

NEWTEK BUSINESS SERVICES, INC.

Form 10-Q

May 09, 2013

Table of Contents

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2013

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 001-16123

NEWTEK BUSINESS SERVICES, INC.

(Exact name of registrant as specified in its charter)

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

| | |
|--|--|
| New York (State or other jurisdiction of incorporation or organization) | 11-3504638 (I.R.S. Employer Identification No.) |
| 212 West 35th Street, 2nd Floor, New York, NY (Address of principal executive offices) | 10001 (Zip Code) |
| Registrant's telephone number, including area code: (212) 356-9500 | |

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the past 12 months (or for such shorter period that the registrant was required to file such reports) and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company (as defined in Rule 12b-2 of the Exchange Act).

| | |
|--|---|
| Large accelerated filer <input type="checkbox"/> | Accelerated filer <input type="checkbox"/> |
| Non-accelerated filer <input type="checkbox"/> | Smaller reporting company <input checked="" type="checkbox"/> |

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of May 8, 2013, there were 36,966,672 of the Company's Common Shares outstanding.

Table of Contents

CONTENTS

| | PAGE |
|---|-------------|
| PART I FINANCIAL INFORMATION | |
| <u>Item 1. Financial Statements:</u> | |
| <u>Condensed Consolidated Statements of Income (Unaudited) for the Three Months Ended March 31, 2013 and 2012</u> | 3 |
| <u>Condensed Consolidated Balance Sheets (Unaudited) as of March 31, 2013 and December 31, 2012</u> | 4 |
| <u>Condensed Consolidated Statements of Cash Flows (Unaudited) for the Three Months Ended March 31, 2013 and 2012</u> | 5 |
| <u>Notes to Unaudited Condensed Consolidated Financial Statements (Unaudited)</u> | 7 |
| <u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | 25 |
| <u>Item 3. Quantitative and Qualitative Disclosures about Market Risk</u> | 36 |
| <u>Item 4. Controls and Procedures</u> | 38 |
| PART II OTHER INFORMATION | |
| <u>Item 1. Legal Proceedings</u> | 39 |
| <u>Item 6. Exhibits</u> | 39 |
| <u>Signatures</u> | 40 |

Table of Contents**Item 1. Financial Information.****NEWTEK BUSINESS SERVICES, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED STATEMENTS OF INCOME (UNAUDITED)****FOR THE THREE MONTHS ENDED MARCH 31, 2013 AND 2012****(In Thousands, except for Per Share Data)**

| | 2013 | 2012 |
|--|---------------|---------------|
| Operating revenues: | | |
| Electronic payment processing | \$ 21,677 | \$ 20,617 |
| Web hosting and design | 4,380 | 4,693 |
| Premium income | 4,259 | 2,390 |
| Interest income | 1,030 | 722 |
| Servicing fee income NSBF portfolio | 614 | 580 |
| Servicing fee income external portfolios | 847 | 502 |
| Income from tax credits | 26 | 191 |
| Insurance commissions | 444 | 310 |
| Other income | 867 | 724 |
| Total operating revenues | 34,144 | 30,729 |
| Net change in fair value of: | | |
| SBA loans | (376) | (94) |
| Credits in lieu of cash and notes payable in credits in lieu of cash | 19 | 36 |
| Total net change in fair value | (357) | (58) |
| Operating expenses: | | |
| Electronic payment processing costs | 18,284 | 17,353 |
| Salaries and benefits | 6,056 | 5,676 |
| Interest | 1,303 | 837 |
| Depreciation and amortization | 807 | 801 |
| Provision for loan losses | 118 | 110 |
| Other general and administrative costs | 5,017 | 4,261 |
| Total operating expenses | 31,585 | 29,038 |
| Income before income taxes | 2,202 | 1,633 |
| Provision for income taxes | (897) | (608) |
| Net income | 1,305 | 1,025 |
| Net (income) loss attributable to non-controlling interests | 147 | (6) |
| Net income attributable to Newtek Business Services, Inc. | \$ 1,452 | \$ 1,019 |
| Weighted average common shares outstanding basic | 35,218 | 35,779 |

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

| | | | |
|--|-------------------|---------|---------|
| Weighted average common shares outstanding | diluted | 37,736 | 36,193 |
| Earnings per share | basic and diluted | \$ 0.04 | \$ 0.03 |

See accompanying notes to these unaudited condensed consolidated financial statements.

Table of Contents**NEWTEK BUSINESS SERVICES, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED BALANCE SHEETS****MARCH 31, 2013 AND DECEMBER 31, 2012****(In Thousands, except for Per Share Data)**

| | March 31, 2013 | December 31, 2012 |
|---|---------------------------|------------------------------|
| | Unaudited | (Note 1) |
| <u>ASSETS</u> | | |
| Cash and cash equivalents (includes \$2,696 and \$1,865, respectively, related to VIE) | \$ 11,998 | \$ 14,229 |
| Restricted cash | 15,110 | 8,456 |
| Broker receivable | 17,489 | 16,698 |
| SBA loans held for investment, net (includes \$13,266 and \$12,910, respectively, related to securitization trust VIE; net of reserve for loan losses of \$2,172 and \$2,589, respectively) | 13,706 | 14,647 |
| SBA loans held for investment, at fair value (includes \$45,323 and \$22,931, respectively, related to securitization trust VIE) | 49,625 | 43,055 |
| Accounts receivable (net of allowance of \$531 and \$561, respectively) | 13,650 | 10,871 |
| SBA loans held for sale, at fair value | 3,278 | 896 |
| Prepaid expenses and other assets, net (includes \$1,836 and \$1,123, respectively, related to securitization trust VIE) | 10,997 | 11,014 |
| Servicing asset (net of accumulated amortization and allowances of \$6,995 and \$6,750, respectively) | 5,177 | 4,682 |
| Fixed assets (net of accumulated depreciation and amortization of \$10,241 and \$10,922, respectively) | 3,633 | 3,523 |
| Intangible assets (net of accumulated amortization of \$13,973 and \$13,855, respectively) | 1,450 | 1,558 |
| Credits in lieu of cash | 5,924 | 8,703 |
| Deferred tax asset, net | 2,629 | 2,318 |
| Goodwill | 12,092 | 12,092 |
| Total assets | \$ 166,758 | \$ 152,742 |
| <u>LIABILITIES AND EQUITY</u> | | |
| Liabilities: | | |
| Accounts payable, accrued expenses and other liabilities | \$ 13,130 | \$ 11,206 |
| Notes payable | 33,280 | 39,823 |
| Note payable securitization trust VIE | 41,786 | 22,039 |
| Capital lease obligation | 693 | 632 |
| Deferred revenue | 1,397 | 1,437 |
| Notes payable in credits in lieu of cash | 5,924 | 8,703 |
| Total liabilities | 96,210 | 83,840 |
| Commitments and contingencies | | |
| Equity: | | |
| Newtek Business Services, Inc. shareholders' equity: | | |
| Preferred shares (par value \$0.02 per share; authorized 1,000 shares, no shares issued and outstanding) | | |
| Common shares (par value \$0.02 per share; authorized 54,000 shares, 36,913 issued; 35,258 and 35,178 outstanding, respectively, not including 83 shares held in escrow) | 738 | 738 |
| Additional paid-in capital | 60,841 | 60,609 |
| Retained earnings (includes \$1,466 related to consolidation of VIE on January 1, 2012) | 8,458 | 7,008 |
| Treasury shares, at cost (1,655 and 1,735 shares, respectively) | (1,412) | (1,508) |

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

| | | |
|---|------------|------------|
| Total Newtek Business Services, Inc. shareholders' equity | 68,625 | 66,847 |
| Non-controlling interests | 1,923 | 2,055 |
| Total equity | 70,548 | 68,902 |
| Total liabilities and equity | \$ 166,758 | \$ 152,742 |

See accompanying notes to these unaudited condensed consolidated financial statements.

Table of Contents**NEWTEK BUSINESS SERVICES, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)****FOR THE THREE MONTHS ENDED MARCH 31, 2013 AND 2012****(In Thousands)**

| | 2013 | 2012 |
|---|-------------|-------------|
| Cash flows from operating activities: | | |
| Consolidated net income | \$ 1,305 | \$ 1,025 |
| Adjustments to reconcile consolidated net income to net cash used in operating activities: | | |
| Income from tax credits | (26) | (191) |
| Accretion of interest expense | 46 | 227 |
| Fair value adjustments on SBA loans | 377 | 94 |
| Fair value adjustment of credits in lieu of cash and notes payable in credits in lieu of cash | (19) | (36) |
| Deferred income taxes | (311) | (864) |
| Depreciation and amortization | 807 | 801 |
| Accretion of discount | (34) | (41) |
| Provision for loan losses | 118 | 110 |
| Other, net | 308 | 266 |
| Changes in operating assets and liabilities: | | |
| Originations of SBA loans held for sale | (27,238) | (18,683) |
| Proceeds from sale of SBA loans held for sale | 25,111 | 18,287 |
| Broker receivable | (791) | (9,013) |
| Accounts receivable | (2,784) | (2,012) |
| Prepaid expenses, accrued interest receivable and other assets | (240) | 3,488 |
| Accounts payable, accrued expenses and deferred revenue | 2,052 | (203) |
| Other, net | (1,208) | 186 |
| Net cash used in operating activities | (2,527) | (6,559) |
| Cash flows from investing activities: | | |
| Return of investments in qualified businesses | 970 | 100 |
| Purchase of fixed assets and customer merchant accounts | (564) | (439) |
| SBA loans originated for investment, net | (7,640) | (5,838) |
| Payments received on SBA loans | 1,201 | 946 |
| Change in restricted cash | (1,290) | 1,687 |
| Contribution from non-controlling interest | 15 | |
| Net cash used in investing activities | (7,308) | (3,544) |

See accompanying notes to these unaudited condensed consolidated financial statements.

Table of Contents**NEWTEK BUSINESS SERVICES, INC. AND SUBSIDIARIES****CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)****FOR THE THREE MONTHS ENDED MARCH 31, 2013 AND 2012 (CONTINUED)**

| | 2013 | 2012 |
|--|------------|-----------|
| Cash flows from financing activities: | | |
| Net (repayments) proceeds on bank lines of credit | \$ (6,530) | \$ 8,125 |
| Increase in cash due to consolidation of subsidiary | | 2,763 |
| Repayments on bank term note payable | (104) | (104) |
| Issuance of senior notes, net of issuance costs | 20,962 | |
| Payments on senior notes | (1,215) | (1,021) |
| Additions to deferred financing costs | (808) | |
| Change in restricted cash related to securitization | (4,898) | 4,673 |
| Other | 197 | (193) |
| Net cash provided by financing activities | 7,604 | 14,243 |
| Net (decrease) increase in cash and cash equivalents | (2,231) | 4,140 |
| Cash and cash equivalents beginning of period | 14,229 | 11,201 |
| Cash and cash equivalents end of period | \$ 11,998 | \$ 15,341 |
| Supplemental disclosure of cash flow activities: | | |
| Reduction of credits in lieu of cash and notes payable in credits in lieu of cash balances due to delivery of tax credits to Certified Investors | \$ 2,819 | \$ 3,069 |

See accompanying notes to these unaudited condensed consolidated financial statements.

Table of Contents

NEWTEK BUSINESS SERVICES, INC. AND SUBSIDIARIES

NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

NOTE 1 DESCRIPTION OF BUSINESS AND BASIS OF PRESENTATION:

Newtek Business Services, Inc. (Newtek or the Company) is a holding company for several wholly- and majority-owned subsidiaries, including twelve certified capital companies which are referred to as Capcos, and several portfolio companies in which the Capcos own non-controlling or minority interests. The Company provides a one-stop-shop for business services to the small- and medium-sized business market and uses state of the art web-based proprietary technology to be a low cost acquirer and provider of products and services. The Company partners with companies, credit unions, and associations to offer its services.

The Company's principal business segments are:

Electronic Payment Processing: Marketing third party credit card processing and check approval services to the small- and medium-sized business market under the name of Newtek Merchant Solutions.

Small Business Finance: The segment is comprised of Newtek Small Business Finance, Inc. (NSBF), a nationally licensed, U.S. Small Business Administration (SBA) lender that originates, sells and services loans to qualifying small businesses, which are partially guaranteed by the SBA and CDS Business Services, Inc. d/b/a Newtek Business Credit (NBC) which provides receivable financing and management services.

Managed Technology Solutions: CrystalTech Web Hosting, Inc., d/b/a Newtek Technology Services (NTS), offers shared and dedicated web hosting, data storage and backup services, cloud computing plans and related services to the small- and medium-sized business market.

All Other: Businesses formed from investments made through Capco programs and others which cannot be aggregated with other operating segments, including insurance and payroll processing.

Corporate Activities: Corporate implements business strategy, directs marketing, provides technology oversight and guidance, coordinates and integrates activities of the segments, contracts with alliance partners, acquires customer opportunities, and owns our proprietary NewTracker® referral system. This segment includes revenue and expenses not allocated to other segments, including interest income, Capco management fee income and corporate operations expenses.

Capco: Twelve certified capital companies which invest in small- and medium-sized businesses. They generate non-cash income from tax credits and non-cash interest expense and insurance expenses in addition to cash management fees.

The condensed consolidated financial statements of Newtek Business Services, Inc., its subsidiaries and consolidated entities included herein have been prepared by the Company in accordance with accounting principles generally accepted in the United States of America and include all wholly- and majority-owned subsidiaries, and several portfolio companies in which the Capcos own non-controlling minority interest in, or those variable interest entities of which Newtek is considered to be the primary beneficiary. All inter-company balances and transactions have been eliminated in consolidation. Non-controlling interests (previously shown as minority interest) are reported below net income (loss) under the heading Net (income) loss attributable to non-controlling interests in the unaudited condensed consolidated statements of income and shown as a component of equity in the condensed consolidated balance sheets. See New Accounting Standards in Note 2 for further discussion.

The accompanying notes to unaudited condensed consolidated financial statements should be read in conjunction with Newtek's 2012 Annual Report on Form 10-K. These financial statements have been prepared in accordance with instructions to Form 10-Q and Article 10 of Regulation S-X and, therefore, omit or condense certain footnotes and other information normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States. In the opinion of management, all adjustments, consisting of normal recurring items, considered necessary for a fair presentation have been included. The results of operations for an interim period may not give a true indication of the results for the entire year. The December 31, 2012 condensed consolidated balance sheet has been derived from the audited financial statements of that date but does not include all disclosures required by accounting principles generally accepted in the United States of America.

All financial information included in the tables in the following footnotes is stated in thousands, except per share data.

Table of Contents**NOTE 2 SIGNIFICANT ACCOUNTING POLICIES:***Use of Estimates*

The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenue and expense during the reporting period. The level of uncertainty in estimates and assumptions increases with the length of time until the underlying transactions are complete. The most significant estimates are with respect to valuation of investments in qualified businesses, asset impairment valuation, allowance for loan losses, valuation of servicing assets, charge-back reserves, tax valuation allowances and the fair value measurements used to value certain financial assets and financial liabilities. Actual results could differ from those estimates.

Revenue Recognition

The Company operates in a number of different segments. Revenues are recognized as services are rendered and are summarized as follows:

Electronic payment processing revenue: Electronic payment processing and fee income is derived from the electronic processing of credit and debit card transactions that are authorized and captured through third-party networks. Typically, merchants are charged for these processing services on a percentage of the dollar amount of each transaction plus a flat fee per transaction. Certain merchant customers are charged miscellaneous fees, including fees for handling charge-backs or returns, monthly minimum fees, statement fees and fees for other miscellaneous services. Revenues derived from the electronic processing of MasterCard® and Visa® sourced credit and debit card transactions are reported gross of amounts paid to sponsor banks.

Web hosting revenue: Managed technology solutions revenue is primarily derived from monthly recurring service fees for the use of its web hosting, web design and software support services. Customer set-up fees are billed upon service initiation and are recognized as revenue over the estimated customer relationship period of 2.5 years. Payment for web hosting and related services, excluding cloud plans, is generally received one month to one year in advance. Deferred revenues represent customer payments for web hosting and related services in advance of the reporting period date. Revenue for cloud related services is based on actual consumption used by a cloud customer.

Sales and Servicing of SBA Loans: NSBF originates loans to customers under the SBA program that generally provides for SBA guarantees of 50% to 90% of each loan, subject to a maximum guarantee amount. This guaranteed portion is generally sold to a third party via an SBA regulated secondary market transaction utilizing SBA Form 1086 for a price equal to the guaranteed loan amount plus a premium that includes both an upfront cash payment and the fair value of future net servicing income. Prior to October 1, 2010, NSBF recognized the revenue item Premium on loan sales net of capitalized loan expenses and the discount on the retained unguaranteed portion; subsequent to the adoption of fair value of SBA 7(a) loans on October 1, 2010, NSBF recognizes premium on loan sales as equal to the cash premium plus the fair value of the servicing income. Revenue is recognized on the trade date of the guaranteed portion, except as described below.

Upon recognition of each loan sale, the Company retains servicing responsibilities and receives servicing fees of a minimum of 1% of the guaranteed loan portion sold. The Company is required to estimate its adequate servicing compensation in the calculation of its servicing asset. The purchasers of the loans sold have no recourse to the Company for failure of customers to pay amounts contractually due.

Subsequent measurements of each class of servicing assets and liabilities may use either the amortization method or the fair value measurement method. NSBF has chosen to apply the amortization method to its servicing asset, amortizing the asset in proportion to, and over the period of, the estimated future net servicing income on the underlying sold guaranteed portion of the loans and assessing the servicing asset for impairment based on fair value at each reporting date. In the event future prepayments are significant or impairments are incurred and future expected cash flows are inadequate to cover the unamortized servicing assets, additional amortization or impairment charges would be recognized. In evaluating and measuring impairment of servicing assets, NSBF stratifies its servicing assets based on year of loan and loan term which are the key risk characteristics of the underlying loan pools. The Company uses an independent valuation specialist to estimate the fair value of the servicing asset by calculating the present value of estimated future net servicing cash flows, using assumptions of prepayments, defaults, servicing costs and discount rates that NSBF believes market participants would use for similar assets. If NSBF determines that the impairment for a stratum is temporary, a valuation allowance is recognized through a charge to current earnings for the amount

Table of Contents

the amortized balance exceeds the current fair value. If the fair value of the stratum were to later increase, the valuation allowance may be reduced as a recovery. However, if NSBF determines that impairment for a stratum is other than temporary, the value of the servicing asset and any related valuation allowance is written-down.

SBA Loan Interest and Fees: Interest income on loans is recognized as earned. A loan is placed on non-accrual status if it exceeds 90 days past due with respect to principal or interest and, in the opinion of management, interest or principal on the loan is not collectible, or at such earlier time as management determines that the collectability of such principal or interest is unlikely. Such loans are designated as impaired non-accrual loans. All other loans are defined as performing loans. When a loan is designated as impaired non-accrual, the accrual of interest is discontinued, and any accrued but uncollected interest income is reversed and charged against current operations. While a loan is classified as impaired non-accrual and the future collectability of the recorded loan balance is doubtful, collections of interest and principal are generally applied as a reduction to principal outstanding.

The Company passes certain expenditures it incurs to the borrower, such as force placed insurance, insufficient funds fees, or fees it assesses, such as late fees, with respect to managing the loan. These expenditures are recorded when incurred. Due to the uncertainty with respect to collection of these passed through expenditures or assessed fees, any funds received to reimburse the Company are recorded on a cash basis as other income.

Income from tax credits: Following an application process, a state will notify a company that it has been certified as a Capco. The state or jurisdiction then allocates an aggregate dollar amount of tax credits to the Capco. However, such amount is neither recognized as income nor otherwise recorded in the financial statements since it has yet to be earned by the Capco. The Capco is entitled to earn tax credits upon satisfying defined investment percentage thresholds within specified time requirements. Newtek has Capcos operating in five states and the District of Columbia. Each statute requires that the Capco invest a threshold percentage of certified capital (the funds provided by the insurance company investors) in businesses defined as qualified within the time frames specified. As the Capco meets these requirements, it avoids grounds under the statute for its disqualification for continued participation in the Capco program. Such a disqualification, or decertification as a Capco results in a permanent recapture of all or a portion of the allocated tax credits. The proportion of the possible recapture is reduced over time as the Capco remains in general compliance with the program rules and meets the progressively increasing investment benchmarks. As the Capco progresses in its investments in Qualified Businesses and, accordingly, places an increasing proportion of the tax credits beyond recapture, it earns an amount equal to the non-recapturable tax credits and records such amount as income, with a corresponding asset called credits in lieu of cash in the balance sheet.

The amount earned and recorded as income is determined by multiplying the total amount of tax credits allocated to the Capco by the percentage of tax credits immune from recapture (the earned income percentage) at that point. To the extent that the investment requirements are met ahead of schedule, and the percentage of non-recapturable tax credits is accelerated, the present value of the tax credit earned is recognized currently and the asset, credits in lieu of cash, is accreted up to the amount of tax credits deliverable to the certified investors. The obligation to deliver tax credits to the certified investors is recorded as notes payable in credits in lieu of cash. On the date the tax credits are utilizable by the certified investors, the Capco decreases credits in lieu of cash with a corresponding decrease to notes payable in credits in lieu of cash.

Insurance commissions: Revenues are comprised of commissions earned on premiums paid for insurance policies and are recognized at the time the commission is earned. At that date, the earnings process has been completed and the Company can estimate the impact of policy cancellations for refunds and establish reserves. The reserve for policy cancellations is based on historical cancellation experience adjusted by known circumstances.

Other income: Other income represents revenues derived from operating units that cannot be aggregated with other business segments. In addition, other income represents one time recoveries or gains on investments. Revenue is recorded when there is strong evidence of an agreement, the related fees are fixed, the service or product has been delivered, and the collection of the related receivable is assured.

Receivable fees: Receivable fees are derived from the funding (purchase) of receivables from finance clients. NBC recognizes the revenue on the date the receivables are purchased at a percentage of face value as agreed to by the client. The Company also has arrangements with certain of its clients whereby it purchases the client's receivables and charges a fee at a specified rate based on the amount of funds advanced against such receivables. The funds provided are collateralized and the income is recognized as earned.

Late fees: Late fees are derived from receivables NBC has purchased that have gone over a certain period (usually over 30 days) without payment. The client or the client's customer is charged a late fee according to the agreement with the client and NBC records the fees as

income in the month in which such receivable becomes past due.

Table of Contents

Billing fees: Billing fees are derived from billing-only (non-finance) clients. These fees are recorded when earned, which occurs when the service is rendered.

Other fees: These fees include re-underwriting fees, due diligence fees, termination fees, under minimum fees, and other fees including finance charges, supplies sold to clients, NSF fees, wire fees and administration fees. These fees are charged upon funding, takeovers or liquidation of finance clients. The Company also receives commission revenue from various sources.

Electronic Payment Processing Costs

Electronic payment processing costs consist principally of costs directly related to the processing of merchant sales volume, including interchange fees, VISA® and MasterCard® dues and assessments, bank processing fees and costs paid to third-party processing networks. Such costs are recognized at the time the merchant transactions are processed or when the services are performed. Two of the most significant components of electronic processing expenses include interchange and assessment costs, which are set by the credit card associations. Interchange costs are passed on to the entity issuing the credit card used in the transaction and assessment costs are retained by the credit card associations. Interchange and assessment fees are billed primarily as a percent of dollar volume processed and, to a lesser extent, as a per transaction fee. In addition to costs directly related to the processing of merchant sales volume, electronic payment processing costs also include residual expenses. Residual expenses represent fees paid to third-party sales referral sources. Residual expenses are paid under various formulae as contracted. These are generally linked to revenues derived from merchants successfully referred to the Company and that begin using the Company for merchant processing services. Such residual expenses are recognized in the Company's condensed consolidated statements of income.

Restricted Cash

Restricted cash includes cash collateral relating to a letter of credit; monies due on SBA loan-related remittances and insurance premiums received by the Company and due to third parties; cash held by the Capcos restricted for use in managing and operating the Capco, making qualified investments and for the payment of income taxes; cash reserves associated with the securitization, cash set aside to purchase unguaranteed portions originated subsequent to the securitization transaction, cash held in blocked accounts used to pay down bank note payables, cash held for our payroll clients waiting to be remitted to their employees or taxing authority and a cash account maintained as a reserve against electronic payment processing chargeback losses. Following is a summary of restricted cash by segment:

| (In thousands): | March 31, 2013 | December 31, 2012 |
|-------------------------------|----------------|-------------------|
| Electronic payment processing | \$ 408 | \$ 387 |
| Small business finance | 10,209 | 4,955 |
| All other | 1,657 | 279 |
| Corporate activities | 987 | 987 |
| Capcos | 1,849 | 1,848 |
| Totals | \$ 15,110 | \$ 8,456 |

Broker Receivable

Broker receivable represents amounts due from third parties for loans which have been traded at period end but have not yet settled.

Purchased Receivables

For clients that are assessed fees based on a discount as well as for clients that are on a prime plus fee schedule, purchased receivables are recorded at the point in time when cash is released to the client. A majority of the receivables purchased with respect to prime plus arrangements are recourse and are sold back to the client if aged over 90 days, depending on contractual agreements. Purchased receivables are included in accounts receivable on the consolidated balance sheets.

Table of Contents

Investments in Qualified Businesses

The various interests that the Company acquires in its qualified investments are accounted for under three methods: consolidation, equity method and cost method. The applicable accounting method is generally determined based on the Company's voting interest or the economics of the transaction if the investee is determined to be a variable interest entity.

Consolidation Method. Investments in which the Company directly or indirectly owns more than 50% of the outstanding voting securities, those the Company has effective control over, or those deemed to be a variable interest entity in which the Company is the primary beneficiary are generally accounted for under the consolidation method of accounting. Under this method, an investment's financial position and results of operations are reflected within the Company's condensed consolidated financial statements. All significant inter-company accounts and transactions are eliminated, including returns of principal, dividends, interest received and investment redemptions. The results of operations and cash flows of a consolidated operating entity are included through the latest interim period in which the Company owned a greater than 50% direct or indirect voting interest, exercised control over the entity for the entire interim period or was otherwise designated as the primary beneficiary. Upon dilution of control below 50%, or upon occurrence of a triggering event requiring reconsideration as to the primary beneficiary of a variable interest entity, the accounting method is adjusted to the equity or cost method of accounting, as appropriate, for subsequent periods.

Equity Method. Investments that are not consolidated, but over which the Company exercises significant influence, are accounted for under the equity method of accounting. Whether or not the Company exercises significant influence with respect to an investee depends on an evaluation of several factors including, among others, representation on the investee's Board of Directors and ownership level, which is generally a 20% to 50% interest in the voting securities of the investee, including voting rights associated with the Company's holdings in common, preferred and other convertible instruments in the investee. Under the equity method of accounting, an investee's accounts are not reflected within the Company's condensed consolidated financial statements; however, the Company's share of the earnings or losses of the investee is reflected in the Company's condensed consolidated financial statements.

Cost Method. Investments not accounted for under the consolidation or the equity method of accounting are accounted for under the cost method of accounting. Under this method, the Company's share of the net earnings or losses of such investments is not included in the Company's condensed consolidated financial statements. However, cost method impairment charges are recognized, as necessary, in the Company's condensed consolidated financial statements. If circumstances suggest that the value of the investee has subsequently recovered, such recovery is not recorded until ultimately liquidated or realized.

The Company's debt and equity investments have substantially been made with funds available to Newtek through the Capco programs. These programs generally require that each Capco meet a minimum investment benchmark within five years of initial funding. In addition, any funds received by a Capco as a result of a debt repayment or equity return may, under the terms of the Capco programs, be reinvested and counted towards the Capcos' minimum investment benchmarks.

Securitization Activities

NSBF engaged in a securitization of the unguaranteed portions of its SBA 7(a) loans in 2010, 2011 and 2013. Because the transfer of these assets did not meet the criteria of a sale for accounting purposes, it was treated as a secured borrowing. NSBF continues to recognize the assets of the secured borrowing in Loans held for investment and the associated financing in Notes payable on the consolidated balance sheets.

Share Based Compensation

All share-based payments to employees are recognized in the financial statements based on their fair values using an option-pricing model at the date of grant. The Company recognizes compensation on a straight-line basis over the requisite service period for the entire award. The Company has elected to adopt the alternative transition method for calculating the tax effects of share-based compensation. The alternative transition method includes a simplified method to establish the beginning balance of the additional paid-in capital pool related to the tax effects of employee share-based compensation, which is available to absorb tax deficiencies.

Table of Contents

Fair Value

The Company adopted the methods of fair value to value its financial assets and liabilities. The Company carries its credits in lieu of cash, prepaid insurance and notes payable in credits in lieu of cash at fair value. In addition, the Company elected on October 1, 2010 to fair value its SBA loans held for investment and SBA loans held for sale. The Company also carries impaired loans and other real estate owned at fair value. Fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. In order to increase consistency and comparability in fair value measurements, the Company utilized a fair value hierarchy that prioritizes observable and unobservable inputs used to measure fair value into three broad levels, which are described below:

- Level 1** Quoted prices in active markets for identical assets or liabilities. Level 1 assets and liabilities include debt and equity securities and derivative contracts that are traded in an active exchange market, as well as certain U.S. Treasury, other U.S. Government and agency mortgage-backed debt securities that are highly liquid and are actively traded in over-the-counter markets.
- Level 2** Observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities. Level 2 assets and liabilities include debt securities with quoted prices that are traded less frequently than exchange-traded instruments and derivative contracts whose value is determined using a pricing model with inputs that are observable in the market or can be derived principally from or corroborated by observable market data. This category generally includes certain U.S. Government and agency mortgage-backed debt securities, corporate debt securities, derivative contracts and residential mortgage loans held-for-sale.
- Level 3** Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities. Level 3 assets and liabilities include financial instruments whose value is determined using pricing models, discounted cash flow methodologies, or similar techniques, as well as instruments for which the determination of fair value requires significant management judgment or estimation. This category generally includes certain private equity investments, retained residual interests in securitizations, residential mortgage servicing rights, and highly structured or long-term derivative contracts.

Income Taxes

Deferred tax assets and liabilities are computed based upon the differences between the financial statement and income tax basis of assets and liabilities using the enacted tax rates in effect for the year in which those temporary differences are expected to be realized or settled. If available evidence suggests that it is more likely than not that some portion or all of the deferred tax assets will not be realized, a valuation allowance is required to reduce the deferred tax assets to the amount that is more likely than not to be realized.

The Company's U.S. Federal and state income tax returns prior to fiscal year 2009 are closed and management continually evaluates expiring statutes of limitations, audits, proposed settlements, changes in tax law and new authoritative rulings.

Accounting for Uncertainty in Income Taxes

The ultimate deductibility of positions taken or expected to be taken on tax returns is often uncertain. In order to recognize the benefits associated with a tax position taken (i.e., generally a deduction on a corporation's tax return), the entity must conclude that the ultimate allowability of the deduction is more likely than not. If the ultimate allowability of the tax position exceeds 50% (i.e., it is more likely than not), the benefit associated with the position is recognized at the largest dollar amount that has more than a 50% likelihood of being realized upon ultimate settlement. Differences between tax positions taken in a tax return and recognized will generally result in (1) an increase in income taxes currently payable or a reduction in an income tax refund receivable or (2) an increase in a deferred tax liability or a decrease in a deferred tax asset, or both (1) and (2).

Concentration of Credit Risk

Financial instruments that potentially subject the Company to a concentration of credit risk consist of cash, cash equivalents and accounts receivable. The Company maintains its cash and cash equivalents with major financial institutions and at times, cash balances with any one financial institution may exceed Federal Deposit Insurance Corporation (FDIC) insured limits.

The Company sells its services to businesses throughout the United States. The Company performs ongoing credit evaluations of its customers financial condition and, generally, requires collateral, such as accounts receivable and/or other assets of the client, whenever deemed necessary.

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

For the three months ended March 31, 2013 and 2012, no single customer accounted for 10% or more of the Company's revenue or of total accounts receivable at March 31, 2013 and December 31, 2012.

Table of Contents

Fair Value of Financial Instruments

As required by the Financial Instruments Topic of the Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC), the estimated fair values of financial instruments must be disclosed. Excluding fixed assets, intangible assets, goodwill, and prepaid expenses and other assets (excluding as noted below), substantially all of the Company's assets and liabilities are considered financial instruments as defined under this standard. Fair value estimates are subjective in nature and are dependent on a number of significant assumptions associated with each instrument or group of similar instruments, including estimates of discount rates, risks associated with specific financial instruments, estimates of future cash flows and relevant available market information.

The carrying values of the following balance sheet items approximate their fair values primarily due to their liquidity and short-term or adjustable-yield nature:

Cash and cash equivalents

Restricted cash

Broker receivable

Accounts receivable

Notes payable

Accrued interest receivable (included in prepaid expenses and other assets)

Accrued interest payable (included in accounts payable and accrued expenses)

Accounts payable and accrued expenses

The carrying value of investments in Qualified Businesses (included in prepaid expenses and other assets), Credits in lieu of cash and Notes payable in credits in lieu of cash as well as SBA loans held for investment and SBA loans held for sale approximate fair value based on management's estimates.

New Accounting Standards

None.

NOTE 3 FAIR VALUE MEASUREMENTS:

Fair Value Option Elections

Effective January 1, 2008, the Company adopted fair value accounting concurrent with the election of the fair value option. The accounting standard relating to the fair value measurements clarifies the definition of fair value and describes methods available to appropriately measure fair value in accordance with GAAP. The accounting standard applies whenever other accounting standards require or permit fair value measurements. The accounting standard relating to the fair value option for financial assets and financial liabilities allows entities to irrevocably elect fair value as the initial and subsequent measurement attribute for certain financial assets and financial liabilities that are not otherwise

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

required to be measured at fair value, with changes in fair value recognized in earnings as they occur. It also establishes presentation and disclosure requirements designed to improve comparability between entities that elect different measurement attributes for similar assets and liabilities.

On January 1, 2008, the Company elected the fair value option for valuing its Capcos credits in lieu of cash, notes payable in credits in lieu of cash and prepaid insurance.

On October 1, 2010, the Company elected the fair value option for valuing its SBA 7(a) loans funded on or after that date which are included in SBA loans held for investment and SBA loans held for sale.

The Company elected the fair value option in order to reflect in its financial statements the assumptions that market participants use in evaluating these financial instruments.

Table of Contents**Fair Value Option Election Credits in Lieu of Cash, Prepaid Insurance and Notes Payable in Credits in Lieu of Cash**

Under the cost basis of accounting, the discount rates used to calculate the present value of the credits in lieu of cash and notes payable in credits in lieu of cash did not reflect the credit enhancements that the Company's Capcos obtained from Chartis, Inc. (Chartis) (the renamed property and casualty holdings of American International Group, Inc., AIG), namely its AA+ rating at such time, for their debt issued to certified investors. Instead the cost paid for the credit enhancements was recorded as prepaid insurance and amortized on a straight-line basis over the term of the credit enhancements.

With the adoption of the fair value measurement of financial assets and financial liabilities and the election of the fair value option, credits in lieu of cash and notes payable in credits in lieu of cash are valued based on the yields at which financial instruments would change hands between a willing buyer and a willing seller when the former is not under any compulsion to buy and the latter is not under any compulsion to sell, both parties having reasonable knowledge of relevant facts. The accounting standards require the fair value of the assets or liabilities to be determined based on the assumptions that market participants use in pricing the financial instrument. In developing those assumptions, the Company identified characteristics that distinguish market participants generally, and considered factors specific to (a) the asset type, (b) the principal (or most advantageous) market for the asset group, and (c) market participants with whom the reporting entity would transact in that market.

Based on the aforementioned characteristics and in view of the Chartis credit enhancements, the Company believes that market participants purchasing or selling its Capcos debt, and therefore its credits in lieu of cash and notes payable in credits in lieu of cash, view nonperformance risk to be equal to the risk of Chartis nonperformance risk and as such both the fair value of credits in lieu of cash and notes payable in credits in lieu of cash should be priced to yield a rate equal to comparable U.S. Dollar denominated debt instruments issued by Chartis' parent, AIG. Because the value of notes payable in credits in lieu of cash directly reflects the credit enhancement obtained from Chartis, the unamortized cost relating to the credit enhancement will cease to be separately carried as an asset on Company's condensed consolidated balance sheets and is incorporated in notes payable in credits in lieu of cash.

Assets and Liabilities Measured at Fair Value on a Recurring Basis (In thousands):

| (In thousands): | Fair Value Measurements at March 31, 2013 Using: | | | | |
|--|--|-----------|-----------------|------------------|--------------------------|
| | Total | Level 1 | Level 2 | Level 3 | Total Gains and (Losses) |
| Assets | | | | | |
| Credits in lieu of cash | \$ 5,924 | \$ | \$ 5,924 | \$ | \$ |
| SBA loans held for investment | 49,625 | | | 49,625 | (631) |
| SBA loans held for sale | 3,278 | | 3,278 | | 255 |
| Total assets | \$ 58,827 | \$ | \$ 9,202 | \$ 49,625 | \$ (376) |
| Liabilities | | | | | |
| Notes payable in credits in lieu of cash | \$ 5,924 | \$ | \$ 5,924 | \$ | \$ 19 |

Table of Contents**Assets and Liabilities Measured at Fair Value on a Recurring Basis (In thousands):**

| (In thousands): | Fair Value Measurements at December 31, 2012 Using: | | | | Total Gains and (Losses) |
|--|---|-----------|-----------------|------------------|-----------------------------|
| | Total | Level 1 | Level 2 | Level 3 | |
| Assets | | | | | |
| Credits in lieu of cash | \$ 8,703 | \$ | \$ 8,703 | \$ | \$ |
| SBA loans held for investment | 43,055 | | | 43,055 | (851) |
| SBA loans held for sale | 896 | | 896 | | (162) |
| Total assets | \$ 52,654 | \$ | \$ 9,599 | \$ 43,055 | \$ (1,013) |
| Liabilities | | | | | |
| Notes payable in credits in lieu of cash | \$ 8,703 | \$ | \$ 8,703 | \$ | \$ 3 |
| Warrants | | | | | (111) |
| Total liabilities | \$ 8,703 | \$ | \$ 8,703 | \$ | \$ (108) |

Credits in lieu of cash and Notes payable in credits in lieu of cash

The Company elected to account for both credits in lieu of cash and notes payable in credits in lieu of cash at fair value in order to reflect in its condensed consolidated financial statements the assumptions that market participants use in evaluating these financial instruments.

Fair value measurements:

The Company's Capcos debt, enhanced by Chartis insurance, effectively bears the nonperformance risk of Chartis. The closest trading comparators are the debt of Chartis' parent, AIG. Therefore the Company calculates the fair value of both the credits in lieu of cash and notes payable in credits in lieu of cash using the yields of various AIG notes with similar maturities to each of the Company's respective Capcos debt (the Chartis Note Basket). The Company elected to discontinue utilizing AIG's 7.70% Series A-5 Junior Subordinated Debentures because those long maturity notes began to trade with characteristics of a preferred stock after AIG received financing from the United States Government. The Company considers the Chartis Note Basket a Level 2 input under fair value accounting, since it is a quoted yield for a similar liability that is traded in an active exchange market. The Company selected the Chartis Note Basket as the most representative of the nonperformance risk associated with the Capco notes because they are Chartis issued notes, are actively traded and because maturities match credits in lieu of cash and notes payable in credits in lieu of cash.

After calculating the fair value of both the credits in lieu of cash and notes payable in credits in lieu of cash, the Company compares their values. This calculation is done on a quarterly basis. Calculation differences primarily due to tax credit receipt versus delivery timing may cause the value of the credits in lieu of cash to differ from that of the notes payable in credits in lieu of cash. Because the credits in lieu of cash asset has the single purpose of paying the notes payable in credits in lieu of cash and has no other value to the Company, Newtek determined that the credits in lieu of cash should equal the notes payable in credits in lieu of cash.

On December 31, 2012, the yield on the Chartis Note Basket was 1.72%. As of March 31, 2013, the date the Company revalued the asset and liability, the yields on the Chartis notes averaged 1.80% reflecting changes in interest rates in the marketplace. This decrease in yield decreased both the fair value of the credits in lieu of cash and the fair value of the notes payable in credits in lieu of cash. The Company decreased the value of the credits in lieu of cash to equal the value of the notes payable in credits in lieu of cash because the credits in lieu of cash can only be used to satisfy the liability and must equal the value of the notes payable in credits in lieu of cash at all times. The net change in fair value reported in the Company's condensed consolidated statements of income for the three months ended March 31, 2013 was a gain of \$19,000.

Table of Contents

On December 31, 2011, the yield on the Chartis Note Basket was 5.53%. As of March 31, 2012, the date the Company revalued the asset and liability, the yields on the Chartis notes averaged 3.54% reflecting changes in interest rates in the marketplace. This decrease in yield decreased both the fair value of the credits in lieu of cash and the fair value of the notes payable in credits in lieu of cash. The Company decreased the value of the credits in lieu of cash to equal the value of the notes payable in credits in lieu of cash because the credits in lieu of cash can only be used to satisfy the liability and must equal the value of the notes payable in credits in lieu of cash at all times. The net change in fair value reported in the Company's condensed consolidated statements of income for the three months ended March 31, 2012 was a gain of \$36,000.

Changes in the future yield of the Chartis Note Basket will result in changes to the fair values of the credits in lieu of cash and notes payable in credits in lieu of cash when calculated for future periods; these changes will be reported through the Company's condensed consolidated statements of income.

SBA 7(a) Loans

On October 1, 2010, the Company elected to utilize the fair value option for SBA 7(a) loans funded on or after that date. Management believed that doing so would promote its effort to both simplify and make more transparent its financial statements by better portraying the true economic value of this asset on its balance sheet and statement of income. NSBF originates, funds, and services government guaranteed loans under section 7(a) of the Small Business Act. The SBA does not fully guarantee the SBA 7(a) Loans: An SBA 7(a) Loan is bifurcated into a guaranteed portion and an unguaranteed portion, each accruing interest on the principal balance of such portion at a per annum rate in effect from time to time. NSBF originates variable interest loans, usually set at a fixed index to the Prime rate that resets quarterly. Primarily, NSBF has made SBA 7(a) loans carrying guarantees of 75% and 85% with some originations at 90% for SBA qualified export type businesses; from 2009 through early 2011 under a special program, most of the loans NSBF originated carried a guarantee of 90%. NSBF, both historically and as a matter of its business plan, sells the guaranteed portions via SBA Form 1086 into the secondary market when the guaranteed portion becomes available for sale upon the closing and full funding of the SBA 7(a) loan and retains the unguaranteed portions. Management recognized that the economic value in the guaranteed portion did not inure to NSBF at the time of their sale but rather when the guaranty attached at origination; amortization accounting by its nature does not recognize this increase in value at the true time when it occurred. Under the fair value option, the value of the guarantee is recorded when it economically occurs at the point of the creation of the loan, and is not delayed until when the sale occurs. Contemporaneously, the value of the unguaranteed portion will also be determined to reflect the full, fair value of the loan.

Although the fair value election is for the entire SBA 7(a) loan, the Company primarily sells the guaranteed portions at the completion of funding. The need to record the fair value for the guaranteed portion of the loan will primarily occur when a guaranteed portion is not traded at period end (SBA loans held for sale). The unguaranteed portion retained is recorded under SBA loans held for investment.

SBA Loans Held for Investment

For loans that completed funding before October 1, 2010, SBA loans held for investment are reported at their outstanding unpaid principal balances adjusted for charge-offs, net deferred loan origination costs and the allowance for loan losses. For loans that completed funding on or after October 1, 2010, management elected to fair value SBA loans held for investment within the fair value hierarchy that prioritizes observable and unobservable inputs utilizing Level 3 unobservable inputs which reflect the Company's own expectations about the assumptions that market participants would use in pricing the asset (including assumptions about risk). The Company considers the pricing reflected in its securitization activities to be the best indicator of the fair value discount used to measure loans held for investment. As discussed in the Company's 2012 Annual Report on Form 10-K, the Company was able to securitize its unguaranteed portions of its SBA 7(a) loans and issued notes to investors with S&P ratings of AA and A.

The fair value measurement, currently recorded as a 7.5% upfront discount of the unguaranteed principal balance of SBA loans held for investment, is based upon internal quantitative data on our portfolio with respect to historical default rates and future expected losses as well as the investor price paid for the senior interest in our unguaranteed loans with respect to the 2013 securitized transactions, and adjusted for the estimated servicing and interest income to be retained by the trust over an estimated repayment term of three years. This was further adjusted to reflect the estimated default rate on the senior notes based on the default rate on our loan portfolio, assuming a worst case scenario of no recoveries. Should the performance of the underlying loans to the senior notes change, this could impact the assumptions used in the estimated repayment term as well as the estimated

Table of Contents

default rate and thus result in a higher or lower discount rate taken in the future; management reviews these assumptions regularly. If a loan measured at fair value is subsequently impaired, then the fair value of the loan is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, or the fair value of the collateral if the loan is collateral dependent. The significant unobservable inputs used in the fair value measurement of the impaired loans involve management's judgment in the use of market data and third party estimates regarding collateral values. Such estimates are further discounted by 20% - 80% to reflect the cost of liquidating the various assets under collateral. Any subsequent increases or decreases in any of the inputs would result in a corresponding decrease or increase in the reserve for loan loss or fair value of SBA loans, depending on whether the loan was originated prior or subsequent to October 1, 2010. Because the loans bear interest at a variable rate, NSBF does not have to factor in interest rate risk.

Below is a summary of the activity in SBA loans held for investment, at fair value for the three months and year ended March 31, 2013 and December 31, 2012, respectively, (in thousands):

| | Three Months Ended | Year Ended |
|---|-----------------------------------|--------------------------|
| | March 31, 2013 | December 31, 2012 |
| Balance, beginning of period | \$ 43,055 | \$ 21,857 |
| SBA loans held for investment, originated | 7,588 | 24,076 |
| Payments received | (387) | (2,027) |
| Fair value loss | (631) | (851) |
| Balance, end of period | \$ 49,625 | \$ 43,055 |

SBA Loans Held For Sale

For guaranteed portions funded, but not yet traded at each measurement date, management elected to fair value SBA loans held for sale within the fair value hierarchy that prioritizes observable and unobservable inputs used to measure fair value utilizing Level 2 assets. These inputs include debt securities with quoted prices that are traded less frequently than exchange-traded instruments or have values determined using a pricing model with inputs that are observable in the market. The secondary market for the guaranteed portions is extremely robust with broker dealers acting as primary dealers. NSBF sells regularly into the market and can quickly price its loans for sale. The Company values the guaranteed portion based on market prices equal to the guaranteed loan amount plus a premium that includes both an upfront cash payment (utilizing quoted prices) and the value of a stream of payments representing servicing income received in excess of NSBF's servicing cost (valued using a pricing model with inputs that are observable in the market).

Other Fair Value Measurements

Assets Measured at Fair Value on a Non-recurring Basis are as follows (in thousands):

| | Fair Value Measurements at March 31, 2013 Using: | | | | Total Losses |
|-------------------------|---|----------------|----------------|-----------------|---------------------|
| | Total | Level 1 | Level 2 | Level 3 | |
| Assets | | | | | |
| Impaired loans | \$ 4,984 | \$ | \$ | \$ 4,984 | \$ (3) |
| Other real-estate owned | 572 | | 572 | | (13) |
| Total assets | \$ 5,556 | \$ | \$ 572 | \$ 4,984 | \$ (16) |

| | Fair Value Measurements at December 31, 2012 Using: | | | | Total Losses |
|----------------|--|----------------|----------------|----------------|---------------------|
| | Total | Level 1 | Level 2 | Level 3 | |
| Assets | | | | | |
| Impaired loans | \$ 6,965 | \$ | \$ | \$ 6,965 | \$ (822) |

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

| | | | | | |
|-------------------------|----------|----|--------|----------|----------|
| Other real-estate owned | 534 | | 534 | | (168) |
| Total assets | \$ 7,499 | \$ | \$ 534 | \$ 6,965 | \$ (990) |

Table of Contents**Impaired loans**

Impairment of a loan is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, or the fair value of the collateral if the loan is collateral dependent. Impaired loans for which the carrying amount is based on fair value of the underlying collateral are included in assets and reported at estimated fair value on a non-recurring basis, both at initial recognition of impairment and on an on-going basis until recovery or charge-off of the loan amount. The significant unobservable inputs used in the fair value measurement of the impaired loans involve management's judgment in the use of market data and third party estimates regarding collateral values. Such estimates are further discounted by 20% - 80% to reflect the cost of liquidating the various assets under collateral. Valuations in the level of impaired loans and corresponding impairment affect the level of the reserve for loan losses. Any subsequent increases or decreases in any of the inputs would result in a corresponding decrease or increase in the reserve for loan loss or fair value of SBA loans, depending on whether the loan was originated prior or subsequent to October 1, 2010.

Other real-estate owned (included in Prepaid expenses and other assets)

The estimated fair value of other real-estate owned is calculated using observable market information, including bids from prospective purchasers and pricing from similar market transactions where available. The value is generally discounted between 20-25% based on market valuations as well as expenses associated with securing the Company's interests. Where bid information is not available for a specific property, the valuation is principally based upon recent transaction prices for similar properties that have been sold. These comparable properties share comparable demographic characteristics. Other real estate owned is generally classified within Level 2 of the valuation hierarchy.

NOTE 4 SBA LOANS:

SBA loans are geographically concentrated in New York (12.8%) and Florida (11.3% of the portfolio). Below is a summary of the activity in the SBA loans held for investment, net of SBA loan loss reserves for the three months ended March 31, 2013 (in thousands):

| | |
|------------------------------------|-----------|
| Balance at December 31, 2012 | \$ 57,702 |
| SBA loans funded for investment | 7,588 |
| Fair value adjustment | (631) |
| Payments received | (1,201) |
| Provision for SBA loan losses | (118) |
| Discount on loan originations, net | 86 |
| Other real estate owned | (95) |
| Balance at March 31, 2013 | \$ 63,331 |

Below is a summary of the activity in the reserve for loan losses for the three months ended March 31, 2013 (in thousands):

| | |
|------------------------------|----------|
| Balance at December 31, 2012 | \$ 2,589 |
| SBA loan loss provision | 118 |
| Recoveries | 3 |
| Loan charge-offs | (538) |
| Balance at March 31, 2013 | \$ 2,172 |

Table of Contents

Below is a summary of the activity in the SBA loans held for sale for the three months ended March 31, 2013 (in thousands):

| | |
|---|--------------|
| Balance at December 31, 2012 | \$ 896 |
| Originations of SBA loans held for sale | 27,238 |
| Fair value adjustment | 255 |
| SBA loans sold | (25,111) |
| Balance at March 31, 2013 | \$ 3,278 |

All loans are priced at the Prime interest rate plus approximately 2.75% to 3.75%. The only loans with a fixed interest rate are defaulted loans of which the guaranteed portion sold is repurchased from the secondary market by the SBA, while the unguaranteed portion of the loans still remains with the Company. As of March 31, 2013 and December 31, 2012, net SBA loans receivable held for investment with adjustable interest rates amounted to \$63,714,000 and \$58,382,000, respectively.

For the three months ended March 31, 2013 and 2012, the Company funded approximately \$34,826,000 and \$24,521,000 in loans and sold approximately \$27,238,000 and \$18,287,000 of the guaranteed portion of the loans, respectively. Receivables from loans traded but not settled of \$17,489,000 and \$16,698,000 as of March 31, 2013 and December 31, 2012, respectively, are presented as broker receivable in the accompanying condensed consolidated balance sheets.

The outstanding balances of loans past due over ninety days and still accruing interest as of March 31, 2013 and December 31, 2012 amounted to \$1,177,000 and \$1,128,000, respectively.

At March 31, 2013 and December 31, 2012, total impaired non-accrual loans amounted to \$7,239,000 and \$6,965,000, respectively. For the three months ended March 31, 2013 and for the year ended December 31, 2012, the average balance of impaired non-accrual loans was \$7,379,000 and \$6,935,000, respectively. Approximately \$2,085,000 and \$2,204,000 of the allowance for loan losses and fair value adjustment were allocated against such impaired non-accrual loans, respectively.

The following is a summary of SBA loans held for investment as of:

| (in thousands): | March 31, 2013 | | December 31, 2012 | |
|--------------------------------------|----------------|---------------|-------------------|---------------|
| | Fair Value | Cost Basis | Fair Value | Costs Basis |
| Due in one year or less | \$ | \$ 15 | \$ | \$ 40 |
| Due between one and five years | | 4,492 | | 4,534 |
| Due after five years | 53,785 | 12,364 | 46,585 | 13,741 |
| Total | 53,785 | 16,871 | 46,585 | 18,315 |
| Less: Allowance for loan losses | | (2,172) | | (2,589) |
| Less: Deferred origination fees, net | | (993) | | (1,079) |
| Less: Fair value adjustment | (4,160) | | (3,530) | |
| Balance (net) | \$ 49,625 | \$ 13,706 | \$ 43,055 | \$ 14,647 |

NOTE 5 SERVICING ASSET:

Servicing rights are recognized as assets when SBA loans are accounted for as sold and the rights to service those loans are retained. The Company measures all separately recognized servicing assets initially at fair value, if practicable. The Company reviews capitalized servicing rights for impairment which is performed based on risk strata, which are determined on a disaggregated basis given the predominant risk characteristics of the underlying loans. The predominant risk characteristics are loan term and year of loan origination.

The changes in the value of the Company's servicing rights for the three months ended March 31, 2013 were as follows:

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

(in thousands):

| | |
|------------------------------|----------|
| Balance at December 31, 2012 | \$ 4,682 |
| Servicing rights capitalized | 741 |
| Servicing assets amortized | (246) |
| Balance at March 31, 2013 | \$ 5,177 |

Table of Contents

During the three months ended March 31, 2012, the Company revised its estimate for the amortization period of the servicing asset from 3.94 years to 5.00 years. Variables supporting this change in the rate of amortization included a decrease in loan prepayment speeds, an extended weighted average maturity date of the loan portfolio, and improvements in the credit standing of its loan customers. The effect of this change resulted in a \$43,000 reduction in servicing asset amortization for the three months ended March 31, 2012.

The carrying value of the capitalized servicing asset was \$5,177,000 and \$4,682,000 at March 31, 2013 and December 31, 2012, respectively, while the estimated fair value of capitalized servicing rights was \$6,562,000 and \$6,067,000 at March 31, 2013 and December 31, 2012, respectively. The estimated fair value of servicing assets at March 31, 2013 and December 31, 2012 was determined using a discount rate of 11%, weighted average prepayment speeds ranging from 1% to 14%, depending upon certain characteristics of the loan portfolio, weighted average life of 5.00 years, and an average default rate of 5%.

The unpaid principal balances of loans serviced for others are not included in the accompanying condensed consolidated balance sheets. The unpaid principal balances of loans serviced for others within the NSBF originated portfolio were \$290,501,000 and \$271,548,000 as of March 31, 2013 and December 31, 2012, respectively. The unpaid principal balances of loans serviced for others which were not originated by NSBF and are outside of the Newtek portfolio were \$165,225,000 and \$176,988,000 as of March 31, 2013 and December 31, 2012, respectively.

NOTE 6 NOTES PAYABLE AND CAPITAL LEASES:

At March 31, 2013 and December 31, 2012, the Company had notes payable and capital leases comprised of the following (in thousands):

| | March 31, 2013 | December 31, 2012 |
|---|-------------------|----------------------|
| Notes payable: | | |
| Capital One lines of credit (NSBF) | | |
| Guaranteed line | \$ 12,000 | \$ 12,000 |
| Unguaranteed line | 3,410 | 11,854 |
| Summit Partners Credit Advisors, L.P. (NBS) | 8,379 | 8,288 |
| Sterling National bank line of credit (NBC) | 8,588 | 6,674 |
| Capital One term loan (NTS) | 903 | 1,007 |
| | | |
| Total notes payable | 33,280 | 39,823 |
| Note payable securitization trust | 41,786 | 22,039 |
| | | |
| Total notes payable | \$ 75,066 | \$ 61,862 |
| | | |
| Capital lease obligation | \$ 693 | \$ 632 |

In the three months ended March 31, 2013, the Company leased certain software with a term of 4 years. The useful life of the software was estimated to be between 7 – 10 years and includes a bargain purchase element at lease expiration. As a result, the transaction has been recorded as a capital lease. The capitalized cost of the lease transaction was approximately \$63,000; the asset was placed in service in March 2013.

In March 2013, the Company completed a third securitization resulting in \$20,900,000 of notes being issued in a private placement transaction. The SBA lender transferred the unguaranteed portions of SBA loans in the amount of \$23,569,000 and an additional \$5,900,000 for new loans to be funded subsequent to the transaction to a special purpose entity, Newtek Small Business Loan Trust 2013-1. The notes received an A rating by S&P, and the final maturity date of the notes is June 25, 2038. The proceeds of the transaction have been and will be used to repay debt and originate new loans.

NOTE 7 STOCK OPTIONS AND RESTRICTED SHARES:

The Company had three share-based compensation plans as of March 31, 2013 and 2012. For the three months ended March 31, 2013 and 2012, compensation cost charged to income for those plans was \$166,000 and \$142,000, respectively, of which \$136,000 and \$113,000 are included in salaries and benefits, and \$30,000 and \$29,000 are included in other general and administrative costs for the three months ended March 31, 2013 and 2012, respectively.

Table of Contents

During the first quarter of 2013, the Company granted certain employees, executives and directors an aggregate of 300,000 restricted shares valued at \$556,000. The employee and executive grants have a vesting date of March 1, 2016 while the directors vest July 1, 2015. The fair value of these grants was determined using the fair value of the common shares at the grant date. The restricted shares are forfeitable upon early voluntary or involuntary termination of the employee. Upon vesting, the grantee will receive one common share for each restricted share vested. Under the terms of the plan, these share awards do not include voting rights until the shares vest. The Company recorded \$30,000 in share-based compensation in the first quarter of 2013 in connection with the vesting period associated with these grants.

In the second quarter of 2012, Newtek granted certain employees and executives an aggregate of 124,000 restricted shares valued at \$184,000. The grants vest on July 1, 2014. The fair value of these grants was determined using the fair value of the common shares at the grant date. The restricted shares are forfeitable upon early voluntary or involuntary termination of the employee. Upon vesting, the grantee will receive one common share for each restricted share vested. Under the terms of the plan, these share awards do not include voting rights until the shares vest. The Company charged \$13,000 to share-based compensation expense during the three months ended March 31, 2013 in connection with the vesting period associated with these grants.

In March 2011, Newtek granted certain employees, executives and board of directors an aggregate of 1,142,000 restricted shares valued at \$1,941,000. The grants vest on July 1, 2014. The fair value of these grants was determined using the fair value of the common shares at the grant date. The restricted shares are forfeitable upon early voluntary or involuntary termination of the employee. Upon vesting, the grantee will receive one common share for each restricted share vested. Under the terms of the plan, these share awards do not include voting rights until the shares vest. The Company recorded \$126,000 and \$139,000 in share-based compensation in the first quarter of 2013 and 2012, respectively, in connection with the vesting period associated with these grants.

NOTE 8 INCOME PER SHARE:

Basic income per share is computed based on the weighted average number of common shares outstanding during the period. The effect of common share equivalents is included in the calculation of diluted loss per share only when the effect of their inclusion would be dilutive.

The calculations of income per share were:

| (In thousands except per share data): | Three Months Ended March 31, 2013 | Three Months Ended March 31, 2012 |
|--|--|--|
| Numerator: | | |
| Numerator for basic and diluted income per share income available to common shareholders | \$ 1,452 | \$ 1,019 |
| Denominator: | | |
| Denominator for basic income per share weighted average shares | 35,218 | 35,779 |
| Effect of dilutive securities | 2,518 | 414 |
| Denominator for diluted income per share weighted average shares | 37,736 | 36,193 |
| Income per share: basic and diluted | \$ 0.04 | \$ 0.03 |

The amount of anti-dilutive shares/units excluded from the above calculation is as follows:

| | Three Months Ended March 31, 2013 | Three Months Ended March 31, 2012 |
|-------------------------------------|--|--|
| Stock options and restricted shares | | 782 |
| Warrants | 50 | 50 |

NOTE 9 COMMITMENTS AND CONTINGENCIES:

In the ordinary course of business, the Company may from time to time be party to lawsuits and claims. The Company evaluates such matters on a case by case basis and its policy is to contest vigorously any claims it believes are without compelling merit.

Table of Contents

The Company is currently involved in various contract claims and litigation matters. Management has reviewed all claims against the Company with counsel and has taken into consideration the views of such counsel as to the outcome of the claims, and on that basis the Company has determined that it is reasonably possible that claims will result in a loss in the near term which it estimates to be between \$100,000 and \$500,000.

NOTE 10 SEGMENT REPORTING:

Operating segments are organized internally primarily by the type of services provided. The Company has aggregated similar operating segments into six reportable segments: Electronic payment processing, Small business finance, Managed technology solutions, All other, Corporate and Capcos.

The Electronic payment processing segment is a processor of credit card transactions, as well as a marketer of credit card and check approval services to the small- and medium-sized business market. Expenses include direct costs (included in a separate line captioned electronic payment processing costs), professional fees, salaries and benefits, and other general and administrative costs, all of which are included in the respective caption on the condensed consolidated statements of income.

The Small business finance segment consists of Small Business Lending, Inc., a lender that primarily originates, sells and services government guaranteed SBA 7(a) loans to qualifying small businesses through NSBF, its licensed SBA lender; the Texas Whitestone Group which manages the Company's Texas Capco; and NBC which provides accounts receivable financing, billing and accounts receivable maintenance services to businesses. NSBF generates revenues from sales of loans, servicing income for those loans retained or contracted to service by NSBF and interest income earned on the loans themselves. The lender generates expenses for interest, professional fees, salaries and benefits, depreciation and amortization, and provision for loan losses, all of which are included in the respective caption on the condensed consolidated statements of income. NSBF also has expenses such as loan recovery expenses, loan processing costs, and other expenses that are all included in the other general and administrative costs caption on the condensed consolidated statements of income.

The Managed technology solutions segment consists of NTS, acquired in July 2004. NTS's revenues are derived primarily from web hosting services and consist of web hosting and set up fees. NTS generates expenses such as professional fees, payroll and benefits, and depreciation and amortization, which are included in the respective caption on the accompanying condensed consolidated statements of income, as well as licenses and fees, rent, and general office expenses, all of which are included in other general and administrative costs in the respective caption on the condensed consolidated statements of income.

The All other segment includes revenues and expenses primarily from qualified businesses that received investments made through the Company's Capcos which cannot be aggregated with other operating segments. The two largest entities in the segment are Newtek Insurance Agency, LLC, an insurance sales operation, and Business Connect, LLC, a provider of sales and processing services. Also included in this segment are: Newtek Payroll Services, LLC, a provider of payroll management, payment and tax reporting services, Exponential of New York, LLC, an entity determined to be a subsidiary on January 1, 2012, and Advanced Cyber Security Systems, LLC, (ACS), a start-up company formed to offer web-based security solutions to the marketplace.

Corporate activities represent revenue and expenses not allocated to our segments. Revenue includes interest income and management fees earned from Capcos (and included in expenses in the Capco segment). Expenses primarily include corporate operations related to broad-based sales and marketing, legal, finance, information technology, corporate development and additional costs associated with administering the Capcos.

The Capco segment, which consists of the twelve Capcos, generates non-cash income from tax credits, interest income and gains from investments in qualified businesses which are included in other income. Expenses primarily include non-cash interest and insurance expense, management fees paid to Newtek (and included in the Corporate activities revenues), legal, and auditing fees and losses from investments in qualified businesses.

Management has considered the following characteristics when making its determination of its operating and reportable segments:

the nature of the product and services;

the type or class of customer for their products and services;

the methods used to distribute their products or provide their services; and

the nature of the regulatory environment (for example, banking, insurance, or public utilities).

The accounting policies of the segments are the same as those described in the summary of significant accounting policies.

Table of Contents

The following table presents the Company's segment information for the three months ended March 31, 2013 and 2012 and total assets as of March 31, 2013 and December 31, 2012 (in thousands):

| | Three Months Ended March 31, 2013 | Three Months Ended March 31, 2012 |
|--|--|--|
| Third Party Revenue | | |
| Electronic payment processing | \$ 21,679 | \$ 20,618 |
| Small business finance | 7,449 | 4,839 |
| Managed technology solutions | 4,394 | 4,693 |
| All other | 646 | 546 |
| Corporate activities | 200 | 250 |
| Capco | 50 | 200 |
| Total reportable segments | 34,418 | 31,146 |
| Eliminations | (274) | (417) |
| Consolidated Total | \$ 34,144 | \$ 30,729 |
| Inter Segment Revenue | | |
| Electronic payment processing | \$ 606 | \$ 374 |
| Small business finance | 52 | 11 |
| Managed technology solutions | 147 | 201 |
| All other | 240 | 308 |
| Corporate activities | 805 | 511 |
| Capco | 319 | 208 |
| Total reportable segments | 2,169 | 1,613 |
| Eliminations | (2,169) | (1,613) |
| Consolidated Total | \$ | \$ |
| Income (loss) before income taxes | | |
| Electronic payment processing | \$ 1,835 | \$ 1,594 |
| Small business finance | 2,175 | 1,466 |
| Managed technology solutions | 896 | 1,102 |
| All other | (462) | (234) |
| Corporate activities | (1,956) | (1,800) |
| Capco | (286) | (495) |
| Totals | \$ 2,202 | \$ 1,633 |
| Depreciation and amortization | | |
| Electronic payment processing | \$ 113 | \$ 241 |
| Small business finance | 271 | 219 |
| Managed technology solutions | 326 | 298 |
| All other | 51 | 14 |
| Corporate activities | 45 | 27 |
| Capco | 1 | 2 |
| Totals | \$ 807 | \$ 801 |

Table of Contents

| | As of March 31, 2013 | As of December 31, 2012 |
|-------------------------------|----------------------------|-------------------------------|
| Identifiable assets | | |
| Electronic payment processing | \$ 9,887 | \$ 12,465 |
| Small business finance | 121,776 | 104,155 |
| Managed technology solutions | 12,154 | 12,022 |
| All other | 3,143 | 1,762 |
| Corporate activities | 6,016 | 5,726 |
| Capco | 13,782 | 16,612 |
| Consolidated Total | \$ 166,758 | \$ 152,742 |

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

Introduction and Certain Cautionary Statements

The following discussion and analysis of our financial condition and results of operations is intended to assist in the understanding and assessment of significant changes and trends related to the results of operations and financial position of the Company together with its subsidiaries. This discussion and analysis should be read in conjunction with the condensed consolidated financial statements and the accompanying notes.

The statements in this Quarterly Report on Form 10-Q may contain forward-looking statements relating to such matters as anticipated future financial performance, business prospects, legislative developments and similar matters. The Private Securities Litigation Reform Act of 1995 provides a safe harbor for forward-looking statements. In order to comply with the terms of the safe harbor, we note that a variety of factors could cause our actual results to differ materially from the anticipated results expressed in the forward-looking statements such as intensified competition and/or operating problems in its operating business projects and their impact on revenues and profit margins or additional factors as described in Newtek Business Services' Annual Report on Form 10-K.

Our Capcos operate under a different set of rules in each of the six jurisdictions which place varying requirements on the structure of our investments. In some cases, particularly in Louisiana, we don't control the equity or management of a qualified business but that cannot always be presented orally or in written presentations.

Executive Overview

For the quarter ended March 31, 2013, the Company reported income before income taxes of \$2,202,000, a \$569,000 or 35% increase over \$1,633,000 for the same quarter of 2012. Net income also increased to \$1,452,000 in the first quarter of 2013 from \$1,019,000 in the same quarter of 2012. Total revenues increased by \$3,415,000 to \$34,144,000 from \$30,729,000 for the quarter ended March 31, 2013, due to increased revenues in the Electronic payment processing, the Small business finance, and the All other segments, offset by decreases in revenues in our Managed technology solutions, Capco and Corporate segments. Electronic payment processing, the Small business finance and Capcos also reported improvements in profitability. In Electronic payment processing, the segment had an increase in revenue primarily due to growth in processing volumes, and an increase in operating margin, resulting in a 15% increase in income before income taxes. In the Small business finance segment, the lender had an increase in loan originations and loan servicing income, as well as an increase in interest income attributable to the average outstanding performing portfolio of SBA loans held for investment, which increased by 42.5% over the same quarter of 2012. Managed technology solutions segment revenue and income before income taxes declined from the first quarter of 2012. While the segment reported an increase in web design revenue, web hosting revenue declined for the quarter. In the All Other segment, while revenue increased by 18%, total expenses increased by 42% primarily in salaries and benefits, and Corporate reported a 9% increase in loss before income taxes due primarily to an increase in professional fees in connection with fees incurred in connection with the restatement of the 2011 and 2012 financial statements.

During the first quarter 2013, the Company doubled its leased facility space in the Long Island, NY office in anticipation of increasing loan originations and servicing volume. In addition, the Company opened a new office in the Orange County region of California geared toward promoting and selling the Newtek suite of products including the *Newtek Advantage*.

In March 2013, the Company hired a new Chief Credit and Risk Officer with over 35 years experience in credit and risk management in the financial services industry, including money center, regional and community banks. The new officer will be actively involved and reporting to the Company's Board of Directors and the Chair of the Audit Committee about regular compliance and supervision regarding the Company's primary operating subsidiaries and evaluating their risk, controls, policies and procedures.

Also in March 2013, the Company completed a third securitization transaction resulting in \$20,900,000 of notes being issued in a private placement transaction. The SBA lender transferred the unguaranteed portions of SBA loans in the amount of \$23,569,000 and an additional \$5,900,000 for new loans to be funded subsequent to the transaction to a special purpose entity, Newtek Small Business Loan Trust 2013-1. As compared to our prior securitizations in 2010 and 2011, this securitization was rated single-A, rather than AA, by Standard and Poor's and we were able to improve our advance rate by 8%-9%, as well as reduce our long-term cost of interest by more than 150 basis points.

Table of Contents**Business Segment Results:**

The results of the Company's reportable segments for the three months ended March 31, 2013 and 2012 are discussed below:

Electronic Payment Processing

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|-----------------|---------------|------------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Electronic payment processing | \$ 21,677 | \$ 20,617 | \$ 1,060 | 5% |
| Interest income | 2 | 1 | 1 | 100% |
| Total revenue | 21,679 | 20,618 | 1,061 | 5% |
| Expenses: | | | | |
| Electronic payment processing costs | 18,272 | 17,340 | 932 | 5% |
| Salaries and benefits | 982 | 1,065 | (83) | (8)% |
| Professional fees | 147 | 64 | 83 | 130% |
| Depreciation and amortization | 113 | 241 | (128) | (53)% |
| Insurance expense related party | 12 | 13 | (1) | (8)% |
| Other general and administrative costs | 318 | 301 | 17 | 6% |
| Total expenses | 19,844 | 19,024 | 820 | 4% |
| Income before income taxes | \$ 1,835 | \$ 1,594 | \$ 241 | 15% |

EPP revenue increased \$1,060,000 or 5% between years. Revenue increased primarily due to growth in processing volumes and the effect of both card association and third-party processor cost increases passed through to merchants. Processing volumes were favorably impacted by an increase of 3% in the average number of processing merchants under contract between years. In addition, growth in revenue between years increased due to an increase of approximately 5% in the average monthly processing volume per merchant, due in part to the addition of several larger volume processing merchants, as well as year-over-year growth in processing volumes from existing merchants. The overall increase in revenue between years due to growth in processing volumes and the average number of merchants serviced was partially offset by lower average pricing between years due to both competitive pricing considerations, particularly for larger processing volume merchants, and the mix of merchant sales volumes realized between periods.

Electronic payment processing costs (EPP costs) increased \$932,000 or 5% between years. EPP costs in 2013 and 2012 included provisions for charge-back losses of \$145,000 and \$624,000, respectively. The provision for charge-back losses in 2012 included losses of \$472,000 related to a group of merchants affiliated with one of its independent sales agents. The group of merchants related to such agent was unilaterally approved by a former senior manager of the EPP division and such charge-back losses resulted from violations of credit policy by such senior manager. Processing revenues less electronic payment processing costs (margin) decreased from 15.9% in 2012 to 15.7% in 2013. Margin was favorably impacted by the reduction in provisions for charge-backs between years of 2.4%. The positive effect on the margin percentage of the reduction in charge-back loss provisions was offset by the impact on revenues and EPP costs of lower average pricing and increased cost factors comprising the mix of merchant sales volumes processed. Overall, the increase in margin dollars was \$128,000 between years.

Excluding electronic payment processing costs, other EPP costs decreased \$112,000 or 7% between years. Depreciation and amortization decreased \$128,000 between periods as the result of previously acquired portfolio intangible assets becoming fully amortized between periods. Payroll related costs decreased \$83,000 principally as a result of a decline in average headcount of 5% between years and lower payroll taxes due to the acceleration of 2012 bonus payments into 2012. Professional fees increased \$83,000 principally due to costs incurred in assessing the loss related to and the actions of the agent and former senior management member related to the charge-back losses associated with a group of merchants discussed above.

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

Income before income taxes increased \$241,000 to \$1,835,000 in 2013 from \$1,594,000 in 2012. The increase in income before income taxes was principally due to the increase in the margin (operating revenues less electronic payment processing costs) of \$128,000 due to the reasons noted above and the decrease in depreciation and amortization cost of \$128,000 between years.

Table of Contents**Small Business Finance**

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|-----------------|---------------|-------------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Premium income | \$ 4,259 | \$ 2,390 | \$ 1,869 | 78% |
| Servicing fee NSBF portfolio | 614 | 580 | 34 | 6% |
| Servicing fee external portfolio | 847 | 502 | 345 | 69% |
| Interest income | 1,008 | 709 | 299 | 42% |
| Management fees related party | | 146 | (146) | (100)% |
| Other income | 721 | 512 | 209 | 41% |
| Total revenue | 7,449 | 4,839 | 2,610 | 54% |
| Net change in fair value of: | | | | |
| SBA loans held for sale | 255 | 48 | 207 | 431% |
| SBA loans held for investment | (631) | (142) | (489) | 344% |
| Total net change in fair value | (376) | (94) | (282) | 300% |
| Expenses: | | | | |
| Salaries and benefits | 1,805 | 1,413 | 392 | 28% |
| Interest | 1,217 | 577 | 640 | 111% |
| Professional fees | 305 | 199 | 106 | 53% |
| Depreciation and amortization | 271 | 219 | 52 | 24% |
| Provision for loan losses | 118 | 110 | 8 | 7% |
| Other general and administrative costs | 1,182 | 761 | 421 | 55% |
| Total expenses | 4,898 | 3,279 | 1,619 | 49% |
| Income before income taxes | \$ 2,175 | \$ 1,466 | \$ 709 | 48% |

Business Overview

The Newtek Business lending segment is comprised of NSBF which is a non-bank SBA lender that originates, sells and services loans for its own portfolio as well as portfolios of other institutions and NBC which provides accounts receivable financing and billing services to business. As such, revenue is derived primarily from premium income generated by the sale of the guaranteed portions of SBA loans, interest income on SBA loans held for investment and held for sale, servicing fee income on the guaranteed portions of SBA loans sold, servicing income for loans originated by other lenders for which NSBF is the servicer, and financing and billing services, classified as other income above, provided by NBC. Most SBA loans originated by NSBF charge an interest rate equal to the Prime rate plus an additional percentage amount; the interest rate resets to the current Prime rate on a monthly or quarterly basis, which will result in changes to the amount of interest accrued for that month and going forward and a re-amortization of a loan's payment amount until maturity.

Accounting Policy

On October 1, 2010, the Company elected to utilize the fair value option for SBA 7(a) loans funded on or after that date. For these fair value loans, premium on loan sales equals the cash premium and servicing asset paid by the purchaser in the secondary market, the discount created on the unguaranteed portion from the sale which formerly reduced premium income is now included in the fair value line item, and, by not capitalizing various transaction expenses, the salary and benefit and loan processing expense lines portray a value closer to the cash cost to operate the lending business. The fair value measurement, currently recorded as a 7.5% upfront discount of the unguaranteed principal balance of SBA loans held for investment, is based upon internal quantitative data on our portfolio with respect to historical default rates and future expected losses as well as the investor price paid for the senior interest in our unguaranteed loans with respect to the 2013 securitized

transaction, and adjusted for the estimated servicing and interest income to be retained by the trust over an estimated repayment term of three years. This was further adjusted to reflect the estimated default rate on the senior notes based on the default rate on our loan portfolio, assuming a worst case scenario of no recoveries. Should the performance of the underlying loans of the senior notes change, this could

Table of Contents

impact the assumptions used in the estimated repayment term as well as the estimated default rate and thus result in a higher or lower discount rate taken in the future; management reviews these assumptions regularly. If a loan measured at fair value is subsequently impaired, then the fair value of the loan is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, or the fair value of the collateral if the loan is collateral dependent. The significant unobservable inputs used in the fair value measurement of the impaired loans involve management's judgment in the use of market data and third party estimates regarding collateral values. Such estimates are further discounted by 20% - 80% to reflect the cost of liquidating the various assets under collateral. Any subsequent increases or decreases in any of the inputs would result in a corresponding decrease or increase in the reserve for loan loss or fair value of SBA loans, depending on whether the loan was originated prior or subsequent to October 1, 2010. Because the loans bear interest at a variable rate, NSBF does not have to factor in interest rate risk.

Consideration in arriving at the provision for loan loss includes past and current loss experience, current portfolio composition, future estimated cash flows, and the evaluation of real estate and other collateral as well as current economic conditions. For all loans originated on or prior to September 30, 2010, management performed a loan-by-loan review for the estimated uncollectible portion of non-performing loans; subsequent to September 30, 2010, management began recording all loan originations on a fair value basis which requires a valuation reduction of the unguaranteed portion of loans held for investment to a level that takes into consideration future losses. This valuation reduction is reflected in the line item above: Net Change in Fair Value of SBA Loans Held for Investment.

Small Business Finance Summary

| (In thousands): | Three months ended March 31, 2013 | | Three months ended March 31, 2012 | |
|--|--------------------------------------|-----------|--------------------------------------|-----------|
| | # Loans | \$0,000 | # Loans | \$0,000 |
| Loans sold in the quarter | 34 | \$ 25,111 | 19 | \$ 18,287 |
| Loans originated in the quarter | 35 | \$ 34,826 | 19 | \$ 24,486 |
| Premium income recognized | | \$ 4,259 | | \$ 2,390 |
| Average sale price as a percent of principal balance (1) | | 118.06% | | 112.03% |

- (1) Premiums greater than 110.00% must be split 50/50 with the SBA. The premium income recognized above reflects amounts net of split with the SBA.

For the three months ended March 31, 2013, the Company recognized \$4,259,000 of premium income from 34 loans sold aggregating \$25,111,000 as compared with \$2,390,000 of premium income from 19 loans sold aggregating \$18,287,000 for the three months ended March 31, 2012. Premiums on guaranteed loan sales averaged 118.06% with 1% servicing for the quarter ended March 31, 2013 compared with 112.03% with 1% servicing for the quarter ended March 31, 2012.

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|------------|------------|----------|
| | 2013 | 2012 | | |
| Total NSBF originated servicing portfolio (1) | \$ 379,157 | \$ 295,942 | \$ 83,215 | 28% |
| Third party servicing portfolio | 167,225 | 135,857 | 31,368 | 23% |
| Aggregate servicing portfolio | \$ 546,382 | \$ 431,799 | \$ 114,583 | 27% |
| Total servicing earned NSBF portfolio | \$ 614 | \$ 580 | \$ 34 | 6% |
| Total servicing income earned external portfolio | 847 | 502 | 345 | 69% |
| Total servicing income earned | \$ 1,461 | \$ 1,082 | \$ 379 | 35% |

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

- (1) Of this amount, total average NSBF originated portfolio earning servicing income was \$277,750,000 and \$217,718,000 for the three month period ended March 31, 2013 and 2012, respectively.

Table of Contents

Late in 2009, we were selected by the FDIC as its contractor to manage and service portfolios of SBA 7(a) loans acquired by the FDIC from failed financial institutions. In addition, we assist the FDIC in the packaging of these loans for sale. During November 2012 and April 2013 the FDIC was successful in selling a significant group of loans with our assistance, which resulted in a reduction in current and future servicing income from the FDIC, offset by the addition of servicing income from other third party financial institutions. Our existing servicing facilities and personnel perform these activities supplemented by contract workers as needed. The size of the portfolio we will service for the FDIC, and thus the revenue earned, varies and depends on the level of bank failures and the needs of the FDIC in managing portfolios acquired from those banks as well as the success of being able to sell such portfolios. We anticipate continuing to add other third party loan servicing contracts in 2013 which we expect will mitigate the declining FDIC portfolio.

The \$380,000 improvement in servicing fee income was attributable primarily to the addition of third party loan servicing, which increased by \$346,000 for the three months ended March 31, 2013 compared with the three months ended March 31, 2012. The average third party servicing portfolio increased from \$134,053,000 to \$169,356,000 for the same three month period, respectively. In addition, servicing fees received on the NSBF portfolio increased by \$111,000 quarter over quarter and was attributable to the expansion of the NSBF portfolio, in which we earn servicing income. The portfolio increased from an average of \$217,718,000 for the three month period ended March 31, 2012 to an average of \$277,750,000 for the same three month period in 2013. This increase was the direct result of increased loan originations throughout 2012 and the first quarter of 2013. This increase was offset by a \$77,000 decrease in servicing fees received from the SBA on the NSBF originated portfolio, predominately as a result of fewer loans classified as nonperforming and being repurchased by the SBA as well as the timing as to when such servicing payments are processed by the SBA and received by NSBF.

Interest income increased by \$299,000 for the three month period ended March 31, 2013 as compared to the same period in 2012. This increase was attributable to the average outstanding performing portfolio of SBA loans held for investment increasing from \$41,923,000 to \$59,723,000 for the quarters ended March 31, 2012 and 2013, respectively.

Other income increased by \$209,000 for the three month period ended March 31, 2013 as compared to the same period in 2012, primarily due to a \$157,000 increase in revenues at NBC. Fees earned on receivable advances increased by \$115,000 which was attributable to an increase in the average of NBC's investment in financed receivables from \$4,519,000 to \$8,153,000 for the quarters ended March 31, 2012 and 2013, respectively. Annual fees, due diligence fees and under minimum credit line usage fees increased by an aggregate of \$55,000 over the same period, while late fees and billing service revenue decreased by an aggregate of \$13,000 period over period. Increases in other income attributable to NSBF of \$51,000 for the three month period ended March 31, 2013 as compared to the same period in 2012 resulted from an increase in packaging fee income due to an increase in the number of loans originated as well as an increase in income on recoveries.

The increase in the change in fair value associated with SBA loans held for sale results from a \$592,000 increase in the amount of unsold guaranteed loans at March 31, 2012 and 2013, respectively as well as the increased premium being received on sold loans period over period, as discussed above.

The increase in the change in fair value on SBA loans held for investment is a result of the amount of unguaranteed loans originated during each period as well as reducing the upfront discount recognized on unguaranteed loans, from 11% to 9.5% during the first quarter of 2012, resulting in a cumulative adjustment in the change in fair value SBA loans held for investment of \$445,000, and further reduced to 7.5% at December 31, 2012. This reduction was determined based upon internal quantitative data on our portfolio with respect to historical default rates and future expected losses, as well as the investor price paid for the senior interest in our unguaranteed loans with respect to our securitized transactions, adjusted for the estimated servicing and interest income retained by the trust over an estimated repayment term of three years, and further adjusted to reflect the estimated default rate on the senior notes based on the default rate on our loan portfolio, assuming a worst case scenario of no recoveries. During the quarter ended March 31, 2012, loans originated, held for investment aggregated \$5,800,000 as compared to \$7,588,000 of loans originated, held for investment for the three months ended March 31, 2013.

Salaries and benefits increased by \$392,000 primarily due to an increase in benefit costs and salaries and the addition of staff in the originating, servicing and liquidation departments, as well as an increase in staff to service third party contracts. Combined headcount increased by 19.3% from 57 at March 31, 2012 to 68 at March 31, 2013.

Interest expense increased by \$640,000 for the three months ended March, 2013 compared with the same period in 2012, due primarily to \$513,000 of interest expense associated with the Summit financing transaction which closed in April 2012. While the Summit financing was transacted with the parent company, these funds were provided to and utilized by NSBF; as a result, the corresponding expense has been recorded in the Small business finance segment. The \$513,000 includes interest, payment-in-kind interest, discount on the valuation of the warrant issued to Summit and amortization of deferred financing costs. NSBF also experienced an increase in interest expense of \$124,000 in connection with the Capital One line of credit due to higher average balances

Table of Contents

outstanding. The average balance under the line for the three months ended March 31, 2013 was \$14,855,000 as compared with an average balance of \$9,393,000 for the same period in 2012. NBC experienced an increase of \$45,000 in interest expense under the Sterling credit facility due to an increasing portfolio. These were offset by a decrease of \$21,000 in interest related to NSBF's securitizations and \$21,000 in other interest expense related to investor remittances.

Professional fees for the three months ended March 31, 2013 increased by \$106,000 when compared with the three months ended March 31, 2012 primarily due to the addition of temporary help and an increase in regulatory review and securitization expenses.

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|---|---------------------------------|-----------------|---------------|------------|
| | 2013 | 2012 | | |
| Total reserves and discount, beginning of period | \$ 6,092 | \$ 5,566 | \$ 526 | 9% |
| Provision for loan loss | 118 | 110 | 8 | 7% |
| Discount, loans held for investment at fair value (1) | 631 | 142 | 489 | 344% |
| Charge offs, Net | (535) | (195) | (340) | 174% |
| Total reserves and discount, end of period | \$ 6,306 | \$ 5,623 | \$ 683 | 12% |
| Gross portfolio balance, end of period | \$ 70,371 | \$ 51,711 | \$ 18,660 | 36% |
| Total impaired nonaccrual loans, end of period | \$ 7,031 | \$ 6,886 | \$ 145 | 2% |

Loan Loss Reserves and Fair Value Discount

- (1) The upfront discount taken on unguaranteed loans was reduced from 11% to 9.5% during the first quarter of 2012 and further reduced to 7.5% at December 31, 2012 based upon internal quantitative data on our portfolio with respect to historical default rates and future expected losses. The Company also utilized the investor price paid for the senior interest in our unguaranteed loans with respect to the 2013 securitized transaction, adjusted for the estimated servicing and interest income to be retained by the trust over an estimated repayment term of three years. This was further adjusted to reflect the estimated default rate on the senior notes based on the default rate on our loan portfolio, assuming a worst case scenario of no recoveries.

The combined provision for loan loss and net change in fair value increased from \$252,000 for the three months ended March 31, 2012 to \$749,000 for the same period in 2013, a net increase of \$497,000. The allowance for loan loss, together with the cumulative fair value adjustment related to the SBA loans held for investment, increased from \$5,623,000, or 10.9% of the gross portfolio balance of \$51,711,000 at March 31, 2012, to \$6,306,000, or 9.0% of the gross portfolio balance of \$70,371,000 at March 31, 2013. Total impaired non-accrual loans decreased on a percentage basis from \$6,886,000 or 13.2% of the total portfolio at March 31, 2012 to \$7,031,000 or 10.0% at March 31, 2013. Of this, \$2,348,000 or 34.2% and \$2,070,000 or 29.4% of the allowance for loan losses and fair value discount was allocated as specific reserve against such impaired non-accrual loans for the 2012 and 2013 periods, respectively. The year over year reduction in non-performing loans as a percentage results from an improvement in the overall economic climate. The year over year reduction in the specific reserve reflects both the relatively high level of overall collateralization on the non-performing portfolio as well as the increase in the portion of that portfolio making periodic payments pending return to performing status, reducing the need for a specific reserve at this time.

Other general and administrative costs increased by \$421,000 due primarily to the additional marketing costs. Further increases were attributable to loan servicing costs as a result of the increase in servicing third party portfolios, rent as a result of taking on additional space in our Long Island office, as well as adding an office in California and additional expenses associated with servicing our internal, growing portfolio.

The increase of loan originations combined with improvements in servicing, and interest, generated by the addition to and enhanced performance of the portfolio as well as an increase in third party servicing, were sufficient to offset additional salaries, servicing, interest and origination expenses. The resulting pretax income of \$2,175,000 was a 48% improvement over the same three month period in 2012.

Table of Contents**Managed Technology Solutions**

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|----------|-----------|----------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Web hosting and design | \$ 4,394 | \$ 4,693 | \$ (299) | (6)% |
| Expenses: | | | | |
| Salaries and benefits | 1,153 | 1,290 | (137) | (11)% |
| Interest | 24 | 22 | 2 | 9% |
| Professional fees | 205 | 169 | 36 | 21% |
| Depreciation and amortization | 326 | 298 | 28 | 9% |
| Insurance expense related party | 3 | 3 | | % |
| Other general and administrative costs | 1,787 | 1,809 | (22) | (1)% |
| Total expenses | 3,498 | 3,591 | (93) | (3)% |
| Income before income taxes | \$ 896 | \$ 1,102 | \$ (206) | (19)% |

Revenue is derived primarily from recurring fees from hosting websites, through monthly contracts for shared hosting, dedicated servers and cloud instances (the plans). Less than 5% of revenues are derived from contracted services to design and maintain web sites. Revenue between periods decreased \$299,000, or 6%, to \$4,394,000 in 2013. This included a decrease in web hosting revenue of \$361,000 and an increase in web design revenue of \$62,000 between periods. The decrease in revenue is the result of a decrease in the average monthly number of total plans by 5,924 or 11% between periods to 47,080 plans in the first quarter of 2013 from 53,004 plans in the first quarter of 2012. Partially offsetting the decrease in revenue was an increase in the average monthly revenue per plan of 4% to \$29.50 in 2013 from \$28.48 in 2012. This reflects a growth in cloud instances and customers purchasing higher cost plans including additional options and services and to a lesser extent the effect of a pricing increase late in the period in 2013. The average number of cloud instances increased by 97 to an average of 670 from 573 in the first quarter of 2012. The decrease in the average total plans occurred in the shared and dedicated segments. The average monthly number of dedicated server plans in the first quarter of 2013, which generate a higher monthly fee versus shared hosting plans, decreased by 286 between periods, or 18%, to an average of 1,314 from an average of 1,600 in the first quarter of 2012. The average monthly number of shared hosting plans in 2013 decreased by 5,736, or 11%, to an average of 45,096 from 50,832 in the first quarter of 2012. Competition from other web hosting providers as well as alternative website services continued to have a negative effect on web hosting plan count and revenue growth.

It continues to be management's intent to increase revenues and margin per plan through higher service offerings to customers, although this may result in a lower number of plans in place overall. In addition, management has begun to broaden the Company's focus on the Microsoft web platform by providing its platform capabilities to include more open source web applications which have become increasingly attractive to web developers and resellers.

Total expenses of \$3,498,000 in the first quarter of 2013 decreased 3% from \$3,591,000 in the first quarter of 2012. Salaries and benefits for the quarter decreased \$137,000 or 11% between years to \$1,153,000. The number of staff positions declined by approximately 4% between years and a decline in payroll taxes, principally due to the acceleration of the timing of annual bonus payments into December 2012, effectively reduced total salaries and benefit costs by an additional 2% between periods. There was no provision for bonus expense in 2013 which reduced salaries and benefit cost by 8% between periods. Partially offsetting the aforementioned decreases in salary and benefit costs between periods were wage rate increases and a decrease in wage related costs allocated to other business segments and capital related development projects. Depreciation and amortization increased \$28,000 for the quarter between periods to \$326,000 due to an increase in capital expenditures in the latter part of 2012 (including a capital lease obligation of \$632,000 for a new company-wide telephone system) and the timing of 2013 planned capital expenditures. Professional fees increased \$36,000 principally due to the increase in web design development revenues between periods. Other costs decreased \$22,000 or 1% between periods. Increases in domain costs of \$19,000 and hardware maintenance and support costs of \$83,000, principally due to the restructuring of previous contracts in those areas, were more than offset by a reduction in building occupancy costs (rent and utility costs) of \$151,000 between periods.

Segment income before income taxes decreased 19% or \$206,000 to \$896,000 in the first quarter of 2013 from \$1,102,000 in the first quarter of 2012. The decrease in segment profitability, principally due to a decline in web hosting revenue between periods, was only partially offset by

lower operating costs between periods.

Table of Contents**All Other**

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|------------|------------|------------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Insurance commissions | \$ 444 | \$ 287 | \$ 157 | 55% |
| Insurance commissions related party | 42 | 23 | 19 | 83% |
| Other income | 141 | 212 | (71) | (33)% |
| Other income-related party | 18 | 22 | (4) | (18)% |
| Interest income | 1 | 2 | (1) | (50)% |
| Total revenue | 646 | 546 | 100 | 18% |
| Expenses: | | | | |
| Salaries and benefits | 667 | 546 | 121 | 22% |
| Professional fees | 139 | 102 | 37 | 36% |
| Depreciation and amortization | 51 | 14 | 37 | 264% |
| Other general and administrative costs | 251 | 118 | 133 | 113% |
| Total expenses | 1,108 | 780 | 328 | 42% |
| Loss before income taxes | \$ (462) | \$ (234) | \$ (228) | (97)% |

The All Other segment includes revenues and expenses primarily from Newtek Insurance Agency, LLC (NIA), Newtek Payroll Services (PAY) and qualified businesses that received investments made through the Company's Capcos which cannot be aggregated with other operating segments.

In December 2012, the Company invested in Advanced Cyber Security Systems, LLC (ACS), a start-up company formed to offer web-based security solutions to the marketplace. ACS is accounted for as a variable interest entity (VIE) and recorded a loss of \$129,000 for the three months ended March 31, 2013.

Total revenue increased by \$100,000, or 18% for the three months ended March 31, 2013 primarily due to an increase in insurance commission revenue of \$157,000 resulting from the addition of approximately 340 health-related policies acquired by a related company in the fourth quarter of 2012, and being serviced by NIA. Other income decreased by \$71,000, or 33%, primarily due to a \$100,000 gain on the sale of an investment which was recorded in the year ago period.

Salaries and benefits increased by \$121,000 or 22% to \$667,000, for the three months ended March 31, 2013 as compared to \$546,000 for same period in 2012. Additional staff was added at NIA to service the new health policies acquired in the fourth quarter of 2012, and also at PAY, which increased the number of payroll clients serviced that grew from 118 at March 31, 2012, to 376 at March 31, 2013. Professional fees increased by 36% for the three months ended March 31, 2013 compared with the year ago period. Broker commission expense, the majority of which was related to the newly acquired health policies, increased by \$71,000 and was partially offset by a \$28,000 reduction in accounting and audit fees. Other general and administrative costs increased by \$133,000 for the three months ended March 31, 2013 compared with March 31, 2012, and include an additional \$25,000 in marketing expense allocated to NIA and PAY and \$75,000 in software licensing fees incurred by ACS reported in the current quarter.

Table of Contents**Corporate activities**

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|-------------------|-----------------|--------------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Management fees related party | \$ 199 | \$ 249 | \$ (50) | (20)% |
| Interest income | 1 | 1 | | |
| Total revenue | 200 | 250 | (50) | (20)% |
| Expenses: | | | | |
| Salaries and benefits | 1,464 | 1,361 | 103 | 8% |
| Professional fees | 397 | 196 | 201 | 103% |
| Depreciation and amortization | 45 | 27 | 18 | 67% |
| Insurance expense related party | 27 | 7 | 20 | 286% |
| Other general and administrative costs | 223 | 459 | (236) | (51)% |
| Total expenses | 2,156 | 2,050 | 106 | 5% |
| Loss before income taxes | \$ (1,956) | \$ (1,800) | \$ (156) | (9)% |

The Corporate activities segment implements business strategy, directs marketing, provides technology oversight and guidance, coordinates and integrates activities of the other segments, contracts with alliance partners, acquires customer opportunities, and owns our proprietary NewTracker referral system and all other intellectual property rights. This segment includes revenue and expenses not allocated to other segments, including interest income, Capco management fee income, and corporate operating expenses. These operating expenses consist primarily of internal and external public accounting expenses, internal and external corporate legal expenses, corporate officer salaries, sales and marketing expense and rent for the principal executive offices.

Revenue is derived primarily from management fees earned from the Capcos. Management fee revenue declined 20%, or \$50,000, to \$199,000 for the three months ended March 31, 2013, from \$249,000 for the three months ended March 31, 2012. Management fees, which are eliminated upon consolidation, are expected to continue to decline in the future as the Capcos mature and utilize their cash. If a Capco does not have current or projected cash sufficient to pay management fees, then such fees are not accrued.

Total expenses increased by \$106,000, or 5%, for the three months ended March 31, 2013 over the same period in 2012. Salaries and benefits increased 8% or \$103,000, primarily due to addition of new staff in sales, executive and human resources. The increase in professional fees of \$201,000, or 103%, was primarily due to audit and legal fees incurred in connection with the restatement of the 2011 and 2012 financial statements. The decrease of \$236,000 in other general and administrative costs was due primarily to a decrease in marketing of \$138,000 period over period. In addition, rent and related occupancy costs decreased by \$105,000 during the quarter resulting from the collection of past due rent from a subtenant on leased facilities, for which reserves had been previously recorded.

Loss before income taxes increased \$156,000 for the three months ended March 31, 2013, as compared to the same period in 2012, primarily due to the decrease in management fee revenue and an increase in professional fees and salaries and benefits, offset by a decrease in other general and administrative costs.

Table of Contents**Capcos**

| (In thousands): | Three months ended March 31: | | \$ Change | % Change |
|--|---------------------------------|------------|--------------|--------------|
| | 2013 | 2012 | | |
| Revenue: | | | | |
| Income from tax credits | \$ 26 | \$ 191 | \$ (165) | (86)% |
| Interest income | 19 | 8 | 11 | 138% |
| Other income | 5 | 1 | 4 | 400% |
| Total revenue | 50 | 200 | (150) | (75)% |
| Net change in fair value of: | | | | |
| Credits in lieu of cash and Notes payable in credits in lieu of cash | 19 | 36 | (17) | (47)% |
| Expenses: | | | | |
| Management fees related party | 198 | 395 | (197) | (50)% |
| Interest expense | 56 | 237 | (181) | (76)% |
| Professional fees | 62 | 68 | (6) | (9)% |
| Other general and administrative costs | 39 | 31 | 8 | 26% |
| Total expenses | 355 | 731 | (376) | (51)% |
| Loss before income taxes | \$ (286) | \$ (495) | \$ 209 | 42% |

As described in Note 3 to the condensed consolidated financial statements, effective January 1, 2008, the Company adopted fair value accounting for its financial assets and financial liabilities concurrent with its election of the fair value option for substantially all credits in lieu of cash, notes payable in credits in lieu of cash and prepaid insurance. These are the financial assets and liabilities associated with the Company's Capco notes that are reported within the Company's Capco segment. The table above reflects the effects of the adoption of fair value measurement on the income and expense items (income from tax credits, interest expense and insurance expense) related to the revalued financial assets and liability for the three months ended March 31, 2013 and 2012. In addition, the net change to the revalued financial assets and liability for the three months ended March 31, 2013 and 2012 is reported in the line Net change in fair value of Credits in lieu of cash and Notes payable in credits in lieu of cash on the condensed consolidated statements of income.

The Company does not anticipate creating any new Capcos in the foreseeable future and the Capco segment will continue to incur losses going forward. The Capcos will continue to earn cash investment income on their cash balances and incur cash management fees and operating expenses. The amount of cash available for investment and to pay management fees will be primarily dependent upon future returns generated from investments in qualified businesses. Income from tax credits will consist solely of accretion of the discounted value of the declining dollar amount of tax credits the Capcos will receive in the future; the Capcos will continue to incur non-cash interest expense related to the tax credits.

Revenue is derived primarily from non-cash income from tax credits. The decrease in total revenues for the three months ended March 31, 2013 versus the same period in 2012 reflects the effect of the declining dollar amount of tax credits remaining in 2013. The amount of future income from tax credits revenue will fluctuate with future interest rates. However, over future periods through 2016, the amount of tax credits, and therefore the income the Company will recognize, will decrease to zero.

Expenses consist primarily of management fees and non-cash interest expense. Related party management fees decreased 50%, or \$197,000, to \$198,000 for the three months ended March 31, 2013 from \$395,000 for the same period ended 2012. Related party management fees, which are eliminated upon consolidation, will continue to decline in the future as the Capcos mature and utilize their cash. Interest expense decreased 76%, or \$181,000, to \$56,000 for the three months ended March 31, 2013 from \$237,000 as a result of the declining amount of tax credits payable in 2013. Overall, the pretax loss in the Capco segment decreased by \$209,000, period over period, primarily due to the decrease in management fees.

Table of Contents

Critical Accounting Policies and Estimates:

The Company's significant accounting policies are described in Note 2 of the Notes to Consolidated Financial Statements included in its Form 10-K for the fiscal year ended December 31, 2012. A discussion of the Company's critical accounting policies, and the related estimates, are included in Management's Discussion and Analysis of Results of Operations and Financial Position in its Form 10-K for the fiscal year ended December 31, 2012.

Liquidity and Capital Resources

Cash requirements and liquidity needs over the next twelve months are anticipated to be funded primarily through cash generated from operations, available cash and cash equivalents, existing credit lines, and securitizations of the Company's SBA lender's unguaranteed loan portions. As more fully described below, the Company's SBA lender will require additional funding sources to maintain SBA loan originations in the latter part of 2013 under anticipated conditions; although the failure to find these sources may require the reduction in the Company's SBA lending and related operations, it will not impair the Company's overall ability to operate.

The Company's SBA lender depends on the continuation of the SBA 7(a) guaranteed loan program of the United States Government. The Company's SBA lender depends on the availability of purchasers for SBA loans for sale in the secondary market and the premium earned therein to support its lending operations. At this time, the secondary market for the SBA loans is robust.

The Company's SBA lender has historically financed the operations of its lending business through loans or credit facilities from various lenders and will need to continue to do so in the future. Such lenders invariably require a security interest in the SBA loans as collateral which, under the applicable law, requires the prior approval of the SBA. If the Company should ever be unable to obtain the approval for its financing arrangements from the SBA, it would likely be unable to continue to make loans.

As an alternative to holding indefinitely the portions of SBA loans remaining after sale of the guaranteed portions in the SBA supervised secondary market, the Company has undertaken to securitize these unguaranteed portions. In December 2010, the first such securitization trust established by the Company issued to one investor notes in the amount of \$16,000,000 which received an Standard & Poor's (S&P) rating of AA. A second securitization, an amendment to the original transaction, was completed in December 2011, and resulted in an additional \$14,900,000 of notes issued to the same investor. A third securitization was completed in March 2013 for \$20,909,000 of notes issued to multiple investors which received an A rating from S&P. The SBA lender used the cash generated from the first transaction to retire its outstanding term loan from Capital One, N.A. and to fund a \$3,000,000 account which during the first quarter of 2011 purchased unguaranteed portions originated subsequent to the securitization transaction. Similarly, the proceeds from the second and third securitizations in 2011 and 2013 were used to pay down its outstanding revolver loan with Capital One, N.A., and to fund a \$5,000,000 and \$4,175,000 account, respectively, which were used to purchase unguaranteed portions of loans in the first quarter of 2012 and April 2013, respectively. While this securitization process can provide a long-term funding source for the SBA lender, there is no certainty that it can be conducted on an economic basis. In addition, the securitization mechanism itself does not provide liquidity in the short-term for funding SBA loans.

In December 2010, the SBA lender entered into a revolving loan agreement with Capital One, N.A. for up to \$12,000,000 to be used to fund the guaranteed portions of SBA loans and to be repaid with the proceeds of the sale in the secondary market of those portions. Also, in June 2011, the SBA lender entered into a revolving loan agreement with Capital One N.A., for up to \$15,000,000 to be used to fund the unguaranteed portions of SBA loans and to be repaid with the proceeds of loan repayments from the borrowers as well as excess cash flow of NSBF. In October 2011, the term of the loans were extended by nine months through September 30, 2013, at which time the outstanding balance will be converted into a three year term loan. The Company is currently working on a replacement or extension of its current line of credit. Failure to do so may require a reduction in the Company's SBA lending and related operations.

On February 28, 2011, NBC entered into a three year line of credit of up to \$10,000,000 with Sterling National Bank to purchase and warehouse receivables. There is no cross collateralization between the Sterling lending facility and the Capital One credit facility; however, a default under the Capital One loan will create a possibility of default under the Sterling line of credit. The availability of the Sterling line of credit and the performance of the Capital One loans are subject to compliance with certain covenants and collateral requirements as set forth in their respective agreements, as well as limited restrictions on distributions or loans to the Company by the respective

Table of Contents

debtor, none of which are material to the liquidity of the Company. At March 31, 2013, the Company and its subsidiaries were in full compliance with applicable loan covenants. The Company guarantees these loans for the subsidiaries up to the amount borrowed; in addition, the Company deposited \$750,000 with Sterling to collateralize that guarantee. As of March 31, 2013, the Company's unused sources of liquidity consisted of \$11,998,000 in unrestricted cash and cash equivalents.

Restricted cash of \$15,110,000 as of March 31, 2013 is primarily held in Small business finance, All Other, the Capcos and Corporate segments. For NSBF, approximately \$2,597,000 is held by the securitization trusts as a reserve on future nonperforming loans, \$4,175,000 is held to purchase unguaranteed portions originated subsequent to the March 2013 securitization transaction, and the remainder of \$3,328,000 is due participants, the SBA and others. For All other, PMT holds tax deposits for their clients until such payments are due to the respective state or federal authority, and NIA segregates premiums collected from insureds. For the Capcos, restricted cash can be used in managing and operating the Capcos, making qualified investments and for the payment of taxes on Capco income. In addition, as discussed above, the Company deposited \$750,000 with Sterling to collateralize its guarantee, which is included in the Corporate segment.

In summary, Newtek generated and used cash as follows:

(Dollars in thousands)

| | Three | |
|--|---------------------|-------------|
| | Months Ended | |
| | March 31, | |
| | 2013 | 2012 |
| Net cash used in operating activities | \$ (2,527) | \$ (6,559) |
| Net cash used in investing activities | (7,308) | (3,544) |
| Net cash provided by financing activities | 7,604 | 14,243 |
| Net (decrease) increase in cash and cash equivalents | (2,231) | 4,140 |
| Cash and cash equivalents, beginning of period | 14,229 | 11,201 |
| Cash and cash equivalents, end of period | \$ 11,998 | \$ 15,341 |

Net cash flows (used in) provided by operating activities increased by \$4,032,000 to cash used of \$(2,527,000) for the period ended March 31, 2013 compared to cash used in operations of \$(6,559,000) for the period ended March 31, 2012. The change primarily reflects the operation of the SBA lender, and due to the fluctuation in the broker receivable. The broker receivable arises from loans traded but not settled before quarter end and represents the amount of cash due from the purchasing broker; the amount varies depending on loan origination volume and timing of sales and settlement at quarter end. In the first quarter of 2013, the Company originated \$27,238,000 of SBA loans held for sale and sold \$25,111,000 compared with \$18,683,000 originated and \$18,287,000 sold in the first quarter of 2012.

Net cash used in investing activities includes the unguaranteed portions of SBA loans, the purchase of fixed assets and customer accounts, changes in restricted cash and activities involving investments in qualified businesses. Net cash used in investing activities decreased by \$(3,764,000) to cash used of \$(7,308,000) for the period ended March 31, 2013 compared to cash used of \$(3,544,000) for the period ended March 31, 2012. The decrease was due primarily to a greater amount of SBA loans originated for investment of \$(7,640,000) for the three month period in 2013 compared with \$(5,838,000) in 2012, and the change in restricted cash, which used \$(1,290,000) of cash in 2013 versus a \$1,687,000 provision in the same period of 2012.

Net cash provided by financing activities primarily includes the net borrowings and (repayments) on bank notes payable as well as securitization activities. Net cash provided by financing activities decreased by \$6,639,000 to cash provided of \$7,604,000 for the period ended March 31, 2013 from cash provided of \$14,243,000 for the period ended March 31, 2012. While the current period included a cash provision of \$20,962,000 related to the Company's March 2013 securitization transaction, additional cash was used to repay bank lines of credit, a decrease of \$(14,655,000) compared with the year ago quarter, as well as the change in restricted cash which decreased by \$(9,571,000). In addition, the

consolidation of Expo provided cash of \$2,763,000 during the year ago quarter.

Item 3. Quantitative and Qualitative Disclosures about Market Risk.

We consider the principal types of risk in our business activities to be fluctuations in interest rates and loan portfolio valuations and the availability of the secondary market for our SBA loans held for sale. Risk management systems and procedures are designed to identify and analyze our risks, to set appropriate policies and limits and to continually monitor these risks and limits by means of reliable administrative and information systems and other policies and programs.

Table of Contents

Our SBA lender primarily lends at an interest rate of prime, which resets on a quarterly basis, plus a fixed margin. Our receivable financing business purchases receivables priced to equate to a similar prime plus a fixed margin structure. The Capital One term loan and revolver loan, the securitization notes and the new Sterling line of credit are, and the former Wells Fargo line of credit was, on a prime plus a fixed factor basis (although the Company had elected under the Wells Fargo line to borrow under a lower cost LIBOR basis). As a result the Company believes it has matched its cost of funds to its interest income in its financing activities. However, because of the differential between the amount lent and the smaller amount financed a significant change in market interest rates will have a material effect on our operating income. In periods of sharply rising interest rates, our cost of funds will increase at a slower rate than the interest income earned on the loans we have made; this should improve our net operating income, holding all other factors constant. However, a reduction in interest rates, as has occurred since 2008, has and will result in the Company experiencing a reduction in operating income; that is interest income will decline more quickly than interest expense resulting in a net reduction of benefit to operating income.

Our lender depends on the availability of secondary market purchasers for the guaranteed portions of SBA loans and the premium received on such sales to support its lending operations. At this time the secondary market for the guaranteed portions of SBA loans is robust but during the 2008 and 2009 financial crisis the Company had difficulty selling its loans for a premium; although not expected at this time, if such conditions did recur our SBA lender would most likely cease making new loans and could experience a substantial reduction in profitability.

We do not have significant exposure to changing interest rates on invested cash which was approximately \$27,108,000 at March 31, 2013. We do not purchase or hold derivative financial instruments for trading purposes. All of our transactions are conducted in U.S. dollars and we do not have any foreign currency or foreign exchange risk. We do not trade commodities or have any commodity price risk.

We believe that we have placed our demand deposits, cash investments and their equivalents with high credit-quality financial institutions. Invested cash is held almost exclusively at financial institutions with ratings from S&P of A- or better. The Company invests cash not held in interest free checking accounts or bank money market accounts mainly in U.S. Treasury-only money market instruments or funds and other investment-grade securities. As of March 31, 2013, cash deposits in excess of FDIC and SIPC insurance totaled approximately \$484,000 and funds held in U.S. Treasury-only money market funds or equivalents in excess of SIPC insurance totaled approximately \$1,849,000.

Table of Contents

Item 4. Controls and Procedures.

(a) Evaluation of Disclosure Controls and Procedures.

Our management, with the participation of our Chief Executive Officer and Chief Accounting Officer, evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and Chief Accounting Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this report and provide reasonable assurance that the information required to be disclosed by us in reports filed under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by an issuer in the reports that it files or submits under the Exchange Act is accumulated and communicated to the issuer's management including its principal executive and principal financial officers, or persons performing similar functions, as appropriate to allow timely decisions regarding required disclosure. A controls system, no matter how well designed and operated, cannot provide absolute assurance that the objectives of the controls systems are met, and no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within a company have been detected.

(b) Change in Internal Control over Financial Reporting.

For the year ended December 31, 2012, Newtek's management identified material weaknesses in internal control over financial reporting based on criteria in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission. The material weaknesses, which related to charge-back losses at Universal Processing Services of Wisconsin, LLC, ("UPS"), resulted in the restatement of the consolidated financial statements for the periods ended December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012. The full report is included in Item 9a of the Company's 2012 Annual Report on Form 10-K.

As a result of the material weaknesses identified, the Company commenced a remediation plan and completed the following actions during the three months ended March 31, 2013:

The Company terminated and replaced the former senior manager and President of UPS.

The consulting firm retained to conduct a full investigation of activities and recommend enhancements to UPS' control systems completed its review, and communicated its findings and recommendations to the Audit Committee and UPS Board of Managers, and subsequently shared with legal counsel, the Company's Board of Directors and executive management.

The Company terminated its internal auditor and hired a Chief Credit and Risk Officer reporting directly to the Board of Directors. The new Chief Credit and Risk Officer commenced employment with the Company on April 1, 2013.

As part of the monthly closing process, the Controller at UPS is:

obtaining the month end merchant reserve account merchant balance listing and reviewing for the absence of negative balance positions and verifying that the total of such detail listing maintained by operations is in agreement with the sponsor bank's month end balance; and

ensuring that all cash release transfers of merchant cash reserves amounts in excess of established thresholds have been approved by the Company's Chief Executive Officer.

Edgar Filing: NEWTEK BUSINESS SERVICES, INC. - Form 10-Q

A member of the corporate accounting team is internally auditing monthly activity in the merchant reserve account to ensure accuracy.

The Credit Committee of UPS was reorganized to appoint new members and to establish a new Credit Committee meeting schedule. Risk management meetings are now occurring on a weekly basis. In addition, senior Company management attend those meetings as observers.

The Company is in the process of developing a new electronic cash transfer request and approval policy to establish new electronic transfer of funds policy and practices at UPS relating to the funds disbursement cycle.

A revised policy regarding delegation of authority for approving new merchants and boarding new accounts is currently in progress.

Additional live training discussing the Company's Whistle Blower Hotline began and is currently in progress.

(c) Limitations.

A controls system, no matter how well designed and operated, can provide only reasonable, not absolute, assurances that the controls system's objectives will be met. Furthermore, the design of a controls system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all controls systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty, and that breakdowns can occur because of simple errors or mistakes. Controls can also be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the controls. The design of any system of controls is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Over time, controls may become inadequate because of changes in conditions or deterioration in the degree of compliance with its policies or procedures. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected. We periodically evaluate our internal controls and make changes to improve them.

Table of Contents**PART II OTHER INFORMATION****Item 1. Legal Proceedings**

We are not involved in any material pending litigation. We and/or one or more of our investee companies are involved in lawsuits regarding wrongful termination claims by employees or consultants, none of which are individually or in the aggregate material to Newtek.

Item 6. Exhibits

| Exhibit No. | Description |
|------------------------|---|
| 10.1.1 | Employment Agreement with Barry Sloane, dated March 29, 2013, filed herewith |
| 10.2.1 | Employment Agreement with Craig J. Brunet, dated March 29, 2013, filed herewith. |
| 10.3.1 | Employment Agreement with Jennifer C. Eddelson, dated March 29, 2013, filed herewith. |
| 31.1 | Certification by Principal Executive Officer required by Rule 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended. |
| 31.2 | Certification by Principal Financial Officer required by Rule 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as amended. |
| 32.1 | Certification by Principal Executive and Principal Financial Officers pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.SCH* | XBRL Taxonomy Extension Schema Document |
| 101.CAL* | XBRL Taxonomy Extension Calculation Linkbase Document |
| 101.LAB* | XBRL Taxonomy Extension Labels Linkbase Document |
| 101.PRE* | XBRL Taxonomy Extension Presentation Linkbase Document |

* XBRL (eXtensible Business Reporting Language) information is furnished and not filed or a part of a registration statement or prospectus for purposes of sections 11 or 12 of the Securities Act of 1933, is deemed not filed for purposes of section 18 of the Securities Exchange Act of 1934, and otherwise is not subject to liability under these sections.

Table of Contents

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NEWTEK BUSINESS SERVICES, INC.

Date: May 9, 2013

By: /s/ Barry Sloane
Barry Sloane
Chairman of the Board, Chief Executive Officer

and Secretary

(Principal Executive Officer)

Date: May 9, 2013

By: /s/ Jennifer Eddelson
Jennifer Eddelson
Chief Accounting Officer

(Principal Financial Officer and Principal Accounting Officer)