realize any or all of the expected strategic, financial, operational or other benefits of the Separation. Completion of the Separation will require significant attention from management which may divert attention from operating and growing our remaining businesses, and regulatory or other conditions may adversely affect our ability to operate with greater focus. After the Separation, shares of our common stock will represent an investment in a company different in size and characteristics from the present, which may cause some existing shareholders to sell their shares of our common stock, which could cause the market price of our common stock to decrease. A failure to realize expected benefits of the Separation could result in a material adverse effect on our business, results of operations and financial condition. Additionally, following the Separation we will have a significant equity ownership position in Brighthouse, and changes in the market price of

Brighthouse common stock may have a material impact on us.

We May be Subject to Claims by Plaintiffs in the Event that Brighthouse is Not Successful as a Standalone Entity
Following the Separation, we cannot guarantee that Brighthouse will be successful as a standalone entity. In the event that Brighthouse is not successful, it is possible that plaintiffs could assert a variety of claims against us. Depending on their nature and number, such claims could have a material adverse effect on our business, financial condition or results of operations.

182

Table of Contents

We Could be Exposed to Claims from Brighthouse or Third Parties Under Our Agreements with Brighthouse or Otherwise

We have entered into, and expect to enter into additional agreements with Brighthouse and its subsidiaries, including among others a master separation agreement, registration rights agreement, transition services agreement, investment management agreements, investment finance services agreements, tax receivables agreement, tax separation agreement and intellectual property license agreement. Our agreements with Brighthouse or its subsidiaries may not reflect terms that would have resulted from negotiations between unaffiliated parties and, in certain instances, will or are expected to relate to the continuation of certain business arrangements among us and Brighthouse in existence prior to the Separation. Such provisions may include, among other things, indemnification rights and obligations, the allocations of assets and liabilities, payment obligations and other obligations between us and Brighthouse. There can be no assurance that any remedies available under these arrangements will be sufficient to us in the event of a dispute or non-performance. In addition, there can be no assurance that the attention we must pay, and resources we must devote, to our obligations under one or more of these agreements, or the results of any failure to perform those obligations, or claim by Brighthouse that we have failed to perform those obligations, will not have a material impact on our own business performance.

Under the master separation agreement, Brighthouse will agree to indemnify us for certain liabilities. However, third parties could seek to hold us responsible for such liabilities and there can be no assurance that the indemnity from Brighthouse will be sufficient to fully protect us from such liabilities. Additionally, under the tax separation agreement, Brighthouse could be required, under certain circumstances, to indemnify us against certain tax-related liabilities to the extent those liabilities result from an action or breach of the tax separation agreement by Brighthouse. Brighthouse may be unable to satisfy or have an adverse interpretation of or object to its indemnification obligations to us under one or more of these agreements and the underlying liabilities could have a material adverse effect on our financial condition and results of operations.

The transition services agreement provides for the performance of certain services by each of MetLife and Brighthouse, or their respective subsidiaries, for the benefit of the other. The investment management agreements and investment finance services agreements provide for the performance by us of certain services for Brighthouse, through and following the Separation. Further, under the tax receivables agreement, Brighthouse is expected to pay us certain tax benefits it realizes as a result of certain transactions involved in the Separation. We will rely on Brighthouse to satisfy its performance and payment obligations under these and all other agreements entered into in connection with the Separation. If Brighthouse fails to satisfy such obligations it could have a material adverse effect on our financial condition and results of operations.

The Brighthouse 2027 Senior Notes and 2047 Senior Notes Will Be Subject to a Special Mandatory Redemption if a Brighthouse Stock Distribution Event Does Not Occur on or Prior to December 31, 2017

On June 22, 2017, Brighthouse issued \$1.5 billion aggregate principal amount of 3.700% Senior Notes due 2027 and \$1.5 billion aggregate principal amount of 4.700% Senior Notes due 2047 (collectively, the “2027 Senior Notes and 2047 Senior Notes”), for which a significant portion of the proceeds will be used to make a distribution to MetLife as partial consideration for MetLife’s transfer of assets to Brighthouse in connection with the Separation. While we and Brighthouse expect to complete the Separation in the near future, and have announced a distribution date of August 4, 2017, unanticipated developments could delay, prevent or otherwise adversely affect the currently proposed distribution, including possible problems with the continuing validity of a ruling from the IRS and an opinion from MetLife’s tax advisor regarding certain U.S. federal income tax matters, and disruptions in the capital and financial markets. Therefore, we cannot assure that we will complete the Separation in the form, on the terms or on the timeline that we have announced, if at all.

If a Brighthouse Stock Distribution Event (as defined below) has not occurred on or prior to December 31, 2017, Brighthouse will be required to redeem the 2027 Senior Notes and 2047 Senior Notes, in whole, at a redemption price equal to 101% of the then-outstanding aggregate principal amount of the 2027 Senior Notes and 2047 Senior Notes, together with accrued and unpaid interest on such notes from the issue date or the last date on which interest has been paid, as applicable, to, but excluding, the special mandatory redemption date. A “Brighthouse Stock Distribution Event” will occur upon completion of both (i) the contribution by MetLife of all of the voting common interests in

Brighthouse Holdings, LLC, including but not limited to, its direct and indirect subsidiaries, Brighthouse Insurance, NELICO, Brighthouse Insurance NY and Brighthouse Reinsurance Company of Delaware, to Brighthouse and (ii) the consummation of the transfer by us of at least 80.1% of the shares of Brighthouse common stock to one or more persons, other than MetLife or any of our affiliates (excluding, for the avoidance of doubt, the MetLife Policyholder Trust), as part of the Separation through a spin-off to the holders of our common stock, a public offering of shares in an independent, publicly traded company, or a sale.

183

Table of Contents

If Brighthouse Is Unable to Redeem the 2027 Senior Notes and 2047 Senior Notes in the Event of a Special Mandatory Redemption, We May Have to Fund Any Guarantee of a Special Mandatory Redemption

The net proceeds from the offering of the 2027 Senior Notes and 2047 Senior Notes were not placed into escrow and are available to Brighthouse for use without restriction of any kind, including to pay a dividend to us. Holders of notes do not have any security interest in such proceeds. Accordingly, Brighthouse will need to fund any special mandatory redemption using cash that it voluntarily retained or from other sources of liquidity (including drawings or indebtedness incurred under the Brighthouse credit facilities). In the event of a special mandatory redemption, there can be no assurances that Brighthouse will have sufficient funds to redeem any or all of the 2027 Senior Notes and 2047 Senior Notes. Brighthouse's failure to redeem the 2027 Senior Notes and 2047 Senior Notes as will be required under the indenture governing the 2027 Senior Notes and 2047 Senior Notes would result in a default under the indenture, which could result in defaults under any other indebtedness outstanding at the time. In addition, Brighthouse's ability to redeem or purchase the 2027 Senior Notes and 2047 Senior Notes for cash may be limited by the law or terms of other agreements relating to its other indebtedness outstanding at the time. While in the event of a special mandatory redemption, MetLife has guaranteed Brighthouse's obligations to redeem the 2027 Senior Notes and 2047 Senior Notes, any net proceeds of the offering of the 2027 Senior Notes and 2047 Senior Notes that are used to pay a dividend to MetLife will not be available to us for use at any time without restriction. Accordingly, we will need to fund any guarantee of the special mandatory redemption using our cash on hand or other sources of liquidity.

If the Spin-off Distribution Were to Fail to Qualify for Non-recognition Treatment for U.S. Federal Income Tax Purposes, Then We and Our Shareholders Could be Subject to Significant Tax Liabilities

The spin-off distribution is conditioned on the continued validity as of the distribution date of a private letter ruling that we have received from the IRS regarding certain significant issues under the Code, and continued validity of an opinion from tax counsel that the distribution will qualify for non-recognition of gain or loss to us and our shareholders pursuant to Sections 355 and 361 of the Code, except to the extent of cash received in lieu of fractional shares, each subject to the accuracy of and compliance with certain representations, assumptions and covenants therein.

Notwithstanding the receipt of the private letter ruling and the tax opinion, the IRS could determine that the distribution should be treated as a taxable transaction, for example, if it determines that any of the representations, assumptions or covenants on which the private letter ruling is based are untrue or have been violated. Furthermore, as part of the IRS's policy, the IRS did not determine whether the distribution satisfies certain conditions that are necessary to qualify for non-recognition treatment. Rather, the private letter ruling is based on representations by us and Brighthouse that these conditions have been satisfied. The tax opinion will address the satisfaction of these conditions.

The tax opinion is not binding on the IRS or the courts, and there can be no assurance that the IRS or a court will not take a contrary position. In addition, the tax counsel will rely on certain representations and covenants to be delivered by us and Brighthouse.

If the IRS ultimately determines that the distribution is taxable, the distribution could be treated as a taxable dividend or capital gain to MetLife shareholders receiving shares of Brighthouse stock in the distribution for U.S. federal income tax purposes, and such shareholders could incur significant U.S. federal income tax liabilities. In addition, if the IRS ultimately determines that the distribution is taxable, we and Brighthouse could incur significant U.S. federal income tax liabilities, and either we or Brighthouse could have an indemnification obligation to the other, depending on the circumstances.

We Intend to Agree to Certain Restrictions to Preserve the Non-recognition Tax Treatment of the Transactions, Which May Reduce Our Strategic and Operating Flexibility

Even if the spin-off distribution otherwise qualifies for non-recognition of gain or loss under Section 355 of the Code, it may be taxable to us, but not our shareholders, under Section 355(e) of the Code if 50% or more (by vote or value) of our common stock or Brighthouse's common stock is acquired as part of a plan or series of related transactions that include the distribution. For this purpose, any acquisitions of our or Brighthouse's common stock within two years before or after the distribution are presumed to be part of such a plan, although we or Brighthouse may be able to

rebut that presumption based on either applicable facts and circumstances or a “safe harbor” described in the tax regulations. Therefore, under the tax separation agreement with Brighthouse, we are restricted from certain activities and have indemnity obligations which may limit our ability to pursue strategic transactions or engage in new business or other transactions that may maximize the value of our business, and might discourage or delay a strategic transaction that our shareholders may consider favorable. Any payments required under these indemnity obligations could be significant and could materially adversely affect our business, results of operations and financial condition.

Table of Contents

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Issuer Purchases of Equity Securities

Purchases of common stock made by or on behalf of MetLife, Inc. or its affiliates during the quarter ended June 30, 2017 are set forth below:

Period	Total Number of Shares Purchased (1)	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Maximum Number (or Approximate Dollar Value) of Shares that May Yet Be Purchased Under the Plans or Programs (2)
April 1 — April 30, 2017	5,459,056	\$ 52.21	5,458,993	\$ 1,554,993,554
May 1 — May 31, 2017	6,536,379	\$ 51.55	6,536,261	\$ 1,218,037,182
June 1 — June 30, 2017	6,320,922	\$ 52.21	6,320,922	\$ 888,037,939

(1) Except for the foregoing, there were no shares of common stock which were repurchased by MetLife, Inc. During the periods April 1 through April 30, 2017, May 1 through May 31, 2017 and June 1 through June 30, 2017, separate account index funds purchased 63 shares, 118 shares and 0 shares, respectively, of common stock on the open market in nondiscretionary transactions.

(2) At June 30, 2017, MetLife, Inc. had \$888 million of common stock repurchases remaining under the authorization approved by its Board of Directors. For more information on common stock repurchases, see “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — The Company — Liquidity and Capital Uses — Common Stock Repurchases,” “Risk Factors — Capital-Related Risks — Legal and Regulatory Restrictions and Uncertainty and Restrictions Under the Terms of Certain of Our Securities May Prevent Us from Repurchasing Our Stock and Paying Dividends at the Level We Wish” included in the 2016 Annual Report and Note 16 of the Notes to the Consolidated Financial Statements included in the 2016 Annual Report.

Table of Contents

Item 6. Exhibits

(Note Regarding Reliance on Statements in Our Contracts: In reviewing the agreements included as exhibits to this Quarterly Report on Form 10-Q, please remember that they are included to provide you with information regarding their terms and are not intended to provide any other factual or disclosure information about MetLife, Inc., its subsidiaries or affiliates, or the other parties to the agreements. The agreements contain representations and warranties by each of the parties to the applicable agreement. These representations and warranties have been made solely for the benefit of the other parties to the applicable agreement and (i) should not in all instances be treated as categorical statements of fact, but rather as a way of allocating the risk to one of the parties if those statements prove to be inaccurate; (ii) have been qualified by disclosures that were made to the other party in connection with the negotiation of the applicable agreement, which disclosures are not necessarily reflected in the agreement; (iii) may apply standards of materiality in a way that is different from what may be viewed as material to investors; and (iv) were made only as of the date of the applicable agreement or such other date or dates as may be specified in the agreement and are subject to more recent developments. Accordingly, these representations and warranties may not describe the actual state of affairs as of the date they were made or at any other time. Additional information about MetLife, Inc., its subsidiaries and affiliates may be found elsewhere in this Quarterly Report on Form 10-Q and MetLife, Inc.'s other public filings, which are available without charge through the U.S. Securities and Exchange Commission website at www.sec.gov.)

Exhibit No.	Description	Incorporated by Reference			Filed or Furnished Herewith
		Form	File Number	Exhibit Filing Date	
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				X
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				X
32.1	Certification of Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				X
32.2	Certification of Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				X
101.INS	XBRL Instance Document.				X
101.SCH	XBRL Taxonomy Extension Schema Document.				X
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document.				X
101.LAB	XBRL Taxonomy Extension Label Linkbase Document.				X
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document.				X
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document.				X

Table of Contents

Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

METLIFE, INC.

By: /s/ William O'Donnell

Name: William O'Donnell

Title: Executive Vice President
and Chief Accounting Officer
(Authorized Signatory and Principal
Accounting Officer)

Date: August 3, 2017

187

Table of Contents

Exhibit Index

(Note Regarding Reliance on Statements in Our Contracts: In reviewing the agreements included as exhibits to this Quarterly Report on Form 10-Q, please remember that they are included to provide you with information regarding their terms and are not intended to provide any other factual or disclosure information about MetLife, Inc., its subsidiaries or affiliates, or the other parties to the agreements. The agreements contain representations and warranties by each of the parties to the applicable agreement. These representations and warranties have been made solely for the benefit of the other parties to the applicable agreement and (i) should not in all instances be treated as categorical statements of fact, but rather as a way of allocating the risk to one of the parties if those statements prove to be inaccurate; (ii) have been qualified by disclosures that were made to the other party in connection with the negotiation of the applicable agreement, which disclosures are not necessarily reflected in the agreement; (iii) may apply standards of materiality in a way that is different from what may be viewed as material to investors; and (iv) were made only as of the date of the applicable agreement or such other date or dates as may be specified in the agreement and are subject to more recent developments. Accordingly, these representations and warranties may not describe the actual state of affairs as of the date they were made or at any other time. Additional information about MetLife, Inc., its subsidiaries and affiliates may be found elsewhere in this Quarterly Report on Form 10-Q and MetLife, Inc.'s other public filings, which are available without charge through the U.S. Securities and Exchange Commission website at www.sec.gov.)

Exhibit No.	Description	Incorporated by Reference			Filed or Furnished Herewith
		Form	File Number	Exhibit Filing Date	
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				X
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				X
32.1	Certification of Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				X
32.2	Certification of Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				X
101.INS	XBRL Instance Document.				X
101.SCH	XBRL Taxonomy Extension Schema Document.				X
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document.				X
101.LAB	XBRL Taxonomy Extension Label Linkbase Document.				X
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document.				X
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document.				X